



## **Detroit Wayne Integrated Health Network**

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**FULL BOARD**  
**Wednesday, February 21, 2024**  
**Hotel St. Regis**  
**3071 W. Grand Blvd.**  
**Detroit, MI 48202**  
**1:00 p.m.**  
**AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – January 17, 2024  
October 18, 2023 - Closed Session Minutes
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – January 16, 2024  
Approved Program Compliance Committee Minutes – January 10, 2024
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. NOMINATING COMMITTEE** – Election of Officers
- IX. CEO ANNUAL INCENTIVE COMPENSATION OBJECTIVES FY2023/2024**
- X. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) Update Board Development – Board Study Session – (Wednesday, January 31, 2024)
    - 2) BA#23-38 (Revised) – Workers’ Compensation Insurance (*Exigent Approval*)
    - 3) Update Community Mental Health Association of Michigan (CMHAM) Annual Winter Conference February 6<sup>th</sup> & 7<sup>th</sup> 2024 – Kalamazoo, Michigan (Nominations)
    - 4) National Council for Mental Wellbeing – NatCon24 – April 15-17, 2024, St. Louis, Missouri
    - 5) Regional Chamber of Commerce 2024 Mackinac Policy Conference – Mackinac Island, Michigan (May 28<sup>th</sup>– 31<sup>st</sup>, 2024)
    - 6) Community Mental Health Association of Michigan (CMHAM) Annual Summer Conference – June 11<sup>th</sup> & 12<sup>th</sup> 2024 – Grand Traverse, Michigan (Elections)
    - 7) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference – October 21<sup>st</sup> & 22<sup>nd</sup> 2024 – Grand Traverse, Michigan

### Board of Directors

Kenya Ruth, Chairperson  
Karima Bentounsi  
Angelo Glenn

Dr. Cynthia Tauog, Vice Chairperson  
Angela Bullock  
Jonathan C. Kinloch

Dora Brown, Treasurer  
Lynne F. Carter, M.D.  
Kevin McNamara

William Phillips, Secretary  
Eva Garza Dewaelsche  
Bernard Parker

**Eric W. Doeh, President and CEO**



- B) Executive Committee
  - 1) Update Board Self-Assessment
  - 2) Update Annual Report to the Commission
- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

**XI. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT**

**XII. QUALITY ASSURANCE PERFORMANCE IMPROVEMENT PLAN (QAPIP) EXECUTIVE SUMMARY** (Program Compliance)

**XIII. QUALITY ASSURANCE PERFORMANCE IMPROVEMENT PLAN (QAPIP) PLAN DESCRIPTION FY2023-2025** (Program Compliance)

**XIV. QUALITY ASSURANCE PERFORMANCE IMPROVEMENT PLAN (QAPIP) ANNUAL EVALUATION AND WORKPLAN FY2022-2023** (Program Compliance)

**XV. QUALITY ASSURANCE PERFORMANCE IMPROVEMENT PLAN (QAPIP) WORK PLAN FY2023-2024** (Program Compliance)

**XVI. UNFINISHED BUSINESS**

**Staff Recommendations:**

- A. BA#22-57 (Revision 2) – Professional & Strategy Development for Clinical Leadership (Executive)
- B. BA#22-66 (Revision 4) – HPS Consulting, LLC Amendment for NCQA (Program Compliance)
- C. BA#24-06 (Revision 3) – Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY 23/24 (Program Compliance)
- D. BA#24-07 (Revision 3) – Detroit Wayne Integrated Health Network (DWIHN) Operating Budget FY2023/2024 (Finance)

**XVII. NEW BUSINESS**

**Staff Recommendations:**

- A. BA#24-49 – Medical Laboratory Testing Services (Program Compliance)
- B. BA#24-50 – Care Center Pharmacy Services (Program Compliance)
- C. BA#24-52 – LAZ Karp Parking (Finance)
- D. BA#24-53 – Temporary Office Furniture New Center One Building – Efficient Office Solutions (Finance)
- E. BA#24-54- Michigan Collaborative Care Program (MC3) and Behavioral Health Consultant (Program Compliance)
- F. BA#24-55 – Linen Services (Program Compliance)
- G. BA#24-56 – IMPROve Health (formerly MPRO) (Program Compliance)
- H. BA#24-57 – Professional Liability Insurance – Direct Services (Executive)

**XVIII. AD HOC COMMITTEE REPORTS**

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

**XIX. PRESIDENT AND CEO MONTHLY REPORT**

- A. Update Crisis Care Center
- B. Update Provider Stability Plan
- C. Update Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign

**XX. COMMUNICATIONS/MEDIA REPORT**

**XXI. PROVIDER PRESENTATION – Geshher Human Services (formerly JVS Human Services)**

**XXII. REVIEW OF ACTION ITEMS**

**XXIII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XXIV. ADJOURNMENT**



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
FULL BOARD  
Meeting Minutes  
Wednesday, January 17, 2024  
1:00 p.m.**

**BOARD MEMBERS PRESENT**

Kenya Ruth, Chair

Dr. Cynthia Taueg, Vice Chair

Dora Brown, Treasurer

William Phillips, Secretary

Angela Bullock

Eva Garza Dewaelsche

Commissioner Jonathan C. Kinloch

Angelo Glenn

Kevin McNamara

**BOARD MEMBERS ATTENDING VIRTUALLY:** Mr. Bernard Parker

**BOARD MEMBERS EXCUSED:** Lynne F. Carter, M.D., and Ms. Karmina Bentounsi

**SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD:** Mr. Thomas Adams, Chair, Substance Use Disorder Oversight Policy Board

**GUEST(S):** None

**CALL TO ORDER**

The Board Chair, Ms. Ruth, welcomed, thanked everyone for attending the meeting and apologized for late start of the meeting. The meeting was called to order at 1:09 p.m.

**ROLL CALL**

Roll call was taken by the Board Liaison Ms. Lillian Blackshire and a quorum was present.

Mr. Doeh requested that Board Action #24-30 (Revised) Purchase of a Building in Downriver Wayne County for Crisis Stabilization Unit be added to the agenda as well as a discussion of the Board Action. It was noted that discussion of the Board action had taken place at the Board Executive Committee meeting held yesterday. Ms. Y. Turner, VP of Legal Affairs informed the Board Chair that for the Board action to be added to the Full Board agenda she would need to have a motion to discharge a committee from consideration of that item so that it can be brought before the Full Assembly.

It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche that Board action #24-30 (Revised) Purchase of a Building in Downriver Wayne County for Crisis Stabilization Unit be discharged from consideration of the Board Executive Committee and brought before the Full Board for consideration and placed on the agenda under XII. New Business as item A. Discussion ensued. A voice vote was taken, however, Commissioner Kinloch called for a roll call vote. Board Member Bullock noted that she did not register a vote during the oral vote and inquired as to whether she should participate in the roll call vote. Legal provided research and noted that it would be proper for her to vote during the roll call vote since she was present when

the vote was called and did not abstain or vote Nay she would have been counted as a Yea vote. **The motion carried with Dr. Taueg; Ms. Bullock; Ms. Garza Dewaelsche; Mr. Glenn; Commissioner Kinloch; and Mr. McNamara voting Yea, and Mr. Phillips, Ms. Brown and Ms. Ruth voting Nay.**

#### **MOMENT OF SILENCE**

The Board Chair, Ms. Ruth, called for a moment of silence. Moment of Silence taken.

#### **APPROVAL OF THE AGENDA**

Ms. Turner, VP of Legal Affairs notified the Chair she needed to approve the revised agenda as it had not been previously approved. The Board Chair called for a motion on the agenda. **It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of the revised agenda.** There was no further discussion. **Motion carried with Mr. Phillips and Ms. Ruth voting Nay.**

#### **APPROVAL OF BOARD MINUTES**

The Chair called for a motion on the Board minutes from the Full Board meeting of November 15, 2023. **It was moved by Mr. Glenn and supported by Dr. Taueg to approve the Full Board minutes of November 15, 2023.** There was no further discussion. **Motion carried unanimously.**

#### **RECEIVE AND FILE**

The approved minutes from the Finance Committee meeting of November 1, 2023, and the approved minutes from the Program Compliance Committee meeting of November 8, 2023 were received and filed.

#### **ANNOUNCEMENTS**

##### Network Announcements

Ms. T. Devon, Director of Communications, reported on three major events. “Let’s Talk Human Trafficking” will take place on Wednesday, January 17, 2024, at Greater Grace Temple located at 23500 W. Seven Mile Road Detroit, Michigan 48219 from 6:00 p.m. to 8:00 p.m. This event will be hosted by Ms. Randi Rossario and Mr. Doeh will provide the welcome. “Clergy Conversations II” will take place on Thursday, February 8, 2024, at Grosse Pointe Memorial Church located at 16 Lake Shore Dr. Grosse Pointe Farms, Michigan 48236 from 10:00 am. to 11:30 a.m. The conversation will explore ways of improving mental wellness in their communities. The third event is “Courageous Conversations – Love Shouldn’t Hurt – Promoting Safe and Healthy Relationships” will take place on Tuesday, February 20, 2024, at 27<sup>th</sup> Letter Books located at 3546 Michigan Ave. Detroit, Michigan 48216 from 5:00 p.m. to 7:00 p.m. This event will focus on discussions about domestic violence and where to get assistance. Please feel free to share this information with your networks. All were invited to attend. There were no further events reported.

##### Board Announcements

Ms. Ruth and the board wished Board member Angela Bullock a Happy Birthday. There were no further announcements.

## NOMINATIONS COMMITTEE

The Board Chair Ms. Ruth noted that the members of the Nominating Committee had been appointed and per the Board Bylaws the slate of appointments shall be submitted for Board confirmation at the Board regular January meeting. The Chair announced the appointments as Mr. Bernard Parker, Chair; Commissioner Jonathan C. Kinloch, Vice Chair; Mr. Angelo Glenn and Mr. William Phillips.

The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Mr. Glenn approval of the Board Chair's slate of appointments for the Nominating Committee as Mr. Parker, Chair; Commissioner Jonathan C. Kinloch, Vice Chair; Mr. Glenn and Mr. Phillips.** There was no further discussion. **Motion carried.**

## BOARD COMMITTEE REPORTS

### Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported that the Board Study Session will be held on Wednesday, January 31, 2024 from 9:00 am. to 5:00 p.m. at the Corner Ball Park located in Detroit, Michigan. Board Governance Training will take place at the Board Study Session.

The Board Chair noted that Exigent approval had been provided for Board action #24-08 (Revised) Professional Liability Insurance Direct Services – Long Insurance.

The Metro Region Meeting was held on November 30<sup>th</sup> 2023 and was hosted by Oakland County; there was both in person and virtual options to attend. Ms. Bullock gave a brief overview and noted that she and Dr. Taueg attended in person along with DWIHN Leadership and staff. There were several board members that attended virtually. Updates were provided from each county and there was a robust discussion on Redetermination from Medicaid. An opportunity was provided for each county to share their efforts and how the greater community has been served.

The Chair noted the Community Mental Health Association of Michigan (CMHAM) Annual Winter Conference will be held February 6<sup>th</sup> and 7<sup>th</sup> 2024 at the Radisson Plaza, in Kalamazoo, Michigan. Nominations will be taken at the Winter Conference; individuals do not need to be present to be nominated. Currently, Ms. Brown is scheduled to attend. Board members that are interested in attending should contact the Board Liaison.

The Chair noted the National Council for Mental Wellbeing – NatCon 24 will be held April 15<sup>th</sup> -17<sup>th</sup> in St. Louis, Missouri and at this time Mr. Glenn and Ms. Bullock are scheduled to attend; the Chamber of Commerce 2024 Mackinac Policy Conference will be held on Mackinac Island May 28<sup>th</sup> – May 31<sup>st</sup> 2024 and there are several board members and staff scheduled to attend.

The Chair noted the Community Mental Health Association of Michigan (CMHAM) Annual Summer Conference will be held in Grand Traverse, Michigan June 11<sup>th</sup> and 12<sup>th</sup> 2024. Elections will take place at the conference; individuals must be present to be elected and voting delegates will be needed.

The Chair noted the Community Mental Health Association of Michigan Annual Fall Conference will be held October 21<sup>st</sup> and 22<sup>nd</sup> 2024 in Grand Traverse, Michigan. Board members that are interested in attending any of the conferences were directed to contact the Board Liaison. There was no further discussion on the Board Chair report. The report of the Board Chair was received and filed.

### Executive Committee

It was reported that members of the Board Executive Committee met in November, 2023 with the CEO. The Board Chair has an upcoming meeting with the CEO this month. The CEO Annual Incentive Compensation Objectives for FY23/24 will be postponed to February.

The Board Self-Assessment has been distributed electronically. Board members were encouraged to take a couple of minutes and complete the Self-Assessment; the results will be provided in February as several board members have yet to complete the assessment; it was noted that at this time only four board members had completed the assessment. The assessment is important and will provide information on the strengths of the Board and areas for board development.

There was no further discussion. The Executive Committee report was received and filed.

### Finance Committee

Ms. Brown, Committee Chair provided a verbal report. It was reported the committee met on Tuesday, January 16, 2024. It was reported that on December 5, 2023 DWIHN issued \$20.7 million in retention payments to approximately 15,854 employees in the Wayne County provider Network and DWIHN. Full-time and part-time staff received \$1,400 and \$700 respectively. Approximately 94% (300/319) of the DWIHN provider network completed the survey. There were four (4) board actions that were considered by the committee; cash flow remains strong and liquidity is solid. There was no further discussion. The report of the Finance Committee was received and filed.

### Program Compliance Committee

The Board Chair, Ms. Ruth requested the Program Compliance Committee report. Dr. Taueg reported and noted that the meeting was chaired by Dr. Carter, Vice Chair. It was reported there was a number of outstanding reports that were presented to the committee. They were especially pleased to receive an update on the Zero Suicide Initiative presentation. Also received an update on the September visit to Philadelphia where much was learned about what is working and best practices. The Committee considered five Board actions that were all referred to Full Board for consideration. There was no further discussion. The report of the Program Compliance Committee was received and filed.

