

BEHAVIOR TREATMENT ADVISORY COMMITTEE ANNUAL REPORT FY 2024-2025



Fareeha Nadeem, MA, LLP., Senior Psychologist, Quality Improvement.



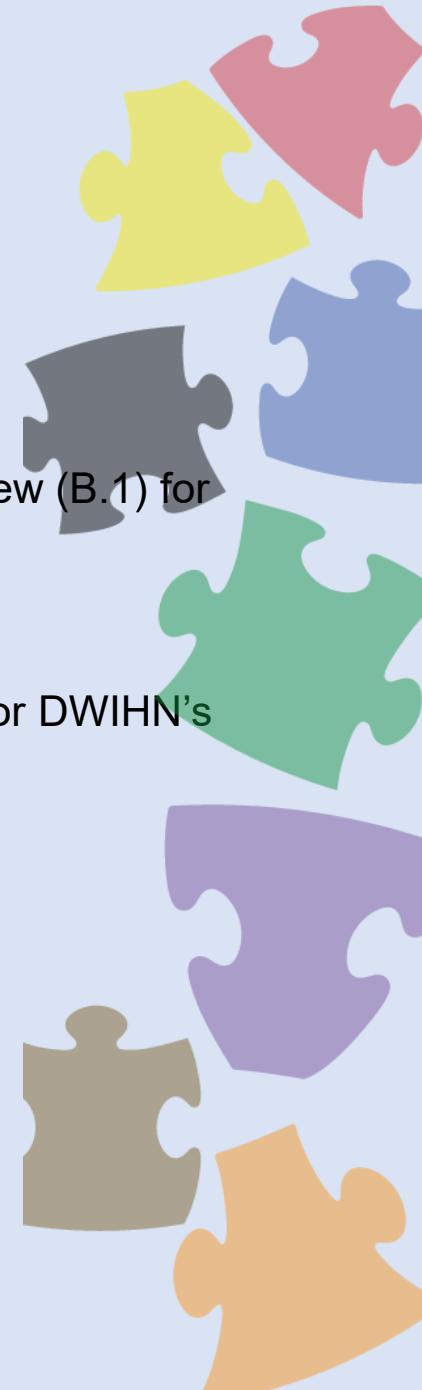
BEHAVIOR TREATMENT ADVISORY COMMITTEE

- ***Background***

- The Behavior Treatment Advisory Committee (BTAC) was started in June 2017.
- The Committee comprises DWIHN Provider Network representatives, DWIHN staff, including Psychologists and Psychiatrists, the Office of Recipient Rights, and members.
- The Committee reviews the implementation of Behavior Treatment Plan Review Committees (BTPRC) procedures and evaluates each committee's overall effectiveness and corrective action as necessary
- The charge of this Committee includes random sampling of intrusive and restrictive behavior treatment plans and review for inclusion of the MDHHS Technical Guidelines in the DWIHN Behavior Treatment Policy and Procedures and training.
- The Committee reviews system-wide trends, behavior plan approvals, disapprovals, and terminations.



NOTABLE STRENGTHS



Full PIHP Compliance:

DWIHN achieved full compliance with the PIHP Administrative Processes of Behavior Treatment Review (B.1) for the sixth consecutive year, as confirmed by the MDHHS Habilitation Supports Waiver 1915(c) Review.

MDHHS Commendation:

During the April 2024 Habilitation Supports Waiver Review, MDHHS issued a special commendation for DWIHN's BTAC quarterly reports and the high-quality graphic illustrations of behavior treatment data.

“The graphic representation of BTC data supported the understanding of (the) data.”

Improvement in under-reporting of 911 Calls and Sentinel Events:

- During FY 2025, the number of reported 911 calls for members on Behavior Treatment Plans=120
- The number of reported events for members on Behavior Treatment Plans: **157 events**

FY 2024

- *Reported 911 calls=114*
- *Reported events=74*

TECHNICAL ASSISTANCE AND CAPACITY BUILDING

Quality Improvement facilitated **two** MDHHS-led technical assistance sessions on the updated Technical Requirements:

- **November 2024 (157 participants)**
- **June 2025 (321 participants)**

During FY 2024-2025, BTAC staff provided technical assistance to the following providers:

- ACCESS Community Services
- Community Living Services, Inc.
- Central City Integrated Health
- Gesher Human Services
- The Guidance Center
- Hope Network
- Lincoln Behavioral Services
- MI-Side Development Center
- Neighborhood Services Organization
- Hegira Downriver
- PsyGenics, Inc.
- Wayne Center



TECHNICAL ASSISTANCE AND CAPACITY BUILDING



Annual Review Volume

- In FY2025, DWIHN-contracted Behavior Treatment Plan Review Committees (BTPRCs) reviewed **1,454 Behavior Treatment Plans**, reflecting a **decrease of 143 plans (8.9%)** from the previous fiscal year.

