



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

FULL BOARD
Wednesday, August 21, 2024
Detroit Wayne Integrated Health Network
Administration Building
8726 Woodward Avenue
Detroit, Michigan 48202
1:00 p.m.
AGENDA

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES – July 17, 2024**
- VI. RECEIVE AND FILE –** Approved Finance Committee Minutes – July 3, 2024
Approved Program Compliance Committee Minutes – July 10, 2024
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) BA#24-71 Crisis Care Center Additional Parking Spaces and Mobile Clinic Van Community Services (*Exigent*)
 - 2) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference – October 21st & 22nd 2024 – Grand Traverse, Michigan
 - 3) National Council on Mental Wellbeing NatCon25 – Philadelphia, PA (May 5th-7th 2025)
 - 4) Regional Chamber of Commerce Mackinac Policy Conference 2025 – Mackinac Island, Michigan (May 27th – May 30, 2025)
 - B) Executive Committee
 - 1) Metro Region Meeting – Detroit Wayne Integrated Health Network – Hosts (October 24th Virtual)
 - C) Finance Committee

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Manny Singla, Interim President and CEO



- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

IX. SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

X. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#22-58 (Revision 2) – Temporary Mobile Office Units - Will Scotsman, Inc. *(Executive)*
- B. BA#22-68 (Revision 2) – Staff Training Services, Amazing Organization, LLC (Mastery) *(Executive)*
- C. BA#23-60 (Revision 4) – Security Services at Milwaukee & Woodward Buildings, Sterling Security *(Executive)*
- D. BA#24-01 (Revision 2) – Children’s Initiatives Michigan Department of Health and Human Services (MDHHS) Grants – Additional Funding *(Program Compliance)*
- E. BA#24-06 (Revision 8) – DWIHN Provider Network System FY24 *(Program Compliance)*
- F. BA#24-12 (Revision 5) – Substance Use Disorder Treatment Provider Network FY24 – 5th Annual Men’s Conference *(Program Compliance)*
- G. BA#24-47 (Revised) MI Health Link Demonstration Project FY 24 *(Program Compliance)*

XI. NEW BUSINESS

Staff Recommendations:

- A. BA#24-40 – Community Policing Development - City of Detroit COPS CIT *(Program Compliance)*

XII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee
- D. CEO Search Committee

XIII. INTERIM PRESIDENT AND CEO MONTHLY REPORT

- A. Update Crisis Care Center
- B. Update Provider Stability Plan
- C. Update Integration Pilot
- D. Update Long Term Residential Care

XIV. COMMUNICATIONS QUARTERLY MEDIA REPORT

XV. PROVIDER PRESENTATION – SPECTRUM COMMUNITY SERVICES

XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public

and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD/ANNUAL MEETING
Meeting Minutes
Wednesday, July 17, 2024
11:00 a.m.**

BOARD MEMBERS PRESENT

Dr. Cynthia Taueg, Chair	Angela Bullock
Kevin McNamara, Vice Chair	Angelo Glenn
Eva Garza Dewaelsche, Secretary	Jonathan C. Kinloch
Kenya Ruth, Immediate Past Chair	

BOARD MEMBERS ATTENDING VIRTUALLY: Ms. Karima Bentounsi

BOARD MEMBERS EXCUSED: Ms. Dora Brown, Treasurer; Lynne F. Carter, M.D.; Mr. Bernard Parker; and Mr. William Phillips

SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING: Mr. Thomas Adams, Chair, Substance Use Disorder Oversight Policy Board; and Mr. Darryl Woods

GUEST(S): None

CALL TO ORDER

The Board Chair, Dr. Taueg, welcomed and thanked everyone for attending the Annual Meeting. The meeting was called to order at 11:11 a.m.

ROLL CALL

Roll call was taken by Ms. Garza Dewaelsche, Board Secretary and a quorum was present.

APPROVAL OF THE AGENDA

The Board Chair called for a motion on the agenda. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of the agenda.** There was no further discussion. **Motion carried; agenda adopted as presented.**

MOMENT OF SILENCE

The Board Chair, Dr. Taueg, called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of June 20, 2024 and the Special Full Board meeting of July 3, 2024. **It was moved by Mr. Glenn and supported by Ms. Ruth approval of the Full Board minutes of June 20, 2024 and the Special Full Board minutes of July 3, 2024.** There was no further discussion. **Motion carried.**

RECEIVE AND FILE

The approved minutes from the Finance Committee meeting of June 5, 2024 and the Program Compliance Committee meeting of June 12, 2024 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. T. Devon, Director of Communications reporting. It was reported that the 10th Faith Based Conference will be held tomorrow, Thursday, July 18th at Fellowship Chapel from 9:00 a.m. to 4:00 p.m. and to date 456 people have registered; the goal was 500 people. There are still opportunities for board members to register and attend.

On Friday, July 19th, a transition -aged Youth Forum will be held for young people transitioning from high school to college and from college to life. An invitation was extended to all that were in attendance at the meeting. The forum will be held at the Considine Center located on Woodward.

There will be a Michigan Candidates Forum on July 25th from 10:00 a.m. to 3:00 p.m. at the Considine Center. Representatives from the legislature have been invited to attend and have conversations with us specifically designed around folks who have disabilities and those with mental health and substance use disorder issues.

Board Announcements

There were no Board Announcements.

BOARD COMMITTEE REPORTS

Board Chair Report

Dr. Taueg, Chairperson gave a verbal report. It was reported that the Community Mental Health Association of Michigan Fall Conference is scheduled October 21st & 22nd 2024 in Grand Traverse Michigan. There are currently five board members that have expressed interest in attending.

The National Council on Mental Wellbeing NatCon25 will be held in Philadelphia, Pennsylvania May 5th-7th 2025. Board members interested in attending should notify the Board Liaison.

The Regional Chamber of Commerce Mackinac Policy Conference 2025 will be held May 27th - May 30, 2025. There have been some changes to the registration process for 2025. Ms. Blackshire will keep us apprised of the changes and what we need to do to have a presence at the conference.

The report of the Board Chair was received and filed.

Executive Committee

The Board Chair, Dr. Taueg gave a verbal report. It was reported that the Executive Committee met on Wednesday, July 15, 2024. The CEO transition was discussed, we are pleased to state once again that the interim CEO is Mr. Manny Singla, we are also pleased to announce that we have an interim agreement in place and have established a Search Committee. It was also reported that there was discussion in terms of the transition relative to our outgoing CEO. It was requested that Mr. Doeh provide a list of priorities, which he did, and that Mr. Singla has as well as all the board members and we will be monitoring our continuing progress with those priorities that have been set and agreed upon. It was reported that after discussion with the Search Committee that a recommendation, based on the items that he has accomplished and based on the goals that were

previously set that we acknowledge his good work and accomplishments and we give him a portion of the bonus that will go along with those accomplishments; the information and the recommendation has been provided to each board member, the recommendation is for a bonus of \$45,000. **It was moved by Commissioner Kinloch and supported by Ms. Dewaelsche to support the recommendation of the Board Chair to distribute to Mr. Doeh an incentive compensation in the amount of \$45,000.00.** It was noted that this is discretionary, however this is something the board wanted to do to show our appreciation for the accomplishments. There was no further discussion. **Motion carried.**

It was reported that the Metro Region Meeting that DWIHN will host will be held sometime in September or October.

The Budget Hearing, which is the joint meeting of the Finance Committee, and the Program Compliance Committee will be held on Wednesday, August 7, 2024. In the past this meeting has been very informative. Ms. Durant has received some comments and questions from various board members and she will be going over the budget at that time. There will also be a special presentation that Ms. Durant will give along with the auditors to give us further assurance that all the checks and balances are in place regarding our finances.

Finance Committee

Ms. Durant, VP of Finance reported on behalf of Ms. Brown, Chair of the Finance Committee and noted that the item of importance was the presentation with auditors. There was no further discussion. The Finance Committee report was received and filed.

Program Compliance Committee

Commissioner Kinloch, Committee Chair provided a verbal report. It was reported that the committee met on Wednesday, July 10, 2024. The committee received a follow-up report from Children's Initiatives on the ages for the health concerns regarding the School Success Initiative health data report for Tiers 2 and 3. The Committee requested a breakdown by age and the health ratings of children and youth in the program for those two tiers. The main health concern was asthma followed by some allergy concerns; and the 3rd health concern was headaches. Total population was 32 youth and children. The largest category was ages 6 to 11 at 53% with health concerns of allergies and asthma. The second category was ages 12 to 17 at 34% with health concerns of asthma and allergies. An update on the Team Wellness Juvenile Restorative program was provided. The program that was housed at the Eastern Market will be moving to a new location in Dearborn. The grand opening took place on Thursday, July 11th. There were some concerns discussed as it pertains to transportation. Staff are picking the youth up and transporting them to the location. The program has family sessions and a home-based component. The program is a day treatment program with no overnight stays. Quarterly reports were received from the Adults Initiatives; PIHP Crisis Services; and Managed Care Operations. Adult Initiatives reported on the Assertive Community Treatment (ACT) Med Drop and Evidence-Based Supported Employment (EBSE). There has been a decrease of 18.51% in the number of hospitalizations and a 38.61% decrease in the number of inpatient days. There are 72 members in the program this quarter; 17 new referrals and 9 new cases enrolled in the Med Drop program. There were some follow-up items requested from Adult Initiatives on activities related to caretakes of people with dementia

and the services that DWIHN provides for returning citizens and the Med Drop program. A report was received from PIHP Crisis Services on inpatient discharge planning, CRSP discharge planning and reducing hospitalizations. Liaisons met with 176 members on inpatient units and 114 members received a service within 30 days of discharge. There are follow-up items on trends of individuals keeping their follow-up appointments. Managed Care Operations reported on Credentialing; the New Provider Changes to the Network/Provider Challenges and the Procedure Code Work Group. There were 126 practitioners approved and 53 providers were approved. Providers continue to work with staff shortages, and they are currently working on several clean-up projects in MHWIHN. The VP of Clinical Operations provided an Executive Summary. There was information provided on MichiCANS which was developed by MDHHS as a screener and comprehensive assessment for children and youth ages 0 to 21st birthday. This tool is used to support family-driven, youth guided care planning and level of care decisions, facilitate quality improvement initiatives, and monitor outcomes of services. All of the complete reports can be found in the Program Compliance Agenda packet. The Committee considered and moved BA#24-06 (Revision 7) DWIHN Provider Network System FY24 and BA#24-12 (Revision 4) Substance Use Disorder Treatment Provider Network Overdose Awareness Day and NarCan Kits under Unfinished Business to Full Board for Approval. There were no board actions under New Business for consideration. The report of the Chief Medical Officer was deferred to next month and there were no Corporate Compliance or Quality Review reports. The Chair thanked him for such a thorough report.

There was no further discussion. The Program Compliance Committee report was received and filed.

Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) reported the Committee did not meet during the month of July. There was no report.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Mr. Thomas Adams, Chair of the Substance Use Disorder Oversight Policy Board provided a verbal report. It was reported that the Substance Use Disorder Oversight Policy Board met on July 15th 2024; there was one action item which was approved for the Annual Men's Conference. We had an opportunity to welcome our new Interim President and CEO which was a pleasure to do so. There was a report from Meredith Ann to talk about the wonderful services that they provide; there were general reports from the various division subcommittees which were glowing. Mr. Adams noted that this being the annual meeting he wanted to note the staff of SUD is doing an awesome job to help service their clientele with grace and dignity. There was no further discussion. The Substance Use Disorder Oversight Policy Board report was received and filed.

FY2023/2024 RESOLUTION #2 – RESOLUTION HONORING THE ACCOMPLISHMENTS OF MR. ERIC DOEH, PRESIDENT AND CEO – DETROIT WAYNE INTEGRATED HEALTH NETWORK

The Chair, Dr. Taueg noted that there was a Resolution that would be presented later today at the Annual meeting; however, the board needed to approve the Resolution. **It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of FY2023/2024 Resolution #2 – Resolution Honoring the Accomplishment of Eric Doeh, President and CEO – Detroit Wayne**

Integrated Health Network. The Chair requested that Mr. Glenn read the aforementioned resolution into the record. The Resolution reads Whereas, the Detroit Wayne Integrated Health Network Board of Directors recognized the work, dedication, advocacy and accomplishments of Eric Doeh, President and CEO of the Detroit Wayne Integrated Health Network; *Whereas*, the members of this body acknowledge that Eric Doeh is an exemplary professional executive and public servant; *Whereas*, Mr. Doeh worked tirelessly toward ensuring all 123,000 persons served by the Detroit Wayne Integrated Health Network received quality access to healthcare for their mental health, substance use disorder or disability related concerns; *Whereas*, Mr. Doeh championed enhanced services to children and families while serving in his capacity as Chief Executive Officer; *Whereas*, Mr. Doeh's servant leadership touched the lives of so many people ensuring everyone was treated with dignity and respect; during his seven years of service; *Whereas*, he committed to making an impact and improving the quality of life and overall wellness by being inclusive, understanding, welcoming and embraced faith, honor, and respect within the organization; Whereas, Mr. Doeh embodied kindness, energy and graciousness while enriching those fortunate enough to know and work with him; **Now Therefore Be It Resolved**, that: The Detroit Wayne Integrated Health Network recognizes Eric Doeh and his significant contribution throughout Wayne County; his role as President and CEO of the Detroit Wayne Integrated Health Network and as an advocate of persons receiving behavioral health and addiction services, Mr. Doeh has left a lasting impression on the people we collectively serve and the community at large. Let us recognize just a few of his outstanding achievements which include: 1. Under his leadership a new, Michigan's first Crisis Care Center in the heart of the city of Detroit serving adults and adolescents in crisis and peer wraparound services; ii. His visionary guidance led the way to breaking ground on a new 70,000 square foot Regional Behavioral Wellness Campus adding 52 crisis beds to the behavioral health continuum of care iii. His servant leadership lead to the establishment of providing 24/7 mobile crisis services to children and adults within Wayne County iv. His concern and advocacy for staff lead to a plan to subsidize healthcare coverage for DWIHN employees, saving staff from a 30% increase in healthcare costs v. Leading an initiative to provide retention payments to staff and providers and disburse an additional \$4.7 million to providers, helping to stabilize the provider network; Mr. Doeh served as a good friend and colleague to many persons in the mental health community and at DWIHN; we are grateful to have known him and worked alongside him. We honor him and his incredible vision by continuing his work and commitment to service. I hereby certify that the foregoing Resolution was adopted on this 17th day of July 2024, by the Board of Directors of the Detroit Wayne Integrated Health Network. Signed Cynthia Taueg, D.H.A. Board Chairperson Detroit Wayne Integrated Health Network Board of Directors. There was no further discussion. **Motion carried.**

The Chair called for new business and noted that Board Action #24-71 Additional Parking spaces for the Milwaukee Crisis Care Center was not on the agenda as it was given exigent approval and we are currently in negotiations with the owner. There was no further discussion.

