

Detroit Wayne Integrated Health Network

707 W. Milwaukee St. Detroit, MI 48202-2943 Phone: (313) 833-2500

www.dwihn.org

FAX: (313) 833-2156

TDD: (800) 630-1044 RR/TDD: (888) 339-5588

FULL BOARD Wednesday, September 20, 2023 Hotel St. Regis 3071 W. Grand Blvd. Detroit, MI 48202 1:00 p.m. **AGENDA**

- I. **CALL TO ORDER**
- II. **ROLL CALL**
- III. APPROVAL OF THE AGENDA
- IV. MOMENT OF SILENCE
- V. APPROVAL OF BOARD MINUTES - Full Board Annual Meeting - August 16, 2023
- VI. RECEIVE AND FILE - Approved Finance Committee Minutes - August 2, 2023 Approved Program Compliance Committee Minutes - July 12, 2023
- VII. **ANNOUNCEMENTS**
 - A) Network Announcements
 - B) Board Member Announcements

VIII. **BOARD COMMITTEE REPORTS**

- A) Board Chair Report
 - 1) Board Development Board Study Session Board Retreat (October, 2023)
 - 2) CEO Annual Incentive Compensation FY22/23
 - 3) Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference, October 23-24, 2023 - Grand Traverse, Michigan
 - 4) National Council for Mental Wellbeing NatCon24 April 15-17, 2024, St. Louis. Missouri
 - 5) Regional Chamber of Commerce 2024 Mackinac Policy Conference Mackinac Island, Michigan - May 28-31, 2024
- B) Executive Committee
 - 1) CEO Annual Performance Appraisal FY22/23
 - 2) CEO Annual Incentive Compensation Objectives FY23/24
 - 3) Board Self-Assessment
- C) Finance Committee
- D) Program Compliance Committee
- E) Recipient Rights Advisory Committee

Board of Directors

Home Post

IX. SUBSTANCE USE DISORDER OVERSIGHT (SUD) POLICY BOARD REPORT

X. UNFINISHED BUSINESS

Staff Recommendations:

- A. BA#21-08 (Revision 2) Healthcare Effectiveness Data Information Set (HEDIS) Certified Population Health Management and Data Analytics Tool Vital Data Technology, LLC (Program Compliance)
- B. BA#21-29 (Revised) Outfront Media (Finance)
- C. BA#21-30 (Revised)- International Outdoor (Finance)
- D. BA#21-31(Revised) Brooklyn Outdoor (Finance)
- E. BA#22-39 (Revision 2) Floyd Allen and Associates (Executive Committee)
- F. BA#23-20(Revised) ProtoCall Services (Program Compliance)
- G. BA#23-46 (Revision 2)- MI Health Link Demonstration Project FY 22/23 (Program Compliance)

XI. NEW BUSINESS

Staff Recommendations:

- A. BA#24-01-Children's Initiatives' Michigan Department of Health and Human Services (MDHHS) Grants FY23/24 (*Program Compliance*)
- B. BA#24-07-Detroit Wayne Integrated Health Network (DWIHN) FY2023/2024 Operating Budget (Finance)
- C. BA#24-09-Michigan Rehabilitation Services (MRS) FY24 (Program Compliance)
- D. BA#24-10-Jail Diversion FY23/24 (Program Compliance)
- E. BA#24-12-Substance Use Disorder (SUD) Treatment Services Provider Network FY24 (Program Compliance)
- F. BA#24-13-Substance Use Disorder (SUD)Prevention Services Provider Network FY24 (*Program Compliance*)
- G. BA#24-14-Multicultural Integration Programs and DWIHN's Veteran Navigator (*Program Compliance*)
- H. BA#24-17- School Success Health Quality Initiative (Program Compliance)
- I. BA#24-18- Peter Chang Enterprises (Finance)
- J. BA#24-23- Quest Analytics, Inc. (Program Compliance)
- K. BA#24-24- Workers' Compensation Insurance (Finance)
- L. BA#24-25- Michigan Department of Health and Human Services (MDHHS) Community Mental Health Services Program (CMHSP) (Executive Committee)
- M. BA#24-26- Michigan Department of Health and Human Services (MDHHS) Pre-Paid Inpatient Health Plan Agreement (PIHP) (Executive Committee)

XII. AD HOC COMMITTEE REPORTS

- A. Policy/Bylaw Committee
- B. Strategic Plan Committee
- C. Board Building Committee

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XIII. PRESIDENT AND CEO MONTHLY REPORT

- A. Update on Crisis Care Center
- B. Update on Provider Stability Plan
- C. Update on Integration Pilot
- D. Update Long Term Residential Care
- E. Update Student Athlete Campaign
- XIV. QUARTERLY COMMUNICATIONS/MEDIA REPORT October
- XV. PROVIDER PRESENTATION October
- XVI. REVIEW OF ACTION ITEMS

XVII. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis).

XVIII. ADJOURNMENT



DETROIT WAYNE INTEGRATED HEALTH NETWORK FULL BOARD/ANNUAL MEETING Meeting Minutes Wednesday, August 16, 2023 1:00 p.m.

BOARD MEMBERS PRESENT

Kenya Ruth, Chair Dr. Cynthia Taueg, Vice Chairperson William Phillips, Secretary Karima Bentounsi Angela Bullock Lynne F. Carter, M.D. Eva Garza Dewaelsche Angelo Glenn Commissioner Jonathan C. Kinloch Bernard Parker

BOARD MEMBERS EXCUSED: Ms. Dora Brown, Treasurer and Mr. Kevin McNamara

BOARD MEMBERS ATTENDING VIRTUALLY: None

GUEST(S): Ms. Joy Kornspan, LMSW, CAADC Program Manager and Director and Ms. Donna Risi, The Gathering Place - Redford

CALL TO ORDER

The Board Chair, Ms. Ruth, welcomed and thanked everyone for attending the meeting. The meeting was called to order at 1:02 p.m.

ROLL CALL

Roll call was taken by the Board Liaison, Ms. Blackshire and a quorum was present.

APPROVAL OF THE AGENDA

The Chair called for a motion on the agenda. It was moved by Dr. Taueg and supported by Mr. Glenn approval of the agenda. Commissioner Kinloch requested FY 2022-2023 Resolution #6 Resolution Increasing Recipient Rights Advisory Committee Per Diem be added to the agenda as item XIV. There was no further discussion. Motion carried as amended.

MOMENT OF SILENCE

The Board Chair, Ms. Ruth called for a moment of silence. Moment of Silence taken.

APPROVAL OF BOARD MINUTES

The Chair called for a motion on the Board minutes from the Full Board meeting of July 21, 2023. It was moved by Mr. Glenn and supported by Ms. Bullock to approve the Full Board minutes of July 21, 2023. There was no further discussion. Motion carried unanimously.

RECEIVE AND FILE

The approved minutes from the Finance Committee of July 5, 2023 were received and filed.

ANNOUNCEMENTS

Network Announcements

Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff reported. It was noted that the Faith Based Conference is having its kickoff; this is a two-day event scheduled on August 17th and 18th 2023 at Pelister Park in Dearborn Michigan and is sponsored by the Substance Use Disorder Department. In the past this event has had upwards of 600 people in attendance. Information has been shared with Board members.

There are two back to school events scheduled for the month. One event is in Redford and is geared towards the K-12 audiences. There will be dental cleanings; games and activities. The second event will be held at the Corner Ballpark and will be a festival type event with workshops and art. Discussion ensued regarding information on these events being shared with the schools that participate in the School Success Initiative; feedback received from the schools on these events and workshops would be of interest to the parents. There were no additional Network announcements.

Board Announcements

There were no Board announcements.

BOARD COMMITTEE REPORTS

Board Chair Report

Ms. Ruth, Chairperson gave a verbal report. It was reported the CMHAM Fall Conference is scheduled for October 23rd and 24th 2023 in Grand Traverse, Michigan. The National Council for Mental Wellbeing – NatCon24 will be held in St Louis, Missouri April 15th-17th 2024. The Chamber of Commerce 2024 Policy Conference is scheduled on Mackinac Island May 28th – May 31st 2024. Board members were encouraged to notify the Board Liaison if they were interested in attending any of the conferences. There was no further discussion on the Board Chair report. The report was received and filed.

Executive Committee

Ms. Ruth, Chairperson gave a verbal report. It was reported the Executive Committee met on Monday, August 14, 2023. A brief update was provided on the Board Annual meeting that was held on Friday, July 21st at Greater Grace Temple. It was reported it was a good meeting and attendance at the Community Luncheon and program was great. Senator Debbie Stabenow was the Keynote speaker and an overview of DWIHN's activities for the year was provided to those in attendance; law enforcement officers that had saved lives with Narcan were honored with certificates.

The Budget Hearing was held on Wednesday, August 2, 2023 which is the joint meeting of the Finance and Program Compliance Committees and the Budget was discussed during the Hearing. The Executive Committee also considered and moved to Full Board for approval Board Action #22-61 (Revision 3) Milwaukee Care Center Renovations (Roncelli); Mr. Parker will provide an overview in his report. Board Action #23-69 Brokerage Services for Acquisition of Land or Building-Downriver Wayne County and Board Action #24-08 Professional Liability Insurance Renewal – all three board actions are on the agenda for Full Board consideration. There was no further discussion. The Executive Committee report was received and filed.

Finance Committee

The Chair, Ms. Ruth noted that Ms. Brown, Committee Chair and Treasurer and Mr. McNamara were both excused from the meeting held today. Ms. Ruth requested VP of Finance S. Durant to provide a brief overview of the Finance Committee meeting and Budget Hearing. Ms. Durant reported the Finance Committee met on Wednesday, August 2, 2023 there were several board actions that were considered and moved to Full Board for approval.

The Budget Hearing was held directly following the Finance Committee meeting. It was reported there was a robust discussion at the Hearing; several assumptions were made in order to construct the budget. There was a lot of updated information from the previous year and many of the board members were present at last year's meeting. There was one follow-up item from the Hearing. A board action will come to the Finance Committee in September for official approval of the FY24 Budget. Ms. Ruth, Board Chair noted that Ms. Durant and her team had been congratulated at the Hearing for their hard work and her leadership and keeping our finances in good order. There was no further discussion. The Finance Committee report was received and filed.

Program Compliance Committee

Dr. Taueg, Committee Chair reported there was no Program Compliance Committee meeting in August other than the Joint Finance and Program Compliance meeting. There was no further discussion.

Recipient Rights Advisory Committee

Mr. Glenn, Chair Recipient Rights Advisory Committee (RRAC) provided a verbal report. It was reported the committee met on Monday, August 2, 2023. Mr. Sheldon Hill and Ms. Linda Taylor were introduced at the meeting as new committee members. All committee members were given their new DWIHN email addresses. There were two new investigators hired and the Office of Recipient Rights submitted their semiannual report which all board members were provided with a copy in their packets. It was noted that per the State, RRAC is requesting that providers ensure their employees are trained within thirty (30) days of hire. The educational component for the meeting focused on the Appeals Process. There was no further discussion. The report was received and filed.

SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT

Mr. Adams, Chair of the Substance Use Disorder Oversight Policy Board provided a verbal report. It was reported there was one board action considered and approved which was the Narcan Vending machines; this board action is on the agenda for presentation to the Full Board. An overview of the Detroit Recovery Project was provided. Information was provided on how the organization functions as a whole and who the SUD department needs to continue to reach. There was no further discussion. The report was received and filed.

Ad Hoc Committees Reports

Policy/Bylaw Committee

Dr. Taueg, Chair of the Policy/Bylaw Committee reported the committee met on July 25th 2023 at 1:00 p.m. There were a number of items considered relative to policies. One of the items was also discussed at the Executive Committee meeting. The Board Development Policy was

considered and after discussion there were no changes to the Board Development Policy; it is at the discretion of the Board how many times they meet. The Board Operational Communication Policy was discussed. The committee voted to recommend for board approval that a paragraph be added that speaks to meeting frequency. The added paragraph is bullet number six (6) and it reads "As a general rule, no more than two (2) meetings will be scheduled in the same work week. This notwithstanding, if a need arises to schedule more that two (2) meetings in the same work week, the Board Chair, or his/her designee must approve." This was added to try and be mindful of people's time. Further, with the Board Operational Policy the meeting format for the Full Board meeting was discussed and in the packet is a draft of the recommended revised agenda format for the Full Board meeting. All of the items are still there; it was recommended that Board actions and all action items be moved up to immediately after all of the committee reports. It was recognized that the committee reports provide information on the Board actions as that is where the board actions are discussed. All of the other reports such as staff reports, CEO reports and the other ad hoc reports will be after the action items. The committee is recommending that modification to the Full Board agenda to start September 1st, 2023; this is the second recommendation out of the Policy Committee. The third recommendation pertains to the board stipends or per diems. Legal Counsel researched to ensure that any recommendation coming out of the Policy Committee to the Full Board would be in alignment with the Mental Health Code and the Enabling Resolution. The Resolution is in the packet and on the agenda; the Committee is recommending for board approval the Full Board per diem or stipend be increased to \$100.00 starting September 1st; the Substance Use Disorder Oversight Policy Board stipend was discussed, however a recommendation did not come out the Policy Committee; but it was discussed at the Executive Committee and there seems to be agreement that the stipend be the same, so while it did not come out of the Policy Committee it is recommended and is on the agenda and in the packet. There was consideration given to all of the committees where there is a per diem; and there was discussion that approval be given to the Recipient Rights Advisory Committee to have the same per diem. The recommendation is that all three, the Board, Substance Use Disorder Oversight Policy Board and Recipient Rights Advisory Committee all have their stipends increased to \$100.00 beginning September 1, 2023. Motion: It was moved by Dr. Taueg and supported by Commissioner Kinloch to increase the Board, SUD Oversight Policy Board and Recipient Rights Advisory Committee stipends. Motion restated by the maker after further discussion. It was noted that there will be future meetings as there are other policies to discuss as well as policies that were not recommended directly out of the Policy Committee but by the Full Board. Discussion ensued regarding the Resolutions on the agenda; the approval of the report; and if approval of the report also approved the Resolutions. The Committee Chair, noted that was the recommendation of the committee to approve the Resolution. Y. Turner, VP of Legal Affairs provided direction and noted the Resolutions that appeared on the agenda could be approved, and the Recipient Rights Resolution had been added to the agenda during the approval of the Full Board meeting agenda; the motion to approve, if that was the pleasure of the body should just reference all three (3) Resolutions; the report can be received and filed because the items are already on the agenda or there can be a motion to approve those matters separately. Discussion ensued regarding the approval of the Board Operational Policy. The Chair called for a motion. Motion: It was moved by Commissioner Kinloch and supported by Mr. Glenn to receive and file the items referenced in the Bylaw and Policy report from the Bylaw/Policy Committee and to move approval of all of the actions that have been notated within the Bylaws and Policy Report. The motion would include the Board Operational Communication Policy-Board Policy #2016-009 added paragraph and Full Board Agenda format change; FY2022-2023 Resolution #4 Resolution Increasing Board Member Per Diem; FY2022-2023 Resolution #5 Resolution Increasing SUD Oversight Policy Board Per Diem and Resolution #6 Resolution Increasing Recipient Rights Advisory Committee Per Diem. There was no further discussion. Motion carried.

Dr. Taueg noted for the record Dr. Carter had joined the meeting.

Strategic Plan Committee

Dr. Carter, Chair of the Strategic Plan Committee noted the Strategic Plan Committee did not meet during the month of August. There was no report.

