



DWIHN
Your Link to Holistic Healthcare

TOP
WORK
PLACES
2023

Detroit Free Press

PROVIDER NETWORK NEWS



Take Down Tobacco National Day of Action

On April 1, you can join thousands of youth advocates across the country to stand up and speak out against the tobacco industry. Whether you want to plan an event, make your voice heard on social media, or take action to support proposed policy solutions in your community, there's lots of ways you can participate.

On our Day of Action, youth advocates and their communities come together to stand up to Big Tobacco, expose the tricks this industry uses to lure kids into addiction, and call for change.

This year, the stakes couldn't be higher. We are on the cusp of ending the sale of mentol cigarettes and flavored cigars - a monumental step to address health inequity and curtail the tobacco industry's targeting kids and Black Americans. Communities across the country are moving to end the sale of flavored e-cigarettes that are fueling the youth nicotine addiction crisis. And the federal courts have forced tobacco companies to post signs in stores nationwide telling the truth about their deadly products.

However you decide to get involved, we encourage people of all ages to stand with kids over Big Tobacco to continue pushing toward a healthier, more equitable future.

Click the link below to learn how to get involved

Take Down Tobacco is a program of the Campaign for Tobacco-Free Kids

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DWIHN 24 Hour Helpline

800-241-4949

Community Outreach for Psychiatric Emergencies

C.O.P.E

844-296-2673

Reach Us Detroit

Text or call

313-488-HOPE

reachusdetroit.org

National Suicide Prevention Lifeline

800-273-8255

or 988

*DWIHN provides education and information
regardless of insurance.



dwihn.org



DWIHN
Your Link to Holistic Healthcare

COMMUNITY BASED MOBILE CRISIS RESPONSE TEAM



INTENSIVE CRISIS
STABILIZATION
FOLLOW-UP AND SUPPORT
TEAM

SERVICING WAYNE COUNTY

What is Mobile Crisis?

Mobile Crisis provides short-term crisis response, crisis intervention, and stabilization for adults and children experiencing a mental health or substance use crisis in the community.

Any individual residing in Wayne County can access mobile crisis services regardless of insurance status.

Teams will respond to individuals anywhere in Wayne County.

****Except: IP settings, jails, and crisis residential/residential facilities.
(Per Medicaid Guidelines)***

Mobile Crisis services
are available 24/7
including holidays and weekends.



How the Process Works...

- Individual is in Crisis
- Call DWIHN at 800-241-4949
- Phone Screening is Completed
- Mobile Crisis Team is Dispatched
- Mobile Crisis Team Responds
- De-Escalation and Crisis Intervention is Provided
- Individual is Connected to Appropriate Resources

If you are not already connected with a behavioral health provider, the Mobile Crisis Team will refer you to our follow up and support team.

Please be advised that referrals are completed internally.

Managed Care Operations

Providers are the lifeline of DWIHN. Without them, we would not be able to care for or improve the lives of the people that we are entrusted to serve. Managed Care Operations (MCO) has adopted the following mission and goals:

MCO Mission

To partner with competent, caring behavioral health providers with a demonstrated track record and commitment to the improvement of the lives entrusted to the people that DWIHN serves.

MCO Departmental Standards

- Provide excellent customer service to providers, other DWIHN departments and external organizations
- Develop and maintain efficient operation
- Comply with and/or exceed regulatory, accreditation and ICO standards

Note that the MCO Department is committed to supporting you with excellent customer service. As you are aware each provider organization has an assigned Provider Network Manager (PNM) dedicated to assisting you in carrying out the terms and conditions of your contract with DWIHN; as well as any other needs you may have.

MCO Hours of Operation

MCO hours of operation are 8:00 am to 5:00 pm, Monday-Friday. Feel free to reach out to your PNM at any time by email or phone.

