



DWIHN
Your Link to Holistic Healthcare



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

FULL BOARD
Wednesday, January 15, 2025
Detroit Wayne Integrated Health Network
Administration Building
8726 Woodward Avenue
Detroit, Michigan 48202
1:00 p.m.
AGENDA

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES – November 20, 2024**
- VI. RECEIVE AND FILE –** Approved Finance Committee Minutes – November 6, 2024
Approved Program Compliance Committee Minutes – November 13, 2024
- VII. ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
 - A) Board Chair Report
 - 1) Nominating Committee Appointments
 - 2) Community Mental Health Association of Michigan (CMHAM) Annual Winter Conference – Kalamazoo, Michigan (February 4th & 5th 2025)
 - 3) National Council for Mental Well Being – NATCON 25 – Philadelphia, PA (May 5th -7th 2025)
 - 4) Regional Chamber of Commerce Mackinac Policy Conference 2025 – Mackinac Island, Michigan (May 27th – May 30, 2025)
 - B) Executive Committee
 - 1) Update Board Study Session – December 4, 2024 (Corner Ball Park- Detroit, Michigan)
 - C) Finance Committee

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO



- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee
- F) Policy/Bylaw Committee

IX. SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

X. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-28 (Revision 3) – Janitorial Services- Services to Enhance Potential *(Finance)*
- B. BA#25-01 (Revised 1) – Multicultural Integration Providers *(Program Compliance)*
- C. BA#25-02 (Revised 1) – Substance Use Disorder Treatment Provider Network FY25 *(Program Compliance)*
- D. BA#25-03 (Revised) – Substance Use Disorder Prevention Provider Network FY25 *(Program Compliance)*
- E. BA#25-25 (Revision 1) – FY2025 DWIHN Operating Budget *(Finance)*

XI. NEW BUSINESS

Staff Recommendations:

- A. BA#25-48- ARC's Renewal *(Program Compliance)*
- B. BA#25-49 – MDHHS/FEMA Wayne County Strong *(Executive)*
- C. BA#25-50 – Gregory Terrell and Company *(Finance)*
- D. BA#25-51 – DWIHN Provider Network System *(Program Compliance)*
- E. BA#25-52 – Snow Removal Services – DWIHN – Winter Services, LLC *(Finance)*

XII. AD HOC COMMITTEE REPORTS

- A. Strategic Plan Committee
- B. Board Building Committee

XIII. PRESIDENT AND CEO MONTHLY REPORT

- A. ASFCME Collective Bargaining Agreement
- B. Update Crisis Care Center
- C. Update Integration Pilot
- D. Update Long Term Residential Care

XIV. REVIEW OF ACTION ITEMS

XV. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVI. ADJOURNMENT



**DETROIT WAYNE INTEGRATED HEALTH NETWORK
FULL BOARD
Meeting Minutes
Wednesday, November 20, 2024
1:00 p.m.**

BOARD MEMBERS PRESENT

Dr. Cynthia Tauzeg, Chairperson	Angela Bullock
Kevin McNamara, Vice Chairperson	Angelo Glenn
Dora Brown, Treasurer	Bernard Parker
Eva Garza Dewaelsche, Secretary	William Phillips
Kenya Ruth, Immediate Past Chair	

BOARD MEMBERS ATTENDING VIRTUALLY: None

BOARD MEMBERS EXCUSED: Ms. Karima Bentounsi; Lynne F. Carter, M.D. and Commissioner Jonathan C. Kinloch

SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING VIRTUALLY: None

GUEST(S): Ms. Becky Belcher (in person) and Mr. Tyrone Sanders (virtual), Public Affairs Associates (PAA)

CALL TO ORDER

The Board Chair Dr. Tauzeg, welcomed and thanked everyone for attending the meeting both in person and virtually and called the meeting to order at 1:03 p.m. A roll call was requested.

ROLL CALL

Roll call was taken by Ms. Garza Dewaelsche, Secretary and a quorum was present.

APPROVAL OF THE AGENDA

The Board Chair, Dr. Tauzeg called for a motion on the agenda. **It was moved by Mr. Parker and supported by Mr. Glenn to amend the agenda and add as item f. under XII. New Business Staff Recommendations board action #25-28 Building Lease for Direct Care Services as a walk-on item.** There was no further discussion. **Motion carried; agenda approved as amended.**

MOMENT OF SILENCE

The Board Chairperson, Dr. Tauzeg called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of October 16, 2024 and the Special Full Board meeting of October 30, 2024. **It was moved by Mr. Parker and supported by Mr. Glenn approval of the Full Board minutes of October 16, 2024 and the**

Special Full Board meeting of October 30, 2024. There was no further discussion. **Motion carried.**

RECEIVE AND FILE

The approved minutes from the Finance Committee meeting of October 2, 2024 and the Program Compliance Committee meeting of October 9, 2024 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. T. Devon, Director of Communications provided a verbal report. It was reported that Detroit Wayne Integrated Health Network was selected as one of the Free Press Top Workplaces for 2024 for the second year in a row, all board members received a 2023-2024 pin.

There will be a Survivors Day of Loss gathering on November 23, 2024 from 11:00 a.m. to 2:00 p.m. at the Detroit Wayne Integrated Health Network Administration Building.

The DWIHN Holiday Appreciation Party will be held at Ford Field this year on December 12th from 11:00 a.m. to 2:00 p.m. On Thanksgiving Day there will be a Souls to Souls online chat from 1:00 p.m. to 2:00 p.m. for any of the people that we serve that may need or want to talk with someone.

There will be a Santa Day celebration at the Hillman Community Center on December 14th which is in partnership with several of our children’s providers; we are also a drop off location for anyone that would like to donate a brand new board game; every family that attends Santa Day will receive a game and some other goodies. The donation box is in the lobby for all donations.

Board Announcements

Dr. Taueg, Board Chair, on behalf of the board extended a warm welcome to Mr. James White, the new CEO of Detroit Wayne Integrated Health Network and noted that this was his first board meeting as our new CEO. There were no additional Board Announcements.

PUBLIC AFFAIRS ASSOCIATES (PAA) PRESENTATION

Ms. Becky Belcher, Managing Partner, (in person) and Mr. Tyrone Sanders, Esq. (virtual) provided a written document that gave a legislative and policy update. It was noted that because of the election House Republicans now control the Chamber come January. Democrats lost four incumbencies, while Republicans retained all their incumbents. The Democrats control the House, the Senate and the Governor’s office which they will lose after two years. The Republicans will control the committees in January, so they will be able to redesign and put committee chairs on as they deem necessary; so, there will be all new committee chairs and possibly all new committee assignments and they can also take away committees that we currently have. The subcommittee on Mental Health that was chaired by Representative Felicia Brabec, who has been a strong advocate for mental health services will no longer be serving in the Legislature. It is believed that Representative Curt Vanderwall is likely to chair the Health Policy Committee; he is a known factor within the healthcare community. He served as chair of the Health Policy Committee in the Senate so he is very familiar with health policy. Representative Phil Green is likely to chair the Subcommittee on Health and Human Services within the Appropriations Committee. Bill

Schuettee may be the Chair of Appropriations. A high-level overview was provided on the other positions that have become available within both Chambers.

Mr. Sanders gave an overview of the some of the things that they have worked on since the last presentation. It was noted that they were able to have a number of members through DWIHN's Crisis Center and there was great representation at the ribbon cutting. They have worked with staff in an effort to secure DWIHN's CCBHC designation and they are happy about what that means for the organization moving forward in the service delivery for our constituents. They have also worked to secure the matching funds necessary to fund the State CCBHC Demonstration project in the State's budget which was highly successful. It was also noted that thought they were instrumental in the transition that happened earlier this year with former DWIHN President Mr. Doeh leaving and the transition to the interim CEO Mr. Singla by really ensuring that there was no drop off in access to key stakeholders. They were able to target a number of stakeholders that were appropriate for Mr. Singla to meet at that time and they will certainly do the same as the new President takes place; there have already been talks and they have begun to plan what they believe would be helpful in this transition. A State grant of \$500,000 has been secured for DWIHN's Community Mental Health Data Platform Project. An update was provided on goals for 2025 which included mental health gap funding; it is estimated that there is a \$52 million dollar gap in state funding for mental health providers; it was believed that there would be a significant push to increase reimbursement levels for behavioral health services in the FY26 budget. It was noted that many behavioral health providers have struggled with getting or increasing workforce capacity and this has been discussed with Director Hertel; the department is trying to create new models both to try to meet this workforce challenge for behavioral health as well as SUD services. Discussion ensued regarding what was formerly known as 298; and the State's budget. There were no further questions. The Chair thanked the representatives from PAA for the presentation.

BOARD COMMITTEE REPORTS

Board Chair Report

The Board Chair, Dr. Tauog provided a verbal report. It was reported that per the Board Bylaws the Nominating Committee needed to be established. After the meeting an email will be sent by the Board Liaison requesting board members that are interested in the committee to submit their names. There has been an inquiry for the committee. The committee will be presented to Full board in January. The Community Mental Health Association of Michigan Annual Fall Conference (CMHAM) in Grand Traverse was held last week. There were several board members and staff in attendance. Mr. Parker was not successful in his bid for CMHAM Treasurer; however, he was appointed to the Contracts and Budget Review committee. The first meeting is scheduled for tomorrow, Thursday, November 21st. He hoped to represent Wayne County on the Committee. The Board Chair, Dr. Tauog thanked Mr. Parker for volunteering and serving on the CMHAM Committee. It was reported that the CMHAM Winter Conference is scheduled for February 2025 in Kalamazoo, Michigan and there is one board member scheduled to attend so the board will have representation. The Chair, Dr. Tauog, for the record noted that Ms. Ruth had joined the meeting. The Regional Chamber of Commerce Meeting at Mackinac is coming up in May and we are still sorting through their new registration procedure. DWIHN will be adequately represented at that conference. The NatCon 25 conference is scheduled for next year 2025 in Philadelphia, there is at least one board member scheduled to attend. DWIHN needs to be represented to talk about the good work we are doing here. There was no further discussion.

Executive Committee

The Board Chair gave a verbal report. It was reported that the Board Executive Committee met on Monday, November 18, 2024. The Metro Region virtual meeting was held in October 24th and was well attended. There was some good information and updates provided. The next meeting will be hosted by Macomb and we are working on a date. The Board Study Session is scheduled for December 4th and will be held at the Corner Ballpark. All board members were encouraged to attend; the study sessions are very informative and will have a lot more information about our plans moving forward and there will be more information on the CCBHC.

It was noted at the Executive Committee meeting was held on Monday, November 18th and the Executive Committee did vote to cancel all board and committee meetings for the month of December. The Full Board will have to ratify this if they all agreed. The Board and committee meeting schedule for 2025 was established and there were a few anomalies in the schedule; the schedule will be sent to board members and is in the packet. The Chair called for a motion. **It was moved by Mr. Parker and supported by Ms. Ruth to cancel all December 2024 board and committee meetings.** There was no further discussion. **Motion carried.** The Board will reconvene in December for the Board Study Session, and the Full Board and committees will meet in January. There was no further discussion.

Finance Committee

Ms. Brown, Chair of the Finance Committee provided a verbal report. It was reported that the Finance Committee met on Wednesday, November 6, 2024. A Finance report was not provided as the year end was September 30 and our Finance department is working to facilitate our fiscal year end and audit. The audit should be available in March, 2025. There were four board actions that were moved for approval to the Full Board. There was no further discussion.

The Chair, Dr. Taueg called for the report of the Program Compliance Committee report.

Program Compliance Committee

Mr. Parker, committee member provided a verbal report on behalf of Commissioner Kinloch, Chair of the Program Compliance Committee. Mr. Parker reported that it was a very good meeting. There were year-end reports from the Access Call Center; Autism Spectrum Disorder; Children Initiatives; Innovation and Community Engagement; Integrated Healthcare and Substance Use Disorder. Each department gave a year-end report and there was discussion on each of the reports. There was also a report from the Chief Medical Officer, and she also provided an update on suicides for adults and juveniles particularly in Wayne County. There was also information provided on the Walter Ruther Psychiatric Hospital that will open in 2025 and will serve 80 youth and 260 adults. The Committee moved eight board actions for approval to Full Board. There was no further discussion.

Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) reported that the committee met on November 4, 2024. A staffing report update was provided, there were two new investigators, and a clerical support hired. RRAC members, Ruth; Taylor and Board Chair Glenn attended the Recipient Rights conference September 24th – 27th 2024. The semi-annual report which was provided by the Intake Manager was discussed. A monitoring update was provided which gave an

overview of site reviews and processes and why hospitals have their own Recipient Rights Advisory Committees to complete their investigations. The Recipient Rights Director, Dr. McCallister discussed the ORR report cards. There was no further discussion.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Ms. Judy Davis, SUD Director provided a verbal report on behalf of Mr. Adams, SUD Oversight Policy Board Chair. It was reported the committee met on November 18, 2024. There were updates from Ms. Blackwell, Ms. Moody and Dr. Faheem. There were also positive comments from our new CEO, Mr. James White. Elmhurst Home, a SUD Provider gave a presentation on their SUD Residential services and CCBHC. Informational reports were provided by SUD staff. The SUD Oversight Policy Board moved and approved three board actions. There was no further discussion.

The Chair, Dr. Tauveg noted the Board Chair report, the Executive Committee, the Finance Committee; the Program Compliance Committee, Recipient Rights Advisory Committee and the Substance Use Disorder Oversight Policy Board reports were received and filed.

Dr. Tauveg, Chair called for Unfinished Business.

UNFINISHED BUSINESS

Staff Recommendations:

A. BA#24-44 (Revised) Direct Care Worker Training Program – Community Living Services. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Mr. Glenn approval of BA#24-44 (Revised) Direct Care Worker Training Program – Community Living Services.** Ms. R. Williams, Director of Contract Management reporting. Detroit Wayne Integrated Health Network (DWIHN) staff recommends revision of board action for an additional \$300,000 for the six months October 1, 2024 through March 31, 2025. This request is made to allow adequate time to facilitate a Request for Proposal of the Direct Worker Training Program Contract for a total amount not to exceed \$900,000. DWIHN is requesting an additional funds for Community Living Services (CLS) to continue provision of Direct Care Workers training program and Individual Plan of Services (IPOS) for DWIHN Provider Network Staff uninterrupted. CLS provides training that meets the educational and credentialing requirements for staff working in Specialized Residential settings and Adult Foster Care Homes according to State Training Guidelines curriculum recommendations and DWIHN Training Grid requirements. By the end of the 4th quarter in FY2023/2024, CLS has trained over 3,109 students with over 993 total number of attendees. CLS also partnered with DWIHN in order to produce new monthly PCP/QIDP trainings that are open to Wayne County. In FY2023/2024, the program has included in-person sessions for medication theory for staff successful completion of medication demonstration requirement. There was no further discussion. **Motion carried.**

B. BA#24-48 (Revision 1) ASE Leadership Training/Pre-Employment Services – American Society of Employers (ASE). The Chair called for a motion. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA#24-48 (Revision 1) ASE Leadership Training/Pre-Employment Services – American Society of Employers (ASE).** Mr. J. Connolly, VP of Human Resources reporting. Staff is requesting approval of board action #24-48 (Revision 1) for a revision to the American Society of Employers for Leadership training and pre-employment services in an amount not to exceed \$150,000 and an extension through September 30, 2025. This agreement is a continuation of the services with ASE, to allow ASE to continue to provide supervision training for executive leadership, directors and managers at DWIHN, as well as providing pre-employment services such as drug screens and background checks. This amendment would take the total amount of this agreement to \$270,000.00 Discussion ensued regarding the number of folks trained. It was noted that there are twenty staff

members scheduled for the next class of supervision training. There was no further discussion. **Motion carried.**

- C. **BA#25-02 (Revised) – Substance Use Disorder (SUD) Treatment Provider Network FY25.** The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#25-02 (Revised) Substance Use Disorder (SUD) Treatment Provider Network FY25.** Ms. J. Davis, Director Substance Use Disorder reporting. The SUD Department is requesting approval to revise BA#25-02 to include the review and approval of the corrected SUD Treatment Allocation Grids. The allocation grids submitted in the original Board Action #25-02 were not the correct version. Note: There are no changes to funding or contract terms. The SUD department is requesting approval to contract for the delivery of SUD Treatment Services for the 2025 fiscal year with a total budget not to exceed \$4,542,882. Treatment services will be funded with Federal Block Grant dollars (\$3,121,782) and PA2 funds (\$1,421,100) together totaling \$4,542,882. It should be emphasized that the SUD Treatment, Women’s Specialty Services (WSS) and State Disability Assistance (SDA) block grant for claims-based activity based on medical necessity and is included in the overall provider network board action therefore the below amounts do not reflect the entire SUD treatment, SDA and WSS grant allocation from MDHHS. Treatment programs and amounts are summarized – Block Grant Funds (\$3,121,782) Women’s Specialty Services: \$665,000; ARPA: \$721,739; SOR IV:\$1,475,043 and Media efforts: \$260,000; PA2 Funds (\$1,421,100). The prior board action did not include the review and approval of the treatment grid. Therefore, we are formally resubmitting this item for the board’s evaluation and approval. DWIHN has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided that the total does not exceed the approved budget of \$4,542,882. There was no further discussion. **Motion carried.**

- D. **BA#25-10 (Revised) Behavioral Health Homes FY25.** Ms. E. Patterson, Director of Health Homes reporting. This Board action is requesting to add Elmhurst Home, Inc. and Neighborhood Service Organization (NSO) as Behavioral Health Homes. Elmhurst and NSO are existing partners in DWIHN’s network. Elmhurst and NSO submitted a BHH certification packet which DWIHN developed in consultation with the National Council on Mental Wellbeing. The certifications were reviewed and approved by DWIHN’s Health Home Director. Elmhurst Home, Inc. and NSO aim to enroll 200 individuals each in FY2025 (December 1, 2024 – September 30, 2025). The funding is a pass through from MDHHS to DWIHN to Elmhurst Home, Inc. and NSO for the delivery of this service and is estimated at \$360,000 for FY2025, bringing the total estimate of this revised BA to \$1,710,000. A budget adjustment is forthcoming.