Board Building Committee

Mr. Parker, Board Building Committee Chair provided a verbal report. It was reported the committee met at the request of Administration on Monday, August 7, 2023 to address an urgent situation regarding the roof at the Care Center. There are two contracts that will be considered today; the main issue was the roof; it was reported that while removing the three layers of roofing to put on a new roof it was discovered there was water leakage that had taken place over the years and had disturbed the asbestos which was part of the fire proofing material. The request was to approve the removal of the asbestos, clean the lighting and heating system and put it back together and prepare the roof for the new one (roof). The total amount with a contingency of \$125,000.00 would be \$1.5 million dollars that would be added to the budget. The projected cost of the building is \$17.6 million dollars up from \$16.1 million dollars. The second item that was reviewed by the Building Committee is the State has provided DWIHN with monies to place a Care Center in the Downriver area; an RFP was done and Savills, Inc. was selected as the Real Estate Company, Broker to locate either a building or land to build. Both board actions are on the agenda for Full Board consideration. There was no further discussion. The report was received and filed.

PRESIDENT AND CEO MONTHLY REPORT

Mr. Manny Singla, Executive Vice President of Operations reported on behalf of Mr. Doeh CEO and President. A written report was provided for the record. It was reported that the Care Center construction and setup is on schedule; we are working on a couple of areas; the procurement. delivery and installation of the generator and the roof replacement which will be inserted as a part of the building process to ensure there is no significant impact on the timing and safety of the building. As we move closer to completion of the project, the technology piece is coming together in term of delivery of equipment which will be a roust upgrade for both the Administration and Care Center. The Seven Mile project has also been included on some of the expansion areas. The leadership team went on a tour of the Care Center conducted by Ms. Wolf, VP of Crisis Services and it seemed as if we were already operational with the level of knowledge and clarity provided on the tour and this spoke to the volume of commitment of the team. In terms of the stability payments we continue to work with the Provider Network, the CFO and Finance department. A \$1.3 million dollar payment was made toward a skill building provider which were one of the most important providers from a Network stand point both through COVID and coming out of COVID; we continue to evaluate other Provider Network areas where help may be needed and in terms of members being supported. We were recently approached by another health plan, and we met with them, and there were very robust conversations in terms of potential integration, as well as providing a holistic care through our HEDIS measures and have solutions where we can actually provide both physical health and behavioral health services. In the near future we are going to meet with them in the next up coming weeks to have more closure on both a Memorandum of Understanding and other areas on how we can leverage collective services. There are a few things as we come out of the Public Health Emergency from a network standpoint; one is the Medicaid determination as well as spend down management. We are working both with our provider partners as well as members, to make sure folks are being put on Medicaid. The Managed Care Operations Team is reaching out to the provider network to ensure providers are doing everything to get folks on Medicaid, as their anniversaries are coming up. This is a critical piece, both from

a viability standpoint as well as ensuring members, are able to receive all the benefits. Our Utilization Management Department, were able to meet the threshold of 95 on the HAB Waiver, which is a waiver that we have been struggling with in the past in terms of ensuring the threshold is met; however, we were finally able to receive it which is a big plus in terms of providing essential services to folks who are most acute and can take advantage of the waiver. There is a decision in September on the CCBHC application that was put through SAMHSA and we are eagerly awaiting the decision. In terms of the long-term residential services, we have met with state representatives on these specific areas and there is strong support.

Ms. Blackwell reported that the conversations in Lansing have proven to be beneficial for the organization. There were conversations regarding how far we have come as an organization and the impact that has been made with a number of stakeholders both locally and in Lansing and most recently with the State Budget Director Mr. Chris Hawkins. There are upcoming meetings not only with Speaker Tate, but also with Senator Santana; and other State Representatives around the region. There is a supplemental that comes out in early fall. Detroit is hosting the NAMI International Conference; there are a number of advocacy efforts that we have been doing over the last several years; last week MSNBC was in town and featured DWIHN; the Detroit Police Department focused on our CIT and Co-Response program that DWIHN helped pilot with the Detroit Police Department. An overview was provided on the Juvenile Program with Team Wellness and it was noted that there were six active members as of July 24th, but since that time we have had another seven individuals that have been referred to the program. The Communications department has seen a total growth of over 14,000 in views and click points on Facebook which is our largest social media platform at this point. The report has a list of our Goggle analytics; and people are using the website to find out how to get access to services and using it to find out where we are in the community. It was reported that last weekend our community outreach team was at Little Caesar's Arena with the WNBA and Big 3. There was a celebration of female coaches and women in leadership. There is an event coming up in a couple weeks with the American Bowlers which is a nationwide organization and will have Jimmy King and Derek Coleman in attendance, the information will be shared with the Board. There is also a Youth Sports Camp that will be featured in the Dearborn area and will offer free basketball camp to 8 to 17 year old youth and will be another way of getting information out to young people and creating access to services to our young people.

Discussion ensued regarding the JDF program with Team Wellness and the number of participating youth and the challenges of increasing the enrollment. It was reported that initially there would be 20 kids in the first pilot program. Ms. Moody, VP of Clinical Operations reported initially there were some barriers with getting referrals because the referrals needed to come through the court and then through the CMO's. Team Wellness was having a little bit of a barrier with the communication. There have been meetings held and the referrals are beginning to come through, meetings are held every two weeks to talk about progress of the program.

Discussion ensued regarding the new requirements that the State may come up with in regards to the Care Center. It was reported the State is still looking at the procedures and guidelines and as they finalize the guidelines we will be able to figure out what that means for the organization and future facilities. Updates will be provided to the Board as they become available.

Discussion ensued regarding the curriculum and adding a Conflict Resolution module. The Conflict Resolution module was requested by Board Chair Ruth; the following items were requested by the board; the demographics of the initial students that are in the program; has there been work with the Detroit Police Department and community leaders to identify the "different sets" the youth may identify with; the student/teacher ratio; the roadblocks that are in place during the online school to deter children from venturing off onto other websites; what kind of security/cybersecurity measures are in place and are there any kind of repercussions. Discussion ensued regarding the three-month evaluative report/updates and were they still on track to provide the report to the Board. Ms. Moody noted that they were still on track for

the report. There was no further discussion. The Chair thanked Mr. Doeh for the report. The report of the CEO and President was received and filed.

Ms. Ruth, Board Chair noted that she, along with Ms. Brown and Mr. Parker have been appointed to the Community Mental Health Association (CMHAM) of Michigan Diversity, Equity and Inclusion Advisory Group.

UNFINISHED BUSINESS

Staff Recommendations:

A. BA#22-58 (Revised) Willscot (Temporary Mobile Office Units) The Chair called for a motion. M. Maskey, Facilities Director reported. Staff is requesting a seven (7) month extension for an additional \$110,023 through January 31, 2024. The extension is needed due to the delays in the generator and opening of the new facilities. The Facilities Department previously procured mobile offices for DWIHN staff to have the ability to have access to our network and to provide such functions as mail services, printing, scanning and material/document storage while the Milwaukee building is under construction. The increased cost includes a month to month lease of \$10,000 (both trailers); pickup cost of approximately \$13,000; and estimated repairs of \$27,000 due to storm damage. The previous board action was from March 16, 2022 through June 30, 2023 for a total amount of \$131,332 for a total amount of \$241,356.00. Discussion ensued regarding the cost of the storm damage; the estimated repairs; pickup cost of the trailers; the damage being covered under DWIHN insurance, and the units being out of contract and are now on a month to month lease. The Full board requested that Legal review the estimated repairs of \$27,000 due to storm damage and determine if our insurance will cover the cost and ascertaining the total damage. Discussion ensued a not-to-exceed cost for the board action and all the activities that would be involved with removing the trailers from the premises. It was recommended that the \$27,000.00 for storm damage and the \$13,000.00 for pick-up costs be removed from the board action; and the board action cover the extension of the term of the lease for seven months for \$70,000. It was moved by Mr. Phillips and supported by Dr. Taueg the modification of the board action for the extension of the lease for \$70,000 and the board will receive further information on the repair and pick-up cost. There was no further discussion. Motion carried.

B. BA#22-61(Revision 3) – Milwaukee Care Center Renovations (Roncelli) The Chair called for a motion. It was moved by Mr. Parker and supported by Mr. Glenn approval of BA#22-61 (Revision 3). Staff is requesting approval of BA#22-61 (Revision 3) to increase the current contract by \$1.5 million dollars for a total contract amount of \$17,600,000.00 During construction and replacing of the roof an extensive amount of deterioration and corrosion on the structural roofing steel decking below the roofing material was discovered. On the underside of the steel decking is an encapsulated asbestos containing fireproofing that is now in a disturbed state due to the damaged steel decking it is adhered to. The asbestos and damaged steel have created a very significant health and safety concern for the Milwaukee Facility and will need to be removed and replaced. The board action included all of the budgeted allotments that will be tracked as time and material. There was no further discussion. Motion carried.

C. BA#23-05 (Revision 7) Detroit Wayne Integrated Health Network (DWIHN) FY2022-2023 Operating Budget. The Chair called for a motion. It was moved by Mr. Glenn and supported by Mr. Phillips approval of BA#23-05 (Revision 7). S. Durant, VP of Finance reporting. This board action is requesting board approval to amend the FY 2023 Operating Budget as follows: 1. Certification of \$11.6 million in additional Medicaid/Healthy MI dollars to fund the indirect cost associated with Hazard Pay for Direct Care Workers (DCW) per a MDHHS Medicaid rate increase retroactive to October 1, 2022 with payments beginning May 2023 through September 2023. 2. Use of Medicaid Reserves to correct the annual salary of 177 DWIHN union employees per the compensation salary review conducted by the Lockton Companies. The amended FY23 Operating Budget of \$1,056,528,326.69 includes revenue of: \$21,852,710 (State General Funds); \$807,256,944 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$143,514,218 (Healthy MI - Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$13,594,100 (State Grant Portion of OBRA, SUD);

\$31,433,263.69 (Federal Grants/Federal Block Grants/SUD); \$6,041,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). There was no further discussion. **Motion carried.**

D. BA#23-27 (Revision 5) Substance Use Disorder NarCan Vending Machine. The Chair called for a motion. It was moved by Mr. Glenn and supported by Dr. Taueg approval of Board action #23-27 (Revision 5). The SUD Department is requesting board approval for \$6,000.00 in PA2 funding to purchase a naloxone vending machine for the City of Dearborn-Department of Public Health community. The approval of this purchase will increase access to this life-saving medication and promote overall health and wellness in our community. The vending machine will be placed in a location accessible to the public, at 21202 Michigan Avenue, Dearborn, Michigan and individuals can receive naloxone without a prescription. This initiative aligns with our goal of empowering individuals with the necessary resources and support to overcome their struggles and achieve optimal health. The revised Treatment Services program of \$11,704,670 consist of Federal Block Grant of \$9,561,670 and Public Act 2 funds of \$2,143,000. Funds may be allocated between providers up to the not to exceed amount without board approval. Discussion ensued regarding the locations of the vending machines and the Providers that have the vending machines on site. Mr. Lindsey, SUD Utilization Management provided a partial list at the meeting. The Board requested a list of where all of the NarCan Vending machine are located; the criteria of having a vending machine and if there is a need in other parts of the county for the vending machines. It was requested that Program Compliance take up the item and get more details. There was no further discussion. Motion carried.

E. BA#23-67 (Revised) TTEC Government Solutions, LLC. The Chair called for a motion. It was moved by Dr. Taueg and supported by Mr. Glenn approval of Board action #23-67 (Revised). This board action is requesting a time only extension for an additional four-month period. The initial term ended on July 21, 2026; the amended term ends on November 21, 2026. TTEC Government Solutions LLC will replace and consolidate services currently held by four contracts -BSB Solutions, Octavia Data Center, BCM1 and Mitel. The new solution will provide a cloud-based phone solution to replace the current DWIHN phone system in use at the Call Center as well as the business offices. There was no further discussion. Motion carried.

NEW BUSINESS

Staff Recommendations:

- A. BA#23-69 Brokerage Services for Acquisition of Land. The Chair called for a motion. It was moved by Mr. Parker and supported by Mr. Glenn approval of Board action #23-69. Ms. Y. Turner, VP of Legal Affairs reporting. This board action is requesting board approval to enter into a contract for Brokerage Services for Acquisition of Land or Building -Downriver Wayne County. The final value of this contact will depend on the purchase price of the property and the percentage of the purchase price, if any, to be paid by DWIHN, the buyer. The contract amount will not exceed 3% of the purchase price of land or building. The contract term will be for a period of one year effective upon Board approval, with a possible extension to be determined at term end. There was no further discussion. Motion carried.
- B. BA#24-06 Detroit Wayne Integrated Health Network (DWIHN) Provider Network. The Chair called for a motion. It was moved by Dr. Taueg and supported by Ms. A. Bullock approval of Board action #24-06. Mr. B. Taylor, Director Managed Care Operations reporting. This board action is requesting approval for continued funding for the Provider Network System for the fiscal year ended September 30, 2024. This will allow for the continued delivery of health services for individuals with Serious Mental Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders. The services include the full array of behavioral health services per the PIHP and CMHSP contracts. The amounts listed for each provider are estimated based on prior year activity and are subject to change. Note 1. The board action amounts include: Mental Health treatment services, Autism, Children's Waiver, SED Waiver, Children crisis services and SUD Medicaid, HMP and block grant treatment, Behavioral Health Home and Opioid Health Home

services which are supplemental, voluntary services that Medicaid member with specific diagnoses may opt into to receive comprehensive care coordination facilitated by a health home care team and EBSE claims based activity. In addition, it should be noted that the hospitals listed under HRA changed based on consumers stay. As such, hospitals may be added and amounts reallocated without board approval to avoid delay of payment; the funds are a pass through from MDHHS. Discussion ensued regarding new Providers and any Providers that were removed from the Network. The Board requested a list of the Providers that had been removed from the Network. Dr. Taueg thanked staff and noted that she was pleased to see this item come to the board early and there will be no lapse in services. There was no further discussion. Motion carried with Mr. Glenn abstaining from Mariners Inn; Mr. Phillips abstaining from Henry Ford Hospital and all of the hospitals that are in the Network; Ms. Bentounsi abstaining from Ascension Hospital; Ms. Garza Dewaelsche abstaining from Samaritan; Ms. Ruth noted that she wanted to reserve the right to retract if necessary; Ms. Bullock and Dr. Carter abstaining from Blue Cross/Blue Shield.

C.BA#24-08 Professional Liability Insurance Renewal. The Chair called for a motion. It was moved by Mr. Glenn and supported by Dr. Taueg approval of BA#24-08. Ms. Y. Turner, VP of Legal Affairs reporting. This board action is recommending approval of a one-year contract renewal between DWIHN and Long Insurance Services, LLC with an amount not to exceed \$142,949.00 The contract term is August 26, 2023 through August 26, 2024. The policy provides professional liability coverage for the Medical Director and other professional staff. Discussion ensued regarding the requested MMRMA documents that had been forwarded to the board. There was no further discussion. Motion carried.

COMMUNICATIONS/MEDIA REPORT

The quarterly Communications/Media report will be provided at the September Full Board meeting.

PROVIDER PRESENTATION - Ms. Joy Kornspan, LMSW, CAADC, Director/Program Manager and Ms. Donna Risi, The Gathering Place. Ms. Ruth welcomed the staff from the Gathering Place to the meeting and gave a brief overview of the history of the Provider Presentations. The Gathering Place provided a PowerPoint presentation for the record. Ms. Kornspan provided information on the services that are provided for people living with mental illness which included opportunities for friendship, employment, housing, education and access to medical and psychiatric services in a single caring and safe environment. The history of the Clubhouse was provided which noted that the beginnings were at Eloise with John Beard; the Gathering Place was established in 1994 and has been accredited since 2012. The Gathering Place is a strong Fidelity Clubhouse serving Wayne County Consumers and the Director was on the Committee that revised the Michigan Medicaid Manual for Psychosocial Rehabilitation in 2015. The Gathering Place has developed a Young Adult Program with growing membership and over 65% of attendees are working and or attending school and there is a strong wellness program. The benefits of the Clubhouse were provided which include, but were not limited to assistance in securing and sustaining safe, decent and affordable housing; access to crisis intervention services when needed and assistance in accessing community based educational resources. An overview was provided on a research study of those that attended the Clubhouse and those individual that either did not attend or attended less often; for example, participants who attended Clubhouse 3 days or more per week had a mean in a year of mental health care costs of \$5,697.00 compared to \$14,765 for those who attended less often. A map was shared with noted that there were 342 Clubhouses in 33 countries along with membership by State;

there are 39 Clubhouses in the state of Michigan and all are accredited. The Board thanked the staff from the Gathering Place for their informative presentation. Ms. Kornspan noted that tours are available for anyone that would be interested in seeing the facility.

