



PROVIDER NETWORK NEWS

DWIHN MEMBER SATISFACTION SURVEY

Margaret Keys-Howard, DWIHN Member Experience

Effective October 1, 2022 DWIHN will begin to require providers to submit their consumer satisfaction surveys or any data they collect regarding customer satisfaction. The data will be reviewed by the Member Experience unit to look at trends and to begin development of baseline scorecards using other data DWIHN collects and analyzes related to member satisfaction and experience. For questions related to this new request, contact Margaret Keys-Howard at mkeys@dwihn.org

DWIHN is offering yet another tool to help YOU!

The “Mindwise Mental Health Check-Up” is an anonymous, free assessment tool that will help you with your mental health and connect you to resources and assistance if needed.

Mental Health Matters! Please [click here](#) for the assessment.

WHAT'S INSIDE THIS ISSUE:

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CONTRACT MANAGEMENT

June White, Director of Contract Management

It's almost that time of the year again where we will renew contracts for all credentialed and approved providers.

In this process, we will be looking to verify that each provider has been credentialed, is not on the Statewide preclusion list, or the OIG list, and has a current/active registration with SAM.gov along with other contract requirements.

We know and understand there may be challenges with staff shortages within your organization as well as site/locations may need to consolidate. When that happens, we ask that all Contracted Providers notify DWIHN of any changes listed below at least 30 calendar days prior to the effective date of change:

Change Request:

- Company/Provider Name
- All Changes in Executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credential practitioner staff members of your organization
- Provider Closure (business or locations)

OTHER CONTRACTUAL REQUIREMENTS

- Update/maintain Staff Records in MH-WIN (adding or terminating staff)
- Maintain active and required Insurance minimums while under contract
- Complete the Provider Capacity form when shortfalls arise (CRSP providers only)
- Review/maintain dis-enrollment queue daily - your numbers should be at 0-1 (CRSP providers only)

You can also check the DWIHN website for policies/guidance on process and procedures at: <https://www.dwihn.org/policies>

Your Provider Network Manager (PNM) can assist you with questions. To find your assigned PNM, please click the link, <https://www.dwihn.org/providers-mco-contract-assignments>

CLOSE OUT TRAINING

What is the Purpose of a Close Out Plan?

When a provider is closing/moving a program, contract home, site location, or terminating a contract, a Provider MUST give 30 Day Notice to their PNM.

Provider Network Close-Out Training sessions are held every 3rd Tuesday of the month at 9 am. The next two dates are 6/21 & 7/19.

DW IHN CONTACT INFORMATION

For all other inquiries, please contact the respective departments below

- Access Call Center - accesscenter@dwihn.org
- Authorizations - pihpauthorizations@dwihn.org
- Care Coordination - pihpcarecoordination@dwihn.org
- Claims- pihpclaims@dwihn.org
- Complex Case Management - pihpcm@dwihn.org
- Credentialing - pihpcredentialing@dwihn.org
- Customer Service - pihpcustomerservice@dwihn.org
- Grievances - pihpgrievances@dwihn.org
- MHWIN - mhwin@dwihn.org
- Provider Network - pihpprovidernetwork@dwihn.org
- Residential Referrals - residentialreferral@dwihn.org
- Self Determination - selfdetermination@dwihn.org
- Procedure Code Workgroup - procedure.coding@dwihn.org
- CRSP - crspprovider@dwihn.org



SIMPLY COMPLIANCE

UNDERSTANDING CONFLICTS OF INTEREST

BY SHEREE JACKSON, CORPORATE COMPLIANCE OFFICER

The Corporate Compliance Department has a responsibility to prevent conflicts of interest or the appearance of conflicts of interest at all levels of operations and to set forth processes and procedures. Conflict of Interest applies to DWIHN employees, the Board of Directors, providers, and others acting on behalf of the company.