Dr. Tauieg called for a motion to approve BA#25-10 (Revised) Behavioral Health Homes FY25 and BA#25-11 (Revised) SUD Health Home FY2025. **It was moved by Mr. Phillips and supported by Mr. Glenn to bundle BA#25-10 (Revised) Behavioral Health Homes FY25 and BA#25-11 (Revised) SUD Health Home FY2025.** There was no further discussion. **Motion carried.**

- E. **BA#25-11 (Revised) SUD Health Home FY2025.** Ms. E. Patterson, Director of Health Home reporting. This Board Action #25-11 (Revised) is requesting the approval to add Elmhurst

Home, Inc. as an SUDHH (previously referred to as Opioid Health Home) provider. Elmhurst is an existing partner in DWIHN's network. Elmhurst submitted a Health Home certification packet which DWIHN developed in consultation with the National Council on Mental Wellbeing. The certifications were reviewed and approved by DWIHN's Health Home Director and SUD Health Home Administrator. The certification outlined the provider's ability to meet SUDHH organizational and program requirements. Elmhurst Home, Inc. aims to enroll 300 individuals in SUDHH in FY2025 (December 1, 2024 – September 30, 2025). The funding that shall pass through DWIHN because of Elmhurst Home, Inc.'s delivery of this service is estimated to be an additional \$240,000 for Fy2025, bring the total estimate of this revised BA to \$1,158,000. A budget adjustment will be forthcoming. There was no further discussion. Motion carried. **It was moved by Mr. Phillips and supported by Mr. Glenn to approve BA# BA#25-10 (Revised) Behavioral Health Homes FY25 and BA#25-11 (Revised) SUD Health Home FY2025.** There was no further discussion. **Motion carried.**

F. **BA#25-13 (Revised) Provider Network System FY24/25.** The Chair called for a motion. **It was moved by Ms. Bullock and supported by Ms. Ruth approval of BA#25-13 (Revised) Provider Network System FY24/25.** Ms. R. Williams, Director of Contract Management reporting. DWIHN is requesting the addition of the following three providers and an increase in funding to Hegira Health, a new CCBHC to the DWIHN provider network. In addition, the board action is requesting revisions for CCBHC, Home based and Wrap around services. Residential Providers: 1. Compassionate Care Haven LLC – credentialed 9/30/24 for Personal Care in Licensed Specialized Residential Setting; Community Living Support); 2. Humanity Outreach – credentialed 8/27/2024 for Community Living Support. Outpatient Providers: 1. Downriver Therapy Associated LLC dba Success on Spectrum – credentialed 8/27/24 for Autism Services/Applied Behavioral Analysis; 2. Hegira Health Services – to increase the estimated amount by \$10,478,714 for CCBHC Supplemental pass through payments. Hegira Health was approved by MDHHS as a CCBHC for the fiscal year September 30, 2025. SOW Revisions: CCBHC Hegira Health, Inc. Has been certified by MDHHS as a CCBHC Demonstration site effective October 1, 2024. A Medicaid funded prospective payment system rate will now flow from MDHHS through DWIHN to fund Hegir's CCBHC services. Dollar amount \$10,478,714.00. (Breakdown is \$7,408,508 Medicaid + \$3,070,206 Healthy Michigan Plan). Home Based Services: Home based services are designed to provide intensive services to children and their families with multiple service needs who require access to an array of mental health services. Wrap Around: Provider deliver Wrap Around services to children, youth and families. The goal is for children and youth to reside in the community without hospitalization or removal from the home and are offered an array of Community Mental Health services to support both youth and the caregiver. Discussion ensued regarding licensed and unlicensed homes and the services provided. The Board requested the percentage of unlicensed homes in the Network. There was no further discussion. **Motion carried.**

G. **BA#25-25 (Revised) FY2025 DWIHN Operating Budget.** The Chair called for a motion. **It was moved by Ms. Ruth and supported by Ms. Brown approval of BA#25-25 (Revised) FY2025 DWIHN Operating Budget.** Ms. S. Durant, VP of Finance reporting. DWIHN request board approval to amend the FY2025 Operating Budget as follows: Certify the following revenues and authorize expenditures of a like amount (\$18,760,450). 1.CCBHC Supplemental Medicaid and Healthy MI revenue: \$16,455,542; 2. Grant revenues totaling \$1,684,908 – Additional Block Grant revenues (\$29,708) for Infant Toddler Court Program; \$655,200 to fund treatment of alcohol use disorders; \$500,000 Special Grant revenues

for data collaboration initiatives (Vital Data Technologies); Match funds (1:1) on Special Grant revenues received for data collaboration initiative 3. Medicaid revenues totaling \$620,000 for additional program providers: SUD Health Homes - \$240,000; and Behavioral Health Homes \$380,000. The Board action also includes the use of \$1,824,259 of Medicaid Reserves to support the following budgetary needs: 1. Professional liability insurance (BA 25-05) \$197,000; 2. Floyd Allen Legal services (BA#22-39 Revision 3) \$70,000; 3. Security services at Milwaukee and Woodward buildings (MiDeal contract); 4. Additional parking at Milwaukee Building (BA#24-52) \$178,000; 5. Food services contract for Crisis Center (BA#25-04): \$196,000; 6. Administrative position adds; reclasses, promotions, and salary increases totaling \$382,387, including fringes and 7. Position adds and reclasses for Direct Services totaling \$674,872. The revised FY2025 Operating Budget totaling \$1,206,924,699 consists of the following revenues: \$911,276,166 – Medicaid, DHS Incentive, Medicaid-Autism, Children’/SED Waiver, HAB, CCBHC Supplemental; \$145,823,434 – Healthy MI Plan; \$12,552,243 MI Health Link; \$21,460,905 – State General Funds; \$23,533,633-Wayne County Local Match Funds; \$4,723,521-County PA2 Funds; \$32,989,449 – State Grants (MDHHS/MDHHS SUD, OBRA); \$24,252,468-Federal Grants (MDHHS/MDHHS SUD, SAMHSA); \$1,608,743 – Local Grants; \$6,760,000 Interest Income; \$40,000-Miscellaneous Revenue; \$21,904,137 – Medicaid/Local Reserves. There was no further discussion. **Motion carried.**

H. **BA#25-38 (Revised) – Michigan Municipal Risk Management Authority.** The Chair called for a motion. **It was moved by Ms. Brown and supported by Mr. Glenn approval of BA#25-38 (Revised) Michigan Municipal Risk Management Authority.** Ms. Y. Turner, VP of Legal Affairs reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to amend the contract with the Michigan Municipal Risk Management Authority (“MMRMA”) for comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network (“DWIHN”) for the period of 10-1-24 through 10-1-25. DWIHN has acquired a 2024 Ford Odyssey. As such, our contribution for insurance coverage has increased by \$2,095.00 which brings the total premium payment for this year’s coverage to an amount not to exceed \$350,529.00. There was no further discussion. **Motion carried.**

NEW BUSINESS

Staff Recommendations:

- A. **BA #25-41 – 707 Crisis Care Center EMS Transportation Services** - The Chair called for a motion. **It was moved by Ms. Bullock and supported by Ms. Garza Dewaelsche approval of BA#25-41 707 Crisis Care Center EMS Transportation Services.** The Detroit Wayne Integrated Health Network (DWIHN) is requesting a three-year contract (with a 2-year renewal option) with LifeLine Concord, LLC (selected under RFP #2025-0007) to provide non-emergency EMS Transportation Services to individuals served at the Care Center. The contract term is from December 1, 2024 through November 30, 2027. The contract amount shall not exceed \$300,000 for the duration of three years. There was no further discussion. **Motion carried.**
- B. **BA#25-42 – Employee Healthcare FY25.** The Chair called for a motion. **It was moved by Ms. Brown and supported by Mr. Glenn approval of BA#25-42 Employee Healthcare FY25.** The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a one-year contract effective January 1, 2025 through December 31, 2025 for an estimated amount of \$7,570,418 for the provision of comprehensive health benefits (medical BCBS \$7,033,329, dental -Delta Dental and DENCAP \$498,144 and vision – Delta Dental VSP \$38,945) for four hundred seventy-seven (477) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and

their plan selections. This amount includes no increase in medical, a \$2,669 increase in dental and a (\$811) decrease in vision. The employee/employer contribution is in accordance with the PA152 Waiver approved by the board of directors and represents an 88/12 allocation of premiums. Current labor agreements require that DWIHN provide Healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately four hundred seventy-seven (477) employees. Discussion ensued regarding the number of employees to be covered. **Motion carried.**

C. BA #25-43 – Wayne County Services. – The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Bullock approval of BA#25-43 Wayne County Services.** Ms. C. Phillips, Director of Children’s Initiatives reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting the approval of a one-year contract with Wayne County for the following programs: (1) Wayne County Third Circuit Court-Clinic for Child Study (\$600,000); (2) the Wayne County Juvenile and Youth Services (\$2,000,000); and (3) the Wayne County Jail (\$5,000,000) for a total amount not to exceed \$7,600,000 for the fiscal year ending September 30, 2025. The Clinic for Child Study/Third Circuit Court - \$600,000 Medicaid funds provides the pre-dispositional screenings and assessments for youth and their families who have come to the attention of the juvenile justice system through the Court to prevent and/or decrease the number of youth that re-offend, which may result in the incarceration or out of home placement. Wayne County Juvenile and Youth Services - \$2,000,000 Medicaid funds (formally Wayne County Department of Health, Human and Veterans’ Services) coordinates service provision for identified youth in two programs (a) Children Mental Health Services (\$1,800,000) provided through Assured Family Services CHOICES program to Medicaid eligible youth and (b) Service Coordination (\$200,000) i.e. targeted case management/service coordination. (3) Wayne County Jail Mental Health Service - \$5,000,000 State General Fund/Local Funds: for the provision of mental health services for Wayne County residents that have been detained at the jail and have been screened, assessed and determined to meet the criteria for an Intellectual Development Disability; a Serious Emotional Disturbance; a Co-Occurring Disorder, a Substance Use Disorder or at risk for developing behavioral health issues that will negatively impact their activities of daily living. There was no further discussion. **Motion carried.**

D. BA #25-44 – Direct Services Co-Location Lease Agreement. – The Chair called for a motion. **It was moved by Ms. Ruth and supported by Mr. Glenn approval of BA#25-44 Direct Services Co-Location Lease Agreement.** Ms. E. Reynolds, VP of Direct Services reporting. DWIHN Administration is requesting approval for a two-year arms-length lease agreement with the Detroit Health Care for The Homeless, Inc. d/b/a Advantage Health, a Federally Qualified Health Clinic (FQHC). This location will serve as an additional site location for DWIHN ‘s Certified Community Behavioral Health Clinic (CCBHC) and direct behavioral health services. The lease term is from December 1, 2024 – November 30, 2025, with an amount not to exceed \$240,000 for the two-year period. The location of the FQHC is with two miles of the 7 Mile Integrated Care Center and will enable DWIHN to serve members in the geographic area, whereby the services can be easily transitioned to the new care center. Behavioral Health services will be offered to eligible community mental health beneficiaries that choose DWIHN to deliver behavioral health services. In addition, the Certified Community Behavioral Health Clinic (CCBHC) demonstration, in which DWIHN is provisionally certified, requires an agreement with a Federally Qualified Health Clinic (FQHC) as part of the demonstration standard. Service will include, but will not be limited to, outpatient therapeutic behavioral health services, case management, psychiatry, medication management and peer support services for individuals with severe

mental illness, as well as individuals with mild to moderate conditions. These services will cover gaps in care and will support DWIHN in meeting its CCBHC provisional certification, and its contractual obligation to meet performance indicator benchmarks established by MDHHS. The population served will be adults and or children who meet eligibility for CCBHC and community mental health services. The estimated annual lease cost is t represents this board action to request an exemption from PA 152 of 2011 (the “Act”) to permit DWIHN to subsidize the healthcare coverage for the upcoming 2025 plan year for an estimated \$120,000 and includes shared common areas, seven (7) private office spaces with one (1) desk, one (1) office chair and (1) guest chair of standard commercial quality in each office and secured by an electronic lock to the suite entrance in addition to the shared receptionist. The lease cost also includes security services, janitorial, parking and all utilities. A budget adjustment will be forthcoming in January, 2025 at which time DWIHN will be informed of its PPS1 rate and additional revenue from MDHHS. There was no further discussion. **Motion carried.**

E. BA #25-45 – Cyber/Privacy Breach Insurance, Long Insurance Services LLC The Chair called for a motion. **It was moved by Ms. Brown and supported by Ms. Ruth approval of BA#25-45 Cyber/Privacy Breach Insurance, Long Insurance Services LLC.** Ms. Y. Turner, VP of Legal Affairs reporting. Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a contract between DWIHN and Long Insurance Services for Cyber/Privacy Breach Insurance. Long Insurance Services is the Broker, and will bind insurance through Coalition Insurance Solutions, Inc. The policy provides primary coverage in the amount of \$10,000,000 with a \$100,000 deductible. The contract if approved, will not exceed \$168,390.25 and will have a contract term of 10-1-24 through 10-1-2025. A budget adjustment is awaiting approval at the November meeting. Discussion ensued regarding the types of coverages other larger municipalities are carrying and selection of the broker. The board requested comparable data from similar sized public entities. **Motion carried.**