REVIEW OF ACTION ITEMS

- 1. The Board requested demographics of youth involved with Team Wellness Juvenile Program along with a list of items that included but was not limited to student teacher ratio; online education; and cybersecurity and information that will be included in Conflict Resolution Training. Ms. Moody to provide a full report.
- 2. BA#22-58 WillScot Temporary Mobile Office Unit. Legal to provide information on estimated repairs and determine if DWIHN insurance will cover all or a portion of repairs. The amount of \$27,000.00 is to be removed from board action along with the pickup cost of \$13,000.00. Board action to be modified to extend lease by seven (7) months at \$10,000 per month for a total of \$70,000.00.
- 3. Substance Use Disorder to provide a list of locations of the NarCan Vending machines.
- 4. Managed Care Operations to provide a list of Providers that were removed from the Network for FY2023/2024.

GOOD AND WELFARE/PUBLIC COMMENT

The Chair, Ms. Ruth read the Good and Welfare statement. Ms. Debora Mathews, former CEO of the Children's Center announced her retirement and thanked Mr. Doeh, Ms. Blackwell and Ms. Durant for their support. The Children's Center is 94 years old and have had the support of the agency since 1960. She noted she was honored to introduce Ms. Nicole Wells-Stallworth as the incoming President. Ms. Wells-Stallworth gave a brief overview of her background and noted she looked forward to working with DWIHN and its leadership in continuing to serve the community. Dr. Taueg congratulated the Children's Center on their work in the community; Ms. Ruth thanked and congratulated both Ms. Well-Stallworth and Ms. Matthews for their dedication and hard work and Ms. Blackwell noted that DWIHN will continue to work with the Children's Center and welcomed both to the meeting.

ADJOURNMENT

There being no further business, Ms. Ruth, Chair called for a motion to adjourn. It was moved by Mr. Parker and seconded by Mr. Glenn to adjourn. The motion carried unanimously. The meeting adjourned at 2:37 pm.

Submitted by: Lillian M. Blackshire Board Liaison

FINANCE COMMITTEE

MINUTES

AUGUST 2, 2023

1:00 P.M.

3071 W. GRAND BLVD. DETROIT, MI 48202 (HYBRID/ZOOM)

MEETING CALLED BY I. Ms. Dora Brown, Chair, called the meeting to order at 1:12 p.m.

TYPE OF MEETING

Finance Committee Meeting

FACILITATOR

Ms. Dora Brown, Chair

NOTE TAKER

Nicole Smith, Finance Management Assistant

Finance Committee Members Present:

Ms. Dora Brown, Chair Ms. Kenya Ruth Mr. Angelo Glenn Ms. Karima Bentounsi

Committee Members Excused:

Mr. Kevin McNamara, Vice Chair Ms. Eva Garza Dewaelsche

Board Members Present:

Dr. Cynthia Taueg, Vice Chair Commissioner, Jonathan Kinloch

ATTENDEES

Board Members attending Virtually:

Mr. Bernard Parker

Board Members Excused: None

Staff: Ms. Stacie Durant, VP of Finance; Eric Doeh, CEO and President; Mr. Manny Singla, Executive VP of Operations; Dr. Shama Faheem, Chief Medical Officer; Ms. Monifa Gray, Associate VP, Legal Affairs; Ms. Sheree Jackson, VP of Compliance; Ms. Brooke Blackwell, VP of Governmental Affairs and Chief of Staff; Mr. Mike Maskey, Facilities Director; Mr. Keith Frambro, Associate VP, IT Services; and Mr. Jody Connally, VP of Human Resources

Staff Attending Virtually: Ms. Jean Mira, Procurement Administrator

Guests: None

AGENDA TOPICS

I. Roll Call

Ms. Lillian Blackshire, Board Liaison

II. Roll Call

Roll Call was taken by Ms. Lillian M. Blackshire, Board Liaison and a quorum was present.

III. Committee Member Remarks

Ms. Brown, Chair called for Committee member remarks. There were no remarks.

IV. Approval of Agenda

The Chair, Ms. Brown called for a motion on the agenda. There were no changes or modifications requested to the agenda. **Motion:** It was moved by Ms. Ruth and supported by Ms. Bentounsi approval of the agenda. **Motion carried.**

V. Follow-up Items:

a. DWIHN to investigate securing an Ambassador/Social Influencer to assist DWIHN with Social Media messaging in the community. Staff noted this item was resolved.

VI. Approval of the Meeting Minutes

The Chair called for a motion on the Finance Committee minutes from the meeting of Wednesday, July 5, 2023. **Motion:** It was moved by Ms. Bentounsi and supported by Ms. Ruth approval of the Finance Committee minutes from the meeting of Wednesday, July 5, 2023. There were no corrections to the minutes. **Motion carried**. Minutes accepted as presented.

VII. Presentation of the Monthly Finance Report

S. Durant, CFO presented the Monthly Finance report. A written report for the three months ended June 30, 2023 was provided for the record. DWIHN Finance accomplishments and noteworthy item reported:

On July 7, 2023 DWIHN issued \$1.3 million in stability payments to eligible skilled building and supported employment providers.

Cash flow is very stable and should continue to remain strong throughout the year as liquidity ratio = 3.07.

Cash and Investments – comprise of funds held by three (3) investment manager, First Independence CDARS, Comerica, and Flagstar accounts. This amount includes the \$21.3 million cash held in collateral for the two building loans.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$8 million in SUD and MH block grant due from MDHHS. Approximately \$8.7 million for 3rd quarter pass through HRA revenue. Approximately \$2.9 million due from MDHHS related to FY22 CCBHC cost settlement.

Accounts receivable/Allowance - Accounts receivable consist of approximately \$2.8 million due from Wayne County actual 1st and estimated 3rd quarter. Finally, Team Wellness \$.8 million related to prior year receivable outstanding. DWIHN recorded \$.5 million in an allowance for two SUD providers due to length of amount owed and likelihood of collections.

Prepayments and deposits – DWIHN provided The Children's Center an early provider stability payment totaling \$3.5 million. TCC expressed concerns regarding its ability to meet cash flow needs.

IBNR Payable - represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through June 30, 2023 was approximately \$605.7

million however actual payments were approximately \$555.2 million. The difference represents claims incurred but not reported and paid of \$50.5 million.

Due to other governments – includes \$8 million due to MDHHS for death recoupment; \$1.8 million due to MDHHS for FY20 general fund carryover in excess of 5%; and \$8.5 million related to FY22 DCW hazard pay cost settlement. In addition, there is approximately 4.4 million payable to MDHHS for state hospitals and 3rd quarter IPA tax payment.

Federal grants and contracts—The \$6.9 million variance is primary due to two fold: (1) timing of several SUD grants and a year-end reclassification entry to move 18% of revenue to state grants; and (2) approximately \$3.0 million relates to the mobile crisis grant whereby DWIHN has not incurred any expenses to date.

State grants and contracts - \$12.7 million variance represents additional DCW hazard pay related to rates increase to account for indirect costs. Milliman revised rates effective October 1, 2022 and MDHHS is distributing additional funds in May — September 2023. Refer to budget adjustment under old business.

SUD, Children, Adults and IDD services - \$40.6 million variance to timing and reduction in expenses. DWIHN anticipates providing stability payments in October/November 2023.

Contributions – \$798,000 represents allocable share (38%) of Boji purchase price of donated land (\$2.1 million). GASB requires donated land shall be recorded at market value, which in this case represents the purchase price. It was noted for the record the donated value of the land was \$798,000.

Ms. Durant, VP of Finance noted there was a budget adjustment to certify the variance in revenue.

Discussion ensued regarding the completion percentage for the renovations at both the 707 W. Milwaukee and Woodward locations. M. Maskey, Facilities Director reported the Woodward building renovations have been delayed due to the generator being on back order; and the estimated completion date is end of October 2023, with estimated occupancy December 2023. The estimated percentage of completion is low at 80%. The 707 W. Milwaukee estimated completed percentage is between 75%-80%.

There was no further discussion. The Chair, Ms. Brown noted the Finance Monthly Report ending June 30, 2023 was received and filed by the committee.

VIII. 3rd Quarter FY23 Board Report for Procurement Non-Competitive under \$50,000K and all Cooperative Purchasing

The 3rd Quarter Procurement Report was presented by Ms. J. Mira, Procurement Administrator. The written report was provided to the Finance Committee and was included in the agenda packet for informational purposes. Noteworthy information includes purchasing percentages: Contract Percentage for Wayne County is 1.66% and Out of County is 98.34%; Funding Percentage w/o IT for Wayne County is 21.21% and Out of County is 78.79%. Amounts include Total under 50K or Cooperative purchasing is \$2,384,195.88 Wayne County is \$39,593.82, IT total is \$2,197,490.16. Total without IT \$186,705.72. There was no further discussion. The FY23 3rd Quarter Procurement Report was received and filed.

IX. Unfinished Business - Staff Recommendations:

a. Board Action #22-58(Revised) – William Scotsman, Inc. Willscot Temporary Mobile Office Units. M. Maskey, Facilities Director reported. Staff is requesting a seven (7) month extension for an additional \$110,023 through January 31, 2024. The extension is needed due to the delays in the generator and opening of the new facilities. The Facilities Department

previously procured mobile offices for DWIHN staff to have the ability to have access to our network and to provide such functions as mail services, printing, scanning and material/document storage while the Milwaukee building is under construction. The increased cost includes a month to month lease of \$10,000 (both trailers); pickup cost of approximately \$13,000; and estimated repairs of \$27,000 due to storm damage. The previous board action was from March 16, 2022 through June 30, 2023 for a total amount of \$131,332 for a total amount of \$241,356.00. The Chair called for a motion. Motion: It was moved by Ms. Bentounsi and supported by Ms. Ruth approval of BA #22-58 (Revised) to Full Board. Discussion ensued. Motion carried.

- b. Board Action #23-05 (Revision 7) DWIHN FY 2022-2023 Operating Budget S. Durant, VP of Finance reporting. This board action is requesting board approval to amend the FY 2023 Operating Budget as follows: 1. Certification of \$11.6 million in additional Medicaid/Healthy MI dollars to fund the indirect cost associated with Hazard Pay for Direct Care Workers (DCW) per a MDHHS Medicaid rate increase retroactive to October 1, 2022 with payments beginning May 2023 through September 2023. 2. Use of Medicaid Reserves to correct the annual salary of 177 DWIHN union employees per the compensation salary review conducted by the Lockton Companies. The amended FY23 Operating Budget of \$1,056,528,326.69 includes revenue of: \$21,852,710 (State General Funds); \$807,256,944 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$9,886,123 (MI Health Link); \$143,514,218 (Healthy MI - Mental Health and Substance Abuse); \$17,686,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$13,594,100 (State Grant Portion of OBRA, SUD); \$31,433,263.69 (Federal Grants/Federal Block Grants/SUD); \$6,041,000 (Local Grant Revenue); \$500,000 (Interest Income); and \$40,000 (Miscellaneous Revenue). The Chair called for a motion. Motion: It was moved by Ms. Ruth and supported by Ms. Bentounsi approval of BA #23-05 to Full Board. Motion carried.
- c. Board Action #23-67(Revised) TTEC Government Solutions Keith Frambro, Associate VP of IT Services reported. This board action is requesting a time only extension for the phone system for an additional four-month period. The initial term ended on July 21, 2026; the amended term ends on November 21, 2026. No Additional costs will be incurred. The Chair called for a motion. Motion: It was moved by Ms. Ruth and supported by Ms. Bentounsi approval of BA #23-67 to Full Board. Motion carried.

X. New Business - Staff Recommendations: None

- XI. Good and Welfare/Public Comment The Chair read the Good and Welfare/Public Comment statement. There were no members of the public addressing the committee. Commissioner Kinloch commended the DWIHN staff on its efforts and hard work on the Woodward Building. The Commissioner gave an overview on his involvement with the building and his meetings with the Northend residents. The Community is excited and are looking forward to the opening of the building.
- XII. Adjournment There being no further business; The Chair, Ms. Brown called for a motion to adjourn. Motion: It was moved by Ms. Ruth and supported by Ms. Bentousi to adjourn the meeting. Motion carried. The meeting adjourned at 1:40 p.m.

FOLLOW-UP ITEMS

None.

PROGRAM COMPLIANCE COMMITTEE

MINUTES

JULY 12, 2023

1:00 P.M.

IN-PERSON MEETING

MEETING CALLED

BY

. Dr. Cynthia Taueg, Program Compliance Chair at 1:10 p.m.

TYPE OF

MEETING

Program Compliance Committee

FACILITATOR

Dr. Cynthia Taueg, Chair

NOTE TAKER

Sonva Davis

TIMEKEEPER

Committee Members: Angela Bullock; Dr. Lynne Carter; Commissioner Jonathan Kinloch; Bernard Parker; William Phillips; and Dr. Cynthia Taueg

Board Member(s) - Kenya Ruth (Board Chair)

ATTENDEES

Staff: Brooke Blackwell; Jacquelyn Davis; Judy Davis; Eric Doeh; Dr. Shama Faheem; Sheree Jackson; Melissa Moody; Cassandra Phipps; Ebony Reynolds; Manny Singla; Andrea Smith; Yolanda Turner; Leigh Wayna; and Dan West

Staff (Virtual): Stacie Durant

AGENDA TOPICS

II. Moment of Silence

DISCUSSION

The Chair called for a moment of silence.

CONCLUSIONS

Moment of silence was taken.

III. Roll Call

DISCUSSION

The Chair called for a roll call.

CONCLUSIONS

Roll call was taken by Lillian Blackshire, Board Liaison and there was a quorum.

IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS The Chair informed the committee that Item V) Follow-Up from Previous Meeting, B) Corporate Compliance will be deferred to the August 9, 2023 Program Compliance Committee Meeting. The Chair called for a motion to approve the agenda as amended. Motion: It was moved by Mr. Parker and supported by Mrs. Ruth to approve the agenda as amended. Dr. Taueg asked if there were any further changes/modifications to the agenda. There were no further changes/modifications to the agenda. Motion carried as amended.

V. Follow-Up Items from Previous Meetings

- A. **Chief Medical Officer's Report (Mobile Crisis Presentation)** Please provide the following information:
 - 1) Out of the \$317 million, What is DWIHN responsible for?
 - 2) Who is paying for the system now?
 - 3) What is the system costing DWIHN?
 - 4) Who is paying for the changes?
 - 5) What are the savings to DWIHN?
 - 6) What is the financial increase/decrease to DWIHN?
 - 7) Provide the number of beds.