Please refer to our website at the following link for your PNM's name, phone number, and email address: <https://www.dwihn.org/providers-mco-contract-assignments>

Provider Resources

COMPANY CHANGES

Whenever you need to make a change, please contact your PNM immediately and complete a Provider Request Form. The changes listed below require you to comply with this process:

- Company/Provider Name
- All changes in executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credentialed practitioner staff members in your organization
- Provider Closure (business or locations)

REMINDERS

- Update/maintain Staff Records in MH-WIN (adding or terminating staff)
- Maintain active and required Insurance while under contract
- Complete the Provider Capacity form when experiencing capacity issues that could potentially prevent provision of services (CRSP providers only)
- Review/maintain dis-enrollment queue daily - your numbers should be at 0-1 (CRSP providers only)

PROVIDER MEETINGS

DWIHN hosts meetings in accordance with the following schedule:

- CRSP / Outpatient - Every 6 weeks
- Residential - Every 6 weeks
- CRSP Performance Indicators Follow-Up Meetings - Every 30-45 days

DWIHN PROVIDER TOOLBOX

Please click the linked item(s) to automatically go to the selected website or document:

- DWIHN Website - www.dwihn.org
- DWIHN APP - <https://www.dwihn.org/DWIHN-Mobile-App.id.5079.htm> - 19.9kb
- DWIHN New Provider Orientation PowerPoint - <https://www.dwihn.org/providers-network-orientation-powerpoint.pdf>
- MCO Provider Contract Manager (PNM) Assignments for Outpatient Providers - <https://www.dwihn.org/providers-mco-contractors-outpatient-providers.pdf>
- MCO Provider Contract Manager (PNM) Assignments for Residential Providers - <https://www.dwihn.org/providers-mco-contractors-residential-providers.pdf>
- MCO Staff Phone List - <https://www.dwihn.org/providers-mco-staff-phonelist.pdf>
- DWIHN Online Provider Directory- <https://www.dwihn.org/find-a-provider>
- DWIHN Provider Manual - <https://www.dwihn.org/provider manual - 1,221.kb>

You can also check the DWIHN website for policies/guidance on processes and procedures at:

<https://www.dwihn.org/policies>

Your PNM is your guide to all of your questions, here's how to locate them: <https://www.dwihn.org/providers-mco-contract-assignments>



DWIHN CRSP/Outpatient/Residential Provider Meetings Schedule

Outpatient/CRSP Providers meeting at

10:00 am to 11:00 am

Meeting Link: <https://dwihn-org.zoom.us/j/93220807823>

Residential Providers meeting at

11:30 am – 12:30 pm

Meeting Link: <https://dwihn-org.zoom.us/j/92653624476>

2024 Dates for Provider Meetings:

March 15, 2024

April 26, 2024

June 7, 2024

July 19, 2024

August 30, 2024

REMEMBER!

If you need help, or know anyone who needs assistance, always
remember our 24-hour access number:

800-241-4949

DWIHN CONTACT INFORMATION

For all other inquiries, please contact the respective departments below:

Access Call Center - accesscenter@dwihn.org

Authorizations - pihpauthorizations@dwihn.org

Care Coordination - pihpcarecoordination@dwihn.org

Claims - pihpclaims@dwihn.org

Complex Case Management - pihpccm@dwihn.org

Credentialing - pihpcredentialing@dwihn.org

Customer Service - pihpcustomerservice@dwihn.org

Grievances - pihpgrievances@dwihn.org

MH Win - mhwin@dwihn.org

Provider Network - pihpprovidersnetwork@dwihn.org

Residential Referrals - residentialreferral@dwihn.org

Self Determination - selfdetermination@dwihn.org

Procedure Code Workgroup - procedure.coding@dwihn.org

CRSP - crspprovider@dwihn.org

Provider Spotlight



Hearts Inspiring, Hands Serving, Homes Enduring Since 1992

Angels' Place offers an environment of love and compassion, coupled with an atmosphere of acceptance, dignity, friendship, and the potential for personal growth and independence. We are a Christ-centered community that enhances the lives of those we serve and their families by providing loving homes and professional support to individuals with intellectual and developmental disabilities.