### Recipient Rights Advisory Committee

Mr. Glenn, Chair, Recipient Rights Advisory Committee (RRAC) gave a verbal report. It was reported that the Recipient Rights Advisory Committee met on January 8, 2024. There were no staffing updates or reports provided at the meeting. RRAC has completed and submitted the Michigan Department of Health and Human Services (MDHHS) Annual Report and the Tri-Annual report on December 30<sup>th</sup>. A hard copy of the MDHHS Annual Report was provided to each board member in their packets for their review. The Committee was looking forward to receiving the results in February. Mr. Glenn noted that Dr. McCalister, Director of Recipient Rights, was in the audience to answer any questions from board members in regards to the Annual Report. There were no questions from board members on the report. The Committee is requesting all providers to ensure their employees are trained within 30 days of their hire to remain in compliance of the Mental Health Code Citation. There was no further discussion. The Recipient Rights Advisory Committee report was received and filed.

## SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board, noted there was no report and the Substance Use Disorder Oversight Policy Board is scheduled to meet on Monday, January 22, 2024.

### UNFINISHED BUSINESS

#### Staff Recommendations:

- A. BA#21-64 (Revision 2) – COVID-19 Mental Health Block Grant Supplemental Funding. The Chair called for a motion. **It was moved by Dr. Tauzeg and supported by Ms. Bullock approval of BA#21-64 (Revision 2).** DWIHN is requesting the approval to access MH COVID-19 Supplemental Block Grant funding not to exceed \$1,089,622. This amount includes carryover supplemental COVID-19 funding in the amount of \$483,340 (to be spent by March 4, 2024) and additional funding of \$68,000 for Behavioral Health Workforce Stabilization Support and \$538,282 for ACT/IDDT Teams within the network (both to be spent by September 30, 2024) for a total amount not to exceed \$1,089,622. DWIHN will enter into several comparable source agreements with vendors to carry out the approved projects. A budget adjustment will be forthcoming to certify associated revenues. There was no further discussion. **Motion carried.**
- B. BA#22-66 (Revision 3) HPS Consultant, LLC Amendment for NCQA. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Bullock approval of BA#22-66 (Revision 3).** M. Stanfield reporting. Detroit Wayne Integrated Health Network request Board approval to modify the existing contract with HPS Consulting LLC to increase the contract amount by \$20,000 resulting in an amended contract amount not to exceed \$219,375.00. The contract end date will remain unchanged. The amendment will allow for 160 additional hours of consultation during the existing contract period. There was no further discussion. **Motion carried.**
- C. BA#23-08 (Revision 2) – Crisis Intervention Services – Hegira Health. The Chair called for a motion. **It was moved by Dr. Tauzeg and supported by Mr. Glenn approval of BA#23-08 (Revision 2).** Ms. E. Reynolds, Clinical Officer reporting. Detroit Wayne Integrated Health Network is requesting to add funds to Hegira Health Community Outreach for Psychiatric Emergencies (COPE) contract. The action is requesting to 1. Increase the September 30, 2023 not to exceed amount of \$8.4 million to \$8,560,000 which includes \$160,000 related to the \$2.00/hr. increase to Peer Direct Care workers. 2. To extend the contract period through March 31, 2024 for an additional amount not to exceed \$1,426,667.00. The board approved an extension through January 31, 2024 in October 2023 for \$2,853,333 for a total not to exceed amount through March 31, 2024 of \$4,280,000. In compliance with Medicaid requirements, this extension will continue the provision of intensive crisis stabilization services and pre-admission reviews by a multidisciplinary team to authorize and evaluate for higher and lower levels of care. In addition, this extension will allow Hegira programs to continue providing in person and telephonic clinical evaluations to determine medical necessity criteria for members in crisis, whether in AFC homes, on site in crisis stabilization-like units, or in emergency rooms. These services will allow for evaluations toward stabilization in the community as an alternative to inpatient settings utilizing a variety of options for the least restrictive environment. Discussion ensued regarding placement of the peer support. There was no further discussion. **Motion carried.**
- D. BA#23-41(Revision 2) iMPROve Health (formerly MPRO) The Chair called for a motion. **It was moved by Ms. Brown and supported by Ms. Bullock approval of BA#23-41 (Revision 2).** Ms. Leigh Wayna, Director of Utilization Management reporting. The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board action approval to extend a service contract with Michigan Peer Review Organization (MPRO) through March 31, 2024. No additional funds are being added to the contract. This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision making process for clinical claims adjudication. During this two (2) month extension period, we will be utilizing the Request for Proposal (RFP) process to solicit bids from other agencies to determine appropriate market rates for this service. There was no further discussion. **Motion carried.**



- E. BA#23-60 (Revision 2) – Sterling Security, LLC. The Chair called for a motion. **It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of BA#23-60 (Revision 2).** M. Maskey, Director of Facilities reporting. DWIHN Facilities is requesting board approval modification to the previously approved board action for Sterling Security, LLC to increase their contract term an additional three (3) months, with no change in contract amount, bringing the expiration to April 30, 2024. This will extend security services for DWIHN facilities and provide the additional time needed to finalize the RFP selection process. There was no further discussion. **Motion carried.**
- F. BA#24-06 (Revision 2) Detroit Wayne Integrated Health Network (DWIHN) Provider Network System FY 23/24 – Providers’ List included. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Dr. Taueg approval of BA#24-06 (Revision 2).** Ms. R. Williams, Director of Contract Management reporting. This board action is requesting the addition of five (5) providers Abound Rehabilitation Services; Emmanuel Care Staffing Agency; Somerset Residence LLC; Uttermost Care; and Vonnie’s World Non-Profit Corp to the DWIHN Provider Network. BA#24-06 (Revision 2) requires no budget increase due to the reallocation of funds within the total budget. DWIHN is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. The services include the full array of behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change. There was no further discussion. **Motion carried.**
- G. BA#24-07 (Revision 2) DWIHN Operating Budget FY2023/2024. The Chair called for a motion. **It was moved by Mr. Glenn and supported by Ms. Garza Dewaelsche approval of BA#24-07 (Revision 2).** Ms. S. Durant, VP of Finance reporting. Board approval is requested to certify additional revenues of \$995,787 and authorize expenditures of a like amount, and decertify revenues of \$159,331 and deauthorize expenditures of a like amount in the FY2024 budget as noted below: 1. Certify grant revenue totaling \$995,787 of additional Block Grant funds for gambling prevention; Federal SAMSHA grant funds for zero suicide initiatives; local grant funds for youth suicide prevention and Crisis Intervention Team training initiatives and PASARR funds to cover positions mistakenly excluded from the FY24 Board approved budget. These positions were included in the Board approved position list but were not allocated funding. 2. Decertify Crisis Care Center revenue, resulting from the elimination of the Adult Crisis Residential Unit and expansion of Children’s Crisis Stabilization unit at the Milwaukee location. This board action also includes the use of \$4,261,230.00 of Medicaid Reserve funds as follows: Administrative positions included in the FY24 Board approved position list yet mistakenly not allocated funding. The costs were included in FY23 therefore does not result in an increase to the administrative budget. Direct services positions included in the FY24 Board approved position list yet mistakenly not allocated funding; miscellaneous administrative and direct services operating costs mistakenly excluded from the FY24 Board approved budget due to formula errors in budgeting worksheets; salaries/benefits for two (2) administrative positions and employee promotions; new CCBHC direct service positions and ten (10) contingent Call center positions to fill staffing gaps. There was no further discussion. **Motion carried.**
- H. BA#24-08 (Revised) – Professional Liability Insurance – Direct Services. Y. Turner, VP of Legal Affairs reporting. DWIHN requested exigent approval from the Board Chair to bind Professional Liability Insurance for direct services which will be added as an endorsement to our current policy through Beazley for the period of 12-15-2023 through 8-26-2024. Long Insurance Services is the Broker and will bind insurance through Beazley by Affinity Insurance Corop. The coverage will include \$1,000,000 per occurrence and \$3,000,000 in the aggregate with a \$25,000.00 deductible. The premium payment inclusive of taxes and fees is not to exceed \$117,069.35 This coverage is needed for DWIHN to begin providing direct services. **The Board Chair provided exigent approval on January 23, 2024.**
- I. BA#24-37 (Revised) – MMRMA Insurance – The Chair called for a motion. **It was moved by Mr. McNamara and supported by Mr. Glenn approval of BA#24-37 (Revised).** Y. Turner, VP of Legal Affairs reporting. This Board action is to revise and add additional funds to the current Michigan Municipal Risk Management Authority (“MMRMA”) insurance policy increasing the total amount to cover DWIHN’s recently acquired twelve (12) Mobile Crisis Services Vans. This policy is DWIHN’s comprehensive liability, casualty, and property insurance. The premium is increasing by an amount not to exceed \$11,429.00 which brings the total premium to \$309,657.00 for FY2023-2024. The policy end date remains unchanged however it should be noted the costs will be charged to the Mobile Crisis

Business Unit. MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan. DWIHN has been a member of MMRMA since FY 2014-15. As a member of MMRMA, DWIHN has access to MMRMA's risk management program and risk control services, which assists members to identify, prevent and mitigate losses. Discussion ensued. Mr. McNamara noted that Ms. Blackwell came and presented to all of the mayors in Western Wayne County which covers about 700,000 people. They are very excited about the Mobile Crisis program; he thanked DWIHN for the presentation that was given in his community. There was no further discussion. **Motion carried.**

## **NEW BUSINESS**

### **Staff Recommendations:**

A. BA#24-30 Purchase of Building in Downriver Wayne County for Crisis Stabilization Unit. This Board action was added to the agenda by motion. The Chair called for a motion. **It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche approval of staff recommendation BA#24-30.** DWIHN Administration is requesting approval to purchase property at 3931 W. Jefferson Ave., Ecorse, Michigan for an amount not to exceed \$1,500,000 plus related closing costs. The site is 32,645 square feet and sits on over 2 acres in a desired community for our behavioral healthcare services. The building is on a major roadway, in front of a bus stop, next door to police/fire and city services; DWIHN has also established ample support from community leadership. In October 2023 (BA#24-30) funding for the purchase of a Downriver site was approved in an amount not to exceed \$4 million, and the utilization of the MDHHS state grant funds \$6 million which was awarded to purchase and allow for expenses needed to have a crisis care center in the Downriver community. A robust discussion ensued which included information provided by Mr. McNamara on the research performed by his staff members review of the documents and their evaluation of the value of the building; Mr. Parker's overview of the discussion that took place at the Board Building Committee meeting in which he noted would come after this action. He noted there were concerns at the Board Building Committee because they did not have a Purchase agreement to review; or the requested building inspection to determine the condition of the building; or the comparison of a new construction. He also noted the cost per square foot was high. The Board action was moved to Executive Committee because of timing. The Purchase Order Agreement; the building inspection and a verbal report of a new construction was provided at the Executive Committee meeting. The Executive Committee requested more time to make a determination and requested another month to get more information; staff was requested to ask for more time from the seller as the document was to expire on February 12<sup>th</sup>. Mr. Parker also noted that the Executive Committee removed it from their agenda because they wanted more information. Mr. Maskey provided an overview about the process of Tetra Tech and noted that in the report there was information regarding the foundation, façade, structural footings; the roof; the walls; the numbers in the report; what has to be done to make the building usable; the boxes that have to be checked which could include ceiling height; square footage, acreage; parking; what needs to be repaired and the cost associated with the repairs and the only part not being addressed was the environmental. Clarification was provided on whether information was requested on a new building or renovation with an overview being provided from the original board action in October that was approved by the Board to purchase a building in the downriver community that was in an amount not to exceed \$4 million dollars. Discussion ensued regarding the board action coming back to the board for approval before a purchase could take place and if this board action is approved what comes back before the board. It was noted that this board action would authorize the purchase of the building and what would come back before the board would be individual contracts associated with the same. Mr. Doeh provided an overview of the process of the work done with the downriver building and work done on the buildings now in progress and requested the Board to allow staff to do their jobs. Mr. Phillips reminded staff and the CEO that the Board has a fiduciary responsibility to ensure we are spending monies properly and noted the due diligence; the level of expenditures to be spent; the request made at the Executive Committee for more time to review the information; when the money had to be spent which was 2027 and reporting to state. Ms. Brown requested information from Mr. Maskey regarding the appraisal and

the amount noted in the appraisal at which time Attorney Turner advised that if the appraisal amounts were to be discussed it was recommended the board move into closed session. **Ms. Brown moved to go into closed session at which time Commissioner Kinloch noted that he had called for the question. It was moved by Commissioner Kinloch and supported by Mr. Glenn to call the question.** Attorney Turner noted that if the question was called it took precedent; would not be debatable and would end discussion. Discussion ensued regarding the Chair recognizing Commissioner Kinloch and if he had the floor. Attorney Turner advised that if the maker of the motion was not recognized by the Chair the motion was not recognized; however if the maker of the motion to call for the question was recognized by the Chair then the Chair would have to take an immediate vote. The Chair noted that Ms. Brown had been recognized. **The motion to call the question was withdrawn by Commissioner Kinloch. The motion to move into closed session was withdrawn by Ms. Brown.** Discussion ensued with Ms. Brown providing information regarding renovation costs; the history from the Board Building Committee; square footage; the repair to market value; summary of the repairs; the assessed value from the Ecorse Assessor's office; replacing the roof; the real value of the building; the true cash value of the 18,000 and 32,000 square foot building per the Ecorse Assessor's office; and the price we would be being paying per square foot. Discussion ensued regarding the need for the crisis center in the downriver community; if there was a need to delay the decision for a month and the need to keep the momentum going. The Chair recognized Commissioner Kinloch. **It was moved by Commissioner Kinloch and supported by Mr. McNamara to call for the question. The motion carried and a roll call vote was not taken; there were no Nay votes or abstentions. It was moved by Commissioner Kinloch and supported by Ms. Garza Dewaelsche to approve the staff recommendation for the purchase of the facility at 3931 W. Jefferson Ecorse, Michigan for \$1,500,000.00. A roll call vote was taken. The motion carried with Ms. Bullock; Ms. Garza Dewaelsche; Mr. Glenn; Commissioner Kinloch; Mr. McNamara; and Dr. Tauег voting Yea; and Ms. Brown; Mr. Phillips and Ms. Ruth voting Nay.**

- B. BA#24-48 American Society of Employers (ASE) – The Chair called for a motion. **It was moved by Dr. Tauег and supported by Mr. Glenn approval of BA#24-48.** Mr. Jody Connally, VP of Human Resources reporting. The Detroit Wayne Integrated Health Network (“Network”) is requesting a new agreement with the American Society of Employers (ASE) former contract approved on Board Action #21-71 for leadership training services and pre-employment services in the amount not to exceed \$120,000 for a period of February 1, 2024 – January 31, 2025. The board action would be a continuation of the previous agreement and services with ASE and will allow ASE to continue to provide supervision training for executive leadership, directors, and managers at DWIHN, as well as providing pre-employment services such as drug screens and background checks. The previous contract amount was \$334,505.00 for a term 10/1/19 through 9/3023. There was no further discussion. **Motion carried.**

## **AD HOC COMMITTEE REPORTS**

### Policy/Bylaw Committee

The Chair, Ms. Ruth, requested the Policy/Bylaw Committee report. Dr. Tauег, Committee Chair noted there was no report as the committee did not meet during the month of December.