Dr. Faheem reported that out of the \$317 million, with the use of emergency departments and psychiatric hospitalizations for last fiscal year cost DWIHN \$70,264,617.00 and \$4,837,555.00 for pre-admission screenings in the emergency departments (\$75,102,172.00 DWIHN's total cost last fiscal year). There is a combination of various entities that pays for the system now when someone is in crisis (i.e., Medicaid, Medicare, Health Plans, DWIHN, etc.). There is a combination of dollars from grants and the Michigan Department of Health and Human Services (MDHHS). Dr. Faheem also reported that the cost savings, financial increase/decrease cannot be predicted until the new system has been implemented. DWIHN's estimated number needed for the Mobile Crisis Teams is approximately 13 (5 available currently and the gap is approximately 9-10 teams and DWIHN is in the process of launching the mobile crisis through the mobile grant that DWIHN received last year; 194 estimated Crisis Stabilization chairs and beds (Crisis Now Model calculated the need of 260, adjusted to length of stay of 72 hours vs. 5 days). DWIHN has 32 available beds; the gap is approximately 162 and over 50 of this need would be addressed through DWIHN's Milwaukee and 7 Mile locations. (detailed chart included in the CMO's report). DWIHN has received \$60 million to cover the new 7 Mile crisis stabilization facility. Stacie Durant, VP of Finance informed the committee that the PIHPs have a legal responsibility in accordance with the PIHP contract and the Mental Health Code to provide Crisis Services to the members. There has been a lot of issues regarding who should be the responsible payor of someone showing up in the emergency department. The State is currently in the process of developing a policy where it states that if a member shows up in the E.D. for a psychiatric matter, the PIHPs will be billed. The State is supposed to increase or adjust rates for the hospitals and PIHPs because they recognized that there was a gap in policy in terms of addressing who was responsible for those persons in the E.D. Discussion ensued. The committee requested more information on how the payments of structure works and add it to the Board Study Session agenda. (Action)

DISCUSSION/ CONCLUSIONS

B. Children's Initiatives' Quarterly Report

- 1. Please provide the number of people that attended the Suicide Conference The conference was held on November 8, 2022 and there were 184 participants that attended the entire conference and 31 participants attended the breakout session on Accessing Community Mental Health Services in Wayne County.
- 2. Please provide information regarding why we are seeing less children; Is it because there is less of a need or are there other reasons? Staff reviewed Q1 data again and confirmed with the I.T. department to verify accuracy as well as account for the processing of claims for rendered services. For Q1, there was a total of 11,523 youths that received services; Q2 data showed a total of 11,889 youths received services, which is showing a slight increase.

Discussion ensued. The committee requested more information on the number of preventative services versus in depth services. Provide demographics for School Success Initiative (per provider, school, age, ethnicity and gender being serviced). (Actions)

VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS

The Chair called for a motion to approve the June 14, 2023 meeting minutes. **Motion:** It was moved by Mr. Parker and supported by Mrs. Bullock to approve the June 14, 2023 meeting minutes. Dr. Taueg asked if there were any changes/modifications to the June 14, 2023 meeting minutes. There were no changes/modifications to the meeting minutes. **Motion carried.**

VII. Reports

A. Chief Medical Officer - Dr. Shama Faheem, Chief Medical Officer submitted and gave an update on the Chief Medical Officer's report. Dr. Faheem reported the youth from Hawthorn have moved to the Walter Reuther Psychiatric Hospital (WRPH) site. DWIHN is scheduled for a tour on July 18, 2023 and information about has been shared with the Board Liaison as requested. The new Caro State Hospital is a 100-bed facility built with a person-centered approach and the move of the hospitalized individuals from the old to new facility is scheduled around the week of July 11, 2023. The State Performance Indicators are all moving in the right direction including recidivism for adults. The Quality Department is currently going through various compliance reviews and once they are completed, this committee will receive an update. A training was conducted on June 8, 2023 (54 participants) with the CRSPs because it was observed that the Critical Sentinel Events are not being entered as needed. A process has been put into place to make sure the only people who know how to enter the events will have access to that module. An update on the State's new process where they were ending funding for people who were found to be on the heightened scrutiny list with the Home and Community Based Services was given. Staff is working on a remediation for those services, three out of nine have already been reviewed and taken off the heightened scrutiny list and payments have been reinstated. DWIHN is heading in the right direction with a number of our HEDIS measures especially the follow-up after alcohol use in the emergency department. The Omnibus Budget Reconciliation Act/Pre-Admission Screen Annual Resident Review (OBRA/PASRR) Services overall has been going in the right direction since being brought internally into DWIHN. Staff has caught up on the assessments that were in the queue and it is going as expected. Discussion ensued. The committee requested that Mr. Doeh and Dr. Faheem revise and revamp the way reports are submitted to the committee and provide comparisons, and qualitive statements with quantitative information by the new fiscal. Dr. Faheem will provide a one-page document of the Performance Indicators to the Board Liaison to share with Mrs. Bullock. (Actions)

DISCUSSION/ CONCLUSIONS

B. **Corporate Compliance –** There was no Corporate Compliance report to review this month

The Chair noted that the Chief Medical Officer report has been received and filed.

A. Adults Initiatives – Ebony Reynolds, Clinical Officer on behalf of Marianne Lyons, Director of Adults Initiatives submitted and gave highlights of the Adults Initiatives' quarterly report. Ms. Reynolds reported that there were 276 referrals, 276 admissions, 170 members obtained competitive employment with an average hourly wage of \$14.30 and 39 individuals transitioned from EBSE services to a lower level of care after successfully completing their employment goals for the Evidence-Based Supported Employment/Individual Placement and Support. There are currently 475 open members and 21 have maintained six months of employment. There are currently eight ACT providers agencies in Wayne County and 832 individuals with severe and persistent mental illness (SPMI) within the adult population that have been serviced and 27 individuals have been hospitalized in Q2. Staff facilitated two ACT Fidelity Reviews for Central City Integrated Health and The Guidance Center. The remainder of the ACT providers' fidelity reviews have all been scheduled. Staff met with three providers to provide an in-service of the Med Drop program. There are currently 70 active clients. There has been an 84% reduction in the number of psychiatric hospital admissions and a 100% reduction in jail admissions for clients participating in the program. There are currently 6,915 members open with I/DD designation. The predominant age range for I/DD designation is 26-39 years old and most are African American males with White Americans being the second largest population. The Community Law Enforcement Liaison engaged with 56 individuals this month and 100% have repeat interactions/hospitalizations without follow-up by the CRSP. There were 11 returning citizens connected to DWIHN services upon release from the Michigan Department of Corrections (MDOC); three were paroled with an active combined AOT and they all followed up with their initial intake appointment. Dr. Taueg opened the floor for discussion. Discussion ensued.

DISCUSSION/ CONCLUSIONS

B. Crisis Services - Dan West, Director of Crisis Services submitted and gave highlights of the Crisis Services' quarterly report. Mr. West reported that the data for June is from a partial reporting period. There was a 6% decrease for requests for services for children from Q2 (867) to Q3 (813). There was a 6% increase in requests for service for adults from O2 (2,700) to O3 (2,862). There was a 3% decrease in inpatient admissions for children from Q2 (256) to Q3 (247); 14% increase for inpatient admissions for adults from Q2 (1,828) to Q3 (2,086). There was a 6% decrease in the number of children diverted to a lower level of care from Q2 (586) to Q3 (550); 12% decrease in the number of adults diverted to a lower level of care from Q2 (803) to Q3 (699). There was 20% increase from Q2 (629) to Q3 (760) for the number of members serviced at COPE. Staff introduced a plan and procedure to COPE in August 2022 in an effort to decrease recidivism. There was a 7% decrease in member inpatient admissions that were considered recidivistic from FY22, Q4 (289) to FY23, Q1 (267). There was a 5% increase from Q1 (267) to Q2 (283); a Corrective Action Plan was implemented and after the Plan was implemented, there was a 14% decrease from Q2 (283) to Q3 (238). In April 2023, there were 657 admissions and 15% were recidivistic; May 2023, 722 admissions and 115 were recidivistic; and June 2023, 707 admissions and 49 members recidivistic. There was a 24% decrease in members considered recidivistic without a CRSP from FY22, 04 (49) to FY23, Q1 (37); there was a 94% decrease in members considered recidivistic from FY23, Q1 (37) to FY23, Q2 (19); and a 68% decrease from Q2 (19) to Q3 (6). The committee was updated on the Crisis Services department FY22/23 accomplishments and plans for FY 22/23, Q4. Dr. Taueg opened the floor for discussion. Discussion ensued. The committee requested that the information be provided in a table instead of a narrative form for more clarity. Board

- Member Bullock will advise Mr. Doeh and Dr. Faheem on the format and how data is presented to the committee. (Actions)
- C. Innovation and Community Engagement (ICE) Andrea Smith, Director of Innovation and Community Engagement submitted and gave highlights of the ICE's quarterly report. Mrs. Smith reported that the Mental Health Co-Response Partnership saw a total of 768 encounters and 132 were connected to services. There are two shifts being utilized 11:00a.m-7:00p.m. and 7:00p.m.-3:00a.m.). There is coverage for the entire City of Detroit. The goals are to reduce recidivism from hospitals or incarceration, improve access to mental health services, increase treatment retention and increase public safety. Referrals remain consistent for the Jail Navigator program. There were 22 individuals referred and interviewed for the program. DWIHN continues to have a Behavioral Health Specialist (BHS) embedded at the Detroit Police Department's Communication Center to assist with any calls that need mental health support or resources. There were 39 individuals referred for follow-up. DWIHN hosted two Crisis Intervention Team (CIT) Trainings this quarter and 35 officers were in attendance; two courses for new 911 call-takers and dispatchers for 26 staff; and one Crisis Response Training (CRT) for 24 Police Academy cadets. There continues to be an increase in the use of the AOT and Mental Health programs. There were 384 AOTs and 384 jail releases this quarter. DWIHN held 30 network training/events this quarter and 695 individuals in attendance. There will be an additional focus on outreach and engagement within various communities in the next quarterly report. There are several events planned with law enforcement and other community partners. Dr. Taueg opened the floor for discussion. There was no discussion

The Chair noted that the Adults Initiatives, Crisis Services and Innovation and Community Engagement's quarterly reports have been received and placed on file.

IX. Strategic Plan Pillar

DISCUSSION/ CONCLUSIONS

There was no Strategic Plan Pillar to review this month.

X. Quality Review(s)

DISCUSSION/ CONCLUSIONS

There was no Quality Review(s) to review this month.

VI. Utilization Management (UM) Annual Program Evaluation FY 21/22

DISCUSSION/ CONCLUSIONS

Leigh Wayna, Director of Utilization Management submitted a report and gave a PowerPoint presentation on the Utilization Management Annual Program Evaluation FY 21/22. Mrs. Wayna reported that there were 73,624 unique members served in FY21 and 75,934 served in FY22. An overview of the Strategic Plan Pillars and Goals were presented to the committee. The Customer, Access, Workforce, Quality and Advocacy Pillars met their goals. The Finance Pillar's goals were partially met and the goal is to promote collaboration and provide guidance to the system by identifying patterns of behavioral health service utilization by funding

source and by monitoring over and under-utilization of services using dashboards. HSW enrollment dropped from October 2021 to September 2022, however efforts have been made that have brought enrollments up to 94.3% as of June 2023. Goals for FY 23 were presented to the committee. Dr. Taueg opened the floor for discussion. The committee requested a report on the goals set for FY24 in October 2023. The Chair called for a motion on the Utilization Management Program Evaluation FY21-22. Motion: It was moved by Mr. Parker and supported by Mrs. Bullock to move the Utilization Management Program Evaluation FY21-22 to Full Board for approval. Dr. Taueg opened the floor for discussion. Discussion ensued. **Motion carried.**

XII. VP of Clinical Operations' Report

DISCUSSION/ CONCLUSIONS

Melissa Moody, VP of Clinical Operations submitted and gave highlights of the VP of Clinical Operations report. Mrs. Moody noted that her report was in the packet, however due to time constraints she would highlight two items from her report. The Juvenile Justice partnership with Team Wellness has received their first referral and they are going through those assessments to start the program in the next couple of weeks. DWIHN has an RFP out for our Crisis Continuum of Care; a RFP expansion that will go out next week for our Children Services; and a RFI for our School Success Initiative to expand that opportunity to other providers. Dr. Taueg opened the floor for discussion. Discussion ensued. Dr. Taueg noted that the VP of Clinical Operations' report has been received and filed.

XIII. Unfinished Business

DISCUSSION/

CONCLUSIONS

A. BA #23-27 (Revised 4) – Substance Use Disorder (SUD) Treatment Services Provider Network FY 23 – Naloxone/Lakeridge Conference - Staff requesting board approval to spend \$725,000.00 in PA2 Funds. The funds would be used to purchase \$680,500.00 in Naloxone Kits (\$94 each) from Novaceuticals, LLC over a two-year period; 5,000 Xylazine test strips (\$24,500.00 @ \$4.99 each); and \$20,000.00 to fund the SUD Annual Conferences in coordination with Lakeridge Village to bring awareness to important topics in SUD. The revised treatment services program of \$11,698,670.00 consists of Federal Block Grant of \$9,561,670.00 and Public Act 2 funds of \$2,137,000.00. The Chair called for a motion on BA #23-27 (Revised 4). Motion: It was moved by Mr. Parker and supported by Mr. Phillips to move BA #23-27 (Revised 4) to Full Board for approval. Dr. Taueg opened the floor for discussion. There was no discussion. Motion carried.

XIV. New Business: Staff Recommendation(s)

DISCUSSION/ CONCLUSIONS

There was no New Business (Staff Recommendations) to review this month.

XV. Good and Welfare/Public Comment

DISCUSSION/ CONCLUSIONS

There were no comments for Good and Welfare/Public Comment to discuss this month.

	ACTION ITEMS	Responsible Person	Due Date
1.	Chief Medical Officer's Report (Mobile Crisis Presentation) – Provide more information on how the payments of structure works and add it to the Board Study Session agenda.	Eric Doeh Dr. Shama Faheem	COMPLETED
2.	 Children Services' Quarterly Report – A. Provide more information on the number of preventative services versus in depth services. B. Provide demographics for School Success Initiative (per provider, school, age, ethnicity and gender being serviced. 	Cassandra Phipps	August 9, 2023 TBA
3.	 Chief Medical Officer's Report – A. Revise and revamp the way reports are submitted to the committee and provide comparisons, and qualitive statements with quantitative information by the new fiscal year. B. Provide a one-page document of the Performance Indicators to Board Liaison to share with Mrs. Bullock. 	Mr. Doeh Dr. Shama Faheem Dr. Shama Faheem	September 13, 2023 COMPLETED
4.	Crisis Services' Quarterly Report -		
	 A. Provide information in table format instead of a narrative form for more clarity in future reports. B. Board Member Bullock will advise Mr. Doeh and Dr. Faheem on the format and how data is presented to the committee. 	Dan West Eric Doeh Dr. Shama Faheem	All Future Reports COMPLETED

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mr. Parker and supported by Dr. Carter to adjourn the meeting. **Motion carried.**

ADJOURNED: 3:09 p.m.

NEXT MEETING: Wednesday, August 9, 2023 at 1:00 p.m.

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 21-08R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Vital DataTechnology LLC

Contract Title: Health Care Effectiveness Data and Information Set (HEDIS) Certified Population Management and Data

Analytics Tool/Vender Solution

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2025

Amount of Contract: \$1,686,564.00 Previous Fiscal Year: \$846,000.00

Program Type: Continuation

Projected Number Served-Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN requests board approval to exercise two one year extensions, with Vital Data Technology for the period October 1,2023-September 30, 2025 for an amount not to exceed \$1,686,564, an increase of \$840,564.

The extensions also include additional costs of approximately \$247,500 for the two years related to software modifications. The modifications represent the costs associated with twenty seven (27)HEDIS measures required for OHH, BHH and CCBHC. The initial platform supported DWIHN's projects with NCQA, Medicaid Health Plans, Care Coordination, HEDIS Scorecard with current fifteen (15) different measures.

In response to a RFP, Vital Data Technology, LLC, a Healthcare Effectiveness Data and Information Set (HEDIS) Certified Population Health Management and Data Analytics Tool vendor solution, was awarded a 3 year contract with two one year renewal options for \$846,000 through approved board action 21-08R.