UNFINISHED BUSINESS

Staff Recommendations:

A. BA#21-29 (Revision 3) – Outfront Media Inc. The Chair, Dr. Taueg called for a motion. **It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of BA#21-29 (Revision 3) Outfront Media Inc.** Ms. T. Devon, Director of Communications reporting. DWIHN Administration is requesting board approval to pay an outstanding balance of \$2,601.00 to OutFront Media from their August 2023 invoice. This invoice is under Board Action #21-29 (Revised). Due to a clerical error, the amount due on invoice #05988540 was

\$8,795.00, however, there was only \$6,194.00 left on the purchase order, leaving a balance of \$2,601.00 due to Outfront Media. There was no further discussion. **Motion carried. It was moved by Commissioner Kinloch and supported by Mrs. Ruth to bundle and approve all of the board actions under Unfinished Business which includes Board Action #21-72 (Revision 3) – Plante & Moran PLLC; Board action #24-06 (Revision 7) – Detroit Wayne Integrated Health Network (DWIHN) Provider Network System (FY23/24); and Board action #24-12 (Revision 4) Substance Use Disorder (SUD) – Treatment Provider Network – Overdose Awareness Day and Narcan Kits. Motion carried.**

B. BA#21-72 (Revision 3) Plante & Moran PLLC Ms. S. Durant, VP of Finance reporting. This board action is requesting approval for a revision to exercise the two year contract renewal option in the amount not to exceed \$365,000 for the annual financial statement audit, Single Audit and Compliance Examination for the fiscal years ended September 30, 2024 and 2025 consistent with terms of the RFP. The amount includes \$12,000 per year in the event DWIHN has three major programs with the Single Audit. There was no further discussion. **Motion carried.**

C. BA#24-06 (Revision 7) – Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY2023/2024. The Chair called for a motion. This board action is requesting the addition of the following four (4) providers to the DWIHN provider network: Residential Providers: 1. Complete Best Care LLC; (Credentialed 5/29/2024 for Personal Care in Licensed Residential Setting; Community Living Support); 2. Emerald Care, LLC (Credentialed 5/29/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support); 3. Agape Care Extended Inc. (Credentialed 6/25/2024) for Community Living Support) Outpatient Providers: 1. Vital Health Management (Credentialed 6/25/2024) for Case Management; Outpatient Therapy; Home Based Therapy (ages 7 to 21); SED/IDD Wrap Around; SED/Children Waiver; Supports Coordination; Psychiatric Services) This board action requires no budget increase due to the reallocation of funds within the total budget. DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness; Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. The services include the full array behavioral health services per the PIHP and CMHSP contract. The amounts listed for each provider are estimated based on prior year activity and are subject to change. There was no further discussion. **Motion carried.**

D. BA#24-12 (Revision 4) Substance Use Disorder (SUD) – Treatment - The revised board action requests approval for two project, totaling \$255,300.00 in PA2 funds. The following details the two programs to be funded. SUD is requesting \$5,300 in PA2 funds to support their participation in Overdose Awareness Day (OAD) on August 30, 2024. The funds will cover the costs of food, promotional items, t-shirts, and water bottles at four different locations. The total cost breakdown for necessary items is with C. Wendling include: Purple T-Shirts \$3,597, biodegradable ballons -\$250.00; purple ribbons -\$250.00 water bottles -\$700.00; water -\$400; and additional parking pass -\$75.00; bringing the total to \$5,272.00 This financial support will ensure that the SUD team is well-equipped to effectively raise awareness about OAD and its impact. The SUD Department is requesting \$250,000 in PA 2 funds to purchase Nalozone Kits from Novaceuticals, LLC at \$94.00 each due to the number of drug overdose deaths in Wayne County. Naloxone is essential for reversing the effects of opioid medication and saving lives in the Detroit Wayne County area. DWIHN will oversee the purchase, training, and dissemination of the medication to the community, along with educating individuals on accessing SUD prevention, treatment and recovery services in Wayne County. Treatment services will be funded with Federal Block Grant dollars (\$5,717,381) and PA2funds (\$2,184,400), together totaling \$7,901,781 for the fiscal year

ending September 30, 2024. DWIHN has the discretion to allocate the funds among providers based on utilization without board approval up to an amount not to exceed \$7,901,781.00. There was no further discussion. **Motion carried.**

NEW BUSINESS

Staff Recommendations:

A. BA#24-69 – 123.Net Internet Services – The Chair, Dr. Taueg called for a motion. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA#24-69 123.Net Internet Services-Renewal 2024-2027.** Mr. K. Frambo, VP of IT Services reporting. DWIHN is requesting approval of a three-year contract renewal with 123.Net for fiber Internet Service to increase and maintain available internet speed for business functions for employee remote access to data. 123.Net services are crucial to the interoperability of DWIHN locations between 707 W. Milwaukee and 8726 Woodward, along with the datacenter located in Southfield, Michigan. DWIHN uses multiple internet service providers at the 707 and Woodward locations to ensure data redundancy and availability. The total amount of the contract would not exceed \$77,364 as follows: Year 1 - \$25,788.00; Year 2 - \$25,788.00; Year 3 - \$25,788.00. There was no further discussion. **Motion carried.**

B. BA#24-70 – Leasing Space at Considine Little Rock Life Center –M. Maskey, VP of Facilities reporting. DWIHN is requesting Board approval to continue leasing space from the Considine Little Rock Life Center (Considine). The requested space allows DWIHN ample community storage adjacent to our Woodward Administration Building for the storing, packaging, and distribution of organizational materials to the public. In addition, we are afforded the opportunity to have community engagement meetings for larger informal gatherings. Considine has been used to hold town hall meetings, community outreach meetings and accessible public gatherings. DWIHN has exclusive use and occupation of its auditorium for hosting public gatherings and community outreach services. This space will additionally help to aid in building community relationships by offering needed community space to members of the local block clubs and neighborhood associations to have access to this space for large community gatherings. The current lease expires on July 31, 2024 and DWIHN has incurred \$42,000 to date on the existing contract. We are requesting a contract extension for an additional period of one-year effective August 1, 2024, with the option for a one-year renewal, at an amount of \$21,000 per year (excludes option), for a total not to exceed \$63,000. Discussion ensued regarding length of time space would be used; storage of materials; delivery and logistics of getting materials in and out of facility for distribution; termination of the contract and the length of time it would take to give notice; prior discussions that had occurred at the Finance Committee meeting and ensuring the team had sufficient time to give appropriate notice. Mr. Maskey noted that they are putting together a summary of items that have been stored in the building and requested additional time to put the information together. **It was moved by Commissioner Kinloch and supported by Ms. Ruth that board action #24-70 be approved with the understanding that a transition plan be provided to the Finance Committee within 90 days.** There was no further discussion. **Motion carried.**

AD HOC COMMITTEE REPORTS

Policy/Bylaw Committee

The Chair, Dr. Taueg, requested the Policy/Bylaw Committee report. Mr. Glenn reported on behalf of Mr. Phillips, Committee Chair. It was reported the Policy/Bylaw Committee met on Tuesday, June 25, 2024 at 1:30 p.m. The Committee reviewed the Board Self-Assessment and the number of board members that would need to respond to consider the self-assessment to be deemed as finalized and to go to a vote of the Full Board. The Committee recommended that at least two thirds of the Board members needed to respond and if there was not two-thirds participation the assessment would be resent to the Board with due dates being established by the Chair. There was also discussion regarding there being a penalty for board members that consistently did not complete the assessment. The committee felt that this was a fiduciary responsibility of the board, and 100% participation was expected.

Legal was requested to develop language that would be inserted into the policy. The policy will be brought back to the committee for review and then to Full Board for consideration.

A similar discussion took place regarding the CEO Appraisal, and it was determined that two-thirds of the board needed to respond to the Appraisal; however it was requested that a legal opinion be requested from the Board's counsel to determine whether a percentage should be set. The information will be presented at the next committee meeting.

The Travel Policy was also discussed. The committee reviewed the County's travel policy and legal will bring forth the City's Travel Policy for review. It was noted that the County is considering purchase cards and that the city would issue travel vouchers which contained any per diem necessary.

There was a brief discussion regarding the number of people that attend conferences that are extremely expensive and are non-educational. This item will be discussed further with the Policy Committee Chair and the Board Chair.

A CEO Stipend was also discussed, and this item will be considered during CEO contract negotiations; it was determined that no policy needed to be developed.

The committee also discussed the interim CEO Policies and procedures. The current process was discussed. Mr. Connally will research and bring back to the committee information on succession planning.

There was also a Bylaw Review of the Special and Ad Hoc Committees as it pertained to the Board Building Committee; Strategic Plan and Policy/Bylaw Committee and their reporting structure. It was discussed that some committees report directly to the Full Board while others report to the Executive Committee and then to Full Board and that there should be consistency with reporting of Ad hoc and Special committees. It was recommended by the Committee that the Policy/Bylaw Committee become a Standing Committee. This recommendation will be brought to Full Board for consideration after legal reviews the Bylaws. Legal also noted that a Bylaw change would require a two-thirds vote of the Board. Commissioner Kinloch noted that the Committee had recommended that two-thirds response of the Board's participation would be required for the Board Self-Assessment Policy #2016-11 to be deemed valid. **It was moved**

by Commissioner Kinloch and supported by Mr. Glenn that two-thirds response of the Board would be required for the Board Self-Assessment Policy #2016-11 to be deemed valid. There was no further discussion. **Motion carried.** There was no further discussion on the Policy/Bylaw Committee report. The Policy/Bylaw Committee report was received and filed.

Strategic Plan Committee

The Chair, Dr. Taueg requested the Strategic Plan Committee report. Ms. Maria Stanfield, Director of Strategic Operations reported on behalf of Lynne F. Carter, M.D. Committee Chair. It was noted that the Strategic Plan Committee did not meet during the month of July. The existing Strategic Plan continues to be monitored and they are looking forward to reporting to the body next month. There was no report.

Board Building Committee

The Chair, Dr. Taueg, requested the Board Building Committee report. Mr. Mike Maskey, VP of Facilities, provided a verbal report on behalf of Mr. Parker, Committee Chair. It was reported the committee met on Wednesday, July 3, 2024. There was discussion on the progress of the 7 Mile Project; renderings of the exterior of the building was shared with the committee; the floor plans and the square footage were noted in the presentation; bed counts and general layout of the building was presented to the committee. The Ecorse Project was also discussed, it was reported that they were able to close on the project June 28th. There was no further discussion. The Board Building Committee report was received and filed.

CEO Search Committee

The Chair, Dr. Taueg provided a verbal report on the CEO Search Committee. It was reported that the Committee has met, and she is chairing the committee; the official members of the committee are Ms. Ruth; Mr. Parker; Ms. Dewaelsche and Commissioner Kinloch who is serving as Vice Chair. The committee had a very lengthy discussion on the process and many items related to doing the search, and there is a resolution that summarizes the direction, that we have agreed that we are recommending that the Board adopt and take. The Chair requested Ms. Ruth to read the resolution into the record. FY23/24 Resolution #3 Resolution Approving Chief Executive Officer, President, and Executive Director Search Process and Timeline. The Resolution reads as follows: Whereas, the Detroit Wayne Integrated Health Network (“DWIHN”) is a community mental health authority formed under Sectoin 204 of the Michigan Mental Health Code (PA. 258 of 1974 , as amended) (The “Code”) to manage the provision of mental health, intellectual/developmental disability, and substance use disorder programs and services; and Whereas, the position of Chief Executive Officer, President, and Executive Direct (the “CEO”) of DWIHN is currently vacant; and Whereas, pursuant to the Code, the Board of DWIHN is responsible for appointing a new CEO; and Whereas, on June 26th, 2024 the Board formed the CEO Search Committee (the “Search Committee”) to identify qualified candidates for the vacant CEO position; and Whereas, at an open meeting held on July 10, 2024, the Search Committee voted to recommend a process, as set forth below to identify qualified candidates to serve as DWIHN’s next CEO. Now, Therefore, be it Resolved that the CEO Search shall be conducted as follows (Dates Tentative): 1. July 19, 2024: Position Posted by the Allen Law Group, P.C. 2. August 19, 2024: Position formally closed. 3. August 23, 2024 No more than ten (10) eligible candidates will be identified and recommended for further review by the Search Committee. 4. August 26, 2024: Selected candidates will be presented for interviews at an open meeting with the Search Committee. 5. August 31, 2024: The Search Committee will make a formal recommendation to the Board regarding next steps in the selection process. I hereby certify that the foregoing Resolution was adopted on this 17th day of July, 2024 by the Board of the Detroit Wayne

Integrated Health Network. Signed by Board Chairperson: Dr. Cynthia Taueg, Chairperson. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche to adopt FY23/24 Resolution #3 Resolution Approving Chief Executive Officer, President, and Executive Director Search Process and Timeline.** There was no further discussion. **Motion carried.**

The Chair, Dr. Taueg acknowledged that both Senator Kavanaugh and Commissioner Killen, a former DWIHN Board member, were with us today and requested them to stand and be recognized.

INTERIM PRESIDENT AND CEO MONTHLY REPORT

Mr. Singla, Interim President and CEO provided a written report for the record. He thanked the Board for entrusting him with the opportunity to provide support during the interim role and noted that he looked forward to working with everybody that is in the room and outside to work closely with and ensure there is continuity to the services that we are so trusted to provide to our members. It was reported that when the Crisis Center was created, we did everything that we could possibly think of from a strategic and data standpoint. We looked at our adult unit to be 100% capacity and we are serving people. Ms. Wolfe and her team are supporting our clinical folks to provide the members with the necessary care and intervention that is needed. The Mobile Crisis teams were able to do 130 dispositions, which speaks volumes about the community outreach and members trusting us to take those services when they are in crisis. Our law enforcement partners leverage us as a resource to provide the right necessary interventions when they are needed. In terms of the stability plan, the PHE has ended, so there is no specific stability, we are continuing to work with CFO Durant to look for creative ways for any incentive dollars that are tied to member positive outcomes; there will be a new incentive that will be rolling out very shortly as a pilot where members receive adequate services in the right setting and not the hospital if that can be avoided. He acknowledged the providers as well as Carol Zuniga and Ms. Downey who have come and approached DWIHN with very creative ideas. It was announced that we are in contract with two additional health plans so that gives a total of five health plans. The difference between these two health plans is that we are including substance abuse and care for aging populations as a part of the metric to be evaluated from an integration standpoint. It was reported that with the long term residential care, DWIHN is looking to get into a contract with a private partner to open a 52 bed long-term care facility; the mix will be a 31 bed, long-term psychotic support and a 21 bed long term geriatric support which was emphasized as board members have inquired as to what we are doing for the aging population as they deal with dementia and Alzheimer's and mental illness on top of making sure they are being taken care of. The facility is in the heart of Detroit and will be the first of its kind. As a part of the partnership our clinical oversight with the entity will be proper discharge planning which will ensure that members are coming up with the right medical necessity and at the same time are discharged into a safe community whether it is outpatient services or working closely with the provider partners which will ensure the facility gets utilized for the most appropriate care that is needed. There was no further discussion. The Board Chair thanked Mr. Singla for his report. The Interim President and CEO monthly report was received and filed.

Dr. Taueg, Board Chair noted that the CEO job description had also been discussed at the meeting and a copy of the job description was in their agenda packets and needed the approval of the board because there were some minor changes. Mr. Connally, VP of Human Resources, provided an update on the changes. It was reported that some of the language had been moved up for higher qualifications with regard to the committee's ability to change or make accommodations to the qualifications they deemed appropriate, there was some additional language added to the experience with regard to the management of budgets and the administration of a staff of 300 or more. The Chair called for a motion on the job description. **It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche to approve the recommendations and authorize the**

immediate posting. There was no further discussion. **Motion carried.** The Chair noted that Mr. Connally was going to be a key player in helping the board move this process along. The CEO Search Committee report was received and filed.

REVIEW OF ACTION ITEMS

There were no action items

GOOD AND WELFARE/PUBLIC COMMENT

The Board Chair, Dr. Taueg requested the Board Secretary, Ms. Garza Dewaelsche to read the Good and Welfare statement. Mr. Glenn recognized Mr. Darryl Woods for being honored at the Community Mental Health Association of Michigan Conference with the Partner of Excellence Award. The award was presented at the Substance Use Disorder Oversight Policy Board meeting as Mr. Woods was unable to attend the conference. The Chair requested that any SUD Oversight Policy Board members stand, Mr. Thomas Adams, Chair and Mr. Darryl Woods were both recognized.

Mr. Adams, recognized Mr. Woods for being elected to serve on the Detroit Police Commission which was outstanding, and he is currently the Chair of the Detroit Police Commission. He is the first returning citizen to hold the position of Chair of the Police Commission which makes this a tremendous goal.

Chief Chris Egan, Allen Park Police Department noted that their Comeback Quick Team had done great work helping to get people into treatment. They have assisted approximately 60 different people in the last four years receive treatment. They also have a program with the Guidance Center in the Southgate and Riverview area called FAN which has allowed them to have contact with a master's level mental health clinician and they have been able to get people into treatment with that program and they were very proud of both programs. The Board Chair thank Chief Egan for his comments.

