



**Detroit Wayne  
Integrated Health Network**

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**FULL BOARD  
Wednesday, August 17, 2022  
St. Regis Hotel  
3071 W. Grand Blvd. Detroit, MI. 48202  
1:00 p.m.  
AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF THE AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – Full Board Meeting – July 20, 2022
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – July 6, 2022  
Approved Program Compliance Committee Minutes – July 13, 2022
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) CEO Annual Incentive Compensation
    - 2) Community Mental Health Association of Michigan (CMHAM) 2022 Fall Conference, Grand Traverse, Michigan (October 24& 25 2022)
    - 3) Community Mental Health Association of Michigan (CMHAM) 2023 Winter Conference, Kalamazoo, Michigan (February 7& 8 2023)
    - 4) Chamber of Commerce Policy Conference 2023 - Mackinac Island, Michigan (May 30 – June 3, 2023)
  - B) Executive Committee
    - 1) CEO Annual Performance Appraisal
    - 2) Update Board Self-Assessment (August 8, 2022)
    - 3) Update Budget Hearing (Joint Finance and Program Compliance Meeting – August 3, 2022)
    - 4) Update Board Study Session (August 12, 2022)
  - C) Finance Committee
  - D) Program Compliance Committee
  - E) Recipient Rights Advisory Committee

**Board of Directors**

Angelo Glenn, Chairperson  
Dorothy Burrell  
Jonathan C. Kinloch

Kenya Ruth, Vice Chairperson  
Lynne F. Carter, M.D.  
Kevin McNamara

Dora Brown, Treasurer  
Eva Garza Dewaelsche  
Bernard Parker

Dr. Cynthia Tauog, Secretary  
Michelle Jawad  
William Phillips



**IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

**X. AD HOC COMMITTEE REPORTS**

- A) Policy/Bylaw Committee

**XI. PRESIDENT AND CEO MONTHLY REPORT**

**XIV. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA #22-12 (Revision 7) Detroit Wayne Integrated Health Network (DWIHN) FY 2021/2022 Operating Budget (*Finance*)  
B. BA #22-17 (Revision 4) Detroit Wayne Integrated Health Network (DWIHN) Substance Use Disorder (SUD) Department – Michigan Celebrate Recovery Walk, Novaceutials and DWC ASAP (*Program Compliance*)

**XV. NEW BUSINESS**

**Staff Recommendations:**

- A. BA#22-65 Wayne State University ECHO Survey Adults and Children (*Finance*)  
B. BA #22-67 – Detroit Wayne Integrated Health (DWIHN) Network Additional General Fund FY 21/22 (*Program Compliance*)  
C. BA #22-68 – Staff Training Services, Mastery Technologies, Inc. (*Executive Committee*)  
D. BA#23-03 – Michigan Rehabilitation Services (MRS) (*Program Compliance*)  
E. BA #23-09 – Professional Liability Insurance – Long Insurance Services (*Executive Committee*)

**XVI. REVIEW OF ACTION ITEMS**

**XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XVIII. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
FULL BOARD/ANNUAL MEETING  
Meeting Minutes  
Wednesday, July 20, 2022  
11:00 a.m.**

**BOARD MEMBERS PRESENT**

Angelo Glenn, Chairperson	Michelle Jawad
Kenya Ruth, Vice Chair	Jonathan C. Kinloch
Dora Brown, Treasurer	Kevin McNamara
Dr. Cynthia Tauog, Secretary	Bernard Parker
Eva Garza Dewalesche	

**BOARD MEMBERS EXCUSED:** Ms. Dorothy Burrell; Lynne F. Carter, M.D.

**BOARD MEMBERS ATTENDING VIRTUALLY:** Mr. William Phillips

**GUEST(S):** None

**CALL TO ORDER**

Mr. Glenn welcomed everyone to the DWIHN Full Board meeting which is also the Annual meeting and there will be a Program following this meeting. The meeting was called to order at 11:15 a.m. by Mr. Angelo Glenn, Chairperson

**ROLL CALL**

Roll call was taken by Lillian Blackshire, Board Liaison and a quorum was present.

**APPROVAL OF THE AGENDA**

Mr. Glenn, Chairperson welcomed everyone to the meeting and called for a motion on the agenda.

**It was moved by Ms. Ruth and supported by Mr. Parker approval of the agenda.** There was no further discussion. **Motion carried unanimously.**

**MOMENT OF SILENCE**

The Chairperson called for a moment of silence. The Board Chair, Mr. Glenn requested that during the moment of silence we remember Ms. Corrine Mann, a former member of the DWIHN Executive Leadership team who made her transition earlier this month; Mr. Doeh requested that we remember the family of fallen Detroit Police Officer Loren Courts and that our condolences be extended to both families and keep them in our thoughts and prayers as well as all members of the Detroit Police Department as they are a part of our family as well as our partners. Moment of Silence taken.

**APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes from the Full Board meeting of June 15, 2022. **It was moved by Commissioner Kinloch and supported by Ms. Ruth to accept the Full Board minutes of June 15, 2022 with any necessary corrections. Motion carried unanimously.**

## RECEIVE AND FILE

The approved Finance Committee minutes from the meeting of June 13, 2022 were received and filed. The approved minutes from Program Compliance Committee from the meeting of May 11, 2022 and June 8, 2022 were received and filed. **It was noted that the minutes from the Program Compliance Committee meeting held on June 8, 2022 had not been approved by the committee due to lack of quorum. The minutes were approved at the Program Compliance Committee meeting held on July 13, 2022.**

## ANNOUNCEMENTS

### Network Announcements

None.

### Board Announcements

None.

## BOARD COMMITTEE REPORTS

### Board Chair Report

Mr. Glenn, Board Chair gave a verbal report. The Board Conflict of Interest statements will be deferred and completed during the Board Study Session. The Board Chair noted that he had given Board action #22-64 RI International exigent approval. This board action was time sensitive and urgent and was for the Care Center. The company needed to begin work quickly and there is an aggressive time schedule of deliverables that were to be provided for the Center.

Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference will be held in Grand Traverse October 24 & 25<sup>th</sup> 2022. The Community Mental Health Association of Michigan (CMHAM) Annual Winter Conference will be held in Kalamazoo, Michigan February 7<sup>th</sup> and 8<sup>th</sup> 2023. Board members who are interested in attending either conference should notify the Board Liaison. There will be opportunities to attend a variety of workshops.

The Chamber of Commerce Policy Conference 2023 will be held on Mackinac Island, Michigan May 30<sup>th</sup> through June 3, 2023. The Conference provides an opportunity for board members to meet with legislators and others that are key to ensuring that mental health issues are a part of the discussion and are being addressed. Board members that were interested in attending the conference were encouraged to contact the Board Liaison.

There was no further discussion on the Board Chair report. The report was received and filed.

### Executive Committee

Mr. Glenn, Board Chair gave a verbal report. It was reported that the Executive Committee met on Monday, July 18, 2022. The Board will complete its self-assessment during the month of August and the assessment is scheduled to be sent out August 1, 2022. Human Resources has prepared a draft of the document for review; Board members will complete the assessment electronically. The self-assessment will provide information on how the board is performing and areas that may need development.

The Board Study Session is scheduled Friday, August 12, 2022 from 9:00 a.m. to 4:00 p.m. at The Inn at St. John located in Plymouth. There will be a variety of topics discussed. A draft agenda will be sent to the board in the event there are topics to be added.

The Budget Hearing will take place on August 3, 2022 and will be a joint meeting of the Finance and Program Compliance Committees; the meeting will be in person and will cover the budget. The

budget submission timeline was discussed. The budget is scheduled to be presented to Full Board at the September meeting.

There was no further discussion on the Executive Committee report. The Executive Committee report was received and filed.

#### Finance Committee

Ms. Brown, Committee Chair provided a verbal report. The Finance Committee met on Wednesday, July 6, 2022. It was reported the CPT codes increased on October 1, 2021, DWIHN will be implementing a one-time supplemental retroactive 5% rate increase effective October 1, 2021 to be paid in three increments. Also, DWIHN will implement a 2.5% rate increase to Providers. DWIHN will work with PCE to increase the respective fee schedules. There was one board action #22-12 (Revised) DWIHN FY2021/2022 Operating Budget; cash flow and liquidity is sufficient to support the operations. There was no further discussion.

The Finance Committee report was received and filed.

#### Program Compliance Committee

Ms. Jawad, Committee Chair provided a verbal report. The committee met on Wednesday, July 13, 2022. Reports were received from Corporate Compliance and quarterly reports were received regarding Crisis Services, Innovation and Community Engagement and Utilization Management. She encouraged that board members review the meeting minutes for additional information. We were pleased to hear that on May 15<sup>th</sup> Corporate Compliance submitted a quarterly report to the Office of the Inspector General and we received a pass/met standard. The committee also received and filed a quarterly report from Corporate Compliance which indicated that there were eight (8) providers referred for investigation- one remains opened which is Pro Care Unlimited and is one of the providers for employee credentialing related concerns; seven of the eight investigations were resolved; four were substantiated with recoupment amounts pending. DWIHN has requested a formal plan of correction regarding non-compliance with all provider network requirements; and three were unsubstantiated. Corporate Compliance investigated the Chi Chi AFC Home a provider of DWIHN. DWIHN received notification that the provider employed staff that did not have proof of work authorizations. The investigative findings identified the provider is contractually required to ensure staff are credentialed. DWIHN is requesting contract termination. Corporate Compliance was notified that the owner of Halo Harmony, Inc. passed away and the registered agent did not notify DWIHN in a timely manner. To date, DWIHN has not received supportive documentation of the current ownership and authority to operate. DWIHN is requesting contract termination with this provider. The committee also reviewed and moved for approval to Full Board BA #22-43 (Revised) Mobile Outreach Clinic - Black Family Development, Inc.; BA#22-46 (Revised) Behavioral Health Homes which is a contract with Community Living Services for the remainder of the year and BA#22-66 HPS Consulting, LLC.

There was no further discussion. The Program Compliance Committee report was received and filed.

#### Recipient Rights Advisory Committee

Ms. Ruth, Chair of the Recipient Rights Advisory Committee provided a verbal report. It was reported that the Recipient Rights Advisory Committee (RRAC) meeting was held on July 11, 2022, at 1:00 p.m. The semi-annual report was submitted on June 30, 2022. The reporting period is from October 1<sup>st</sup> 2021 through March 31, 2022; the report documented 765 allegations; 614 Investigations and 202 Substantiated Investigations. The complaint sources of the 765 allegations were from: Recipients 230; Staff 119; ORR staff 140; Guardians/family 85; the community and general public 63. Recipient Rights registered 401 participants for training of which 237 attended virtual class; 202 passed and there were 199

no shows. There were 35 ORR Site reviews completed. There was no further discussion. The report was received and filed.

### **SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

Mr. Thomas Adams, Chair SUD Oversight Policy Board reported there was no meeting during the month of June as there were no action items. The last meeting was held on Monday, July 18<sup>th</sup> and a formal report will be presented next month; there was five action items and all of them passed; the swearing in ceremony for one of the new board members was scheduled but will be deferred to their next meeting because of the funeral services. There was no further discussion.

The report was received and filed.

### **AD HOC COMMITTEE REPORTS**

#### Policy/Bylaws Committee

Mr. Glenn, Board Chair gave a brief report until Dr. Taueg's arrival. It was reported that the Policy/Bylaw Committee met on Thursday, June 16, 2022 at 9:00 a.m. There was discussion regarding revisions to the Media Policy and the Delegation of Authority Policy and there were two new policies the In-Memoriam Policy and the Recognition and Awards Policy that were developed. Dr. Taueg, Committee Chair of the Policy/Bylaws Committee joined the meeting and continued the report. It was reported that clarity was provided to the policy in regards to speaking to the Media in the event we receive a call. It was noted the Board Chair is the spokesperson on behalf of the Board and also the Board Chair may delegate the responsibility to our Chief Executive Officer (CEO). It was also noted that other board members may be approached by the media and speak to the media and it needs to be made clear that they are speaking as a private citizen and not totally on behalf of the board.

It was reported the language in the Delegation of Authority Policy had no significant changes; the language was cleaned up; and the In-Memoriam Policy and Awards and Recognition Policy was developed because the Board did not previously have such policies. Attorney Turner noted that there was a typographical error in the Awards and Recognition Policy; the word "behavior" should be "behavioral". The change was noted by the Board.