A conflict of interest is a situation that may compromise an individual's professional judgment in conducting DWIHN business because of an outside relationship that directly or indirectly affects the interest of the individual or an immediate family member. Disclosure of a conflict of interest does not necessarily mean that the request or arrangement will be disallowed. Every situation where a conflict of interest may exist must be fully disclosed to DWIHN and reviewed on a case-by-case basis. Conflicts of interest also include conflicts of commitment that are situations in which external activities, either paid or unpaid, interfere with an employee's primary obligation and commitment to DWIHN.

Defining a Conflict of Interest:

1. Personal Conflict of Interest: These arise when actions occur that are influenced by, or are perceived to be influenced by, a desire for personal gain, to the detriment of DWIHN or staff. The gain could be for the benefit of the staff or an Immediate family member of Staff.

2. Business Conflict of Interest: This arises when an individual's actions are influenced by, or are perceived to be influenced by, the outside business involvement of staff or their Immediate family member. A business conflict of interest may also arise when the staff member's outside business activities or interests impinge on, or conflict with, DWIHN's business activities or interests.

3. Procurement Conflict of Interest: Any personal or business conflict of interest involving an organization that is presently acting as, or is competing to become, a vendor or independent contractor for DWIHN. Conflicts of this variety are additionally subject to the limitations expressed in DWIHN's Procurement Ethics Policy.

As soon as you become aware of a potential conflict, you are required to complete the Conflict of Interest Disclosure Form. The completed forms should be turned into the HR department if you are an employee, provider, or others acting on behalf of DWIHN. All Board of Directors must file a disclosure form with the Corporate Compliance Officer.

"When in doubt, ask" when working through conflicts of interest. It is always best to be transparent and accountable to ensure we eliminate either the perceived or actual conflict of interest.

Examples of a Conflict of Interest:

1. Starting a company that provides services similar to the services rendered by DWIHN.
2. Failing to disclose that you're related to a job candidate the company is considering hiring.
3. Preparing to work for a provider at a future date while continuing to do business with DWIHN.
4. Offering paid services on your time off to a provider, vendor, or contractor.
5. Working part-time at a company that provides competing services as DWIHN.
6. Accepting payment from another company for information about DWIHN.
7. Failing to investigate a subordinate or coworker's wrongdoing because they are a friend.
8. Dating or having a romantic relationship with a supervisor or subordinate.
9. Taking advantage of confidential information learned on the job for your own benefit.
10. Accepting consulting fees and providing advice to another company for personal gain.

Conflicts of interest can expand to a wide range of situations. The list below does not address all conflicts of interest set forth by DWIHN.

For more information, contact Sheree Jackson, Corporate Compliance Officer at sjackson@dwihn.org.

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CHILDREN'S INITIATIVE



YOUTH UNITED PRESENTS

COURAGEOUS CONVERSATIONS:

Adverse Childhood Experiences
(ACES) and Youth Mental Health

THURSDAY, MAY 19, 2022
4:00PM-5:30PM

Anthony Harrison, LLMSW, CPC-R will share information about ACES and the impact they have on young people's mental health and other life outcomes.

**SCAN TO REGISTER OR
CLICK THE LINK BELOW!**



[https://courageousconvosaces.
eventbrite.com](https://courageousconvosaces.eventbrite.com)



**YOUTH AND PARENTS
WELCOME TO ATTEND!**



PROVIDER UPDATES

A vibrant event poster for 'Spring Blast!' featuring a blue background with colorful balloons and streamers. The title 'SPRING BLAST!' is written in large, multi-colored, bubbly letters. Below the title, text describes the event as a celebration of Children's Mental Health Awareness Month, organized by Family Alliance for Change and Youth United in partnership with Hope of Detroit Academy. The event is scheduled for May 20, 2022, from 4-7 PM at Hope of Detroit Academy, 4444 35th St, Detroit, MI 48210. A photograph of two young girls smiling is featured on the left. The poster lists activities like Bounce House, Arts and Crafts, Music, Face Painting, Lite Snacks, and Raffles, and includes a note that all families are welcome, including those with special needs and disabilities. At the bottom, logos for Hope of Detroit Academy, Family Alliance for Change, DWIHN, Southwest Solutions, and a 'Best of Detroit' logo are displayed.