Mr. Darryl Woods, Substance Use Disorder Oversight Policy Board thanked the Board for their wonderful leadership and thanked Mr. Adams and Mr. Glen for the recognition. He also uplifted Ms. Blackwell for her rapid response to the mass shooting that occurred in the city of Detroit which was one of the worst mass shootings in the State of Michigan. He noted that DWIHN needs to be very focused and pay close attention to the violence that is taking place in the community in terms of the mental health nexus that is connected to substance use disorder. It was noted that he and Council member Benson and a group of legislators have met and they knew that the Crisis Center and the crisis mobilization units were needed in that particular community and Ms. Blackwell had the mental health experts out there; these are young black teenagers, there were two killed and 15 girls were shot and the community is traumatized. It was also noted that this violence is going on not only in the city of Detroit, but also Wayne County, Inkster and all pockets and the organization has to continue to deliver services to our young people to be able to give them some hope.

Ms. Garza Dewaelsche noted the experience that involved students that attended a Ser Metro charter school under Detroit Public Schools which serves high risk youth; one of the locations is on the East side at the Samaritan Center - a few weeks ago there was a drive by shooting in the evening near the home of one the students; one student was killed and the other student was unharmed. DWIHN was called and Ms. Blackwell, Chief of Staff was able to promptly refer her to people who could provide staff and students with counseling. Ms. Garza Dewaelsche thanked Ms. Blackwell and DWIHN for the programs and services they offer which are needed all over as these services helped them through that tragic situation.

Commissioner Kinloch gave accolades to Ms. Blackwell and noted that she has been tremendously responsive and he has reached out on numerous occasions for residents that have contacted him and she is available literally 24 hours and she has been excellent.

Ms. Blackwell thanked everyone for the recognition and also noted that she is just the conduit as she reaches out to everyone else, Mr. West; Greg and others and that everyone here is excellent and the services that we provide are amazing.

The Board Chair, Dr. Taueg thanked Ms. Blackwell for her willingness to be available 24 hours, 7 days a week to serve.

There were no members of the public attending the meeting virtually indicating a desire to make public comment.

Ms. Blackwell provided information on the location of the luncheon and the program. Mr. Adams was requested to give prayer prior to lunch being served.

ADJOURNMENT

There being no further business, Dr. Taueg, Chair called for a motion to adjourn. **It was moved by Ms. Ruth and supported by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting was adjourned at 12:16 p.m.

Submitted by:
Lillian M. Blackshire
Board Liaison

FINANCE COMMITTEE

MINUTES

JULY 3, 2024

1:00 P.M.

8726 WOODWARD AVE.
DETROIT, MI 48202
(HYBRID/ZOOM)

MEETING CALLED BY Ms. Dora Brown, Chair called the meeting to order at 1:03 p.m.

TYPE OF MEETING Finance Committee Meeting

FACILITATOR Ms. Dora Brown, Chair

NOTE TAKER Ms. Nicole Smith, Finance Management Assistant

Finance Committee Members Present:

Ms. Dora Brown, Chair
Ms. Eva Garza Dewaelsche
Ms. Kenya Ruth

Committee Members Excused:

Mr. Kevin McNamara, Vice Chair
Mr. Angelo Glenn

Board Members Present: Dr. Cynthia Tauег, Board Chair and Mr. Bernard Parker

Board Members Attending Virtually: Ms. K. Bentounsi

SUD Oversight Policy Board Members Attending Virtually:

Mr. Thomas Adams, Chair

ATTENDEES

Board Members Excused: None

Staff: Ms. Stacie Durant, VP of Finance; Mr. Manny Singla, Interim President and CEO; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Mr. Keith Frambro, VP of IT Services; Mr. Jody Connally, VP of Human Resources; Mr. Mike Maskey, VP of Facilities; and Ms. Tiffany Devon, Director of Communications

Staff Attending Virtually: Ms. Dhannetta Brown, Assoc. VP of Finance; Mr. Jeff White, Associate Vice President of Operations; and Ms. Yolanda Turner, VP of Legal Affairs

Guests: None

AGENDA TOPICS

I. Roll Call Ms. Lillian Blackshire, Board Liaison

II. Roll Call

Roll Call was taken by Ms. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. S. Durant congratulated the Board on their selection of the interim CEO which was Mr. Singla. She noted that she was unable to attend the Special Full Board meeting and looked forward to working with her colleague and friend. There were no additional committee remarks.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of the agenda. **Motion carried.**

V. Follow-up Items

The Chair called for any follow-up items. There was one follow-up item that has been completed which was to send to the Board a list of leadership positions that had American Express cards along with the limits. The list was sent directly following the Finance Committee meeting on June 5, 2024.

VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for approval of the minutes from the meeting on Wednesday, June 5, 2024. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of the Finance Committee minutes from the meeting on Wednesday, June 5, 2024. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the eight months ended May 31, 2024, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

DWIHN received the appraisals back from Flagstar to finalize the loan agreement and Woodward valuation was lower than expectations. DWIHN requested another appraisal and await the results.

Discussion ensued regarding the Woodward building appraisal not appraising at value. Ms. Durant informed the Committee, that Manny Singla, Interim CEO rejected the initial Flagstar bank appraisal and requested a second appraisal opinion. Flagstar has ordered another appraisal of the Woodward building, and we are awaiting the results.

DWIHN is projecting a general fund shortfall of approximately \$10 million due to an increase in spenddown and overall uninsured services. The amount is \$6 million more than the planned budgeted shortfall of \$4 million. DWIHN has sufficient local funds to cover the shortfall.

Discussion ensued regarding the shortfall. Ms. Durant stated the projected shortfall is a direct effect of the budget cuts from the State of Michigan. The CFO is hoping reports of the overruns to the State of Michigan, will let them know DWIHN needs more General funds.

In light of the recent \$40 million fraud scheme at a local nonprofit organization, CFO and Plante Moran will present an overview on segregation of duties in place at DWIHN. Specific questions and concerns should be sent directly to Lillian by July 19, 2024 to ensure we incorporate in the presentation. Discussion ensued regarding the incident and actions that we taken by the individual that participated in the fraud. The presentation will be a part of the monthly report from the Ms. Durant, VP of Finance.

Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, Huntington Bank, and Flagstar accounts. This amount includes the \$21.9 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$5.3 million in SUD and MH block grant due from MDHHS. Approximately \$16.0 million for April and May 2024 pass-through HRA revenue. Finally, \$3.1 million due from MDHHS for FY23 CCBHC cost settlement.

Prepayment and deposits – DWIHN advanced Starfish \$1 million in May 2024. This amount represents one month of service delivery to members. Finance will reduce future payments to recoup the advance.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through May 31, 2024, was approximately \$584.5 million however actual payments were approximately \$531.5 million. The difference represents claims incurred but not reported and paid of \$53.1 million.

The Chair, Ms. Brown, noted that the Finance Monthly Report was received and filed.

VIII. FY 24/25 Budget Highlights Overview

The Chair, Ms. Brown requested an overview of the FY24/25 CEO Recommended Budget. Ms. S. Durant, VP of Finance reported on highlights of the budget as the budget hearing is scheduled for Wednesday, August 7, 2024. A copy of the budget was sent to the Board per the budget timeline and a hard copy of the budget was provided to the committee. It was also noted that the highlights may assist in the board submitting questions and concerns to her department by July 10th. Ms. Durant presented the overview which indicated that the FY2025 Recommended Operating Budget approximates \$1.165 billion which is 2% (\$23.5 million) more than the FY 2024 amended budget. The increase is primarily related to \$20 mill of state grant funds budgeted for the new integrated Care Center (7 Mile and Downriver). The State of Michigan is the primary source of revenue for DWIHN and the Michigan Department of Health and Human Services (MDHHS) budget allocations generally are not finalized until late September. There is no reduction in programs. The mental health code notes that a budget be approved and adopted by October 1st of each fiscal year. When developing the budget there were some key assumptions that had to be made and those were discussed with the committee. Highlights were provided on how Medicaid was determined; it was noted that the State did a midyear rate adjustment in April of 2024. It was also noted that an application had been made for Detroit Wayne to be a CCBHC. The assumptions regarding the hospital rate adjustment, general fund not being cut; the expenses projected for general fund for 2024 continuing in 2025; the county's match which is mandated by State Law remaining the same as well as the state giving us \$4.7 million in PA2 funds. The Wayne County programs will remain funded at the same levels as fiscal year 2024. The 7 Mile and Downriver projects are estimated to be approximately \$26 million dollars in construction cost and other capital outlay related to those two projects; also with the administrative staff there is a 4% cost of living adjustment that has been applied to all full-time employees were discussed. In addition, the fringe amount includes an assumption that the PA152 waiver will continue to be a 90/10 split. Schedules A-1 Network Expenses; A-3 Revenue were highlighted and a brief discussion took place. Discussion ensued about the general fund and the State estimating that with the rate adjustment there would be at least \$130 million dollars in fiscal 24 that would get pushed to the PIHP's. The Department sent communications to MDHHS noting that the money had not been received. It was also noted that local, state and Federal grants went up by \$11.7 million dollars includes an additional \$20 million of grant funds for 7-Mile and Downriver project costs, offset by \$5.5 million decrease in COVID grant funding, \$1.4 million decrease in opioid settlement funds and decrease of \$1.6 million SAMHSA Mobile Crisis grant funds. The administration budget went up \$5.9 million dollars

relates to a 4% cost of living adjustment (\$20 million) and \$2.5 million net expenses budgeted for debt service and facility maintenance costs for Woodward and 707 W. Milwaukee. It was noted that the new Budget Administrator went through all the purchase orders for each department and as a result there were some increases because the fiscal 24 budget did not have enough money in that budget line item.

At this time Ms. Gray, Associate VP of Legal noted that the Board Building Committee was scheduled to begin at 2:00 p.m. It was suggested that the Finance Committee Chair take a recess at the Call of the Chair; allow the Building Committee to gavel in and if that Chair agrees, recess that meeting and the Finance Committee Chair can come out of recess and continue her meeting. The Finance Committee Chair recessed the meeting at 2:02 p.m. The Finance Committee came out of recess at 2:15 p.m.

Ms. Durant, VP of Finance continued with the highlights of FY2025 budget and the variance of Substance abuse that primarily related to the elimination of several SUD Covid grants and the reduction to grant programs of a million dollars which is primarily the SAMHSA Mobile grant. Direct Services, there is an increase of \$672,000 and this represents an additional five direct service employees that are added to the fiscal 25 budget. Information was provided on the Care Center increase of \$2.4 million; and the general fund spreadsheet where the amounts were significantly increased. It was noted that the questions were due by July 10th and should be sent to the Board Liaison so that they could be incorporated as part of the budget presentation. There was no further discussion on the FY24/25 CEO Recommended Budget.

IX. Unfinished Business – Staff Recommendations:

- a. BA#21-29 (Revision 3) – Outfront Media Inc. The Chair, Ms. Brown called for a motion. **It was moved by Ms. Ruth and supported by Dr. Taueg approval of BA#21-29 (Revision 3) Outfront Media Inc.** Ms. T. Devon, Director of Communications reporting. DWIHN Administration is requesting board approval to pay an outstanding balance of \$2,601.00 to OutFront Media from their August 2023 invoice. This invoice is under Board Action #21-29 (Revised). Due to a clerical error, the amount due on invoice #05988540 was \$8,795.00, however, there was only \$6,194.00 left on the purchase order, leaving a balance of \$2,601.00 due to Outfront Media. There was no further discussion. **Motion carried.**
- b. BA#21-72 (Revision 3) Plante & Moran PLLC – Annual Financial Statement Audits. The Chair Ms. Brown called for a motion. **It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of BA#21-72 (Revision 3) Plante & Moran PLLC.** Ms. S. Durant, VP of Finance reporting. This board action is requesting approval for a revision to exercise the two year contract renewal option in the amount not to exceed \$365,000 for the annual financial statement audit, Single Audit and Compliance Examination for the fiscal years ended September 30, 2024 and 2025 consistent with terms of the RFP. The amount includes \$12,000 per year in the event DWIHN has three major programs with the Single Audit. Discussion ensued regarding a policy being in place as to how long an auditor can audit the statements. It was noted that we do not have a policy as it relates to the number of years an auditor can serve and a couple of years ago a document was presented on best practices on having a consistent auditor for a number of years. Discussion ensued regarding the rotation of partners and managers which is what Plante Moran does; the RFP being done in accordance with the procurement policy and the selection process being done in accordance with the best practice and current policy; this being an operating policy

and not necessarily a board governance policy; and CMH work being a very specialized niche and the small number of organization that do this type of audit. There was no further discussion. **Motion carried.**

X. New Business – Staff Recommendations:

a. BA#24-69 – 123.Net Internet Services – Renewal 2024-2027 – The Chair, Ms. Brown called for a motion. **It was moved by Ms. Ruth and supported by Dr. Taueg approval of BA#24-69 123.Net Internet Services-Renewal 2024-2027.** Mr. K. Frambo, VP of IT Services reporting. DWIHN is requesting approval of a three-year contract renewal with 123.Net for fiber Internet Service to increase and maintain available internet speed for business functions for employee remote access to data. 123.Net services are crucial to the interoperability of DWIHN locations between 707 W. Milwaukee and 8726 Woodward, along with the datacenter located in Southfield, Michigan. DWIHN uses multiple internet service providers at the 707 and Woodward locations to ensure data redundancy and availability. The total amount of the contract would not exceed \$77,364 as follows: Year 1 - \$25,788.00; Year 2 - \$25,788.00; Year 3 - \$25,788.00. There was no further discussion. **Motion carried.**

b. BA#24-70 – Leasing Space at Considine Little Rock Life Center –The Chair called for a motion. **It was moved by Dr. Taueg and supported by Ms. Garza Dewaelsche approval of BA#24-70 Leasing Space at Considine Little Rock Life Center.** M. Maskey, VP of Facilities reporting. DWIHN is requesting Board approval to continue leasing space from the Considine Little Rock Life Center (Considine). The requests space allows DWIHN ample community storage adjacent to our Woodward Administration Building for the storing, packaging, and distribution of organizational materials to the public. In addition, we are afforded the opportunity to have community engagement meetings for larger informal gatherings. Considine has been used to hold town hall meetings, community outreach meetings and accessible public gatherings. DWIHN has exclusive use and occupation of its auditorium for hosting public gatherings and community outreach services. This space will additionally help to aid in building community relationships by offering needed community space to members of the local block clubs and neighborhood associations to have access to this space for large community gatherings. The current lease expires on July 31, 2024 and DWIHN has incurred \$42,000 to date on the existing contract. We are requesting a contract extension for an additional period of one-year effective August 1, 2024, with the option for a one-year renewal, at an amount of \$21,000 per year (excludes option), for a total not to exceed \$63,000. Discussion ensued regarding length of time space would be used; storage of materials; DWIHN having several buildings and still not having enough storage space; exercising the renewal options; delivery and logistics of getting materials in and out of facility for distribution; parking; the overlapping of meetings; the option of doing a month-to-month contract; termination of the contract; the out of lease clause and the length of time it would take to give notice. Mr. Maskey noted that they are putting together a summary of what has been stored in the building and requested additional time to put the information together. It was determined that Facilities would explore other options. The committee would renew the contract for a year as long as there is an out clause of 30 or 60 days and once we have a solution we will give notice and end the contract. There was no further discussion. **Motion carried.**

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Ms. Ruth to adjourn the meeting. **Motion carried.** The meeting was adjourned at 2:47 p.m.