Dr. Taueg noted that it was the recommendation of the Policy/Bylaw Committee that the Full Board approve the revised Media Policy; the revised Delegation of Authority Policy and the newly developed In Memoriam Policy and the Recognition and Awards Policy with the noted correction. It was moved by Commissioner Kinloch and supported by Ms. Jawad approval of the recommendation from the Policy/Bylaw Committee. There was no further discussion. The revised Media Policy; the revised Delegation of Authority Policy; the In-Memoriam Policy and the Recognition and Award Policy were recommended for approved by the Full board. **Motion carried.**

### **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Doeh reported. He also provided a written report for the record. He welcomed everyone to the Full Board meeting and noted that immediately following the meeting would be DWIHN's Annual Program where there would be an awards presentation and keynote speakers. It was reported a one-time 5% retroactive rate increase effective October 2021 was to be paid out to our providers in July, September and December. We are also scheduled to implement at 2.5% rate increase consistent with the CPT Codes, effective October 2022. He commended the Providers for doing the work and continuing to be our partners. He noted that the Governor was in town and was hopeful that the budget would be signed as there were a number of things within the budget that related to Mental Health; not only extending services within the school systems in terms of additional dollars, but also the CCBHC and other types of Health homes. It was also reported that our Mobile Services have gone along tremendously well and the same is true foe telehealth. We have begun working on the

Application to allow our members that have a cell phone to access their records. It was noted that that hopefully by having the Application it will allow us to garner grants to put phones in the hands of those that do not have cell phones. Construction is taking place on the Care Center and we are excited about this project; we are in a county with 1.6 million people and last year we served 76,000 and there are people that desperately need our services and there is much work to be done, thus the Care Center is a needed facility. It was noted he is willing to work with our Providers and the Board to do the work that needs to be done. Mr. Doeh introduced Ms. Chamika Phillips the new Diversity, Equity and Inclusion Administrator and noted how important this role was to not only the Provider Network, but to DWIHN. There was a brief discussion regarding the TikTok video. Dr. Taueg noted how pleased she was that are Providers are staying with us and working with us and that we are all in this together. These sentiments were expressed by several board members on the Network partnership that is in place.

There was no further discussion on the report of the CEO. The report of the CEO was received and filed.

## **UNFINISHED BUSINESS**

### **Staff Recommendations:**

- A. BA #22-12(Revision 6) – Detroit Wayne Integrated Health Network (DWIHN) FY 2021/2022 Operating Budget. The Board Chair called for a motion on BA #22-12 (Revision 6). This Board action is requesting Board approval to amend the FY22 Operating Budget by adding \$33,709,383 in additional Medicaid (\$19,108,860) and Healthy MI (\$14,600,723) revenue per the projection of actual revenue received through May 31, 2022. Mr. Parker stated that all of the board actions had been vetted through the committee process and moved to bundle and approve the Board actions under unfinished business – BA #22-43 (Revised) Mobile Outreach Clinic – Black Family Development Inc. and BA #22-46 (Revised) Behavioral Health Home – Arab Community Center for Economic & Social Services and New Business BA#22-66 HPS Consulting, LLC. **It was moved by Mr. Parker and supported by Dr. Taueg to bundle and approve the Board Actions under Unfinished business – BA#22-12 (Revision 6) Detroit Wayne Integrated Health Network (DWIHN) FY 2021/2022 Operating Budget; BA #22-43 (Revised) Mobile Outreach Clinic – Black Family Development Inc. and BA #22-46 (Revised) Behavioral Health Home – Arab Community Center for Economic & Social Services and New Business BA#22-66 HPS Consulting, LLC.** Ms. Durant noted for the record that BA#22-12 (Revision 6) was certifying revenue of \$33 million dollars however she wanted to remind the board and those in attendance that a couple of months we decertified revenue of \$20 million dollars and she did not want people to believe we received \$33 million dollars in additional revenue.
- B. BA#22-43 (Revised) Black Family Development Inc. Mobile Response Services –This board action is requesting the approval of a 14 month contract for the fiscal year ending September 30, 2023 for an amount not to exceed \$760,000 with Black Family Development, Inc. (BFDI). BFDI will replace Wayne Health in the partnership with DWIHN to provide mobile outreach and mobile crisis intervention services for behavioral health screening. BFDI will provide Services primarily in Detroit West side zip codes of 48228 and 48235 and Detroit East side zip codes of 48205; 48234; and 48224. There was no further discussion.
- C. BA #22-46 (Revised) – Behavioral Health Home – Arab Community Center for Economic & Social Services. This Board action is being revised to add on another provider, Community Living Services (CLS). CLS is an existing partner in DWIHN’s network and has experience with the BHH program. CLS aims to enroll 50 individuals in the last two months of FY2022. BHH will provide comprehensive care management and coordination services to Medicaid beneficiaries with select serious mental illness/serious emotional disturbance (SMI/SED) diagnoses. For enrolled beneficiaries, the BHH will

function as the central point of contact for directing patient-centered care across the broader health care system. There was no further discussion. **Motion carried.**

### **Exigent Approval**

**BA#22-64** Consultant Services for DWIHN Crisis Services – RI International. This board action is requesting approval to enter into a contract with RI International to provide consultation services on the continued development of DWIHN’s full crisis continuum including operations of the Clinical Care Center via Exigent approval. The same was approved by the Board Chair on July 1, 2022. RI International is a global leader of behavioral health crisis service design, crisis service delivery and peer delivered care with 30+ years’ experience in the field with contract in nine states and Australia. As consultants to DWIHN, RI International will provide project planning and management on current construction of the Clinical Care Center as well as guidance on future developments to fit the needs of Wayne County. Consultation will include regular meetings with management team, assistance with developing policies and procedures as well as operational guidelines on staffing need/qualifications, job descriptions, technology, technical support, data analysis and staff training. The term of the contract is July 7, 2022 through December 31, 2022, with two (2) one-year options to renew. **Exigent Approval provided by the Board Chair on July 1, 2022.**

### **NEW BUSINESS**

#### **Staff Recommendations:**

- A. BA #22-66 HPS Consulting, LLC Staff requesting board approval for a Professional Service Contractual Agreement with D. Hallifield, RN dba HPS Consulting, LLC to provide clinical care consultative supports as DWIHN prepares for National Committee for Quality Assurance (NCQA) reaccreditation. We would like to extend the previous purchase order term to January 31, 2023 and increase the requested amount of \$49, 250 to the current amount of \$48,875 for a new total of \$98,125.00. There was no further discussion. **Motion carried.**
  
- B. Chi Chi AFC Group Home, Inc. Staff is requesting contract termination with Chi Chi AFC Group Home, Inc. Corporate Compliance investigated the Chi Chi AFC Home a provider of DWIHN. DWIHN received notification that the provider employed staff that did not have proof of work authorizations. The investigative findings identified the provider is contractually required to ensure staff are credentialed.
  
- C. Halo Harmony Staff is requesting contract termination with Halo Harmony. Corporate Compliance was notified that the owner of Halo Harmony, Inc. passed away and the registered agent did not notify DWIHN in a timely manner. To date, DWIHN has not received supportive documentation of the current ownership and authority to operate.

It was moved by Commissioner Kinloch and supported by Ms. Ruth termination of the Chi Chi AFC Group Home Inc., and Halo Harmony, Inc. contracts. There was no further discussion. **Motion carried unanimously.**

### **REVIEW OF ACTION ITEMS**

The Conflict of Interest Statements will be completed at the Board Study Session scheduled on Friday, August 12, 2022.

### **GOOD AND WELFARE/PUBLIC COMMENT**

The Board Chair, Mr. Glenn read the Good and Welfare/Public Comment statement. Mr. Michael VanTull, Community Liaison with Wayne County Commissioner McCormick addressed the board. Mr. VanTull provided greetings on behalf of Commissioner McCormick and Monique Baker and thanked



Detroit Wayne Integrated Health Network for all of their hard work in the community. He noted that it was their hope that more families in our community have affordable access to mental health care and the Detroit Wayne integrated Health Network is key to providing that service. The Board thanked Mr. VanTull for his comments and for attending the Annual Meeting.

Ms. Annette Downey, Community Living Services thanked the Program Compliance Committee for presenting them as an expansion to the Behavioral Health Homes model. She thinks it will help with the coordination of healthcare and mental health and the intellectual and developmental disability needs of the people we serve. She thanked the board for the action taken today and noted that CLS was appreciative of the board approving the board action. The Board thanked Ms. Downey for her comments and for being present at the meeting.

#### **ADJOURNMENT**

There being no further business, the Board Chair, Mr. Glenn called for a motion to adjourn. **It was moved by Ms. Ruth and seconded by Ms. Brown to adjourn. The motion carried unanimously and the meeting adjourned at 11:50 a.m.**

Submitted by:  
Lillian M. Blackshire  
Board Liaison

# FINANCE COMMITTEE

**MINUTES**

**JULY 6, 2022**

**1:00 A.M.**

**3701 W. GRAND BLVD.  
DETROIT, MI 48202  
(HYBRID/ZOOM)**

**MEETING CALLED BY** I. Ms. Dora Brown, Chair, called the meeting to order at 1:10 p.m.

**TYPE OF MEETING** Finance Committee Meeting

**FACILITATOR** Ms. Dora Brown, Chair

**NOTE TAKER** Lillian M. Blackshire, Board Liaison

**Finance Committee Members Present:**

Ms. Dora Brown, Chair  
Mr. Kevin McNamara, Vice Chair  
Ms. Eva Garza Dewaelsche  
Mr. Bernard Parker  
Ms. Kenya Ruth

**Committee Members Excused: None**

**ATTENDEES** **Board Members Present:**  
Mr. Angelo Glenn, Board Chair

**Board Members Excused: None**

**Staff:** Mr. Eric Doeh, CEO; Ms. Stacie Durant, CFO; Ms. Yolanda Turner, Deputy Legal Counsel; Mr. Manny Singla, Chief Network Officer; Ms. Jean Mira, Procurement Manager; Ms. Brooke Blackwell, Chief of Staff; and Ms. Sheree Jackson, Corporate Compliance Officer

**Guests: None**

## **AGENDA TOPICS**

**Roll Call** Ms. Sonya Davis, Management Assistant

### **II. Roll Call**

Roll Call was taken by Ms. Sonya Davis, Management Assistant and a quorum was present.

### **III. Committee Member Remarks**

The Chair, Ms. Dora Brown called for any Committee remarks. Mr. Parker, introduced his granddaughter and noted she was shadowing him for the day; she was a recent high school graduate and would be attending Michigan State in the Fall.

#### **IV. Approval of Agenda**

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth approval of the agenda. **Motion carried.**

#### **V. Follow-up Items:**

Updates, if any, on the General Fund had been requested by the Committee. S. Durant, CFO noted there were no updates on the General Fund.

#### **VI. Approval of the Meeting Minutes**

The Chair Ms. Brown called for a motion on the Finance Committee minutes from the meeting of Monday, June 13, 2022. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth approval of the Finance Committee minutes with any necessary corrections from the meeting of Monday, June 13, 2022. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

#### **VII. Presentation of the Monthly Finance Report**

S. Durant, CFO presented the Monthly Finance report. A written report for the eight months ended May 31, 2022 was provided for the record. Network Finance accomplishments and noteworthy items were as follows:

1. Consistent with the CPT codes increased on October 1, 2021, DWIHN will be implementing a one-time supplemental retroactive 5% rate increase effective October 1, 2021. The supplemental payment will be paid out in three increments – October 1, 2021 – March 31, 2022 paid in mid July 2022; April 1 – June 30, 2022 paid out mid-September 2022; July 1 – September 30, 2022 paid out mid December 2022. This will be done outside of the fee schedule. Providers noted that it was important that monies be distributed as soon as possible therefore DWIHN is using the three-prong approach noted above.

Discussion ensued regarding the providers that would be not be receiving the one-time supplemental retroactive 5% rate increase; the assumptions that were taken into consideration during the last year and the total overall cost of the of supplemental payments.

2. Effective October 1, 2022, consistent with the CPT codes previously increased, DWIHN will implement a 2.5% rate increase. DWIHN will work with PCE to increase the respective fee schedules in time for the upcoming fiscal year.

Discussion ensued regarding the increase being supplemental instead of permanent and why the rate increase is 2.5% instead of being higher. CFO Durant gave an overview of the Milliman rates and the decrease that had taken place.

A. Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts.

B. Due from other governments – comprise various local, state and federal amounts due to DWIHN. The account balance primarily related to \$4.0 million due from MDHHS for SUD and MH block grant.

C. Accounts receivable and allowance for uncollectible – Approximately \$3.2 million due from Wayne County for 2<sup>nd</sup> quarter PA2 and \$1.4 million for the monthly match payment. In addition, approximately \$1.0 due from the ICO's for cost settlements; \$1.0 million due from CLS for prior year cost settlement. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

D. IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through May 31, 2022 including DCW hazard pay and 5% rate increases, was approximately \$472.5 million however actual payments were approximately \$414.9 million. The difference represents claims incurred but not reported and paid of \$57.6 million.