<https://www.angelsplace.com/>



**If you would like to receive services, call the DWIHN 24/7 Access Helpline:
1-800-241-4949**

Provider Alerts/Changes/Closures

New Provider Locations:

Cross Town Home Care

35748 Bibbins St., Romulus, MI 48174

Emagine Health Services LLC

6425 Schafer Rd, Dearborn, MI 48126

God Speed Transportation

18630 Washburn St, Detroit, MI 48221

H.O.P.E. Housing, LLC

10909 Hubbell, Livonia, MI 48154

Illuminate ABA Services, LLC

20332 Eureka Rd., Taylor, MI 48180

Illuminate ABA Services, LLC

2111 Golfside Rd., Ypsilanti, MI 48197

Northend Village Nonprofit

8904 Woodward Ave., Detroit, MI 48202

Peak Autism Center

7800 W. Outer Drive, Detroit, MI 48235

Personalize Advance Therapy Services LLC

4777 East Outer Drive, Ste GE308, Detroit, MI 48234

28230 Somerset Residence LLC

28230 Somerset, Inkster, MI 48141

Village of Virtue

2927 Hazelwood, Detroit, MI 48227

Vonnies World

3850 - 2nd Street, Ste 220,
Wayne, MI 48184

Provider Closures:

Jabez Recovery - Nia House

9045 LaSalle, Detroit, MI 48206

Canton Center II

33495 Pierce Street, Garden City, MI 48135

Team Wellness Center - Westland

34290 Ford Rd, Westland, MI 48185

Domel - Laramie Home

37654 Laramie, Westland, MI 48185

Excellent Inc

204495 Woodworth, Redford, MI 48240

Passages Courtyard, Apt. 103

13600 Courtyard, Southgate, MI 48195

Psychology Associates - Amy Manicotti

1708 Roseland, Royal Oak, MI 48073

Macon AFC Home

640 Euclid, Detroit, MI 48202

Community Administrative Services

13194 E. Outer Drive, Detroit, MI 48224

Hegira Oakdale House

43825 Michigan Ave., Ste 2, Canton, MI 48188



CHILDREN'S INITIATIVE DEPARTMENT HAVE YOU HEARD OF HEDIS?

December 2023



Antipsychotic Medications: Why It Matters

Antipsychotic prescribing for children and adolescents has increased rapidly in recent decades. These medications can elevate a child's risk for developing serious metabolic health complications associated with poor cardiometabolic outcomes in adulthood. Given these risks and the potential lifelong consequences, metabolic monitoring (blood glucose and cholesterol testing) is an important component of ensuring appropriate management of children and adolescents on antipsychotic medications.

Best Practice & Tips

- Incorporate metabolic testing into the Individual Plan of Services (IPOS)
- Coordinate with Primary Care Doctor and Psychiatrist regarding metabolic testing of glucose and cholesterol levels
- Members who received both of the following during the measurement year on the same or different dates of service:
 - At least one test for blood glucose or HbA1c and at least one test for LDL-C or cholesterol.
 If the medications are dispensed on different dates, even if it is the same medication, test both blood glucose with either a glucose or HbA1c test, and cholesterol with either a cholesterol or an LDL-C test.
 - Measure baseline lipid profiles, fasting blood glucose level, and body mass index.
- Ordering a blood glucose and cholesterol test every year and building care gap alerts in the electronic medical record.
 - Coordinate with primary care doctor to test blood glucose and cholesterol at a member's annual checkup or school physical to reduce additional visits.
- Educate members and caregivers about the:
 - Increased risk of metabolic health complications from antipsychotic medications.
 - Importance of screening blood glucose and cholesterol levels.
- Behavioral health providers:
 - Ordering blood glucose and cholesterol screening tests for members who do not have regular contact with their PCP and within 1 month of changing a member's medication.

Purpose

Our purpose is to monitor children and adolescents ages 1 to 17 who take antipsychotic medication on an ongoing basis to ensure they receive both a glucose and a cholesterol test during the year.

THE HEALTHCARE EFFECTIVENESS DATA AND INFORMATION SET (HEDIS) IS ONE OF HEALTH CARE'S MOST WIDELY USED PERFORMANCE IMPROVEMENT TOOLS. DWIHN CHILDREN'S INITIATIVE DEPARTMENT'S GOAL IS TO IMPROVE HEALTH OUTCOMES FOR CHILDREN AND ADOLESCENTS PRESCRIBED ADHD MEDICATION AND ANTIPSYCHOTIC MEDICATIONS.