SPRING BLAST!

In Celebration of
Children's Mental Health Awareness Month,
Family Alliance for Change and Youth United in
partnership with Hope of Detroit Academy invite you to

SPRING BLAST!
MAY 20, 2022
4 - 7 PM
HOPE OF DETROIT ACADEMY
4444 35TH ST, DETROIT, MI 48210

All families are welcome,
including those with
special needs and disabilities.

Bounce House | Arts and Crafts | Music | Face Painting | Lite Snacks | Raffles
Must wear a mask and practice social distancing

HOPE of DETROIT ACADEMY
MIDDLE SCHOOL | HIGH SCHOOL

Family Alliance for Change

DWIHN

Southwest Solutions

Best of Detroit

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Faces of Trauma: The Art of Healing

Join Us!

Join The Children's Center, in partnership with the Museum of Contemporary Art Detroit (MOCAD), for our 8th annual Faces of Trauma event on May 25, 2022 from 5:00 - 7:30 pm.

This year's theme is Faces of Trauma: The Art of Healing. Artists, including The MOSAIC Youth Theatre of Detroit and Alesha Nicole, will demonstrate how art and music can be used as a tool to facilitate healing from traumatic life experiences.

A keynote speaker will share their story of resilience and healing, and artwork created by The Children's Center clients will be on display. Refreshments will be served.

When

Wednesday, May 25, 2022
5:00 - 7:30 pm

Where

MOCAD Café
4454 Woodward Ave.,
Detroit, MI 48201

For More Information

Please contact Aubrey Gilliland at
agilliland@thechildrenscenter.com

Event Details

WHEN: Wednesday, May 25, 2022, 5:00 - 7:30 pm

WHERE: MOCAD Café

COST: Free

REGISTER: Scan or click the QR code to register



CRISIS TO CONNECTION:
**AN IMPERATIVE FOR
OUR BLACK BOYS**

10TH Annual Wayne County Fatherhood Initiative Forum

SAVE THE DATE
JUNE 23, 2022

A father's involvement in his child's life is critical to the child's success in school and in life. Fathers, Grandfathers, Mentors, Coaches, Partners, Uncles, and any other male caregivers are all vitally important in the lives of all children. Join us for a day dedicated to helping dads and male caregivers become strong role models for their children and families.

If you are a male caregiver, a father, a supporter of fathers, or a professional working with and advocating for fathers, this event will provide speakers, resources and breakout sessions that every father, male caregiver, supporter and professional should attend.

WHEN: Thursday, June 23, 2022 • 9:00 A.M. – 1:00 P.M.

LOCATION: Zoom

REGISTRATION AVAILABLE SOON



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HOUSING - CAM FLYER

CAM Detroit May 2022

CAM DETROIT

ARE YOU HOMELESS AND NEED A SAFE PLACE TO STAY TONIGHT?

CAM serves Detroit, Hamtramck, and Highland Park, and can help you find a safe place to stay!

<p>Individuals, Families, and Youth</p> <p>1600 Porter St. Detroit MI 48216</p> <p>MONDAY-FRIDAY 9AM-6PM WEDNESDAY 11AM-5PM</p> <p>DDOT Route 1, Trumbull/Porter</p>	<p>Veterans</p> <p>4646 John R, Red Tower 2nd floor, Detroit MI 48201</p> <p>MONDAY-FRIDAY 8AM-4:30PM WEDNESDAY 11AM-4:30PM</p> <p>DDOT Route 4, Woodward/ Adams</p>
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CAM HOTLINE: 313-305-0311

Faster assistance will be received at our office. Masks are required at all locations.