F. BA #25-46 – Gravity Works Design, LLC – DWIHN Website Redesign, Development and Maintenance. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Ms. Bullock approval of BA#25-46 Gravity Works Design, LLC DWIHN Website Redesign, Development and Maintenance** – Mr. K. Frambro, VP of IT Services reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting board approval for Procurement Recommendation RFP Contract #2025-0001 for DWIHN Website redesign, development and maintenance. Gravity Works Design LLC, will replace website services/support currently provided by WIT, Inc. The contract will be for a term of one (1) year effective upon Board Approval, with a two (2) year renewal option. The term was carefully established taking into consideration the volatility of pricing, availability of market indices to tie prices to potential for a changing pool of available Bidders, departmental needs, and other similar factors. Therefore, the Purchasing Division recommends awarding the contract for DWIHN’s website redesign, development and maintenance to Gravity Works Design, LLC, the most responsive and responsible Proposer. The value of this contract is not to exceed \$110,040.00 for the initial three (3) years. There was no further discussion. **Motion carried.**

G. BA #25-47 – Children Waiver Services – The Chair called for a motion. **It was moved by Mr. Glenn and supported by Mr. Parker approval of BA#25-47 Children Waiver Services.** Ms. C. Phillips, Director of Children’s Initiatives reporting. This board action is requesting DWIHN Board approval for waiver services for children including SED Waiver

and Children's Waiver for FY25 contract from 10/1/24-9/30/25 of the estimated Medicaid funding in the amount not to exceed \$4,319,610.00. SED Waiver: Providers deliver Wrap Around/SED Waiver (SEDW) services to children, youth, and families ages 0 to 21st birthday. Children Waiver: The main goal of the Children Waiver Program is provision of medically necessary services to eligible children and their families which promote integration, optimum independence and family resiliency. There was no further discussion. **Motion carried.**

H. BA#25-28 – Building Lease for Direct Care Services. The Chair noted this board action was added to the agenda and called for a motion. **It was moved by Mr. Parker and supported by Ms. Garza Dewaelsche approval of BA#25-28 Building Lease for Direct Care Services.** Mr. M. Maskey, VP of Facilities and E. Reynolds, VP of Direct Services reporting. Detroit Wayne Integrated Health Network (DWIHN) Administration is requesting Board approval of a five-year lease (two one-year options) on a building to perform direct clinical care services located at 1289 Biddle, Wyandotte, Michigan owned by BASF Corporation for an amount not to exceed \$1,590,639 effective November 30, 2024 through May 1, 2030. The amount includes the following for the five year period: Security Deposit \$40,000; Property taxes \$165,000; Operating expenses \$125,967; base rent \$1,259,672.00. DWIHN has received provisional certification to become a CCBHC demonstration site effective January 2025. To fulfill certification requirement, this site service area will help to meet the needs of children and adults. Data shows evidence of approximately 6,400 Medicaid eligible individuals within a 5-mile radius of the Wyandotte service location; 7,800 eligible members within a 10-mile radius; 33,894 Medicaid members within a 20-mile radius. The CCBHC demonstration certification will greatly expand the access of behavioral health services to individuals with mild to moderate mental health diagnosis regardless of residency, insurance, or ability to pay. CCBHC demonstration sites are required to provide nine (9) core services to its beneficiaries. The request is for a five year lease with an option to renew for (2) one-year renewals with a five month rent abatement term for tenant improvements. Discussion ensued regarding the outstanding terms and minor contract language; the number of people to be served; termination clause; amount of rent payable if contract is cancelled; referrals to the site; capacity of Milwaukee, and DWIHN finances. **The motion carried with Mr. Phillips voting Nay and subject to the final terms and conditions being agreed upon by DWIHN and BASF.**

AD HOC COMMITTEE REPORTS

Policy/Bylaw Committee

The Chair, Dr. Taueg requested the Policy/Bylaw Committee report. Mr. Phillips, Committee Chair provided a verbal report. It was reported the Policy/Bylaw Committee met this morning, Wednesday, November 20, 2024. The committee reviewed the CEO Annual Review process, discussed development of interim CEO policy and procedures, which would be a succession plan, and at the request of the Board Chair from the Special Full Board meeting reviewed the CEO Optional Pay Performance Incentive Plan to develop a process for implementation. The Committee also reviewed the Board Bylaws as it pertains to Article VII Board Committees - Section 1 - Standing Committees and discussed the development of a Policy/Bylaw Charter.

There are two recommendations that the committee will bring to the Board, the first of which is the Committee recommending to the Full Board that the Policy/Bylaw Committee which is currently an Ad Hoc Committee become a Standing Committee; that language as recommended by the Policy/Bylaw Committee be added to the Board Bylaws under Article

VII Board Committees indicating such and the recommended Policy/Bylaw Committee Bylaw Charter be adopted. The Board members received a copy of the red line version of the Bylaws and the Bylaw/Policy Committee Charter. The committee also reviewed the CEO Annual Performance Review; the second request is the committee recommends to the Full Board the adoption of the revised CEO Appraisal Board Policy # 2020-24 which includes language pertaining to the CEO Optional Pay Performance Incentive Plan.

The last item the committee reviewed under policy development is the interim CEO Policy and procedures and succession plan; the committee requested that Legal and Human Resources review the policy and bring back language to the Committee at its next scheduled meeting on February 20, 2025 at 1:00 p.m. The topic of Disadvantaged Businesses was discussed during the meeting. It was requested that the appropriate committee review that issue. Legal noted at the committee meeting that Disadvantaged Businesses was in the Procurement Policy which falls within the Finance Committee.

The Chair, Dr. Taueg noted that the recommendations from the Policy/Bylaw Committee on the changes to the Bylaws and the adoption of the Charter would require a roll call vote as changes to the Board Bylaws required two-thirds approval of the Full Board.

It was recommended by the Policy/Bylaw Committee that the changes to the Bylaws as noted by legal included updating the name of the organization within the bylaws from “Detroit Wayne Mental Health Authority” to “Detroit Integrated Health Network”; Article VII – Board Committees Section 1 – Standing Committees - ... the board shall have five (5) permanent standing committees adding the Policy/Bylaw Committee; adding 1.1(e) Policy/Bylaw Committee – The Policy/Bylaw Committee (hereinafter “Policy Committee” shall consist of not less than four (4) and not more than six (6) Board members. Its purpose shall be to review the Board of Director’s Policies and Bylaws and any Board member or staff recommendations thereto. The Policy Committee shall further be responsible for recommending changes to board of Director policies and bylaws to the Full Board for consideration. Any Board member may refer matters to the Policy Committee for review. The Members and the Chairperson of the Policy Committee shall be appointed by the Chairperson of the Board. The Policy Committee shall meet at least semiannually, or as often as necessary to carry out its responsibilities. The date and time of Policy Committee meetings shall be determined by the Chairperson of the Policy Committee.

It was moved by Ms. Ruth and supported by Ms. Brown to adopt the changes as recommended by the Board Policy/Bylaw Committee to the Board Bylaws under Article VII – Board Committees Section 1 – Standing Committees and add the Board Policy/Bylaw Committee as a Standing Committee. There was no further discussion. A roll call vote was taken by Ms. Garza Dewaelsche, Board Secretary. **The motion carried with board members Brown, Bullock, Glenn, McNamara, Parker, Phillips, Ruth, Taueg and Garza Dewaelsche voting Yea.**

The Board Policy/Bylaw Committee Charter was recommended by the Policy/Bylaw Committee which outlined the Purpose of the Committee; Members; and Duties and Responsibilities was discussed; a copy of the Charter was provided to the Full Board. I. The Purpose of the Committee: Pursuant to Article VII Section 1.1.(e) of the bylaws of the Detroit

Wayne Integrated Health Network (hereinafter “DWIHN”), the Policy/Bylaw Committee (hereinafter “Policy Committee”) is charged with overseeing changes to DWIHN’s bylaws and Board of Director policies. The Policy Committee has no express or implied power or authority. II. Members: The Policy Committee shall consist of not less than four (4), and not more than six (6) members. The Chairperson of the DWIHN Board of Directors shall appoint the Policy Committee Chairperson and members, and each will serve a term of one (1) year. The Policy Committee shall meet at least semiannually, or as often as necessary to carry out its responsibilities. The date and time of all Policy Committee meetings shall be determined by the Chairperson of the Policy Committee. The presence of at least three (3) Policy Committee members shall constitute a quorum. The Board Liaison shall be responsible for taking minutes during Policy Committee meetings. Once the Policy Committee approves the minutes, the Board Liaison shall forward a copy to the Full Board to be received and filed. The Policy Committee Chairperson may invite any director, officer, staff member, expert or other advisor who isn’t a member of the Policy Committee to attend committee meetings, but these individuals shall have no voting power. III. Duties and Responsibilities: The Policy Committee is charged with reviewing, interpreting, and proposing changes to DWIHN’s bylaws and Board of Director policies. The Policy Committee shall work to ensure DWIHN’s bylaws and policies remain accurate, consistent, legally sound, and in line with DWIHN’s core values and mission. Accordingly, the Policy Committee shall be responsible for reviewing matters referred by Board Members and DWIHN staff, identifying changes necessary to correct ambiguities and/or potential conflict, proposing revisions to existing bylaws and/or Board policies, recommending new Board policies, and ultimately forwarding all Policy Committee final recommendations to the Full Board for consideration. The Policy Committee shall review this charter annually and recommend any necessary changes hereto to the Full Board for review and consideration. This charter was approved by the Full Board on November 20, 2024, and was last updated on November 20, 2024.

The Chair called for a motion on the adoption of the Board Policy/Bylaw Committee Charter.

It was moved by Mr. Glenn and supported by Ms. Ruth adoption of the Board Policy/Bylaw Committee Charter as recommended by the Board/Policy Committee. The Chair, Dr. Tauieg called for a roll call vote. There was no further discussion. A roll call vote was taken by Ms. Garza Dewaelsche, Board Secretary. **The motion carried with board members Brown, Bullock, Glenn, McNamara, Parker, Phillips, Ruth, Tauieg and Garza Dewaelsche voting Yea.**

Mr. Phillips reported on the CEO Annual Performance Review Process and noted that there were two things that were changed; the first is that the annual appraisals would be brought to the Board and that two-thirds (2/3) of the board would have to approve the appraisal. Ms. Y. Turner, VP of Legal Affairs noted that the changes made were consistent with the current CEO contract, in addition the Board requested that the Policy Committee review how many members were needed to make the performance appraisal valid. There was a change added to allow for the performance appraisal to be valid if two-thirds (2/3) of the Board voted for the same. In addition, there was language requested to be added that a faction of the Board could not stop the appraisal from being approved, so in the event there are two requests made and there is not two-thirds (2/3) members to complete the performance appraisal there is a process in Section 8 of the policy that outlines the process should that happen. There is also language

added in the actual process for the performance appraisal which is connected to this policy that indicates the CEO and the Chair of the Board will come to an agreement on the performance objectives prior to those being forwarded to the Executive Committee who will review and make a recommendation to the Full Board. CEO Annual Performance Review Process Policy #2020-24 – Item 7 reads: Board Director’s approval of Final CEO Appraisal Report. CEO Incentive Compensation and CEO Incentive Performance Objectives. The Board of Directors will vote on the final CEO Appraisal Report and Executive Committee’s recommendations regarding the CEO Incentive Compensation and CEO Incentive Performance Objectives at the designated Board of Directors’ meeting. The Board of Directors’ approval of the final approval of the final CEO Appraisal report and Executive Committee’s recommendations regarding the CEO incentive compensation and CEO Incentive Performance Objectives shall be by an affirmative vote of two-thirds (2/3) of the Board of Directors (i.e. 8 of 12 Board Members). Item 8 as added reads: Majority Vote If Full Vote Delayed. In the event that a full vote by all board members cannot be performed at the designated meeting identified in step 7 above, or at the immediately following Board of Directors meeting, then the approval of the Final Appraisal Report and CEO Incentive Compensation and CEO Incentive Performance Objectives shall be completed by a simple majority vote of the Board of Directors constituting a quorum at the next Board meeting. CEO Annual Performance Review Process language added to the first paragraph... The Board Chair shall meet with CEO to agree upon performance objectives prior to the same being forwarded to the Executive Committee for its review, consideration and recommendation to the Board.

The Board Chair, Dr. Tauег called for a motion on the CEO Annual Performance Review Process. **It was moved by Mr. Phillips and supported by Ms. Brown approval of the changes to the CEO Annual Performance Review Process.** The Chair, Dr. Tauег called for a roll call vote. There was no further discussion. A roll call vote was taken by Ms. Garza Dewaelsche, Board Secretary. **The motion carried with board members Brown, Bullock, Glenn, McNamara, Parker, Phillips, Ruth, Tauег and Garza Dewaelsche voting Yea.**

Strategic Plan Committee

The Chair, Dr. Tauег requested the Strategic Plan Committee report. It was noted by the Board Liaison that the Strategic Plan Committee did not meet during the month of November and there was no report.

Board Building Committee

The Chair, Dr. Tauег requested the Board Building Committee report. Mr. Parker, Committee Chair reported that the Board Building Committee did not meet during the month of November and there was no report.

CEO Search Committee

Dr. Tauег, Board Chair provided a verbal report. It was reported that she chaired the CEO Search Committee and the work of the committee is complete and it was requesting there be a vote to disband the CEO Search Committee as it is no longer needed. **It was moved by Mr. McNamara and supported by Ms. Ruth to disband the CEO Search Committee.** There was no further discussion. **Motion carried.**

The Board Chair, Dr. Tauег called for the President and CEO Monthly Report.

PRESIDENT AND CEO MONTHLY REPORT

Mr. White, President and CEO provided a written report for the record. He noted that he would be requesting Mr. Singla to provide some detailed information on the issues that he has historical knowledge on. Mr. White noted that he started on Monday with a welcoming staff, it has been a busy week, he has met with his Executive Leadership team, and he found the meeting to be very productive. He met with the Directors and some of the Vice Presidents on Tuesday, and that meeting was productive. There was an all staff meeting this morning and he was very impressed, and it has been consistent. He noted that the Board Liaison has been a godsend with providing the tools necessary to prepare for this meeting, the CFO, legal personnel and Human Resources have all been consistent with their attention to detail, the breadth of their knowledge and desire to move the organization forward. The all staff meeting was led by the Director of Communications and she did a phenomenal job along with the VP of Human Resources and the meeting was really a celebration of staff which he thought those meetings should be and there was acknowledgement of a couple of staff members who were excited to be recognized and winning those awards. He noted that DWIHN had been recognized as best place to work for two years. He would be meeting with the network providers and will be prepared to talk through any concerns that they do have. Mr. White publicly thanked Mr. Singla for managing the organization during the transition time and noted that an organization this size and a transition could be quite disruptive, people can become uncertain, there could be a drop in productivity, however he has done a phenomenal job and people have not missed a beat. He also thanked the Chief of Staff for her assistance.

Mr. Singla, VP Of Operations reported that the CCBHC application would be submitted this evening and thanked the Director of MCO, Clinical leadership, VP of Direct Services; the Chief Medical Officer and others for working tirelessly to ensure our certification. It was reported that we have the ability to execute those services as flawlessly as possible, which means availability, accessibility and execution which are the three aspects we have to work from an operations and clinical standpoint. The 3rd floor at the 707 site is our first space where we are providing services. The next two sites, one is the core location in the FQHC where we are going to be putting staffing in and the third location will be in Wyandotte, the first floor will be used to start the adult services because we have seen from a crisis standpoint that is our major engagement and we want to be able to continue for members to receive continuum of care from outpatient services once discharged both within the provider network as well as from a DWIH standpoint. It was noted that updates would be provided on the 7 Mile construction once the conversations are held with Roncelli. Mr. Singla commended the VP of Crisis and others for the handling of some very challenging situations with some members over the last couple of weeks, they were able to continue to serve members and ensure that both staff and member safety was preserved. It was reported that they are scheduled to meet with a couple of health plans and Mr. White will be in those conversations, the meetings will be on-site with leadership regarding the integration of DWIHN providing behavioral health services to their membership which will create a new revenue source for both us and our providers.