Outstanding Quality Issues (Y/N)? N If yes, please describe

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 1,686,564.00 \$ 1,686,5	\$ 1,686,564.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: <u>64934.827211.00000</u>

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Board Action #: 21-08R2

Eric Doch

Stacie Durant

The following Action was taken by the Full Board on the day of Approved Rejected Modified as follows:

| Executive Director - Initial here: ____

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 22-39R2 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Floyd E. Allen & Associates, PC

Contract Title: Allen Law Group PC

Address where services are provided: 'None'___

Presented to Executive Committee at its meeting on: 9/18/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$585,000.00 Previous Fiscal Year: \$375,000.00

Program Type: Continuation

Projected Number Served- Year 1:_0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting an extension of the existing Agreement between DWIHN for an additional \$210,000 to the Allen Law Group. The current term is ending on September 30, 2023. As such, the requested extension will extend the Agreement for legal services through September 30, 2024. The total amount of the contract will not exceed \$585,000 for the three year period. The contract is funded by a budgeted vacant legal counsel position.

The Allen Law Group has a unique understanding of DWIHN's business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters, ALG continues to assist in matters related to standing up the Crisis Center, providing litigation and arbitration support as need and has historically handled CEO negotiations. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon non-litigation matters (litigation and arbitration, if any, will be billed hourly). ALG will provide DWIHN with access to at

least two (2) attorneys under this Agreement. The flat rate results in major cost savings to DWIHN. The Allen Law Group has previously provided legal services to DWIHN and are familiar with DWIHN's business operations. George Pitchford will be the primary attorney providing services. It is in the best interest of DWIHN to continue to utilize their services.

Outstanding Quality Issues (Y/N)? N If yo	es, please describe:
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Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
Multiple	\$ 585,000.00	\$ 585,000,00
	S	S
Total Revenue	S	S

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64916.814000.000000

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doch

Signed: Friday, September 15, 2023

Stacle Durant

Signed: Friday, September 15, 2023

Board Action #: 22-39R2

The following Action was taken by the Full Board on the day of Suptember, 2013

Approved Rejected Modified as follows:

Executive Director - Initial here:

Tabled as follows:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-20R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: ProtoCall Services Inc Contract Title: <u>FY 23-24 Crisis Line</u>

Address where services are provided: 621 SW Alder, Ste 400, Portland, OR & 2845 St. SW

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$671,000.00 Previous Fiscal Year: \$335,500.00

Program Type: Continuation

Projected Number Served- Year 1: 10,000 Persons Served (previous fiscal year): 9000

Date Contract First Initiated: 9/7/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval for a one year extension in the amount not to exceed an additional \$335,500 for the fiscal year ended September 30, 2024 for a total two year amount of \$671,000.

ProtoCall Services Inc. currently operates the DWIHN 24/7 crisis line. Crisis Calls are warm transferred from the DWIHN Access Call Center to ProtoCall. ProtoCall was initially awarded the Behavioral Health Response Crisis Line in March 2016 via an RFP bid.

MDHHS has established a statewide crisis line, MiCAL. Implementation of the services began Summer 2022, however, all PIHP's, including DWIHN, have not been included in full implementation at this time. DWIHN will decide if Crisis Line services may need to issue a RFP or consider directly staffing the crisis line.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 671,000.00	\$ 671,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 671,000.00	\$ 671,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64924,815000.00000

In Budget (Y/N)? Y

Experienced for Submittal to Board:

Signed Monday September 11, 2023

Signature/Date:

09/11/2023

Stacie Durant

Signed: Monday, September 11, 2023

Signature/Date:

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the day of Suptember, 2013

Approved Rejected Modified as follows:

Executive Director - Initial here:

Tabled as follows:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 23-46 R2 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: All Well-Being Services

Contract Title: FY22-23 MI Health Link Demonstration Project

Address where services are provided: See Attachment (Multiple Providers)

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 1/1/2023 to 12/31/2023

Amount of Contract: \$ 9,886,123.00 Previous Fiscal Year: \$ 9,886,123.00

Program Type: Continuation

Projected Number Served- Year 1: 5,000 Persons Served (previous fiscal year): 5000

Date Contract First Initiated: 1/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

BA 23-46 R2

Board Action 23-46R is being revised to reallocate \$50,000 of funding to an approved Medicare provider of speech, occupational, and physical therapies. The need for these services has been identified for the Medicare/Medicaid dual eligible population within DWIHN's MI Health Link Program. Establishing BA 23-46 R2.

BA 23-46 R

Board Action 23-46 was revised in March 2023 to correct the contract term to coincide with the contract term of January 1, 2023 thru December 31, 2023 for MI Health Link Contracts. Establishing BA 23-46 R.

BA 23-46

This board action is requesting a one year continuation contract with the five (5) Integrated Care Organizations (ICO) to receive and disburse Medicare dollars to reimburse the Affiliated Providers for the fiscal year ended September 30, 2023 for estimated amount of \$9,886,123 in conjunction with the MI Health Link Demonstration Project.

Board Action #: 23-46 R2

The services performed by the Affiliated Providers are those behavioral health benefits available to the Dual Eligible (Medicare/Medicaid) beneficiaries being managed by the DWIHN through its contract with the Michigan Department of Health and Human Services MDHHS) and its contracts with the five ICOs. The Affiliated Providers consist of inpatient, outpatient and substance use disorder providers. This Demonstration Project is designed to ensure that coordinated behavioral and physical health services are provided to this population.

The Medicaid eligible services for the MHL members are provided by our provider network and such costs were included in the board approved Provider Network board action.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Other

Fee for Service (Y/N): N

Revenue	FY 22/23	Annualized
Medicare	\$ 9,886,123.00	\$ 9,886,123.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 9,886,123.00	\$ 9,886,123.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64936.827020.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Thursday, September 7, 2023

Stacie Durant

Board Action #: 23-46 R2

Signed: Thursday, September 7, 2023

The following Action was taken by the Full Board on the day of Approved

Approved
Rejected
Modified as follows:

Executive Director - Initial here:

Tabled as follows:

Board Action Number: 24-01 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Black Family Development

Contract Title: Children's Initiatives MDHHS Grants

Address where services are provided: 2995 E. Grand Blvd Detroit MI 48202

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$1,593,030.00 Previous Fiscal Year: \$1,485,126.00

Program Type: Continuation

Projected Number Served- Year 1: 11.900 Persons Served (previous fiscal year): 11879

Date Contract First Initiated: 10/1/2017

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one-year contract effective October 1, 2023, through September 30, 2024, for the following:

- 1. \$1,043,582 for the System of Care Block Grant. The System of Care Block Grant expands the capacity of Connections Wayne County's System of Care to support the needs of the most complex children and youth with serious emotional disturbance (SED) served within Wayne County's Public Mental Health System. The Michigan Department of Health and Human Services affords this transforming grant in the amount of \$1,043,582 to supplement Medicaid covered services. It also supports research and evaluation as well as special projects such as facilitating professional development trainings for DWIHN children's service providers. DWIHN collaborates with Black Family Development, Inc., Development Centers, Ruth Ellis Center, Starfish Family Services, Southwest Counseling Solutions, The Children's Center, The Guidance Center, Hegira Health, Inc., and Lincoln Behavioral Services to complete the grant goals, objectives, and activities.
- 2. \$171,419 for Infant and Early Childhood Mental Health Consultation (IECMHC). The service will be provided by Development Centers who will receive \$168,919. The additional \$2,500 will be allotted for indirect costs. The program is a prevention based, indirect intervention that teams a mental health professional with childcare providers to improve the social, emotional, and behavioral health of children.
- 3. \$58,470 for Infant and Early Childhood Mental Health Consultation in Home Visiting (IECMHC-HV). The service will be provided by Development Centers who will receive \$55,970. The additional \$2,500 will be allotted for indirect

Board Action #: 24-01

costs. IECMHC-HV is a prevention based, indirect intervention that teams a mental health professional with home visiting programs to improve the social, emotional, and behavioral health of children.

- 4. \$211,655 for the Infant and Early Childhood Mental Health Consultation (IECMHC) Expansion Grant. The service will be provided by Hegira Health, Inc., and The Guidance Center. Hegira Health, Inc. will receive \$105,086 and The Guidance Center will receive \$101,570. The additional \$2,500 will be allotted for indirect costs. The program is a prevention based, indirect intervention that teams a mental health professional with childcare providers to improve the social, emotional, and behavioral health of children. Through the development of partnerships among providers and families, consultation builds adult's capacity to understand the influence of their relationships and interactions on young children's development.
- 5. \$107,904 for the Infant Toddler Court Program. The purpose of the Infant Toddler Court Program is to increase the spread and coordination of Michigan Baby Courts to ensure children and their families in the child welfare system (CWS) or at-risk for entry into DWC receive equitable, high-quality, coordinate, and trauma-informed services. DWIHN employed a Coordinator to provide services for this grant.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
FEDERAL GRANT	\$ 1,593,030,00	\$ 1.593,030.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,593,030.00	\$ 1,593,030 00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?Y

Exposored to Supplicat to Board:

Signed: Thursday, August 31, 2023

Signed: Thursday, August 31 + 2023

Stacie Durant

Signature/Date:

Signature/Date:

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the Durant day of Durant day

Board Action Number: 24-07 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2023-2024 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 9/6/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 995.825,325.00 Previous Fiscal Year: \$ 1.056.528.326.69

Program Type: Continuation

Projected Number Served-Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network is requesting Board approval for the FY 2024 Operating Budget. The FY 2024 Operating Budget, in the amount of \$995,825,325, includes revenue of: \$21,629,681 (State General Funds, CCBHC General Funds); \$743,802,542 (Medicaid, DHS Incentive, Medicaid-Autism, Children's/SED Waiver, HAB); \$12,289,936 (MI Health Link); \$146,543,957 (Healthy MI - Mental Health and Substance Abuse); \$23,486,447 (Wayne County Local Match Funds); \$4,723,521 (PA2 Funds); \$6,203,009 (State Grant Portion of OBRA, SUD); \$32,106,232 (Federal Grants/Federal Block Grants/SUD); \$5,000,000 (Interest Income); and \$40,000 (Miscellaneous Revenue).

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
MULTIPLE	\$ 995,825,325.00	\$ 995,825,325.00
The state of the s	\$ 0.00	\$ 0.00
Total Revenue	\$ 995,825,325,00	\$ 995,825,325.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Friday, September 1, 2023

Stacie Durant

Signed: Wednesday, August 30, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the day of day of day of Approved Rejected Modified as follows:

Executive Director - Initial here:

Board Action Number: 24-09 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Michigan Rehabilitation Service

Contract Title: Michigan Rehabilitation Services (MRS)

Address where services are provided: None'_

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 443.565.00 Previous Fiscal Year: \$ 443.565.00

Program Type: Continuation

Projected Number Served- Year 1: 1,620 Persons Served (previous fiscal year): 2079

Date Contract First Initiated: 8/28/1994

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This Board Action request a one year contract for the fiscal year ending September 30, 2024 for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) for the amount of \$443,565.00. The agreement was established in 1994 as a means to increase member access to MRS, thereby, enabling members to become employed and self-sufficient. DWIHN funding of \$443,565.00 combined with MRS ICTA Federal Share revenue of \$1,199,268.00 brings the program total revenue to \$1,642,833.00 for Wayne County.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
State General Fund	\$ 443,565,00	\$ 443,565.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 443,565,00	\$ 443.565.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.07226

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Eric Doeh

Signed: Thursday, September 7, 2023

Stacie Durant, Vice President of Finance

Signature/Date:

Stacie Durant

Signed: Thursday, September 7, 2023

The following Action was taken by the Full Board on the day of Approved
Approved
Rejected
Modified as follows:

Executive Director - Initial here:

Board Action Number: 24-10 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: See attached list

Contract Title: Jail Diversion/Police Partnerships

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$1,305,000.00 Previous Fiscal Year: \$1,305,000.00

Program Type: Continuation

Projected Number Served- Year 1: 3,000 Persons Served (previous fiscal year): 2600

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network is requesting a one year contract for an amount not to exceed \$1,305,000 with the following providers for the DWIHN Jail Diversion and the Improving Health Care Quality Initiative programs in accordance with 45 CFR 158.150:

- 1. Central City Integrated Health (CCIH) Homeless Outreach (\$225,000);
- 2. CNS Healthcare Co-Responder Program (\$300,000);
- 3. Team Wellness Co-Responder Program (\$300,000);
- 4. City of Southgate Police Department (\$100,000);
- 5. City of Southgate 28th District Court Regional Veterans Treatment Court (\$80,000).
- 6. Detroit Wayne Integrated Health Network will utilize the remaining \$300,000 to hire Homeless Outreach Specialists and Behavioral Health Specialists to support Grosse Pointe, Inkster, and other Police Departments.

Funds can be moved between providers without board action approval however the total amount can not exceed \$1,305,000.

CCIH program is with Detroit Homeless Outreach (DHOT) program, to bridge the gaps that exist between the police, homeless, and service providers. The collaboration between the City of Detroit, homeless outreach providers and behavioral health providers will bring DWIHN closer to the goal of getting people off of the streets by utilizing available resources more efficiently, and reducing the negative issues associated with homelessness and behavioral health challenges (SMI/SUD) improving the health care quality of the members served.

Providers CNS Healthcare and Team Wellness has a Co-Response Program model in multiple precincts within the Detroit Police Department. The program is founded on the basis that by working together, behavioral health specialists and law enforcement can respond appropriately to the needs of individuals in the community who are in crisis and improve the health care quality of the members served. Behavioral health specialists can provide rapid assessment and de-escalation. This allows for a reduction in costly and unnecessary transportation to hospital emergency departments for mental health assessment. Cross-training between the police and the behavioral health staff will result in mutual understanding and respect for each other's roles, and help respond to crises and determine appropriate outcomes.

City of Southgate 28th District Court Downriver Regional Veterans Treatment Court is a program for individuals who have served in the United States Armed Services. Participants will receive mental health treatment; peer support; judicial supervision; medication; job placement; and education to improve the health care quality of members served. Court staff work with stakeholders including probation officers; veterans administration; attorneys; behavioral health and substance use providers to develop and implement a plan that will result

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Medicaid	\$ 1,305,000.00	\$ 1,305,000.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 1,305,000.00	\$ 1,305,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64941.827206.00005

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Stacie Durant, Vice President of Finance

Signature/Date:

Eric Doeh

Signed: Friday, September 15, 2023

Stacie Durant

Signed: Friday, September 15, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the Duday of Suptember 2013

Approved Rejected Modified as follows:

Executive Director - Initial here:

Tabled as follows:

Board Action Number: 24-12 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD FY24 Treatment

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$6,765,483.00 Previous Fiscal Year: \$10.801,354.00

Program Type: Continuation

Projected Number Served-Year 1: 15,000 Persons Served (previous fiscal year): 15000

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department is requesting to contract for the delivery of Substance Use Disorder Treatment Services for the 2024 fiscal year in an amount not to exceed \$6,765,483.

Treatment services will be funded with Federal Block Grant dollars (\$5,627,383) and PA2 funds (\$1,138,100), together totaling \$6,765,483.

It should be noted that the SUD treatment, Women's Specialty Services (WSS) and SDA block grant for claims-based activity is included in the overall provider network board action therefore the below amounts do not reflect the entire SUD treatment, SDA and WSS grant.

This board action is subject to the approval of the SUD Oversight Policy board set for 9/18/23, prior to full board. DWIHN is requesting approval contingent on the advisory board to ensure timely contracting with providers.

Treatment programs and amounts are summarized below:

Block Grant Funds (\$5,627,383)

COVID-19 Treatment Services: \$1,882,394

Women's Specialty Services:\$550,000

COVID Women's Specialty Services:\$329,317

Pregnant and Postpartum Women (Pilot Program):\$243,002

ARPA: \$754,545

State Opioid Response (SORIII): \$1,608,125

Media efforts pending approval from MDHHS:\$260,000

PA2 Funds (\$1,138,100)

Treatment programs include withdrawal management services (fka detoxification), residential services, gambling disorder residential treatment, intensive outpatient with domicile, outpatient (including FDA approved MAT), intensive outpatient, dual diagnosis day treatment, case management, recovery housing, early intervention services, relapse prevention, peer recovery services, intensive wraparound program, communicable disease program, healthy outreach, and SBIRT.