Additional HEDIS educational information and resources are available on DWIHN website: <https://www.dwihn.org/providers-HEDIS>

References:

1. Patten, S.B., W. Waheed, L. Bresee. 2012. "A review of pharmacoepidemiologic studies of antipsychotic use in children and adolescents." *Canadian Journal of Psychiatry* 57:717-21.
2. Cooper, W.O., P.G. Arbogast, H. Ding, G.B. Hickson, D.C. Fuchs, and W.A. Ray. 2006. "Trends in prescribing of antipsychotic medications for US children." *Ambulatory Pediatrics* 6(2):79-83.
3. Correll, C. U., P. Manu, V. Olshanskiy, B. Napolitano, J.M. Kane, and A.K. Malhotra. 2009. "Cardiometabolic risk of second-generation antipsychotic medications during first-time use in children and adolescents." *Journal of the American Medical Association*
4. Andrade, S.E., J.C. Lo, D. Roblin, et al. December 2011. "Antipsychotic medication use among children and risk of diabetes mellitus." *Pediatrics* 128(6):1135-41.
5. Srinivasan, S.R., L. Myers, G.S. Berenson. January 2002. "Predictability of childhood adiposity and insulin for developing insulin resistance syndrome (syndrome X) in young adulthood: the Bogalusa Heart Study." *Diabetes* 51(1):204-9.



ADHD Medication: Why It Matters

Attention-deficit/hyperactivity disorder (ADHD) is one of the most common mental disorders affecting children. 11% of American children have been diagnosed with ADHD. The main features include hyperactivity, impulsiveness, and an inability to sustain attention or concentration. Of these children, 6.1% are taking ADHD medication.

When managed appropriately, medication for ADHD can control symptoms of hyperactivity, impulsiveness, and inability to sustain concentration. To ensure that medication is prescribed and managed correctly, it is important that children be monitored by a pediatrician with prescribing authority.

Purpose

The two rates of this measure assess follow-up care for children prescribed ADHD medication:

Initiation Phase: Assesses children between 6 and 12 years of age who were diagnosed with ADHD and had one follow-up visit with a practitioner with prescribing authority within 30 days of their first prescription of ADHD medication.

Continuation and Maintenance Phase: Assesses children between 6 and 12 years of age who had a prescription for ADHD medication and remained on the medication for at least 210 days, and had at least two follow-up visits with a practitioner in the 9 months after the Initiation Phase.

Best Practices & Tips

- Age Clarification: 6 years as of March 1 of the year prior to the measurement year to 12 years as of the last calendar day of February of the measurement year.
- Timing of scheduled visits is key based on the prescription day supply to evaluate medication effectiveness, and any adverse effects and to monitor the patient's progress.
- When prescribing a new ADHD medication for a patient:
 - Schedule follow-up visits to occur before the refill is given.
 - Schedule a 30-day, 60-day, and 180-day follow-up visit from the initial visit before member leaves office.
 - Consider scheduling follow-up visit within 14 to 21 days of each prescription.
 - Consider prescribing an initial two-week supply and follow-up prescriptions to a 30-day supply to ensure patient follow-up.

Let Us Tell You About DWIHN's Quality Assurance Performance Improvement Plan



(QAPIP)



The Quality Assurance Performance Improvement Plan (QAPIP) Evaluation is an annual document that assesses and identifies DWIHN's improvements, achievements and outcomes throughout the year. The QAPIP includes the six (6) pillars that are identified in DWIHN's Strategic Plan: Customer, Access, Quality, Finance, Advocacy and Work Force Development. As part of the QAPIP Evaluation, the Work Plan identifies goals and objectives which includes an assessment of the results and noted outcomes. The QAPIP 2022 Annual Evaluation and Work Plan is available to providers, stakeholders and members on DWIHN's website at: <https://dwihn.org/Quality-Assessment-Performance-Improvement-Program-QAPIP.id.1734.htm>.



STEP Arc Detroit won a Gold Medal in Division 1 Special Olympic South East Regional Tournament. The Michigan Championship Tournament will be held in Grand Rapids Michigan on Saturday March 16.