<p>ACCESS</p> <p>Visit us at our Porter street office or on our Hotline Number</p>	<p>ASSESS</p> <p>Speak to a representative, and complete a short housing assesment</p>	<p>PRIORITIZE</p> <p>The most vulnerable households will be given priority</p>	<p>REFER</p> <p>To community resources to give you accurate assistance as it becomes available</p>
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For More Information: www.camdetroit.org

Need help outside of Detroit, Hamtramck, or Highland Park?

Other Wayne County: 734-284-6999 **Oakland County:** 248-928-0111
Washtenaw County: 734-961-1999 **Monroe County:** 734-241-2775 **Anywhere else:** 211

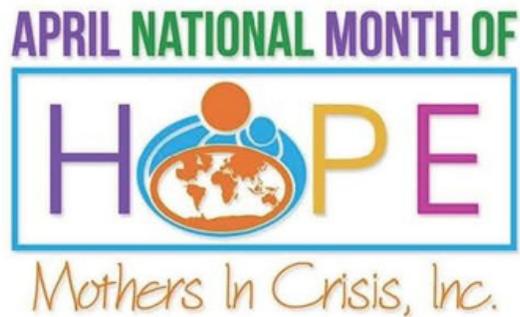
If you are fleeing a recent experience of domestic violence, contact one of the following sites for assistance:

YWCA: 313-861-5300 **First Step:** 734-722-6800 **Turning Point:** 586-463-6990
HAVEN: 248-334-1274 **National Domestic Violence Hotline:** 1-800-799-SAFE (7233)

If you are unable to find a safe place to stay, you may reach back out to **CAM** for assistance.

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CONGRATULATIONS MRS. KARRA THOMAS 2022 HOPEE AWARD RECIPIENT NATIONAL DAY OF HOPE



HOPEE AWARD CEREMONY HELPING OTHERS PRACTICE ENDURING EMPOWERMENT

Mothers In Crisis, Incorporated, founded National Month of Hope to spread hope around the world. Founded by Rosalind Tompkins in 1991, Mothers In Crisis supports women and families in need bringing them hope and empowering them to find another path.

Mrs. Karra Thomas is a recipient of the 2022 H.O.P.E.E. Award. H.O.P.E.E. stands for Helping Others Practice Enduring Empowerment.

HOPEE awards are presented in April during the National Month of Hope to those who exemplify helping others to practice enduring empowerment while spreading hope in the family, community, church, marketplace, nation, and world. This month lends a hand to lifting the spirits of people of various walks of life in the community in many forms.

This year's awardees were selected as pillars in the community that share hope locally, statewide, and nationally during this

Mrs. Karra Thomas is the Substance Use Disorder Prevention manager for Detroit Integrated Health Network where she recognizes as a national leader that improvement of the behavioral and physical health status of the people served through partnerships such as the Black Caucus Foundation of Michigan provide programs promoting integrative holistic health and wellness. Congratulations to Mrs. Karra Thomas recipient of the 2022 H.O.P.E.E. Award.



Mrs. Karra E. Thomas
SUD Initiatives Prevention Manager
Detroit Wayne Integrated Health Network
707 W. Milwaukee St.
Detroit, MI 48202-2943
www.dwihn.org



HOPEE Awardees:
Mrs. Karra Thomas
The Honorable Alberta Tinsley Talabi
Apostle Pamela Morgan

HOPEE Founder
Dr. Rosalind Y. Thompkins
makeahopeconnection.com/mothersin crisis

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DETROIT WAYNE INTEGRATED HEALTH NETWORK (DWHN) WANTS PROVIDERS TO KNOW

As a valued partner of DWHN, you have access to the latest and greatest information regarding topics that help you to provide excellent service to the members we serve.