E. Due to other governments – includes \$8 million due to MDHHS for death recoupment and \$12.3 million for the FY21 hazard pay cost settlement and \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%.

F. Federal revenue/grant program expenses – variance due to lack of spending for the \$5.9 million COVID SUD grant and \$3.7 million Tri County Crisis grant. In addition, budget assumes revenues are incurred consistently throughout the year.

G. State grants and contracts – refer to budget adjustment for \$33 million.

H. Autism, SUD, Adult, IDD, and Children services – \$64 million variance due to impact of COVID, the workforce shortages and timing in services and payment (i.e. summer programs, financial stability payment).

A high-level overview was provided by CFO Durant on the FY 2023 CEO Recommended budget. Discussion ensued regarding the assumptions that were used when creating the FY2023 Budget. Assumptions discussed included the reduction in the Milliman rates that Traditional Medicaid; Autism Medicaid and Healthy Michigan revenue would be reduced by 2.9% as compared to the amended FY2022 budget; the Direct Care Worker Hazard Pay wage would be \$2.25 and included in the budget; State General Fund would be reduced by \$4.5 million dollars as compared to FY22 budget; and the Public Health Emergency would end July 16, 2023. Discussion ensued regarding the General Fund Allocation recommendation; it was noted that the two-line items that were reduced was the Summer Youth Program and the School Based Initiative program. Discussion and information were shared regarding how the ending of the Public Health Emergency would impact the programs; however, it was noted there would be no reduction in children Medicaid billable services. It was also discussed how the Summer Youth Program was the face of DWIHN in a number of the Wayne county cities. Discussion ensued regarding the Goal line program; its actual spending and items that would be considered after more information was known regarding the ending of the Public Health Emergency.

The Board Liaison will send the CEO Recommended FY2023 Budget to the Finance Committee and the entire board with a reminder that the questions were due by July 11<sup>th</sup>.

There was no further discussion. The Chair, Ms. Brown noted the Monthly Finance Report ended May 31, 2022 was received and filed.

Mr. Doeh provided an overview of information that was sent by the Community Mental Health Association of Michigan (CMHAM) on the State of Michigan budget. It was reported that DWIIN will receive \$45 million dollars to build a psychiatric campus. This campus is to be built on the land located on W. Seven Mile in Detroit, Michigan. Mr. Doeh provided a brief history of the project. He thanked the board for giving them, staff to do the work and noted there was a lot of people that fought hard for this to happen. Both Democrats and Republican came together on this plan. It is our hope that the Governor will sign the budget next week however we should be on track to build this Transformative Integrated Center. There were kudos given to the board, providers and stakeholders. Treasurer Brown thanked Mr. Doeh and his staff for their hard work and noted that DWIHN did not have to borrow the money and to have the support of the Governor to build this project says a lot; this was wonderful and congratulations on this phenomenal endeavor. Discussion ensued regarding

potential partnerships with health plans and us partnering with the Provider Network. Discussion ensued regarding the timeline and it was noted that the project was slated to be completed within a year. Committee members Parker, McNamara, and Ruth all offered congratulations to the DWIHN team and noted how excited they all were about the project. It was also noted that Boji was gifting the land to DWIHN.

#### **VIII. Strategic Plan Pillar – Finance**

S. Durant, CFO reported. A written document was provided to the committee and for the record. It was reported that the Finance Pillar has three high-level goals. It was reported that the implementation of a risk-based/value-based funding model was at 100%; replenishing the Internal Service Fund (ISF) to maximize savings for risk at 7.5% was at 100%; collaborating with Finance in developing a financial forecasting model was at 50%; selling existing properties was at 100% which included the Highland Park and W. Grand Blvd. properties; and rehabbing existing properties was at 75% this would include the Care Center and Woodward building. Discussion ensued regarding the Seven Mile property and if it could be removed from the plan. There was no further discussion. The report was received and filed.

#### **IX. Unfinished Business – Staff Recommendations:**

a. **Board Action #22-12 (Revision 6) – Detroit Wayne Integrated Health Network (DWIHN) FY 2021-2022 Operating Budget.** The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Ruth approval of BA #22-12 (Revision 6) S. Durant, Chief Financial Officer reported. This board action is requesting Board approval to amend the FY22 Operating Budget by adding \$33,709,383 in additional Medicaid (\$19,108,860) and Healthy MI (\$14,600.723) revenue per the projection of actual revenue received through May 31, 2022. It was noted that several months ago there was a board action to decertify revenue for Autism in the amount of \$20 million dollars so this is a net of \$13 million dollars and not \$33 million dollars. There was no further discussion. **Motion carried.**

#### **X. New Business – Staff Recommendations: None**

**XI. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement. Ms. Constance Rowley, former board member of 20 years addressed the Committee and congratulated DWIHN on their success. She noted that this was work in that had been in progress for 20 years and specifically gave a “shout out” to CEO Doeh on being able to transverse political issues and being able to successfully bring a coalition of both Democrats; Republicans, the City of Detroit and Wayne County together was nothing short of a miracle. She was very pleased to hear this good news and proud to say Congratulations. Mr. Doeh thanked her for her comments and well wishes.

**XII. Adjournment** – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. Parker and supported by Ms. Ruth to adjourn the meeting. **Motion carried.** The meeting adjourned at 2:30 p.m.

#### **FOLLOW-UP ITEMS**

- a. Send to the Finance Committee and remaining Board members the CEO Recommended FY2023 Budget with a reminder that questions are due on July 11, 2022.

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**JULY 13, 2022**

**1:00 P.M.**

***IN-PERSON MEETING***

**MEETING CALLED BY**

I. Michelle Jawad, Program Compliance Chair at 1:05 p.m.

**TYPE OF MEETING**

Program Compliance Committee

**FACILITATOR**

Michelle Jawad, Chair

**NOTE TAKER**

Sonya Davis

**TIMEKEEPER**

**Committee Members:** Dorothy Burrell; Dr. Lynne Carter; Michelle Jawad; Commissioner Jonathan Kinloch; William Phillips; and Dr. Cynthia Taueg

**ATTENDEES**

**Staff:** Brooke Blackwell; Lucinda Brown; Jacquelyn Davis; Eric Doeh; Sheree Jackson; Melissa Moody; Emily Patterson; April Siebert; Manny Singla; Andrea Smith; Maria Stanfield; Yolanda Turner; and Dan West

## AGENDA TOPICS

### II. Moment of Silence

**DISCUSSION**

The Chair called for a moment of silence.

**CONCLUSIONS**

Moment of silence was taken.

### III. Roll Call

**DISCUSSION**

The Chair called for a roll call.

**CONCLUSIONS**

Roll call was taken by Sonya Davis, Executive Assistant. There was a quorum.

### IV. Approval of the Agenda

**DISCUSSION/  
CONCLUSIONS**

The Chair called for a motion to approve the agenda. **Motion:** It was moved by Commissioner Kinloch and supported by Dr. Taueg. Mrs. Jawad asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. **Motion carried.**

### V. Follow-Up Items from Previous Meetings

**DISCUSSION/  
CONCLUSIONS**

*There was no follow-up item(s) from the previous meeting to review.*

### VI. Approval of the Minutes

**DISCUSSION/  
CONCLUSIONS**

The Chair called for a motion to approve May 11, 2022 and June 8, 2022 meeting minutes. **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Phillips to approve the May 11, 2022 and June 8, 2022 meeting minutes. Mrs. Jawad asked if there were any changes/modifications to the May 11, 2022 and June 8, 2022 meeting minutes. There were no changes/modifications to the May 11, 2022 and June 8, 2022 meeting minutes. **Motion carried.**

**VII. Reports**

- A. **Chief Medical Officer – *The Chief Medical Officer’s report was deferred to August 10, 2022.***
- B. **Corporate Compliance Report –** Sheree Jackson, Corporate Compliance Officer submitted and gave an update on the Corporate Compliance Report. Mrs. Jackson reported:
  - 1. **Old Business** – DWIHN received notification from the Michigan Office of Inspector General (OIG) requesting an investigation of Pro Care Unlimited for employee credentialing related concerns. The investigative findings are pending to date.
  - 2. **New Business** – Corporate Compliance submitted the quarterly report to the OIG and received a pass/met standard.
    - a. The OIG referred eight (8) providers for investigation from February-April 2022 – one remains opened (referenced under “Old Business”; seven were resolved; four were substantiated with recoupment amounts pending (DWIHN has requested a formal plan of correction regarding non-compliance with all provider network requirements); and three were unsubstantiated.
    - b. Compliance received four non-OIG referrals for internal review that are pending investigation. The referrals derived from DWIHN’s internal auditing mechanisms and Recipient Rights’ complaints.
    - c. Provider Contract Termination – DWIHN received notification that the Chi Chi AFC Home, a provider of DWIHN, employed staff that did not have work authorizations. Corporate Compliance investigated and the findings identified the provider is contractually required to ensure staff are credentialed. DWIHN is requesting board approval to terminate the contract with this provider.
    - d. Provider Contract Termination – Corporate Compliance was notified that the owner of Halo Harmony, Inc. passed and the registered agent did not notify DWIHN in a timely manner. To date, DWIHN has not received supportive documentation of the current ownership and authority to operate. DWIHN is requesting board approval to terminate the contract with this provider.

**DISCUSSION/  
CONCLUSIONS**

Mrs. Jawad opened the floor for discussion. Discussion ensued. The committee was informed that all steps were followed before bringing to the committee the request to terminate the provider contracts for Chi Chi AFC Home and Halo Harmony, Inc. Yolanda Turner, Deputy Chief Legal Counsel informed the Chair that a motion would need to be made to place Chi Chi AFC Home and Halo Harmony, Inc. on the agenda, under “New Business” for approval of provider contract termination. The Chair called for a motion to place Chi Chi AFC Home and Halo Harmony, Inc. on the agenda, under “New Business” for approval of provider contract termination. **Motion:** It was moved by Commissioner Kinloch and supported by Dr. Taueg to place Chi Chi AFC Home and Halo Harmony, Inc. on the agenda, under “New Business” for approval of provider contract termination. The Chair opened the floor for further discussion. There was no



further discussion. **Motion carried.** The Chair noted that the Corporate Compliance report has been received and placed on file.

## VIII. Quarterly Reports

- A. **Crisis Services** – Daniel West, Director of Crisis Services submitted and gave highlights of the Crisis Services’ quarterly report. Mr. West reported that there was a 15% decrease in the number of requests for service for children and the number of overall requests increased slightly for adults. The diversion rate for children decreased slightly in the third quarter as compared to the second quarter. The Crisis Stabilization Unit (CSU) at COPE saw an increase in the number of individuals served compared to the second quarter (593 served in Q2, 629 served in Q3). Team Wellness saw a decrease in individuals served at 366 in Q3, compared to 544 served in Q2.
1. **FY 21/22 Q3 Accomplishments** – There were 58 crisis alerts received for this quarter and 71% of those were diverted from inpatient; DWIHN received 902 AOT orders for Q3 slight decrease from Q2, 904; DWIHN’s Mobile Outreach Clinician continues to attend events in the community to support access to services based on mapping population data for need; DWIHN’s Crisis Services’ Discharge Liaison met with 22 CRSPs’ Providers to provide introductions and process orientation for crisis warnings within our system; and a quarterly crisis screeners group was established 4/29/22 to review clinical documentation within the pre-admission reviews.
  2. **FY 21/22 Q3 Area of Concern** – DWIHN has since closed a crisis residential site and is in discussion with providers to gain another site.
  3. **Plans for FY 21/22 Q3** – Effectively complete scheduling crisis alerts meetings with the provider network to gain feedback on the discharge planning/crisis alert process; continue discussions and recommendations for the clinical care center; work to solidify scheduling and invitation processes with the mobile outreach clinician and work toward developing mobile crisis intervention for adults; working and mutually solidify efficient relationships with MDHHS for the benefit of our shared members, especially children; continue discussion with first responders peer program in Dearborn for firefighters; and utilize quarterly screeners groups to gain feedback and provide education related to optimizing pre-admission review clinical documentation and level of care justification.
- Mrs. Jawad opened the floor for discussion. Discussion ensued. The committee requested updates on the plan to address staffing issues and obtaining a replacement for the closed crisis residential site. **(Action)**
- B. **Innovation and Community Engagement** – Andrea Smith, Director of Innovation and Community Engagement submitted and gave highlights of the Innovation and Community Engagement’s quarterly report. Mrs. Smith reported that staff strive to provide continuous support to the community through educational outreach and engagement while placing an emphasis on recovery and supporting resilience.
1. **Justice Involved Initiatives** – DWIHN, Team Wellness and Community Network Services (CNS) continue to support law enforcement through our co-response partnership with the Detroit Police Department (DPD). In the months of April, May and June there were 1,208 encounters, 320 individuals were connected to service. Individuals are provided various resources for assistance with mental health, substance use and homelessness. DWIHN continues to oversee and manage the Mental Health Jail Navigator Project.