There is an upcoming meeting with Wayne Resa leadership on how we can remodel children's services from the core and how we can utilize resources in the schools. He commended the VP of IT and his team on the audits that have been more compliant than ever. He provided a high level update on Pontiac General and that member safety is established and ensure there is an

effective transition. There was no further discussion. The Chair thanked both Mr. White and Mr. Singla for the report. The President and CEO Monthly Report was received and filed.

The Chair, Dr. Tauzeg called for the Communications Quarterly Media Report.

COMMUNICATIONS QUARTERLY MEDIA REPORT

Ms. T. Devon, Director of Communications provided a written report for the record. It was noted that highlights would be provided on some of our new fiscal year 24/25 outdoor billboards, media round up; community outreach, Youth United and social media events. It was reported that DWIHN won for the second year in a row the Top Workplace Award, congratulations to DWIHN. An update was provided on the bulletin boards it was reported that Crisis Services requested that some of the billboards focus on the children's floor in the Milwaukee Building because often people did not realize that we offer crisis services for children; another billboard focused on the free resources that DWIHN has to offer, there is a bulletin board that notes our text line; and the free Narcan kits. There will also be a "12 Days of DWIHN" where every day there will be a free resource referenced. An update was provided on one of the recipients that received one of the \$500.00 grants from the "Dreams Come True" program.

Mr. M. McElrath, Public Affairs Manager reported on the Media Roundup for the quarter. It was reported that the Mobile Crisis Team is fully operational and a story was run on August 28th on WDET. The SUD Team hosted its' first opioid Overdose Awareness Day on August 30th which was covered by Channel 4; Downriver Narcan Training was covered by WDIV with Dr. McGeorge and Mr. Winchester providing ongoing coverage. This fall DWIHN continued to advertise with prominent banners on WXYZ.com.

Ms. J. Hearn, Visual Design and Outreach Manager reported on Youth United and Community Outreach. It was reported that outreach events included the Back-to-School Resource Fairs and Senior Summits. There was total of 31 events attended this quarter with an estimated 2,953 persons in attendance; 69 follow-up calls; 95 referrals were made as a result of the follow-up with 16 connections to the Access Center. DWIHN hosted its 10th Annual Interfaith-based wellness "Beyond the Walls" Conference which drew nearly 500 attendees, and its member engagement unit hosted a Michigan Candidate forum and a Men's Health Forum. Youth United organized several events including a Statewide Youth Summit, Youth Spotlight award and a Courageous Conversation on Gun Violence which was supported by the Detroit Policy Department, Ceasefire and DWIHN. The Mental Health Youth Council met this quarter and have collaborated with DWIHN departments. It was also reported that the Kevin Song Conference will be held at the St. John on January 23rd-25th 2025 and a Community Outreach calendar for upcoming events was provided to the Board.

Mr. M. Tate, Social Media Strategist reported on the social media and website analytics. It was reported that from July-September Facebook, Instagram, LinkedIn, YouTube, TikTok and X reached a total audience of 19,921; the engagement rate was 7.8%; total engagements was 29,478 and total impressions were 374,050. The Goggle Analytics for the website for the months of July – September were 6,525 profile interaction; 13,145 people viewed the business profile; 6,345 searches and 4,887 website clicks. An overview was provided of some of the comments that were left on the pages. It was also noted that we are actively elevating mental

health awareness on social media by sharing informative content, engaging narratives and fostering a supportive online community.

Discussion ensued regarding the content structure and reporting for communications and the timing for those changes; the different phone numbers on the bulletin boards and if one number would be more consistent; it was noted that folks could call the 800 number and be sent to the correct location and that the Crisis Care center has a different number, so they do not have to be placed on hold.

REVIEW OF ACTION ITEMS

1. Legal to research and provide information on what large organizations are doing in terms of Cybersecurity insurance BA#25-45 Cyber/Privacy Breach Insurance – Long Insurance Services, LLC
2. Requested the percentage of unlicensed providers in Network and comparative data - BA#25-13 (Revised) DWIHN Provider Network System FY25
3. Review Communications Quarterly Report to include statistical information and comparative data in future reports.

GOOD AND WELFARE/PUBLIC COMMENT

The Chair Dr. Tauieg called for Good and Welfare/Public Comment. The Good and Welfare and Public Comment State was read. Ms. Garza Dewaelsche, Board member welcomed Mr. White to DWIHN and as the new incoming CEO; she has had the opportunity to work with him in the past, gave kudos to his work in the community, noted that the Police Commissioners will miss him and that he is committed, dedicated and very hardworking and that DWIHN is fortunate to have him leading our organization and the Board will work very diligently with him.

A citizen addressed the Board with comments pertaining to the Woodward Building not becoming the Crisis Center; there being a separate number for the Crisis Center; her interaction and treatment with and by the police; and Mr. White being selected for the CEO position.

ADJOURNMENT

There being no further business, Dr. Tauieg, Chair called for a motion to adjourn. **It was moved by Ms. Ruth and supported by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting was adjourned at 2:59 p.m.

Submitted by:
Lillian M. Blackshire
Board Liaison

II. Roll Call

Roll Call was taken by Ms. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks - None

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of the agenda. There were no changes or modifications requested to the agenda. **Motion carried.**

V. Follow-up Items

The Chair called for any follow-up items. There was one follow-up item from Facilities regarding a transition plan. M. Maskey, VP of Facilities reporting. It was noted that there was a one-year contract in place that had been approved by the Board and they had looked at consolidation of items stored; training and other options.

VI. Approval of the Meeting Minutes

The Chair, Ms. Brown called for approval of the minutes from the meeting on Wednesday, October 2, 2024. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting on Wednesday, October 2, 2024. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance noted that there was no monthly Finance Report.

VIII. FY24 4th Quarter Purchasing Non-Competitive & Cooperative Report -Ms. J. Mira, Procurement Administrator reporting. A written report was provided for the record. It was reported that 4th Quarter FY24 Non-Competitive & Cooperative Purchasing totaled \$1,941,169.18; with Wayne County totaling \$201,231.46 and IT totaling \$843,525.24. Contract Percentages for Wayne County totaled 10.37% and Out County totaled 89.63%. The Funding percentage without IT for Wayne County totaled 18.33% and Out County totaled 81.67%. Discussion ensued regarding the purchase of office furniture and the timing of these purchases.

IX. Unfinished Business – Staff Recommendations:

A. Board Action #25-25 (Revised) FY2025 DWIHN Operating Budget. S. Durant, VP of Finance reporting. The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#25-25 (Revised) FY2025 DWIHN Operating Budget to Full Board. DWIHN request board approval to amend the FY2025 Operating Budget as follows: Certify the following revenues and authorize expenditures of a like amount (\$18,760,450). 1.CCBHC Supplemental Medicaid and Healthy MI revenue: \$16,455,542; 2. Grant revenues totaling \$1,684,908 – Additional Block Grant revenues (\$29,708) for Infant Toddler Court Program; \$655,200 to fund treatment of alcohol use disorders; \$500,000 Special Grant revenues for data collaboration initiatives (Vital Data Technologies); Match funds (1:1) on Special Grant revenues received for data collaboration initiative 3. Medicaid revenues totaling \$620,000 for additional program providers: SUD Health Homes - \$240,000; and Behavioral Health Homes \$380,000. The Board action also includes the use of \$1,824,259 of Medicaid Reserves to support the following budgetary needs: 1. Professional liability insurance (BA 25-05) \$197,000; 2. Floyd Allen Legal services (BA#22-39 Revision 3) \$70,000; 3. Security services at Milwaukee and Woodward buildings (MiDeal contract); 4. Additional parking at Milwaukee Building (BA#24-52) \$178,000; 5. Food services contract for Crisis Center (BA#25-04): \$196,000; 6. Administrative position adds; reclasses, promotions, and salary increases totaling \$382,387, including fringes and 7. Position adds and reclasses for Direct Services totaling \$674,872. The revised FY2025 Operating Budget totaling \$1,206,924,699 consists of the following revenues: \$911,276,166 – Medicaid,

DHS Incentive, Medicaid-Autism, Children'/SED Waiver, HAB, CCBHC Supplemental; \$145,823,434 – Healthy MI Plan; \$12,552,243 MI Health Link; \$21,460,905 – State General Funds; \$23,533,633-Wayne County Local Match Funds; \$4,723,521-County PA2 Funds; \$32,989,449 – State Grants (MDHHS/MDHHS SUD, OBRA); \$24,252,468-Federal Grants (MDHHS/MDHHS SUD, SAMHSA); \$1,608,743 – Local Grants; \$6,760,000 Interest Income; \$40,000-Miscellaneous Revenue; \$21,904,137 – Medicaid/Local Reserves. Discussion ensued regarding reserves. There was no further discussion. **Motion carried.**

B.BA#25-38 (Revised) Michigan Municipal Risk Management Authority. Ms. M. Gray, Associate VP of Legal Affairs reporting. The Chair called for a motion. **Motion:** It was moved by Mr. Glenn and supported by Ms. Ruth approval of BA#25-38 (Revised) Michigan Municipal Risk Management Authority to Full Board. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to amend the contract with the Michigan Municipal Risk Management Authority (“MMRMA”) for comprehensive liability, casualty and property insurance to Detroit Wayne Integrated Health Network (“DWIHN”) for the period of 10-1-24 through 10-1-25. DWIHN has acquired a 2024 Ford Odyssey. As such, our contribution for insurance coverage has increased by \$2,095.00 which brings the total premium payment for this year’s coverage to an amount not to exceed \$350,529.00. Discussion ensued regarding where the vehicle would be located; the programs the vehicle would be used for and the department the vehicle would be assigned to. Ms. Durant noted it was possible there may be another purchase of a vehicle and it may require exigent approval prior to Full Board to make sure that it is properly insured. There was no further discussion. **Motion carried.**

X. New Business – Staff Recommendations:

A. Board Action #25-42 – Employee Healthcare FY25 Mr. Jody Connally, VP of Human Resources Department reporting. The Chair called for a motion. It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#25-42 Employee Healthcare FY25 to Full Board. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a one-year contract effective January 1, 2025 through December 31, 2025 for an estimated amount of \$7,570,418 for the provision of comprehensive health benefits (medical BCBS \$7,033,329, dental -Delta Dental and DENCAP \$498,144 and vision – Delta Dental VSP \$38,945) for four hundred seventy-seven (477) enrolled DWIHN employees. The amount will vary based on the number of enrolled employees and their plan selections. This amount includes no increase in medical, a \$2,669 increase in dental and a (\$811) decrease in vision. The employee/employer contribution is in accordance with the PA152 Waiver approved by the board of directors and represents an 88/12 allocation of premiums. Current labor agreements require that DWIHN provide Healthcare coverage to all of its qualifying, active employees. Providers were selected through a bid process conducted by Lockton. The amount is estimated based on the staff count of approximately four hundred seventy-seven (477) employees. Discussion ensued regarding the number of employees to be covered. **Motion carried.**

B. Board Action #25-44 – Direct Services Co-Location Lease Agreement. Ms. E. Reynolds, VP of Direct Services reporting. DWIHN Administration is requesting approval for a two-year arms-length lease agreement with the Detroit Health Care for The Homeless, Inc. d/b/a Advantage Health, a Federally Qualified Health Clinic (FQHC). This location will serve as an additional site location for DWIHN ‘s Certified Community Behavioral Health Clinic (CCBHC) and direct behavioral health services. The lease term is from December 1, 2024 – November 30, 2025, with an amount not to exceed \$240,000 for the two-year period. The location of the FQHC is with two miles of the 7 Mile Integrated Care Center and will enable DWIHN to serve members in the geographic area, whereby the services can be easily transitioned to the new care center. Behavioral Health services will be offered to eligible community mental health beneficiaries that choose DWIHN to deliver behavioral health services. In addition, the Certified Community Behavioral Health Clinic (CCBHC) demonstration, in which DWIHN is provisionally certified, requires an agreement with a

Federally Qualified Health Clinic (FQHC) as part of the demonstration standard. Service will include, but will not be limited to, outpatient therapeutic behavioral health services, case management, psychiatry, medication management and peer support services for individuals with severe mental illness, as well as individuals with mild to moderate conditions. These services will cover gaps in care and will support DWIHN in meeting its CCBHC provisional certification, and its contractual obligation to meet performance indicator benchmarks established by MDHHS. The population served will be adults and or children who meet eligibility for CCBHC and community mental health services. The estimated annual lease cost is t resents this board action to request an exemption from PA 152 of 2011 (the “Act”) to permit DWIHN to subsidize the healthcare coverage for the upcoming 2025 plan year for an estimated \$120,000 and includes shared common areas, seven (7) private office spaces with one (1) desk, one (1) office chair and (1) guest chair of standard commercial quality in each office and secured by an electronic lock to the suite entrance in addition to the shared receptionist. The lease cost also includes security services, janitorial, parking and all utilities. A budget adjustment will be forthcoming in January, 2025 at which time DWIHN will be informed of its PPS1 rate and additional revenue from MDHHS. Discussion ensued regarding lease agreement and there being an opportunity to extend the contract if the 7 Mile building is not ready; the number of staff assigned to the location; the number of persons to be served on a monthly basis that are eligible for community mental health. Dr. Taueg noted that she appreciated the forward thinking of staff in the shift to the 7 Mile Building as well as her support. There was no further discussion. **Motion carried.**

XI. Good and Welfare/Public Comment – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

XII. Adjournment – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Ms. Ruth and supported by Mr. Glenn to adjourn the meeting. **Motion carried.** The meeting was adjourned at 1:36 p.m.

FOLLOW-UP ITEMS 1. None.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

NOVEMBER 13, 2024

1:00 P.M.

IN-PERSON MEETING

**MEETING
CALLED BY**

I. Commissioner Jonathan Kinloch, Program Compliance Chair at 1:14 p.m.

**TYPE OF
MEETING**

Program Compliance Committee

FACILITATOR

Commissioner Jonathan Kinloch, Chair

NOTE TAKER

Sonya Davis

TIMEKEEPER

Committee Members: Angela Bullock; Commissioner Kinloch; and Bernard Parker

Committee Member(s) Excused: Dr. Lynne Carter and William Phillips

ATTENDEES

Board Member(s): Dr. Cynthia Taueg, Board Chair; and Tom Adams, SUD Board Chair (Virtual)

Staff: Yvonne Bostic; Judy Davis; Dr. Shama Faheem; Keith Frambro; Monifa Gray; Sheree Jackson; Melissa Moody; Emily Patterson (Virtual); Cassandra Phipps; Vicky Politowski; April Siebert; Andrea Smith; Yolanda Turner; Rai Williams; and Grace Wolf

AGENDA TOPICS

II. Moment of Silence

DISCUSSION

Commissioner Kinloch called for a moment of silence.

CONCLUSIONS

A moment of silence was taken.

III. Roll Call

DISCUSSION

Commissioner Kinloch called for a roll call.

CONCLUSIONS

Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.

IV. Approval of the Agenda

**DISCUSSION/
CONCLUSIONS**

Commissioner Kinloch called for a motion to approve the agenda. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Parker to approve the agenda. Commissioner Kinloch asked if there were any more changes/modifications to the agenda. There were no changes/modifications to the agenda. **Motion carried.**

V. Follow-Up Items from Previous Meetings

**DISCUSSION/
CONCLUSIONS**

- A. **Chief Medical Officer's Report** – Provide a report on separate information for adults and juveniles on past and current trends/statistics of suicide within Wayne County – A written two page document was shared with the committee that provided information from the Wayne County Health Department on suicides from 1980 to 2022. It was reported that there is almost a two-year lag time for the Medical Examiner's office to finalize all the data; she is still awaiting 2023 data and will provide a later date. Michigan suicide rates were pretty close to the National Average; Wayne County is still below the Michigan and National average which is 12.4%; rates for 2020 to 2022 were trending down. Suicide rates for youth and the highest age population was also shared. Discussion ensued regarding correlations between our future suicide rates and our crisis utilization services.