- ◆ DWHN Member Handbook
- ◆ DWHN Provider Manual
- ◆ DWHN Provider Directory
- ◆ Members Rights and Responsibilities
- ◆ Member Grievance and Appeal Information
- ◆ Provider Appeal Information
- ◆ Required Trainings for Staff
- ◆ Clinical Practice Guidelines
- ◆ HEDIS Measures
- ◆ Medical Necessity Criteria
- ◆ Complex Case Management Program
- ◆ Information about DWHN's Quality Improvement program, including goals and annual results are available on our website www.DWHN.org
- ◆ DWHN policies dwhn.org/policies

DWHN PROVIDER RESPONSIBILITIES

Detroit Wayne Integrated Health Network (DWHN) Contracted Providers are required to notify DWHN of changes to information regarding their organization. This requirement is identified in the provider contract and in DWHN policies.

Providers must notify DWHN of any changes at least 30 calendar days prior to the effective date of change as well as maintain contractual requirements listed below:

- ❖ Provider Name
- ❖ Provider Office Hours
- ❖ Provider Telephone Number
- ❖ No longer accepting new patients
- ❖ Provider Affiliation Change (i.e. Merger)
- ❖ Addition or deletion of service(s)
- ❖ Addition/change in program location (new or existing)
- ❖ Sanctions, suspensions or termination of credential practitioner staff members of your organization
- ❖ Provider Closure (sites or locations)
- ❖ Participate in Provider/Practitioner Survey Annually
- ❖ Maintain current Staff training for all provider staff
- ❖ Participate in assistance with Credentialing all staff you employ
- ❖ Requirement-Update All Staff Records in MHWIN

Only in emergency situation, where member's health and safety are at risk, the provider must notify DWHN immediately.

DWHN Affirmative Statement

- ❖ DWHN, Crisis Service Vendors and Access Center practitioners and employees who make Utilization Management decisions understand the importance of ensuring that all consumers receive clinically appropriate, humane and compassionate services of the same quality that one would expect for their child, parent or spouse by affirming the following:
- ❖ UM decision-making is based only on appropriateness of care, service, and existence of coverage.
- ❖ DWHN, the Access Center, and Crisis Service Vendors do not reward practitioners or other individuals for issuing denials of coverage or service care.
- ❖ No Physicians or any other staff making UM decisions are rewarded for issuing denials of coverage or service or reducing

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the provision of care which is deemed medically necessary.

- ❖ Practitioners may freely communicate with members about their treatment, regardless of benefit coverage limitations."



Anyone can report any issues or concerns regarding this to DWIHN's Compliance Officer by email, postal mail or telephone at:

Detroit Wayne Integrated Health Network Compliance Office
707 W. Milwaukee 5th floor
Detroit, MI 48202

313-344-9099 or Email: compliance@dwihn.org

Reports of concern or questions can also be made to the Office of Inspector General by postal mail or telephone (anonymously if so desired) at:

Michigan Department of Health and Human Services Office of Inspector
General PO Box 30062
Lansing, MI 48909
Phone: 855-MI-Fraud (643-7283)

DWIHN MEMBERS' RIGHTS AND RESPONSIBILITIES STATEMENT

We are committed to maintaining a mutually respectful relationship with our members and providers. DWIHN Members' Rights and Responsibilities statement is provided to assist you in understanding and exercising your rights while assessing behavioral health care services in Detroit-Wayne County. This statement helps to minimize potential misunderstandings and promote compliance with all applicable statutory and regulatory requirements. Understanding your rights and responsibilities will help you to make informed decisions about your healthcare.

You have the right to:

- ◆ Receive information about DWIHN, its Services, its Practitioners, and Providers, and Your Rights and Responsibilities.
- ◆ Be treated with respect and recognition of your dignity and right to privacy.
- ◆ Participate with Practitioners in making decisions about your health care.
- ◆ A candid discussion of appropriate or medically necessary treatment options for your conditions, regardless of cost or benefit coverage and to freely communicate with your providers and without restriction on any information regarding care.
- ◆ Voice complaints or appeals about DWIHN or the care provided.
- ◆ Make recommendations regarding DWIHN's Members' Rights and Responsibilities policy.
- ◆ Be informed of the availability of independent, external review of internal UM final determinations.
- ◆ Be offered an opportunity to request mediation to resolve a dispute.
- ◆ A Psychiatric Advance Directive.