Individuals booked in the Wayne County Jail charged with misdemeanor offenses who are also DWIHN participants are identified within 24-72 hours of booking for participation in this program. During this quarter 19 individuals were screened and evaluated to be placed in this program and 13 did not meet the criteria or were released from jail prior to the formal administrative jail release process; therefore, six (6) are monitored and connected to Team Wellness Center and/or Detroit Rescue Mission Ministries for outpatient and/or substance use inpatient services. DWIHN continues to have a Behavioral Health Specialist (BHS) embedded at DPD's Communication Center to assist with any calls that need mental health support and resources. There were 36 individuals referred for follow-up, 12 received various mental health resources/supports, and 23 denied services or was unable to be reached by phone. Central City Integrated Health continues to serve as the lead behavioral health provider for the homeless outreach team. There were 973 encounters, 22 received mental health resources/supports and 67 were connected directly with homeless outreach services.

2. **Crisis Intervention Teams (CIT)** – This team creates partnerships between law enforcement, mental health providers, hospital emergency services and individuals with mental illness and their families and help divert people with mental illness away from jail and to treatment. DWIHN hosted two CIT 40-hour blocks for this quarter and provided training to 34 officers from various Wayne County Police Departments and the Wayne County Sheriff's Office.
3. **Special Projects – Reach Us Detroit 24/7 Virtual Therapy Line** – This program continues to be offered to Wayne County residents, 14 years old and up. **Tri-County Strong** – This initiative encompasses the Crisis Flood Grant where nearly \$4 million was awarded for strengthening services and supports to children as well as training our networks on implicit bias and strengthening our ability to serve members within Southeast Michigan. As of yesterday, there have been 900 encounters, 56 group encounters and over 15,000 homes touched through this initiative. Over 680 practitioners have been trained on Implicit Bias in Healthcare (three additional training dates are scheduled for the next quarter). There were over 100 school staff and practitioners in attendance at our first Behavioral Threat Assessment and Management Training.
4. **Network Training** – There were nearly 60 events during this quarter - Training was provided to increase knowledge in Sexual Orientation Gender Identity and Expression (SOGIE); participation in the Children's Center Crisis-to-Connection Stakeholders' meeting continues; in partnership with the Detroit Police Department, staff presented and helped plan a Teen Wellness Summit where there over 200 youths and adults in attendance; DWIHN hosted a First Responder Appreciation Seminar and brunch that recognized officers and behavioral health professionals for their commitment to the jail diversion and citizen wellness; a skating party was hosted providing information to youths and parents on suicide awareness and prevention (over 300 individuals attended); and 330 individuals were trained in Mental Health First Aid and QPR, this quarter (faith-based sector, general community, security and law enforcement sectors).

Mrs. Jawad opened the floor for discussion. Discussion ensued. The committee requested a report on the success rate of the Justice Involved Initiatives hosted by DWIHN. **(Action)**

C. **Utilization Management** – Lucinda Brown, Interim Director of Utilization Management submitted and gave highlights of the Utilization Management’s quarterly report. Ms. Brown reported that there were 1,002 Habilitation Supports Waivers filled and 82 were opened as of 6/30/22 for utilization rate of 92.4%. The Autism, Serious Emotional Disturbance Waiver (SEDW) and the County of Financial Responsibility (COFR) have been consistent each quarter. There were 1,052 authorization approval requests for General Fund for Q3; 52 of which were for the Guidance Center. Advance Notices issued for adjustments to requests totaled 843. Data for FY '22 Q3, reflects 2,586 inpatient, Crisis Residential and Partial Hospitalization admissions. Staff continues to conduct bi-weekly case conferences with DWIHN’s physician consultant to review inpatient admissions with lengths of stay equal to or beyond 14 days, promote treatment in the least restrictive environment and interdepartmental collaboration to address recidivism to decrease the average length of stay and hospital admissions. There were 5,442 authorization approved in Q3 for outpatient services, 25.7% decrease from Q2 (6,843). There were 140 MI Health Link authorizations across all ICOs for Q3 compared to 117 authorizations in Q2, 19.7% increase. State hospital bed shortages, quarantine limits and staff shortages continue to limit availability and extend wait times for admissions in state facilities. MDHHS and DWIHN have been successful in focusing efforts on discharge and diversion programs. There were 1,023 urgent SUD authorizations for Q3, 1,021 or 99% were approved within 72 hours. There 3,019 non-urgent authorizations with 2,964 or 98% approved within 14 days by SUD UM reviewers. DWIHN and other PIHPs are currently using the MCG Behavioral Health Guidelines to screen for inpatient hospitalization, crisis residential and partial hospitalization. New hire Interrater Reliability (IRR) testing continues to occur for new hires within the Learning Management System. There was a total of 16 denials that did not meet the Milliman Care Guidelines (MCG) medical necessity criteria for continued inpatient hospitalization. There was a total of 12 appeals for Q3, out of the 12 two were upheld, nine were overturned and one partially upheld. Mrs. Jawad opened the floor for discussion. Discussion ensued.

The Chair noted that the Crisis Services, Innovation and Community Engagement, and Utilization Management’s quarterly reports have been received and placed on file.

**IX. Strategic Plan Pillar - Quality**

**DISCUSSION/  
CONCLUSIONS**

*The Strategic Plan Quality Pillar was deferred to August 10, 2022.*

**X. Quality Review(s) -**

**DISCUSSION/  
CONCLUSIONS**

- A. **QAPIP Work Plan FY '22 Update** – April Siebert, Director of Quality Improvement submitted and gave an update on the QAPIP Work Plan FY '22. Ms. Siebert reported:
1. **Goal II - Access Pillar (Quality of Clinical Care and Service)** – *Michigan Mission Based Performance Indicators (MMBPI)* – The 2<sup>nd</sup> quarter Performance Indicator data was submitted to MDHHS on June 30, 2022. Standards were met for all populations for all Performance Indicators with the exception of Indicator 10 (Recidivism or Readmission within 30 days) for adults for Q2. An overall compliance score of 16.31% (which is an

increase of 1.38 percentage points from Q1) was achieved. The standard is 15% or less. This remains an opportunity of ongoing improvement. Staff continue with the efforts to meet the standard and will continue to evaluate the effectiveness of the interventions. The Standards for PI#1 (Children and Adults), 4b (SUD) and 10 (Children) have continued to be met. Indicator 10 (Adults) data (April 1-June 30, 2022) is due to MDHHS on September 30, 2022, which is currently at 15.56%. Staff will continue ongoing collaboration and efforts with providers to target recidivistic individuals. Master level clinicians' shortages continue to be a reported barrier by several of DWIHN's providers and a contributing factor for Indicator 2a (Completion of a Biopsychosocial within 14 days of a Non-emergency request for services). Staff continue to review providers' data, meeting with CRSPs every 30-45 days to discuss their staffing recruitment strategy, member engagement and making same day appointments to avoid member no shows and cancellations.

2. **Goal V – Quality Pillar (Safety of Clinical Care)** – *Performance Monitoring Activities of the Behavior Treatment Advisory Committee (BTAC)* – DWIHN will offer training on the Technical Requirements for Behavior Treatment Plan Review processes focusing on the required steps/documents of the Behavior Treatment Plan/Functional Behavior Assessment. The mandatory training for DWIHN's contracted Psychologists, Supports Coordinators, Case Managers and the Provider Network's Behavior Treatment Plan Review Committee (BTPRC) staff will be held on August 9, 2022 via Zoom. This training will be offered to our Habilitation Supports Waiver (HSW) and CWP providers as well. The PowerPoint Training slides will also be available on DWIHN's website for providers to reference. Staff continues to provide systemwide consultation to all that is involved in the Behavior Treatment related issues.
3. **Goal IV – Finance Pillar (Quality of Service)** – Staff currently working on the first half of the fiscal year (October 1, 2021-March 31, 2022) Medicaid Claims Verification reviews. A total of 1,779 of Paid Encounters/Claims were randomly selected for verification. The second half of the fiscal year (April 1, 2022-September 30, 2022) will begin on July 31, 2022.

Mrs. Jawad opened the floor for discussion. Discussion ensued. The Chair noted that the QAPIP Work Plan FY '22 Update has been received and placed on file.

## XI. Chief Clinical Officer's (CCO) Report

Melissa Moody, Chief Clinical Officer submitted and gave highlights of her Chief Clinical Officer's report. Mrs. Moody reported:

1. **COVID-19 Recovery Housing/Recovery Support Services** – There was a significant decrease in COVID-19 Recovery Housing utilized in June (3) compared to May 2022 (30).
2. **COVID-19 Pre-Placement Housing** – There were no members serviced for Pre-Placement Housing in June 2022.
3. **Residential Department (COVID-19 Impact)** – There were five (5) members that tested positive for COVID-19 with no related deaths in June 2022. There were no residential staff that tested positive for COVID-19 and no related deaths in June 2022.
4. **Vaccinations – Residential Members** – There has been a 9%-11% increase in boosters in the licensed facilities and a 10%-25% increase in boosters in the unlicensed facilities for the month of June.

## DISCUSSION/ CONCLUSIONS

5. **Integrated Services/Health Home Initiatives -Behavioral Health Home (BHH)** – As of yesterday (July 12, 2022), there are 30 members that are currently enrolled in this initiative. The barriers have been staffing turnover and difficulty hiring (there is a minimum staffing model that providers are expected to meet to provide BHH). Staff have met individually with each provider to discuss barriers, expectations and recommendations, strategized and created a message to help people served see the value and assuage concerns they have about enrolling in the program and adding additional providers to this service array. **Opioid Health Home (OHH)** – There are 280 members currently enrolled for the month of June (May-268, 5% increase). **Certified Community Behavioral Health Clinic (CCBHC) – State Demonstration** – There are currently 3,150 members enrolled in June 2022 (May-2,739), a 15% increase. **Certified Community Behavioral Health Clinic (CCBHC) – SAMHSA Grant** – DWIHN has submitted its' application for the SAMHSA CCBHC Expansion. This is a \$1,000,000.00/year grant (up to 4 years total being awarded) to 156 organizations nation-wide. Anticipated award date is September 16, 2022 with a project start date of September 30, 2022.
6. **Putting Children First** – The goal of this initiative is to increase Access, Prevention, Crisis Intervention and Treatment Services for children. MDHHS announced a plan to discontinue using CAFAS and PECFAS and replace with the Child and Adolescent Needs and Strengths (CANS) in the near future.
7. **Autism Spectrum Disorder Services** – Total opened cases in the WSA for the month of June is 2,314 which is an increase of 23 cases from the previous month. There was a total of 174 comprehensive diagnostic evaluation scheduled by the Access Call Center for the month of June, which is an increase of 14 referrals from the previous month. The ABA providers continue to describe significant staff shortages which has impacted the timeliness of access to services. DWIHN uploaded the network on the modification of progress review standards for IPOS and progress reviews have been decreased from quarterly to six (6) months.
8. **Clinical Practice Improvement (CPI) – 1915(i) SPA** – MDHHS 1915(i) SPA Waiver Support Application rollout process is scheduled to begin July 1, 2022. A single page document will need to be completed and uploaded to the State's Waiver Support Application (WSA) database following a PIHP's review and approval for individuals receiving any 1915(i) SPA service and who are not currently receiving waiver services. Per MDHHS, this is a requirement from Center Medicaid and Medicare (CMS) in which the State has to issue final approval for all requests for 1915 waiver support services. DWIHN has identified all leads at the CRSP level to complete this process as well as internal staff that will review and upload submission of this application. Training is currently being provided by MDHHS.  
**Case Management Assessment** – A workgroup has been formed, which include the Clinical Officer and staff of CPI to meet the needs of individuals assessed and determined to benefit from case management services. The workgroup is close to finalizing a process that will allow clinicians operating within their scope of practice to complete readmission and annual assessments. This will reduce the burden on the provider network with regard to the assessment requirement and Master's level staff. Stakeholders' feedback was included in the development of this model through a workgroup of DWIHN's adult/children service providers, and I/DD. The implementation is slated for mid-August. Mrs. Jawad opened the floor for discussion. There was no discussion. The Chair noted that the Chief Clinical Officer's report has been received and placed on file.