FOLLOW-UP ITEMS

1. None.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

JULY 10, 2024

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED BY	I. Commissioner Jonathan Kinloch, Program Compliance Chair at 1:18 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Commissioner Jonathan Kinloch, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
ATTENDEES	<p>Committee Members: Commissioner Jonathan Kinloch; Angela Bullock; Dr. Lynne Carter; and Bernard Parker</p> <p>Committee Member(s) Excused: William Phillips</p> <p>Board Member(s) Present: Dr. Cynthia Tauog, Chair</p> <p>Substance Use Disorder Oversight Policy Board Member(s) Virtual: Thomas Adams, SUD Chair</p> <p>Staff: Brooke Blackwell; Judy Davis; Monifa Gray; Sheree Jackson; Marianne Lyons; Melissa Moody; Manny Singla; Yolanda Turner; Dan West; and Rai Williams</p>

AGENDA TOPICS

II. Moment of Silence

DISCUSSION	Commissioner Kinloch called for a moment of silence.
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CONCLUSIONS	A moment of silence was taken.
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III. Roll Call

DISCUSSION	Commissioner Kinloch called for a roll call.
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CONCLUSIONS	Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.
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IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	Commissioner Kinloch called for a motion to approve the agenda. Motion: It was moved by Dr. Carter and supported by Mr. Parker to approve the agenda. Commissioner Kinloch asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. Motion carried.
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V. Follow-Up Items from Previous Meetings

DISCUSSION/ CONCLUSIONS	<p>A. Children’s Initiatives’ Quarterly Report – Cassandra Phipps, Director of Children Initiatives submitted and provided an update on the Children’s Initiatives’ Quarterly report. It was reported:</p> <ol style="list-style-type: none"> 1. School Success Initiatives - Provide a breakdown by age of the SSI health ratings and concerns for Tiers 2 and 3 – The main health concern was asthma followed by allergies and headaches. The total population was 32 youths and children. The highest percentage of health concerns are ages 6 to 11 years old. The second highest percentage of health concerns are ages 12 to 17 years old. 2. Juvenile Restorative Program – The program that was housed at the Eastern Market will be moving to a new location in Dearborn and they have been there for a couple of months. The grand opening is Thursday, July 11, 2024. The program provides transportation to the new location. The program has family sessions and a home-based component. The program is a day treatment program with no overnight stays.
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VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS	<p>Commissioner Kinloch called for a motion to approve the June 12, 2024, meeting minutes. Motion: It was moved by Mr. Parker and supported by Mrs. Bullock to approve the June 12, 2024, meeting minutes. Commissioner Kinloch asked if there were any changes/modifications to the June 12, 2024, meeting minutes. There were no changes/modifications to the meeting minutes. Motion carried.</p>
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VII. Reports

DISCUSSION/ CONCLUSIONS	<p>A. Chief Medical Officer – <i>The Chief Medical Officer’s report was deferred to August 14, 2024</i></p> <p>B. Corporate Compliance – <i>There was no Corporate Compliance report to review this month.</i></p>
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VIII. Quarterly Reports

DISCUSSION/ CONCLUSIONS	<p>A. Adults Initiatives – Marianne Lyons, Director of Adults Initiatives submitted and gave highlights of the Adults Initiatives’ quarterly report. It was reported that:</p> <ol style="list-style-type: none"> 1. Activity 1: Assertive Community Treatment (ACT) – There are eight (8) ACT provider service agencies in Wayne County and currently 462 members receiving ACT services. The ACT program experienced a total of 44 psychiatric hospitalizations which totaled 532 inpatient days compared to 58 inpatient hospitalizations in FY 24 (Q2) totaling 865 days. This is an 18.51% decrease in the number of hospitalizations and 38.61% decrease in the number of inpatient days. There were four (4) ACT Fidelity Reviews this quarter and scores have not been determined. Discussion ensued around ACT program members not receiving services after 5:00 p.m. The ACT model is a 24-hour program. The issue has been addressed with the CRPSs and information will be tracked monthly. 2. Activity 2: Med Drop – There are 72 members who participated in the program this quarter. Data was provided for April, May and June’s successful med drops completed. The program received 17 new referrals
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this quarter; nine (9) new cases were enrolled in the program; only three (3) members receiving services were hospitalized during this quarter compared to six (6) members in FY 23 (Q3). Staff introduced the program to Kingswood Psychiatric Hospital and began collaborating to make Med Drop a part of their discharge planning process for the members that would be eligible.

3. **Activity 3: Evidence-Based Supported Employment (EBSE)** – The total number of individuals served is updated on a monthly and quarterly basis provided by the quarterly IPS report from MDHHS, monthly data obtained from the CRSPs and data gathered internally from MH-WIN to ensure the most accurate information. Data was provided on the total number of members receiving IPS services and the average LOCUS (Level of Care Utilization System) score for FY 24 (Q3). Staff attended the first fidelity review, hosted by The Guidance Center on June 12, 2024. They will be receiving the results of the review in the upcoming weeks for DWIHN’s review.

Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested information on activities of DWIHN related to caretakers of people with dementia as this has become a huge issue because of the aging population. Information will be provided to the committee at future meetings. *(Action Item)* The committee also requested information on returning citizens and what we are doing at DWIHN for providing services for the Med Drop program. *(Action Item)*

- B. **PIHP Crisis Services** – Daniel West, Director of PIHP Crisis Services submitted and gave highlights of the PIHP Crisis Services’ quarterly report. It was reported that:
 1. **Activity 1: Inpatient Discharge Planning, No CRSP upon admission** – Liaisons have improved the percentage of members who received a service within 30 days of discharge from BCA Stonecrest, Beaumont Behavioral Health (BBH) and Henry Ford Kingswood (HFK) after having been admitted without a CRSP. Liaisons met with 176 members on inpatient units and 114 members (65%) received a service within 30 days of discharge.
 2. **Activity 2: CRSP Discharge Planning, The Wellness Center (TWC) and Central City Integrated Health (CCIH) partnership** – Since April 2024, Team Wellness met with 75 members at BCA and HFK and 34 members kept their scheduled hospital discharge appointment per CRSP report (45%); CCIH met with 155 members and 53 members kept their hospital discharge appointment (34%). Per DWIHN Access Center’s data during this time last year (April-June 2023), 23% (141/625) of Team Wellness members and 17% (59/344) of CCIH members kept their scheduled hospital appointment.
 3. **Activity 3: Reduce Inpatient Hospitalizations** – As compared to October 2022-June 2023, inpatient admissions for adults have decreased slightly and the team found there to be a downward trend in adult admissions since March of this year.
 4. **Quarterly Update (Progress on Previous Improvement Plans)** – As a follow-up to the 2nd quarter PCC presentation, the team analyzed adult and child diagnoses upon inpatient admission in the third quarter with a subset of data (100 children, 100 adults). For adults, Schizoaffective

Disorder was the most common diagnosis and Major Depression Disorder was the most common diagnosis for children.

Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested information on trends of the following:

- How many people kept their following appointments, if they did not make it to their first appointment.
- How many people made their appointments in 30 days and did not make their follow-up appointments.
- How many people did not make their first appointments, but made their 2nd appointments or rescheduled
- The data that needs to be collected on folks who do not follow-up and their characteristics to help identify who is most at risk and developing an intervention.
- Provide information on transportation and other challenges. (*Action Items*)

C. **Managed Care Operations** – Rai Williams, Director of Managed Care Operations submitted and gave highlights of the Managed Care Operations’ quarterly report. It was reported:

1. **Activity 1: Credentialing** – For FY 24 (Q3), There were 126 practitioners and 53 providers approved. Credentialing received a 100% audit score for credentialing files during the NCQA accreditation survey. In addition, Credentialing passed all must pass standards for NCQA accreditation. Credentialing continues to collaborate with HR to ensure DWIHN Direct Staff are credentialed appropriately. The team has credentialed over 46 internal staff with this new process.
2. **Activity 2: New Provider Changes to the Network/Provider Challenges** - The department continues to monitor and notice changes in the network. We are adding additional providers to our network based on need. Request for Proposals (RFP) are also utilized as a means in recruiting new providers, particularly in areas of shortages (e.g., Autism). In FY 24, (Q2), there was a total of 25 new location/service additions; seven (7) new providers added to the DWIHN network and two (2) open Provider Network Manager positions have been filled. In collaboration with IT, the department has re-established our MCO Provider Hotline in Genesys and provider training compliance across the network will be targeted.
3. **Activity 3: Procedure Code Workgroup (PCWG)** – The PCQG resolved 103 tickets; 265 MDHHS rate updates; 401 new codes and 1,135 provider requested changes in FY 24 (Q3).

Commissioner Kinloch opened the floor for discussion. There was no discussion.

The Chair noted that the Adults Initiatives, PIHP Crisis Services and Managed Care Operations’ quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar

**DISCUSSION/
CONCLUSIONS**

There was no Strategic Plan Pillar to review this month.

X. Quality Review(s)

**DISCUSSION/
CONCLUSIONS**

There was no Quality Review(s) to report this month.

XI. VP of Clinical Operations' Executive Summary

**DISCUSSION/
CONCLUSIONS**

Melissa Moody, VP of Clinical Operations submitted and gave highlights of the VP of Clinical Operations' Executive Summary. It was reported that:

- A. **Children's Initiatives** – MichiCANS was developed by MDHHS as a screener and comprehensive assessment for children and youth ages 0 to 12 years old. This tool will replace the Child and Adolescent Functional Assessment Scale (CAFAS) and Pre-School and Early Childhood Functional Assessment Scale (PECFAS) assessments effective October 2024. The Devereux Early Childhood Assessment (DECA) will change during October 2024 as well to be administered as an assessment tool for ages 0 to 6 years old. These tools will be required for children and youth with Serious Emotional Disturbances (SED) and Intellectual Developmental Disabilities (I/DD). DWIHN's Access department completed 314 MichiCANS screenings for the month of June 2024. The tool will also be placed as a standalone document in the MH-WIN electronic health record system. The Children Diagnostic Treatment Services and Infant and Early Childhood policies were updated to include the MichiCANS requirements. There were 2,414 members assigned to DWIHN's ABA provider network for June 2024 and there were a total of 233 referrals among the three (3) Individual Diagnostic Evaluation Providers. There were 386 members assigned to Comprehensive Level of Care in FY 24 (Q1), 422 (Q2) and Q3 data was not available at the time of this report.
- B. **Substance Use Disorder (SUD)** – DWIHN recently performed a Recovery Supports Assessment (a tool for evaluating the satisfaction levels of individuals receiving substance use disorder services in Region 7). It was distributed in both paper and digital formats to ensure maximum accessibility to participants. There were 467 survey responses (51% opting for the computer format and 49% favoring the traditional paper format). The most agreed upon affirmative statement was "Staff believe that I can recover" (85%) and 6% agree; the most disagreed statement was "I am encouraged to attend agency advisory boards and/or management meetings if I want" (48%). The full survey report has been sent to DWIHN's provider network so that DWIHN and the network can use this information to make improvements.
- C. **Residential Services** – DWIHN continues to examine the inpatient hospitalization data to reduce the frequency and duration of inpatient hospitalizations within residential services. Staff have seen a decrease in hospitalization days this month compared to May 2024. The residential unit received 43 referrals in June 2024. We have 211 licensed and unlicensed providers in Wayne County serving 1,842 members. The percentage of residential inpatient admissions dropped by almost half from 6.35% to 3.60% in June compared to May.
- D. **Health Home Initiatives** – The department has sent out a memo to the outpatient SUD and Mental Health network to recruit sites that are interested in joining as a Health Home provider for FY 25, starting October 2024. A Care Plan

	<p>audit was performed to evaluate the compliance and quality of Health Home Care Plans, a required element for every person receiving health home services; 130 Care Plans were reviewed and 120/130 (92%) were compliant. DWIHN's BHH providers met all three (3) Pay-for-Performance Indicators and OHH providers met two (2) of the three (3) Pay-for-Performance Indicators set by MDHHS for last FY 23.</p> <p>E. Michigan's CCBHC Demonstration – The demonstration is expanding to its third cohort of providers for October 1, 2024. Applications for certifications were due July 1, 2024. There are seven (7) applicants in our region and DWIHN is one of them. Notification of which sites have been selected should be in early August 2024.</p> <p>F. Conflict Free Access and Planning – DWIHN has been reviewing and discussing the information and guidance that was shared with the PIHP network. The development of the IPOS, assessment and coordination of services must be independent from the delivery of HCBS services. Providers including CMHSPs can conduct both HCBS service planning and service delivery functions but must not conduct both functions for the same member. This is a large system-wide change that will impact approximately 10,000 of our members and over 30 plus providers in our network. To address this change, DWIHN is developing a plan that would transition our network to be in line with these requirements in a phased approach to minimize disruption in member care.</p> <p>Commissioner Kinloch opened the floor for discussion. There was no discussion. The Chair noted that the VP of Clinical Operations' Executive Summary has been received and placed on file.</p>
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XII. Unfinished Business

<p>DISCUSSION/ CONCLUSIONS</p>	<p>A. BA #24-06 (Revised 7) – DWIHN Provider Network System FY 23/24 – Staff requesting board approval to add four (4) additional providers (Complete Best Care, LLC, Emerald Care, LLC, Agape Care Extended, Inc. and Vital Health Management) to the DWIHN Provider Network System. There was no increase in the budget. Motion: It was moved by Mrs. Bullock and supported by Mr. Parker to move BA #24-06 (Revised 7) to Full Board for approval. Commissioner Kinloch opened the floor for discussion. There was no discussion. Motion carried.</p> <p>B. BA #24-12 (Revised 4) – Substance Use Disorder (SUD) Treatment Providers – Staff requesting board approval for two (2) projects totaling \$255,300.00 in PA2 Funds – Overdose Awareness Day (OAD) on August 30, 2024 (\$5,300.00) and Naloxone Kits from Novaceuticals, LLC (\$250,000.00). Treatment services will be funded with Federal Block Grant dollars (\$5,717, 381.00) and PA2 funds (\$2,184,400.00) totaling \$7,901,781.00 for the fiscal year ending September 30, 2024. Motion: It was moved by Mrs. Bullock and supported by Mr. Parker to move BA #24-12 (Revised 4) to Full Board for approval. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The Chair opened the floor for further discussion. There was no further discussion. Motion carried.</p>
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XIII. New Business: Staff Recommendation(s)

<p>DISCUSSION/</p>	<p><i>There was no New Business to review this month.</i></p>
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CONCLUSIONS

XIV. Good and Welfare/Public Comment

**DISCUSSION/
CONCLUSIONS**

There was no Good and Welfare/Public Comment to report at this meeting.

ACTION ITEMS	Responsible Person	Due Date
<p>1. Adults Initiatives' Quarterly Report – Please provide information on activities of DWIHN related to caretakers of people with dementia as this has become a huge issue because of the aging population. Information will be provided to the committee at future meetings. Please also provide information on returning citizens and what we are doing at DWIHN for providing services for the Med Drop program.</p>	Marianne Lyons	August 14, 2024
<p>2. PIHP Crisis Services' Quarterly Report – Provide information on the following trends:</p> <ul style="list-style-type: none">• How many people kept their following appointments, if they did not make it to their first appointment.• How many people made their appointments in 30 days and did not make their follow-up appointments.• How many people did not make their first appointments, but made their 2nd appointments or rescheduled• The data that needs to be collected on folks who do not follow-up and their characteristics to help identify who is most at risk and developing an intervention.• Provide information on transportation and other challenges.	Dan West	August 14, 2024

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mr. Parker and supported by Dr. Carter to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:40 p.m.

NEXT MEETING: Wednesday, August 14, 2024 at 1:00 p.m.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

July 2024 SUD OSPB Report

Meeting Conducted on July 15, 2024, at 10:10 a.m.

- **SUD OSPB Board Members in Attendance**

Maria Avila, Angelo Glenn, Commissioner Jonathan Kinloch, Darryl Woods, Antoine Jackson, Commissioner Kevin McNamara, Ronald Taylor and Dr. Kanzoni Asabigi.

- **CEO Presentation**

In the meeting, the board discussed various matters related to DWIHN. The 7-mile building groundbreaking was held in June 2024 the campus will have mental health and SUD services, dental and pharmaceutical services, and social workers to assist with the Medicaid and the DHS process and they are in the process of signing the care coordination agreements to start setting up pilots. The board members are reviewing the DWIHN aging population. DWIHN annual meeting will be held on Wednesday, July 17, 2024 @12pm.

- **New Business**

Ms. Carina Jackson, Ms. Shalonda Spencer, and Ms. Stefanie Alston gave a presentation and overview of the services provided at Mariners Inn.

Mariners Inn, marking its 100th year next year, has been providing services since 1925. Their programs include residential treatment for adult men, gambling disorder treatment, outpatient programs, and recovery housing. They also offer family support programs, youth prevention initiatives, and outreach programs for the homeless.

- **Board Action**

BA 24-31S SUD requested \$50,000.00 in PA-2 funds to support the 5th Men's Annual Conference held on August 21st, 2024, at Sobriety House. BA 24-31S passed with all board members' approval.

- **Informational Reports**

The meeting concluded with informational reports from the SUD Director, SOR Coordinator, Grant Manager, and the OHH Manager's Reports.