VI. Approval of the Minutes

**DISCUSSION/
CONCLUSIONS**

Commissioner Kinloch called for a motion to approve the minutes. It was moved by Mr. Parker and supported by Dr. Taueg to approve the October 9, 2024, meeting minutes. Commissioner Kinloch asked if there were any changes/modifications to the October 9, 2024, meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

**DISCUSSION/
CONCLUSIONS**

- A. **Chief Medical Officer** – Dr. Shama Faheem, Chief Medical Officer submitted and gave highlights of the Chief Medical Officer's report. It was reported:
1. Behavioral Health Education, Outreach and Updates – one PA student completed their psychiatry rotation and another started end of October. A presentation was provided at the ACCESS 10th Arab Health Summit on DWIHN 's crisis services addressing a critical need for mental health crisis and providing immediate access to mental health services. The Walter Reuther Psychiatric hospital is going well and is set open beginning of 2026. It will service 80 youth and 260 adults.
 2. MDHHS Updates – There was a discussion on CCBHC expansion sites and on 1115 Medicaid waiver demonstration that would provide Medicaid coverage to adults and youth in jails and prisons 90 days before release.
 3. Crisis Center Medical Director Updates – The Crisis Center has been open for six months; we have lost some Advanced Practice Providers (APPs) but were fortunate to find and hire two full-time APPs that started in October, 2024 for day and evening coverage. In October, there were over 170 presentations to the Crisis Care Center, Children and adolescent evaluations notably increased; top diagnoses in October for children and adolescents include depressive disorders; and disruptive and impulse control disorders and top disorders for adults include bipolar disorders; depressive disorders; and psychotic disorders.
 4. **Outpatient Clinic/CCBHC Medical Director Update** – Dr. Severe started in July and is the Medical Director and Adult Psychiatrist for the outpatient clinic and a part-time child psychiatrist was hired for Dr. Brinkiji. These doctors along with the rest of the team were hired by Direct Services and have started serving both adults and children populations.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

B. Corporate Compliance – There was no Corporate Compliance report to review this month.

The Chair noted that the Chief Medical Officer’s report has been received and placed on file.

VIII. Year-End Reports

- A. Access Call Center** – Yvonne Bostic, Director of the Access Call Center submitted and gave highlights of the Access Call Center Year-End report. It was reported that for the following activities:
1. Activity 1 –FY23-24 there were a total of 187,190 calls handled by the Access Call Center, there were 41,037 (22%) calls handled related to SUD services with an average handle time of 17:00 minutes; 22,733 ((12.)) calls handled related to MH services with an average handle time of 22:00 minutes and 123,420 (66%) calls handled, related to other requests; provider inquiries, information and referrals for community programs and services. The average percentage of calls abandoned was 4%; the percentage of calls answered was 93% and the service level was 78.15%. The Access Call Center Service level average did not meet the standard (80%+) during 1st -3rd Quarter.
 2. Activity 2 – During FY23-24 that was an increase in the average of appointment availability for MH/IDD intake and SUD Intake appointment availability by approximately 3% from 1st Quarter to 4th Quarter.
 3. Activity 3 – During FY23-24 there was a total of 1,019 calls monitored with an average performance score of 88.0%. A minimum of 600 calls are monitored annually including 50-100 calls a month. Areas of strength were treating the caller with dignity and respect; 3 factor verification and closing script; areas for improvement include asking “How did you hear about use?” Demographic Review and asking about Advance Directives. A list of trainings was shared with the committee.
 4. Activity 4: - Upcoming plans and project for FY24-25 will be to increase utilization of the Genesys Phone System to maximize the benefit to the DWIHN Network and those we serve; continue recruitment to fill vacancies and continue customer Service Skills Training Series and Coaching as needed.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- B. Autism Spectrum Disorder (ASD)** – Cassandra Phipps, Director of ASD Services submitted and gave highlights of the ASD Services Year-End report. It was reported:
1. **Activity 1** during FY24 there were a total of 2,483 youth enrolled in Autism Services; of this total 1,252 were newly enrolled in the services. There have been coordinated efforts of oversight with Quality Improvement Specialist, Utilization Management and Customer Service Department to educate, train and oversee APPA Provider’s Service Utilization. Member enrollment has steadily increased in FY2024 (2,271) compared to FY2023 (2,188 enrolled).
 2. **Activity 2** – Provider Staffing Shortage to address provider capacity shortages impacting children - a 5-year Request for Qualifications (RFQ) was posted to increase the number of ABA providers available in DWIHN’s provider network. As a result of the RFQ there are six new ABA Providers that are being added to the DWIHN network. Expanded capacity will provide autism services by increasing the number of APA Providers from 16 to 21 ABA Providers over the past year.
 3. **Activity 3:** Provide Timely Access to ABA Services-the baseline of this measure indicated only 68% of members started services within -14 days of being authorized; it was noted that on average 88% of members begin

**DISCUSSION/
CONCLUSIONS**

service services within 14 days of ABA authorization effective date which is above the goal of 70%. It was also reported there were a number of trainings held during the quarter.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- C. **Children's Initiatives** – Cassandra Phipps, Director of Children's Initiatives submitted and gave highlights of the Children's Initiatives' Year-End report. It was reported that:

1. **Activity 1:** During FY2024 DWIHN served 12,036 children, youth and families in Wayne County ages 0 up to 21st birthday including both serious emotional disturbance (SED) and intellectual developmental disability (I/DD) designations. The total number of youths receiving services remained similar from FY23 to FY24. It was noted there was a slight increase with the number of children and youth with IDD disability designations receiving services from FY23 to FY24 (about 400 members).
2. **Activity 2:** There has been a Request for Proposal (RFP) seeking additional providers to deliver children services in Wayne County for ages 0 to 21st birthday for specific services. As a result of the RFP, additional providers were added to the network and current providers expanded services to increase the capacity to provide the more intensive community-based services such as home based therapy and wrap around services; the Judson Center and Team Wellness expanded services and Vital Health is a new provider. There has been noted improvement with intake appointments occurring within 14 days of the screening date. Information was provided on Performance Indicator 2a which is the percentage of new persons during the period receiving a completed biopsychosocial assessment within 14 calendar days of a non-emergency request for service. The new State goal is 57%; for 4th Quarter Preliminary SED is at 50.72%; and 4th Quarter IDD Preliminary is at 56.03%. We will continue to assist new providers as needed and incorporate the new screening eligibility code into the performance indicator report to capture additional children special population screenings.
3. **Activity 3:** School Success Initiative – There are eight Children Providers within 72 schools within Wayne County; for FY24 there were a total number of 3,370 (33%) of students receiving SSI Services.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- D. **Innovation and Community Engagement** – Andrea Smith, Sr. Director of Innovation and Community Engagement submitted and gave highlights of the Innovation and Community Engagement's Year-End report. It was reported: that the Zero Suicide Initiative which is supported by a five-year SAMHSA grant of \$400,000 per year focuses on reducing suicides through comprehensive care, workforce training, screening and stigma reduction; Youth Employment and Engagement partnered with 13 organizations to place 600 youths in employment roles, conducted a youth conference for 578 attendees focused on resilience and career readiness and hosted a back-to-school event benefiting 420 families. The department facilitated extensive training on behavioral health, suicide prevention, and trauma-informed care reaching over 5,000 participants and advancing professional development. The 10th Annual Trauma Conference was held and ran workshops on co-occurring disorders, aiming to better equip providers to handle complex mental health cases. Updates were provided on the unhoused populations; mental health calls handled by the embedded call taker in the 911 Communication Center and 3,707 folks were connected to services. Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- E. **Integrated Health Care (IHC)** – Vicky Politowski, Director of Integrated Health Care submitted and gave highlights of the IHC's Year-End report. It was reported:

that in FY24 DWIHN was awarded a three year NCQA certification. Integrated Health Care received 100% of possible points in the categories it is responsible for in Complex Case management. Complex Case Management served thirty four cases; 23 were opened in 2023/24 and 11 were carryovers from 2022/23. Thirteen members met their goals and 2 met 50% of their goals. Nineteen surveys were obtained with all being satisfied with their services. In FY23 DWIHN began providing OBRA services; in the first full year of the program, DWIHN accomplished an OBRA trainer working with all hospitals and nursing homes on new contact numbers, email address and agency changes; 6,850 referrals were processed in FY24 compared to 3,551 in FY23; 1374 assessments were completed in FY24 compared to 850 in FY23; and congruency with MDHHS on assessments was 97.6%. Some of the goals for 2025 are to provide Care Coordination with all 8 Medicaid Health plans and ICO's; increase care plans in CC360, per MDHHS contract DWIHN much have 25% of the members in the risk stratification to have plans in place in CC360; DWIHN is a 28% now; and decrease the turnaround time for annual OBRA assessments. There was no further discussion.

F. **Substance Use Disorder (SUD)** – Judy Davis, Director of Substance Use Disorder submitted and gave highlights of the SUD's Year-End report. It was reported:

1. Post-COVID-19 Activities – We are currently using the ASAM Continuum which is an electronic assessment tool that allows clinicians to leverage a computerized clinical decision support system; over 500 counselors now use Continuum tools for routine assessments and follow-up. COVID-19 funding has strategically supported the procurement of essential personal protective equipment and COVID test kits; we have invested in training and conferences to enhance the skills of our staff and clients and covered essential topics like trauma and domestic violence. In FY24 total admissions was 14,565 members served and in FY23 there were 14,572 members served. It was reported the number one drug in Wayne County is alcohol; there were over 7,000 members with the primary drug use of alcohol followed by opioids. We are in the process of addressing issues by utilizing social media; engaging younger audiences and conducting Town hall meetings.

2. Naloxone and Harm Reduction Activities – It was reported that there were 780 Narcan kits distributed during the month of September FY24; 670 individuals trained and 16 Narcan saves.

3. CHES Initiative – It was reported that CHES Health Analytics tool offers an approach for DWIHN to access and manage member data comprehensively. The platform streamlines the viewing and extraction of essential information. The first member was successfully enrolled on July 17, 2024; at the close of July the total number of members enrolled stood at 18; by the end of September the number had risen to 76 marking a substantial 322% increase in enrollment. The SUD Department has spearheaded initiatives that have successfully lowered youth usage rates of key substances. Some of the obstacles of enrolling members into programs include a lack of awareness about available services; accessibility issues; complexity of enrollment process; concerns over privacy and other items.

Commissioner Kinloch opened the floor for discussion. Discussion ensued. The Chair noted that the Access Call Center, Autism Spectrum Disorder, Children's Initiatives, Innovation and Community Engagement, Integrated Health Care and Substance Use Disorder Year-End reports have been received and placed on file.

B.

IX. Strategic Plan Pillar - Quality

**DISCUSSION/
CONCLUSIONS**

April Siebert, Director of Quality Improvement submitted and gave updates on the Strategic Plan Quality Pillar. It was reported: that the Pillar is currently at 64% completion. There are four (4) organizational goals under this pillar which range from 0% to 100% completion for the high level goals. Discussion ensued regarding improving interoperability to share/access health information across the systems for care coordination by September 30, 2025. It was noted that strides are being made in this area.

X. Quality Review(s)

**DISCUSSION/
CONCLUSIONS**

There were no Quality Review(s) to report this month.

XI. VP of Clinical Operations' Executive Summary

**DISCUSSION/
CONCLUSIONS**

Melissa Moody, VP of Clinical Operations submitted and gave an executive summary of the VP of Clinical Operations' report. It was reported that there are six CCBHC Providers in our network; Medicaid is still the primary insurance across the board. Persons with no insurance hover around 0 to 3% of those populations and there are also persons with commercial and Medicaid insurance. There are 12,333 members enrolled in CCBHC and with adding Hegira the number could climb to about 16,000 by the end of next year. The numbers have remained stagnant for the BHH and SUD Health Homes. There was an increase of about 130 people in our SUD Health Home with the addition of adding stimulant use disorder and alcohol use disorder to the program and we are looking at expanding those providers in those health homes. It was reported that we have worked on completing residential assessments as it is important to ensure persons are in the right level of care and receiving the right level of services and there are 2,878 members in residential services. In FY23 there were about 1,400 assessments completed; there were some internal plans of improvement for FY23/24 and we had over 3200 assessments completed. An update was provided on Utilization Management; it was reported that General Fund is a large area of concern and has not been going in a good trend because of the Federal Emergency ending -there were some internal plans and the general fund benefit grid has been updated and there has been a lot of education with providers and staff about what should be approved; making sure people are aware and know that they need to reapply for those benefits if they have not done so as well as working with our internal staff and our MDHHS liaisons. An update was provided on the habilitation support waiver program which is a program for persons with intellectual and developmental disabilities, and the goal is to provide intensive community services so that people can stay in their homes and not go to higher levels of care. The State requirement is that we hit 95% utilization which the State provides us so many slots for these waivers. In FY22/23 up until July of that year we were hovering around 92 to 93% utilization, and we were not hitting that state requirement. We did an internal plan of correction for ourselves that mid year, and Ms. Moody was happy to report that for this full fiscal year we have not only met that requirement, but we have exceeded it every month to the point that the State has recognized us and they have provided us 41 additional slots which are not new funding or new slots. These were provided to us from other regions that were underutilizing their slots. The State has also asked our Utilization Management

team to come and speak about how we were able to do this with other regions in the state so they can follow a similar path on our performance improvement plan as well. There was no further discussion. The report of the VP of Clinical Operations was received and filed.

XII. Unfinished Business

Commissioner Kinloch, Committee Chair informed the committee that BA #24-44 (Revised), BA #25-02 (Revised), BA #25-10 (Revised), BA #25-11 (Revised) and BA #25-13 (Revised) will be bundled, and a motion will be made after discussion.

- A. **BA #24-44 (Revised) – Direct Care Worker Training Program – Community Living Services** – Staff requesting board approval to add an additional \$300,000.00 for the six months, October 1, 2024 through March 31, 2025. This request is made to allow adequate time to facilitate a Request for Proposal of the Direct Care Worker Training Program’s contract for a total amount not to exceed \$900,000.00. DWIHN is requesting additional funds for Community Living Services (CLS) to continue provision of Direct Care Workers’ training program and Individual Plan of Services (IPOS) for DWIHN Provider Network staff uninterrupted. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- B. **BA #25-02 (Revised) - Substance Use Disorder (SUD) Treatment Provider Network FY 25** – Staff requesting board approval to revise BA #25-02 (Revised) to include the review and approval of the corrected SUD Treatment Allocation Grids. The allocation grids submitted in the original board action were not the correct version. There are no changes to funding or contract terms. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- C. **BA #25-10 (Revised) – Behavioral Health Homes FY 25** – Staff requesting board approval to add Elmhurst Home, Inc. and Neighborhood Service Organization (NS)) as Behavioral Health Homes. A Behavioral Health Home certification packet was submitted which DWIHN developed in consultation with the National Council on Mental Wellbeing. Their certifications were reviewed and approved by DWIHN’s Health Home Director. The Health Home providers aim to enroll 200 individuals each in FY 25 (December 1, 2024 through September 30, 2025). The funding is a pass-through from MDHHS to DWIHN to Elmhurst Home, Inc and NSO for the delivery service and is estimated at \$360,000.00 for FY 25. The total estimate of this revised board action is \$1,710,000.00. A budget adjustment is forthcoming. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- D. **BA #25-11 (Revised) – Substance Use Disorder Health Homes FY 25** – Staff requesting board approval to add Elmhurst Home, Inc. as Substance Use Disorder Health Home. A Substance Use Disorder Health Home certification packet was submitted which DWIHN developed in consultation with the National Council on Mental Wellbeing. Their certification was reviewed and approved by DWIHN’s Health Home Director. The Substance Use Disorder Health Home provider aims to enroll 300 individuals each in FY 25 (December 1, 2024 through September 30, 2025). The funding is a pass-through from MDHHS to DWIHN to Elmhurst Home, Inc for the delivery service and is

DISCUSSION/ CONCLUSIONS

estimated to be an additional \$240,000.00 for FY 25. The total estimate of this revised board action is \$1,158,000.00. Commissioner Kinloch opened the floor for discussion. There was no discussion.

