



PROVIDER NETWORK NEWS

REQUEST FOR EMERGENCY STAFFING ASSISTANCE

SENDING ON BEHALF JEFF WIEFERICH –

Good Afternoon,

Below is a link that can be shared with all of your AFC providers. It offers them the process for being able to request emergency staffing assistance from the state, based on the established criteria. The state has added 2 more providers to this process (previously we were only able to use 22nd Century), in hopes that there are better chances for accessing needed staff.

https://www.michigan.gov/documents/coronavirus/RRS_Guidance_for_LTC_Facilities_Program_Updates_Oct_2020_FINAL_706611_7.pdf

Jeffery L. Wieferich MA, LLP

Director
Bureau of Community Based Services
Behavioral Health and Developmental Disabilities Administration
320 South Walnut Street
Lansing, Michigan 48913

DWIHN is offering yet another tool to help YOU!

The “Mindwise Mental Health Check-Up” is an anonymous, free assessment tool that will help you with your mental health and connect you to resources and assistance if needed.

Mental Health Matters! Please [click here](#) for the assessment.

WHAT'S INSIDE THIS ISSUE:

<i>Emergency Staffing Assistance</i>1
<i>Mindwise Mental Health Check-Up</i>	..1
<i>Contract Management</i>2
<i>Contact Information</i>2
<i>Community Highlight</i>3
<i>Provider Updates</i> 4-0
<i>Alerts & Changes</i>11
<i>MyStrength</i>12
<i>Trainings</i>13

CONTRACT MANAGEMENT

June White, Director of Contract Management

Your Provider Network Manager (PNM) sometimes called Contract Manager, can assist you with any questions you may have. To find your assigned PNM please click the link, <https://www.dwihn.org/providers-mco-contract-assignments>.

All Contracted Providers are required to notify DWIHN of any changes listed below at least 30 calendar days prior to the effective date of change. You can also check the DWIHN website, www.dwihn.org for all policy requirements:

- Provider Name
- All Changes in Executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credential practitioner staff members of your organization
- Provider Closure (business or locations)
- Required to update Staff Records in MH-WIN when staff changes
- Maintain active and required Insurance minimums while under contract

CLOSE OUT TRAINING

Resume Provider Network Close-Out Training sessions held every 3rd Tuesday of the month at 9am: 3/15, 4/19, 5/17, 6/21, & 7/19. Reevaluate for additional trainings.

Future recording of the session will be posted on website as an additional training option later in the year.

QUARTERLY MEETINGS WITH YOUR PNM

As mentioned at our Outpatient/Residential provider meeting on January 7, 2022. As an effort to build better relations with the network your assigned Provider Network Manager(PNM) will be meeting with providers virtually for about 30-45 minutes quarterly to discuss any concerns or special events your organization is doing within the community so we can better assist where needed.

DWIHN CONTACT INFORMATION

For all other inquiries, please contact the respective departments below

- Access Call Center - accesscenter@dwihn.org
- Authorizations - pihpauthorizations@dwihn.org
- Care Coordination - pihpcarecoordination@dwihn.org
- Claims- pihpclaims@dwihn.org
- Complex Case Management - pihpccm@dwihn.org
- Credentialing - pihpcredentialing@dwihn.org
- Customer Service - pihpcustomerservice@dwihn.org
- Grievances - pihpgrievances@dwihn.org
- MHWIN - mhwin@dwihn.org
- Provider Network - pihpprovidernetwork@dwihn.org
- Residential Referrals - residentialreferral@dwihn.org
- Self Determination - selfdetermination@dwihn.org
- Procedure Code Workgroup - procedure.coding@dwihn.org
- CRSP - crspprovider@dwihn.org



Community Highlights

BY TAKIRA COLEMAN, COMMUNICATIONS INTERN

The Story of Joanna and Edward

A mother's love shapes the future of her child. When Joanna first learned of her pregnancy, she and her husband were thrilled. After many failed attempts, their dreams of becoming parents were finally a reality. Throughout her pregnancy, Joanna cherished the little person growing inside her. She didn't realize she could love someone so much until she became a mother. When Joanna and her husband welcomed their baby boy Edward, into the world, they were in a state of bliss, until the pair learned that their perfect baby boy was not so perfect.