## XII. Unfinished Business

### DISCUSSION/ CONCLUSIONS

- A. **BA #22-43 (Revised)** – Mobile Outreach Clinic – Black Family Development, Inc. – Staff requesting board approval of a 14-month contract for fiscal year ending September 30, 2023 for an amount not to exceed \$760,000.00 with Black Family Development, Inc. (BFDI). Black Family Development, Inc. will replace Wayne Health in the partnership with DWIHN to provide mobile outreach and mobile crisis intervention services for behavioral health screening. Services will be centered on prevention, early intervention, treatment and integrated recovery. Mrs. Jawad called for a motion on BA #22-43 (Revised), Mobile Outreach Clinic. **Motion:** It was moved by Commissioner Kinloch and supported by Mr. Phillips to move BA #22-43 (Revised), Mobile Crisis Clinic to Full Board for approval. The Chair opened the floor for discussion. Discussion ensued. **Motion carried.**
- B. **BA #22-46 (Revised)** – Behavioral Health Homes – Staff requesting board approval of this revised board action to add on another provider, Community Living Services (CLS). Community Living Services is an existing partner in DWIHN's network and has experience with the Behavioral Health Home (BHH) program. CLS aims to enroll 50 individuals in the last two months of FY '2022. Behavioral Health Home will provide comprehensive care management and coordination services to Medicaid beneficiaries with select Serious Mental Illness/Serious Emotional Disturbance (SMI/SED) diagnoses. Mrs. Jawad called for a motion on BA #22-46 (Revised), Behavioral Health Homes. **Motion:** It was moved by Commissioner Kinloch and supported by Dr. Tauieg to move BA #22-46 (Revised) to Full Board for approval. The Chair opened the floor for discussion. Discussion ensued. **Motion carried.**

## XIII. New Business: Staff Recommendation(s)

### DISCUSSION/ CONCLUSIONS

- A. **BA #22-66** – HPS Consulting, LLC – Staff requesting board approval for a Professional Service Contractual Agreement with Diana Hallfield, R.N. dba HPS Consulting, LLC to provide clinical care consultative support as DWIHN prepares for the National Committee for Quality Assurance (NCQA) Re-Accreditation. We would like to extend the previous purchase order term to January 31, 2023 and increase the requested amount of \$49,250.00 to the current amount of \$48,875.00 for a new total of \$98,125.00. Mrs. Jawad called for a motion on BA #22-66, HPS Consulting, LLC. **Motion:** It was moved by Dr. Tauieg and supported by Commissioner Kinloch to move BA #22-66 to Full Board for approval. The Chair opened the floor for discussion. There was no discussion. **Motion carried.**
- B. **Chi Chi Group Home, Inc.** - The Chair called for a motion for provider contract termination of Chi Chi Group Home, Inc. **Motion:** It was moved by Mr. Phillips and supported by Dr. Tauieg for the provider contract termination of the Chi Chi Group Home, Inc. be moved to Full Board for approval. Mrs. Jawad opened the floor for further discussion. There was no discussion. **Motion carried.**
- C. **Halo-Harmony, Inc.** - The Chair called for a motion for provider contract termination of Halo-Harmony, Inc. **Motion:** It was moved by Mr. Phillips and supported by Commissioner Kinloch for the provider contract termination of the

Halo-Harmony, Inc. be moved to Full Board for approval. Mrs. Jawad opened the floor for further discussion. There was no discussion. **Motion carried.**

#### XIV. Good and Welfare/Public Comment

##### DISCUSSION/ CONCLUSIONS

Eric Doeh, President and CEO of the Detroit Wayne Integrated Health Network informed the committee that DWIHN is slated to received \$45 million dollars from the State for constructing and integrating a Crisis Care Center on the 7 Mile and Southfield road site. Once signed by the Governor, there will be more information coming before this Board.

ACTION ITEMS	Responsible Person	Due Date
1. <b>Quarterly Reports:</b>		
A. <b>Crisis Services</b> – Provide updates on the plan to address staffing issues and obtaining a replacement for the closed crisis residential site.	Dan West	TBD
B. <b>Innovation and Community Engagement</b> – Provide a report on the success rate of the Justice Involved Initiatives hosted by DWIHN.	Andrea Smith	TBD

The Chair called for a motion to adjourned the meeting. **Motion:** It was moved by Commissioner Kinloch and supported by Dr. Tauog to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:54 p.m.

**NEXT MEETING:** Wednesday, August 10, 2022 at 1:00 p.m.

## SUD OSPB Board Report-July 22

### Call to Order

The meeting was called to order at 10:00 a.m.

### Attendance

SUD Board Members in attendance: Thomas Adams, Cynthia Arfken, Maria Avila, Thomas Fielder, Ronald Taylor, Margo Martin, Angelo Glenn, and Jonathan C. Kinloch.

### Presentations

- Mr. Doeh gave updates on Care Center, CCBHC application, and legislative matters.
- Dr. Arfken presented on Drug Overdose Deaths. The presentation was included in the board meeting materials.

### Board Actions

- BA 22-14S Novaceuticals.  
The SUD Department requested \$235,00.00 in PA 2 funds to purchase 2,500 Naloxone Kits at \$94.00 each from Novaceuticals, LLC. Chair entertained a motion for approval. Kinloch moved to approval, Martin supported. Motion supported by all, no objections or abstentions. Motion passed.
- BA 22-15S Coverage Study.  
The SUD Department requested \$3,500.00 in PA 2 funds to continue the Coverage Study in August. Chair entertained a motion for approval. Glenn moved to approval, Arfken supported. Motion supported by all, no objections or abstentions. Motion passed.
- BA 22-16S Michigan Celebrate Recovery Walk.  
The SUD Department requested \$10,000.00 in Block Grant funds for the annual statewide Celebrate Recovery Walk and Rally. Chair entertained a motion for approval. Fielder moved to approval, Arfken supported. Motion supported by all, no objections or abstentions. Motion passed.
- BA 22-17S SOR III  
The SUD Department requested the approval of \$2,208,938.00 for SOR III Funding to combat the opioid epidemic and service consumers with opioid and stimulant use disorder. Chair entertained a motion for approval. Glenn moved to approval, Arfken supported. Motion supported by all, no objections or abstentions. Motion passed. Chair entertained a motion for approval. Glenn moved to approval, Arfken supported. Motion supported by all, no objections or abstentions. Motion passed.
- BA 22-18S DWCASAP  
The SUD Department is requested \$2,500.00 in PA 2 funds to cover being a co-sponsor of the DWCASAP conference. Chair entertained a motion for approval. Kinloch moved to approval, Fielder supported. Motion supported by all, no objections or abstentions. Motion passed.

### Informational

The SUD Department gave their monthly updates.

There were no public comments. Meeting was adjourned at 11:50.





## President and CEO Report to the Board Eric Doeh August 2022

### ADVOCACY/LEGISLATIVE EFFORTS

DWPHN working with our lobbyist firm Public Affairs Associates (PAA) to meet with various legislators, elected officials, and other healthcare leaders to discuss the state of behavioral healthcare services in Michigan ongoing budget discussions in Lansing and the goals and direction of DWPHN.

DWPHN worked with Senator Debbie Stabenow and her office to hold a roundtable discussion with local law enforcement and CCBHC providers on August 9, 2022 to further the coordination and expand the behavioral health conversation. DWPHN was asked to host the session as our leadership team is "actively engaged on this front" as we continue to bring integrated services to the people we collectively serve. The Senator's goal is to ensure law enforcement is aware of regional CCBHC services and actively engages on cases where behavioral health support is readily available instead of incarceration.

On August 1, Detroit Police Chief White held a press conference on the recent mass shootings. He reached out to me, CeaseFire, City officials and other stakeholders to discuss the importance of engaging community resources and behavioral health supports.

The NAMI Annual State Conference was held on July 25. The meeting, held in Livonia, started with a panel discussion led by MDHHS Director Elizabeth Hertel featuring me, Dana Lasenby and Robert Sheehan. The two-day event featured key workshops from some of DWPHNs finest, including: Judy Davis, SUD Director, addressing Opioid Crisis; Cassandra Phipps, Children's Initiatives Director, with a presentation on Putting Children First; and Jacquelyn Davis, Clinical Officer, who lead an engaging conversation on how to Build Your Social Support Network.

### ENGAGEMENT INITIATIVE

August 13: There was a community outreach event in the NorthEnd with our new neighbors in Catholic Social Services and People's Community Church.

August 6: DWPHN helped sponsor the "Music on John R" Community Outreach Event, bringing information on our programs and services to the NorthEnd.

July 19: We met with the O'Hair Park Neighborhood Board Association to discuss updated legislative efforts surrounding the proposed behavioral healthcare campus on West Seven Mile Road.

July 9 and 17: The U.S. Attorney's Office partnered with the City of Detroit to hold two peace picnics - "Peacenics" - in Detroit's 8<sup>th</sup> and 9<sup>th</sup> Precincts. The goals of these events are to provide information and services to community members in these locations and for community members to interact with government and law enforcement personnel in a positive environment. Both the U.S. Attorney and the Mayor are personally invested in these efforts. These "Peacenics" are part of Project Safe Neighborhood, a federal, state, and local community engagement and violence reduction effort. The events were held in two areas of Detroit - the 8<sup>th</sup> and 9<sup>th</sup> precincts - that have some of the highest

rates of violent crime in the city. In addition to using traditional law enforcement methods to help decrease the violence, they are marshalling resources to improve infrastructure in these areas.

## DIVERSITY, EQUITY AND INCLUSION OFFICER

There is now a DEI tab in the DWIHN Intranet that will house all correspondence, important information and articles from the DEI Committee. The finalized DEI brochure has been submitted to the Communications Department and is ready to be sent to print as well as uploaded to the DWIHN website. The first issue of the DEI Newsletter for August 2022 is completed and has been sent to Communications to be distributed to the DWIHN internal staff as well as our Provider Network. DEI is working with Workforce Development for the 1st of many training videos: "What is DEI?" The DEI Officer worked in collaboration with the Strategic Planning Department and they have incorporated DEI initiatives into the Strategic Plan.

## FINANCE

Detroit Wayne Integrated Health Network issued the first of three 5% One-Time Supplemental rate increases for claims submitted through March 31, 2022, in the amount of \$13.4 million. The second installment will be processed in September 2022 for claims submitted for the period of April 1, 2022 thru June 30, 2022.

DWIHN issued financial stability letters to fifteen Skill Building and Supportive Employment providers and seven responded. DWIHN funded 100% of the seven providers projected losses, totaling \$1.4 million.

The Michigan Department of Health and Human Services (MDHHS) imposed a 2.9% Medicaid rate reduction for fiscal year 2023. This amounted to a Medicaid reduction of approximately \$24 million, however there will be no impact on members served. DWIHN will amend the FY23 budget accordingly based on the first quarter actual revenue receipts.

DWIHN has approximately \$1.5 million in excess General Fund to allocate to three General Fund Non-Medicaid programs: (1) The Children's Center Adoption program (\$500,000); (2) Starfish Behavioral Health Professional program (\$500,000); and (3) Wayne County Prosecutor's Mental Health Expediated Plea program (\$525,000). The board actions were presented to the Program Compliance Committee in August for approval.

## FACILITIES



COMING SOON  
**CARE CENTER**  
 Bringing Behavioral Health Crisis Services to the Community  
 WWW.DWIHN.ORG

**Detroit Wayne Integrated Health Network**  
**DWIHN**  
 Your Link to Holistic Healthcare

**RONCELLI**

**Tt TETRA TECH**



### **Care Center**

DWIHN Care is in full construction with abatement of the basement and 1<sup>st</sup> floor being 100% completed. All walls have been removed and mechanical, electrical and plumbing have been routed for maximum efficiency and use.

### **Administration Building**

Wrought iron fencing was removed and construction fencing was installed. Light abatement was done. Interior demo is in progress.

## **CHIEF CLINICAL OFFICER**

### **Integrated Services/Health Home Initiatives:**

The goal of Health Homes is to increase outcomes and decrease costs by eliminating barriers to care through enhanced access and coordination. Michigan has two integrated health homes for the specialty behavioral health population - the Behavioral Health Home for serious mental illness/serious emotional disturbance and the Opioid Health Home for opioid use disorder.

### **Behavioral Health Home (BHH):**

Current enrollment - 41 persons

- Detroit Wayne is one of 5 PIHPs in the State that participates in the Behavioral Health Home model.
- Behavioral Health Home is comprised of primary care and specialty behavioral health providers, thereby bridging two distinct delivery systems for care integration.
- Utilizes a multi-disciplinary team-based care comprised of behavioral health professionals, primary care providers, nurse care managers, and peer support specialists/community health workers.
- Michigan's BHH utilizes a monthly case rate per beneficiary served
- **Barriers:** Staffing turnover and difficulty hiring (there is a minimum staffing model that providers are expected to meet to provide BHH). Calibrating the message to encourage people to enroll, as the program is supplemental and strictly opt-in.