- E. **BA #25-13 (Revised) – DWIHN Provider Network System FY 25** – Staff requesting board approval to add two additional residential providers (Compassionate Care Haven, LLC and Humanity Outreach); one outpatient provider (Downriver Therapy Associates, LLC dba Success on Spectrum); and an increase in funding to Hegira Health, a new CCBHC to the DWIHN Provider Network. In addition, this board action is requesting revisions for CCBHC, Home Based and Wrap Around services. Commissioner Kinloch opened the floor for discussion. There was no discussion.

Commissioner Kinloch called for a motion on BA #25-44 (Revised), BA #25-02 (Revised), BA #25-10 (Revised), BA #25-11 (Revised) and BA #25-13 (Revised). **Motion:** It was moved by Mr. Parker and supported by Mrs. Bullock to move BA #24-44 (Revised), BA #25-02 (Revised), BA #25-10 (Revised), BA #25-11 (Revised), and BA #25-13 (Revised) to Full Board for approval. Commissioner Kinloch abstained from BA #25-02 (Revised). The Chair opened the floor for further discussion. There was no further discussion. **Motion carried.**

XIII. New Business: Staff Recommendation(s)

Commissioner Kinloch, Committee Chair informed the committee that BA #25-41, BA #25-43, and BA #25-46 will be bundled, and a motion will be made after discussion.

- A. **BA #25-41 – 707 Crisis Care Center EMS Transportation Services** – Staff requesting board approval for a three-year contract (with a two-year renewal option) with LifeLine Concord, LLC (selected under RFP #2025-0007) to provide non-emergency EMS Transportation Services to individuals served at the Care Center. The contract term is from December 1, 2024 through November 30, 2027. The contract amount shall not exceed \$300,000.00 for the duration of the three years. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- B. **BA #25-43 – Wayne County Services** – Staff requesting board approval of a one-year contract with Wayne County for the following programs – The Clinic for Child Study/Third Circuit Court (\$600,000.00 Medicaid Funds); Wayne County Juvenile and Youth Services formerly Wayne County Department of Health, Human and Veteran’s Services (\$2,000,000.00 Medicaid Funds); and Wayne County Jail Mental Health Services (\$5,000,000.00 State General Fund/Local Funds). The contract term is from October 1, 2024 through September 30, 2025. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- C. **BA #25-46 – Gravity Works Design, LLC for DWIHN Website Redesign, Development and Maintenance** – RFP Contract #2025-001, DWIHN Procurement Recommendation for DWIHN Website redesign, development and maintenance. Gravity Works Design, LLC will replace website services/support currently provided by WIT, Inc. Staff requesting board approval for a one-year contract term with a two-year renewal option. The contract term is from

DISCUSSION/ CONCLUSIONS

December 1, 2024 through November 30, 2027 and not to exceed \$110,040.00 for the initial three (3) years. Commissioner Kinloch opened the floor for discussion. There was no discussion.

Commissioner Kinloch called for a motion on BA #25-41, BA #25-43, and BA #25-46. **Motion:** It was moved by Mr. Parker and supported by Mrs. Bullock to move BA #25-41, BA #25-43, and BA #25-46 to Full Board for approval. The Chair opened the floor for further discussion. There was no further discussion. **Motion carried.**

XIV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS

There was no Good and Welfare/Public Comment this month.

ACTION ITEMS

Responsible Person

Due Date

- 1.
- 2.

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Dr. Tauzeg and supported by Mrs. Bullock to adjourn the meeting. **Motion carried.**

ADJOURNED: 2:59 p.m.

NEXT MEETING: Wednesday, January 8, 2025 at 1:00 p.m.

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 21-28R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: Services to Enhance Potential

Contract Title: Janitorial Services - STEP

Address where services are provided: None

Presented to Finance Committee at its meeting on: 1/13/2025

Proposed Contract Term: 10/1/2024 to 4/30/2025

Amount of Contract: \$ 330,215.00 Previous Fiscal Year: \$ 297,715.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Revised BA #21-28R3 is requesting approval to extend and increase the contract amount for janitorial services at our Woodward facility with Services to Enhance Potential (STEP). Facilities is in the process of issuing an RFP for janitorial services and would like to continue to utilize STEP during this process. Facilities is requesting an increase in contract amount of \$32,500 bringing the contract total not to exceed \$330,215.00 with a term ending April 30, 2025.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Local Funds

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 330,215.00	\$ 330,215.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.817010.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Thursday, January 9, 2025

Signed: Thursday, January 9, 2025

Board Action #: 21-28R3

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 1/15/2025

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-01R1 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Multicultural Integration Providers

Address where services are provided: 707 W. Milwaukee, Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 1/8/2025

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 765,837.00 Previous Fiscal Year: \$ 784,540.00

Program Type: Modification

Projected Number Served- Year 1: 1,000 Persons Served (previous fiscal year): 900

Date Contract First Initiated: 10/1/2024

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to amend the original board action for Comprehensive Services for Behavioral Health – 2025 with the Michigan Department of Health and Human Services (MDHHS).

The DWIHN Veteran Navigator received additional funding for Fiscal Year 2025 in the amount of \$35,207.00 which brings the total amount for the Veteran Navigator, Peer Navigator, and the Navigator Assistant to \$195,207.00. The additional funding does not include the other participants who are apart of the Multi-Cultural Integration Grant: American Indian Health and Family Services (AIHFS), Community Health and Social Services, Center (CHASS), Southwest Counseling Solutions (Hispanic and Veterans), and Association of Chinese Americans (ACA).

Revenue for these services is supported by E-Grants & Management Systems (EGrAMS) categorical funds for Ethnic Services. The amount of the proposed term of this Memorandum of Understanding is **October 1, 2024, through September 30, 2025, and will not exceed \$765,837.00.**

A budget adjustment to certify the additional funds will be forthcoming.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Board Action #: 25-01R1

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 24/25	Annualized
MDHHS Grant	\$ 747,137.00	\$ 747,137.00
State General Funds	\$ 18,700.00	\$ 18,700.00
Total Revenue	\$ 765,837.00	\$ 765,837.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? N

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Thursday, December 19, 2024

Signed: Thursday, December 19, 2024

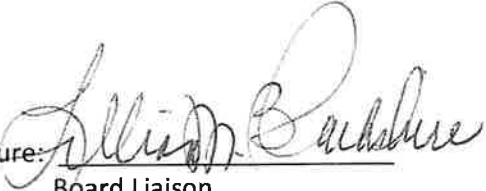
Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 1/15/2025

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-02R1 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: DWIHN SUD Department

Contract Title: Substance Use Disorder-Treatment Network

Address where services are provided: Multiple

Presented to Program Compliance Committee at its meeting on: 1/8/2025

Proposed Contract Term: 1/1/2025 to 9/30/2025

Amount of Contract: \$ 5,949,821.00 Previous Fiscal Year: \$ 7,951,781.00

Program Type: Continuation

Projected Number Served- Year 1: 15,000 Persons Served (previous fiscal year): 15000

Date Contract First Initiated: 1/1/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department is requesting approval to provide additional SUD treatment services in an amount not to exceed \$1,406,939. Additional treatment services are summarized as follow:

Grant Funds (\$1,056,939.00)

- Healing and Recovery Opioid Settlement Funds received from MDHHS: \$371,739.00
- Alcohol Use Disorder Funds: \$655,200.00
- Tobacco Free Pilot Program: \$30,000.00

PA 2 Funds (\$350,000.00)

- Screening Brief Intervention to Treatment : \$350,000.00

The SUD Department offer services to support recovery. Program to support children affected by opioid overdoses by fostering resilience and creating a nurturing environment. An analysis of overdose trends among racial groups and an initiative focusing on enhancing recovery housing facility to promote stable living environments. The purpose of the AUD project is to organize a series of Local Townhall Meetings, AUD Conferences and Media aimed at raising awareness about alcohol use disorders (AUD) and promoting the available treatment options within the community. Tobacco Free Pilot project will offer training, technical assistance, and best practices to the selected site. The SBIRT initiative has been a lifeline for members identified as at risk for SUD

Board Action #: 25-02R1

problems, and the peers have been providing invaluable support to the community and members served in the emergency department (ED) and Federally Qualified Health Centers (FQHCs).

With the additional allocations noted above, SUD treatment services are funded with Grant dollars (\$4,178,721) and PA2 Funds (\$1,771,100), together totaling \$5,949,821.

The Detroit Wayne Integrated Health Network has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$5,949,821.

Outstanding Quality Issues (Y/N)? Y If yes, please describe:

Source of Funds: Block Grant.PA2

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Grant funds	\$ 4,178,721.00	\$ 4,178,721.00
PA 2	\$ 1,771,100.00	\$ 1,771,100.00
Total Revenue	\$ 5,949,821.00	\$ 5,949,821.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Vice President of Operations

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Friday, January 3, 2025

Signed: Friday, January 3, 2025

Board Action #: 25-02R1

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: 
Board Liaison

Date: 1/15/2025

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-03R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: DWIHN SUD Department

Contract Title: Substance Use Disorder-Prevention Network

Address where services are provided: Multiple

Presented to Program Compliance Committee at its meeting on: 1/8/2025

Proposed Contract Term: 1/1/2025 to 9/30/2025

Amount of Contract: \$ 6,467,683.00 Previous Fiscal Year: \$ 6,501,847.00

Program Type: Continuation

Projected Number Served- Year 1: 35,000 Persons Served (previous fiscal year): 35,000

Date Contract First Initiated: 1/1/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Substance Use Disorder (SUD) Department is seeking approval to provide additional prevention services funded through two key sources: PA2 funding by \$320,000.00 and Healing and Recovery Opioid Settlement Funds received from MDHHS for \$497,826.00. With the addition of the aforementioned amounts, total SUD prevention services are funded with grant funds totaling \$3,940,434 and PA2 funds totaling \$3,025,075. The revised not-to-exceed amounts totals \$6,467,683.

The proposed funding increase will allow for the continuation and expansion of vital prevention services that have shown effectiveness in addressing substance use challenges in our communities. By enhancing outreach and community impact, we aim to create a healthier environment for our residents.

DWIHN has the discretion to reallocate the dollars within funding sources among the providers without board approval based upon utilization up to an amount not to exceed \$6,467,683 for the fiscal year ending September 30, 2025.

Outstanding Quality Issues (Y/N)? Y If yes, please describe:

Board Action #: 25-03R

Source of Funds: Block Grant,PA2

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Grant funds	\$ 3,940,434.00	\$ 3,940,434.00
PA 2	\$ 3,025,075.00	\$ 3,025,075.00
Total Revenue	\$ 6,965,509.00	\$ 6,965,509.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Vice President of Operations

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Friday, January 3, 2025

Signed: Friday, January 3, 2025

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-25R1 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2025 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 1/13/2025

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 1,209,280,719.00 Previous Fiscal Year: \$ 1,150,651,761.00

Program Type: Modification

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN requests board approval to amend the FY 2025 Operating Budget as follows:

I. Certify the following grant revenues and authorize expenditures of a like amount (\$2,386,966):

- Additional Block Grant revenues for Veteran Navigator Program (\$35,207), Infant & Early Child Mental Health (\$108,827), Mental Health COVID funding (\$174,620), SUD Recovery Incentives Infrastructure (\$442,488), and SUD prevention efforts (\$3,500)
- OBRA/ PASARR grant revenue totaling \$122,324 to fund one additional Registered Nurse position
- \$1,000,000 Opioid Healing and Recovery Engagement and Infrastructure funding from MDHHS
- \$500,000 allocation from MDHHS for Crisis Stabilization Unit startup support

II. The board action also includes the use of \$463,400 of Medicaid/ Local Reserves to support the following budgetary needs:

1. Cyber privacy/ breach insurance (BA 25-45): \$168,400
2. Rental space to house direct services and CCBHC operations (BAs 25-28 and 25-44): \$295,000

The revised FY 2025 Operating Budget totaling \$1,209,208,065 consists of the following revenues:

Board Action #: 25-25R1

- \$911,276,166 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB, CCBHC Supplemental;
- \$145,823,434 - Healthy MI Plan;
- \$12,552,243 - MI Health Link;
- \$21,460,905 - State General Funds;
- \$23,533,633 - Wayne County Local Match Funds;
- \$4,723,521 - County PA2 Funds;
- \$34,516,030 - State Grants (MDHHS/ MDHHS SUD, OBRA);
- \$25,112,853 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA),
- \$1,608,743 - Local Grants;
- \$6,760,000 - Interest Income;
- \$40,000 - Miscellaneous Revenue;
- \$21,800,537 - Medicaid/ Local Reserves

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 1,209,280,719.00	\$ 1,209,280,719.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Vice President of Operations

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Tuesday, January 7, 2025

Signed: Tuesday, January 7, 2025

Board Action #: 25-25R1

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-48 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: ARC Detroit

Contract Title: ARC Detroit, The ARC Northwest Wayne, and The ARC Western Wayne

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 1/8/2025

Proposed Contract Term: 10/1/2024 to 9/30/2025

Amount of Contract: \$ 599,397.00 Previous Fiscal Year: \$ 599,397.00

Program Type: Continuation

Projected Number Served- Year 1: 5,500 Persons Served (previous fiscal year): 5,000+

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board renewal of three (3), one-year contract renewals with 1.) ARC Detroit; 2.) ARC of Northwest Wayne County; and 3.) ARC of Western Wayne County. **Each contract period will begin 10/1/2024 and end 9/30/2025; not to exceed amounts are as follows:**

The ARC Detroit – not to exceed \$117,369

The ARC of Northwest Wayne County – not to exceed \$296,101

The ARC of Western Wayne County – not to exceed \$185,927

The proposed contracts will provide advocacy, supportive services, and educational information by addressing issues facing persons with intellectual/developmental disabilities. The contract further targets supportive family members, and the community through advocacy and information. The design and delivery of the programs will ensure active engagement and coordination in the mental health system.

The ARC Detroit – Total amount not to exceed = \$117,369

- The Advocacy and Community Awareness Program will engage and assist individuals who are I/DD and their families to develop skills and provide access to information, promoting individual growth and family well-being.

The ARC of Northwest Wayne County – Total amount not to exceed = \$296,101

- The After I'm Gone Program - \$134,220

Assists families in planning for the future, when family members are no longer able to provide help.

- Guardianship Alternatives Information Network (GAIN) - \$56,552

Offers information about guardianship and legal alternatives to guardianship for consumers, parents, and mental health professionals.

- The Lekotek Program - \$105,329

Provides families with monthly individual play sessions with their child to explore toys and play for children with disabilities.

The ARC of Western Wayne County – Total amount not to exceed = \$185,927

- The After I'm Gone Program - \$56,377

Assists families in planning for the future when family members are no longer able to provide help.

- The Take Charge Helpline - \$129,550

Developed to address concerns of parents and children, and adults with I/DD. The Helpline broadens the geographical reach to consumers and the community, to engage, inform and encourage. The website is a portal to general information on mental health and disability related topics.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Multiple	\$ 599,397.00	\$ 599,397.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.902000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla

Manny Singla, Vice President of Operations
Signed: Friday, January 3, 2025

Signature/Date:

Stacie Durant

Stacie Durant, Vice President of Finance
Signed: Friday, January 3, 2025

Signature/Date:

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-49 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Wayne County Strong

Address where services are provided: None

Presented to Executive Committee at its meeting on: 1/13/2025

Proposed Contract Term: 8/19/2024 to 5/18/2025

Amount of Contract: \$ 3,633,298.31 Previous Fiscal Year: \$ 0.00

Program Type: Continuation

Projected Number Served- Year 1: 300 Persons Served (previous fiscal year): n/a

Date Contract First Initiated: 1/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of utilizing grant renewal funds to enter into a contract with various vendors to resume a virtual and face-to-face crisis counseling program designed to serve victims of flooding in Wayne County under BA 25-49. Each of the partners is named and approved via the federal funder and the State of Michigan. This is a grant renewal for DWIHN and MDHHS from FEMA.

