



## **Detroit Wayne Integrated Health Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TTY: 711

**FULL BOARD MEETING**  
**Wednesday, October 15, 2025**  
**Detroit Wayne Integrated Health Network**  
**Administration Building**  
**8726 Woodward Ave.**  
**Detroit, Michigan 48202**  
**1:00 p.m.**  
**AGENDA**

- I. CALL TO ORDER**
- II. ROLL CALL**
- III. APPROVAL OF AGENDA**
- IV. MOMENT OF SILENCE**
- V. APPROVAL OF BOARD MINUTES** – September 17, 2025  
Special Full Board Minutes – September 24, 2025
- VI. RECEIVE AND FILE** – Approved Finance Committee Minutes – September 3, 2025  
Approved Program Compliance Committee Minutes – September 10, 2025
- VII. ANNOUNCEMENTS**
  - A) Network Announcements
  - B) Board Member Announcements
- VIII. DEMARIA PRESENTATION**
- IX. PUBLIC AFFAIRS ASSOCIATES (PAA)**
- X. BOARD COMMITTEE REPORTS**
  - A) Board Chair Report
    - 1) Update National Council for Mental Wellbeing Hill Day, Washington, DC (October 7-8, 2025)
    - 2) Community Mental Health Association of Michigan Annual Fall Conference – Grand Traverse, Michigan (October 27 – 28, 2025)
    - 3) National Council for Mental Wellbeing NatCon26, Colorado Convention Center, Denver, CO (April 27 – 29, 2026)
    - 4) Regional Chamber of Commerce Mackinac Policy Conference 2026 – Mackinac Island, Michigan (May 26<sup>th</sup>- 29<sup>th</sup> 2026)

### **Board of Directors**

Dr. Cynthia Taueg, Chairperson  
Karima Bentounsi  
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson  
Angela Bullock  
Bernard Parker

Dora Brown, Treasurer  
Lynne F. Carter, MD  
William Phillips

Eva Garza Dewaelsche, Secretary  
Angelo Glenn  
Kenya Ruth

**James E. White, President and CEO**



B) Executive Committee

1) Board Study Session (Friday, November 21, 2025)

2) Metro Region Meeting – Detroit Wayne Integrated Health Network (Thursday, December 4, 2025)

C) Finance Committee

D) Program Compliance Committee

E) Recipient Rights Advisory Committee

F) Policy/Bylaw Committee

**XI. SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

**XII. UNFINISHED BUSINESS Staff Recommendations:**

A. BA#26-02 (Revised) – Detroit Wayne Integrated Health Network FY26 Operating Budget *(Finance)*

B. BA#26-10 (Revised) – Substance Use Disorder (SUD) Health Homes FY2026

C. BA#26-12 (Revised) – Substance Use Disorder Treatment Provider Network FY26 Michigan Certification Board for Addiction Professionals (MCBAP) Test Preparation *(Program Compliance)*

D. BA#26-12 (Revision 1) – Substance Use Disorder (SUD) Treatment Provider Network FY2026

E. BA#26-13 (Revised) – Substance Use Disorder (SUD) Prevention Provider Network FY2026

F. BA#26-14 (Revised) – Detroit Wayne Integrated Health Network Provider Network System FY26 *(Program Compliance)*

**XIII. NEW BUSINESS**

**Staff Recommendations:**

A. BA#26-15 – MMRMA Insurance Renewal *(Executive)*

B. BA#26-27 – Jail Diversion FY26 *(Program Compliance)*

C. BA#26-28 – Detroit Wayne Integrated Health Network FY26 PA152 Waiver *(Finance)*

D. BA#26-29 – Department of Health and Human Services (DHHS) Donated Funds Agreement DFA 26-82009 FY26 *(Program Compliance)*

E. BA#26-30 – Juvenile Restorative Program FY26 *(Program Compliance)*

F. BA#26-34 – ASE - Leadership Training/Pre-employment Services *(Executive)*

G. BA#26-35 – Government Administrators Association Contract (GAA) *(Executive)*

**XIV. AD HOC COMMITTEE REPORTS**

A. Strategic Plan Committee

B. Board Building Committee

**XV. PRESIDENT AND CEO MONTHLY REPORT**

- A. Update Crisis Care Center
- B. Update Integration Pilot
- C. Update CCBHC
- D. Update Long Term Residential Care

**XVI. COMMUNICATIONS – QUARTERLY MEDIA REPORT**

**XVII. PROVIDER PRESENTATION – None**

**XVIII. REVIEW OF ACTION ITEMS**

**XIX. GOOD & WELFARE/PUBLIC COMMENT/ANNOUNCEMENTS**

Members of the public are welcome to address the Board during this time for no more than two minutes. (The Board Liaison will notify the Chair when the time limit has been met.) Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA-related or of a confidential nature will not be posted but rather responded to on an individual basis).