- Plan: 1) Continue to meet both individually with each provider to discuss barriers, expectations, and recommendations, 2) Developed a Behavioral Health Home flyer for members that discusses what it is and the benefits of enrolling, 3) Added additional provider (Community Living Services) to this service array.

***Opioid Health Home (OHH):***

Current enrollment - 317 (June - 268, 14% increase)

- Michigan's OHH is comprised of primary care and specialty behavioral health providers, thereby bridging the historically two distinct delivery systems for optimal care integration.
- Michigan's OHH is predicated on multi-disciplinary team-based care comprised of behavioral health professionals, addiction specialists, primary care providers, nurse care managers, and peer recovery coaches/community health workers.
- Michigan's OHH utilizes a monthly case rate per beneficiary served
- Michigan's OHH affords a provider pay-for-performance mechanism whereby additional monies can be attained through improvements in key metrics.

***Certified Community Behavioral Health Clinic - State Demonstration (CCBHC):***

Current enrollment - 2,785

- A CCBHC site provides a coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care.
- This State demonstration model launched on 10/1/2021 and The Guidance Center is the designated provider for Region 7.

***Certified Community Behavioral Health Clinic (CCBHC) - SAMHSA Grant:*** The SAMHSA CCBHC Expansion Application has been submitted. This is a \$1,000,000/year grant (up to 4 years total being awarded) to 156 organizations nation-wide. The anticipated award date is 9/16/2022, with a project start date of 9/30/2022. DWIHN has developed a work plan and workgroups in preparation of this award.

**MEDICAL DIRECTOR**

Behavioral Health Education: DWIHN has continued outreach efforts for behavioral health services:

- This month's "Ask the Doc" addressed the outbreak of Monkeypox and FAQs related to it. <https://www.dwihn.org/ask-the-doc>
- Interview for Detroit Public television on Social Media and Youth (July 2022)
- Interview for WXYZ/Channel 7 on 988 and Crisis Services for Wayne County: <https://www.wxyz.com/news/7-in-depth/988-hotline-how-it-can-help-michiganders-with-mental-health-emergencies> (July 2022)
- Presentation on "Self-care and Wellness" for members as part of EVOLVE series (June 2022)

Improvement in Practice Leadership Team (IPLT): IPLT is charged with developing work plans, coordinating the regional training and technical assistance plan, working to integrate data collection, developing financing strategies and mechanisms, assuring program fidelity, evaluating the impact of the practices, and monitoring clinical outcomes. In the month of August, the committee looked at PIPs focusing on HEDIS measures and Updates on Steps taken by Integrated health department in response to FY 21 Population assessment.

Outcome Improvement Committee: The Outcome Improvement Committee has been created in collaboration with selected providers and various leads from DWIHN to help improve outcomes for

our members. Complex cases are brought to the Committee for clinical recommendations by the psychiatrist and other clinical leads and stay on it for periodic updates until the goals of the referral are achieved and notable improvement in clinical outcomes are achieved. Both DWIHN and providers are able to select cases. Now that the committee has been running for almost 6 months and we have seen positive outcomes, we are working on doing a more objective analysis of the data by looking at improvement in indicators such as recidivism, LOCUS/CAFAS scores, decreased hospitalizations.

**Med Drop Program:** As part of our Clinical Practice Improvement activities, we identified the success of Med Drop pilot program in terms of reducing inpatient admissions and readmissions. Based on the results, we identified a goal of increasing enrollment in Med Drop program. There are 49 current open members as of July 1, 2022. III. Med Drop Intakes Completed from July 1st to July 31st = 4.

## QUALITY

DWIHN received a full compliance with HSAG Source Code Verification. This process verifies that the data and logic behind the Performance Indicators is complete and accurate.

For the 2021-2022 submission, DWIHN has identified existing racial or ethnic disparities within our provider network for populations served which is based on our review and analysis of the Michigan Mission Based Performance Indicator (MMBPI) reporting data for PI#4a (the percentage of discharges from a psychiatric inpatient unit that were seen for follow-up care within 7 days). The baseline gap for year 2021 was approximately 5%. The write-up of the PIP was submitted to HSAG for validation on July 15, 2022 and we are currently working on identifying interventions.

HSAG reviewed DWIHN's second half of the three-year Compliance Review on July 25, 2022. We had some findings that will require a Corrective Action Plan. DWIHN will receive a draft compliance report on September 22, 2022. HSAG will do the final review (Year 3) in the Summer of 2023 and a final score will be aggregated.

Regarding Performance Indicators, DWIHN continued to meet the standards for PI#1 (Children and Adult), 4b (SUD) and PI#10 (Children). For Indicator 10 (Recidivism), we noticed a slight uptick in Q2 data for Adult (16.31%) from Q1 (14.93%), and Q3 Preliminary data (April 1 through June 30, 2022) which is due to MDHHS on September 30, 2022, which is at (17.82%). We will continue our collaboration and efforts towards working with providers and target recidivistic individuals. Access of services or Biopsychosocial within 14 days of request (PI#2a) has been declining over the last two quarters. Percentage decrease of 23.42 percentage points from Q2 (59.61%) to preliminary (35.83 %) in Q3 appears to be directly linked to workforce shortages. No MDHHS standard has been implemented. Our Departments have been continually reviewing providers' data and meeting with CRSPs every 30-45 days to discuss their staffing, recruitment strategies, member engagement and encourage making same day appointments to avoid member no shows and cancellations.

## INFORMATION TECHNOLOGY

### Business Processes:

#### MHWIN Multi Factor Authentication (MFA) -

- MFA was rollout to all DWIHN staff in MHWIN as part of enhancing security and controls
- Conducted 4 provider trainings as part of rolling MFA out across the network to all MHWIN users
  - Rollout process for the network
    1. MHWIN MFA Contact identified on form - MFA will be enabled 8/8/22
    2. Additional staff identified on form - MFA will be enabled 8/11/22
    3. MFA rolled out to ALL MHWIN users - 9/1/22

### Access Center Changes -

- Updated MHWIN so the CRSP Assignment Effective Date matches the CMH Admission Date upon intake appointment being scheduled – this prevents members from showing in MHWIN as if there is no CRSP assignment until the intake meeting date
- Access Center Call Center improvements completed in MHWIN

### MiCAL -

- Created a backup IT System Administrator in the portal as well as created accounts and profiles necessary for the Crisis piece within MiCAL and supplied the training guidelines for each person to establish logins

### **Applications and Data Management:**

**Henry Ford Hospital Joint Project:** Rolled out ADT notification project to 6 pilot CRSPs as part of crisis intervention and member engagement/discharge planning.

### **Infrastructure:**

- Network Fiber connectivity between Milwaukee and Woodward
- Network connection at New Center One to allow for remote office space and utilization is underway
- IT Roadmap planning initiated between Architect, Facilities and Infrastructure

### **Security/HIPAA:**

- Audits: Procured a 3rd Party Pentest/HIPAA security test/audit, testing began 8/8/2022
- DWIHN Online Certificates: Renewed and deployed DWIHN SSL certificates
- Phone Systems: Began evaluation of alternatives to current PBX/SIP/Call Center systems
- HSAG: Prepared documentation and attended with Compliance the HSAG System Demonstration section about HIPAA/Compliance requests and incidents tracking system.

## **HUMAN RESOURCES**

Development training continues for DWIHN's Senior Management staff. We are pleased to announce the hiring of four new employees, including our new Chief Information Officer, Jamal Aljahmi.

## **INTEGRATED HEALTH CARE**

Integrated Health Department has continued to strengthen partnerships with health plans in efforts to provide true integrated care to person served. Complex Case Management Services require the individual to agree to receive services, have Physical and Behavioral Health concerns and experiencing gaps in care. For the month of July, there are currently 12 active cases, 2 new case opened, 5 case closures, and no pending cases. Follow up after hospitalization was completed with 89 consumers to help identify needs and 24 individuals who had hospital recidivism.

## **CLINICAL PRACTICE IMPROVEMENT**

**Individual Plan of Service:** For the month of July, the Clinical Practice Improvement department, in collaboration with the DWIHN Quality and Utilization Management departments, is hosting two IPOS trainings for the entire DWIHN network during the months of July and August. The training is to support clinicians in understanding the person-centered planning process and to meet person centered planning guidelines. This training is also part of the systemic remediation from the most recent waiver site review in which DWIHN reported a network wide IPOS training will be incorporated into the corrective action plan.

**Case Management Assessment:** To best meet the needs of individuals assessed and determined to benefit from case management services, an annual Biopsychosocial that Bachelor's level staff can complete has been developed. This was done in partnership with a provider network workgroup. Implementation is slated for Mid-August. This initiative will also reduce the burden on the provider network with regard to the assessment requirement and Master's level staff. Stakeholder feedback was included in the development of this model through a workgroup of DWIHN Adult service providers, I/DD and children providers.

**Assisted Outpatient Treatment (AOT):** With regard to individuals on Assisted Outpatient Treatment orders (AOT), there were 90 AOT orders for the month of July. Of the 90 orders, seven were on a hospitalization order, seven individuals were on a continuation court order, three were individuals that have not been opened in MHWIN, 21 were referred to the Access Center for provider assignment, 14 orders were returned from the Access Center with an assigned provider and 52 have an assigned provider who was given notice of the order to follow-up with treatment. Providers have been instructed that, upon receiving an AOT notification, they must note the acknowledgment in MHWIN. By providing this acknowledgment, it will ensure that the provider has received the AOT in order to comply with the court order. Additionally, DWIHN has also been working with providers to encourage enrollment of Med Drop with this group to increase compliance with the order.

## CHILDREN'S INITIATIVES

**Infant Mental Health:** The Clinical Officer and Children's Initiative Director continue to work with contracted Infant Mental Health providers on multiple pathways to screen children ages 0-6 for IMH services. A universal Infant Mental Health screening tool is being updated in MHWIN and is ready for test mode. Target date of implementation into the provider network is no later than October 2022.

**Trauma Informed Services:** A pilot to complete trauma screenings for children in child welfare (ages 3-17) began in July between the Department of Health and Human Services (DHHS) North Central Office and the DWIHN-Access Center. The goal is to identify symptoms of trauma to support development of treatment goals for children. The number of children screened with this pilot will be reported in the Children's Initiatives reporting.

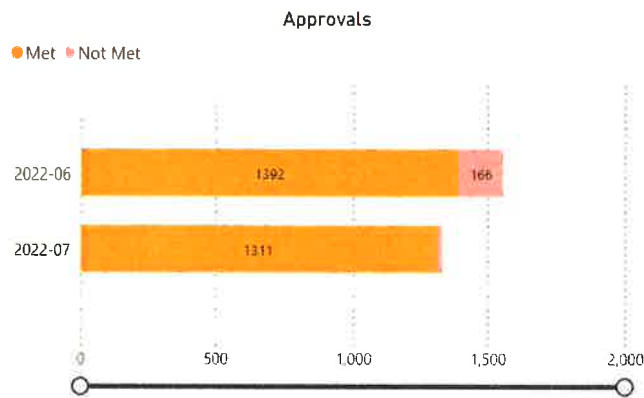
**School Success Initiative (SSI):** SSI Provider meeting was held on July 14, 2022. DWIHN worked with our SSI providers to update the monthly SSI narrative form. Providers are submitting a list of schools for fall school year. Three Children Providers were selected to pilot the changes with our Information Technology Department (IT). Spotlight Awards: two students were identified to present with awards in August 2022. The next Michigan Model for Health training with Wayne RESA is scheduled for August 2022. GOAL Line: Informed Community Education Commission of the budget allocation for FY 23 to do this initiative with 13 schools at the Northwest Activity Center.

**Authorizations:** The Children's Initiatives Department developed Service Utilization Guidelines for Community Living Supports and Respite, but it has been pended waiting for further review on the impact the new approval process for 1915iSPA will have. We are currently working with our IT department for possible solutions.

## UTILIZATION MANAGEMENT

DWIHN has adjusted several Service Authorization Guidelines (SUGs) to align with medically necessary services. It was recently identified that the authorization requested are based on the calendar year, not treatment plan year, which is calculating incorrect authorization amounts in the system, DWIHN, in partnership with PCE, has identified a solution and this will be reviewed with our provider network August 8, 2022.

As of 7/31/22, there were 1,332 manual approvals for non-urgent, pre-service authorizations (not including the ASD benefit). The chart below depicts the number of approvals (1332), those that were approved within 14 days of the request (1311) and the authorizations that were approved beyond 14 days (21). For comparison, the number of approvals from June 2022 are also included. Out of the 1332 approvals, 93.53% were approved within 14 days of the request and 6.47% were approved 15 days or more after the submission.