### Strategic Plan Committee

The Chair, Ms. Ruth, requested the Strategic Plan Committee report. Ms. Maria Stanfield, Director of Strategic Operations, reported on behalf of Lynne F. Carter, M.D. and noted the Strategic Plan Committee did not meet during the month of December. There was no report.

### Board Building Committee

Mr. Parker Committee Chair reported that the Building Committee met on Tuesday, January 10, 2024. A verbal report was provided. It was noted that a brief discussion regarding the Board

Building Committee had taken place earlier regarding the Downriver building and how the committee had referred it to the Executive Committee. In addition, there was information provided on when the Woodward building is anticipated to be completed; the generator is in and hopefully the building will open in February. It is anticipated that the Milwaukee building's generator will arrive shortly within the next couple of weeks and a better date will be provided when that will be completed. The Chair inquired as to if we will be moving into the new facility at the end of this month. Mr. Doeh noted there will be a 60 day period where they will have to do inspections and March was the promised move date to the new building. There was no further discussion. The Building Committee report was received and filed.

#### **PRESIDENT AND CEO MONTHLY REPORT**

Mr. Doeh, CEO and President provided a written report for the record and provided a verbal report. It was reported that we received an award for \$5,100,000. The generators have been received for the 707 Milwaukee building and it was noted there was great work done by Ms. Wolfe on the Crisis Mobile vans. It was also reported that the Free Press did an article on two of our clinicians; and SUD Providers have set up incentives to address some of the disparity payments. Long term care discussions have taken place with the Mayor and County Executive. There have been conversations with a potential private partner about a 52 bed facility for integrated services and a 29 bed facility for long term care. There have been discussions with Director Hertel regarding another demonstration project that we will be taking part in. It was noted that our workforce has grown from 176 employees to well over 500 employees that are excited to work at Detroit Wayne Integrated Health Network. It was also reported that Ms. Moody has visited several offices for us to set up shop to provide behavioral health services so it will be a one stop shop. Mr. Doeh also noted that DWIHN is currently serving 123,000 persons.

There was no further discussion. The Board Chair thanked Mr. Doeh for the report. The report of the President and CEO was received and filed.

#### **QUARTERLY COMMUNICATIONS/MEDIA REPORT**

Ms. Ruth, Board Chair requested the Quarterly Communications Media Report. A PowerPoint Presentation was provided for the record. Ms. T. Devon, Director of Communications; Mr. Michael McElrath, Public Affairs Manager, Ms. J. Hearn, Communications and Community Outreach Liaison and Mr. M. Tate, Social Media Strategist reporting. Ms. T. Devon noted that a Public Affairs Manager had been hired and introduced him to the Board; it was noted that Mr. McElrath was a former employee of Detroit Wayne Integrated Health Network and had returned to a new position. Mr. McElrath provided an update on the Michigan Chronicle and its promotion of the first "Let's Talk" event series. This will be an ongoing town hall event with Randi Rossario as host. Mr. Doeh and Michigan Executive Director Ken Fischer of NAMI were live on air with WJBK Fox 2 News morning on December 14, 2023, to raise awareness of critical mental health issues during the holidays. It was also noted that DWIHN held a virtual Career Fair and Mr. Connally discussed the need for clinical staff and support as DWIHN expands services for the Crisis Mobile Units and the Crisis Care Center. There was also information shared on the Crisis Mobile Unit Launch and the renovation project for our new administrative building. Our new headquarters was added to the list of notable developments in 2023.

Ms. J. Hearn, Communications and Community Outreach Liaison reported on Youth United and Community Outreach. It was reported that DWIHN organized a Game Night at the Michigan

Science Center and a participant in “Stronger Together: A Community Chat about Preventing Domestic Violence”. A new Regional Youth Coordinator, Rakya Collins was added to Youth United Staff and upcoming events include “Let’s Talk Human Trafficking and Clergy Conversations II.

Mr. Tate, Social Media Strategist reported and provided an overview on the Social Media benchmark numbers and noted there were increases in the number of followers for Facebook (7,400 to 9,153); Instagram (1,547 to 2,651); Twitter (1,072 to 1,171); YouTube Subscribers (274 to 399); TikTok (9 to 87); and Linked In (1,300 to 2,282) as of December 2023. An overview was provided of the total audience and impression of all platforms and channels; and the Social Media Influencers as well as comments from those that have visited the DWIHN pages. An overview was provided on Google analytics and website for the months of September – October. It was reported that there were 6,222 Google Business profile interactions; 12,715 people viewed Goggle Business profile; 7,711 search which included DWIHN and 4,745 website clicks from Google. Mr. Tate noted that DWIHN is actively elevating mental health awareness on social media by sharing informative content, engaging narrative, and fostering a supportive online community. Facebook is still the top social media platform driving the most users to the DWIHN website and the top pages on the DWIHN website, excluding the Home page between September and December is the “SUD” page and the “For Providers” page. It was also reported that the Detroit Youth Choir and Youth United collaborated on a lot of posts highlighting the importance of mental health in youth, resources, and Youth United events and new partnerships included C&G Newspapers (Downriver) and Ms. Kathleen Springer – Facebook Influencer (Downriver, 25,000 followers). There was no further discussion. The Board thanked the Communications Department for their report.

**PROVIDER PRESENTATION** – There was no Provider Presentation for the month of January.

#### **REVIEW OF ACTION ITEMS**

A. Communications - Mr. McElrath to send a copy of the Fox 2 video and story regarding the Mobile Crisis program and vans to Board Liaison for distribution to the Board.

#### **GOOD AND WELFARE/PUBLIC COMMENT**

The Board Chair, Ms. Ruth read the Good and Welfare statement. Ms. Annie Moran, Community Health Manager Velocity Bio Group and Hikma Community Health addressed the board regarding Naloxone expansion; the availability of a higher dose of Naloxone that has been approved by the FDA, Senate Bill 542, and current legislation regarding Naloxone. Information was distributed to the Board. Discussion ensued regarding Senate Bill 542. The Board thanked Ms. Moran for her comments and requested that she be referred to the appropriate clinical staff member.

#### **ADJOURNMENT**

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. **It was moved by Dr. Taueg and supported by Mr. Glenn to adjourn. The motion carried unanimously.** The meeting adjourned at 2:56 pm.

Submitted by:  
Lillian M. Blackshire  
Board Liaison

# FINANCE COMMITTEE

MINUTES

JANUARY 16, 2024

2:00 P.M.

3071 W. GRAND BLVD.  
DETROIT, MI 48202  
(HYBRID/ZOOM)

<b>MEETING CALLED BY</b>	Ms. Dora Brown, Chair called the meeting to order at 2:09 p.m.
<b>TYPE OF MEETING</b>	Finance Committee Meeting
<b>FACILITATOR</b>	Ms. Dora Brown, Chair
<b>NOTE TAKER</b>	Ms. Nicole Smith, Finance Management Assistant
<b>ATTENDEES</b>	<b>Finance Committee Members Present:</b> Ms. Dora Brown, Chair Mr. Kevin McNamara, Vice Chair Ms. Eva Garza Dewaelsche
	<b>Committee Members Excused:</b> Ms. Karima Bentounsi Mr. Angelo Glenn
	<b>Board Members Present:</b> Ms. Kenya Ruth, Board Chair
	<b>Substance Use Disorder Oversight Policy Board Members Present:</b> Mr. Thomas Adams, SUD Oversight Policy Board Chair
	<b>Board Members Excused: None</b>
	<b>Staff:</b> Ms. Stacie Durant, VP of Finance; Mr. Eric Doeh, CEO and President; Mr. Manny Singla, Executive VP of Operations; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Mr. Keith Frambro, VP of IT Services; Mr. Jody Connally, VP of Human Resources, Mike Maskey, Director of Facilities
	<b>Staff Attending Virtually:</b> Jean Mira, Procurement Administrator
	<b>Guests: None</b>

## AGENDA TOPICS

- I. Roll Call Ms. Lillian Blackshire, Board Liaison

## **II. Roll Call**

Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.

## **III. Committee Member Remarks**

Ms. Brown, Chair called for Committee member remarks. There were no committee remarks.

## **IV. Approval of Agenda**

The Chair, Ms. Brown, called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Ms. Ruth and supported by Mr. McNamara approval of the agenda. **Motion carried.**

## **V. Follow-up Items:**

The Chair called for any follow-up items, it was noted by the Board Liaison Ms. Blackshire that there were two follow-up items.

The Committee requested the names of the five (5) Counties that contributed to the transfer of funds to the DWIHN general fund. The report was provided to the Committee members in the agenda packet of today's meeting by Stacie Durant, VP of Finance. Item resolved.

Mr. McNamara requested a copy of the Cash Investment Policy. The policy document was provided to Mr. McNamara by Stacie Durant, VP. of Finance. Item resolved. Mr. McNamara remarked he reviewed the policy and the state laws it references, and it's a good policy.

## **VI. Approval of the Meeting Minutes**

The Chair, Ms. Brown called for a motion on the Finance Committee minutes from the meeting on Wednesday, November 1, 2023. **Motion:** It was moved by Ms. Garza Dewaelsche and supported by Mr. McNamara approval of the Finance Committee minutes from the meeting of Wednesday, November 1, 2023. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

## **VII. Presentation of the Monthly Finance Report**

S. Durant, VP of Finance presented the Monthly Finance report. A written report for the twelve months ended November 30, 2023, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

On December 5, 2023, DWIHN issued \$20.7 million in retention payments to approximately 15,854 employees in the Wayne County provider network and DWIHN. Full-time and part-time staff received \$1,400 and \$700, respectively. Approximately 94% (300/319) of the DWIHN provider network completed the survey. DWIHN excludes universities, hospitals, governments, school districts, and non-Wayne County based providers.

Cash and Investments – comprise of funds held by three (3) investment managers, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the \$21.3 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$7.9 million in SUD and MH block grant due from MDHHS. Approximately \$5.3 million for October and November 2023 pass- through HRA revenue.

Accounts receivable/Allowance - Accounts receivable consist of approximately \$1.1 million and \$4.4 million due from Wayne County for actual 4th quarter PA2 and three local match payments respectively. In addition, approximately \$3.8 million is due from ICO's for reimbursement of state facility costs paid by DWIHN. Finally, DWIHN recorded \$73,000 in an allowance for a SUD provider due to length of amount owed and likelihood of

collections. Another SUD provider balance was determined to be uncollectible, and the allowance account was reduced at 9/30/23 to reflect the amount owed.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through November 30, 2023 was approximately \$146.6 million however actual payments were approximately \$88.0 million. The difference represents claims incurred but not reported and paid of \$58.6 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment; \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%. In addition, there is approximately \$3.0 million payable to MDHHS for state hospitals and October and November 2023 IPA tax payment.

Federal grants and contracts– The combined \$11.7 million variance relate primarily to Medicaid funding received in excess of budget however refer to letter H as expenses are \$9.3 million higher than budget. The overall expenses are within budget. CFO will review in a few months to determine the necessary budget adjustments needed.

SUD, Autism, Children, Adults and IDD services - \$9.3 million variance in excess of budget is due to timing. The CFO will review in a few months to determine the necessary budget adjustments needed.

The fiscal year September 30, 2023 account balances will affect the amounts reported in the balance sheet and income statements; amounts will change based on the continued closing of the books.

Discussion ensued regarding the uncollectable amounts, the IBNR (Incurred But Not reported) and the Income Statement. VP Durant noted the income statement is being monitored to determine if a budget adjustment needs to come forward and there were no concerns at this time. There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending November 30, 2023, was received, and filed by the committee.

#### **VIII. 4th Quarter FY23 Board Report for Procurement Non-Competitive under \$50,000K and all Cooperative Purchasing**

The 4th Quarter Procurement Report was presented by Ms. J. Mira, Procurement Administrator. The written report was provided to the Finance Committee and was included in the agenda packet for informational purposes. Noteworthy information includes purchasing percentages: Contract Percentage for Wayne County is 4.35% and Out of County is 95.654%; Funding Percentage w/o IT for Wayne County is 6.50% and Out of County is 93.50%. Amounts include Total under 50K or Cooperative purchasing total is \$1,834,223.62 Wayne County is \$79,812.74 IT total is \$606,733.68. Discussion ensued regarding the legal retainer with external counsel. There was no further discussion. The FY23 4th Quarter Procurement Report was received and filed.