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Manny Singla, Interim President and CEO



In May 2024, DWIHN had over 500,000 Medicaid-enrolled members. The SUD Provider network included 51 providers serving 14,000 individuals last year. They emphasized timely service delivery and reported high percentages for timely assessments and follow-up care

The overdose education and Naloxone distribution program saw a 130% increase in services due to Xylazine test strips and expanded naloxone training. However, the peer outreach and linkage program experienced a 25% decrease in total services, while the mobile care unit program saw a 54% increase due to new implementations by DMC and Sobriety House.

SUD are diligent in working with network providers to ensure prompt and accurate completion of financial status reports (FSRs). SUD processed over 641 FSR payments, totaling 7.8 million dollars through June 2024.

The new SUD Health Home administrator will start on August 5th, 2024. The Opioid Health Home (OHH) program activities for FY 2025 included a Care Plan audit and enrollment requirements, with revisions required for some care plans. Over \$60,000 is being allocated back into the OHH program for its 650 enrollees. For FY 2025, the OHH program will undergo changes in its eligibility requirements and expand its provider network for behavioral health homes and SUD.

- **Announcements**

Tiffany Devon, Director of Communications, announced that the 10th annual faith-based conference will be held on Thursday, July 18, 2024, from 8:30 pm to 4:00 pm at the Fellowship Chapel in Detroit. Brooke Blackwell, Vice President of Government Affairs and Chief of Staff presented Mr. Wood with an award from the Community Mental Health Association.

Good and Welfare/Public Comment

Ms. Allison Herrst, LLMSW, CPRC, CPRM Executive Director of Recovery Actions Network of Michigan located at 50430 School House Rd, Suite 2011, Canton MI 48187, and Mr. Brian Wolf Director of Programming at the Passenger Recovery Community Center & RCO organization in Hamtramck and Detroit both raised their hands to make a public comment

Adjournment

The meeting was adjourned.

Next Oversight Policy Board Meeting August 19, 2024, via Zoom Link Platform

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-58R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: William Scotsman Inc

Contract Title: BA #22-58R2 - Temporary Mobile Office Units

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/19/2024

Proposed Contract Term: 2/1/2024 to 9/30/2024

Amount of Contract: \$ 234,808.72 Previous Fiscal Year: \$ 201,332.29

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 3/16/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Facilities is requesting board approval for additional funds to cover the additional rental services invoices for the mobile offices that staff occupied during construction of the Care Center. Due to the delays in construction and generator installation the mobile offices had to be utilized longer than anticipated and the requested funds in the amount of \$33,476.43 will cover the additional time the units were needed. **The contract total will not exceed \$234,808.72 with expiration date of 9/30/24.**

Note for reference:

- 24-58: Approved \$131,332.29 thru 6/30/2023
- 24-58R: Add \$70,000.00; extended thru 1/31/2024
- 24-58R2: Request to add \$33,476.43 and extend thru 9/30/2024

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Board Action #: 22-58R2

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 234,808.72	\$ 234,808.72
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.158000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Friday, August 16, 2024

Signed: Friday, August 16, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushke
Board Liaison

Date: 8/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 22-68R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: Amazing Organizations Inc.

Contract Title: Staff Training Services (Mastery)

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/19/2024

Proposed Contract Term: 7/1/2024 to 6/30/2025

Amount of Contract: \$ 99,093.52 Previous Fiscal Year: \$ 83,093.52

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 7/1/2019

Provider Impanled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting a one-year renewal of the agreement with Amazing Organizations, LLC to provide online training services for DWIHN staff. for the period July 1, 2024 through June 30, 2025, at an additional cost of \$16,000. This revision would bring the total contract cost to not to exceed \$99,093.52.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 99,093.52	\$ 99,093.52
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64925.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Stacie Durant

Signed: Friday, August 16, 2024

Signed: Friday, August 16, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boush
Board Liaison

Date: 8/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 23-60R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: Sterling Security LLC

Contract Title: BA #23-60R4 - Security Services

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/19/2024

Proposed Contract Term: 7/31/2024 to 9/30/2024

Amount of Contract: \$ 514,789.40 Previous Fiscal Year: \$ 338,789.40

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 2/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Facilities is requesting board approval to modify a previously approved contract with Sterling Security, LLC to continue to provide security services on a 24-hr/7-day basis for both the Milwaukee and Woodward facilities.

Facilities has completed the RFP process for security services and has selected a new vendor for these services. The existing contract with Sterling Security ends July 31, 2024. As Facilities begins to transition to the new contractor, we are requesting a **two (2) month contract extension to provide security coverage during the period of August 1, 2024 through September 30, 2024, along with additional funding in the amount of \$176,000.**

This contract total is not to exceed \$514,789.40.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Board Action #: 23-60R4

Revenue	FY 23/24	Annualized
Multiple	\$ 514,789.40	\$ 514,789.40
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.817040.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Stacie Durant

Signed: Friday, August 16, 2024

Signed: Friday, August 16, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushrie
Board Liaison

Date: 8/21/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-01R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: Development Centers Inc.

Contract Title: Children's Initiatives MDHHS Grants

Address where services are provided: 17321 Telegraph, Detroit MI 48219

Presented to Program Compliance Committee at its meeting on: 8/14/2024

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 1,780,406.00 Previous Fiscal Year: \$ 1,485,126.00

Program Type: Continuation

Projected Number Served- Year 1: 11,900 Persons Served (previous fiscal year): 11879

Date Contract First Initiated: 10/1/2017

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting board approval for the revision of BA 24-01R due to additional funding secured by Michigan Department of Health and Human Services (MDHHS) for two (2) of the five (5) grants. In addition, DWIHN is requesting board to reallocate funds for one (1) of the five (5) grants.

Grant #1: Regarding FY 24 System of Care Grant, due to underutilization of funds requesting reallocation of \$11,000 from Lincoln Behavioral Services (Parent Management Training Oregon - PMTO Program) to The Children's Center (Youth United Program). Lincoln Behavioral Services was originally allocated \$35,000 and \$11,000 is being reallocated to The Children's Center. Lincoln Behavioral Services new balance is \$24,000 and The Children's Center new balance is \$282,000. In addition, due Hegira needing additional funding to support staffing for the PMTO program \$1,000 being reallocated from DWIHN Worforce Development budget to go to Hegira for a total of \$4,500. Hegira original budget was \$3,500.

Grant #2: For FY 24 MDHHS has increased the funding for IECMHC from a total of \$192,486; in which Development Center received \$189,986 and DWIHN received \$2,500 for indirect costs. As of July 2024 MDHHS has provided additional funding of a total of \$283,806; in which Development Centers will be allotted \$281,306 and DWIHN to be allotted \$2,500 for indirect costs. Thus, Development Center will be receiving a total increase of \$91,320 in funding to support additional staffing. The contract period is from October 1, 2023 through September 30, 2024 and funding is not to exceed \$281,306 for Development Centers (MiSide).

Grant #5: For FY24 MDHHS has increased the funding for the Infant Toddler Court Grant from a total of \$116,673 to the amended amount of \$2,200 additional funds to equal the total allocation of \$118,873.

Board Action #: 24-01R2

There is no change to the Infant and Early Childhood Mental Health Consultation-Home Visiting (grant #3) - \$123,943 (\$2,500 DWIHN).

There is no change to the Infant and Early Childhood Mental Health Consultation Expansion (grant #4) - \$210,202 (\$5,000 DWIHN).

The combined total is an amount not to exceed \$1,780,406. Contract terms will remain the same. A budget adjustment will be forthcoming to certify the additional funds. DIWHN has the discretion to reallocate funds amongst providers without Board approval up to the not-to-exceed amount of \$1,780,406.

Outstanding Quality Issues (Y/N)? N. If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Federal Grant	\$ 1,780,406.00	\$ 1,780,406.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Board Action #: 24-01R2

Signed: Tuesday, August 6, 2024

Signed: Tuesday, August 6, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushrie
Board Liaison

Date: 8/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-06R8 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 23/24

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 8/14/2024

Proposed Contract Term: 7/1/2024 to 9/30/2024

Amount of Contract: \$ 805,847,768.00 Previous Fiscal Year: \$ 804,448,924.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 7/1/2024

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA # 24-06 R8 is requesting the addition of the following 3 providers to the DWIHN provider network:

Residential Providers:

1. Betterlife Caring Hands LLC

(Credentialed 7/22/2024 for Community Living Support; Respite; Skill Building)

2. Greater Grace Health System, Inc.

(Credentialed 7/24/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

Outpatient Providers:

1. Volunteers of America Michigan, Inc.

(Credentialed 3/18/2024 for Peer Directed and Operated Support Services; Supports Coordination; Targeted Case Management; Wraparound Services)

BA # 24-06 R8 requires no budget increase due to the reallocation of funds within the total budget.

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued

Board Action #: 24-06R8

delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
Multiple	\$ 805,847,768.00	\$ 805,847,768.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Board Action #: 24-06R8

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Stacie Durant

Signed: Wednesday, August 7, 2024

Signed: Wednesday, August 7, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushke
Board Liaison

Date: 8/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-12R5 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: Sobriety House Inc

Contract Title: 5th Annual Men's Conference

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 8/14/2024

Proposed Contract Term: 8/21/2024 to 9/30/2024

Amount of Contract: \$ 7,951,781.00 Previous Fiscal Year: \$ 6,765,483.00

Program Type: Continuation

Projected Number Served- Year 1: 500 Persons Served (previous fiscal year): 500

Date Contract First Initiated: 8/21/2024

Provider Impanched (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department is requesting \$50,000.00 in PA 2 funds payable to Sobriety House Inc. to support the Annual Men's Conference on August 21, 2024. The conference aims to enhance members' goals and provide community resources and support.

The conference consists of motivational speakers from the community, community support resources, such as Alcoholics Anonymous, Narcotics Anonymous, and legal services, employment services, communicable disease testing, massage therapy, meals, vaccinations, clothing closets, and haircuts for our members.

DWIHN has the discretion to allocate the funds among providers based on utilization without board approval up to an amount not to exceed \$7,951,781

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
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Board Action #: 24-12R5

Block Grant	\$ 5,717,381.00	\$ 5,717,381.00
PA2	\$ 2,234,400.00	\$ 2,234,400.00
Total Revenue	\$ 7,951,781.00	\$ 7,951,781.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Wednesday, July 31, 2024

Signed: Wednesday, July 31, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushrie
Board Liaison

Date: 8/21/2024

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-47R Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: All Well-Being Services

Contract Title: FY23-24 MI Health Link Demonstration Project

Address where services are provided: See Attachment (Multiple Providers)

Presented to Program Compliance Committee at its meeting on: 8/14/2024

Proposed Contract Term: 1/1/2024 to 12/31/2025

Amount of Contract: \$ 24,000,000.00 Previous Fiscal Year: \$ 15,000,000.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 5000

Date Contract First Initiated: 1/1/2024

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA # 24-47R is requesting the addition of Michigan BH JV, LLC dba Beaumont Behavioral Health and Psychology Associates of Michigan to provide MI Health Link services to DWIHN members.

BA # 24-47R requires no budget increase due to the reallocation of funds within the total budget.

Per BA 24-47:

This board action is requesting a two year continuation contract through December 31, 2025 with the five (5) Integrated Care Organizations (ICO) to receive and disburse Medicare dollars to reimburse the Affiliated Providers for an estimated amount of \$24,000,000. MDHHS has extended the MHL Pilot project through 12/31/25 at which time they will implement and launch an Integrated Dual Eligibles Special Needs Plan model by January 1, 2026. The board action will ensure the greatest degree of continuity in the infrastructure and successful transition to the new model, once finalized.

The services performed by the Affiliated Providers are those behavioral health benefits available to the Dual Eligible (Medicare/Medicaid) beneficiaries being managed by the DWIHN through its contract with the Michigan Department of Health and Human Services MDHHS) and its contracts with the five ICOs. The Affiliated Providers consist of inpatient, outpatient and substance use disorder providers. This Demonstration Project is designed to ensure that coordinated behavioral and physical health services are provided to this population.

Board Action #: 24-47R

The Medicaid eligible services for the MHL members are provided by our provider network and such costs were included in the board approved Provider Network board action. The same provider network provide the Medicare benefits to the members.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Medicare & Medicaid	\$ 24,000,000.00	\$ 24,000,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64936.827020.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Stacie Durant

Signed: Wednesday, August 7, 2024

Signed: Wednesday, August 7, 2024

Board Action #: 24-47R

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushke
Board Liaison

Date: 8/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 24-40 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/21/2024

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Community Policing Development

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 8/14/2024

Proposed Contract Term: 9/1/2021 to 8/31/2024

Amount of Contract: \$ 64,800.00 Previous Fiscal Year: \$ 0.00

Program Type: Continuation

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): N/A

Date Contract First Initiated: 9/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The City of Detroit is the recipient of a FY2021 Community Policing Development: Crisis Intervention Teams – CIT Implementation Grant from the Department of Justice in the amount of \$64,800.

This award supports the expansion of Detroit’s Mental Health Co-Response Program, a partnership between the Detroit Police Department, the Detroit Wayne Integrated Health Network, and City of Detroit Housing & Revitalization Department, that works to reduce the use of emergency services for mental health-related needs in favor of effective treatment of the root cause. DWIHN is the Pre-Paid Inpatient Health Plan and Community Mental Health Service Program partner.

Federal grant funds totaling \$64,800 will be used to cover CIT training costs and educational supplies through August 31, 2024.

The Memorandum of Understanding specified DWIHN board approval was a requirement in the agreement. In practice, such board actions are not required. The board approved budget adjustment to certify the additional funds serve as board acknowledgement of such grant funds.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Federal Grant	\$ 64,800.00	\$ 64,800.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64941.822402.0086

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Mannmohan Singla

Stacie Durant

Signed: Monday, August 12, 2024

Signed: Monday, August 12, 2024

Board Action #: 24-40

Board Action Taken

The following Action was taken by the Full Board on the 21st day of August 2024.

Approved

Rejected

Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: Lillian M. Boushke
Board Liaison

Date: 8/21/2024



Interim President and CEO Report to the Board

Manny Singla

August 2024

FINANCE

Detroit Wayne Integrated Health Network's (DWIHN) VP of Finance, in conjunction with Plante Moran, PLLC, provided a special presentation on DWIHN's internal controls and segregation of duties.

The VP of Finance presented the FY2025 recommended Operating Budget at the joint Finance and Program Compliance Committee meeting on August 7, 2024. The FY2025 recommended Operating Budget amounts to approximately \$1.165 billion, which is 2% (\$23.5 million) more than the FY2024 amended Operating budget. The increase is primarily related to \$20 million of state grant funds budgeted for the new integrated care centers (7-Mile and Downriver).

LEGISLATIVE EFFORTS

PAA facilitated meetings with Director Elizabeth Hertel, Speaker Joe Tate and Majority Leader Winnie Brinks.

The Crisis Counseling Project (Wayne County) – DWIHN has been working with MDHHS on a federal grant application to offer targeted crisis counseling in key areas of Wayne County. DWIHN was just notified that SAMHSA has received the obligation of funds from FEMA for the grant program. DWIHN will begin outreach activities with our provider partners upon receipt of the notice of award, anticipated in the coming weeks.

CMHAM Fall Conference is scheduled for October. Board Member Bernard Parker running for Treasurer.

ADVOCACY AND ENGAGEMENT

August 2: DWIHN and Connect Detroit's GDYT held its annual Young Professional's Conference at Huntington Place to over 500 young people, offering the opportunity to participate in a professional development, building resiliency for the world of work through sound behavioral health and employability skill-building and practices.

July 25: DWIHN's SUD Director Judy Davis spoke with Fox 2 about our mobile services and Homeless Outreach Team collaboration with local law enforcement in Dearborn Heights as they are trying to tackle the problem of substance abuse and homelessness. D-HOT is focused on basic needs and referrals to behavioral and housing services.

<https://www.fox2detroit.com/news/suspected-overdose-homeless-man-dearborn-heights-places-new-focus-treatment>

July 25: DWIHN's Constituent Voice Group held a Michigan Candidate's Forum and heard from local candidates on their views on transportation, education, employment and disability rights. DWIHN remains a non-partisan partner in bringing this information to our members along with

Detroit Arc and Disabilities Network of Wayne County encouraging all members to exercise their right to vote.

July 12: DWIHNs Youth United hosted its annual Stigma Busting Bash for local youth at the Henry Ford Art Block inclusive of music, poetry and working on better understanding and managing behavioral health struggles.