**XX. ADJOURNMENT**

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-02R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY 2026 Operating Budget

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/1/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 1,196,901,944.00 Previous Fiscal Year: \$ 1,254,370,195.00

Program Type: Modification

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2025

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Board approval is requested to amend the FY 2026 operating budget as follows:

1 - Decertify Block Grant revenue and related expenditures of \$68,055 for changes to the Infant & Early Child Mental Health program

2 - Certify additional Medicaid/ ISF reserves totaling \$821,062 to cover the following expenditures:

a.) Salaries and Fringes totaling \$571,062:

- \$14,451 – Upgrade Administrative Assistant to Communications Liason (Communications Department)
- \$11,605 – Upgrade two employees to Department Administrators (Grants & Community Engagement)
- \$545,006 – New positions (Grants & Community Engagement)
  - 1 Community Wellness Liaison
  - 2 Clinical Specialists
  - 1 Data Analyst
  - 1 Research Associate

b.) \$250,000 for medical billing claims and auditing services contract approved under Board Action 25-22

The amended FY 2026 Operating Budget consists of the following revenue:

- \$913,681,798 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, and HRA;
- \$128,145,664 - Healthy MI Plan and HRA;
- \$3,138,061 - MI Health Link;
- \$21,460,901 - State General Funds;
- \$23,486,447 - Wayne County Local Match Funds and PBIP;
- \$5,313,698 - County PA2 Funds;
- \$54,560,198 - State Grants (MDHHS/ MDHHS SUD, OBRA);
- \$24,185,448 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA);
- \$774,875 - Local Grants;
- \$6,260,000 - Interest Income;
- \$40,000 - Miscellaneous Revenue;
- \$15,854,854 - Medicaid/ Local Reserves.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 25/26	Annualized
MULTIPLE	\$ 1,196,901,944.00	\$ 1,196,901,944.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Modify

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*James White*

*Stacie Durant*

Board Action #: 26-02R

Signed: Friday, September 26, 2025

Signed: Thursday, September 25, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-15 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Michigan Municipal Risk Management Authority

Contract Title: MMRMA Insurance Renewal

Address where services are provided: 'None'

Presented to Executive Committee at its meeting on: 10/13/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 360,238.00 Previous Fiscal Year: \$ 350,529.00

Program Type: Continuation

Projected Number Served- Year 1: 0 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/1/2014

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("DWIHN") is requesting approval to contract with the Michigan Municipal Risk Management Authority ("MMRMA") to provide comprehensive liability, casualty and property insurance for all DWIHN owned real property and equipment from 10-1-25 through 10-1-26. The total premium payment is in an amount not to exceed \$360,238.00.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
Multiple	\$ 360,238.00	\$ 360,238.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64922.911000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**James White**

Signed: Monday, October 6, 2025

**Stacie Durant**

Signed: Friday, October 3, 2025



## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-27 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: FY 26 Jail Diversion

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/8/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 1,305,000.00 Previous Fiscal Year: \$ 1,305,000.00

Program Type: Continuation

Projected Number Served- Year 1: 3,200 Persons Served (previous fiscal year): 3000

Date Contract First Initiated: 10/1/2020

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network is requesting a continuing contract with the following providers for jail diversion programs: Central City Integrated Health (CCIH) - Homeless Outreach; CNS Healthcare - Co-Responder Program; Team Wellness - Co-Responder Program and City of Southgate 28<sup>th</sup> District Court Regional Veterans Treatment Court. The total amount is not to exceed \$1,305,000 of which \$905,000 will be allocated to providers with the remaining \$400,000 allocated to DWIHN to fund Behavioral Health Specialists. Funding breakdown is as follows:

**\$225,000 Central City Integrated Health:** CCIH is continuing with Detroit Homeless Outreach (DHOT) program, to bridge the gaps that exist between the police, homeless, and service providers.

**\$300,000 CNS HealthCare and \$300,000 Team Wellness:** Providers CNS Healthcare and Team Wellness will continue a Co-Response Program model in multiple precincts within the Detroit Police Department. The program is founded on the basis that by working together, behavioral health specialists and law enforcement can respond appropriately to the needs of individuals in the community who are in crisis.