Case Validation Reviews

- Network providers presented **10 complex cases** involving severe behavioral challenges for BTAC case validation review during FY2024–2025.

Inter-departmental Consultations

BTAC staff provided technical assistance to the following DWIHN departments:

- Adult's Initiatives
- Children's Initiatives
- Clinical Practice Improvements
- Office of Recipient Rights
- Residential Department
- Utilization Management

TECHNICAL ASSISTANCE AND CAPACITY BUILDING

MDHHS Quarterly Reports and Statewide Engagement

- BTPRC requirements remained in effect for both outpatient and residential provider contracts for FY2024–2025.
- DWIHN continued to submit **quarterly behavior treatment data analysis reports** to MDHHS, identifying system-wide trends and areas for improvement.
- QI staff maintained active participation in:
 - **MDHHS Behavior Treatment Workgroup**
 - **MDHHS Developmental Disabilities Committee**
- These efforts support statewide quality improvement, regulatory compliance, and continued enhancement of behavior treatment practices.
-



BTPRC DATA

- Network BTPRCs collect, review, and report to DWIHN quarterly, where intrusive and restrictive techniques have been approved for use with individuals and where physical management or 911 calls to law enforcement have been used in an emergency behavioral situation.
- The BTPRC data provides DWIHN an oversight through quarterly analysis to address any trends and/or opportunities for quality improvement.
- DWIHN conducts randomly selected clinical chart reviews for those with recommended restrictive and/or intrusive interventions, in addition to the annual review of BTPRC policy and procedures.
- Network BTPRCs collect data and provide trends from previous quarters, the need for training, and interventions done to minimize the use of restrictions.

