

Detroit Wayne Mental Health Authority

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August 21, 2018

DWMHA Community Partners,

This correspondence is to inform you of recent developments within Detroit Wayne Mental Health Authority's System Transformation Plan. On Wednesday, August 15, 2018 the DWMHA Board of Directors unanimously approved a six month contract extension with the Manager of Comprehensive Provider Network CareLink Network extending the agreement to March 31, 2019. By the close of business that same day, DWMHA was informed by CareLink's Chief Executive Officer that its Board of Directors unanimously rejected the six month extension. On Friday, August 17, 2018 we received communication from ConsumerLink after its Board meeting exercising their right to not accept the same contract extension. Both opting instead to allow the current MCPN agreement with DWMHA to expire on September 30, 2018. This means that effective October 1, 2018, DWMHA will be directly dealing with you our Community Partners.

DWMHA is prepared and looking forward to managing the behavioral healthcare system in providing quality holistic care that is in the best interest of the people we serve – we cannot do this without our Community Partners.

DWMHA continues to remain transparent in these conversations and wants to assure all Providers and people receiving services that we will continue to maintain the integrity of the Provider network and continue to have uninterrupted services for people we have served for over fifty years.

To stay true to our commitment of constant communication, we have scheduled several meetings. In a prior communication, we sent out notice of several meetings *but the dates have changed*. The second System Transformation Provider meeting on *was scheduled* on Friday, September 14, 2018 from 1:30pm-3:30pm at Second Ebenezer Church, 14601 Dequindre Road, Detroit, 48212. <u>The new date change is now Friday, September 7, 2018 from 1:30pm to 3:30pm at</u> <u>Tabernacle Missionary Baptist Church, 2080 West Grand Blvd., Detroit, 48208.</u>

There are also two meetings scheduled for people receiving services, advocates, guardians, families and allies (*these changed as well*). The first meeting is Friday, September 14th, 2018 at Second Ebenezer Church in Detroit from 11 am to 1pm and on Monday, September 17, 2018 from 11am to 1pm at Burton Manor, 2777 Schoolcraft Road, Livonia. The original meeting on September 21st has been cancelled.

We do apologize for the changes but during a complete system transformation such as this, things move at a rapid pace.

Board of Directors

Dr. Cheryl Munday, Chairperson Ghada Abdallah, RPh Kevin McNamara Dr. Iris Taylor, Vice-Chairperson Dorothy Burrell Herbert C. Smitherman, Jr., MD

Bernard Parker, Treasurer Angelo Glenn Dr. Cynthia Taueg Heather Underwood, Secretary Timothy Killeen As part of our System Transformation process, DWMHA is expanding in many areas and there are a number of current job opportunities, please check our website <u>www.dwmha.com</u>.

We realize these are difficult times and understand we must remain vigilant in providing and protecting the people we serve every day. If you have further questions, please visit our website (<u>www.dwmha.com</u>) and click on the yellow System Transformation button where you can ask questions. Also feel free to call our Customer Services department at 888-490-9698 or 313-833-3232.