**\$80,000 Southgate 28th District Veterans Court:** The City of Southgate 28<sup>th</sup> District Court Downriver Regional Veterans Treatment Court is a jail diversion program for individuals who have served in the United States Armed Services. Participants will receive mental health treatment; peer support; judicial supervision; medication; job placement; and education.

**\$400,000 DWIHN Staffing (salaries and fringes):** Behavioral Health Specialists will be allocated to local police departments to assist in patrolling hot spot locations frequented by homeless, with mental health or substance abuse issues.

**Funds can be reallocated amongst providers should the need arise so long as the total does not exceed \$1,305,000 for the fiscal year ending September 30, 2026.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
Medicaid	\$ 1,305,000.00	\$ 1,305,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64941.827206.00005

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**James White**

**Stacie Durant**

Signed: Monday, October 6, 2025

Signed: Friday, October 3, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-28 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: FY26 PA152 Waiver

Address where services are provided: None

Presented to Finance Committee at its meeting on: 10/1/2025

Proposed Contract Term: 1/1/2026 to 12/31/2026

Amount of Contract: \$ 1,768,685.00 Previous Fiscal Year: \$ 1,748,743.00

Program Type: New

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 1/1/2026

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN presents this board action to request an exemption from PA 152 of 2011 (the “Act”) to permit DWIHN (i.e employer) to subsidize the healthcare coverage for the upcoming 2026 plan year for an estimated amount of \$1,768,685 based on 532 employees, which represents an estimated 87% DWIHN employer and 13% employee contribution. The aforementioned contemplates the employees bearing 95% of the 2026 plans 3.5% increase. The amount of the waiver will vary depending on the number of staff and benefit selected however the percentages will remain consistent. The waiver allows DWIHN to remain competitive with the provider network in hiring for positions in a limited market.

DWIHN’s administration has worked closely with Lockton, our benefits broker, to secure quality and low-cost health care for staff. Last year, the broker requested quotes from other two health plans however they refused to submit an offer due to lack of a competitive rate compared to the current carrier. Therefore, despite our best efforts, the cost of medical healthcare coverage for the staff under Blue Cross Blue Shield/BCN represents the most competitive rates available. The broker did not seek other options in 2026 given the plan incurred a minimal 3.5% rate increase. According to the broker, they were experiencing double digit increases with other organizations.

Due to restrictions under the Act, 100% of amount in excess of the hard cap must be borne by employees. Approval of the board action would allow a waiver of the hard cap provision and permit DWIHN to fund the aforementioned amount above hard cap. This Board Action must come before the Board each year prior to the open enrollment period and is not automatically extended beyond the date indicated (12/31/26). With two-thirds

approval by the governing body each year, Section 8 of the Act allows the employer to exempt itself from the imposition of the hard cap.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 25/26	Annualized
Multiple	\$ 1,768,685.00	\$ 1,768,685.00
	\$ 0.00	\$ 0.00
<b>Total Revenue</b>	\$ 1,768,685.00	\$ 1,768,685.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*James White*

*Stacie Durant*

Signed: Friday, September 26, 2025

Signed: Thursday, September 25, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-29 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Donated Funds Agreement (DFA 26-29)

Address where services are provided: 235S. Grand Avenue, Suite 1201 Lansing, MI 48933

Presented to Program Compliance Committee at its meeting on: 10/8/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 453,900.00 Previous Fiscal Year: \$ 449,400.00

Program Type: Continuation

Projected Number Served- Year 1: 7,000 Persons Served (previous fiscal year): 5,917

Date Contract First Initiated: 10/1/2012

Provider Impaneled (Y/N)? N

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Networks (DWIHN) staff recommends approval of a one year contract between the DWIHN and the State of Michigan Department of Health and Human Services (DHHS) to continue the (DHHS) Outstation Services in Wayne County and the placement of (6) Medicaid Eligibility Specialist.

This agreement was established through the State Donated Funds Agreement (DFA) to assist facilitate timely enrollment of Detroit Wayne Integrated Health Networks members for Medicaid eligibility.

Placement of the (6) DHHS workers has resulted in a more timely processing of Medicaid eligibility applications, determination of deductible adjustment and enrollment in the Medicaid Program.

The program also helped to expedite enrollment in Medicaid for the provision of services and benefits for persons either eligible and/or receiving behavioral health services in Wayne County.