July 18: DWIHNs 10th Annual Interfaith-Based Conference held at Fellowship Chapel.

INTEGRATED HEALTH PILOT UPDATE

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

DWIHN and IHC meet monthly for care coordination. Twelve members were identified with care gaps and those plans were developed and coordinated with Health plans staff.

Health Plan Partner Two

Care Coordination with Health Plan Two was initiated in September 2020. These meetings occur monthly. Health Plan Two had eight members identified as having gaps in care that were coordinated with care teams to develop care plans and those care gaps were addressed. Presently 110 members have received care coordination.

Health Plan Partner Three

DWIHN staff are working with Health Plan Three on a project of monitoring individuals who utilized the emergency room department units and how to perform data sharing. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral Services, Hegira and The Guidance Center.

Health Plan Three has made updates to how staff can see the aligned CRSP, they think this will help with an increase in referrals. DWIHN in the Month of August will work with CRSP on referrals made to see the flow of the referral through to follow up appointment. This will aid in where improvements maybe be needed.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP, and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community. During the month of July, the HEDIS scorecard was reviewed at nine CRSP monthly meetings and FUH data and filter tabs were reviewed and received very good feedback from the CRSPs.

CCBHC DEMONSTRATION EXPANSION

DWIHN submitted the application to become a CCBHC demonstration site in July 2024 and is currently awaiting notification on award. If awarded, DWIHN will be able to provide services to individuals with mild to moderate mental health diagnosis regardless of residency.

CLINICAL OPERATIONS

Clinical Program Updates:

Health Home Initiatives:

Behavioral Health Home BHH) - Current enrollment: 784 (June - 740)

Opioid- Substance Use Disorder Health Home)- Current enrollment: 661 (June - 654)

The "Opioid Health Home (OHH)" is transitioning to a more expansive SUD Health Home for FY2025 (SUDHH). Stimulant use disorder and alcohol use disorder are being added as qualifying diagnoses. Behavioral Health home is also expanding to include Conduct disorder & Other behavioral and emotional disorders with onset usually occurring in childhood and adolescence.

The DWIHN Health Home team has sent out a memo to the outpatient SUD and Mental health provider network to recruit sites that are interested in joining as Health Home providers for FY 2025, starting October 2024. Two informational sessions were offered to educate interested providers in the service array. There are four (4) providers who have expressed interest in adding BHH and SUDHH to its service array and will be certified for the next fiscal year.

CCBHC State Demonstration:

Current enrollment: 10,124 (June-9,846) within six (6) providers.

Certified Community Behavioral Health Clinic (CCBHC) is expanding to its 3rd cohort of providers, who will launch September 1, 2024. Applications have been submitted and it is expected that MDHHS will announce the selected sites by mid-August. The State indicated with its' approved budget it can add up to 12 sites. There are 15 sites eligible for pursuing this certification, seven (7) of which are in region 7. It has been reported that two (2) providers in region 7 withdrew from potential certification.

DIRECT CLINICAL SERVICES

DWIHN Direct Clinical Service Provision: DWIHN is currently providing adult outpatient services to individuals 18 years and older with a severe mental illness. Services include intake assessment, treatment planning, therapy, case management, outpatient psychiatric evaluation and management. Two site locations have been identified in the Detroit and Wyandotte service area with plans to finalize both sites soon. As site locations are being built to suit, the direct services team is providing treatment to individuals in the community through telehealth.

The DWIHN direct services team has also received provisional approval by Michigan Department of Health and Human Services (MDHHS) to provide children home based services. Home Based services are the most intensive outpatient level of care for children and have defined parameters established by the state regarding service delivery requirements. Recruitment efforts are underway to hire staff to fill this unique role. In addition, the direct services team is in preparation to deliver children outpatient services. This level of care is slightly less intensive than home based services but still provides evidence-based practice for children with severe emotional disorders (SED).

Lastly, the direct services team applied and was approved to deliver services through the School Success Initiative for DWIHN. This approval will provide students in the public school system with additional access to the DWIHN treatment services array. Services are planned to begin effective September 2024.

The current staff hired to deliver DWIHN direct services is as follows: one (1) full-time medical director/psychiatrist for adult services, one (1) part-time child psychiatrist, three (3) behavioral health clinicians, one (1) full-time case manager, one (1) direct services administrator, and one (1) office manager. Additional positions will be filled based on service need.

Direct Services Next Steps:

- Continue to build and enhance direct services to serve up to 200 children and adult individuals by December 2024. This will improve the timeliness performance indicator for children and adults non-emergent request for service.
- Build home based and outpatient services for children. This will improve the children's timeliness performance indicator.
- Build ACT services for adults with mental illness.
- Apply for Joint Commission accreditation to deliver substance use disorder services.
- Improve compliance with follow-up after acute care settings by offering same day access to individuals.
- Improve recidivism rate
- Enhance electronic medical record to meet contractual quality performance measures

MEDICAL DIRECTOR

Crisis Center Update:

Highlights:

DWIHN opened doors to our Crisis Center on June 10th and has had over 200 adult admissions, and over 25 youth admissions. Our peer run BEST program has had over 35 admissions.

Trends:

The top 3 primary Diagnosis in Adults so far have been:

- *Schizophrenia Spectrum Disorder*
- *Depressive Disorders*
- *Alcohol Use Disorders*

The top 3 diagnosis in Children so far have been:

- *Disruptive and Impulse Control Disorders*
- *Depressive Disorders*
- *Trauma Related Disorder*

More than 80% of adult admissions have been voluntary.

Staffing:

Psychiatrist: One full-time psychiatrist started with us on July 15th for consistent morning coverage. That is when most planned discharges happen. We have continued to expand our staffing pool for contingent psychiatrists who cover evenings and midnights and currently have 9 psychiatrists. We will be onboarding another one starting September but will lose one who is moving out of State.

Advanced Practice Providers: We have 6 full-time APPs with 2 open positions. One has accepted an offer to start in September and we are interviewing for one. Evening/overnight shifts have been a difficult area to fill. We have 1 part-time and 2 contingent NPs and interviewing for another part-time position.

Trainings:

Psychiatrists and APPs continue to receive trainings on documentation standards and expectations, voluntary and involuntary processes and medical triage and transfers which been identified as areas needing ongoing attention as well as revisions in terms of policies and procedures.

State Certification:

DWIHN has received provisional State certification and is one of two State Certified Crisis Stabilization Unit for adults. The State has created Child/Adolescent Certification standards which has been a barrier towards adequate utilization of beds.

Community Care Clinic Update:

DWIHN Clinic has gone live and started accepting patients. Our adult psychiatrist/Outpatient Medical Director Dr. Severe started on June 30th. The part-time child psychiatrist started in the first week of August and is currently going onboarding, training and credentialing process. The clinic is currently focusing on developing reports through the EMR to be able to track members served, caseload, compliance with State indicators and other Clinic KPIs.

HUMAN RESOURCES

During the past month, DWIHN hired the following staff:

- Residential Care Specialist
- Residential Care Coordinator
- Recipient Rights Investigator
- Psychiatrist Outpatient Clinics
- Provider Network Manager
- Peer Support Mobile Crisis
- Financial Analyst
- Dispatch Coordinator - Part Time (2)
- Dispatch Coordinator - Contingent
- Customer Service Specialist - Part Time
- Crisis Care Shift Supervisor - Contingent
- Compliance Specialist
- Call Center Representative - Contingent
- Call Center Representative
- Call Center Clinical Specialist - Contingent
- Behavioral Health Technician Supervisor - Contingent
- Behavioral Health Technician - Contingent
- Behavioral Health Clinician-Outpatient Clinics

DWIHN staff member Marlena Hampton has been promoted to Interim Director of Utilization Management.

DWIHN HR has continued contract negotiations with the AFSCME unions. Supervisory Institute Session #4 (Praise and Recognize to Motivate) was conducted July 23 for Supervisory Staff. LEADx Workshop #2 (Transition to Manager) was held July 26, 2024.

AUTISM SERVICES

Applied Behavior Analysis (ABA) is an intensive, behaviorally based treatment that uses various techniques to bring about meaningful and positive changes in communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD. There was a total of 2,245 members and 188 new referrals in the month of July.

ABA treatment offers two different levels of care according to medical necessity, that is either Focused Level of Care or Comprehensive Level of Care. Focused level of care is a limited number of chosen skill targets specific to identified goals that can range from 10 to 25hrs per week. Whereas comprehensive level of care focuses on multiple areas of functioning such as cognitive, communication, social, emotional, and behaviors for about 30 to 40hrs per week.

The below table shows the distribution of members with respect to their level of care needs. This demonstrates that most members (94%) require a higher level of care within this services array.

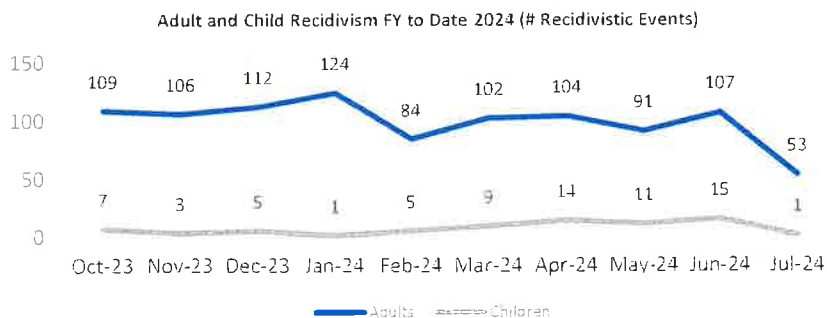
New Members– Level of Care FY24-25	Comprehensive	Focused	Total
Q1	386	28	414
Q2	422	25	447
Q3	578	33	611
Total:	1386	86	1472

CRISIS SERVICES

Addressing Recidivism

The PIHP Crisis Services Department works to identify members who receive a crisis assessment that are also recidivistic. Members seen in a crisis encounter within 30 days of a previous admission become recidivistic if they are re-admitted to an inpatient level of care within those 30 days. The team developed a process to identify members who are recidivistic, notify the assigned CRSP, and connect members without a CRSP to a provider for ongoing treatment services in the community.

Current Status:



There has been a noteworthy decrease in the number of adults and children who had recidivistic admissions in July. The team has determined there are opportunities to divert members to the Care Center to potentially limit unnecessary recidivistic inpatient hospitalizations. The team has recognized a need to reiterate the value of CRSPs seeing their members on inpatient units to assist with discharge planning.

INTEGRATED HEALTH

OBRA has continued to work on conducting and improving OBRA process:

- OBRA processed 613 referrals, 328 were assigned to be completed and 285 were triaged and provided exemption letters. OBRA completed 159 full assessments in July and 53 partial assessments with a total of 212 face-to-face contacts for July. This is an increase of 31% or 66 more assessments completed than in June.
- PASRR educator provided training to 22 Nursing homes and 2 Hospital and trained 34 staff.
- The DWIHN OBRA team have continued to have a low rate of pended assessments. The pending rate for June is 10%. This remains under the required 24%. The State congruency rate was 98% for the month of June.
- All PASRR consumers that received a Specialized determination in the past year have been given the OBRA Specialized program assignment in EMR. OBRA will now be able to monitor these individuals each month to determine if services were provided and work on improving choices for individuals so they can maintain current CRSP providers while in the nursing home.

Care Coordination with Health Plans: IHC has met with MHPs Molina, HAP, United, Meridian, Aetna to increase data sharing collaboration to include more in-depth care coordination to improve outcomes. DWIHN is working with the State Workgroup to redefine the parameters for this as the State requires 25% of the qualifying population to have a care coordination plan in CC360. During this report period 50 individuals were identified with gaps in care, 33 of those were successful in closing at least one or more gaps. 7 members were unable to reach and 10 will carry over to July 2024 due to continued efforts to report results of attempt to close care gaps.

SUBSTANCE USE DISORDERS

Chess Health eRecovery App

This app is a comprehensive digital platform designed to support individuals in their addiction recovery journey. It provides a set of tools and resources to promote engagement, empowerment, and accountability, including relapse prevention support, peer connection features, wellness tracking, and evidence-based therapeutic content. eRecovery aims to enhance the effectiveness of behavioral health interventions and improve outcomes for individuals seeking recovery from substance use disorders. This is currently being offered at two (2) provider locations:

- Quality Behavioral Health (QBH): Enhancing patient care and treatment outcomes through the integration of eRecovery to streamline processes and improve access to critical information for healthcare providers.
- Personalized Nursing Light House (PNLH): Leveraging eRecovery to personalize patient care plans, optimize nursing workflows, and ensure seamless communication among care teams for better patient outcomes.

Both provider locations are actively engaging with the new system and initial feedback has been positive. The implementation team is diligently working to ensure a smooth transition and address any potential challenges. DWIHN ensured that all designated staff members at Quality Behavioral Health and Personalized Nursing Light House were effectively trained on using the eRecovery platform. This included conducting comprehensive training sessions, providing user guides, and offering ongoing support to address any questions or concerns. Additionally, configuring the system to align with the specific needs and workflows of each provider location is a significant task to ensure seamless integration and optimal utilization of the eRecovery platform.

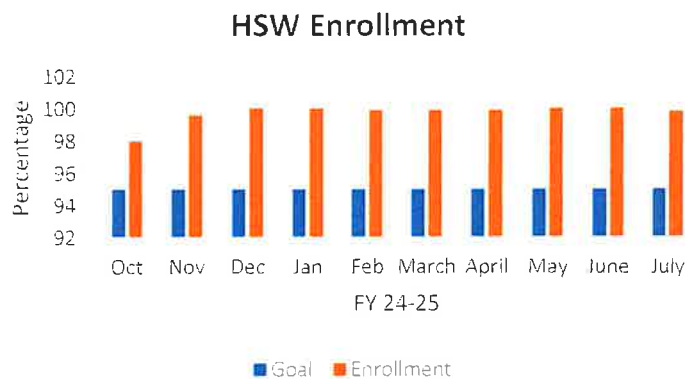
DWIHN is establishing regular feedback sessions with the provider staff to gather their input on the usability of the eRecovery platform and identify any ongoing issues or areas for improvement. Additionally, we will conduct periodic assessments of the system's performance, user satisfaction, and adherence to established workflows. This will involve creating a structured feedback mechanism, implementing regular check-ins with the staff, and analyzing data on system usage and outcomes to ensure that any necessary adjustments or enhancements are identified and implemented in a timely manner.

UTILIZATION MANAGEMENT

The Utilization Management Department has undergone a recent leadership change and Marlena Hampton has been promoted to Interim Utilization Management Director. There are several projects currently in process including Habilitation Support Waiver (HSW), the review and update of general fund approved services, and increasing efficiency and timeliness of authorization approvals with the assistance of technology.

The Habilitation Supports Waiver (HSW) program provides home and community-based services to Medicaid beneficiaries with intellectual or developmental disabilities. HSW’s goal is to assist people with developing skills to live independently in community settings (vs. institutions or more restrictive settings).

In the month of July, HSW utilization is at 99.8%. There are currently twenty (20) members with completed packets on DWHIN’s HSW waitlist. The HSW program continues to exceed its 95% utilization goal. DWIHN is hopeful that, when available, DWIHN will be allocated additional slots from MDHHS to serve more members.



The UM Department contacted CRSPs for their feedback about any HSW-enrolled members not utilizing at least one (1) service per month. The UM department is working with providers to address any barriers and to ensure that the network understands when to make members inactive in the Waiver Support Application (WSA) management tool to ensure accurate reporting. We anticipate this change will be reflected on October 1, 2024, sixty (60) days after claims for July are received by the State. New data will be reviewed and reported at that time.

General Fund Exception is the process designed to prevent the interruption of needed services while a member's Medicaid insurance acquisition/reinstatement effort is underway. There has been a surge in General Fund Exception requests, following the termination of the Pandemic Emergency Order. During the Order, changes were made to Medicaid program eligibility, administration, and policies to prevent beneficiaries from losing health insurance. Now, many members are no longer eligible or failing to take the necessary steps to keep their benefits active (e.g., missed redetermination dates).

The General Fund Exception Process and Benefit Grid have been re-evaluated to ensure alignment between covered services and medical necessity for this service population. A communication has been sent to the provider network sharing changes that will be implemented as of September 1, 2024.

