



Detroit Wayne Mental Health Authority

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May 6, 2019

DWMHA Community Partners,

This correspondence is to inform you that as of Monday, July 1, 2019, Community Living Services, Inc. (CLS) will no longer be a Manager of Comprehensive Provider Network (MCPN). This means that DWMHA will be directly working with its Provider Network. However, our partnership with CLS will continue, as it will remain a Service Provider. This means services and supports will stay the same and all Providers will be offered the opportunity to continue working with DWMHA.

We are currently undergoing a System Transformation, moving toward being a “manager of care” rather than a “funder of care”. We believe this change is necessary to provide more direct services to the over 75,000 people we serve in Wayne County every day.

DWMHA and CLS will continue to work closely to ensure a smooth transition and make sure services will not be interrupted to the people we serve which remains our main concern.

During the coming months, several meetings will take place to allow people we serve, family, allies, Providers and all other stakeholders, an opportunity to ask questions about this System Transformation. Communication on when and where the meetings will be held will be sent out soon.

In the meantime, if you have questions, please contact the DWMHA Provider Information Helpline at 313-344-0692 or pihpprovidernetwork@dwmha.com or pihpclaims@dwmha.com. If you have a question related specifically to CLS, please contact Robb Drzewicki at publicrelations@comlivserv.com.

We realize these are changing times and understand we must remain vigilant in providing and protecting the people we serve every day. If you have further questions, please visit our website (www.dwmha.com) and click on the yellow System Transformation button where you can ask questions. Also feel free to call our Customer Services department at 888-490-9698 or 313-833-3232 or our Access Center Help Line if you need information about services at 800-241-4949.

Thank you,

DWMHA Management

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