



**Detroit Wayne
Integrated Health Network**

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Dear DWIHN Member:

We at Detroit Wayne Integrated Health Network (DWIHN) hope that you and your family are staying safe and are well. We recognize that these are very different and challenging times. With that being said, we **will** get through them together.

Please know that DWIHN is making every effort to limit disruption to your services at this time; however, we realize that due to the COVID-19/Coronavirus and the Governor's Executive Orders, many of our Providers are having difficulty in providing the authorized services as outlined in your Individual Plan of Service (IPOS).

If you have not already done so, we recommend that you contact your Clinically Responsible Service Provider (CRSP) for direction on how and where to obtain services. Should you have problems in reaching your CRSP or obtaining this information, please do not hesitate to call DWIHN's **24-hour Access Center Helpline at 1-800-241-4949**.

Additionally, please continue to monitor our website at www.dwihn.org for updates regarding the Coronavirus/COVID-19, the Governor's Executive Orders, and DWIHN operations.

Wishing you health and safety,
DWIHN's Customer Service Department

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