You have a responsibility to:

- ❖ Provide, to the best of your knowledge, accurate and complete information regarding your medical history, including: present and past illnesses, medications, hospitalizations, etc. to DWIHN and its Practitioners and Providers needed in order to care for you.
- ❖ Follow your treatment plan of care and instructions. The plan of care is to be agreed upon by you and your provider.
- ❖ Ask questions about your care. This will help you to understand your health problems and participate in developing mutually agreed-upon treatment goals, to the degree possible.

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For additional information and a complete list of our Members' Rights and Responsibilities statement, please contact Customer Service at **888.490.9698**.

WELLNESS TOOLS FOR YOUR MEMBERS

- ◆ See the Member tab, at www.DWIHN.com for health management tools to assist members and staff in tracking their health goals.
- ◆ A free health & Wellness app www.myStrength.com; (Access code is: DWIHNc)
- ◆ MyStrength is a secure tool for members and staff to track their personal health records.

For more information or to access the latest Member Handbook, Provider Directory or Provider Manual:

- ◆ Online - go to DWIHN's Website at www.dwihn.org
- ◆ Call or email your DWIHN Provider Network Manager
- ◆ Email the Managed Care Operations Unit at pihpprovidernetwork@dwmha.com
- ◆ Call - DWIHN Customer Service at 888.490.9698

5/18/2022

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TRI-COUNTY VETERANS

Community Resource Event

Celebrating Military Service Members and their Families!

Event Highlights

Family-Fun Activities

- Basketball
- Face Painting
- Free Food and Raffles
- Games
- Magic Show



Saturday, May 21, 2022



10:00 a.m. - 2:00 p.m.



United Wholesale Mortgage
Sports Complex
867 S Blvd. Pontiac, MI

Presented by:



Vendor Registration

To register as an event resource vendor, select this link or visit: <https://forms.office.com/r/pL1gzLN5Z3>.



Funded by the Michigan Department of Health and Human Services

Questions? Please contact OCHN Veterans Navigator, Chaka McDonald: 248-764-4443

Provider Alerts/Changes/Closures

NEW CONTRACTED PROVIDERS

St. Francis Camp
10120 Murrey Rd.
Jerome, MI 49249

Garden City Hospital
6245 Inkster Rd
Garden City, MI 48135

American Angels Inc
DBA Special Care Homes
1632 Ashby Street
Westland, MI 48186

Luke Michaels, Inc.
31412 Kathryn Street
Garden City, MI. 48135

My Peaceful Refuge
22200 W 11 Mile Rd
Southfield, MI 48037

Strident Healthcare
28116 Orchard Lake Rd. Suite 100
Farmington Hills, MI 48334

Living and Learning Enrichment Center
801 Griswold St.
Northville, 48167

Vonnies World Non Profit Corporation
3850 2nd street
Wayne, MI 48184

Pro Care Health Solutions
30200 Telegraph Road Suite 235
Bingham Farms, MI 48025-5713