Edward was just 15-months-old when Joanna found out he was on the Autism Spectrum. Joanna knew that she could not do this alone and needed a support system so she reached out to the Detroit Wayne Integrated Health Network (DWIHN) after learning about the exemplary services offered to families and individuals with intellectual and developmental disabilities. DWIHN's dedication to supporting children and adults has helped Joanna go from fearful to hopeful. Today, she is a DWIHN ambassador, advocating and speaking to community groups about mental health services and supports and Edward is as happy as can be, working in the automotive industry, thanks to the support of DWIHN and its robust network of service providers.

Programs offered by providers such as skill-building have helped Edward learn about economic self-sufficiency and daily life skills. Today, he is independent and enjoys everyday tasks like laundry and cooking. In addition, he enjoys reading maps, traveling, design and music. His interest in traveling has allowed friends to help him plan trips. His mom calls him her "human GPS." His love for design has landed him a job at one of the big three automakers working as an aide. Eventually, his life goal is to become a Civil Engineer.

DWIHN and its providers have "helped Edward become a better him," according to his mom. Services like community living supports, medication management, respite services, therapy services, and life skills, have been a tremendous help. DWIHN has also helped Joanna empower other parents and teach them how to advocate for themselves and their children.

So what kind of advice does she offer to parents with a child with a disability? "Don't give up and always have expectations. They are people first. Don't limit them and the sooner you start working with them on their abilities, their skills and talents, the better the outcome."



Edward

**"Don't give up
and
always have
expectations." -
Joanna**



Joanna

PROVIDER UPDATES

CHILDREN'S INITIATIVE

Human Services Community Collaborative (HSCC):

MDHHS Director Hertel and Ms. Louis Roubal, Chief Deputy Director of Opportunity attended HSCC meeting on 1/7/2022 with DWIHN Executive Leadership and discussed 3 main areas of focus on Wayne County System of Care:

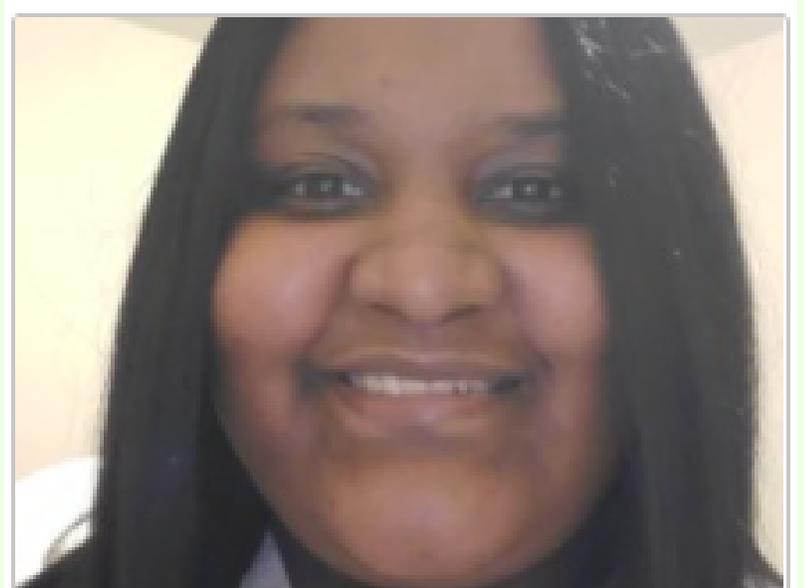
- Workforce,
- Psychiatric hospitalizations,
- Juvenile Justice.

Thus, HSCC will continue to collaborate with DWIHN and System of Care Partners to identify plans to meet the needs of the community.



MDHHS Director Elizabet Hertel DWIHN CEO / President Eric Doeh

Renaissance High School: DWIHN Youth United Shanay Cuthrell presented to youth at Renaissance High School on stigma of mental health with youth.

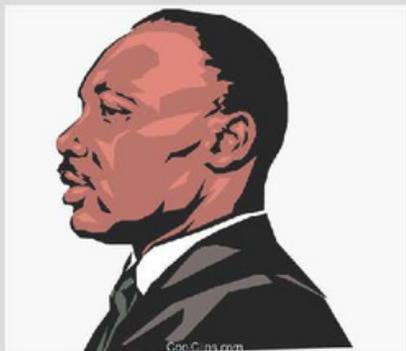


PROVIDER UPDATES



Development Centers
Inspiring Hope...Improving Lives

YOUTH UNITED
AND DEVELOPMENT CENTERS
PRESENTS...