The state's partners in this grant pursuit are Detroit Wayne Integrated Health Network (DWIHN) and MPHI. DWIHN will be the grant's lead partner and will disburse all funding to identified partners/providers-listed below. The providers were selected based on them covering the zip codes that the president's declaration deemed as disaster areas or areas most impacted by the floods.

The cost of this initiative is not to exceed \$3,633,298.31 for the nine-month period ending May 18, 2025. A comprehensive breakdown is as follows:

Team Wellness **\$455,618.40**

Black Family Development **\$354,492.00**

Central City Integrated Health **\$209,397.60**

All Well-Being Services **\$158,834.40**

Detroit Recovery Project **\$158,834.40**

DWIHN **\$1,462,070.50 (Personnel \$792,969.62; Supplies \$58,526.31; Team 84 LLC Media \$589,321.00; Training \$21,253.57)**

Conditional Reserves **\$834,051.01**

This grant shall be used for the purposes of funding crisis counseling assistance and training under Section 416 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended 42 U.S.C. Section 5183 and 44 CFR Section 206.171 (g).

The project period for this RSP grant shall last up to 9 months from August 19, 2024, as established by the Notice of Award (NOA).

A budget adjustment is forthcoming to certify the grant revenues.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 24/25	Annualized
Block Grant	\$ 3,633,298.31	\$ 3,633,298.31
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical):

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? N

Approved for Submittal to Board:

Board Action #: 25-49

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Thursday, January 9, 2025

Signed: Thursday, January 9, 2025

1/9/2025 8:58:55 PM

1/9/2025 8:45:24 PM

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-50 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: Gregory Terrell and Company

Contract Title: Residential Provider Payroll Audits

Address where services are provided: None

Presented to Finance Committee at its meeting on: 1/13/2025

Proposed Contract Term: 1/31/2025 to 1/31/2026

Amount of Contract: \$ 63,000.00 Previous Fiscal Year: \$ 37,000.00

Program Type: Continuation

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 1/15/2025

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval for a one year contract effective January 31, 2025 through January 31, 2026. This board action is a time extension only and does not require additional funds. The revised board action 21-52R approved in February 2023 was for an amount not to exceed \$100,000. To date, the provider has spent \$37,000 with \$63,000 remaining on the purchase order.

Effective October 1, 2020, MDHHS discontinued the use of H0043 and mandated community living supports report under H2015. This mandate requires providers to bill using certain modifiers and associated rates based on the number of staff and consumers that reside in the home. In an effort to ensure residential providers are billing with the proper modifier/rate, DWIHN is required to perform payroll audits. In response to an Invitation For Bid (IFB), Gregory Terrell & Associates, a Detroit based accounting firm, was deemed the lowest bidder. The contract terms of the IFB ended on January 31, 2025 therefore this board action would constitute a new contract. The firm will assist with accumulating the staff hours and consumers in the home whereby DWIHN finance staff will evaluate whether the proper modifier/rate was used for reimbursement of services. The amount of the contract is estimated as the contract is based on hours billed; DWIHN has over 200 providers subject to audit.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
Multiple	\$ 63,000.00	\$ 63,000.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64923.813000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Vice President of Operations

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Tuesday, January 7, 2025

Signed: Tuesday, January 7, 2025

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

- Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

**DETROIT WAYNE INTEGRATED HEALTH NETWORK
BOARD ACTION**

Board Action Number: 25-51 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 24/25

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 1/8/2025

Proposed Contract Term: 12/1/2024 to 9/30/2025

Amount of Contract: \$ 250,000.00 Previous Fiscal Year: \$ 0.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 9/30/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWVHN is requesting the addition of the following 5 providers to the DWVHN provider network as outlined below, **without change to the total provider network amount.**

Residential Providers:

1. CNS Hearts of Love Home Care, LLC
(Credentialed 12/5/2024 for Community Living Support)

2. New Dawn AFC Home, LLC
(Credentialed 12/5/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

3. No Places Like Home AFC
(Credentialed 10/29/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

4. Pauline's Place LLC
(Credentialed 12/5/2024 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

5. Special Care Services 2 Inc
(Credentialed 12/5/2024 for Community Living Support)

Board approval will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated and are subject to change.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 24/25	Annualized
Multiple	\$ 250,000.00	\$ 250,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 250,000.00	\$ 250,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Manny Singla, Interim Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manny Singla

Stacie Durant

Signed: Thursday, December 19, 2024

Signed: Thursday, December 19, 2024

Board Action #: 25-51

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 25-52 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 1/15/2025

Name of Provider: Pending

Contract Title: Snow Removal and De-icing Services at DWIHN Facilities

Address where services are provided: None

Presented to Finance Committee at its meeting on: 1/13/2025

Proposed Contract Term: 1/16/2025 to 5/31/2027

Amount of Contract: \$ 97,230.00 Previous Fiscal Year: \$ 28,321.05

Program Type: New

Projected Number Served- Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 1/16/2025

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Facilities is requesting Board approval to enter into contract with Winter Services, LLC to provide snow removal and deicing services for our DWIHN facilities. An IFB was issued for a three-year contract with 2 one-year options to extend. Procurement received five (5) proposals in total and recommended award to Winter Services in an amount not to exceed \$97,230.00 for three-year period ending May 31, 2027.

Outstanding Quality Issues (Y/N)? If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24/25	Annualized
MULTIPLE	\$ 97,230.00	\$ 97,230.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.817050.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

James White

Stacie Durant

Signed: Friday, January 10, 2025

Signed: Thursday, January 9, 2025

Board Action Taken

The following Action was taken by the Full Board on the 15th day of January, 2025.

- Approved
- Rejected
- Modified as follows:

Tabled as follows:

Executive Director -initial here: _____

Signature: _____

Board Liaison

Date: _____

1/15/2025



President and CEO Report to the Board January 2025 James E. White

CCBHC DEMONSTRATION EXPANSION

DWIHN was informed by the Michigan Department of Health and Human Services (MDHHS) that we have completed all necessary documentation required by the State and received full certification to become a CCBHC demonstration site effective January 2025. This certification will expand access of behavioral health services to individuals with severe mental illness and individuals with mild to moderate condition, regardless of residency, insurance or ability to pay. CCBHC demonstration sites are required to provide nine (9) core services to its beneficiaries and twelve (12) evidence-based practices. For the evidence-based practices that DWIHN does not currently provide, CCBHC allows contractual agreements with designated collaborating organizations (DCO). Those DCO providers are Starfish, Lincoln Behavioral Services, Elmhurst Home, Personalized Nursing Lighthouse, Sobriety House and The Guidance Center. This certification will be a huge shift for DWIHN and will positively broaden the scope of services delivered to members in the community.

LEGISLATIVE EFFORTS

We have received ongoing support from Public Affairs Associates (PAA) as we look at the changes taking place in Lansing with newly elected lawmakers and the landscape shift in the legislature. Working to educate key governmental stakeholders on DWIHN's policy priorities, CCBHC, direct care services and access to care initiatives.

On December 6, DWIHN facilitated a site visit with leadership from MDHHS at the 707 Crisis Care Center. MDHHS offered feedback and guidance for youth crisis services that will allow for greater overall success of the unit and the young people it aims to serve throughout our community. Among the clarification we received, it was indicated that a parent or guardian would not be required to stay with the youth for an admission to CSU as long as appropriate consent for treatment was obtained.

ADVOCACY AND ENGAGEMENT

On December 5, 2024, the DWIHN Children's Initiatives Department and the Wayne County System of Care presented the Annual Report to the Community at the Livonia Marriott hosting nearly 100 Children Providers, community partners, stakeholders, and representatives of the Michigan Department of Health and Human Services (MDHHS). Through our System of Care in FY '24 18,974 Children, Youth, and Families were served.

https://www.dwihn.org/childrens/Connections_RTC_2024.pdf

On December 7, 2024, DWIHN staff participated in the 50th Noel Night throughout Detroit's Mid-Town area. The holiday tradition brought community members together for free celebrations and offered access to community behavioral health resources.

Upcoming Items

- February 3–5: CMHA Winter Conference – Radisson Plaza Kalamazoo
- DWIHN Workshop on Implementing and the Benefits of Health Homes w/ Emily Paterson
- February or March 2025 (date to be determined) - Annual Report Presentation before the Wayne County Commission
- Full Board Member Appointment terms set to expire March 31: Wayne County (Brown, Ruth) and Detroit (Carter, Glenn)
- SUD Board Member Appointments set to expire March 31: DWIHN (Asabigi, Jackson, McNamara) and Wayne County Commission (Fielder and Taylor)

INTEGRATED HEALTH PILOT UPDATE

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Care Coordination is completed monthly with Health Plan One and Two. Historically Data Sharing was completed with Health Plans. DWIHN would meet with the Health Plans and share data, for example address or phone numbers. In 2020 DWIHN met with two health plans to discuss care coordination. This is a service where DWIHN and the Health Plans actively search out members who have gaps in care with behavioral health and medical. The health plans work with the primary care providers and DWIHN works with the CRSP agencies to bring a team together treat a member. The goal of care coordination is to close the gaps in care within 90 days. Gaps in care could be, not engaged with a primary care provider, untreated diabetes and on antipsychotics, high hospitalizations (medical and psych), not taking medications as prescribed, not engaged with CRSP agency. For FY 2025 93 members were serviced in care coordination. This count does not include members who could not be located or refused services at the CRSP.

Health Plan Partner One

DWIHN and IHC meet monthly for care coordination. Health Plan One will continue care coordination in January when the staff returns.

Health Plan Partner Two

Care Coordination with Health Plan Two was initiated in September 2020. These meetings occur monthly. Health Plan Two had twelve members identified as having gaps in care that were coordinated with care teams to develop care plans. Five were connected to a CRSP, three received information on transportation and reschedule missed appointments and four were connected to the MHP for a primary care doctor apt.

Health Plan Partner Three

DWIHN staff are working with Health Plan Three on a project of monitoring individuals who utilize the emergency room department units and how to perform data sharing. There are four CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral Services, Hegira and The Guidance Center.

Health Plan Three has made updates to how staff can see the aligned CRSP, they think this will help with an increase in referrals. There has been a change in direction at Health Plan Partner Three and they are no longer able to commit staffing resources to continue the project.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set by the National Committee for Quality Assurance (NCQA) as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

During the month of December, the HEDIS scorecard was reviewed at eleven CRSP monthly meetings. CRSP with the largest population we asked to give DWIHN a work plan as to how they are implementing HEDIS into their programs monitoring.

CLINICAL OPERATIONS

Home Health Initiatives

On February 4, 2025, the Health Home team will be presenting at the CMHA Conference in Kalamazoo on Health Homes Implementation and how it intersects with Certified Community Behavioral Health Clinic Services.

Certified Community Behavioral Health Clinic (CCBHC) – 15,637 members enrolled as of December 19, 2024 (over 26% increase since Nov. 2024)

The Health Home team continues to support Hegira as the newest CCBHC State Demonstration Expansion site in our region. DWIHN continues to work with CCBHC providers on implementation of CCBHC Handbook changes that impact policies and procedures. DWIHN held individual meetings with CCBHC providers to gain feedback on DWIHN's State CCBHC Implementation Plan. This plan was submitted to MDHHS for review and approval in December 2024. DWIHN Care Clinic was given CCBHC full certification status and will be joining the CCBHC State Demonstration as our region's 8th CCBHC site on January 1, 2025.

Behavioral Health Home (BHH) - 828 members enrolled as of December 19, 2024

DWIHN currently has the most Behavioral Health Home enrollees of any PIHP State-wide. Elmhurst Home and Neighborhood Service Organization added Behavioral Health Home services to their service array on December 1, 2024, which will increase access to these integrated services for members.

Substance Use Disorder Health Home (SUDHH) – 726 members enrolled as of December 19, 2024 (over 9% increase since Nov. 2024)

The SUDHH diagnosis expansion was effective October 1st and includes stimulant use disorder and alcohol use disorder, which has continued to result in new enrollments. Elmhurst Home added SUDHH services to its service array starting December 1, 2024.

School Based Health Quality Initiative

The School Success Initiative (SSI) is an evidence and prevention-based mental health program provided to students K-12 in Wayne County. The program aims to ensure that students and families have access to services in school, are provided psychoeducation training and are being helped with reducing the stigma related to receiving behavioral health supports and services. The SSI program is needed to address the behavioral health needs of students by providing Tier 1, Tier 2, and Tier 3 services to students in school.

Below is data for total Strengths and Difficulties Questionnaire screenings that were completed.

****Note: The total # of students do not include the total # of students who attended the Presentations*

School Success Initiative FY 2025	# of Student Presentations*		Total # of Student Received SDQ Screenings	Tier 1 Accepted Services	Tier 2 Accepted Services	Tier 3 Accepted Services	Total # of Students Received SSI Services
October	44		251	2	87	20	360
November	31		134	3	51	13	201
December	<i>Pending</i>		<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>

School Success Initiative FY 2025	# of Education Professional at the Event	# of Parents at the Event	# of Students at the Event	Total # of Attendees
October	68	1048	957	2073
November	1278	1278	1278	3834
December	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>	<i>Pending</i>
Total	1346	2326	2235	5907

Clinical Initiatives

DWIHN is currently working with the Wayne County Health Department and the City of Detroit on a potential partnership regarding rapid access to low barrier treatment; specifically, Medications for Opioid Use Disorder (MOUD), and services for justice impacted youth, adults and families. This is currently in the data collection and planning phase.

DWIHN is working with Wayne RESA on a potential plan to expand school-based prevention and treatment services to Pre-K children in stand-alone Pre-K facilities. A meeting was held to discuss the need to provide behavioral health consultation support for children Pre-K and Kindergarten classrooms. DWIHN provided an overview of the School Success Initiative Program and explained the Infant and Early Childhood Consultation Grant as well as an additional resource.

CRISIS SERVICES

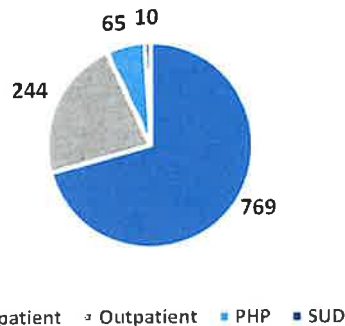
Centralized Dispatch of Pre-Admission Reviews

The Crisis Services Department has expanded to include dispatch services for Requests for Service (RFS) to complete Pre-Admission Review (PAR) screenings for adults and children in emergency departments. Previously, the DWIHN Access Center contacted our contracted PAR children’s providers to complete child PARs in the community, and for adults, requests went directly to COPE. DWIHN now has established a PAR Dispatch Team to receive these calls and dispatch to our delegated screening entities to complete PARs.

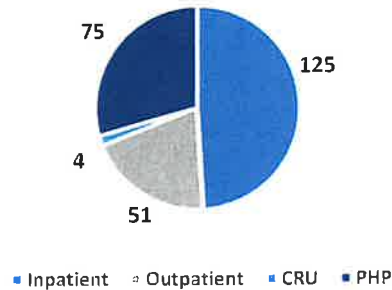
Since November 1, 2024, the PAR Dispatch Department has fielded 2,536 calls. 1,343 of those calls resulted in a request for service (1,088 adult and 255 child requests). Below is the data PAR Dispatch has received since the inception of this team:

Metric	Since November 1, 2024
Calls	2,536
Percentage Answered Within 30 seconds	92%
Average Speed of Answer	27 Seconds
Abandonment rate (5%)	5%
Service Level (80%)	83%

Adult Dispositions Since 11/1/2024



Child Dispositions Since 11/1/2024



The Crisis Services Department has onboarded and trained 9 full and 6 part-time staff to facilitate the dispatch of PARs for adults and children. The PAR Dispatch Team has received positive feedback from the community thus far and has achieved an 83% service level. Service level, according to state guidelines, is a combination of percentage calls answered (80%), abandonment rate (less than 5%), and percentage of calls answered within 30 seconds.