#### **IX. Unfinished Business – Staff Recommendations:**

**a. Board Action #23-60 (Revision 2) – Sterling Security LLC.** Presented by Mike Maskey, Director of Facilities Department. DWIHN Facilities is requesting board approval modification to the previously approved board action for Sterling Security, LLC to increase their contract term an additional (3) months, with no change in contract amount, bringing the expiration to April 30, 2024. This will extend security services for DWIHN facilities and provide the additional time needed to finalize the RFP selection process. The Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelache approval of BA #23-60 (Revision 2) to Full Board. There was no further discussion. **Motion carried.**



**b. Board Action #24-07 (Revision 2) – FY 2023-2024 DWIHN Operating Budget.**

Presented by Stacie Durant, VP of Finance. Board Approval is requested to certify additional revenues of \$995,787 and authorize expenditures of a like amount and decertify revenues of \$159,331 and deauthorize expenditures of a like amount in the FY 2024 budget. Discussion ensued regarding the \$448,747 of salaries/benefits for two (2) new administrative positions (Associate VP of Operations - \$175K, Legal Counsel - \$126K, and employee promotions - \$11K). M. Singla, VP of Operations provided a detailed explanation for the need of the new position, and the duties the positions would handle and noted that as we expand into direct services, we wanted to ensure there was adequate coverage. Y. Turner, VP of Legal Affairs provided an explanation of the duties of the position and the need for the additional position. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of BA #24-07 (Revision 2) to Full Board. There was no further discussion. **Motion carried.**

**c. Board Action #24-37 (Revised) – MMRMA Insurance.**

M. Grey, Associate VP of Legal Affairs reporting. This Board Action is to revise and add additional funds to the current Michigan Municipal Risk Management Authority ("MMRMA") insurance policy increasing the total amount to cover DWIHN's recently acquired twelve (12) Mobile Crisis Services Vans. As a reminder, this policy is DWIHN's comprehensive liability, casualty, and property insurance. The premium is increasing by an amount not to exceed \$11,429.00 which brings the total premium to \$309,657.00 for FY 2023-2024. The policy end date remains unchanged however it should note the costs will be charged to the Mobile Crisis BU (64972). MMRMA is a public entity self-insurance pool that provides property and liability coverage to local governmental entities in the state of Michigan. DWIHN has been a member of MMRMA since FY 2014-2015. As a member, DWIHN has access to the risk management program and risk control services, which assists members to identify, prevent, and mitigate losses. The Chair called for a motion. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of BA #24-37 (Revised) to Full Board. Mr. McNamara thanked Ms. Blackwell and her team for the Mobile Crisis presentation that was made in Western Wayne. He noted the communities are excited about the program. There was no further discussion. **Motion carried.**

**X. New Business – Staff Recommendations:**

**a. Board Action #24-48 – American Society of Employers (ASE).** Presented by J. Connally, VP of Human Resources. The Detroit Wayne Integrated Health Network ("Network") is requesting a new agreement with the American Society of Employers (ASE) (former contract approved on Board Action 21-71) for leadership training services and pre-employment services, in the amount not to exceed \$120,000 for a period of February 1, 2024-January 31, 2025. This board action would be a continuation of the previous agreement and services with ASE, to allow ASE to continue to provide supervision training for executive leadership, directors, and managers at DWIHN, as well as providing pre-employment services such as drug screens and background checks. The previous contract amount was \$334,505.00 for a term 10/1/19 through 9/30/23. The Chair called for a motion. **Motion:** It was moved by Ms. Ruth and supported by Ms. Garza Dewaelsche approval of BA #24-48 to Full Board. Discussion ensued regarding the services that new hires may require being based on the requirements of the position and the training component offered by ASE. There was no further discussion. **Motion carried.**

**XI. Good and Welfare/Public Comment** – The Chair read the Good and Welfare/Public Comment statement. There were no members of the public requesting to address the committee.

**XII. Adjournment** – There being no further business; The Chair, Ms. Brown called for a motion to adjourn. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche to adjourn the meeting. **Motion carried.** The meeting was adjourned at 2:48 p.m.

**FOLLOW-UP  
ITEMS**

None.

# PROGRAM COMPLIANCE COMMITTEE

**MINUTES**

**JANUARY 10, 2023**

**1:00 P.M.**

**IN-PERSON MEETING**

**MEETING CALLED BY**

I. Dr. Lynne Carter, Program Compliance Vice-Chair at 1:09 p.m.

**TYPE OF MEETING**

Program Compliance Committee

**FACILITATOR**

Dr. Lynne Carter, Vice-Chair

**NOTE TAKER**

Sonya Davis

**TIMEKEEPER**

**Committee Members:** Angela Bullock, Dr. Lynne Carter; Commissioner Jonathan Kinloch and William Phillips

**Committee Members Excused:** Dr. Cynthia Taueg and Bernard Parker

**ATTENDEES**

**Staff:** Jacquelyn Davis; Dr. Shama Faheem; Sheree Jackson; Marianne Lyons; Melissa Moody; Cassandra Phipps; Ebony Reynolds; Manny Singla; Andrea Smith; Maria Stanfield; Yolanda Turner; Dan West; and Grace Wolf

**Staff Virtual:** Judy Davis; Stacie Durant; and Leigh Wayna

**AGENDA TOPICS**

**II. Moment of Silence**

**DISCUSSION**

Dr. Carter, Vice-Chair called for a moment of silence.

**CONCLUSIONS**

Moment of silence was taken.

**III. Roll Call**

**DISCUSSION**

Dr. Carter, Vice-Chair called for a roll call.

**CONCLUSIONS**

Roll call was taken by Sonya Davis, Acting Board Liaison and there was a quorum.

**IV. Approval of the Agenda**

**DISCUSSION/  
CONCLUSIONS**

Dr. Carter, Vice-Chair called for a motion to approve the agenda. **Motion:** It was moved by Mr. Phillips and supported by Commissioner Kinloch to approve the agenda. Dr. Carter asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. **Motion carried.**

## V. Follow-Up Items from Previous Meetings

### DISCUSSION/ CONCLUSIONS

- A. **Autism Spectrum Disorder (ASD) Year-End Report** – Provide information on how DWIHN’s numbers for service are compared to other entities; Provide an updated report on the State Diagnostic Evaluation and plan to revisit the data points for Autism – Cassandra Phipps, Director of Children’s Services reported - Wayne County (2,190 members); Macomb County (6000) members) and Lapeer County (500 members) enrolled in the Autism Benefit. There was a total of 457 Autism Independent Evaluations completed for FY 23, Q4. The total average of timely access to begin ABA services was 47% during FY 23. The Vice-Chair opened the floor for discussion. There was no discussion.
- B. **Crisis Services’ Quarter Report** – Provide more information on members including demographics with difficult cases that are being turned away from receiving treatment in the emergency rooms – Dan West, Director of Crisis Services provided more information on members including demographics with difficult cases to the committee and assured them that no member is being turned away from receiving treatment in the emergency rooms. The Vice-Chair opened the floor for discussion. There was no discussion.
- C. **Innovation and Community Engagement** – Provide more information on the Philadelphia trip regarding the challenges on drug prevention – Andrea Smith, Director of Innovation and Community Engagement reported that the meeting served as a platform for an exchange of best practices, lessons learned, successes and challenges in addressing homelessness, mental illness and substance use disorder. The Philadelphia’s police department informed them that a low-income neighborhood in North Philadelphia has been ground zero for a new and dangerous sedative called “Tranq” also known as “Xylazine”. In 2021, Xylazine was found in over 90% of the city’s lab-tested opioid samples. This drug is not approved for human use, it is amplified when cut with fentanyl, it is not an opioid and it does not respond to Narcan. Philly’s overdose rates are mirroring national trends, three overdose fatalities increased most dramatically among Philadelphia’s communities of color. There was an 11% increase in unintentional drug overdose deaths from 2021 to 2022. The Vice-Chair opened the floor for discussion. Discussion ensued.
- D. **Care Centers’ Update** – Provide updates on additional safety protocols for the Care Centers – Grace Wolf, VP of Crisis Services reported that the guest spaces at 707 are ligature resistant and all units are either locked or alarmed. There is a safety vestibule at the entrance of the building which includes a metal detector. There will be live feed cameras on the exterior/interior of the building which are monitored via an observation room on the first floor. All staff will be assigned a walkie talkie which will allow them to communicate throughout the building quickly with their team. There will be two different safety training courses implemented for all staff that have access to the units. The Vice-Chair opened the floor for discussion. There was no discussion.

## VI. Approval of the Minutes

### DISCUSSION/ CONCLUSIONS

Dr. Carter, Vice-Chair called for a motion to approve the November 8, 2023, meeting minutes. **Motion:** It was moved by Mrs. Bullock and supported by Mr. Phillips to approve the November 8, 2023 meeting minutes. Dr. Carter asked if there were any changes/modifications to the November 8, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

## VII. Reports

### DISCUSSION/ CONCLUSIONS

- A. **Chief Medical Officer** – *The Chief Medical Officer's report was deferred to February 14, 2024.*
- B. **Corporate Compliance** – Sheree Jackson, VP of Compliance submitted and gave an update on the Corporate Compliance report – It was reported that in the 4<sup>th</sup> quarter of FY 23 (July 1 – October 1, 2023), Compliance obtained three new referrals and retained six (6) from the previous quarter as received by the Officer of Inspector General. Additionally, eight (8) internal referrals were received, bringing the overall count of investigations conducted during the quarter to 17. Preventing and identifying rule violations and safeguarding DWIHN against potential financial penalties and legal actions have been a key focus of the Compliance department. The DWIHN's Program Integrity report has been submitted to the OIG's office for the fourth quarter and has been duly acknowledged and accepted.

The Vice-Chair noted that the Corporate Compliance' report has been received and placed on file.

## VIII. Quarterly Reports

### DISCUSSION/ CONCLUSIONS

- A. **Adults Initiatives** – Marianne Lyons, Director of Adults Initiatives submitted and gave highlights of the Adults Initiatives' quarterly report. It was reported that there are 536 members receiving ACT services. The ACT program experienced a total of 77 psychiatric hospitalizations and 1127 for the most recent quarter. There have also been 11 new admissions and 20 discharges from the ACT program. There were currently 61 members who participated in the Med Drop program; 4,050 successfully completed deliveries for the first quarter (October-December 2023); and 10 new clients assigned to the program this quarter. DWIHN received 312 combined AOT orders (this number has not been updated since 12/12/23 due to the holiday) and uploaded within MH-WIN. The numbers will be updated and adjusted once the final numbers from WCPC have been received. AOT orders have been uploaded within the members' EMR chart; providers have been identified and communications have been sent with the request to acknowledge receipt of the order by submitting form WCPC 355 identifying the members' IPOS. Of the orders received, there were 165 deferrals granted and 63 transport orders were issued. Dr. Carter opened the floor for discussion. Discussion ensued.
- B. **Crisis Services** – Dan West, Director of Crisis Services submitted and gave highlights of the Crisis Services' quarterly report. It was reported that the hospital liaisons are assigned to three different hospitals and provide a daily report identifying members that are not assigned to a CRSP. The liaisons coordinate with the staff at the hospital, schedule time to visit and meet with members on the inpatient unit; complete a discharge planning worksheet, coordinate with all parties involved and upload the worksheet in MH-WIN. A discharge planning worksheet was developed to address any barriers to keeping hospital discharge appointments. When liaisons encounter a member in the emergency department, they complete a warm handoff to either Adult or Children's Initiatives to follow up with the assigned CRSP. A smart sheet was developed to ensure members are connected to a current or prospective CRSP provider prior to discharge from the emergency department. DWIHN is now providing PAR training and has increased the number of clinicians that have been trained in conducting PARs. DWIHN will provide PAR training on an

annual basis and refresher training as needed. Dr. Carter opened the floor for discussion. Discussion ensued.

- C. **Utilization Management** – Leigh Wayna, Director of Utilization Management submitted and gave highlights of the Utilization Management’s quarterly report. It was reported that the average length of stay (LOS) for all inpatient admissions were examined from July-November 2023 and is 13.8 days as of 11/30/23 (Data for December 2023 is not yet available due to claims for the final days of the month have not yet been processed). The number of General Fund requests continued to increase as a result of member non-compliance with MDHHS reinstatement of the Medicaid annual renewal process. There were 486 approvals of the General Fund Exception authorization requests reviewed during the month of December. There is ongoing monitoring of trends for the Outpatient and Substance Use Disorder Authorization Requests which are categorized as non-urgent pre-service requests. Staff is actively examining causation for low compliance rates and determining next steps to include cross-training of other staff as well as hiring of additional staff. Dr. Carter opened the floor for discussion. Discussion ensued.

The Vice-Chair noted that the Adults Initiatives, Crisis Services, and Utilization Management’s quarterly reports have been received and placed on file.

**IX. Zero Suicide Initiative Presentation**

**DISCUSSION/  
CONCLUSIONS**

Andrea Smith, Director of Innovation and Community Engagement submitted and gave updates on the Zero Suicide Initiative. It was reported that DWIHN responded to SAMHSA’s notice of funding announcement for Zero Suicide and received notice of award on September 8, 2023 for five years beginning September 30, 2023. This initiative aims to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment and care management. To date, a board action has been presented and approved by DWIHN’s Board of Directors; invited individuals representing various sectors to participate as members of the Zero Suicide Council; held two (2) Zero Suicide Council meetings (November and December 2023); and met with SAMHSA to review initiative goals on December 15, 2023. Training internal staff and the organizational self-assessment is forthcoming. Dr. Carter opened the floor for discussion. Discussion ensued.

The Vice-Chair noted that the Zero Suicide Initiative presentation has been received and placed on file.

**X. Direct Clinical Provision of Services’ Presentation**

**DISCUSSION/  
CONCLUSIONS**

Melissa Moody, VP of Clinical Operations submitted and gave highlights of the Direct Clinical Provision of Services’ presentation. It was reported that the vision for this initiative is to improve the behavioral and physical health status of those we serve through partnerships and direct service. The goals are to open direct service outpatient clinics and transition DWIHN clinic services into a CCBHC State certified care model. The DWIHN Clinic Plan is to increase service capacity and decrease gaps in care by implementing direct provision of outpatient clinical services to the SMI, SED and SUD populations, making services available to all regardless of residence; establishment of clinic services in Detroit as the main location (hub) with additional sites throughout the region; initially bill Medicaid and add Health Plans and CCBHC funding when available; and utilize DCOs for high intensity services (DCOs cannot be current CCBHC providers). The Direct Provision of Clinical

Services will be aligned with the CCBHC Model. Mrs. Moody gave an overview of the clinic requirements (staffing standards); availability/accessibility criteria; care coordination; scope of services; evidence-based practices; and the project plan timeline. Dr. Carter opened the floor for discussion. Discussion ensued. The Vice-Chair noted that the Direct Clinical Provision of Services' presentation has been received and placed on file.

**XI. Strategic Plan Pillar**

**DISCUSSION/  
CONCLUSIONS**

*There was no Strategic Plan Pillar to review this month.*

**XII. Quality Review(s)**

**DISCUSSION/  
CONCLUSIONS**

*There was no Quality Review(s) to review this month.*

**XIII. VP of Clinical Operations' Report**

**DISCUSSION/  
CONCLUSIONS**

*The VP of Clinical Operations' Report was deferred to February 14, 2024.*

**XIV. Unfinished Business**

**DISCUSSION/  
CONCLUSIONS**

*The Vice-Chair informed the committee that the board actions would be bundled.*

- A. **BA #21-64 (Revised 2)** – COVID Supplemental - Staff requesting board approval to access MH COVID-19 Supplemental Block Grant funding not to exceed \$1,089,622.00. This amount includes carryover supplemental COVID-19 funding in the amount of \$483,340.00 (to be spent by March 14, 2024) and additional funding of \$68,000.00 for Behavioral Health Workforce Stabilization Support and \$538,282.00 for ACT/IDDT Teams within the network (both to be spent by September 30, 2024) for a total amount not to exceed \$1,089,622.00. Dr. Carter opened the floor for discussion. There was no discussion.
- B. **BA #22-66 (Revised 3)** – HPS Consulting, LLC Amendment for NCQA – Staff requesting board approval to modify the existing contract with HPS Consulting, LLC to increase the contract amount by \$20,000.00 resulting in an amended contract amount not to exceed \$219,375.00. The contract end date will remain unchanged. The amendment will allow for 160 additional hours of consultation during the existing contract period. Dr. Carter opened the floor for discussion. There was no discussion.
- C. **BA #23-08 (Revised)** – Crisis Intervention Services, Hegira Health, Inc. – Staff requesting board approval to a contract extension with Hegira Health, Inc. for COPE to continue with the provision of mobile crisis intervention team services and in-home community-based stabilization services. The contract period is extended through March 31, 2024 in an amount not to exceed \$1,426,667.00 for services to be provided over a two-month period (February 1, 2024 through

March 31, 2024). This amount is prorated based on the original \$8,560,000.00 annual contract amount. Staff also informed the committee that this board action needed to be revised to add an additional \$160,000.00 to the contract before going to Full Board for approval. Dr. Carter opened the floor for discussion. Discussion ensued.