LUNCH & LEARN SERIES



**IF YOU HAVE A LOVED ONE OR SUPPORT A PERSON WITH A DISABILITY.
JOIN US IN PERSON**



**On Wednesday
March 20, 2024
from
12 Noon - 1:00 pm
The Arc NW
7170 N. Haggerty Rd.
Canton, MI 48187**



**For more information
(313) 532-7915, ext. 200 or 204
Bring your own lunch...we provide drinks**

WAYNE COUNTY FATHERHOOD INITIATIVE PRESENTS

MARCH DADNESS



TAP INTO A DAY FULL OF FUN & FELLOWSHIP
FOR DADS & MALE CAREGIVERS.

THIS IS AN OPPORTUNITY TO LEARN ABOUT THE
GREAT RESOURCES FOR GUYS CARING FOR CHILDREN.
BECAUSE MEN NEED SELF-CARE TOO!

JOIN US FOR GAMES, REFRESHMENTS & MORE, ALL
FOR GUYS.

MARCH 21, 2024

12:00PM TO 4:00PM

79 ALEXANDRINE WEST DETROIT,

MI. 48201

BUILDING 90, LOWER LEVEL





FREE
EVENT



Bowling Night

YMD Meet & Greet



March 22, 2024



6:00pm - 8:00pm

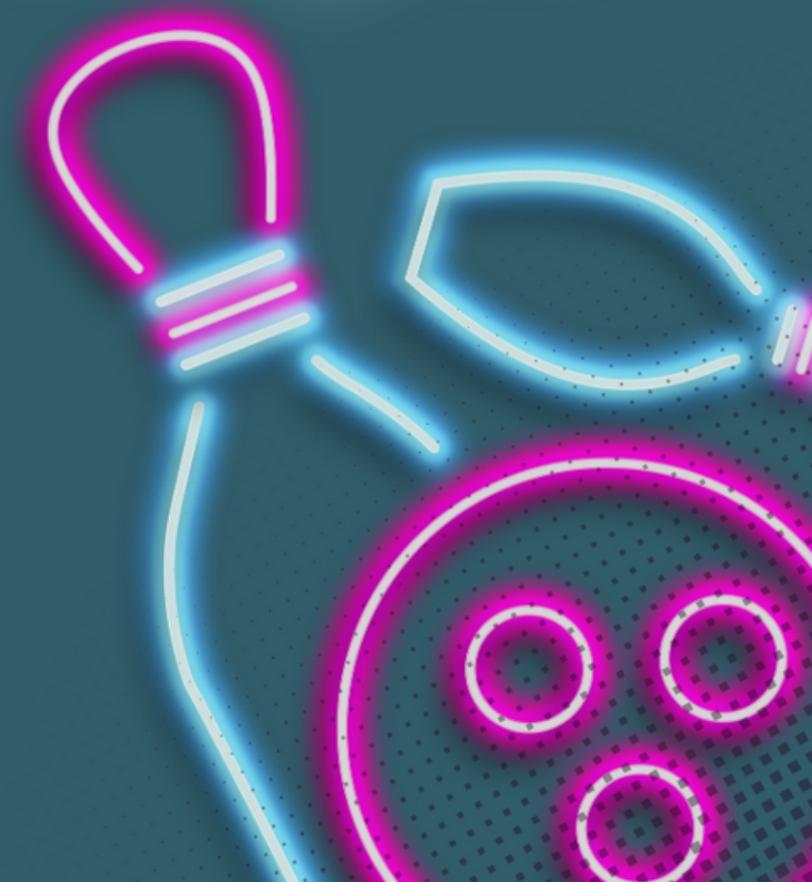


4200 Allen Rd, Allen Park, MI
48101



(313)-348-1169

Text "Bowl" to this number
to confirm your attendance



Save the Date!

WALK A MILE IN MY SHOES RALLY

Thursday, September 12, 2024

20th ANNIVERSARY!!

Capitol Building Lansing, Michigan



Join us in celebrating the 20th Anniversary of the
Walk a Mile in My Shoes Rally
at the state Capitol in Lansing, as we educate the
public about behavioral health issues and intellectual
and developmental disabilities.