DIRECT CLINICAL SERVICES

DWIHN Direct Clinical Service Provision: DWIHN Community Care Clinic currently provides in-person and telehealth services on the third floor of the 707 Milwaukee building for both children and adults. Telehealth services began in July of 2024 and in person services began Sept 2024. Services include intake assessment, treatment planning, crisis safety and wellness planning, outpatient therapy, case management, psychiatric evaluation and management. These services are in line with the core set of services required to be delivered by a CCBHC and a CMHSP entity. A second site location, in the Detroit area, has been established on 6 Mile and Greenfield as a co-location clinic within the federally qualified health Center (FQHC), Advantage Health. The site location aligns with the CCBHC model of providing whole-person physical and behavioral health care and the CCBHC requirement of care coordination agreement with an FQHC. This location is near the upcoming 7-mile campus which will be the permanent site location upon completion.

Community Care Clinic Data: To date the DWIHN Community Care Clinic has enrolled 134 members. The demographic data is as follows:

City	Race	Adults	Children
104 Detroit	104 African-American	90 Adults	44 Children
2 Westland	3 Arab American		
1 Dearborn	1 Asian		
3 Dearborn Heights	4 Other		
1 Ecorse	2 Refused to provide		
1 Farmington Hills	20 White		
4 Hamtramck			
2 Harper Woods			
4 Highland Park			
2 Inkster			
1 Lincoln Park			
1 Melvindale			
1 Oak Park			
3 Redford			
3 Taylor			
1 River Rouge			
2 Wayne			

Direct Services Next Steps:

- Increase community outreach, expand promotional materials and media presence to inform the community of DWIHN outpatient clinic services and CCBHC status. This will support the growth of the clinic.
- Continue to build direct services in Detroit and Downriver area to serve both children and adults.
- Enhance electronic medical record to meet contractual quality performance measures, direct service model of practice and CCBHC performance measures.
- Build ACT services for adults with mental illness.
- Apply for Joint Commission accreditation to deliver substance use disorder services.

HUMAN RESOURCES

During the past month, DWIHN has hired the following staff:

Clinical Specialist - Crisis Services
 Crisis Care Shift Supervisor - Contingent
 Dispatch Coordinator (Contingent)
 Peer Support Specialist - Mobile Crisis 2
 Psychiatrist - Part-Time
 Recipient Rights Investigator
 Registered Nurse - Crisis Services (Contingent)

HR has finalized contract negotiations with AFSCME and has begun contract negotiations with GAA. The DWIHN Open Enrollment period was completed for benefits effective January 1, 2025. The Supervisor Institute is still ongoing. We are currently identifying the next group of supervisors for the training.

Included at the end of the report is a copy of the 4th Quarter EEOC presentation prepared by Human Resources.

INFORMATION TECHNOLOGY

Business Processes/Service Desk

- Autism Risk Matrix
 - Met with DWIHN's Autism leadership to review the Phase 1 of this Risk Matrix.
 - Will provide access to applicable providers later in January/February after receiving any feedback from DWIHN's Autism leadership.
- SUD Risk Matrix
 - Modified SUD RM to include a drill down of drugs at time of admission.
- CCBHC / Outpatient Clinic
 - Working internally with staff and PCE to ensure MHWIN has all the necessary components.
 - Completed staff set up in MHWIN for new location at 6 Mile.
- Medicaid Letters
 - Working with the business unit and PCE to program the new Medicaid letters into MHWIN.
- On-Call Transition
 - Established an on-call system for service desk to take over from system administrators.
- BH-TEDS Errors
 - Worked with internal department and PCE to identify & resolve issue with a number of provider BH-TEDS errors.
- MAPS Integration with MHWIN
 - In the process of coordinating efforts to all for MAPS integrations to assist prescribers when working in MHWIN.
- Plante Moran Financial Audit
 - Provided initial requested information to Plante Moran for review as part of the ongoing financial audit.
- Henry Ford Joint Project
 - Continued data loads for project.
- Provider Network Adequacy Dashboard
 - Added more columns to data export.
- EQI reporting
 - Conducted P1 assessment of data results.

Infrastructure / Security / IT Compliance

- Building Construction
 - Woodward/Milwaukee still pending blueprint and diagram from vendor (Bluestone).
 - Audio/video installation completed at Milwaukee on Floors 3,4,5.
 - Working with facilities on setup of 6-Mile/Greenfield clinic.
- Security
 - Arctic Wolf – SOC system has been setup in initial configuration, Re-defining configuration to reduce system “noise”.
 - ICO audits -- AmeriHealth Audit for IT is now part of their main services audit with DWIHN, Molena has requested additional info that was provided.
 - Continuing work on RBAC (Role Based Access Controls) and incident response playbooks.

- Continuing working with business units on the DWIHN BCP/DR plan, transitioning from information gathering to action planning and process testing.
- Performing internal system audits (Azure, Office365, Exchange) and applying remediations for any findings.
- Onboarding/Offboarding
 - Collaborating with HR to integrate the onboarding/offboarding process into the NeoGov system.
- SQL Server upgrade
 - SQL issues have resulted in the new hardware setup, reevaluation and planning for Nutanix move is underway.
- Genesys Phone System
 - Collaborating with TTEC Consulting to review processes within the Contact Center, identifying optimal opportunities in the Genesys system.

AUTISM SERVICES

Monitoring Autism Benefit Enrollment/Expansion

DWVHN Autism Services Department oversees autism services for youth and young adults up to 21st birthday. Applied Behavior Analysis (ABA) is an intensive, behaviorally based treatment that uses various techniques to bring about meaningful and positive changes in communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD.

There was a total of 2757 members assigned to DWVHN's ABA provider network for December 2024. This was a moderate increase of 54 members added from November to December. In addition, among the three (3) Individual Diagnostic Evaluation Providers, there were a total of 155 referrals, 132 kept appointments, and 19 no show appointments. *(It is noted the data for this month is preliminary and subject to change during next month's report).*

To support the expansion of autism services and ABA Providers, the Request for Qualifications (RFQ) 2023-005 REBID continues until 5/1/2028. Currently the RFQ Evaluation Committee is finalizing the 3rd evaluation for 2023-005 REBID which has the potential to improve capacity of ABA services. As of December 2024, there are 12 ABA Providers who passed the RFQ process. There are currently 22 ABA Providers contracted with DWVHN. *(Note: Successfully passing the RFQ does not automatically guarantee a contract).*

Timeliness Measures for Diagnostic Evaluations

DWVHN Autism Department requires the diagnostic evaluators complete reports within ten (10) days to ensure timely access to autism services is maintained. Initial percentage of diagnostic evaluation reports completed within timeliness measures indicated delays up to three months or more for baseline data. In the last three months, the diagnostic evaluators submitted reports 88% on time, which exceeded the set goal of 80%.

The Improving Practices Leadership Team (IPLT) approved to extend timeliness measures for initial diagnostic evaluations to be completed within 15 days of the autism evaluation. This will allow clinicians additional time to incorporate complex needs of members and recommendations into autism evaluation reports.

CHILDREN'S INITIATIVES

Annual Report to the Community

On 12/5/24, The Children's Initiative Department hosted the Annual Report to the Community "Shine Brighter Together" as a deliverable for the System of Care Block Grant. This presentation showcased highlights and accomplishments for meeting the needs of children, youth, and families in Wayne County regarding four main goals: 1) Increasing access to services, 2) Improving quality of services, 3) Increasing youth and parent voices, and 4) Improving quality of the workforce. Attendees also received a copy of the System of Care Report to the Community Report which provides a summary of utilization and outcome data for Fiscal Year 2024. The program is also available on the Children's Initiative webpage. Dr. Eddie Connor was the keynote speaker who spoke on the message "Win Within." In addition, six awards were given to recognize those in the community who have been influential in the advancement of children's services. Former Chief Executive Officer Kari Walker from The Guidance Center was also an award recipient as well.

COMMUNICATIONS

The Michigan Chronicle and the Who's Who in Black Detroit awarded Mr. White with the VIBE Award.

Mr. White was selected in the December 9 issue of Crain's Detroit Business as an honoree on the "2024 New Faces in New Places" list, a collection of accomplished professionals who are "helping to make the region stronger as they take the helm in their new roles."

Media Outreach

The Communications department is always looking for ways to work with the media and share stories about resources, events and activities related to DWIHN and its providers. During this month the Communications department garnered multiple media stories including the below examples (Hyperlinks connect to stories and interviews):

Seasonal Affective Disorder

On December 30, the News Herald ran an interview with Dr. Dalia Mammo, Crisis Services Medical Director, as she shared facts and figures around depression during the holidays and how one can seek support through DIWHN.

Crisis Services During the Holidays

Allen Park Today reminded its readers that the DWIHN Mobile Crisis Services were running around the clock even during the holidays. The story can be found on page 19.

Stories of Recovery

On December 22, Ask the Messengers highlighted stories of recovery with various recipients of care from our SUD provider network.

Access Call Center Calls Related to Outreach

Each quarter the Access Call Center asks callers "How Did you Hear About Us?" During the 4th quarter of FY 23-24, the total number of calls managed by the Call Center are below. The figures show a significant increase in awareness due to outreach and advertising.

Category	3rd Qtr.	4th Qtr.
Total Number of Calls	44,567	46,306
Callers who Answered the Question	44,567	44,601
Billboards	26	233
Website/Online/Flyer/Hotline/TV/Radio/internet/ Media/MyDWIHNapp	Google/Social 587	607

Community Outreach

In December, DWIHN staff participated in several impactful outreach initiatives, including World AIDS Day, MDHHS's All Foster Care Winter Event, MiSide/Parent Support Partners Santa Day, and the All Things Housing Forum. The team also participated in the annual Noel Night and hosted a vendor table at the Arc Detroit.

Upcoming Events

- January 21, 2025: Care as a College Student, UDM TRIO, 12:45pm-2pm
- January 29, 2025: Courageous Conversations: Let's Talk Human Trafficking, 5-7pm

Social Media

Social Media Influencer	# of Posts	Engagement/Impressions
The Capital Brand/Randi Rosario	1 Post, 3 Story Posts	Over 210K total views
Kathleen Springer	4 Posts	Over 5k total views

Social Media Performance Report Summary

Social Media Performance (Facebook, Instagram, LinkedIn, X and YouTube)	Current Period (Nov - Dec 2024)	Previous Period (Oct 2024)
Total Audience Growth	20,639	20,236
Engagements	8,059	9,385
Post Click Links	3,276	3,346
Engagement Rate	7.2%	8.7%
Impressions	110,092	107,532

Google Analytics

Google Analytics/Business Profile	Current Period (Nov - Dec 2024)	Previous Period (Oct 2024)
Profile Interactions	3,791	2,662
People Viewed Business Profile	8,664	5,192
Searches	3,826	2,666
Website Clicks	2,669	2,035

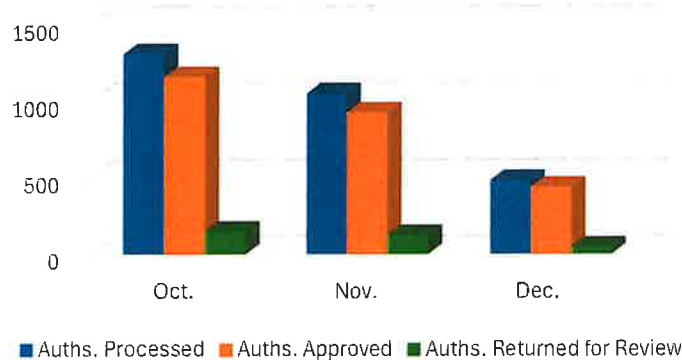
RESIDENTIAL SERVICES

Residential Service Authorizations

The Residential Department is responsible for reviewing residential authorization requests that identify personal care and community-living support needs. This includes members residing in both licensed and unlicensed residential settings.

Current Status:

Residential Authorizations Processed



	Oct.	Nov.	Dec.
Auths. Processed	1309	1051	484
Auths. Approved	1160	926	439
Auths. Returned for Review	149	125	45

Dec. auths through 12/17

Authorization dispositions must be made within 14 days of submission to DWIHN. In October/November 2024, 93.3% of authorization dispositions were provided within 14 days. The Residential Department is sending 30/60/90-day reports to Clinically Responsible Service Providers (CRSP) that indicate when each member’s treatment plans will be expiring. This is to help ensure that members have updated treatment plans and authorizations with no gaps in service. In December 2024, The Residential Services Department developed a new process for medical staff to review authorization denials that will expedite determinations to ensure timeliness. DWIHN continues to offer bi-monthly training to CRSP case holders and supervisors on clinical documentation to improve consistency and assist in evaluating medical necessity.

The Residential Services Department has been able to onboard 4 new residential providers since October, which added 18 more residential placements available to the network. There are currently 244 licensed settings and 222 unlicensed settings available for adults with Mental Illness (AMI) and 233 licensed and 240 unlicensed settings for adults with intellectual/development disabilities (I/DD). The Residential Services Department was able to discharge 8 individuals from State Hospital facilities into community settings since October 2024.

SUBSTANCE USE DISORDERS

Recovery Incentive (RI) Pilot Initiative

Stimulant use is increasing in Michigan at an alarming rate. In 2021, 30 percent of overdose deaths showed the presence of cocaine, and 17 percent indicated the presence of other stimulants. Unlike

other substance use disorders (SUD), there are no medications to treat stimulant use disorders. Contingency Management (CM) is the leading evidence-based treatment for stimulant use disorder, and it can also be effective in treating opioid use disorder.

SUD providers offering outpatient, intensive outpatient, and/or partial hospitalization services who are licensed and certified to provide Medicaid services in participating PIHP regions will be eligible to participate in the RI Pilot. This includes Narcotic Treatment Programs (NTPs), Opioid Health Home (OHH) providers, and Certified Community-Based Behavioral Health Clinics (CCBHCs) in participating PIHP regions. Fourteen (14) providers are ready to kick off the CM initiative this month.

This initiative aims to explore innovative solutions and gather valuable insights over a comprehensive two-year period. Participants will engage in a series of activities and assessments designed to track progress and measure outcomes. Throughout the duration of the pilot, regular evaluations will be conducted to ensure objectives are being met and to facilitate any necessary adjustments to enhance overall effectiveness. Participating beneficiaries will receive incentives for negative urine drug tests and engagement in Contingency Management services. They will be able to receive a maximum of \$599 in total incentives per calendar year for successful participation in the treatment protocol.

The primary goals of the RI Pilot are to improve health outcomes for beneficiaries living with either Stimulant Use Disorder and/or Opioid Use Disorder, or both.

These goals include:

- Increasing engagement and retention in treatment
- Reducing the number of emergency department (ED) visits
- Reducing the rate of repeated ED visits
- Reducing adverse health outcomes (e.g., deaths, non-fatal overdoses)



Circle of Men Chat

Every third Monday

from

6:00 PM to 7:00 PM

with

Dwight Harris, Peer Agent/Mental Health Advocate

at

Detroit Wayne Integrated Health Network.

Join Zoom Meeting

<https://dwihn-org.zoom.us/j/87924880120>

Meeting ID: 879 2488 0120

Passcode: 1234

Courageous Conversations

LET'S TALK: HUMAN TRAFFICKING & YOUTH

WEDNESDAY, JANUARY 29TH, 2025

5PM-7PM

DOORS OPEN AT 4PM

GREATER GRACE TEMPLE

23500 W SEVEN MILE RD, DETROIT, MI 48219

Join Youth United for a conversation on human trafficking and its impact on the youth in our communities. Help us keep the youth informed on the dangers surrounding them.

[Register Here](#)

QR Code!



Light refreshments provided