**General Fund:** There were 308 General Fund Authorization approvals during July 2022, including 34 for the Guidance Center (CCBHC). Almost half of all General Fund requests had *no prior* General Fund Exception requests prior to July 2022 because they are:

- Without health care benefits at the time of the start of behavioral health services
- Returning for services without health care benefits after an absence
- Actively receiving services and experienced a lapse in insurance benefits

The other half are repeat requesters with a history of 1-5 prior requests, with *one* prior request being a prevailing 45%. Only 15 or 9% of General Fund Exception requests had a 4 or 5 repeat request history. Half of these 15 consumers are in The Guidance Center - CCBHC.

Efforts to encourage providers to work with the repeat requesters to secure health care insurance continue and it is noted that the majority of requests include T1017, Targeted Case Management. This effort may include requests for MDHHS proof of Medicaid application, consideration of possible neglect of duty by the parent or guardian who has not applied for eligible benefits and other measures unique to the consumer's situation.

**State Hospitals (Adults):** There was one adult referral for state hospital admission received in July. Six total referrals are on the wait list with five pending for Walter Reuther and one pending for Kalamazoo Psychiatric. All referred members are being treated in a community hospital inpatient setting and continue to meet criteria for state hospital admission. Liaison staff continue to monitor the wait list with weekly contact and updates provided to community and state facilities. Liaison staff also continue to coordinate with community hospitals to review state hospital referrals and facilitate alternative options to state hospital admission such as crisis residential, crisis stabilization, and structured placement facilities.

Liaison staff also continue to provide diversion efforts for NGRI members being treated in the community. This month, four NGRI members were hospitalized and diverted from state hospital re-admission with three awaiting community placements. According to MDHHS, state hospital



admissions are on hold and restricted to the most acute cases. NGRI re-admissions are not definitive and require MDHHS administrative approval.

**State Hospital (Youth):** As of 7/31/22, there were three youth admissions being funded by DWIHN; there were no new admissions this month. Two of the funded members are discharge ready and awaiting MDHHS placement. There is currently one youth waiting for admission, but this member is being also considered for other treatment facilities. During the month of July, Hawthorn removed two youth from the admission wait list and declined to add one youth, due to not meeting medical necessity criteria for state hospitalization.

Recently, MDHHS State Hospitals Administration partnered with Hope Network to create the Michigan Children's Transition Program (MCTP), which is used as a step down from state hospitalization. Currently, there is one DWIHN member in that program.

## **AUTISM**

The Autism benefit continues to grow monthly. The current number of children enrolled in the benefit for the month of July is 2,336. The total comprehensive diagnostic evaluation referrals scheduled by the Access Call Center have continued to increase since April 2022. For the month of July there were 186 referrals, which is an increase of 10 referrals from the previous month.

## **RESIDENTIAL SERVICES**

**Home Closures:** There were eight homes closed in the month of July. All members were successfully relocated. The DWIHN Residential Team continues to track and monitor requests for assistance from providers for residential placement. The Residential Department received 261 residential referrals in the month July. There has been an increase in number of referrals and complex cases, which is requiring DWIHN to expand its current residential provider network to meet those needs.

**Authorization for Service:** There were 898 authorization requests in the month of July and, of those, 82% were approved within the initial 14 days and 18% were returned for more information and subsequently approved within 14 days. The Residential Team continues to provide monthly authorization refresher trainings for CRSP providers, in addition, DWIHN meets with CRSPs monthly to review system /process updates, identify potential barriers and discuss resolutions.

### **Member Service, Provider & Facility Goals:**

- Identify number of increase requests for first time IDD member CRSP requests entering specialized placements from family homes.
- Develop specific programs as it pertains to increased placement requests for of DHHS age-out foster kids and LGBTQI+ community.
- Work with identified CRSP to develop programming to meet increase service needs of the DHHS foster care and LGBTQI+ community.
- Implementation of quarterly meetings with guardianship corporations to begin dialog addressing needs and concerns as it relates to DWIHN members.
- Review current specialized residential facilities to develop service gap analysis of over- and under-utilized facilities.
- Overview and reinstatement of DWIHN pre-placement facilities and providers with quarterly meetings to review policy and procedures.

**COVID-19 Update:** There have been three reported positive member cases and three positive staff cases of COVID-19 and no related deaths. There was no utilization of COVID-19 Transitional Homes in the month of July. Currently over ninety percent (90.4%) of persons living in licensed residential

settings have been fully vaccinated. Currently, 1,806 residential members have received a booster vaccination (no change from the previous month).

## **SUBSTANCE USE SERVICES**

**COVID-19 Update:** There were 59 members and 19 staff that tested as COVID-19 positive in the month of July. Of this, 29 members had to utilize COVID-19 recovery housing, which is a significant increase from last month (June -3).

**Authorizations for Service:** As of 7/31/2022, there were a total of 1,009 authorizations approved. There were 333 urgent authorizations approved. Out of the 333, 295 (89%) were authorized within 72 hours. This is below our standard of 90% and due to staffing vacancy, which has been filled. There were 676 non-urgent authorizations and 656 (97%) were approved within 14 days.

**Tobacco 21 Legislation Update:** On July 21, 2022, Governor Whitmer signed a legislation package to raise the state age for tobacco sales from 18 to 21. The legislative package brings Michigan in line with the Federal Tobacco 21 legislation, raising the state age for tobacco sales from 18 to 21. The package amends several acts to raise the age of sale for retailers, prohibits anyone under 21 from entering a tobacco retail store, and prohibits tobacco sales through the mail to anyone under 21. The package also revises the disbursement of proceeds from the tax on cigarettes and other tobacco products.

House Bill 6108 amends the Youth Tobacco Act to raise the minimum legal sale of tobacco products, vapor products and alternative nicotine products from 18 to 21, in alignment in with federal law. Penalties for the sale of tobacco products to under-age individuals remain up to \$100 for the first offense, up to \$500 for the second offense, and up to \$2,500 for third and subsequent offenses.

## **CRISIS SERVICES**

Requests for Service (RFS) for children decreased by 12% this month and the diversion rate decreased 16% as compared to June. Due to ongoing workforce issues, The Guidance Center has been working with The Children's Center to complete screenings when staff are not available (3 such screenings took place this month), and The Children's Center Crisis Care Center will be operating at reduced hours (8am-6pm) until 9/1/22. There was a slight increase in the number of requests for service for adults in July compared to June, and the diversion rate decreased by 14% in July.

In July 2022, there were 147 contacts made with community hospitals related to movement of members out of the emergency departments. Out of the 153 encounters, 43 were diverted to a lower level of care, an overall diversion rate of 29%. Hospital liaisons received 19 "crisis alert" calls collectively and the crisis alert diversion rate was 42% for July which is an increase in diversion rate for crisis alerts compared to June.

## **COMMUNICATIONS**

### **Print:**

*Michigan Chronicle 6/29/22-7/05/22*

**Detroit's Care Center the First of Its Kind in The Heart of the City** - The Michigan Chronicle featured a story highlighting DWIHN's Care Center.

### Detroit's Care Center the First of Its Kind in the Heart of the City Bringing Behavioral Health Needs to the Community

The Detroit Wayne Integrated Health Network (DWIHN) current West Milwaukee Ave. headquarters in Detroit will be transformed into the city of Detroit's first Clinical Care Center.

We are pleased to transform this building into a Clinical Care Center in

which people that need about from crisis in... whether it's for mental health or substance use disorder, get the help they need and get connected to services and support," said DWIHN President/CEO Eric Doch. "The goal is to alleviate taking someone who is in crisis to jail or the emergency department and get them the appropriate help they need. This Care Center is unique because all the services are all under one roof, Crisis Stabilization, Crisis Residential and Crisis Sober Living.



Eric Doch

DWIHN is compassionate and committed to the 70,000 children and adults it serves in Detroit and Wayne County. It is the largest community mental health agency in the State. We understand the immense responsibility we have been given and we go above and beyond in supporting the people we serve and the hundreds of Providers in our System of Care. Our Providers serve individuals with serious mental illness, children with serious emotional disturbance, people with autism, individuals with intellectual and developmental disabilities and those with substance use disorder. For more information, [www.dwhn.org](http://www.dwhn.org) or contact our 24/7 Access Helpline: 800-541-4049.

The facility scheduled to open early 2023 will be a place where adults and children can be evaluated to determine their medical necessity for crisis level services. It will add 39 beds to DWIHN's Crisis Continuum and will be a 24-hour Clinical Care Center.

"Wayne County has approximately 1.6 million people, with a population like that, we should have at least 3 crisis centers," said Doch. "This is an opportunity to provide access to quality behavioral healthcare services in the community and continue to erase the stigma that comes along with mental health. There is no shame in asking for help. We want services to be accessible for all, no matter zip code, age or race."

State and local elected officials and County and City law enforcement will be present.

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### Governor Whitmer signs legislation for integrated behavioral health care facility

The governor signed legislation that will award DWIHN \$45 million in funding to build a comprehensive behavioral health campus on 7 Mile in Detroit. The story was picked up by multiple media outlets.

Arab American News 7/20/22

<https://www.arabamericannews.com/2022/07/20/governor-whitmer-signs-legislation-for-integrated-behavioral-health-care-facility/>

The Detroit News 7/20/22

### Whitmer signs \$54.8B budget with big Detroit spends; vetoes millions for pregnancy centers, research

<https://www.detroitnews.com/story/news/local/michigan/2022/07/20/whitmer-signs-54-8-b-budget-big-detroit-spends-vetoes-millions-fake-pregnancy-centers/10104753002/>

### TV/Digital:

WXYZ 7/19/22

### 988 Hotline: How it can help Michiganders with mental health emergencies

DWIHN Chief Medical Officer, Dr. Shama Faheem was interviewed by WXYZ where she shared how the new 9-8-8 suicide prevention hotline will decrease the wait time that people experience during a mental health crisis when dialing 911.

<https://www.wxyz.com/news/7-in-depth/988-hotline-how-it-can-help-michiganders-with-mental-health-emergencies>

### Television:

In July, DWIHN messaging airing on Scripps Media (WXYZ, MYTV20 and Bounce) which focused on SUD messaging including information and resources for women experiencing post-partum depression.

In July, DWIHN also had messaging in the Hamtramck Review, Arab American News, MI Chronicle and the Latino Press.

### **SUD Messaging:**

DWIHN continues its partnerships with SUD messaging on:

- Ask the Messengers
- Comcast
- Cumulus Radio
- Fox 2 News
- Global Media Television Formerly Middle Eastern TV
- Metro Parent
- Mind Matters with Dr. Michele Leno
- Scripps Media
- Spotify
- Tik Tok
- WDIV-TV 4

### **Community Billboards:**

DWIHN billboards focusing on mental health and substance use issues continue to populate the highways and byways in the city of Detroit and Wayne County.

### **Community Outreach:**

**7/5** - DWIHN was invited to a kickoff event at Wayne State University as it is a major sponsor of the Biomedical Career Advancement Program (BCAP). DWIHN is privileged to offer students from disadvantaged backgrounds opportunities to explore research investigation in a highly enriched environment devoted exclusively to biomedical research and training.

**7/9** - DWIHN participated in the City of Detroit and local law enforcement's Detroit Peacenics event at O'Hair park in Detroit.

**7/16** - DWIHN sponsored and participated in the Wayne County Suicide Coalition's Skating for Hope Event in Detroit.

**7/16** - DWIHN sponsored and participated in the Wayne County Suicide Coalition's Day of Hope Block Party in Detroit.

**7/17** - DWIHN participated in the City of Detroit and local law enforcement's Detroit "Peacenics" event at Heilman Community Center in Detroit.

**7/18** - The SUD Department hosted a Men's Health event in Detroit.

**7/20** - DWIHN held its Annual Meeting Luncheon and Community Celebration in Livonia.



7/21 - DWIHN hosted a Groundbreaking Ceremony for its new Woodward administrative building.



7/25-7/27 - DWIHN was one of the major sponsors at the NAMI State Conference. Three DWIHN staff presented at the conference, discussing Crisis Care, SUD and Children's Services

7/26-7/27 - DWIHN was a major sponsor of the 6<sup>th</sup> Annual Opioid and Substance Use Disorder Virtual Conference hosted by DWIHN and MPHI.

7/26 - Chief Medical Officer, Dr. Faheem, was a guest speaker during The United Way's "What's the Word" Wednesday - a virtual townhall meeting discussing Mental Health Equity and Services.

7/23 - Youth United hosted a Transitional Age Youth Forum at Durfee Innovation Society in Detroit.

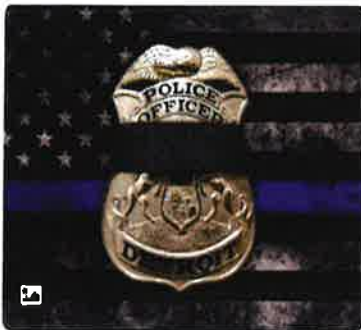
### Social Media:

Top Performing Posts:



**Detroit Wayne Integrated ...**  
Thu 7/7/2022 12:50 am EDT

Our thoughts and prayers are with our Detroit Police Department family who lost an officer in the line of duty. Thank you f...