(517) 374-6848

www.cmham.org

[facebook.com/CMHAM](https://www.facebook.com/CMHAM)

twitter.com/CMHAM

Community Mental Health Association of Michigan

Presents:

Navigating Ethical Challenges: An Interactive Virtual Training for Social Workers, SUD Professionals, and Recipient Rights Experts



This training fulfills:

- The Michigan Social Work Licensing Board's requirement for licensure renewal for ethics.
- The MCBAP approved treatment ethics code education – specific.

Questions?
Email

cbwater@cmham.org

Registration Fees: \$135 CMHA Members
\$158 Non-Members

Payment will be required at the time of registration.

2024 Training Dates

January 25-26th, 1-4pm [REGISTER HERE](#)

February 1 2-13th, 9am-12pm [REGISTER HERE](#)

March 19- 20th, 9am-12pm [REGISTER HERE](#)

April 22-23rd, 1-4pm [REGISTER HERE](#)

Day 1 Agenda

- Overview; Fundamental Ethical Concepts
- Ethical Problem-Solving Model
- Ethical Pitfalls & Challenges
- Adjournment

Day 2 Agenda

- Professional Boundaries
- Dual Relationships & Conflicts of Interest
- Ethical Issues in Telehealth
- Adjournment

Join us for a comprehensive virtual training, "Navigating Ethical Challenges," where social workers, substance use disorder professionals, and recipient rights experts come together to explore the intricate landscape of ethics. This seminar offers a deep exploration of ethical considerations in the field, covering essential topics such as autonomy and competence, ethical codes and standards, informed consent, boundary management, dual relationships, ethics surrounding telehealth, conflicts of interest, and common ethical challenges and pitfalls. Ethical problem-solving models will be presented, discussed, and utilized through interactive case studies. Engage in in-depth discussions, learn from expert lectures, participate in interactive breakout sessions, and develop practical strategies for ethical problem-solving. This multi-media seminar aims to equip you with the knowledge and skills to navigate ethical dilemmas effectively, enhancing your ethical practice and professional growth.

Warming Centers

- Cass Community Social Services - Serves families and single women
- Detroit Rescue Mission Ministries - Serves families and single women
- Detroit Rescue Mission Ministries - Serves single males.



Warming centers are open now through March 31 to provide respite from cold weather, plus two meals, showers, sleeping accommodations, and housing assistance services to residents experiencing homelessness. To ensure the safety and security of residents using warming centers, all three facilities are supervised at all times.

Other Respite Centers

Recreation Centers

- **Adams Butzel Complex**, 10500 Lyndon, Mon-Fri from 8 AM – 8 PM
- **Butzel Family Center**, 7737 Kercheval Avenue, Mon-Fri from 11 AM – 7 PM
- **Clemente Recreation Center**, 2631 Bagley, Mon-Fri from 1 – 9 PM
- **Farwell Recreation Center**, 2711 E. Outer Drive, Mon-Fri from 11 AM – 7 PM
- **Lasky Recreation Center**, 13200 Fenelon, Mon-Fri from 12 PM – 8 PM
- **Northwest Activities Center**, 18100 Meyers, Mon-Fri from 8 AM – 9 PM; Sat 10 AM – 6 PM
- **Patton Recreation Center**, 2301 Woodmere, Mon-Fri from 8 AM – 8 PM
- **Kemeny Recreation Center**, 2260 S. Fort, Mon-Fri from 8 AM – 8 PM
- **Crowell Recreation Center**, 16630 Lahser, Mon-Fri from 1 – 9 PM
- **Heilmann Recreation Center**, 19601 Crusade, Mon-Fri from 8 AM – 8 PM