DWIHN has the discretion to allocate the funds among the providers based upon utilization without board approval up to the amount not to exceed \$6,765,483.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant.PA2

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
SUD Block Grant	\$ 5,627,383.00	\$ 5,627,383.00
Local Funds - Public Act 2 (PA2)	\$ 1,138,100.00	\$ 1,138,100.00
Total Revenue	\$ 6,765,483.00	\$ 6,765,483.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Stacie Durant, Vice President of Finance

Signature/Date:

Eric Doeh

Signed: Wednesday, September 6, 2023

Stacie Durant

Signed: Wednesday, September 6, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the day of Suptember, 2013

Approved
Rejected
Modified as follows:

Executive Director - Initial here:

Board Action Number: 24-13 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD FY24 Prevention

Address where services are provided: 'None'_

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$6,492,847.00 Previous Fiscal Year: \$9,667,125.00

Program Type: Continuation

Projected Number Served- Year 1: 15,000 Persons Served (previous fiscal year): 15000

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is requesting to contract for the fiscal year 2024 for an amount not to exceed \$6,492,847 for the delivery of Substance Use Disorder prevention services.

The following prevention programs have been granted funding from MDHHS for fiscal year 2024:

COVID-19 Prevention Funds: \$534,218

• SUD Prevention Block Grant: \$2,925,480

• Gambling Prevention: \$148,165

• State Opioid Response III (SORIII): \$400,000

• ARPA: \$130,964

• Tobacco Prevention: \$4,000

In addition, \$2,350,020 in PA2 funds are pending the SUD Advisory approval on 9/18/23 (prior to full board) however in the effort to ensure timely contracting, DWIHN is requesting approval contingent on the advisory board vote.

As part of the efforts to adapt to the challenges that COVID has brought, prevention providers will incorporate the following objectives and services for the COVID II Prevention funding: provider will participate in ACCESS to Youth Services held with DWIHN, Increase outreach activities, problem identification and referral - which may include Student Assistance Programming and other youth groups. Provide: EBPs Prime for Life or Botvin

Lifeskills to participants impacted by COVID-19 pandemic. Train prevention staff on the EBP for fidelity, disseminate media, information dissemination by media campaigns, radio & TV PSAs, and social media posts to increase the ability for messaging specific to the population of focus of need. Incorporate the Taking it to the Streets (Treatment Philosophy).

The prevention provider network will address and use one or more of the following 6 CSAP Primary Strategies: Information Dissemination incorporated in all CSAP Strategies, Alternatives - identified as prevention prepared communities, Community Based - identified as prevention prepared communities and capacity building education 0 identified as direct services, environmental change - identified as prevention prepared communities, problem identification, and referral - identified as direct prevention prepared communities. In addition, prevention will increase school-based programming, utilizing peer-to-peer pro-social services, raise public awareness, and mobilize communities to prevent alcohol, tobacco and other drug related problems, environmental changes, including laws and advocacy, reduce consequences of underage and alcohol-related activities.

The state opioid response programs have been granted funding from MDHHS to provide evidence based practices, overdose education and naloxone distribution with hard reduction and peer outreach linkage.

The prevention services are funded with \$4,142,847 of Federal Block Grant dollars and \$2,350,020 of PA2 funding totaling in \$6,492,847.

DWIHN has the discretion to reallocate the dollars within funding sources among the providers without board approval based upon utilization up to an amount not to exceed \$6,492,847.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant, PA2

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Block Grant	\$ 4,142,827.00	\$ 4,142.827.00
PA2	\$ 2,350,020.00	\$ 2,350,020.00
Total Revenue	\$ 6,492,847.00	\$ 6,492,847.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Stacie Durant

Signed: Wednesday, September 6, 2023

Signed: Wednesday, September 6, 2023

The following Action was taken by the Full Board on the of day of of Approved Rejected Modified as follows:

| Executive Director - Initial here: _____

Board Action Number: 24-14 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9:20/2023

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Multicultural Integration Programs and DWIHN Veteran Navigator

Address where services are provided: 707 Milwaukee Avenue, Detroit, MI 48202

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$765.837.00 Previous Fiscal Year: \$902,783.00

Program Type: Continuation

Projected Number Served-Year 1: 900 Persons Served (previous fiscal year): 900

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to enter into a one year contract for an amount not to exceed \$765,837 for the fiscal year September 30, 2024. The memorandums of understanding is between Community Mental Health Association of Michigan (CMHAM), Michigan Department of Health and Human Services (MDHHS) and Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN), Peer Navigator, Navigator Assistant and the Multicultural Integration Providers formerly known as the Multicultural Programs.

The Multicultural Integration vendors were selected through MDHHS to provide services for the "Priority Population" who were identified as high risk. The services that will be performed will include outpatient services, case management services, psycho-behavioral treatment, outreach, mental health services, referrals, coordination and treatment services, mental health treatment for victims of trauma, poverty and parental abandonment, Drop-In Center availability, preventive community based mental health service options and assistance with the Healthy Michigan enrollment process.

The duties for the PIHP Veteran Navigator are to identify resources and making linkages in the PIHP region appropriate for Veteran and Military Families (V/MFs), making appropriate referrals, coordinating care, providing follow up and either directly providing or assuring wraparound services are available. Those duties will be conducted through a variety of means and will involve performing basic assessment of needs and planning to address the needs of the V/MF. The PIHP VN will continually assess the quality of services provided, vet organizations for quality delivery to V/MFs and make referrals for V/MFs. The Veteran Navigator will also have the assistance of a Peer Navigator and a Navigator Assistant.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund, Block Grant

Fee for Service (Y/N): Y

Revenue	FY 23/24	Annualized
MDHHS	\$ 747,137.00	\$ 747,137.00
General Fund	\$ 18,700.00	\$ 18,700.00
Total Revenue	\$ 765,837.00	\$ 765,837.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)?Y

approved for Submittal to Board:

Signed: Thursday, September 14, 2023

Signature/Date:

09/14/2023

Stacie Durant

Stacic Suned: Thursday, September 14, 2023

Signature/Date:

The following Action was taken by the Full Board on the Duday of Suptember 2013

Approved Rejected Modified as follows:

Executive Director - Initial here:

Board Action Number: 24-17 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Black Family Development, Development Centers Inc., Guidance Center, The, Hegira Health Inc., Southwest Counseling Solutions, Starfish Family Services, Arab Community Center for Economic & Social Services, Team Mental Health Services, Arab-American & Chaldean Council, Community Education Commission

Contract Title: School Success Health Quality Initiative

Address where services are provided: Multiple___

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$3,530,000,00 Previous Fiscal Year: \$0.00

Program Type: New

Projected Number Served-Year 1: 34.300 Persons Served (previous fiscal year): 34000

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval for FY23/24 contract totaling \$3,530,000.00 to provide funding for the new School Success Health Quality Initiative in accordance with 45 CFR 158.150.

In response to an RFP issued in August 2023:

School Success Health Quality Initiative: Funding of \$2,980,000 will be distributed to the nine (9) CMH Providers delivering the services include Arab American Chaldean Council, Arab Community Center for Economics and Social Services, Black Family Development Inc., Development Centers, Hegira Health Inc., Southwest Counseling Solutions, Starfish Family Services, Team Mental Health Services

(Team Wellness), and The Guidance Center. The overall performance expectation for the School Success Initiative is to ensure students and their families have access to behavioral and integrated health services within a school-based and community-based setting and provide evidence-based psychoeducation training and intervention to children and school professionals. This initiative will help reduce the stigma surrounding children and families that can benefit from performance expectations, continue providing school-based behavioral health services, and increase integrated health services to children and families, across all of Wayne County, throughout the FY 23/24 school year and fiscal year.

GOAL Line: Community Education Commission to receive \$550,000 for the GOAL Line Program. The purpose is to increase access to behavioral health and social-emotional supports through its enrichment programming at the Northwest Activities Center (NWAC) through the 2023-2024 school year as well as summer 2024. The program objectives include having in-school and out-of-school behavioral health specialists, afterschool enrichment and social emotional learning, youth development, healthy living, and social responsibility programming.

Amounts can be reallocated between providers without Board approval up to an amount not to exceed \$3,530,000.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Medicaid	\$ 3,530,000.00	\$ 3,530,000.00
	S	\$

Total Revenue \$ \$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 649-11.827206.06200

In Budget (Y/N)? \underline{Y}

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Manmohan Singla

Signed: Tuesday, September 12, 2023

Stacie Durant

Signed: Tuesday, September 12, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the Dutant 2013

Approved Rejected Modified as follows:

Executive Director - Initial here:

Tabled as follows:

Board Action Number: 24-18 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Peter Chang Enterprises

Contract Title: PCE/MHWIN Maintenance (3Yr) Contract Renewal FY2023-2026

Address where services are provided: None

Presented to Finance Committee at its meeting on: 9/6/2023

Proposed Contract Term: 10/1/2023 to 9/30/2026

Amount of Contract: \$3,651,819.00 Previous Fiscal Year: \$2,939,943.00

Program Type: Modification

Projected Number Served-Year 1: Persons Served (previous fiscal year):

Date Contract First Initiated: 3/17/2017

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting approval of a **3-year** contract with Peter Chang Enterprises Inc. (PCE) for an amount not to exceed \$3,651,819.00. The contract period is October 1, **2023** through September 30, **2026**.

The increased cost from the previous 3-year contract is primarily due to the addition of the crisis care modules for both the Crisis Center and Mobile Crisis.

- FY 22/23 \$979,981.56
- Added Modules (Crisis & Mobile) \$198,000.00
- Annualized Cost \$1,177,981.56
- One Time Cost \$121.875.00
- First Year Cost \$1,299,856.56

The contract with PCE is for hosting and maintenance of the MHWIN, DWIHN Electronic Medical Record system, which serves Substance Use Disorder Module and Twilio Text Message system, Crisis Center Module and the Mobile Crisis Module.

Currently, all PIHP's and the entire DWIHN Provider network utilizes the PCE system and MDHHS has developed most of its requirements and processes around the use of the PCE system. Although there are other Providers of an Electronic Medical Records system, changing the vendor would result in significant disruption to the network.

Outstanding Quality Issues (Y/N)? _ If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 23/24	Annualized
Multiple	\$ 3,651,819.00	\$ 3,651,819.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 3,651,819,00	\$ 3,651,819.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?_Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Signature/Date:

Stacie Durant, Vice President of Finance

Signature/Date:

Eric Doch

Signed: Thursday, August 31, 2023

Stacie Durant

Signed: Wednesday, August 30, 2023

The following Action was taken by the Full Board on the Olday of Outline 2013.

Approved Rejected Modified as follows:

Executive Director - Initial here:

Board Action Number: 24-23 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Quest Analytics Inc Contract Title: Quest Analytics, Inc

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/13/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$ 282,988.00 Previous Fiscal Year: \$ 0.00

Program Type: New

Projected Number Served- Year 1: 75.000 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 9/21/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of a one year contract for an amount not to exceed \$282,988 for the fiscal year ended September 30, 2024 with Quest Analytics MSA. The software will be depreciated over its useful life in accordance with DWIHN's capitalization policy.

The purpose of the contract is for Quest Analytics MSA is to develop DWIHN's provider network access, accuracy, and adequacy analyses based on the DWIHN population providers and practitioners related accreditation organizations such as NCQA, HSAG and other accrediting bodies. Quest Analytics software will supply DWIHN with provider accuracy data of providers in the DWIHN network for access to address cultural competency in the areas of race and ethnicity. The software will provide predictive modeling to network expansion and filling gaps in specialty types to meet criteria. The software will serve as an augmentation to the DWIHN IT Department to provide data, reports and evidence of standard compliance. The Quest Analytics is for unlimited licenses to DWIHN users for the software application.

Outstanding Quality Issues (Y/N)? N If yes, please describes

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 282,988.00	\$ 282,988.00
	\$ 0.00	\$ 0.00
Total Revenue	\$ 282,988.00	\$ 282,988.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 00000.137003.00000

In Budget (Y/N)? Y

Approved for Submittal to Board

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Stacie Durant

Signature/Date:

Signature/Date:

Eric Doch

Signed: Monday, September 11, 2023

Signed: Monday, September 11, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the Dinday of Juptumber 2013.

Approved Rejected Modified as follows:

Executive Director - Initial here:

Signature Date 9 20 223

Board Action Number: 24-24 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Accident Fund Insurance Co. of America

Contract Title: Workers' Compensation Insurance

Address where services are provided: 'None'

Presented to Finance Committee at its meeting on: 9/6/2023

Proposed Contract Term: 10/1/2023 to 10/1/2024

Amount of Contract: \$57,262.00 Previous Fiscal Year: \$66,430.00

Program Type: New

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2023

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval to bind Workers' Compensation coverage through The Accident Fund for the period of October 1, 2023 through October 1, 2024. The estimated premium payment is \$57,262.00. The premium may be adjusted commensurate with the yearly Workers' Compensation Audit. DWIHN is required by State law to maintain Workers' Compensation Coverage.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
Multiple	\$ 57,262.00	\$ 57,262,00
2	\$ 0.00	\$ 0.00
Total Revenue	\$ 57,262.00	\$ 57,262.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64910.911000.00000

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Wednesday, September 6, 2023

Stacie Durant

Signed: Wednesday, September 6, 2023

BOARD ACTION TAKEN

The following Action was taken by the Full Board on the Approved Rejected Modified as follows:

Executive Director - Initial here:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-25 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Michigan Department of Community Health

Contract Title: Grant Agreement between Michigan Department of Health and Human Services and Detroit Wayne

Integrated Health Network for Community Mental Health Services Program - FY 24

Address where services are provided: None'___

Presented to Executive Committee at its meeting on: 9/18/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$21,460,901.00 Previous Fiscal Year: \$21,461,405.00

Program Type: Continuation

Projected Number Served-Year 1: 30,000 Persons Served (previous fiscal year): 30000

Date Contract First Initiated: 10/1/2022

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is for the approval of the Grant Agreement between the Michigan Department of Health and Human Services (MDHHS) and Detroit Wayne Integrated Health Network (DWIHN) for the Community Mental Health Services Program (CMHSP). The term of the contract is 10-1-2023 through 9-30-2024. The contract amount is not to exceed \$21,460,901. This contract is for the provision of a comprehensive array of mental health services and supports.

This contract, although not reflected in the amount above, also includes the required Medicaid drawdown payment to MDHHS for \$2,030,000 and local portion for state facility costs payment to the state of Michigan estimated at \$7,200,000 in accordance with the Mental Health Code.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized
General Fund	\$ 21,460,901.00	\$ 21,460,901.00
	\$	\$
Total Revenue	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doch

Signed: Tuesday, September 12, 2023

Stacie Durant

Signed: Tuesday, September 12, 2023

The following Action was taken by the Full Board on the day of Suptember, 2013.

Approved Rejected Modified as follows:

Executive Director - Initial here:

DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 24-26 Revised: Requisition Number:

Presented to Full Board at its Meeting on: 9/20/2023

Name of Provider: Michigan Department of Community Health

Contract Title: PIHP: Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 9/18/2023

Proposed Contract Term: 10/1/2023 to 9/30/2024

Amount of Contract: \$896,315,276.00 Previous Fiscal Year: \$956,562,659.00

Program Type: Continuation

Projected Number Served-Year 1: 70.000 Persons Served (previous fiscal year): 70000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

This board action is requesting the approval of the Detroit Wayne Integrated Health Network's (DWIHN) Prepaid Inpatient Health Plan (PIHP) contract with the State of Michigan's Department of Health and Human Services (MDHHS) for an amount not to exceed \$896,315,276 for the Fiscal Year ending September 30, 2024.