Imagine Center
315 N. Center St.
Northville, MI 48167-1277

CREDENTIALLED SELF-DETERMINATION STAFFING AGENTS

Blue Light Inc
35115 E. Michigan Ave.
Wayne, 48184

Avalon Care LLC
23800 W. 10 Mile Road Suite
228
Livonia, MI. 48033

Better Care Homes, LLC
26677 W. Twelve Mile Rd.
Southfield MI 48034

Community Spirit Homes
39111 Six Mile Rd.
Livonia, MI. 48152

Genesis In Home Care, LLC
1090 W. Huron St.
Waterford, MI. 48328

Individual Empowerment, Inc.
12701 Telegraph, Suite 208
Taylor, MI. 48180

Reliable Direct Care
763 Manufactures Dr.
Westland, MI. 48186

True Dreams Staffing
23604 Calvin St.
Taylor, MI. 48180

Victory Home Care
14999 Telegraph Rd
Redford, MI. 48239



Provider Alerts/Changes/Closures

PROVIDER CLOSURES

Judson Center - closed 4/1/2022
12723 Telegraph Rd.
Redford, MI 48239

Anna Grace AFC - closed 4/3/2022
606 Taylor St.
Detroit, MI 48202

Landers & Landers: Chandler Home #4 - closed 4/20/2022
1374 Chandler Ave
Lincoln Park, MI 48146

Creative Images - Closed 5/1/2022
26771 Reaume
Woodhaven, MI 48183

Starfish Family Services - closing 5/30/2022
835 Mason St., Suite B310 - 3rd Floor
Dearborn, MI 48124

Chi Chi Home- closed 5/2/2022
6474 Rosemont
Detroit, MI 48228

Hegira Health, Inc.- Boulevard Crisis Residential will close
6/15/2022
1221 East Grand Blvd
Detroit, MI 48213

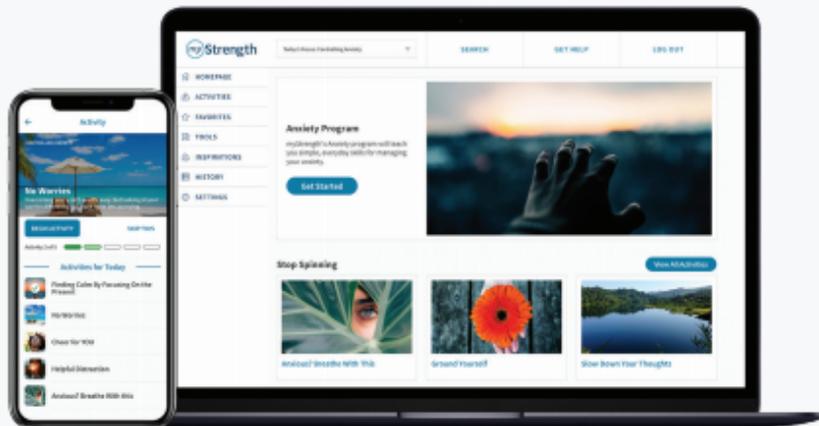
Precious Care AFC-Church Home- closed 11/1/2021
23506 Church
Oak Park, MI 48237



PERSONAL SUPPORT FOR YOU

Recharge, Refresh and Improve Your Mood with myStrength

Now you can use myStrength’s web and mobile tools to support your goals and well-being. Learning to use myStrength’s tools can help you overcome the challenges you face and stay mentally strong. And it’s all safe, secure and personalized – just for you.



What myStrength users are saying:

“It’s nice to have self-guided help that is so accessible.”

“myStrength gives me back some of the ‘light’ I had lost.”

SIGN UP TODAY

1. Visit www.mystrength.com and click on “Sign Up,”
2. Enter the **Access Code** marked below.
3. Complete the myStrength sign-up process and personal profile.

DWIHNc

Go Mobile! Download the **myStrength** mobile app, log in, and get started today.



is presented by



ONLINE TRAININGS ARE AVAILABLE



Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at dwctraining.com.

SUD Trainings are available on Improving MI Practices posted at www.dwihn.org.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202
www.dwihn.org

24-Hour Crisis Information and Referral

800-241-4949
TDD: 866-870-2599

Customer Service

888-490-9698 or 313-833-3232
TDD/TTY: 800-630-1044
Fax: 313-833-2217 or 313-833-4280

Recipient Rights Office

888-339-5595
TDD/TTY: 888-339-5588



@DetroitWayneIHN