- D. **BA #23-41 (Revised 2)** – iMPROve Health (formerly MPRO) – Staff requesting board approval to extend a service contract with Michigan Peer Review Organization (MPRO) through March 31, 2024. No additional funds are being added to the contract. Dr. Carter opened the floor for discussion. There was no discussion.
- E. **BA #24-06 (Revised 2)** – DWIHN’s Provider Network System FY 23/24 – Staff requesting board approval to add five (5) additional providers (listed in board action) to the DWIHN provider network. There is no budget increase due to the reallocation of funds within the total budget. Dr. Carter opened the floor for discussion. There was no discussion.

The Vice-Chair called for a motion on BA #21-64 (Revised) COVID Supplemental; BA #22-66 (Revised 3) HPS Consulting, LLC Amendment for NCQA; BA #23-08 (Revised) Crisis Intervention Services; BA #23-41 (Revised 2) iMPROve Health (formerly MPRO); and BA #24-06 (Revised 2) DWIHN’s Provider Network System FY 23/24. **Motion:** It was moved by Commissioner Kinloch and supported by Mrs. Bullock to bundle and move for approval BA #21-64 (Revised) COVID Supplemental; BA #22-66 (Revision 3) HPS Consulting, LLC Amendment for NCQA; BA #23-08 (Revised) Crisis Intervention Services with staff recommended revisions to add an additional \$160,000 to the contract before going to Full Board; BA #23-41 (Revised 2) iMPROve Health (formerly MPRO); and BA #24-06 (Revised 2) DWIHN’s Provider Network System FY 23/24 to Full Board. Dr. Carter opened the floor for further discussion. There was no further discussion. **Motion carried.**

**XV. New Business: Staff Recommendation(s)**

**DISCUSSION/  
CONCLUSIONS**

*There were no New Business, Staff Recommendation(s) to review this month.*

**XVI. Good and Welfare/Public Comment**

**DISCUSSION/  
CONCLUSIONS**

*There was no Good and Welfare/Public Comment to report at this meeting.*

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**ACTION ITEMS****Responsible Person****Due Date**

The Vice-Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mr. Phillips and supported by Commissioner Kinloch to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 2:43 p.m.

**NEXT MEETING:** Wednesday, February 14, 2024, at 1:00 p.m.



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 23-38R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Accident Fund Insurance Co. of America

Contract Title: Workers' Compensation Insurance

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 2/19/2024

Proposed Contract Term: 10/1/2022 to 10/1/2023

Amount of Contract: \$ 85,474.00 Previous Fiscal Year: \$ 66,430.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting exigent approval to pay an audit invoice for our Workers' Compensation coverage with Accident Fund for the period of the period of 10-1-2022 through 10-1-2023. The premium is adjusted to commensurate with the yearly Workers' Compensation Audit. As a result, DWIHN must pay an additional premium of \$19,044.00 for the aforementioned period. The initial premium was \$66,430.00 which brings the contract total amount to \$85,474.00. DWIHN is required by State law to maintain Workers' Compensation Coverage.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 85,474.00	\$ 85,474.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doch, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doch*

*Stacie Durant*

Signed: Wednesday, January 24, 2024

Signed: Wednesday, January 24, 2024

**Board Action Taken**

The following Action was taken by the Full Board on the \_\_\_\_\_ day of \_\_\_\_\_, 2024.

- Approved - *Exigent Approval - Board Chair Jan. 24, 2024*
- Rejected
- Modified as follows:

\_\_\_\_\_  
\_\_\_\_\_

Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

*Lillian M. Blackshear*  
Board Liaison

Date: \_\_\_\_\_

*2/21/2024*

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-57R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Purposeful Consulting LLC

Contract Title: Professional and Strategy Development

Address where services are provided: None

Presented to Executive Committee at its meeting on: 2/19/2024

Proposed Contract Term: 3/1/2024 to 2/28/2025

Amount of Contract: \$ 120,000.00 Previous Fiscal Year: \$ 108,700.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 3/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting approval to extend the agreement with Purposeful Consulting, LLC for a \$10,000 flat monthly fee not to exceed \$120,000 effective March 1, 2024 through February 28, 2025. The cumulative contracted amount since inception is \$328,700.

Under the revised contract, Purposeful Consulting will continue to provide a series of professional coaching and development sessions for DWIHN clinical leadership. The revised contract will also include the development and implementation of a new Middle Management Leadership Development curriculum, in conjunction with the Human Resources Team, as well as Strategic advising to provide guidance with developing/executing the strategic plan efforts, new initiatives, organizational processes, and clinical and operational services as requested by the CEO and coaching clients.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Board Action #: 22-57R2

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 120,000.00	\$ 120,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Tuesday, February 13, 2024

Signed: Tuesday, February 13, 2024

Board Action #: 22-57R2

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_  
\_\_\_\_\_

€ Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: Lillian M. Dushane  
Board Liaison

Date: 2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 22-66R4 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: HPS Consulting LLC

Contract Title: HPS Consultants Contract Extension

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 3/1/2024 to 5/31/2024

Amount of Contract: \$ 231,500.00 Previous Fiscal Year: \$ 146,875.00

Program Type: Continuation

Projected Number Served- Year 1: 130,000 Persons Served (previous fiscal year): 130,000

Date Contract First Initiated: 8/1/2014

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting a contract extension for services provided by HPS Consultants under Diana Hallfield, RN to provide clinical care consultative support as DWIHN prepares for National Committee for Quality Assurance (NCQA) Reaccreditation. Approval of this request will extend the contract for two months through April 30, 2024 for Phase 5 and add funds of \$12,125 (97 hours @ \$125/ hour). The current contract is scheduled to end on February 29, 2024. A RFP is in process and the additional time will allow the services to continue until such time an award is determined.

**The revised not to exceed contract totals \$231,500 through April 30, 2024.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
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MULTIPLE	\$ 231,500.00	\$ 231,500.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64910.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doherty  
Eric Doherty, President

Stacia Doherty  
Stacia Doherty, Vice President of Finance

Signed Eric, February 9, 2024

Signed Stacia, February 9, 2024



Board Action Taken

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_  
\_\_\_\_\_

- Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Lillian M. Dukshue  
Board Liaison

Date: \_\_\_\_\_

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-06 R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 23/24

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 801,567,768.00 Previous Fiscal Year: \$ 804,448,924.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA # 24-06 R3 is requesting the addition of the following 4 providers to the DWIHN provider network:

- 2 outpatient providers:
  1. Care Connect Plus (Credentialed 1/15/2024)
  2. Northend Village Nonprofit (Credentialed 1/30/2024)
  
- 2 residential providers:
  1. Faithful Helpers (Credentialed 1/30/2024)
  2. Jacksons Homes, LLC (Credentialed 1/30/2024)

BA # 24-06 R3 requires no budget increase due to the reallocation of funds within the total budget.

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of behavioral health services for individuals with: Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change.

Note 1. The board action amounts include: Mental health treatment services, Autism, Children's Waiver, SED Waiver, children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home services which are supplemental, voluntary services that Medicaid members with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity.

In addition, it should be noted that the hospitals listed under HRA change based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 801,567,768.00	\$ 801,567,768.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

*Eric Doeh*

Signature/Date:

*Stacie Durant*

Signed: Wednesday, February 7, 2024

Signed: Wednesday, February 7, 2024

Board Action #: 24-06 R3

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature:

Lillian M. Dushane  
Board Liaison

Date:

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-07R3 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2023-2024 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 2/7/2024

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 1,015,212,530.00 Previous Fiscal Year: \$ 1,056,528,326.69

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested to certify additional Federal Block Grant revenues totaling \$1,064,622 and authorize expenditures of a like amount as noted below:

- \$458,340 of Mental Health COVID-19 Supplemental Carryover funds;
- \$68,000 for Behavioral Health Workforce Stabilization Support; and
- \$538,282 for ACT and DUAL ACT/ IDDT Team Financial Incentive.

The board action also includes the use of \$1,354,406 of Medicaid Reserve funds to support the following:

1. Twenty-two (22) new Mobile Crisis Dispatch Coordinator positions totaling \$1,262,909 in salaries and fringes. These positions are necessary to bring the crisis call center in-house. The contract is currently with ProtoCall:

- 10 full-time positions with salaries and fringe benefits totaling \$858,435
- 4 part-time positions with wages and fringes totaling \$179,565
- 8 contingent positions with wages and fringes totaling \$222,909

2. Upgrades to three (3) positions in Facilities Management totaling \$93,497 including salaries and fringes:

- Upgrade Facilities Director position to Vice President of Facilities - \$73,359
- Upgrade Custodian 1 position to Facilities Maintenance Technician - \$10,069
- Upgrade Clerical Support position to Facilities Service Technician - \$10,069

Board Action #: 24-07R3

The revised FY 2024 Operating Budget of \$1,015,212,530 consists of the following revenue:

- \$21,629,681 (State General Funds, CCBHC General Funds);
- \$749,472,681 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, CCBHC Supplemental);
- \$154,399,894 (HMP and Substance Abuse);
- \$12,289,936 (MI Health Link);
- \$23,486,447 (Wayne County Local Match Funds);
- \$4,723,521 (PA2 Funds);
- \$13,051,601 (State Grant Portion of OBRA, SUD);
- \$30,741,969 (Federal Grants/ Federal Block Grants/ SUD);
- \$376,800 (Local Grants);
- \$5,000,000 (Interest Income); and
- \$40,000 (Miscellaneous Revenue).

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 1,015,212,530.00	\$ 1,015,212,530.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? N

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Board Action #: 24-07R3

Signed: Friday, February 2, 2024

Signed: Friday, February 2, 2024

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature: Lillian M. Dushne  
Board Liaison

Date: 2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-49 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Pending

Contract Title: Medical Laboratory Testing Services

Address where services are provided: 707 W Milwaukee Ave Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 3/1/2024 to 2/28/2027

Amount of Contract: \$ 150,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 3,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 2/19/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting a three-year contract with OSP Health, LLC (selected under RFP #2024-005) to provide laboratory testing to individuals served at the Care Center. The contract term is from **March 1, 2024 through February 28, 2027. The contract amount shall not exceed \$150,000 for the duration of 3 years.**

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid, General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 150,000.00	\$ 150,000.00
	\$	\$
<b>Total Revenue</b>	<b>\$</b>	<b>\$</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue



Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64950.817200.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, February 5, 2024

Signed: Monday, February 5, 2024

Board Action #: 24-49

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

\_\_\_\_\_  
\_\_\_\_\_

Tabled as follows:

\_\_\_\_\_  
\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Board Liaison

Lillian M. Dukshue

Date: \_\_\_\_\_

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-50 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Pending

Contract Title: Care Center Pharmacy Services

Address where services are provided: 707 W Milwaukee Ave Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 3/1/2024 to 2/28/2027

Amount of Contract: \$ 360,000.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 3,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 2/19/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**Detroit Wayne Integrated Health Network (DWIHN) is requesting a three-year contract with Warriors Pharmacy (selected under RFP #2024-008) to provide medications and medical supplies to individuals served at the Care Center. The contract term is from March 1, 2024 through February 28, 2027. The contract amount shall not exceed \$360,000 for the duration of 3 years.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 360,000.00	\$ 360,000.00

Board Action #: 24-50

	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64950.817201.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, February 5, 2024

Signed: Monday, February 5, 2024

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

Tabled as follows:

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\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature:

Lillian M. Dukshue  
Board Liaison

Date:

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-52 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: LAZ Karp Associates. LLC

Contract Title: Milwaukee Building Parking - LAZ Parking

Address where services are provided: None

Presented to Finance Committee at its meeting on: 2/7/2024

Proposed Contract Term: 3/1/2024 to 2/28/2026

Amount of Contract: \$ 354,740.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 3/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting board approval to expand employee parking for the 707 Milwaukee care center facility to utilizing 100 parking spaces at the 645 W. Baltimore Parking Deck. The deck is located at the rear of our Milwaukee building on Baltimore St and 3rd Ave and will provide gated 24 hours access to staff. MDHHS code guidelines require at a minimum 70 additional spaces. The current parking lots will be used for the mobile crisis vans, member/family crisis center parking and small number of employee spots.

Rate Structure:

March 1, 2024 - January 31, 2025 - \$145.00 per space per month. February 1, 2025 – February 28, 2026 - \$150.00 per space per month

\$145.00 x 11 Months = \$159,500

\$150.00 x 13 Months = \$195,000

\$354,500

Invoice Fee \$240

**Total \$354,740**

Facilities is requesting a **not-to-exceed amount of \$354,740, for a term beginning March 1, 2024 and ending February 28, 2026.**

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 354,740.00	\$
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64950.861250.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, February 2, 2024

Signed: Friday, February 2, 2024

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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€ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature: Lillian M. Dukshue  
Board Liaison

Date: 2/21/2024



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-53 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Efficient Office Solutions LLC

Contract Title: Temporary Office Furniture at New Center One Building

Address where services are provided: None

Presented to Finance Committee at its meeting on: 2/7/2024

Proposed Contract Term: 12/1/2023 to 4/30/2024

Amount of Contract: \$ 63,112.84 Previous Fiscal Year: \$ 46,418.56

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/24/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting Board approval to extend the timeframe and add additional funds in the amount of \$16,694.28 (\$2,782.38 monthly rate x 6 months) to the existing contract with Efficient Office Solutions. EOS is providing the temporary office furniture needed for our leased space at the New Center One Building. The original contract was paid under expired Blanket Orders BO22300144 and B022390022.)