Members requesting General Fund Exceptions beyond their intended purpose are also being identified and investigated further. These members include, but are not limited to, persons on assisted outpatient treatment (AOT) orders, those with Medicaid spenddown, undocumented immigrants, SMI members with minimal treatment engagement, and members in the specialized residential level of care utilizing specific community living supports and personal care services. Efforts to address the needs of these individuals include a collaboration with Residential Services, DWIHN's MDHHS Benefits and Eligibility Specialists, Adult Initiatives, and the assigned Clinically Responsible Service Providers (CRSP). This includes accelerated engagement of responsible persons/entities (i.e., guardians) in the Medicaid application process, verification of spenddown expenses incurred to meet monthly spenddowns, outreach to MDHHS for determination of Medicaid eligibility, and delegation of responsibility to the assigned CRSP to determine further need for General Fund as the payor source.

CHILDREN'S INITIATIVES

MichiCANS was developed by MDHHS as a screener and comprehensive assessment for children and youth ages 0 to 21st birthday. This tool is used to support family-driven, youth guided care planning and level of care decisions, facilitate quality improvement initiatives, and monitor outcomes of services and will replace the Child and Adolescent Functional Assessment Scale (CAFAS) and Pre-School and Early childhood Functional Assessment Scale (PECFAS). This assessment will be completed for both children diagnosed with severe emotional disturbance (SED) and children with intellectual/developmental disabilities (I/DD).

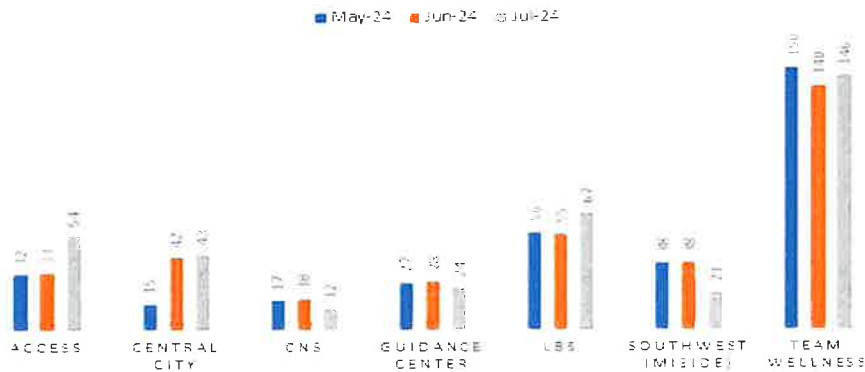
DWVHN was selected as a pilot site in which DWIHN and The Children Center are currently participating in the Soft Launch Project. During the month of July 2024 DWIHN Access Department completed 314 MichiCANS Screenings.

Screening Disposition	Total Screenings
No Eligibility or Services Declined	1 screening
Non-Emergency: Mild / Moderate Needs	48 Screenings
Non-Emergency: Serious Needs	104 Screenings
Emergency	0 Screening
Total Screenings	153 Screenings

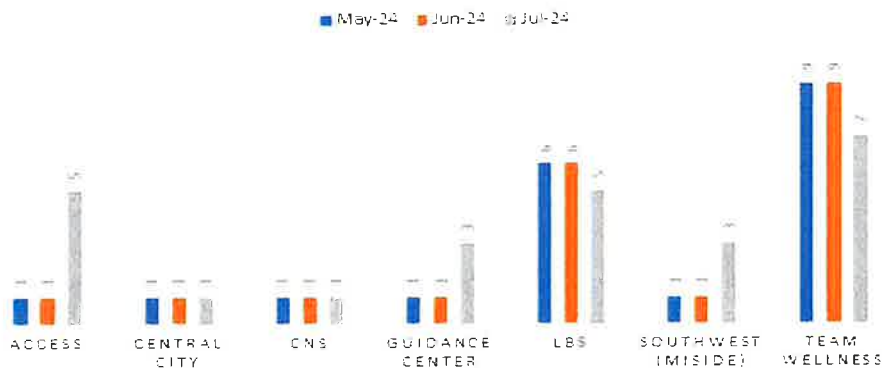
ADULT INITIATIVES

Individual Placement and Support (IPS) is an Evidence-Based Supported Employment (EBSE) model that focuses on aiding individuals diagnosed with mental illness in securing gainful employment in a community setting, while providing comprehensive support to increase their success. There were 367 members receiving IPS services and 71 new referrals during the month of July.

IPS PROVIDERS TOTAL MEMBERS SERVED



IPS PROVIDERS MEMBERS OBTAINING EMPLOYMENT



Adult Initiatives recently attended the IPS summit in Bay City, MI, where all IPS providers across the state were present. Adult Initiatives networked with providers and met to discuss and explore expectations among others. Adult Initiatives is scheduled to meet with MRS supervisor, Nicko

Dixon, on August 2nd to strengthen DWIHN relationships with MRS and ensure optimal MRS involvement with providers.

Adult Initiatives attended their first fidelity review, as hosted by The Guidance Center, on June 12, 2024. The review resulted in an increase of 13 points, placing Guidance Center at a 107 on the fidelity scale and placing them in a “good” rating. This now results in The Guidance Center only requiring a review every other year, instead of annually, and puts them significantly closer to an “exemplary” rating. It should be noted that an increase of 13 points is never expected and, per fidelity reviewer, unusual and exceptional.

The rating scale is as follows:

- o 74-99 Fair Fidelity
- o 100-114 Good Fidelity
- o 115-125 Exemplary Fidelity

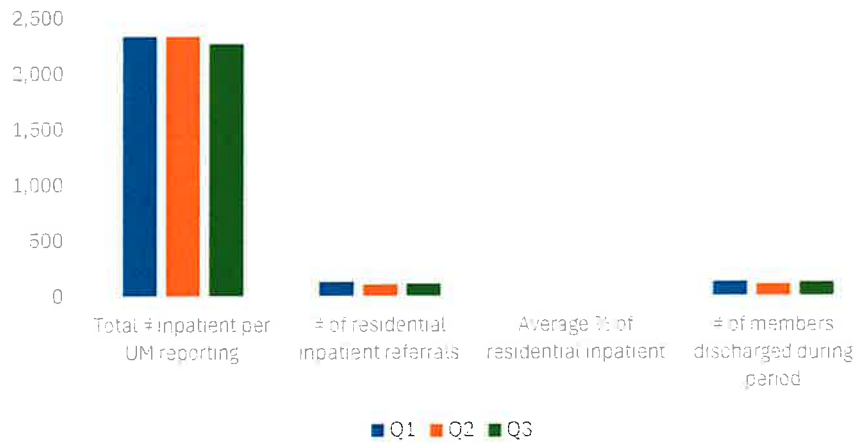
RESIDENTIAL SERVICES

Residential Referral Efficiency

DWVHN continues to examine the hospitalization data for residential referrals in efforts to decrease the frequency and duration of inpatient hospital stays.

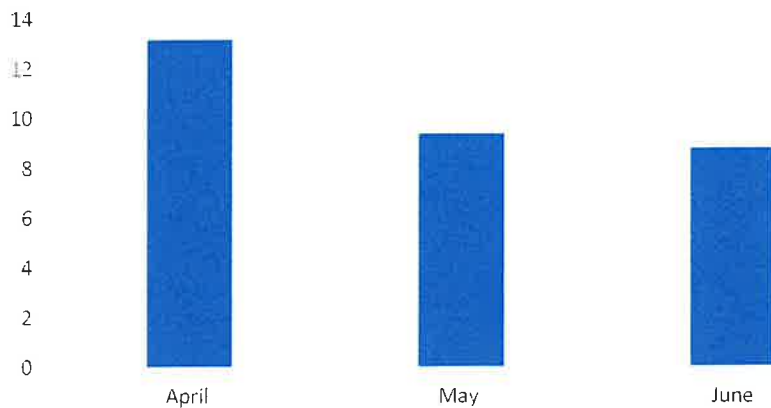
Current Status:

Inpatient Admissions



	Q1	Q2	Q3
Total # inpatient per UM reporting	2,344	2,345	2,270
# of residential inpatient referrals	130	110	116
Average % of residential inpatient	5.50%	4.60%	5.10%
# of members discharged during period	133	111	125

Avg. # of Days From Assessment to Discharge/Placement



April	May	June
13.2	9.4	8.8

Adjusted the process of assigning cases to staff immediately upon receiving the referral. We now require staff to reach out within 24 hours of receipt to schedule the residential assessment. Staff review cases weekly with department managers to help initiate creative discharge solutions. DWIHN will coordinate with other departments, including Information Technology and Utilization Management, to develop reports and prompts that could trigger a quicker departmental response to discharge planning. We have already met with both departments to examine the possibility of altering the Continued Stay Review. In addition, the Residential Department was able to onboard 7 newly-credentialed residential providers during the quarter.

Conflict Free Access and Planning:

DWIHN has been reviewing and discussing the Conflict Free Access and Planning information and guidance that was shared with the PIHP network. It states that the Conflict Free Service Planning activities for HCBS, including the development of the Independent Plan of Service (IPOS), assessment and coordination of services, must be independent from the delivery of HCBS services. Providers, including CMHSPs, can conduct both HCBS service planning and service delivery functions but must not conduct both functions for the same member. This includes persons in the following programs:

- 1915(c) Children’s Waiver
- 1915(c) Children with Serious Emotional Disturbances Waiver
- 1915(c) Habilitation Supports Waiver
- 1915(i) SPA

This is a large system-wide change and DWIHN is developing a plan that would transition our network to be in line with these requirements in a phased approach to minimize disruption in member care.

IT SERVICES

Business Processes:

- Electronic Visit Verification (EVV)
 - The implementation date is 9/3/2024 for Behavioral Health EVV. The go live date for claims/billing is TBD.
- Autism Risk Matrix
 - Autism Risk Matrix is presently being programmed.
- Outpatient Care Clinic
 - Staff setup continues to occur in MHWIN.
 - Awaiting final decision on location address in order to set up prescribing locations, prescribers, & realign all staff accordingly.
- IPOS Edits
 - Outlined with business the modifications needed in the IPOS resulting from corrective actions related to the MDHHS 1915(c) Waivers & (i)SPA Review.
 - Upon the modifications being programmed & tested, they will be moved to MHWIN & the CRSPs will have to bring these changes into their PCE systems as these are standardized changes being made to the IPOS.
- Wrike
 - Began meeting with Wrike to create project management software to be used at DWIHN.
 - Finishing up the discovery phase and will begin configuration with expected go live date end of September.
- myDWIHN
 - Version 1.3.50 has been published to both the Apple app store and the Google Play store. New features include member access to the CEHR (Community Electronic Health Record) and improvements to the “Help Around Me” search feature.
- Provider Contracting
 - MCO Provider credentialing quarterly form system complete. Awaiting signatory user list from MCO for final testing.
 - Working with MCO on continued development of annual provider contracting forms.
- Document Management
 - UniFlow hybrid setup completed, Copiers in Milwaukee and Woodward have Therefore client access. Continuing to set up copiers as they are deployed throughout Woodward and Milwaukee
- Henry Ford Joint Project
 - Continued data loads for project
- Provider Network Adequacy Dashboard
 - Added more columns to data export
- EQI reporting
 - Conducted P1 assessment of data results

Infrastructure/Security/IT Compliance:

- Building Construction
 - Woodward / Milwaukee still pending blueprint and diagram from vendor (Bluestone)
 - Crisis Center security and video systems implemented
 - Crisis Center workstations configured and delivered

- Security
 - The vCISO project is continuing. Currently working on RBAC (Role Based Access Controls) and internal Audit of existing ACL/Permissions.
 - Continuing working with business units on the DWIHN BCP/DR plan, transitioning from information gathering to action planning.
 - Vetting and removing Azure SSO applications.
 - Infinias door access system and programming the key zone mapping for staff access has been set up, Badging printer and templets are completed, Crisis staff will be the first to receive new badges. Rebadging of staff began in June.
- Onboarding/Offboarding
 - Engaging in an ongoing development process with HR to finalize a new automated onboarding/offboarding system that meets Access Control standards in compliance frameworks. Collaborating with HR to integrate the onboarding/offboarding process into the NeoGov system.
- Genesys Phone System
 - The DWIHN team completed the setup of Speech and Text analytics within the system to improve call management and prioritization. We are analyzing initial data to optimize practices.
 - Collaborating with TTEC Consulting to review processes within the Contact Center, identifying optimal opportunities in the Genesys system.

COMMUNICATIONS

Influencer Marketing Update:

Social Media Influencer	# of Posts	Engagement/Impressions
The Capital Brand/Randi Rosario	1 Post, 4 Story Posts, 2 IG Lives	Over 86.5K total views
Kathleen Springer	6 Posts	284 Likes/46 Shares

In July, our influencers spotlighted the services provided by DWIHN and promoted our summer events, engaging the entire community and fostering greater awareness and participation.

Social Media Outreach:

DWIHN is actively elevating mental health awareness on social media by sharing informative content, engaging narratives, and fostering a supportive online community. Through strategic and compassionate messaging, DWIHN is creating a digital space that encourages dialogue, educates the public, and helps reduce the stigma associated with mental health challenges.

Social Media Performance Report Summary:

- Impressions: 133,135 down 23.9%
- Engagements: 11,306 up 13.9%
- Post Click Links: 4,538 up 90.2%
- Engagement Rate: 8.5% up 49.7%
- Total Audience Growth over the last month was 19,401.

Google Analytics:

- 2,148 Business Profile interactions

- 3,837 People viewed the DWIHN Business Profile
 - 2,058 (54% Google search - desktop)
 - 1,549 (40% Google search - mobile)
 - 183 (5% Google Maps - mobile)
 - 47 (1% Google Maps - desktop)
- 1,828 Searches DWIHN was shown in users search results:
 - DWIHN – 217
 - Mental health services detroit - 133
 - wayne county community mental health - 118
 - dwctraining - 107
 - 707 crisis center detroit – 95

Earned Media Report:

(Hyperlinks connect to stories and interviews)

CEO Transition News

- [Warren Evans' Detroit News Op/Ed](#) published on **July 31** shows the County's ongoing support for mental health and substance use disorder services. He applauded the organization's achievements, thanked outgoing CEO Eric Doeh, and set some parameters and aspirational goals for the next CEO.
- The [Crains Detroit Business, July 8 issue](#), reported the news of Manny Singla's appointment as the interim CEO
- In the [July 12 edition of the Hamtramck Review](#), the paper shared the news of Manny Singla's appointment as interim CEO.

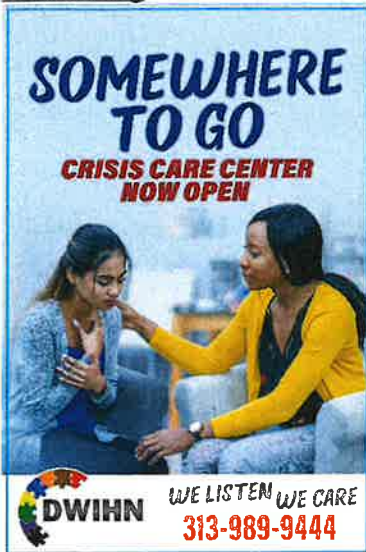
SUD Outreach:

[On July 29, Fox 2 News](#) covered an opioid-related death at a homeless encampment in Dearborn Heights. They came to us for information on prevention and outreach resources. Hilary Golston spoke to SUD Director Judy Davis for DWIHN's progress in this space. Davis spoke candidly about resources and how it often takes multiple encounters to get individuals into treatment.

Youth United's Annual Stigma Busting Workshop was promoted on [CBS Detroit on July 11](#) with a live in-studio interview with Youth Coordinator, Natalie Kay-Flaherty.



Advertising:



Bus and bike kiosks will now have DWIHN messaging through Brooklyn Outdoor. Ten bus shelters and five MOGO bike kiosks throughout Detroit will carry the Crisis Care Center message and number.



Mobile Outreach:

The DWIHN Mobile Outreach Clinician, Kevin Giles, connected with smaller community groups and venues in the month of July. Mostly churches, block clubs and community center events were held over the hottest month of the summer.