Impressions

1,362



**Detroit Wayne Integrated ...**  
Thu 7/21/2022 8:58 pm EDT

What amazing day for DWIHN as we held our groundbreaking ceremony at the future site of the DWIHN Administration...



Impressions

999



**Detroit Wayne Integrated ...**  
Tue 7/5/2022 11:50 am EDT

What a great honor to see local high school students working on their futures this summer as DWIHN sponsors the...



Impressions

871

DWIHN's social media audiences grew on all five platforms.

Profile	Audience ▲	Net Audience Growth	Published Posts
<b>Reporting Period</b>	<b>10,320</b>	<b>87</b>	<b>96</b>
Jul 1, 2022 - Jul 31, 2022	↗ 1.3%	↗ 45%	↗ 4.3%
<b>Compare to</b>	<b>10,189</b>	<b>60</b>	<b>92</b>
Jun 1, 2022 - Jun 30, 2022			

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-12 R7 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2021-2022 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 8/3/2022

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 969,725,954.00 Previous Fiscal Year: \$ 927,640,119.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Staff requests Board approval to decertify the FY22 Operating Budget by reducing Substance Use Disorder (SUD) Federal Grant revenue by \$3,585,364 (SUD COVID grants @ \$2,970,525; SUD Women's Post Partum and WSS grants @ \$614,839) per the July 21, 2022 communication from the Michigan Department of Health and Human Services.

The reduction is consistent with the projected amount of expenses incurred in the fiscal year and will have no negative impact on the providers or members served.

The revised FY22 Operating budget, in the amount of \$969,725,954, includes revenue of: \$25,955,085 (State General Funds); \$734,078,119 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$132,764,386 (Healthy MI-Medicaid and Substance Use Disorders (SUD)); \$17,686,447 (Wayne County Local Match); \$4,040,539 (Public Act 2 Funds); \$4,988,982 (State Grant portion of OBRA and SUD); \$39,045,273 (Federal Grant Funds); \$241,000 (Local Grant Funds); \$1,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue).

Outstanding Quality Issues (Y/N)? \_ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

<b>Revenue</b>	<b>FY 21/22</b>	<b>Annualized</b>
MULTIPLE	\$ 969,725,954.00	\$ 969,725,954.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 969,725,954.00	\$ 969,725,954.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

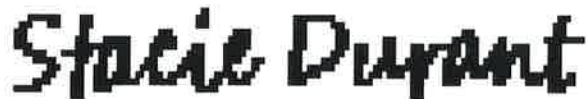
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Monday, July 25, 2022

Signed: Friday, July 22, 2022



BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: BA#22-17R4 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: DWIHN SUD Department

Contract Title: Michigan Celebrate Recovery Walk, Novaceuticals, and DWC ASAP

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 8/10/2022

Proposed Contract Term: 8/17/2022 to 9/30/2022

Amount of Contract: \$ 8,861,022.00 Previous Fiscal Year: \$ 6,291,109.00

Program Type: New

Projected Number Served- Year 1: 3,100 Persons Served (previous fiscal year): 3100

Date Contract First Initiated: 8/17/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the allocation of PA2 funds totaling \$247,500 to the following SUD Programs

The SUD Department is requesting \$10,000 for the National Council on Alcoholism and Drug Dependence in PA2 funds for the annual statewide Celebrate Recovery Walk and Rally. The event will be held at Belle Isle Park, Saturday, September 10, 2022. This event is where people in recovery, their family and friends, addiction professionals and others can fellowship and speak out about the reality of recovery. There will be guest speakers and the message is always prevention and treatment work and recovery are possible.

The SUD Department is requesting \$235,000 in PA 2 funds to purchase 2,500 Naloxone Kits at \$94.00 each from Novaceuticals, LLC. The bid was available to the public from May 13, 2022, and ended on June 3, 2022. The bid contract will be for one (1) year, effective upon Board Approval, with up to two (2) 1-year renewal options. Novaceuticals LLC, was the apparent low Bidder, was deemed responsive and responsible. DWIHN will continue to train and disseminate the medication to residents interested in having the lifesaving medication for our Detroit Wayne County.

The SUD Department is requesting \$2,500 in PA 2 funds to cover being a co-sponsor of the DWCASAP conference. Participation in the program allows DWIHN to showcase the programs and services we offer to our community. The virtual conference will provide interactive opportunities for discussion with renowned experts in Certified Community Behavioral Health Clinics. The conference is scheduled for July 21.

This request is to increase FY 2022 SUD Treatment Program of 8,613,522 by \$247,500 to an amount not to exceed \$8,861,022 to consist of Federal Block Grant 7,208,474 and Public Act 2 funds \$1,652,548 to provide SUD services.

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval not to exceed the approved amount.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: PA2

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 21/22</b>	<b>Annualized</b>
SUD Block Grant	\$ 7,208,474.00	\$ 7,208,474.00
PA 2	\$ 1,652,548.00	\$ 1,652,548.00
<b>Total Revenue</b>	<b>\$ 8,861,022.00</b>	<b>\$ 8,861,022.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

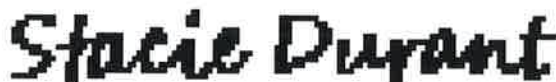
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Tuesday, August 9, 2022

Signed: Tuesday, August 9, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-65 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Wayne State University

Contract Title: ECHO Survey- Adults & Children

Address where services are provided: None

Presented to Finance Committee at its meeting on: 8/3/2022

Proposed Contract Term: 7/1/2022 to 6/30/2023

Amount of Contract: \$ 121,074.00 Previous Fiscal Year: \$ 104,633.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 7/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This contract is for Wayne State University (WSU) Center for Urban Studies to administer two adults and the ECHO survey for children for a total of \$121,074. (FY22 @ \$30,269; FY23 @ \$90,805).

Terms: July 1, 2022 - June 30<sup>th</sup> 2023

The Customer Service unit is responsible for measuring various satisfaction and member experience, particularly related to NCQA requirements. It has been established and accepted by NCQA that the ECHO® Survey (developed with support from the Agency for Healthcare Research and Quality (AHRQ)), is fully recognized as an acceptable tool for measuring the experience of care and outcomes for Managed Behavioral Healthcare Organizations. In an effort to reduce cost in the future DWIHN is investigating the ability to work with WSU to further assist us in developing a tool that will combine both the adult and children's survey, through guidelines acceptable by NCQA and the ECHO® requirements. Since we have previously worked with WSU Center for Urban Studies and because they are a not-for-profit organization we are asking for Comparable Source for the continued purchase of services for FY 22/23.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
Multiple	\$ 121,074.00	\$ 121,074.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 121,074.00	\$ 121,074.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64914.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, July 11, 2022

Signed: Monday, July 11, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-67 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Children's Center of Wayne County Inc., Starfish Family Services (MH)

Contract Title: DWIHN Additional General Funds Program

Address where services are provided: 30000 Hively, Inkster Mi. 48141

Presented to Program Compliance Committee at its meeting on: 8/10/2022

Proposed Contract Term: 10/1/2021 to 9/30/2022

Amount of Contract: \$ 1,000,000.00 Previous Fiscal Year: \$ 1,400,000.00

Program Type: Continuation

Projected Number Served- Year 1: 1,000 Persons Served (previous fiscal year): 850

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the allocation of excess general fund dollars totaling \$1,000,000 for the fiscal year September 30, 2022 in which The Children's Center will receive \$500,000 to support the Adoption Program and Starfish will receive \$500,000 to support the Behavioral Health Professionals. The two programs are non-Medicaid programs, that provide benefit to the children we serve, that are currently in place and have incurred expenses for the fiscal year 2022. This board action restores the funding provided in prior year (BA 21-69) that was eliminated due to the current year general fund reduction.

DWIHN will be requesting that funds can be re-allocated without board approval between these specific programs in the event a program is under/over funded up to the total allocation of \$1 million. This flexibility will ensure the funding will be spent by September 30, 2022 and reduce the risk of lapsing funds to the MDHHS.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:



Source of Funds: General Fund

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 21/22</b>	<b>Annualized</b>
State General Funds	\$ 1,000,000.00	\$ 1,000,000.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 1,000,000.00	\$ 1,000,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06300

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Friday, August 5, 2022

Signed: Friday, August 5, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-68 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Amazing Organizations Inc.

Contract Title: Staff Training Services

Address where services are provided: None

Presented to Executive Committee at its meeting on: 8/15/2022

Proposed Contract Term: 7/1/2022 to 6/30/2023

Amount of Contract: \$ 67,093.52 Previous Fiscal Year: \$ 50,093.52

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 7/1/2019

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network HR Department is requesting a one-year renewal of the contract between DWIHN and Mastery Technologies, Inc., in an amount not to exceed \$17,000.00, for online Human Resources Training/Staff Development services relative to the provision of online training and development to all DWIHN team members. We previously contracted and renewed the agreement with Mastery through purchase orders, as the contract amount was below the \$50,000 threshold required for board consideration. In reviewing the request for this renewal, Purchasing found that the cumulative amount was now over \$50,000 (\$50,093.52) for the contract, requiring board approval to renew.

The Network's membership in ASE has allowed us to receive more comprehensive staff development services from Mastery Technologies at a lower rate. We are fortunate to be able collaborate with them. DWIHN feels it in our best interest to renew this agreement for the provision of training for DWIHN staff.

This revision would bring the total contract amount to \$67,093.52.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

<b>Revenue</b>	<b>FY 22/23</b>	<b>Annualized</b>
Multiple	\$ 67,093.52	\$ 67,093.52
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 67,093.52	\$ 67,093.52

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Thursday, August 11, 2022

Signed: Thursday, August 11, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

Approved

Rejected

Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-03 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Michigan Rehabilitation Service

Contract Title: Michigan Rehabilitation Services (MRS)

Address where services are provided: 17411 Grand River, Detroit, MI 48227

Presented to Program Compliance Committee at its meeting on: 8/10/2022

Proposed Contract Term: 10/1/2022 to 9/30/2023

Amount of Contract: \$ 443,565.00 Previous Fiscal Year: \$ 443,565.00

Program Type: Continuation

Projected Number Served- Year 1: 2,297 Persons Served (previous fiscal year): 2079

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action request a one year contract for fiscal year ending September 30, 2023 for the continued funding for an Inter-Agency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00.

The agreement was established in 1994 as a means to increase member access to MRS, thereby, enabling members to become employed and self sufficient. DWIHN funding of \$443,565.00 combined with MRS ICTA Federal Share revenue of \$1,199,268.00 brings the program total revenue to \$1,642,833.00 for Wayne County.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): Y

Revenue	FY 22/23	Annualized
State General Fund	\$ 443,565.00	\$ 0.00

	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 443,565.00	\$ 0.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.07226

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:

**Eric Doeh**

**Stacie Durant**

Signed: Friday, July 29, 2022

Signed: Friday, July 29, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_

\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-09 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 8/17/2022

Name of Provider: Long Insurance Services, LLC

Contract Title: Professional Liability Insurance- Long Insurance Services, LLC

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 8/15/2022

Proposed Contract Term: 8/26/2022 to 8/26/2023

Amount of Contract: \$ 138,439.00 Previous Fiscal Year: \$ 91,289.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 8/26/2019

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) staff recommends approval of a one-year contract renewal between DWIHN and Long Insurance Services, LLC., in the amount not to exceed \$\$138,439.00 from August 26, 2022 through August 25, 2023. The policy provides professional liability coverage as it relates to the Medical Director and other professional staff.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Multiple	\$ 138,439.00	\$ 138,439.00

	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 138,439.00	\$ 138,439.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)? Y

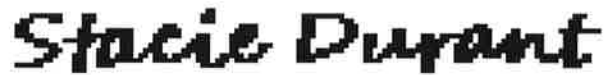
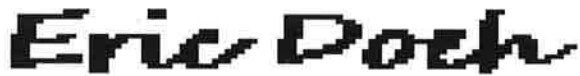
Approved for Submittal to Board:

Eric Doeh, Chief Executive Officer

Stacie Durant, Chief Financial Officer

Signature/Date:

Signature/Date:



Signed: Friday, August 12, 2022

Signed: Friday, August 12, 2022

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the 17<sup>th</sup> day of August, 2022.

- Approved
- Rejected
- Modified as follows: \_\_\_\_\_  
\_\_\_\_\_

Executive Director - Initial here: \_\_\_\_\_

Tabled as follows: \_\_\_\_\_

Signature Lillian M. Blackshere  
Board Liaison

Date 8/17/2022