Hamtramck Warming Center

Senior Plaza 2620 Holbrook Street, Hamtramck, MI 48212 |

Monday-Sunday: 8:30 AM - 4:30 PM (Lobby Area) - 313-873-7878

Detroit Public Library Branches

- **Bowen Branch**, 3648 W. Vernor
Mon, Wed & Sat, 10 AM - 6 PM; Tues & Thurs, 12 PM - 8 PM
- **Campbell Branch**, 8733 W. Vernor Hwy
Mon & Wed, 12 PM - 8 PM; Tues, Thurs & Sat, 10 AM - 6 PM
- **Chandler Park Branch**, 12800 Harper
Mon, Wed & Sat from 10 AM - 6 PM; Thurs 12 PM - 8 PM
- **Chaney Branch**, 16101 Grand River
Mon, Wed & Sat, 10 AM - 6 PM; Tues & Thurs from 12PM - 8 PM
- **Duffield Branch**, 2507 W. Grand Blvd
Mon, Wed & Sat from 10 AM - 6 PM; Tues & Thurs, 12PM - 8 PM





Detroit Public Library Branches

- **Edison Branch**, 18400 Joy Road
Mon & Wed from 12 PM- 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Elmwood Park Branch**, 550 Chene
Mon, Wed & Sat from 10 AM - 6 PM; Tues & Thurs from 12 PM- 8 PM
- **Franklin Branch**, 13651 E. McNichols
Mon, Wed & Sat from 10 AM - 6 PM; Tues & Thurs from 12 PM - 8 PM
- **Hubbard Branch**, 12929 W. McNichols
Mon. & Wed. from 12 PM - 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Jefferson Branch**, 12350 E. Outer Drive
Mon & Wed from 12 PM- 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Knapp Branch**, 13330 Conant
Mon, Wed & Sat from 10 AM - 6 PM; Tues & Thurs from 12 PM- 8 PM
- **Lincoln Branch**, 1221 E. Seven Mile Road
Mon & Wed from 12 PM - 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Parkman Branch**, 1766 Oakman Blvd
Mon & Wed from 12 PM - 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Redford Branch**, 21200 Grand River Ave
Mon & Wed from 12 PM - 8 PM; Tues, Thurs & Sat from 10 AM - 6 PM
- **Sherwood Forest Branch**, 7117 W. 7 Mile Road
Mon, Wed & Sat from 10 AM - 6 PM; Tues & Thurs from 12 PM - 8 PM

All Detroit Public Library branches are available during their normal operating hours for residents to stay warm. The Main Library is open Monday and Thursday-Saturday from 10 AM – 6 PM, Tuesday and Wednesday from noon - 8 PM and Sundays from 1 PM -5 PM





Follow Us on Social Media

Stay Connected for News & Updates



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instagram.com/detroitwayneihn



[linkedin.com/company/
detroit-wayne-itegrated-health-network](https://linkedin.com/company/detroit-wayne-itegrated-health-network)



youtube.com/@DetroitWayneIHN



Tiktok.com/@DetroitWayneIHN



Snapchat.com/@DetroitWayneIHN



It's EASY to refer individuals to my Strength!

- ✓ *Scan the QR Code or download the free mobile app from Apple App Store or Google Play and click the sign-up button*
- ✓ *Enter the appropriate access code from the list below*
- ✓ *Complete a personal profile and brief wellness assessment*



	Service Area Description	Access Codes
1	DWIHN & Provider Network Staff	DWIHNStaff
2	DWIHN Member Referral	DWIHNc
3	Non-Member Referral	DWIHNp
4	Prevention Initiatives and Services Referral	DWIHNSupport
5	First Responder Referral	DWIHN911
6	Access Center Referral	DWIHNAccess

SCAN TO SIGN UP

- Open camera app on phone
- Select the rear facing camera in Camera or Photo mode
- Center the camera on QR Code until myStrength link pops up
- Tap the link and you will be directed to myStrength website





ONLINE TRAININGS ARE AVAILABLE

Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at dwctraining.com.

SUD Trainings are available on Improving MI Practices posted at www.dwihn.org.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202
www.dwihn.org

24-Hour Crisis Information and Referral

800-241-4949
TDD: 866-870-2599

Customer Service

888-490-9698 or 313-833-3232
TDD/TTY: 800-630-1044
Fax: 313-833-2217 or 313-833-4280

Recipient Rights Office

888-339-5595
TDD/TTY: 888-339-5588



@DetroitWayneIHN