I HAVE A DREAM FOOD DRIVE

You can donate canned goods
from January 3rd - February 25th 2022

Food boxes with blankets and gift cards will
be delivered to families served by
Development Centers' Children's Mental
Health program on MLK Day 1/17/22.

**Items collected after MLK Day will go to
Forgotten Harvest.*

I Have a Dream Food Drive:

Development Center and DWIHN Youth United are partnering to host a food drive for Black History Month 1/3/2022 - 2/25/2022.

You can donate canned goods to the following:

17421 Telegraph Rd,
Detroit, MI 48219

24424 W. McNichols
Rd, Detroit, MI 48219

17321 Telegraph Rd,
Detroit, MI 48219

19750 Burt Rd, Detroit,
MI 48219

2995 E. Grand Blvd,
Detroit, MI 48202

5555 Conner Ave, Suite
1038, Detroit, MI 48213



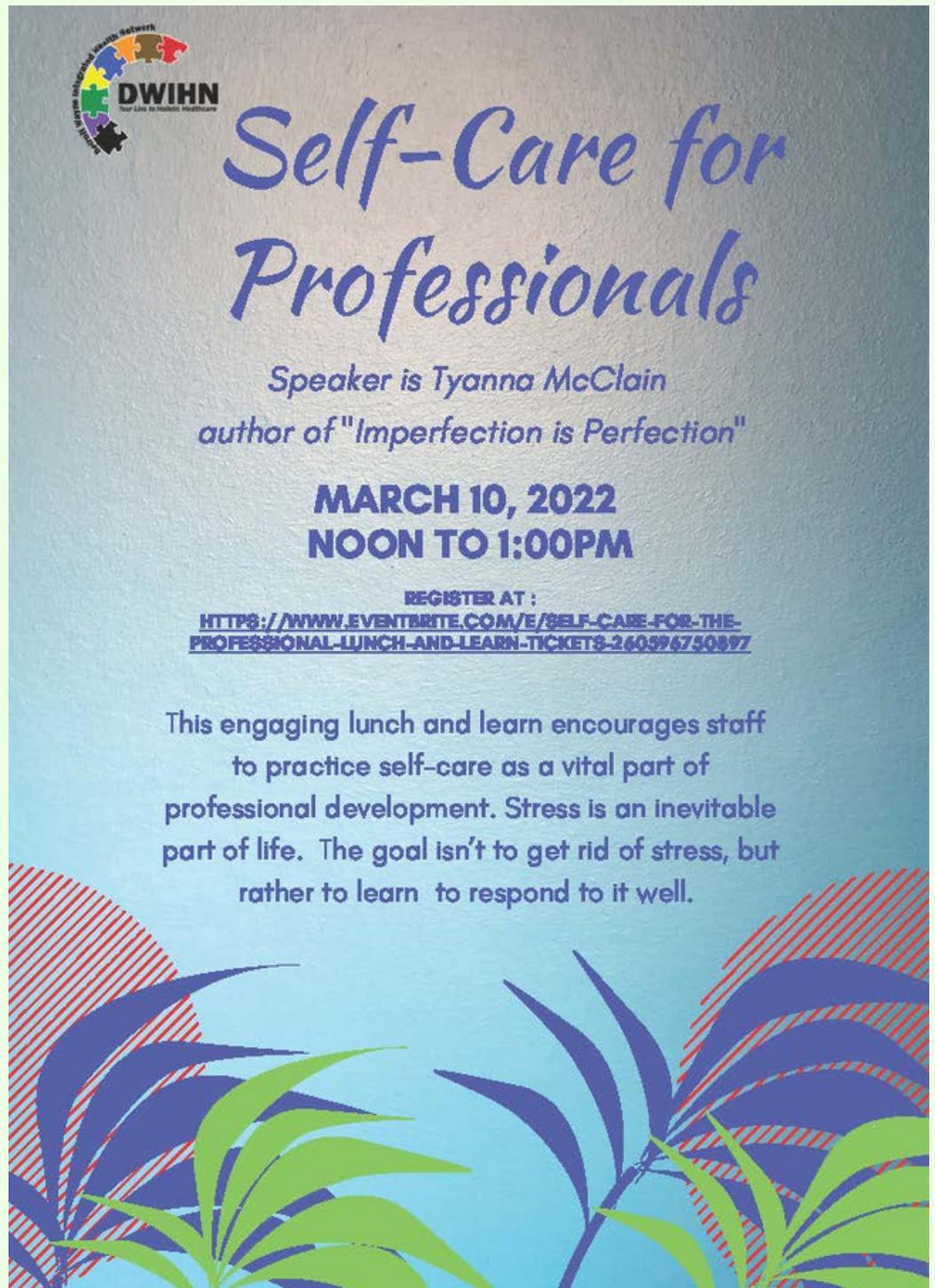
PROVIDER UPDATES

CHILDREN'S INITIATIVE - SAVE THE DATE

Self Care Training:

Youth United Tyanna McCain will be presenting on self care tips for professionals "Stress is an inevitable part of life. The goal isn't to get rid of stress, but rather to learn to respond to it well."

Please register at:
<https://www.eventbrite.com/e/self-care-for-the-professional-lunch-and-learn-tickets-260596750897>





Self-Care for Professionals

Speaker is Tyanna McClain
author of "Imperfection is Perfection"

MARCH 10, 2022
NOON TO 1:00PM

REGISTER AT :
[HTTPS://WWW.EVENTBRITE.COM/E/SELF-CARE-FOR-THE-PROFESSIONAL-LUNCH-AND-LEARN-TICKETS-260596750897](https://www.eventbrite.com/e/self-care-for-the-professional-lunch-and-learn-tickets-260596750897)

This engaging lunch and learn encourages staff to practice self-care as a vital part of professional development. Stress is an inevitable part of life. The goal isn't to get rid of stress, but rather to learn to respond to it well.

PROVIDER UPDATES



Health and Wellness Passport Fair

March 30th, 2022
12pm-3pm
McKenny Center
19750 Burt Rd.
Detroit, MI 48219

Free event!
All are
welcome to
attend!



Join us for:
Resources
Yoga
Refreshments
Gift Card Raffle
And More!

Health and Wellness Fair: Youth United Initiative in collaboration with Parent Support Partners and Fatherhood Initiative will be facilitating a Health and Wellness Passport Fair on March 30, 2022 from noon to 1:30pm at McKinney Center, located at 19750 Burt Road, Detroit. The purpose of the fair is to increase awareness of behavioral and physical supports and services within Wayne County for children, youth and their families.



PROVIDER UPDATES



MARCH
11
2022

FRIDAY
4:00 PM - 5:30 PM

COURAGEOUS CONVERSATIONS

GUN VIOLENCE IN THE COMMUNITY

— PANEL DISCUSSION —

Join Youth United for a discussion on community gun violence & the impact it has on youth with speakers from Detroit Area Youth Uniting Michigan, Student Advocacy Center of Michigan, Detroit FBI, Michigan Roundtable for Diversity & Inclusion, and the Department of Civil Rights.

<https://www.eventbrite.com/e/264395633457>

Scan to Register



PROVIDER UPDATES



In observance of
Developmental Disability Awareness Month
"Back To Life"



Robert Spruce, Moderator
DWIHN Member
Engagement Specialist

RSVP: <https://form.jotform.com/220438624106045>

The event link will be provided upon registration

Vaccination

March 3, 2022 / 1:30 pm - 3:00 pm EST

Employment

March 10, 2022 / 1:30 pm - 3:00 pm EST

Justice or Just Us?

March 17, 2022 / 1:30 pm - 3:00 pm

Come Over To My Place?

March 24, 2022 / 1:30 pm - 3:00 pm

Mending the Digital Divide

March 31, 2022 / 1:30 pm - 3:00 pm



Civil Rights, Inclusion and
Opportunity Department
DISABILITY AFFAIRS



Michigan Disability
Rights Coalition
With liberty and access for all.

PROVIDER UPDATES



TRI-COUNTY VETERANS

Community Resource Event

Celebrating Military Service Members and their Families!

Event Highlights

Family-Fun Activities

- Basketball
- Face Painting
- Free Food and Raffles
- Games
- Magic Show



Saturday, May 21, 2022



10:00 a.m. - 2:00 p.m.



United Wholesale Mortgage
Sports Complex
867 S Blvd. Pontiac, MI

Presented by:



Vendor Registration

To register as an event resource vendor, select this link or visit: <https://forms.office.com/r/pL1gzLN5Z3>.



