



**Quality Operations Technical Assistance Workgroup Meeting  
Agenda  
Wednesday, November 20, 2019  
Second Floor Training Room  
9:30 a.m. – 11:00 a.m.**

- |      |  |                       |
|------|--|-----------------------|
| I.   | Announcements                                    | A. Siebert/T. Greason |
| II.  | Substance Use Disorder (SUD) Provider Update     | J. Davis              |
| III. | Habilitation Supports Waiver                     |                       |
|      | o MORC – January 15, 2020                        | A. Siebert/T. Greason |
| IV.  | Policy Review                                    |                       |
|      | o Self-Management Tool Policy                    | S. Scott/R. Compton   |
| V.   | NCI /Provider Survey                             | M. Keys-Howard        |
| VI.  | Performance Indicator                            | T. Greason/J. Zeller  |
|      | o 4 <sup>th</sup> Quarter Data                   |                       |
|      | o New Reporting (Quarter 2 -FY 2019-2020)        |                       |
|      | o Performance Indicator (Provider Review Module) |                       |

**Mission:**

We are a safety net organization that provides access to a full array of services and supports to empower persons within the Detroit Wayne County behavioral health system.

**Vision:**

To be recognized as a national leader that improves the behavioral and overall health status of the people in our community.

**Values:**

We are a person centered, family and community focused organization.

We are an outcome, data driven and evidence-based organization.

We respect the dignity and diversity of individuals, providers, staff and communities.

We are culturally sensitive and competent.

We are fiscally responsible and accountable with the highest standards of integrity.

We achieve our mission and vision through partnerships and collaboration.



- |       |   |                       |
|-------|---|-----------------------|
| VII.  | Claims Verification (Quarter 3-4)       | A. Siebert            |
| VIII. | Provider Practice Improvement Trainings | T. Greason            |
| IX.   | Provider Meeting Feedback               | A. Siebert/T. Greason |
| X.    | Adjournment                             |                       |

**Happy Holidays!**

**Next Meeting Scheduled for Wednesday January 15, 2020**

**Mission:**

We are a safety net organization that provides access to a full array of services and supports to empower persons within the Detroit Wayne County behavioral health system.

**Vision:**

To be recognized as a national leader that improves the behavioral and overall health status of the people in our community.

**Values:**

We are a person centered, family and community focused organization.

We are an outcome, data driven and evidence-based organization.

We respect the dignity and diversity of individuals, providers, staff and communities.

We are culturally sensitive and competent.

We are fiscally responsible and accountable with the highest standards of integrity.

We achieve our mission and vision through partnerships and collaboration.



**Detroit Wayne  
Integrated Health Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

*Via Email*

November 14, 2019

**URGENT CORRESPONDENCE**

To: Detroit Wayne Integrated Health Network (DWIHN) Outpatient Service Providers

From: Deabra Hardrick-Crump, Claims Manager

Re: **Discontinue** submission of separate claims for Follow – Up Services for New Members

**Effective immediately**, please **discontinue** billing and submitting separate claims for initial assessments (H0031-BI) for new members receiving services. This communication is applicable to all outpatient service providers that are clinically responsible for providing and billing claims for follow-up services i.e. H0032, 90832 etc. This communication replaces the previous information provided on **October 9, 2019**. The Michigan Department of Health and Human Services (MDHHS) has confirmed that services on the same claim as the assessment are allowable.

If you have any questions regarding the above or need additional clarification, please do not hesitate to contact me at [dcrump@dwihn.org](mailto:dcrump@dwihn.org) or 313-344-9099 Ext. 3508.

DWIHN appreciates your continued support in all that you do for the people we serve and looks forward to our continued successful partnership.

Sincerely,  
*Deabra Hardrick-Crump*

Deabra Hardrick-Crump BS, MBA, MIS  
Claims Manager

**Board of Directors**

Bernard Parker, Chairperson  
Dora Brown-Richards  
Kevin McNamara

Dr. Iris Taylor, Vice-Chairperson  
Dorothy Burrell  
William T. Riley, III

Timothy Killeen, Treasurer  
Lynne F. Carter, MD  
Kenya Ruth

Ghada Abdallah, RPh, Secretary  
Angelo Glenn  
Dr. Cynthia Tauog

**Willie E. Brooks, Jr., President and CEO**