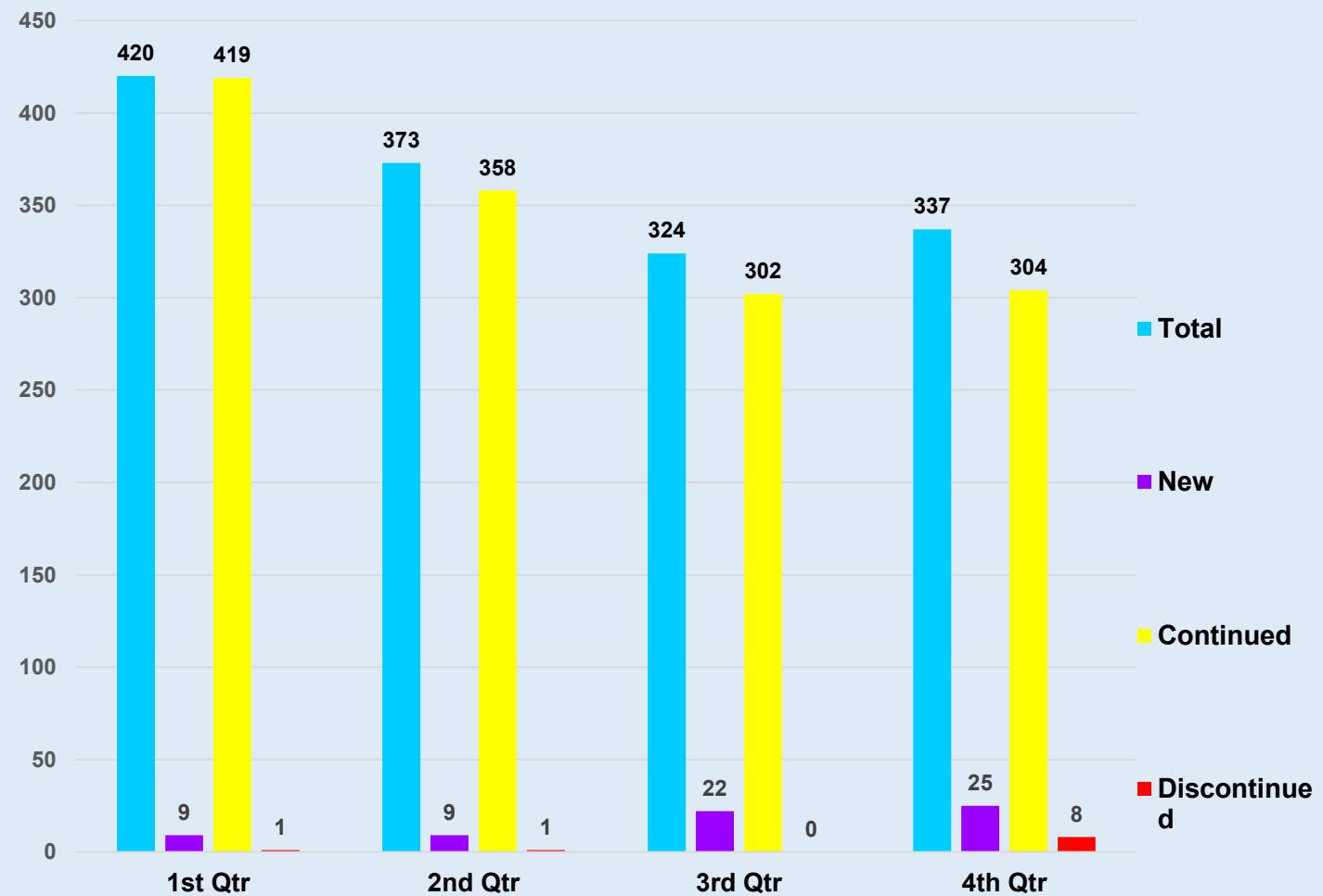
DATA COLLECTION

The following BTPRC submitted the data included in this report:

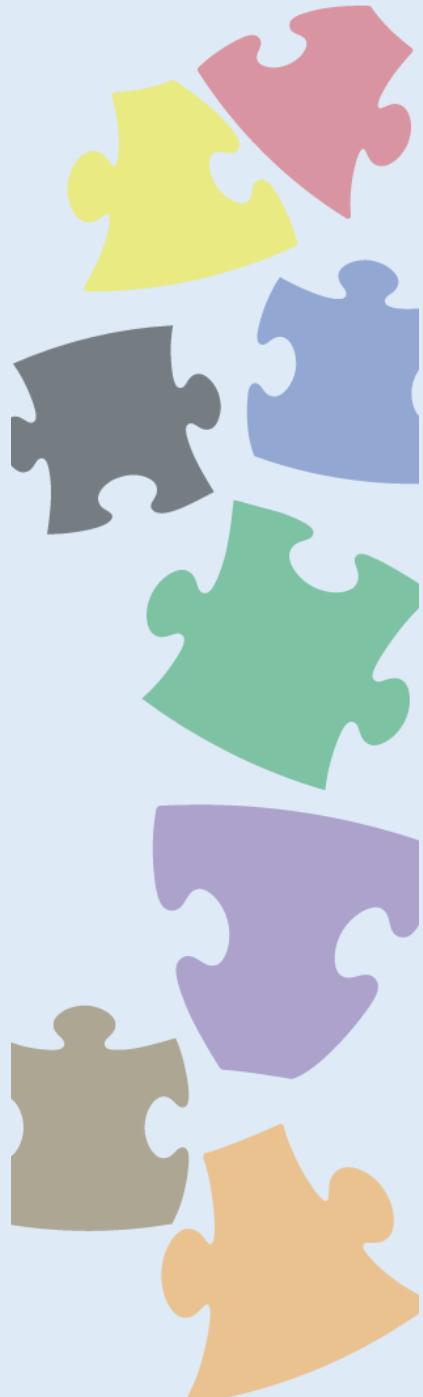
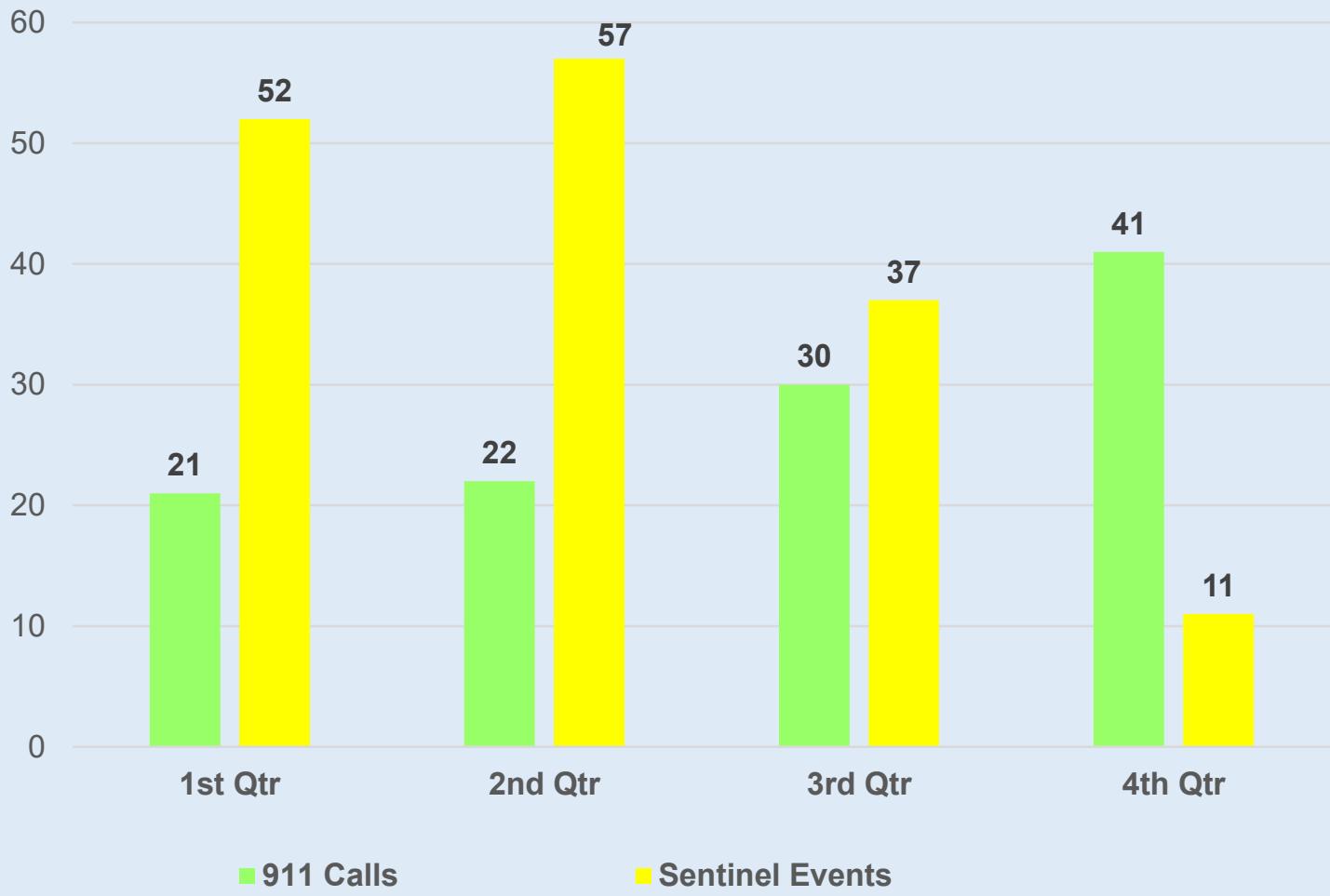
- Community Living Services, Inc.
- Development Center, Inc.
- Hegira Downriver
- The Children's Center.
- The Guidance Center.
- Team Wellness Center.
- Neighborhood Service Organization
- Easterseals-MORC, Inc.
- PsyGenics, Inc.
- Wayne Center.