**Approval of this Board Action will increase the existing contract by \$16,694.28, for a new total contract amount not to exceed \$63,112.84; and extend the contract end date by five (5) months, through April 30, 2024.**

Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 63,112.84	\$ 63,112.84
	\$	\$
<b>Total Revenue</b>	<b>\$</b>	<b>\$</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64924.943000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, February 2, 2024

Signed: Friday, February 2, 2024

Board Action #: 24-53

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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€ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature

Lillian M. Binkshue  
Board Liaison

Date:

2/21/2024

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-54 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Starfish Family Services

Contract Title: Michigan Collaborative Care Program (MC3) and Behavioral Health Consultant

Address where services are provided: 3000 Hiveley Road Inkster Mi 48141

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 96,636.00 Previous Fiscal Year: \$ 82,319.00

Program Type: Continuation

Projected Number Served- Year 1: 840 Persons Served (previous fiscal year): 825

Date Contract First Initiated: 6/1/2015

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year contract for an amount not to exceed \$96,636. The Michigan Child Collaborative Care Program and Behavioral Health Consultant Project provides behavioral health consultation for local primary care providers with MC3 child, adolescent and prenatal psychiatrists. Starfish Family Services provides local oversight, in collaboration with MC3 program, of the Behavioral Health Consultant as they implement MC3 in Wayne County as well connect with other regional Behavioral Health Consultants. \*\*\*Note the State of Michigan identified the agency to provide the Behavioral Health Consultant.

Services include:

- Regional Outreach to eligible providers to ensure utilization of MC3 program;
- Linkage between Primary Care Providers and MC3 Psychiatrists;
- Coordination of care for children, adolescents and perinatal women;
- Behavioral Health Consultant provides consultation services in designated primary care site; and
- Collection of required data and local utilization to facilitate the project evaluation.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Board Action #: 24-54

Fee for Service (Y/N): N

<b>Revenue</b>	<b>FY 23/24</b>	<b>Annualized</b>
Federal Grant	\$ 96,636.00	\$ 96,636.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64933.822608.01021

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, February 2, 2024

Signed: Friday, February 2, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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€ Tabled as follows:

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\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature:

Lillian M. Dukshue  
Board Liaison

Date:

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-55 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Pending

Contract Title: Linen Services

Address where services are provided: 707 W Milwaukee Ave Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 3/1/2024 to 2/28/2027

Amount of Contract: \$ 136,584.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 3,000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 2/19/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**Detroit Wayne Integrated Health Network (DWIHN) is requesting a three-year contract (with up to two 1-year renewal options) with Maurer's Textile Rental Services Inc. (selected under IFB #2024-007) in order to provide clean linen supply and patient laundry services to individuals served at the Care Center. The contract term is from **March 1, 2024 through February 28, 2027.** The amount shall **not exceed \$136,584.00 for the duration of 3 years.****

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 136,584.00	\$ 136,584.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64950.817203.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Monday, February 5, 2024

Signed: Monday, February 5, 2024



**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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Tabled as follows:

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\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature: \_\_\_\_\_

Lillian M. Dukshue  
Board Liaison

Date: \_\_\_\_\_

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: BA24-56 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Michigan Peer Review Organization

Contract Title: iMPROve Health (formerly MPRO)

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 2/14/2024

Proposed Contract Term: 4/1/2024 to 3/31/2027

Amount of Contract: \$ 300,000.00 Previous Fiscal Year: \$ 100,000.00

Program Type: Continuation

Projected Number Served- Year 1: 60 Persons Served (previous fiscal year): 60

Date Contract First Initiated: 4/1/2024

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board Action approval to **award a service contract** (selected under RFP #2024-003) with iMPROve Health (formerly, Michigan Peer Review Organization-MPRO) **beginning April 1, 2024 through March 31, 2027. Current funding for this budget item is \$100,000 per year and we are requesting a three (3) year contract in the total not to exceed amount of \$300,000.**

This service contract will allow the Utilization Management (UM) Department the ability to collaborate on utilization reviews and authorization decisions related to the provision of behavioral health services as well as assist with decision-making process for clinical claims adjudication.

Note: The current contract approved via Board Action 23-41R2 expires March 31, 2024.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Board Action #: BA24-56

Revenue	FY 24	Annualized
MULTIPLE	\$ 300,000.00	\$ 300,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64917.815000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

*Eric Dando*  
Eric Dando, President/CEO

*Stephanie Dechant*  
Stephanie Dechant, Vice President Finance

Signed/Printed, Friday, February 9, 2024

Signed/Printed, Friday, February 9, 2024

**Board Action Taken**

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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\_\_\_\_\_

€ Tabled as follows:

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\_\_\_\_\_

Executive Director -initial here: \_\_\_\_\_

Signature

Lillian M. Dushane  
Board Liaison

Date :

2/21/2024

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 24-57 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 2/21/2024

Name of Provider: Long Insurance Services, LLC

Contract Title: Professional Liability Insurance-Direct Services

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 2/19/2024

Proposed Contract Term: 12/15/2023 to 8/26/2024

Amount of Contract: \$ 93,980.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 12/15/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a Comparable Source Contract between DWIHN and Long Insurance Services for Professional Liability Insurance Policy. Long Insurance Services is the Broker, and will bind an excess insurance policy through Landmark American Insurance Company (RSUI Group, Inc. parent company), **solely for the Mobile Crisis Unit and Inpatient Treatment**. The policy will provide excess professional liability coverage of \$2,000,000 per occurrence and \$2,000,000 in the aggregate for direct services that will bring our direct service limits to \$3,000,000 per occurrence, and \$5,000,000 aggregate.

**The cost of the premium inclusive of taxes and fees is \$93,980.00.**

**The contract if approved will not exceed \$ 93,980.00 and will have a term of December 15, 2023, through August 26, 2024.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Board Action #: 24-57

Revenue	FY 23/24	Annualized
Multiple	\$ 93,980.00	\$ 93,980.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64950.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*Eric Doeh*

*Stacie Durant*

Signed: Friday, February 16, 2024

Signed: Friday, February 16, 2024

Board Action Taken

The following Action was taken by the Full Board on the 21st day of February, 2024.

- Approved
- Rejected
- Modified as follows:

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€ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

Signature

Lillian M. Dukshue  
Board Liaison

Date:

2/21/2024



**President and CEO Report to the Board**  
**Eric Doeh**  
**February 2024**

**INTEGRATED HEALTH**

DWIHN has annual Pay for Performance Measures to complete each year which is State withhold and is paid based on performance.

FISCAL YEAR	\$ INCENTIVE AVAILABLE	\$ INCENTIVE EARNED	\$ INCENTIVE LEFT	PERCENTAGE WITHHOLD INCENTIVE EARNED
2020	\$5,587,166.34	\$4,160,433.51	\$1,426,722.83	74.4%
2021	\$6,263,634.46	\$5,724,480.08	\$539,154.38	91.4%
2022	\$6,433,496.39	\$5,823,728.19	\$609,768.20	90.5%
<b>2023</b>	<b>\$6,833,496.39</b>	<b>\$6,411,432.34</b>	<b>\$431,639.94</b>	<b>93%</b>

FY 23

DWIHN Only Score: 200/200  
 DWIHN plus Health Plans **78.98/100**

FY 22

DWIHN Only Score: 200/200  
 DWIHN plus Health Plans **68.4/100**

DWIHN received all points for measures except FUH (Adult measure) and FUA racial disparities. In FY 23, DWIHN had the opportunity to earn \$6,843,072.28, and we earned \$6,411,432.34 which is 93% of the total. 21.02 points were missed, 12.69 for FUH (7.69 points for not meeting the 58% for adults and 5 points for FUH racial disparities) and 8.33 points for FUA racial disparities. DWIHN earned 3% more than 2022.

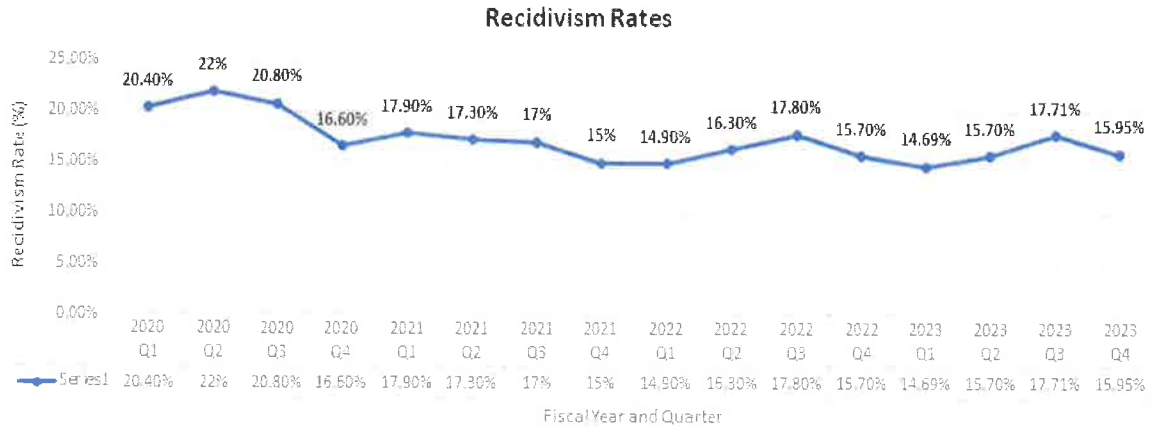
In 2022 DWIHN received \$5,823,728.19 out of \$6,433,496.39 for a 90% rate. FUH and FUA were the same area where points were lost.

DWIHN has instituted interventions in the end of 2023 to help increase these two measures. Quality has a QIP to address racial disparities with hospitalizations and IHC has added race to all HEDIS measures to the HEDIS Scorecard so DWIHN and all CRSP providers can pull their data based on this. IHC is working with the vendor to add SUD HEDIS measures in 2024 so all OHH providers can pull data by race.

**Hospital Recidivism:**

DWIHN has focused on several efforts to improve Recidivism data. Though we have been above the State threshold of 15% or less, the data has improved over the last years consistently indicating that our interventions have been meaningful.





The interventions that helped the most were the creation of Recidivism steering committee that identified subgroups to work on, including AOT committee, Med drop program, creating alerts for Crisis Screeners to identify recidivistic individuals and work on alternate treatment plans if applicable and improve discharge follow-ups.

### LEGISLATIVE EFFORTS

On February 1, we presented before the Downriver Community Conference on Mobile Crisis services.

On February 7, the Governor’s Budget Recommendation was released and outlined funding priorities, including:

- \$193.3 million to establish new CCBHC sites across the state.
- \$7.3 million to ensure individuals experiencing behavioral health crises have access to the Michigan Crisis and Access Line 24/7
- \$5 million for smoking cessation and tobacco prevention programs
- \$1.5 million to increase the clothing and holiday allowances for children in foster care.
- \$35 million to implement recommendations of the Racial Disparities Taskforce, including neighborhood health grants, mobile health units, sickle cell support and more.
- \$1.5 million to fund grants to nonprofit organizations to reduce veteran homelessness.

#### Next Steps:

- |           |   |
|-----------|---|
| February  | House and Senate Appropriations subcommittees convene hearings and hear testimony from interested advocacy organizations.                             |
| March–May | Subcommittees adopt initial legislative budget recommendations for each State Department.   |
| June      | Budget adopted by the Legislature and presented to the Governor for signature.  |
| July      | Governor signs appropriations bill (if Governor issues vetoes, veto overrides are considered); adjustments to the current-year budget are considered. |

On February 15, the CEO appeared before the Wayne County Commission to present the DWIHN Annual Report.

### ADVOCACY AND ENGAGEMENT

On January 25-26, the 8<sup>th</sup> Annual Kevin’s Song Suicide Education Conference was held. Partnering with this organization has enabled DWIHN to work and engage with communities to prevent suicide and to offer

hope and healing. Dr. Faheem presented suicide statistics, risk factors, protective factors, and warning signs, addressed standardized tools for risk screening, evidence-based interventions, and tips on helpful communication skills.

On February 1, we launched applications for DWIHNs Mental Health Youth Council: Applications may be submitted at: [https://hire.li/bm\\_kVKaT-D2BurM\\_4f863](https://hire.li/bm_kVKaT-D2BurM_4f863). Additional information on the application process is included at the end of this report.

On February 8, DWIHN and Grow Detroit's Young Talent teamed up for the 10<sup>th</sup> year as they launched this year's summer jobs program for local youth ages of 14 and 24. Applications are open through May 31, DWIHN is just one of hundreds of Metro Detroit businesses hosting young people in everything from IT to skilled trades to healthcare. DWIHN students will have the additional benefits of engaging in Mental Health First Aid and Suicide Prevention Training.

On February 12, Tinetra Burns, Clinical Specialist at DWIHN, was named one of the Michigan Chronicle's Women of Excellence for her leadership in helping to develop procedures and trainings for local law enforcement in Crisis Intervention Team, 911 call takers and homeless outreach workers.

## **INTEGRATED HEALTH PILOT UPDATE**

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

### **Health Plan Partner One**

DWIHN and IHC meet monthly for care coordination. Fourteen members were discussed, five (5) members required coordination with their assigned CRSP. One (1) member will be carried over to February.

### **Health Plan Partner Two**

Care Coordination with Health Plan 2 was initiated in September 2020, these meetings occur monthly. Health Plan 2 had 11 members identified as having gaps in care. Six (6) members needed assistance with gaps in care. Two (2) cases will be carried over to February. For February's meeting DWIHN staff from Childrens Initiative will join the meeting to further discuss the states initiative of meeting needs of children in the foster care system.

Both Health Plans and DWIHN will focus on members who have diagnosis of diabetes and racial disparities in February and use the shared platform to stratify who needs care management.

### **Health Plan Partner Three**

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

There are 4 CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022

During the month of January DWIHN and Health Partner 3 met with the leaders of the Patient/Family Advocacy Committee (PFAC) about presenting and recommendations on the PowerPoint presentation. Health Plan 3 and DWIHN will present at the next PFAC meeting in February.

DWIHN met with CRSP providers to discuss referrals. It was reported no referrals were made from Health Plan 3. DWIHN gave this information to Health Plan 3. Health Plan 3 will bring referrals to DWIHN and DWIHN will investigate where there is a breakdown.

### **Shared Platform and HEDIS Scorecard**

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from NCQA as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

Vitals Data has updated the HEDIS platform and has added OHH, BHH and CCBHC providers to the drop-down list. It was discovered that the CRSP providers aligned with this cannot see the drop-down list. DWIHN and Vital Data met with The Guidance Center on 1/12/2024 to investigate this issue. Vital Data will look at the permissions of CRSP providers to see what is incorrect.