This contract also helps DWIHN to realize a more effective use of State General Fund and to demonstrate the provision of improved supports and access for uninsured consumers.

The state of Michigan is the sole administrator of the State Medicaid services, therefore, there has been no solicitation of other providers.



The term for this contract is form October 1, 2025 through September 30, 2026. Funding for this contract is not to exceed \$453,900. Funding is subject to availability of funds as determined by DWIHN.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: General Fund

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
State GF	\$ 453,900.00	\$ 453,900.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64931.827206.06425

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*James White*

*Stacie Durant*

Signed: Thursday, October 2, 2025

Signed: Wednesday, October 1, 2025

Board Action #: 26-29

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here:\_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-30 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Team Mental Health Services

Contract Title: Juvenile Restorative Program

Address where services are provided: 5200 Stecker St, Dearborn, MI 48126

Presented to Program Compliance Committee at its meeting on: 10/8/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 1,900,000.00 Previous Fiscal Year: \$ 1,900,000.00

Program Type: Continuation

Projected Number Served- Year 1: 60 Persons Served (previous fiscal year): 36

Date Contract First Initiated: 6/1/2023

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN is seeking approval for Team Wellness to receive a (1) one year renewal contract for FY26 (October 1, 2025 - September 30, 2026) to deliver the Juvenile Restorative Program as a result of the Request for Proposal; in which Team Wellness was awarded the bid. Team Wellness to receive an amount not to exceed \$1,900,000 for FY25. Approximately \$1.6 million is related to Medicaid claims based services. The amount serves as an estimate and actual costs could differ. The remaining \$300,000 allocation relates to jail diversion costs as defined in the CMHSP and PIHP contracts however is considered administrative costs yet excluded from MLR calculations per the 42 CFR 158.

The Juvenile Restorative programming provides comprehensive, integrated behavioral health services that work in conjunction with the juvenile justice system for pre adjudicated and adjudicated youth ages 12 to 18. The purpose of the alternative program is to help the youth to appropriately respond to the covert, as well as the overt, influencers and social determinants that impact whether they exude behavior that is deviant or normed. Defiance, truancy, violence and the abuse of alcohol and/or other drugs, mental illness, childhood trauma, family dysfunctions, or other indicators and their related criminal and/or civil judicial actions, are directly treated; in order to reduce recidivism and further involvement in the juvenile justice system.

Requesting approval to reallocate funds as needed without board approval for FY26.

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): Y

Revenue	FY 25/26	Annualized
Medicaid	\$ 1,600,000.00	\$ 1,600,000.00
State General Fund	\$ 300,000.00	\$ 300,000.00
<b>Total Revenue</b>	\$ 1,900,000.00	\$ 1,900,000.00

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

James White

Signed: Thursday, October 2, 2025

Stacie Durant

Signed: Wednesday, October 1, 2025

10/2/2025 5:28:24 PM

10/1/2025 10:18:47 AM

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-34 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: American Society of Employees, Inc.

Contract Title: Leadership Training/Pre-Employment Services

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10/13/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 270,000.00 Previous Fiscal Year: \$ 270,000.00

Program Type: Continuation

Projected Number Served- Year 1:    Persons Served (previous fiscal year):

Date Contract First Initiated: 2/1/2024

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The Detroit Wayne Integrated Health Network ("Network") is requesting a new agreement with the American Society of Employers (ASE) for leadership training services and pre-employment services, in an **amount not to exceed \$270,000 for a period of October 1, 2025-September 30, 2026** (former contract approved on Board Action 24-48 and 24-48R1).

Approval of this board action would allow a continuation of the previous agreement and services with ASE to allow ASE to continue to provide supervision training for executive leadership, directors, managers and supervisors at DWIHN, as well as provide pre-employment services such as drug screens and background checks.

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Outstanding Quality Issues (Y/N)?    If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 25/26	Annualized
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Board Action #: 26-34

Multiple	\$ 270,000.00	\$ 270,000.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Business

ACCOUNT NUMBER: 64925.817000.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*James White*

Signed: Wednesday, October 8, 2025

*Dhannetta Brown on behalf of S*

Signed: Tuesday, October 7, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date



## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-35 Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: Detroit Wayne Integrated Health Network

Contract Title: Government Administrators Association (GAA) Contract

Address where services are provided: None

Presented to Executive Committee at its meeting on: 10/13/2025

Proposed Contract Term: 10/1/2024 to 9/30/2027

Amount of Contract: \$ Previous Fiscal Year: \$

Program Type: New

Projected Number Served- Year 1: \_ Persons Served (previous fiscal year):

Date Contract First Initiated: 10/1/2025

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

DWIHN Administration is requesting board approval of the CEO's recommendation to execute the Collective Bargaining Agreement between Government Administrators' Association (GAA) and Detroit Wayne Integrated Health Network, for the contract period 10/1/24-9/30/27.