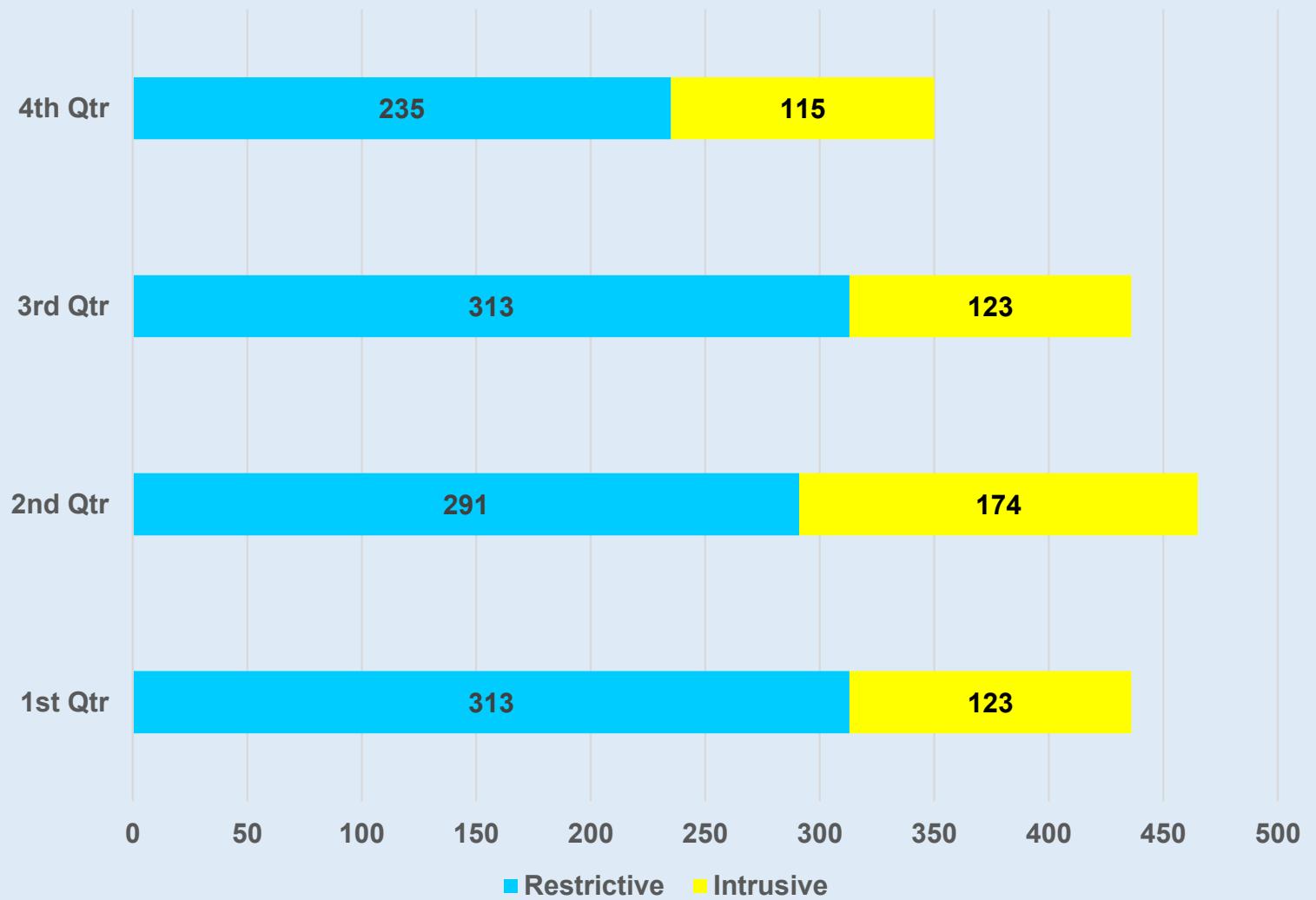
TOTAL BEHAVIOR TREATMENT PLAN SUBMITTED



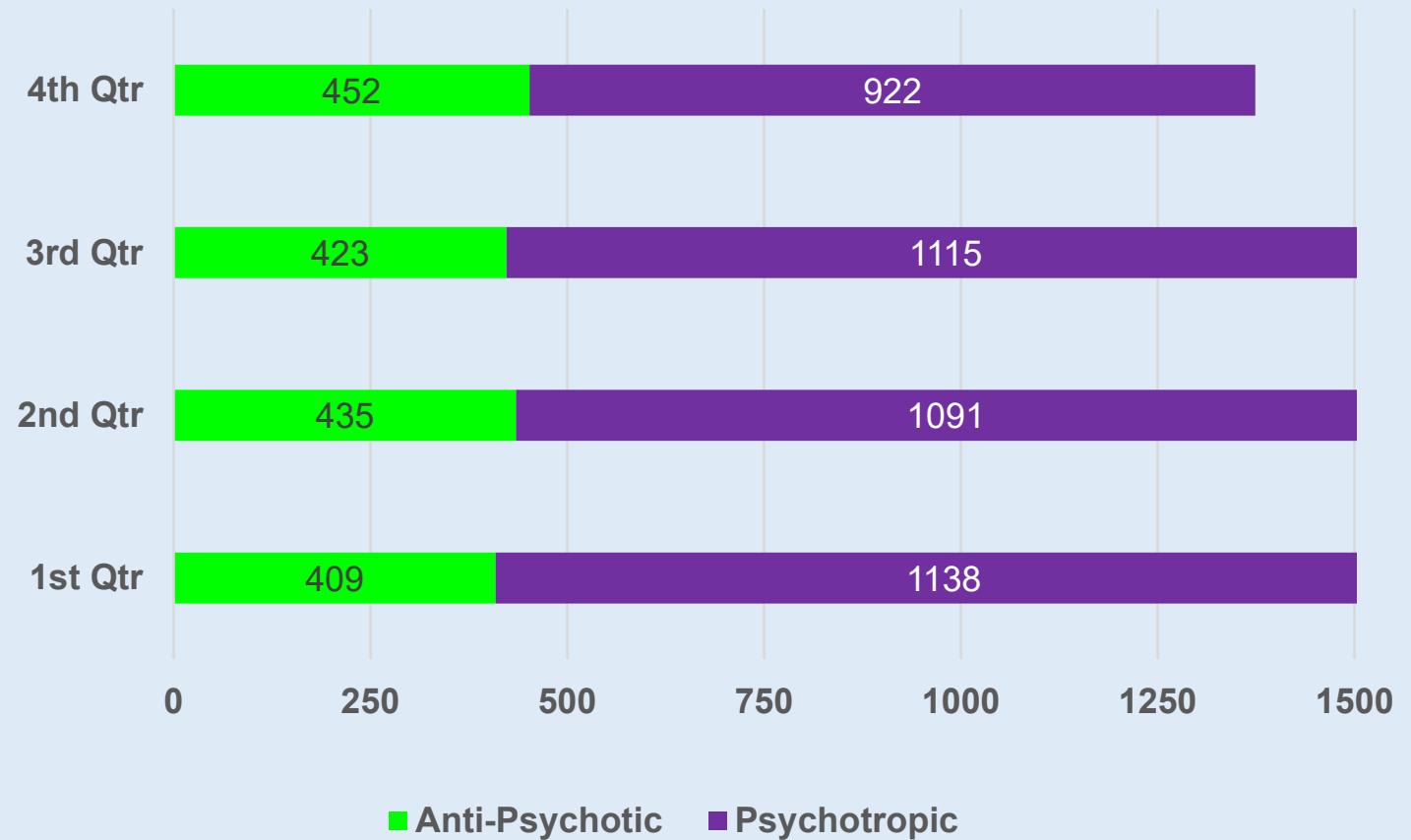
911 CALLS/SENTINEL EVENTS



RESTRICTIVE and INTRUSIVE INTERVENTIONS



REPORTED MEDICATIONS



TRENDS AND PATTERNS



Under-Reporting of Key Data:

- ⇒ Critical indicators (911 calls, deaths, emergency treatment, and use of physical management) remain under-reported.
- ⇒ QI continues targeted efforts with providers to improve reporting accuracy, especially for 911 calls involving Behavior Treatment Plan beneficiaries.

EHR System Limitations:

- ⇒ Network BTPRCs' electronic health record systems do not interface with the DWIHN PCE system (MHWIN), contributing to reporting gaps.

Reporting Errors:

- ⇒ Misclassification of incident types remains a barrier.
- ⇒ The Behavior Treatment category is now live in the Sentinel Events Reporting module in MHWIN to improve reporting accuracy.

Staffing Challenges:

- ⇒ A continued shortage of clinicians meeting MDHHS credentialing requirements for BTPRC participation impacts compliance and timely review capacity.

RECOMMENDATIONS

- ⇒ During FY 2026, a series of trainings has been planned on the MDHHS requirements for Behavior Treatment Services for network providers and DWIHN internal staff.
- ⇒ Update Behavior Treatment Policy with Home And Community-Based Settings Compliance
- ⇒ Behavior Treatment Services Satisfaction Survey for Members
- ⇒ Continuation of Case Validation Reviews at the BTAC meetings.
- ⇒ Continue to work with network providers to improve the under-reporting of 911 calls and reportable events.
- ⇒ Network BTPRC electronic data should be patched into the PIHP PCE system to help under-report Sentinel Events of members on BTPs.