The purpose of this contract is for MDHHS to obtain DWIHN's services to manage the following:

- Medicaid (including Habilitation Waiver Supports, Hospital Rate Adjustment and DHS Incentive) -\$666,491,124
- Healthy Michigan Plan (including Hospital Rate Adjustment) \$146,543,957
- Autism Medicaid \$66,207,255
- CCBHC supplemental \$14,568,776
- SED Waiver \$837,872
- Children's Waiver \$1,666,290

This board action encompasses the mandated payments for Hospital Rate Adjustment to the community hospitals, Medicaid drawdown and IPA tax payments to the State of Michigan.

Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): N

Revenue	FY 23/24	Annualized	
Medicaid	\$ 896.315,276.00	\$ 896,315,276.00	
	\$	\$	
Total Revenue	\$	\$	

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?Y

Approved for Submittal to Board:

Eric Doeh, President/CEO

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

Eric Doeh

Signed: Thursday, September 14, 2023

Stacie Durant

Signed: Wednesday, September 13, 2023

The following Action was taken by the Full Board on the day of Suptember, 2013.

Approved Rejected Modified as follows:

Executive Director - Initial here:

Tabled as follows:



President and CEO Report to the Board Eric Doeh September 2023

LEGISLATIVE EFFORTS

Working with our lobbyists, Public Affairs Associates (PAA), as we continue having conversations with legislators and leadership from MDHHS in Lansing surrounding support for DWIHNs Crisis Continuum for persons served throughout Wayne County, including step-down long-term care and offering behavioral health interventions for families to connect them with programs and services. Discussions include Speaker Tate, Senator Santana, Representative Brabec, Representative McFall, Representative Morse, Senate Majority Leader Brinks and Senator Anthony.

We continue to share ongoing meetings with MDHHS to discuss procedures and guidelines for our upcoming Crisis Care Center.

ADVOCACY AND ENGAGEMENT

August 26: DWIHN partnered with Senator Stephanie Chang's Community Resource event at the Ford Recreation Center in Highland Park distributing behavioral health and access to care information during the back-to-school event.

September 8: Tri-County Community Mental Health Summit. Judge Freddie Burton hosted a panel on Behavioral Health, Law Enforcement, and the Judicial System with Eric Doeh as one of the panelists.

September 9: DWIHN was co-host of the Annual Celebrate Recovery Walk with hundreds of participants in the tri-county area joining at the Freedom Hill Amphitheatre. Keynote speakers included Eric Doeh, Macomb County Executive Mark Hackel, Former Detroit Lion Herman Moore, and Dr. Benjamin A. Jones from National Council on Alcoholism and Drug Dependence (NCADD).

September 13: DWIHN partnered with Michigan Radio and Wayne State University to address non-law enforcement crisis intervention.

Shelley Nelson won the Community Mental Health Association's Cookie Gant Award. She is a Certified Peer Support Specialist and works at Our Place Drop-In Center in Redford. Mrs. Nelson diligently devotes an incredible amount of her personal time as a Behavioral Health advocate and is committed to the members and families served by DWIHN and she goes above and beyond to assist and help people navigate the behavioral health system.

INTEGRATED HEALTH REPORT

The Detroit Wayne Integrated Health Network (DWIHN) continues to make progress with integrating with Medicaid Health Plans. Below is a list of updates of the collaborations with Medicaid Health Plan Partners One, Two, and Three.

Health Plan Partner One

Health Plan 1 hired an individual in the end of July and DWIHN staff worked with the new staff in August on how to use the shared platform.

DWIHN and IHC meet monthly for care coordination. Nine members (9) were discussed, four (4) members required coordination with their assigned CRSP, all members were connected.

DWIHN and Health Plan 1 set a goal of servicing 100 members for the year, due to Health Plan 1 not having staffing for three months we have serviced 60 members. These members had high medical and behavioral health. DWIHN care coordinator is planning to bring 20 more members before the end of the year.

Health Plan Partner Two

Care Coordination with Health Plan 2 was initiated in September 2020, these meetings occur monthly. Health Plan 2 had 6 members identified of having gaps in care. All 6 members needed assistance with connecting to their assigned CRSP. Two of the 7 members needed assistance with the FUH appointment. This appointment was obtained and member was satisfied.

DWIHN and Health Plan 2 serviced 55 members in the year who had high needs for medical and behavioral health. Health Plan 2 and DWIHN IHC directors and managers met in August to go over data and HEDIS scores.

Health Plan Partner Three

DWIHN staff are working with Health Plan 3 on a new project of monitoring individuals who utilized the emergency room department or inpatient psychiatric unit and how to perform data sharing.

There are 4 CRSP's in the pilot: Neighborhood Services Organization, Lincoln Behavioral, Hegira and Guidance Center. This started on June 16, 2022

Dashboards are now created. Data can be tracked on discharges and appointments made with CRSP's. Data shows that appointments are being made. DWIHN, Health Plan 3 and PCE met with the 4 CRSP's August 8th to go over data that is pulled from this new radio button and it matches Health Plan 3. Dashboards are further being expanded for each individual CRSP to track their own data.

Shared Platform and HEDIS Scorecard

Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to measure performance on important areas of care. DWIHN has developed a HEDIS scorecard based on claims from our CRSP and claims pulled from the MDHHS claims warehouse CC360. DWIHN is following the guidelines set from NCQA as to the behavioral health HEDIS measures to monitor and report on. These measures are a combination of medical interventions and behavioral health interventions that affect one's recovery and independence in the community.

Certain HEDIS scores have goals set by the state, for the ones that do not DWIHN purchased Quality Compass. Quality Compass is how the Health Plans set and evaluate their HEDIS measure goals. DWIHN set our HEDIS measure goals in line with the Health Plans.

The HEDIS Scorecard was first presented and provided trainings to CRSP's in October-November 2022. Trainings have been created and put on the DWIHN website and IHC meets with CRSP agencies to show them how to navigate the system and pull claims data that will assist in the treatment of members. Trainings and education occur monthly. The current HEDIS certified platform displays individual CRSP provider data to allow early intervention and opportunity to improve outcomes. HEDIS scores are cumulative and based on a year-end score.

The HEDIS certified platform will include measures for Opioid Health Home and Behavior Health Home by December 2023. DWIHN and Vital Data continue to work on the HEDIS platforms that show the data for these QIP for providers.

During the month of August, the HEDIS scorecard was reviewed at 9 CRSP monthly meetings and FUH data was shared. IHC created an educational presentation on HEDIS measures and definitions for CRSP's and medical directors, there is a place on the DWIHN website under Provider Resources for HEDIS.

HEDIS Measure FUH has consistently increased but at this time the estimated score is not going to meet the goal. IHC and the Quality Department are working on a new QIP for racial disparities that seems to be a large factor. IHC and Quality met with 5 largest CRSP in August to discuss FUH scores and racial disparities.

FINANCE

Detroit Wayne Integrated Health Network (DWIHN) issued a onetime 3% (\$20 million) rate increase to our fee-for-service (FFS) providers on September 5, 2023.

DWIHN received its 2024 healthcare plan renewal; costs increased by 17% due to actual plan costs of members. The DWIHN VP of Finance will present a board action in October, 2023 requesting a waiver of the PA 152 Health Care Act to fund the plans at the same percentage as prior year (89/11). The PA 152 Health Care Act provides language surrounding the amount a public organization is allowed to pay toward employee healthcare benefits.

	Plan Y	Year 2024 D	WIHN H	ealthcare An	alysis		
	Total	DWIHN		Employee		Per PA152 Hard Cap Limit	Cost of Waiver
Plan Year 23 Current Plan as 8/29/23 @ 351 employees	\$5,597,435	\$4,984,767	89.1%	\$612,668	10.9%	\$4,426,452	\$558,315
Plan Year 24 Proposed - board and employee share consistent with 2023	\$6,548,181	\$5,802,756	88.6%	\$745,425	11.4%	\$4,607,937	\$1,194,819
Plan Year 24 Proposed - no board contribution	\$6,548,181	\$4,607,937	70.4%	\$1,940,244	29.6%		\$0
Plan Year 24 Proposed - with half excess hard-cap board contribution	\$6,548,181	\$5,271,725	80.5%	\$1,276,456	19.5%		\$663,788
Plan Year 24 Proposed - with full excess hard-cap board contribution	\$6,548,182	\$5,935,514	90.6%	\$612,668	9.4%		\$1,327,577
Note 1: Analysis based	on enrollment	as of 8/29/23	@ 351 er	nployees		10.5	

DWIHN 5 Year Historical Budget vs Actual Administrative Costs						
	FY18	FY19	FY20	FY21	FY22	
DWIHN	\$31,261,188	\$42,909,531	\$41,088,442	\$42,354,782	\$43,221,842	
Administrative Budget						
(as amended)						
DWIHN	(\$30,910,013)	(\$38,422,117)	(\$39,877,115)	(\$38,306,349)	(\$39,619,724)	
Administrative Actual						
Costs per 460 (audited)						

Excess budget over actuals	\$351,175	\$4,487,414	\$1,211,327	\$4,048,433	\$3,602,118
	(1)		13.41		

Requested amount per PA152 \$1,194,819 Five (5) year average excess budget \$2,740,093

Note: Costs charged to grants are excluded as they are reported as grant expenses.

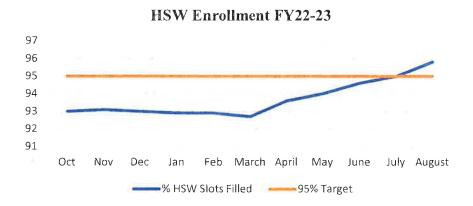
VICE PRESIDENT OF CLINICAL OPERATIONS

Clinical Program Updates:

Habilitative Support Waiver (HSW): In an effort to reach 95% enrollment of available HSW slots, DWIHN implemented several strategies as a part of an internal corrective action plan. These strategies were initiated in March 2023 and include:

- DWIHN Residential Team identifies potential HSW enrollees, educates members on HSW benefits, and obtains the initial certification/consent form.
- DWIHN utilizes data from MHWIN to help Clinically Responsible Service Providers (CRSPs) identify potentially eligible members. Every 60 days the UM department sends out a list of identified members to the CRSPs asking them to, if appropriate, explain HSW to those members and begin enrollment as a part of the Individual Plan of Service (IPOS) process.
- Ongoing training with CRSPs to educate on HSW services to identify and enroll members into HSW.

As a result of these initiatives, enrollment has significantly increased. In the month of August 2023, there was 95.8% enrollment, which currently meets the MDHHS 95% target.



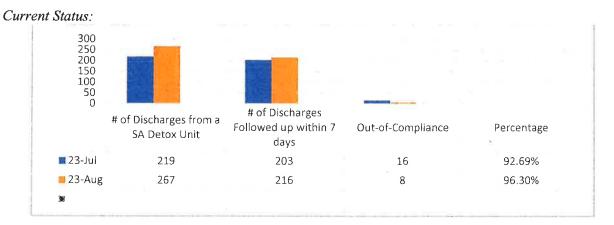
Assisted Outpatient Treatment (AOT):

DWIHN received 144 Assisted Outpatient Treatment (AOT) orders in the month of August. Respective CRSPs were notified to incorporate these orders in treatment planning. It has been reported that some CRSP Providers have not been following the AOT requirements. DWIHN has developed an Assisted Outpatient Team within our Adult Initiatives Department that will work closely with both the Court's Behavioral Health Unit and CRSP Provider Network to ensure AOT requirements are being met. This includes notification of required documentation and timelines, re-training provider staff, and monitoring to ensure court hearings are completed timely. This initiative now also includes monitoring of those person's found Not Guilty by Reason of Insanity (NGRI) who are on a State Hospital Authorized Leave Status (ALS) 5-year Contract. There are currently 65 members on this ALS status.

Substance Use Disorder Services (SUD):

SUD Strategic Plan: The 3-year strategic plan (FY 23/24-25/26) covers the demographic profile for the region. It identifies barriers and disparities and displays the Michigan profile for healthy youth accompanied by substantial data to support outcomes. The strategic plan was submitted to MDHHS and will be used as a guide for the next three years. Plan looks at ways invest in workforce development initiatives to address the shortage of trained professionals in substance use disorders. This can include offering incentives for professionals to specialize in addiction and supporting ongoing professional development opportunities.

Follow-up after Withdrawal Management- Members typically transition to SUD Residential Services (at the same provider or a provider of choice) following withdrawal management. It is ideal for this to occur no more than 7 days between discharge and subsequent residential admission.



For members admitted to Withdrawal Management- July rate was 92.69% and August was 96.30%, showing an improvement from the previous month. DWIHN will continue to encourage providers to actively participate in developing aftercare planning, with the guidance of treatment professionals.

Certified Community Behavioral Health Clinic (CCBHC):

A CCBHC site provides coordinated, integrated, comprehensive services for all individuals diagnosed with a mental illness or substance use disorder. It focuses on increased access to care, 24/7/365 crisis response, and formal coordination with health care. CCBHC's incorporate Quality Based Performance Measures in the form of an incentive model. CCBHC are supported both on the national level and State level. This model is considered to be the future of behavioral health and DWIHN is currently planning for this change.

- CCBHC Expansion SAMHSA Grant This grant application was submitted by DWIHN in May 2023. This grant provides funds to assist in establishing and implementing CCBHC locations in the community. This funding would support the hiring and training of staff to provide outpatient behavioral health services to both adults and children with behavioral health needs. DWIHN is currently waiting for the award announcements to be shared. If awarded, the grant would begin October 1, 2023, with clinical services to be initiated within 4 months of ward.
- CCBHC Demonstration Expansion Currently our region has one CCBHC Demonstration site, The Guidance Center, who serves 3,533 individuals under this model. In July, the State of Michigan announced that they were expanding the CCBHC Demonstration sites, which could potentially add 6 additional providers in our region starting on 10/1/23. DWIHN was informed that six (6) providers applied for certification and five (5) providers were approved for certification. DWIHN is working with these providers on CCBHC contracts and onboarding in preparation for the October 2023 launch.
- DWIHN continues to meet with MDHHS to advocate on becoming a CCBHC direct service

provider. DWIHN is currently working on strengthening our PIHP/CMHSP firewalls to ensure compliance with state standards and expectations. Plans for providing direct outpatient services are currently being developed to ensure DWIHN can meet State certification requirements when the application becomes available.

Juvenile Restorative Program (JRP):

Team Wellness launched the Juvenile Restorative Program (JRP) in July 2023. JRP includes a comprehensive array of services including therapeutic services (individual, group, and family), care management, peer supports, educational services, skill building services, meals and transportation to adjudicated youth in the program. This program assists with preventing juvenile justice recidivism and having community-based services specifically to address the high risk needs of youth. As of 8/30/23 there are 15 youth enrolled in the program and 3 intakes pending. Most of the youth are male participants.

During this period DWIHN provided Team Wellness with technical assistance on submitting new referrals versus requests to change primary provider status. A gang unit from the Detroit Police Department educated Team Wellness' staff on gang activities and how address it within the program to ensure appropriate security measures and interventions. Team Wellness was also approved by Wayne County to develop an additional phase of offering therapeutic services to youth currently in the juvenile detention facility (JDF).

Next Steps: Follow up with Team Wellness and CMOs to ensure there are no barriers to referrals being submitted and members admitted to the program. Team Wellness will carve out a more specialized program geared to older youth. Judges to start including school transcripts into the court orders for these reports to be given to Team Wellness. Team Wellness is scheduled to present on the program with a local DHHS office on 9/11/2023. Team Wellness to attend the CMH / JJ Partnership meeting in October 2023 to meet with the Care Management Organizations to explain the program and discuss coordination of care.