Funded by the Michigan Department of Health and Human Services

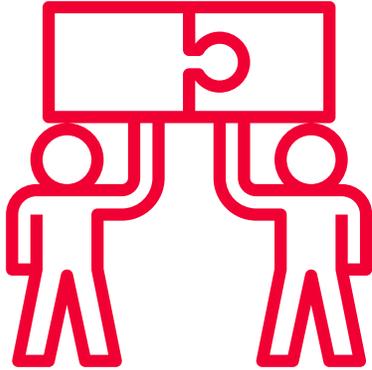
Questions? Please contact OCHN Veterans Navigator, Chaka McDonald: 248-764-4443

Provider Alerts/Changes/Closures

PROVIDER CHANGES

The Fowler Center was acquired by Methodist Children's Home Society- 12/15/21

2315 Harmon Lake Rd, Mayville MI 48744



PROVIDER SUSPENSION

Diamond Adult Foster Home- 1/6/22

5400 Oakman, Detroit, MI 48204

PROVIDER CLOSURES

Jabez Recovery Management Services- 1/11/22

9045 Lasalle Blvd., Detroit, MI 48206

2755 Collingwood, Detroit, MI 48206

AHS Community Services, Inc. -Monterey Home 2/28/22

22942 Monterey, Woodhaven, MI 48133

AHS Community Services, Inc. - Parkgrove Home 3/4/22

34638 Parkgrove, Westland, MI 48185

Arkay Inc- closed January 2018

16125 Dix Road Southgate, 48195

14685 Northline, Southgate, 48195

16085 Dix-Toledo, Southgate, 48195

16095 Dix-Toledo, Southgate, 48195

Services to Enhance Potential (STEP) -DWIHN notified on 2/4/22

17910 VAN DYKE RD., DETROIT, MI 48234-3954

2448 MARKET, DETOIT, MI, 48207-4516

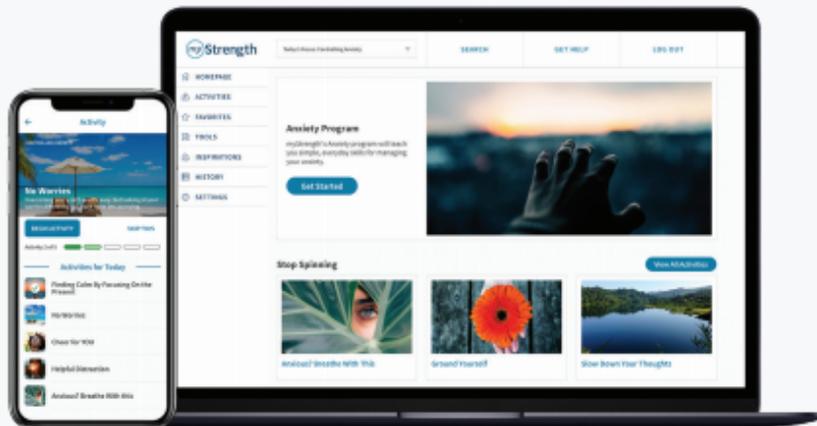
35000 VAN BORN RD., WAYNE, MI, 48184-2458



PERSONAL SUPPORT FOR YOU

Recharge, Refresh and Improve Your Mood with myStrength

Now you can use myStrength’s web and mobile tools to support your goals and well-being. Learning to use myStrength’s tools can help you overcome the challenges you face and stay mentally strong. And it’s all safe, secure and personalized – just for you.



What myStrength users are saying:

“It’s nice to have self-guided help that is so accessible.”

“myStrength gives me back some of the ‘light’ I had lost.”

SIGN UP TODAY

1. Visit www.mystrength.com and click on “Sign Up,”
2. Enter the **Access Code** marked below.
3. Complete the myStrength sign-up process and personal profile.

DWIHNc

Go Mobile! Download the **myStrength** mobile app, log in, and get started today.

myStrength

is presented by



ONLINE TRAININGS ARE AVAILABLE



Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at dwctraining.com.

SUD Trainings are available on Improving MI Practices posted at www.dwihn.org.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202
www.dwihn.org

24-Hour Crisis Information and Referral

800-241-4949
TDD: 866-870-2599

Customer Service

888-490-9698 or 313-833-3232
TDD/TTY: 800-630-1044
Fax: 313-833-2217 or 313-833-4280

Recipient Rights Office

888-339-5595
TDD/TTY: 888-339-5588



[@DetroitWayneIHN](https://twitter.com/DetroitWayneIHN)