Fifteen new HEDIS Measures were added to the Scorecard to meet the needs of OHH/BHH/CCBHC. There are four (4) more in production.

During the month of January, the HEDIS scorecard was reviewed at 5 CRSP monthly meetings and FUH data was shared.

## **CLINICAL OPERATIONS**

**DWIHN's Direct Provision of Clinical Services:** DWIHN has continued to move our direct clinical care efforts forward by planning to establish Clinical Outpatient Services. This consists of multi-phased approach to providing integrated care in our Region. The first phase will be establishing Outpatient Services in co-located primary health care clinics throughout the County. DWIHN used heat mapping, member demographic data, and Medicaid Health Plan information to determine potential clinic partnerships. Based on this information, DWIHN provided outreach to twenty (20) primary health care clinics to gauge interest. To date, five clinics have expressed an initial interest in a co-location partnership. These clinics are in the following areas: Detroit, Dearborn, Highland Park, and Southgate. Clinic services will include psychiatry, therapy, case management, and peer/recovery support services. This will align with the CCBHC model of service and assist in meeting demonstrated gaps in care. The next phase in the project plan will include the establishment of a stand-alone DWIHN Outpatient Clinic.

**Opioid and Behavioral Health Homes:** Health Homes are a supplementary comprehensive care coordination model for Medicaid beneficiaries with select diagnoses. The Opioid Health Home launched October 2021 and the Behavioral Health Home launched in May 2022. These services provide behavioral and physical health care coordination to treat the person holistically, and help people navigate the healthcare system. DWIHN continues to work at expanding our Health Home enrollment. To date, DWIHN's Opioid Health Home has 604 (Nov- 593) beneficiaries, and DWIHN's Behavioral Health Home has 674 (Nov-628) beneficiaries. Recent Medicaid redeterminations have slowed our expansion efforts due to members' loss of Medicaid and re-initiation of spend downs.

**Habilitation Supports Waiver (HAB):** Is available under Section 1915© of the Social Security Act to provide home and community-based services to those diagnosed with an intellectual/developmental disability, and without these services, would require placement into an Intermediate Care Facility. The goal of these services is for individuals to acquire skills needed to gain as much independence as possible and prevent loss of functional living skills so they can remain living in a community-based setting. MDHHS provides each region with the expectation that 95% of available slots will be filled continuously.

In March of 2023, DWIHN implemented an internal Plan of Correction using multiple strategies in collaboration with the UM Department, Residential Department, and the Clinically Responsible Service Providers. As a result, DWIHN met the 95% utilization rate by July 2023 and continues to exceed that performance expectation.

**Monitoring Length of Stay in Acute Inpatient Hospitals:** The Utilization Management Department monitors average length of stay to ensure medical necessity is met and to ensure that the appropriate level of care is being authorized. As of November 30, 2023, the current average length of stay (LOS) for all inpatient admissions is 13.8 days. Please note that members in the state hospital and awaiting state hospital placement have been removed from this data.



Collaborative Meetings with Clinical and Residential Teams have been established to discuss discharge planning and case management for members who have longer lengths of stay. UM has also been conducting weekly review of cases where the length of stay is above 14 days. An overall decrease in the length of stay has been recently noted.

**Med Drop:** Adult Initiatives team is working to increase the participation with members accessing Med Drop services. This is a community-based intervention that focuses on improving medication adherence for adults. There were 61 members who participated in the program during the first quarter.

Med Drop successfully completed 4050 services for the 1<sup>st</sup> quarter:

- October 2023- 329 drops
- November 2023 - 1336 drops
- December 2023 - 1385 drops

There were ten (10) new members added to the program this quarter:

- Adult Well Being Services - 1
- Development Center Inc- 1
- Lincoln Behavioral Services- 2
- Team Wellness- 3
- The Guidance Center- 3

Adult Initiatives presented information regarding the benefits of Med Drop at Arab Community Center for Economic and Social Services (ACCESS) Club House, Hegira Club House, Central City Integrated Health (CCIH) and DWIHN Residential Unit. Through the above-mentioned presentations and outreach efforts, ACCESS and CCIH will be implementing the Med Drop Program. Adult Initiatives is working with DWIHN Residential Unit to develop a 60-day pilot program which will consist of working with three (3) Semi-Independent Living Providers (SIL). Adult Initiatives also continues to work towards increasing the number of AOT members who participate in the Med Drop program.

**Assisted Outpatient Treatment (AOT):** Assisted outpatient treatment (AOT) is the practice of placing individuals with severe mental illness and a history of struggling with voluntary treatment adherence under

court order to follow a prescribed treatment plan while living in the community. Wayne County Probate Court (WCPC) has created a Behavioral Health Unit (BHU) to provide oversight and ensure AOT compliance. DWIHN has received 312 combined AOT orders that have been uploaded in MHWIN. Orders have been uploaded within the members EMR chart. Providers have been identified and communications have been sent with the request to acknowledge receipt of the order by submitting form WCPC 355 identifying the member's Individualized Plan of Service (IPOS). Of the orders received, 165 deferrals were granted, and 63 transport orders were issued.

DWIHN, in collaboration with the WCPC BHU, trained Hegira staff on DWIHN & BHU AOT process in November 2023. The DWIHN AOT Team attended Sequential Intercept Mapping training with WSU, WCPC, BHU and other collaborative partners. The DWIHN AOT Team members continue to attend all Deferral Conferences for those members who do not have a CRSP assigned and/or have private insurance.

**Residential Services:** As a part of evaluating residential capacity, it was determined that there was a significant gap in DWIHN completing annual residential assessments in a timely manner. As a result, an internal corrective plan was implemented November 2023 with an expected completion date (100% completion) by February 2024. The Residential Department is working collaboratively with the Contracts and Quality Department to onboard new providers to meet the growing need for housing options for complex cases. This includes a weekly huddle to review applications and update their status. Onboarding is now taking longer than expected due to the impact of the new Home and Community Based Service (HCBS) rules by MDHHS.

## SCHOOL-BASED HEALTH QUALITY INITIATIVE

### School Based Health Quality Initiative:

The School Success Initiative (SSI) is an evidence and prevention-based mental health program provided to students K-12 in Wayne County. The program aims to ensure that students and families have access to services in school, are provided psychoeducation training and are being helped with reducing the stigma related to receiving behavioral health supports and services. The SSI program is needed to address the behavioral health needs of students by providing Tier 1, Tier 2, and Tier 3 services to students in school.

Effective August 2023, Children Providers started to complete SSI screenings. Below is monthly data of SSI referrals and intakes completed for members requesting Community Mental Health Tier 3 services.

Month	Referrals	Intake Appointments (Tier 3 Services)
October	16	15
November	17	14
December	18	10
<b>Total</b>	<b>51</b>	<b>39</b>

During this month partnered with the SUD Department to collaborate on mental health initiatives and referrals within Wayne County to increase a cohesive delivery of services within the schools. A plan was developed with GOAL Line to receive and provide referrals for students within the schools they have partnerships with to increase service delivery and integrated health services.

**Children Services Request for Proposal (RFP) 2023-008:** The goal of this RFP is to expand children behavioral health services to meet the capacity needs for community mental health services in Wayne County. The Request for Proposal (RFP) was completed and there were five (5) Providers who received an award letter to be considered for a contract.

## **CCHBC DEMONSTRATION EXPANSION**

As of October 1, 2023, five additional sites joined The Guidance Center in the CCBHC State Demonstration: Arab Community Center for Economic and Social Services (ACCESS), CNS Healthcare, Development Centers, Elmhurst Home, and Southwest Counseling Solutions. These five new sites were certified through a state certification process. With the addition of these providers, Region 7 now has 6,564 members enrolled and actively receiving CCBHC services. This is an additional 1,735 members which is rapidly growing. It is estimated that up to 15,803 people may be served in the CCBHC demonstration in our Region in FY2024.

## **CHIEF MEDICAL OFFICER**

### **Behavioral Health Education, Outreach and Updates:**

February Ask the Doc on Respiratory Illness in Fall and Winter as well another one on Xylazine Awareness DWIHN did a Gaming night for youth at the MI Science Center where parents had the opportunity to ask me questions about their youth's gaming patterns and behaviors. I also covered an interview for CBS News on the same topic and event. <https://www.cbsnews.com/detroit/video/experts-looking-into-the-relationship-between-video-games-mental-health/?intcid=CNM-00-10abd1h>

Dr. Faheem was a speaker for Kevin Song's conference and presented on "Assessment and Management of Youth Suicidal ideations and behaviors."

### **Wayne State University Teaching Collaborative**

During January and February, did lecture series for Child and Adolescent Psychiatry fellows on Community Mental Health History and Services as well as on Crisis Continuum of Services.

Legal has been working on some of our collaborative teaching agreements:

- Agreement with Nurse Practitioner Program completed.
- Agreement with Physician Assistant program in Final review with Compliance
- Agreement with Child and Adolescent Psychiatry Fellow- going through Legal's review.
- Awaiting agreement from Social Work School

Meeting with St. Mary Mercy Psychiatry Program to discuss Crisis center and possibilities of Psychiatry resident rotation and moonlighting.

Quarterly collaboration with University of Michigan Pediatric Psychiatry Leadership. They are advanced in Zero Suicide, and we have the opportunity to learn from them. We are advanced in Crisis Stabilization and are a resource for them.

### **Crisis Center and Mobile Crisis Updates:**

- PCE Crisis Module has been created after 1 year of work with PCE system and is near completion.
- Most of the CSU policies and procedures are getting finalized.
- The State is looking at piloting their CSU certification with DWIHN. Process starting week of 2/12/24.
- More than 60% of staff is hired. Out of 8 full-time Advanced Practice Provider (APP) positions and 2 part-time positions, 2 have accepted, 2 offers are pending, and the rest of the interviews are ongoing. Out of 2 full time psychiatrist positions, 1 application received and interviewed and offer given. Of 4 part-time positions, 1 hired, 1 offer given and 2 being scheduled for interview.
- Mobile Crisis has launched. Currently developing data points and reports to start reviewing and presenting them. Psychiatric consultation notes for mobile crisis services have been developed for Crisis Center providers to be available to assist them on difficult cases.

## ZERO SUICIDE GRANT UPDATE

<b>LEAD</b>	Lead system-wide culture change committed to reducing suicide.
<b>TRAIN</b>	Train a competent, confident, and caring workforce.
<b>IDENTIFY</b>	Identify individuals at-risk of suicide via comprehensive screening and assessment.
<b>ENGAGE</b>	Engage all individuals at-risk of suicide using a suicide care management plan.
<b>TREAT</b>	Treat suicidal thoughts and behaviors using evidence-based treatments.
<b>TRANSITION</b>	Transition individuals through care with warm hand-offs and supportive contacts.
<b>IMPROVE</b>	Improve policies and procedures through continuous quality improvement.

DWIHN: A Zero Suicide Organization: We were notified on 9/8/23 about being awarded with \$ 400,000/year for 5 years for launching DWIHN's Zero Suicide Initiative to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment, and care management.

Current Updates: DWIHN has launched a Zero Suicide Council with internal and external members, so far 2 meetings have happened. DWIHN has also launched an internal advisory board that is doing a comprehensive review of DWIHN's policies, procedures and practices to help complete baseline Organizational Self-Study. This will be used to monitor annual improvements. DWIHN has trained staff on Zero Suicide Model and will hit the target of 50 soon.

DWIHN has completed following components of SAMSHA requirements:

- Creating SPARS account
- Special terms and Conditions-Approved
- Financial and Budget Information-Approved
- Disparity Impact Statement- Approved.
- Annual Goals-Approved

## HUMAN RESOURCES

During the month of January 2024, the Department of Human Resources hired the following employees:

Behavioral Health Technician (6)  
Behavioral Health Technician Supervisor  
Call Center - SUD - Contingent  
Clinical Specialist (2)  
Clinical Specialist - Performance Monitor (2)  
Complex Case Coordinator  
Crisis Care Supervisor  
Crisis Care Supervisor - Contingent  
Crisis Care Supervisor  
Crisis Services Supervisor  
Dispatch Coordinator  
Legal Counsel  
Mobile Crisis Clinician (2)  
Mobile Crisis Clinician (Part-Time)  
OBRA Evaluator (Contingent)  
Peer Support - Mobile Crisis

Peer Support Specialist - Crisis Services (4)  
Peer Support Specialist - Mobile Crisis  
Peer Support Specialist - Mobile Crisis (Part-Time)  
Recipient Rights Investigator (3)  
Registered Nurse  
Registered Nurse – Contingent (4)  
Registered Nurse - Crisis Services (7)  
Registered Nurse - Crisis Services - Contingent  
Transportation Specialist

The following staff were promoted during the month of January:

Vice President of Facilities  
Residential Care Specialist  
IT Desktop Supervisor  
Associate Vice President of IT Services  
Call Center Manager  
Senior Provider Network Manager  
Facilities Maintenance Technician

DWIHN HR has continued its Supervisory Institute for management staff. DWIHN HR has continued contract negotiations with the GAA and AFSCME unions. As part of those negotiations, both unions agreed to an extension of their collective bargaining agreement. HR is in the final stages of beginning our second cohort with Harvard Business School Online. Under the new cohort, ten additional employees will begin classes in March, which will allow them to obtain HBSO program certification.

## **IT SERVICES**

### **Business Processes:**

#### **Crisis Care Center**

- Staff setup continues to occur in MHWIN and started setup of hard token for MFA authentication.

#### **Electronic Visit Verification (EVV)**

- The State has moved the target implementation date to 9/1/2024 for Behavioral Health EVV.

#### **Consent to Exchange Health Information – HIE**

- To ease the burden with CCBHC providers, collaborating with PCE to program this consent allowing it to HIE from provider PCE systems into MHWIN.

#### **DWIHN Credentialing within MHWIN**

- Collaborating with HR & Credentialing to identify the data points needed within MHWIN so that all clinical DWIHN staff are being credentialed with the information stored in MHWIN.

#### **Risk Matrix**

- Identified key aspects for SUD Risk Matrix and currently under development.

#### **Henry Ford Joint Project**

- The project and data were presented to the HFH PFAC committee.

#### **Provider Network Adequacy Dashboard**

- Performed significant modifications to the criteria for assigning specialties to the various providers. This resulted in the closing of many gaps in our network adequacy.



### **EQI reporting**

- Producing year-end EQI and various graphs for year-end financial reporting.