Provider Network:

To ensure that our members receive timely access to a full array of behavioral health services, DWIHN announced several provider expansion efforts. DWIHN issued a Crisis Continuum RFP, which is currently in process, with a target start date of October 1, 2023. In addition, due to the ongoing capacity issues in the Children's Provider network, DWIHN has issued a Request for Expansion for Children's Behavioral Health and an RFP for Applied Behavioral Analysis Services. DWIHN has also sent out a Request for Information to our existing provider network to expand services within school systems through our School Success Initiative.

CHIEF MEDICAL OFFICER

Behavioral Health Updates, Education and Outreach:

- DWIHN has continued outreach efforts for behavioral health services: Last edition of Ask the Doc Newsletter in August discussed back to school stress and children's vaccinations.
- We have continued our collaborations with various Health plans to establish more Integrated care coordination opportunities.

New Initiatives Highlights:

DWIHN completed a grant application for Zero Suicide. We were notified on 9/8/23 about being awarded with \$400,000 per year for 5 years for launching DWIHN's Zero Suicide Initiative to eliminate suicides in Wayne County through system-wide culture change, workforce training, comprehensive screening, evidence-based treatment, and care management. Our goal is to launch Zero Suicide Evidence based practices at our direct CMHSP functions such as the Crisis Services that will be launching soon as well as across network.



• DWIHN submitted a proposal for MDHHS grant for MI Kids Now mobile crisis services in May. DWIHN was notified that we are approved for the \$200,000 grant pending submission of some revisions which have already been submitted. Awaiting final response/approval. This will give DWIHN the opportunity to be in the pilot that drafts MDHHS Mobile Crisis/Intensive Crisis stabilization services standards and best practices. While most of DWIHN's mobile teams will be trained and credentialed to serve children and adults, the grant will give us an opportunity to have a specific child ICSS team. The first meeting of Cohort 2 is in the beginning of October.

Improving in Practice Leadership team Committee Updates:

Improving in Practice Leadership team Committee continues to review new evidence, clinical policies, procedures, and practice guidelines in an effort to improve clinical services across network and has provider representation in addition to internal specialty representation. September's IPLT reviewed the new Telemedicine Policy that incorporated the MDHHS standards released in May/June. Providers discussed how MDHHS standards could create potential barriers for some members. September IPLT also reviewed several HEDIS PIP with updates on recent data trends and potential new interventions on PIPS that have not improved particularly, Diabetic monitoring for members on antipsychotics and compliance with antipsychotics for members with Schizophrenia.

Quality Improvement Steering Committee Updates:

ECHO survey Improvement plan revisions were presented to QISC in August and were approved with feedback to attach a timeline for completion of each intervention. The new ECHØ survey preliminary findings were briefly reviewed, more comprehensive presentation to follow.

Quality Department Updates:

HSAG Reviews: All PIHPs go through 3 HSAG reviews that include Performance Measures validation review, a Performance Improvement Project and HSAG Compliance Review. DWIHN received the report for the annual PMV review and met all standards indicating that the process of our data collection, measurement of Performance indicator reports, claims and BHTEDS data is meeting their standards. DWIHN concluded the three (3) year Compliance Review Cycle on August 18th, 2023. All follow-up requests from the Compliance Review were submitted to HSAG on August 22nd, 2023, as required. The preliminary report will be provided from HSAG to DWIHN by Mid-September 2023. DWIHN submitted baseline data for the HSAG racial Disparity PIP in 2022 and was accepted with 100% in Nov 2022. PIHPs were given 2023 to identify barriers and draft interventions for their PIP. These were submitted to HSAG in July 2023. HSAG requested some follow-up items that were submitted in August. Final report on the PIP is expected in September.

Medicaid Claims Verification (MCV) - Q1 & Q2 FY2023 Summary

1035 or 99% of the QI & Q2 claims have been reviewed and scored and are now complete. Fifteen claims still need to be finalized; 14 of these are from a drop-in center. The cutoff date for receiving additional information is 8/31/2023. All scoring completed by 9/07/2023.

- Number of Claims: 1058
- Number of internal DWIHN Claims: 11 cannot be reviewed by DWIHN QI team.
- Number of Claims to complete by QI: 1047

Home and Community Based Services: DWIHN's HCBS team has been able to meet the requirements of getting the heightened scrutiny settings that lost funding in March to get off. Few final decisions are pending but most of those settings were able to resume funding. HCBS team is working on the next goal where they have to review thousands of HCBS standards by November. The team is on track with the project plan and have received most of the documents from for first review.

Integrated Health Department:

OBRA: DWIHN did not renew the OBRA contract with Neighborhood Services Organization (NS0) after March 30, 2023. DWIHN made this decision as we are responsible for ensuring the appropriate level of services are identified and provided to the members and residents of Wayne County. The OBRA program is a Federally-mandated program that determines if an individual requires nursing home level of care and what level of treatment they would need for their behavior health condition or developmental disability.

- Current Status: DWIHN OBRA Team is running smoothly and providing all services.
- Significant Tasks During Period:
 - 1. DWIHN hired and onboarded 21 staff within a three-week time period.
 - 2. Clinical staff were assigned assessments starting April 1st.
 - 3. OBRA trainer worked with all hospitals and nursing homes on new contacts numbers, email address and agency change.
 - 4. 1,977 referrals were processed.
 - 5. The state goal for pended assessments is 25% or less. The pended assessments during this quarter were 14%, which indicates that out of a total of 251 assessments, MDHHS had questions/concerns on 37.
 - 6. Congruency with MDHHS on assessments was 95%. This means MDHHS agreed with 95% of our recommendations for level of care. The cases that they disagreed upon were where MDHHS wanted a higher level of behavioral health services.

<u>FUA</u>: Follow-up after Emergency Department Visit for Alcohol or Other Drugs (FUA). MDHHS had set a goal of 27% and DWIHN was below 20% historically. In the 4th quarter of 2022 IHC and the SUD department worked together on. IHC pulls CPT codes on members in CC360 that were in Emergency Department and substance use related and send these members to the SUD department for follow up. In June of 2022 DWIHN was at 21.68% and by December of 2022 DWIHN doubled the score to 40.97%. This was a great success between the two departments and this process continues contributing to compliance with State's standard.

COMMUNICATIONS

Student Athlete /Social Media Influencers Campaign Update:

Social Media Influencer	# of Posts	Engagement/Impressions
SPS Edge/Lindsay Huddleston	30 Posts (Instagram and YouTube)	1,222 total views (YouTube)
The Capital Brand/Randi Rosario	5 Story Posts, 4 Posts	Over 98.3K total views
Detroit Youth Choir	2 Story Posts, 2 Posts	3,941 total Views

- o SPS Edge attended Detroit PSL Media Day to talk with numerous schools in Detroit about the importance of mental health and how student athletes balance school, sports and life.
- O SPS Edge has also been interviewing student athletes at the collegiate level at Michigan State University, Men's Basketball and Football, to talk about the importance of mental health.
- The Detroit Youth Choir and Youth United collaborated on several posts highlighting the importance of mental health in youth, how to access resources, and Youth United events during the month of August.
 - Promoting DWIHN's two back-to-school events
 - Attended Musician Big Sean's DON Weekend event and handed out information to the hundreds of people that attended the event

Social Media Performance Report Summary for August

- o Impressions: 417,734 down 40.3%
- o Engagements: 10,123 **up 31.3%**
- o Post Click Links: 2,055 down 24.6%
- o Engagement Rate: 2.4% **up 120.2%**
- o Total Audience Growth over the last month was 15,489 up 4.7%.
 - Instagram audience grew in August by 295.5%

Website Analytics

- O Website sessions increased by 44.92% totaling 58,192 sessions for the month of August.
- o Facebook was the top social media platform driving the most users to the website.
- o The top pages (excluding the home page 11,338 views) were "Substance Use Disorders" with 10,779 views.
 - "For Providers" with 5,182 views
 - "Program and Services" with 968 views

Google Analytics

- o 1.259 Business Profile interactions
- o 3,415 People viewed the DWIHN Business Profile
 - 2,946 (86% Google search desktop)
 - 335 (10% Google search mobile)
 - 108 (3% Google Maps mobile)
 - 26 (1% Google Maps desktop)
- o 2.040 Searches DWIHN was shown in users search results.
 - DWIHN 946
 - Detroit Wayne Integrated Health Network 651
 - DWHIN 91
 - DWIHN training 87

All Local Media:

The DWIHN Communications department shared a QR code that included a list of suicide prevention resources and shared it with all local media in response to the tragic death/suicide of a woman who lived in the Jeffersonian apartments.

Channel 4:

Media story on Hamtramck Public Schools installing 10 Narcan vending machines. DWIHN President CEO Eric Doeh was interviewed.



Fox 2 News:

The National Council on Alcoholism and Drug Dependence (NCADD) included DWIHN in a Public Service Announcement.

WDIV	"Who is DWIHN?"	Campaign runs 5 months
Scripps Media, Channel 7, TV 20, Bounce	Kids in Crisis Smoking	Campaign runs all year includes social media posts and streaming
Fox 2 Detroit	Addiction	Campaign running August/September includes social media posts
Cumulus Radio	Kids in Crisis	5-month campaign
MI Chronicle	Monthly stories	Year-long
Latino Press	"	"
Arab American News	"	"
Hamtramck Review	44	٠,
Yemeni News	"	66
Ask the Messengers	SUD messaging	٠٠
Metro Parent	Addiction Kids & Suicide	August/September
Comcast/Effect TV	Addiction	August/September
Mind Matters Dr. Michele Leno	Access Helpline	Year-long
Global Recovery Live	SUD	Year-long
Global Media TV (Middle Eastern TV)	SUD	June-September

Outdoor Media:

DWIHN messaging is up in bus shelters and bike racks (MOGOs) in 11 different locations in the downtown Detroit area. Between both the SUD and Communications campaigns, thousands of people see the DWIHN billboards every day and on average about two million impressions are estimated weekly.





Community Outreach: DWIHN/Youth United/ Youth Move Detroit:

DWIHN participated in numerous outreach events in August, including two very large Back-to-School events that collectively supported more than 2,000 families in Detroit. (Youth United hosted one of the Back-to-School events.) DWIHN also supported Senator Stephanie Chang's Outdoor Resource Fair.

Youth United participated in DON Weekend hosted by the Boys & Girls Clubs of Southeastern Michigan in partnership with the Sean Anderson Foundation. The weekend started back in 2018 as a celebration of Detroit families, entrepreneurs and institutions who make up the backbone of the city. To this day, DON Weekend works to empower residents with economic mobility and highlights the power of Detroit.

DWIHN hosted the International CIT conference at Huntington Place in Detroit as well as the Faith-Based Conference that was held in Dearborn.

Youth United scholarship applicants submitted applications. The announcement of the 11 winners will be made at the YU Spotlight Awards on Sept. 22nd. A media campaign will also be initiated.

HUMAN RESOURCES

During the month of August, the Department of Human Resources hired the following employees:

Residential Care Specialist

Residential Services

Budget Administrator

Finance

Call Center SUD Technician (Part-time)

Call Center

Peer Agent

Customer Services

Call Center Clinical Specialist (2)

Call Center

DWIHN HR has continued its Supervisory Institute for management staff. DWIHN HR has continued contract negotiations with the GAA and AFSCME unions. The DWIHN HR completed GOALS training for all DWIHN employees, including a special training for supervisory/executive staff. DWIHN HR has offered Early Retirement Incentives to eligible DWIHN employees. Finally, DWIHN HR has started Performance Appraisals for all DWIHN staff.

DIVERSITY, EQUITY AND INCLUSION OFFICER

The DEI Officer participated in the following events on behalf of DWIHN:

• 2023 Cultural and Linguistic Competency Summit:

- o Welcome Speech/Planning Committee
- o Topic: How Are the Children? Adultification and Its Impact on African American Boys and Girls Empowering the "Voice" of Those Who Communicate Non-Verbally
- Topic: Recognizing and Responding to Child and Adolescent Neurodivergence Intersectional Invisibility of Black LGBTQIA+
- o Topic: Client Strategies for Bias and Discrimination Prevention
- Reducing Unconscious Bias, (RUBI) Training Part 2 Trauma is REAL: Identifying and Interrupting Microaggressions:
 - o Building inclusive workplaces requires candid, authentic conversations on tough subjects, like sexism, homophobia, and racism and it's natural to worry that we may commit microaggressions in these kinds of conversations by saying the wrong thing. The more awareness we have about how microaggressions show up, the more we can work toward decreasing them in the workplace. Yet the reality is that we all make mistakes, so you should know what to do if you witness a microaggression or commit one.
- Detroit Community Health Equity Alliance Monthly Meeting (D-CHEA):
 - D-CHEA will work to inform and develop initiatives to advance health equity with emphasis on Detroit's persistent poverty areas, where a substantial proportion of the neighborhood has lived in poverty for decades. The committee plans to collaborate to bring about community-level change towards health-promoting opportunities and behaviors. Funded through CVS Health.

INFORMATION TECHNOLOGY

Business Processes:

- CRSP Risk Matrix Revisions
 - o Finalized the PHQ-A Intake logic & deployed to production
 - Working to build the PHQ-A Quarterly logic & deploy for testing
- MHWIN Staff Module Changes
 - Race & Hispanic or Latino Ethnicity categories have been updated in MHWIN for all DWIHN staff & in process for provider network staff
- Close Case Permission Clean-Up
 - o Reviewing staff permissions in MHWIN who have closed-case access & removing the permission from users who should not have it, as it overrides the electronic security system
 - o Provider administrators previously were able to give this permission to their own staff & that function was removed forcing the MHWIN Helpdesk to control the permission
- MichiCANS
 - o Participating in the MichiCANS implementation trainings/meetings with MDHHS & PCE in preparation for the soft launch scheduled for 1/1/24

Applications and Data Management:

- Henry Ford Joint Project:
 - o Linking the dashboard to the HFH Pilot Project status site
- Dashboards for Behavioral Health Homes and Opioid Health Homes:
 - o Currently in the process of creating new PowerBI dashboards for monitoring health home information.
- Children's Services Dashboard:
 - Delivered the first nine dashboards for Children's services. Continuing to work on additional dashboards.
- Provider Network Adequacy Dashboard:
 - o Adding measures for HSAG reporting

- VDT:
 - o Converting data feeds to version 2.06
- EQI reporting:
 - o Completed EQI period 1 for MDHHS

Infrastructure / Security / IT Compliance:

- Building Construction:
 - o Woodward / Milwaukee MDF layout prepared and presented to electricians to illustrate requirements for Rack 1 and Rack 2 at Woodward.
 - o Phone System: Ongoing technical and business discussions with vendor, establishing operational and functional requirements.
 - o Crisis Center IT Hardware to be purchased to provide Proof of Concept (POC) for hands on use and evaluation. Awaiting hardware shipping.
 - o Continuing to work to configure the building security and video camera systems to meet the needs of the new Crisis Center as well as support a Multi-Campus system Going forward.
 - o Nutanix migration of virtual machines completed. File server initial see completed. Physical server discussion with migration plan discussed with stakeholders on 9/11.
 - o Purchasing process underway for badging system camera, printer, and backdrop and other needed items to support the building access system and other security systems.

Security:

- o vCISO project is continuing to identify gaps in various policy and SOP to meet compliance standards.
- o Multifactor Authentication (Currently >80% of the organization enrolled).
- o Security Awareness Training is now launching monthly testing campaigns that will allow us to track the effectiveness of our SAT and tune the trainings to meet needs.
- o Roll Based Security Phase 1 analysis nearing completion
- o Installation and configuration of Graylog SIEM/SEM (Security Incident and Event Monitoring/Security Event Management) has begun.

Onboarding/Offboarding:

o Ongoing and continuous development process with HR to finalize a new automated onboarding/offboarding process in Therefore to meet Access Control standards in compliance frameworks.