Category	
Number of mobile events attended	9
Number of meaningful engagements	730
Number of screenings in the system	0
Number of follow-up calls made	13
Number of referrals made as a result of follow up	4
Benefit assistance referral	0
Bill payment referral	0
Complex Case Management referral	0
Connection to Access Center	4
Housing referral	0

Community Outreach: DWIHN/Youth United/ Youth Move Detroit:

In July, DWIHN hosted its 10th Annual Inter-Faith-Based Wellness Beyond the Walls Conference, which supported nearly 500 attendees. DWIHN staff actively engaged in various outreach activities, including hosting a resource table at the Second Annual Health, Love & Music Festival and supporting the Protect Your Mental Health event in Detroit. Youth United hosted a Stigma Busting Bash, a Transitional Age Youth Forum, and a dinner/movie night featuring a youth-led discussion on *Inside Out 2*.

The Member Services Division and the Constituents Voice Committee hosted its annual Michigan Candidate Forum where communications assisted with set up and social media. The event was held at Little Rock/Considine Family Center on Thursday, July 25th. The Forum was designed to hear candidates' views on transportation, education, employment, and disability rights. Participants asked insightful questions, leading to meaningful and engaging discussions.



Upcoming Events:

- August 16th Back to Prevention Basics- Community Street Festival 3.0 Central High School, 12-4 p.m.
- August 22nd Balancing Act: A Summit Navigating Substance Use Disorder, Opioids and Workplace Wellness, Laurel Manor, Livonia, 9 a.m.-4 p.m.
- August 30th Opioid Overdose Awareness Event, Patton Recreation Center, Detroit, 10 a.m.-12 p.m.

Quarterly Communications Report



DWHIHN
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FULL BOARD MEETING

WEDNESDAY, AUGUST 21, 2024

800-241-4949

WWW.DWHIHN.ORG

Today's Discussion

- ▶ Media
- ▶ Community Outreach
- ▶ Youth United Events
- ▶ Social Media





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Media Roundup

MICHAEL MCELRAITH, PUBLIC AFFAIRS MANAGER



DWIHN
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SUD Team Responds

In the past few months, SUD Director, Judy Davis has been Fox 2 News' 'first call' when dealing with opioid related stories. Each time, she shared about DWIHN's programs and services and provided valuable perspective to the stories.

- ▶ **June 6** – Animal Tranquilizer Overdoses
- ▶ **July 29** – Opioid Overdose Death in Dearborn Heights Homeless Encampment





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Detroit Free Press

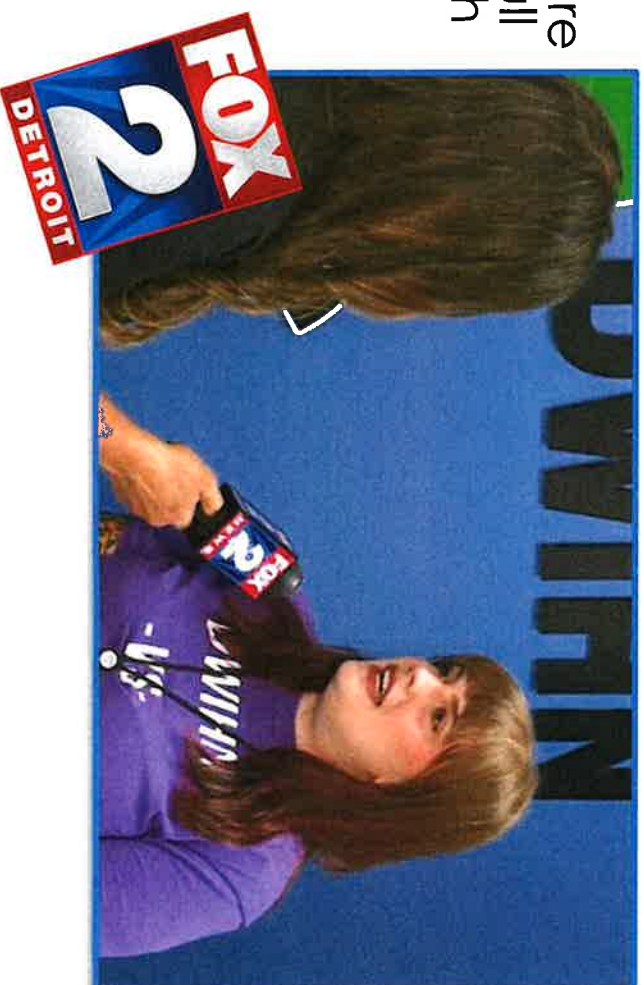
707 Crisis Care Center Opening Day

5

The morning of **Monday, June 10**, DWIHN officially opened its Crisis Care Center doors for services. It was a full day of **live** coverage from **Fox 2** with interviews featuring:

- ▶ Grace Wolf, VP of Crisis Services
- ▶ Mike Maskey, VP of Facilities
- ▶ Toni Smith, Peer Navigator

WDIV and WXYZ Channel 7 also covered with stories throughout the day.





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Detroit Area Press

7 Mile Behavioral Health Campus Groundbreaking

6



The Groundbreaking Ceremony, held on **Friday, June 14**, was covered by **Channel 7's** news truck that shared the feed with the other local news stations. **WWJ** also did a post event interview.

Messaging



In June, DWIHN secured spots for PBS Kids along with Outdoor placement with bus shelters and MOGO Bike Kiosks in July.





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Youth United & Community Outreach

- ▶ Janell Hearn, Visual Design and Outreach Manager



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Detroit Free Press

Community Outreach

This quarter, DWIHN participated in various outreach initiatives. Notably, DWIHN hosted its 10th Annual Interfaith-Based Wellness Beyond the Walls Conference, which drew nearly 500 attendees.

DWIHN's Member Engagement unit hosted a Michigan Candidate Forum. Youth United also organized Children's Mental Health Awareness Day at Say Detroit Play, attracting close to 200 attendees.



Community Outreach



Mobile Outreach Clinician, Kevin Giles attends some of the largest events in the county, sharing resources, programs and services.

Some of those events included the **US Attorney's Office's Peacenic** and the **Wayne County SeniorFest**.

Reports are shared in each monthly report, here are quarterly totals.

Number of events attended	31
Estimated total event attendance and potential engagements	5987
Follow-up calls made	45
Referrals made as a result of follow up	16
Connection to Access Center	15



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TOP
WOMEN
LEADERS
2023
Detroit After Dinner

Youth United

This quarter, Youth United organized several events, including CMHAD, a Courageous Conversation panel on "Life After College," the "Inside Out 2: Dinner and a Movie," a Transitional Age Youth Forum, and a Stigma Busting Bash held at the Art Block in Detroit.



COURAGEOUS CONVERSATION
DWIHN & YOUTH UNITED Presents

The Life After College Panel

June 25, 2024
2:00pm - 4:00pm
PISTONS PERFORMANCE CENTER
690 MANSTERDAM ST
DETROIT, MI 48202

COME JOIN US FOR A CONVERSATION WITH RECENT COLLEGE GRADUATES TO DISCUSS THEIR TRANSITION TO LIFE AFTER COLLEGE.

Refreshments will be provided!

Scan QR Code to Register

Inside Out 2
Dinner & Movie

Wednesday, July 31, 2024
3:00 - 6:00pm
2100 N Main St. Royal Oak, MI 48067

Imagine Royal Oak Theatre

Join Youth MOVE Detroit for this FREE dinner, movie and a conversation about Inside Out 2. Transportation will be provided. There are only 30 seats available so register now!

Disney PIXAR

YOUTH MOVE

DWIHN & YOUTH UNITED



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Detroit for All

Mental Health Youth Council

12



The DWIHN Mental Health Youth Council debuted this quarter and met four times, focusing on the significant impacts of substance use on youth and the importance of advocacy. The council also engaged in a stigma-busting workshop aimed at making mental health discussions more accessible among peers. To qualify for scholarships, MHYC seniors delivered presentations on critical topics, including:

- Suicide Prevention
- Mental Health Stigma in Youth
- Youth Substance Use and its Impact on Mental Health



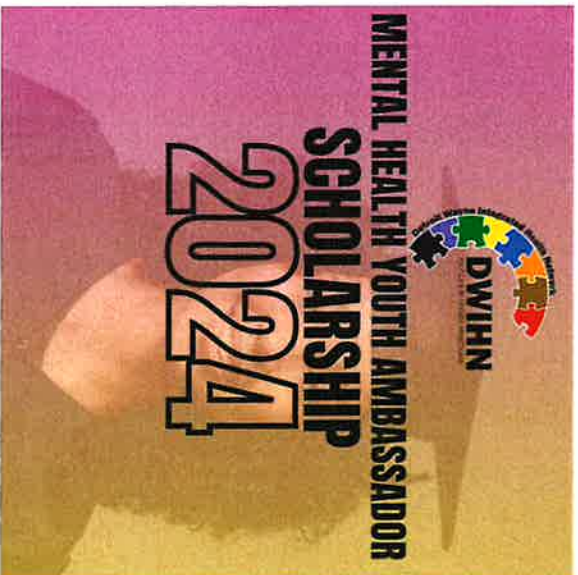
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Excellence in Access

DWIHN Mental Health Youth Ambassador Scholarship

13



Building on the success of last year's inaugural DWIHN Mental Health Youth Ambassador Scholarship, the program continued to attract exceptional candidates. Applications were accepted through mid-July, and from a large pool of talented students, 11 scholarship recipients were selected from high schools across Wayne County.

The awards include:

- (4) \$2,500 Scholarships** for MHYC 2024 Graduates
- (7) \$2,000 Scholarships** for selected Wayne County 2024 High School Graduates

These scholarships recognize the outstanding contributions of young leaders in mental health and provide support for their future educational endeavors.



**YOUTH MENTAL HEALTH AMBASSADOR
 SCHOLARSHIP
 RECIPIENTS
 2024**



CHRISTOPHER WOODS
 CEBEL COLLEGE



ELONA BAKER
 MARCHAND STATE UNIVERSITY
 MAJOR: IMMUNOLOGY



ISABELLA LINDO
 WAYNE STATE UNIVERSITY



KAYLA DICKERSON
 WAYNE STATE UNIVERSITY



COLI GALBRATH
 WAYNE STATE UNIVERSITY



GREGORY STRAYHORN III
 MOOREHOUSE COLLEGE
 MAJOR: POLITICAL SCIENCE



MADISON GALLOWAY
 NORFOLK STATE UNIVERSITY



KENNEDY JOSEPH
 WAYNE STATE UNIVERSITY



**(NOT PICTURED)
 RAMI MAHFOUZ
 KENDYL CARTER
 AMMI ABAGELY VARELA VEGA**



Community Outreach

15

Upcoming Events:

Aug 30th: Back to School Festival, Corner Ball Park **1pm-6pm**

Aug 30th: Overdose Awareness Day, Clark Park **10am-1pm**

Sept. 2 Labor Day SOULS Chat, Online **6pm-7pm**

Sept. 13th Recovery Walk, Belle Isle **9am**

Sept. 17th Walk a Mile in My Shoes Rally, Lansing **12pm**

Sept. 21st NAMI Walks, U of D Mercy **8am**

Sept 27th: Youth Spotlight Awards, Redford **7pm**



Social Media

MARLON TATE, SOCIAL MEDIA STRATEGIST



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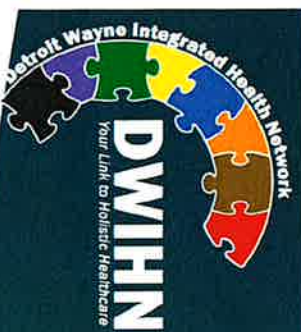


Social Media (April-June)

15

Facebook, Instagram, LinkedIn, YouTube, TikTok and X

- 8.6% increase, total audience 19,063
- 65.6% increase, 3.4% engagement rate
- Total engagements 26,983
- Total Impressions 465,664



Important Points to Note

April-June

19

Facebook is still the top social media platform driving the most users to the DWIHN website.

Kathleen Springer - Facebook influencer (Downriver)

Randi Rossario (The Capital Brand)

The top pages on the DWIHN website (excluding the Home page).

"For Providers"

"Careers at DWIHN"

Google Analytics/Website April-June

5,924 Profile interactions

10,151 People viewed business profile

5,071 Searches

4,388 Website clicks

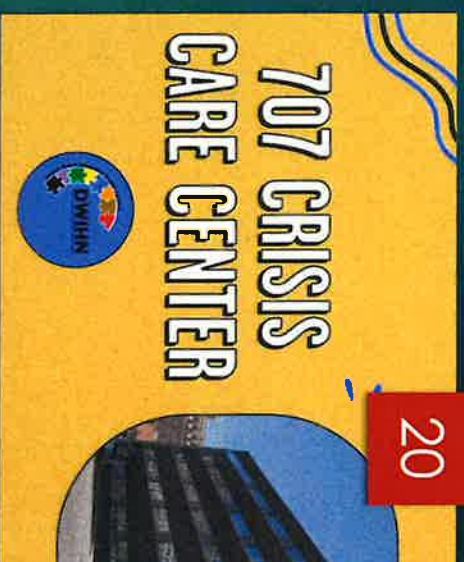
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Social Media Outreach

Over the past quarter, our social media efforts have been instrumental in driving community engagement and awareness. Our posts have generated high levels of interaction including shares, comments, and positive feedback.

- ▶ **2024 NFL Draft**
- ▶ **Crisis Care Center**
- ▶ **Mental Health Awareness Month at Detroit Zoo**
- ▶ **7 Mile Groundbreaking**



20



Social Media Outreach



DWHHN is actively elevating mental health awareness on social media by sharing informative content, engaging narratives, and fostering a supportive online community.

Through strategic and compassionate messaging, DWHHN is creating a digital space that encourages dialogue, educates the public, and helps reduce the stigma associated with mental health challenges.





Follow Us on Social Media

Stay Connected for News & Updates




 twitter.com/DetroitWayneIHN


 facebook.com/DetroitWayneIHN

 instagram.com/detroitwayneihn

 linkedin.com/company/detroit-wayne-integrated-health-network

 youtube.com/@DetroitWayneIHN

 Tiktok.com/@DetroitWayneIHN

 Snapchat.com/@DetroitWayneIHN

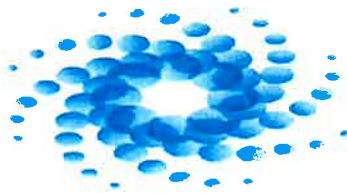


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TOP
MAGAZINE
PLACES
2023

Detroit Free Press

*Thank
You*



SPECTRUM COMMUNITY SERVICES

Adult Supports Coordination

Supports Coordination

Our supports coordinators are professional staff that help adults and their guardians develop a person centered plan of service. They work with the individual and guardian to identify resources to meet their needs. They coordinate services and monitor progress. Oftentimes, plans for the individuals include goals in areas of daily living, communication and socialization, as well as community inclusion and participation.

Community Living Supports

Support is given in the individual's home or in community settings according to their plan of service to increase or maintain personal self-sufficiency, facilitate the achievement of their goals of community inclusion and independence. Staff can help individuals become more proficient or independent in the following areas: Personal Care, daily living skills, meal planning and preparation, shopping, money management, medication management, socialization and relationship building, community involvement, and more

Habilitation Supports Waiver Program

The Habilitation Supports Waiver Program (HSW) enables Medicaid to fund necessary home and community-based services for children and adults with developmental disabilities who reside within the community. Additional services available through the Habilitation Supports Waiver Program include Community Living Supports, Vocational Skills Programs, Specialized Medical Equipment and Supplies, Fiscal Intermediary Services, Overnight Health and Safety Supports, and Family and Non-family Training

Residential Services

Licensed and unlicensed community homes provide opportunities for socialization and promote independence, with support and assistance from staff. Community homes generally house 4-6 individuals and provide opportunities for increasing or maintaining personal self-sufficiency and community engagement.

Home Help

Home help is administered through MDHHS and provides personal care services to individuals who require assistance with Activities of Daily Living. More information can be found at www.Michigan.gov/AdultServices

Visit our website at www.spectrumhuman.org

Services based on region. Contact one of our offices to learn more.

Eastern Office
Westland, MI
(231) 887-4130

Northern Office
Gaylord, MI
(989) 705-7054

Northwestern Office
Manistee, MI
(231) 887-4130

Southwest Office
Benton Harbor, MI
(269) 927-3472

Western Office
Grand Rapids, MI
(616) 241-6258