### **Eligibility data load process assessment**

- Review the data load logic for eligibility data to improve the warehouse's reporting capability.

### **Infrastructure/Security/IT Compliance:**

#### **Building Construction**

- Woodward/Milwaukee wiring for MDF provided and indicated completed.
- Tertiary internet provider completed at Woodward. Primary Provider completion expected mid-January.
- Continue configuring the building security and video camera systems to meet the needs of the Crisis Center.

#### **Security**

- Configuration of Graylog SIEM/SEM (Security Incident and Event Monitoring/Security Event Management) continues.
- All ICO security audits are complete. Waiting for a response from Molina on CAP.
- The vCISO project is continuing analysis of the Threat domain. Currently working on Ransomware hardening.
- Analyzing risks and working with communications on website visitor tracking.

#### **Onboarding/Offboarding**

- Ongoing and continuous development process with HR to finalize a new automated onboarding/offboarding process in Therefore to meet Access Control standards in compliance frameworks.

#### **Genesys Phone System**

- The DWIHN team has started the implementation process for Speech and Text analytics within the system to allow for better management and prioritization of calls.

## **COMMUNICATIONS**

### **Influencer Marketing Update:**

<b>Social Media Influencer</b>	<b># of Posts</b>	<b>Engagement/Impressions</b>
The Capital Brand/Randi Rosario	5 Story Posts, 2 Posts	Over 88.4K total views
Detroit Youth Choir	1 Story Posts, 3 Posts	7,573 total views/303 likes
Kathleen Springer	4 Posts	Over 8.3K Video Views

The Detroit Youth Choir and Youth United collaborated on several posts highlighting the importance of mental health in youth, resources, and Youth United events during the month of January:

- During January, we discussed Seasonal Affective Disorder, and setting New Year goals.
- DYU and DWIHN collaborated on transforming their mental health room to create a space where they can unwind.

- Randi Rossario assisted in promoting and hosting our “Let’s Talk: Human Trafficking” event that was held at Greater Grace Temple on January 17<sup>th</sup>.
- Kathleen Anne Springer played a key role in raising awareness of our mobile crisis units within the Downriver community, while also spotlighting the assessment and services offered through our 'MyDWIHN' app.

### Social Media Outreach:

DW IHN is actively elevating mental health awareness on social media by sharing informative content, engaging narratives, and fostering a supportive online community. Through strategic and compassionate messaging, DWIHN is creating a digital space that encourages dialogue, educates the public, and helps reduce the stigma associated with mental health challenges.



### Social Media Performance Report Summary:

- Impressions: 293,869 **up 96.9%**
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- Post Click Links: 1,526 **down 43.4%**
- Engagement Rate: 2.5% **down 39.5%**
- **Total Audience Growth over the last month was 17,215, up 1.4%.**

### Google Analytics:

- 2,043 Business Profile interactions
- 3,197 People viewed the DWIHN Business Profile
- 2,520 (79% Google search - desktop)
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- 1,900 Searches DWIHN was shown in users search results:
  - DWIHN – 937
  - Detroit Wayne Integrated Health Network - 212
  - dwctraining – 111
  - dwihin – 94
  - Dwihn training - 71

### **Mobile Crisis Units Launch:**

The team garnered more coverage of the Mobile Crisis Units from community outlets well into the new year.

- **Southgate Today (1/2/24)** - An article on the new services entitled "*Bridging the Gap*" in the online magazine. <https://mymediaflip.com/publication/?m=32390&i=814813&p=28&ver=html5>
- **Hamtramck Review (1/26/24)** – Guest Editorial placement in the community paper online and in print.
- **Michigan Public Radio (1/24/24) – Stateside with April Baer** interviewed with Mobile Crisis Director, JaKeya Kellom and Peer Support Specialist, William Carroll to discuss the new service. <https://www.michiganpublic.org/show/stateside/2024-01-24/stateside-wednesday-jan-24-2024>
- **Michigan Chronicle (12/20/24) – Mobile Crisis Services Coming to a community Near You** <https://michiganchronicle.com/2023/12/20/mobile-crisis-services-coming-to-a-community-near-you/>

### **Let's Talk Human Trafficking:**

- **Ask the Messengers (1/28/24)** – the community magazine show ran Sunday morning at 8 am on TV20 and Fox 47 Lansing with interviews of the panelists – survivors and authorities) along with feedback from those in attendance and footage from the conversation. <https://www.youtube.com/watch?v=n2tsHWvxIzU>
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### **Community Outreach: DWIHN/Youth United/Youth Move Detroit:**

In January, DWIHN actively participated in a variety of outreach initiatives. Notably, DWIHN hosted the second event in the "Let's Talk" series, featuring Social Media Influencer Randi Rosario, to discuss Human Trafficking. The event included representatives from the FBI, Safehaus, and individuals with lived experiences, fostering a safe environment for this significant conversation.

DWIHN also participated in Pathways to Potential's Community Resource Event and the Kevin's Song Conference.

Additionally, Youth United led a focus group at the University of Detroit Mercy.

### **Upcoming Events:**

February 20: Courageous Conversations: Love Shouldn't Hurt – 5:00 pm–7:00 pm



## Detroit Wayne Integrated Health Network

707 W. Milwaukee St  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2158  
TDD: (800) 430-1044 RR/TDD: (800) 330-5588

### DWIHN Mental Health Youth Council

#### Mission

The Detroit Wayne Integrated Health Network's Mental Health Youth Council (MHYC) is comprised of Wayne County high school students who are working to fill gaps in traditional mental health services in their communities and address mental healthcare disparities that they have experienced firsthand in education, housing, foster care, addiction/recovery, and work to advocate for change with state-level policy makers.

#### Eligibility

- o Must be a resident of Wayne County
- o Must be enrolled as a high school student in Wayne County (grades 9-12)
- o Must have a current cumulative grade point average of 2.5 or higher

#### Composition of Mental Health Youth Council and Meeting Requirements

- o DWIHN is looking for high school students, teen mental health advocates and other youth participating in School Success Initiative programs throughout Wayne County.
  - o *The School Success Initiative is an evidence and prevention-based mental health program provided to students K-12 in 72 Wayne County schools. The program aims to ensure that students and families have access to services in school, are provided psychoeducation training and are being helped with reducing the stigma related to receiving behavioral health supports and services.*
- o Students selected to serve on the MHYC will be compensated \$50 for every meeting attended.
- o Students must be willing to participate in MHYC bi-monthly meetings via Zoom and quarterly meetings in person.

#### Selection Process

- o Submit a video answering each of the questions via the application link below:
  1. How can young people effectively advocate for mental health awareness and support in their communities?
  2. What are some ways that adults can be more supportive of young people who are struggling with mental health challenges?
  3. Please share a personal experience of a difficult situation you faced related to mental health, and how you overcame it?
  4. What did you learn from that experience, and how has it shaped your perspective on mental health advocacy?

#### Application Submission Instructions

- ✓ Apply via the [SparkHire](#) link below
- ✓ State your name, age, school, and grade
- ✓ Please film your video in a well-lit area and in landscape mode (Horizontal)
- ✓ Please answer each of the 4 questions on the on your application
- ✓ Include an official transcript for your most recent academic term (minimum GPA 2.5)
- ✓ Include a letter of reference/recommendation
- ✓ Include any extracurricular activities

Apply Now at: [https://hire.li/bm\\_kVKaT-D2BurM\\_4f863](https://hire.li/bm_kVKaT-D2BurM_4f863)

**APPLICATION DEADLINE - FEBRUARY 29, 2024**



# WE'RE HIRING!!

## PART-TIME AND FULL-TIME PEER OPPORTUNITIES ARE AVAILABLE!



**Detroit Wayne Integrated Health Network**

# DWIHN

Your Link to Holistic Healthcare

**TOP WORK PLACES 2023**  
Detroit Free Press

USE QR CODE TO APPLY TODAY!



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@DetroitWayneIHN

# JOIN OUR TEAM



# COMMUNICATIONS REPORT

## DWIHN Full Board Meeting- February 2024

### Executive Summary

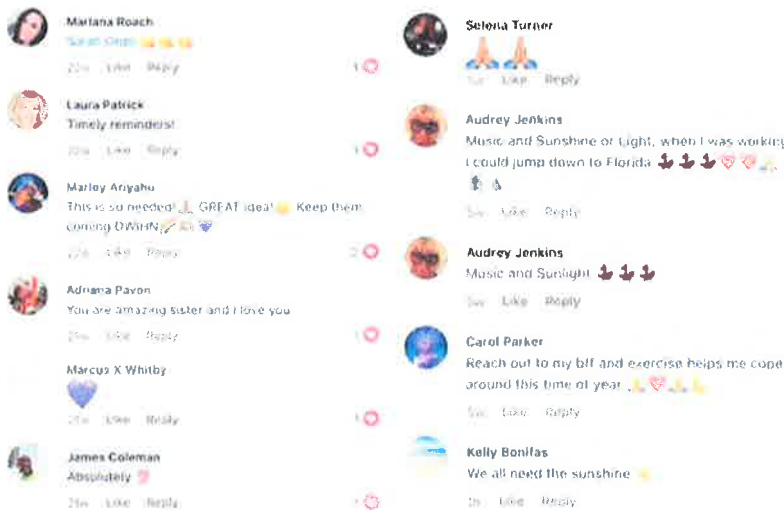
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  - Dwihn training - 71

#### Earned Media Report



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Additionally, Youth United led a focus group at the University of Detroit Mercy.

### Upcoming Events

February 14<sup>th</sup>: Valentine's S.O.U.L.S. Chat **6pm – 7pm**

February 15<sup>th</sup>: FATHERHOOD Conversations **4pm –6pm**

February 20<sup>th</sup>: Courageous Conversations: Love Shouldn't Hurt **5pm – 7pm**



# Wayne County Services



**GESHER**  
HUMAN SERVICES



# GESHER

HUMAN SERVICES

## MISSION

Gesher Human Services is a bridge to hope and opportunity for people at work, at home, and in the community. Gesher's workforce development, behavioral health, and inclusion programming serves all Metro Detroiters while meeting the needs of the Jewish community.

## VISION

A world where each person will have the tools to cross life's bridges and realize their potential.

## VALUES

People First  
Integrity  
Kindness  
Forward Thinking

# Locations

**GESHER**  
HUMAN SERVICES

Rose & Sidney Diem Building  
29699 Southfield Road  
Southfield, MI 48076

Arnold E. Frank Building  
4250 Woodward Avenue  
Detroit, MI 48201



Detroit at Work Career Center  
2470 Collingwood Street  
Detroit, MI 48206

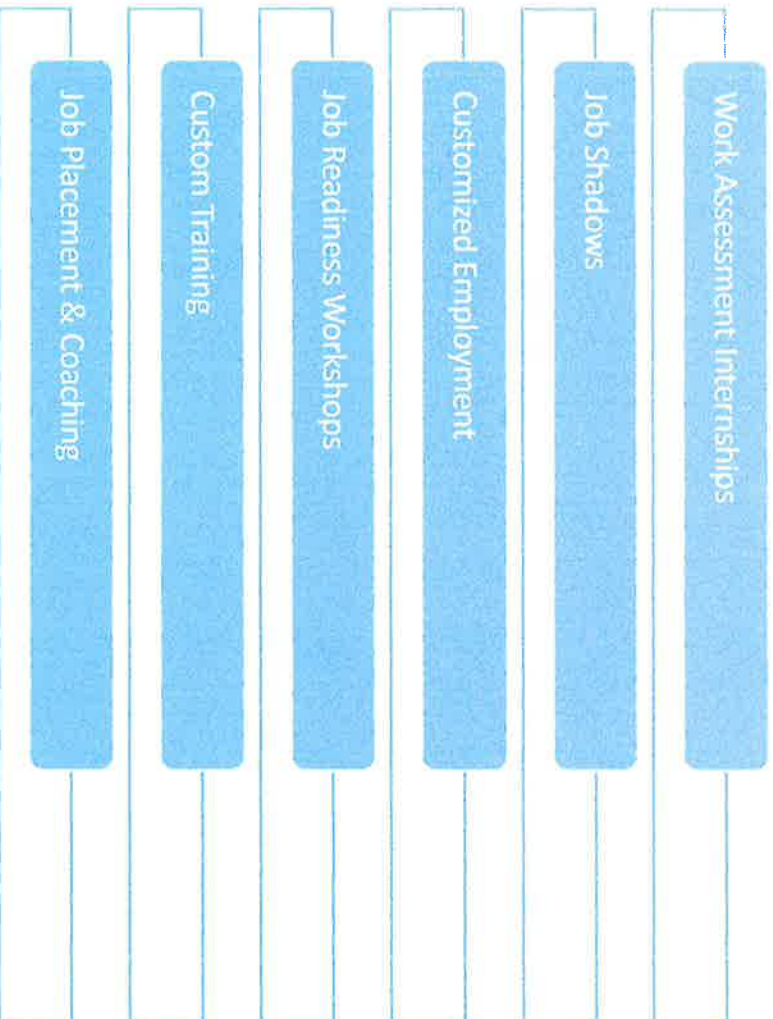
**And all throughout the community.**

# Career Centers

1. Job Placement Assistance
2. PATH
3. Job Training Scholarships
4. Paid Internships
5. Employment Workshops
6. Unemployment Registration
7. Financial Education



# Vocational Rehabilitation



*Short-term employment services are designed to help individuals with emotional and developmental disabilities to identify, train, and retain employment.*



Funded by

**MRS** PROMOTING  
ABILITIES  
Michigan Rehabilitation Services

**VA** U.S. Department  
of Veterans Affairs

This Photo by Unknown author is licensed under CC BY-NC-ND.



# Vocational Services

## Supported Employment

Group paid employment with ongoing job coaching supports for individuals with disabilities working at community work sites including the Detroit Arsenal, IRS, Cadillac Place and apartments performing janitorial and other duties

## Skill Building

Group job skill development at volunteer sites to prepare for employment



Funded by



GesherMI.org

**GESHER**  
HUMAN SERVICES

# Clinical Integration

## **Clinical Therapy**

Provide one-on-one and group therapy to residential, clubhouse and vocational services clients.

## **Case Management/Supports Coordination**

Coordinates medical, emotional, social, employment, educational, legal, transportation and respite care allowing individuals w/ disabilities to live in the least restrictive setting.

## **Case Conceptualization**

Provides staff with a interdisciplinary team to talk through challenging behaviors and situations to identify person-centered solutions.



Gesher provides over 70 paid janitorial jobs for individuals with disabilities working at the Cadillac Place through a state-set-aside contract.