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Outstanding Quality Issues (Y/N)? – If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N):

Revenue	FY 24-27	Annualized
	\$	\$
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Board Action #: 26-35

Type of contract (Business/Clinical):

ACCOUNT NUMBER:

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

*James White*

*Stacie Durant*

Signed: Wednesday, October 15, 2025

Signed: Wednesday, October 15, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

☒ Approved

☐ Rejected

☐ Modified as follows:

☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 26-10R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: SUD Health Home FY26

Address where services are provided: Multiple

Presented to Program Compliance Committee at its meeting on: 9/10/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 1,721,216.00 Previous Fiscal Year: \$ 1,721,216.00

Program Type: Continuation

Projected Number Served- Year 1: 1,400 Persons Served (previous fiscal year): 1277

Date Contract First Initiated: 10/1/2021

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**This BA revision is only to approve Mariner's Inn as an SUDHH in this Board Action, at the September board meeting the Full Board requested that the Mariner's Inn BA be separated and brought back to be considered separately in October.**

The DWIHN Health Homes team is requesting approval to renew and continue the SUD Health Home Statement of Work at the following Service Providers to continue SUD Health Home (SUDHH) Services in Wayne county: Hegira Health, Inc., Metro-East Drug Treatment Corporation, Nardin Park Recovery Center, Inc., New Light Recovery Center, Inc., Mariner's Inn, Elmhurst Home, Sobriety House, Star Center, Inc., and The Guidance Center. SUD Health Home was known as "Opioid Health Home" previously but is changed name and expanded qualifying diagnoses to a more expansive "SUD Health Home" in FY 2025.

The amounts listed for each provider are estimates based on prior year activity and are subject to change. Amounts may be reallocated amongst providers without board approval. **The amount for FY 2026 approximates \$1,721,216.00.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Medicaid

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
Medicaid	\$ 1,721,216.00	\$ 1,721,216.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: 64938.827040.00000

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**James White**

**Dhannetta Brown on behalf of S**

Signed: Wednesday, October 8, 2025

Signed: Wednesday, October 8, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

- ☐ Approved
- ☐ Rejected – BA#26-10 (Revised) Substance Use Disorder (SUD) Health Homes FY2026 was deferred to the November 19, 2025 Full Board Meeting.
- ☐ Modified as follows:
  
- ☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-12R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: FY26 Substance Use Disorder Treatment: MCBAP Certification Test Prep and Treatment Provider Network System Addition

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 10/8/2025

Proposed Contract Term: 10/15/2025 to 9/30/2026

Amount of Contract: \$ 5,093,864.00 Previous Fiscal Year: \$ 6,468,023.00

Program Type: Modification

Projected Number Served- Year 1: 80 Persons Served (previous fiscal year): 0

Date Contract First Initiated: 10/15/2025

Provider Impaneled (Y/N)?

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

The SUD Department requests a reallocation of \$29,900 in PA 2 funds to cover the costs of all prevention and treatment staff in the DWIHN network and at DWIHN to participate in a 6 month, 13 session course to help prepare for the International Certification & Reciprocity Consortium (IC&RC) examination, a required exam to receive the treatment or prevention credentials. This course also provides the participants with 78 CEUs and 160 contact hours required for the certification. Key Insights will be providing evaluations and following up with participants to measure program efficacy using exam pass rates and certification rates. Investing in staff certification directly benefits our network and the community by strengthening the SUD workforce. High employee turnover is a significant challenge in the SUD field, negatively impacting both our network and the individuals we serve. Certification assistance helps to ensure our prevention and treatment workforce is stable and staff have a standardized, evidence based skillset, leading to higher quality care and improved client outcomes.

In addition, DWIHN is requesting the reallocation of \$19,100 PA2 funding for new provider, Real Solutions (credentialed 8/14/2025), to perform SBIRT services.

The Detroit Wayne Integrated Health Network has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does not exceed the approved budget of \$5,093,864.

**The revised not to exceed contract for SUD Treatment remains unchanged totaling \$5,093,864 for the fiscal year ending September 30, 2026.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Block Grant,PA2

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
Block Grant	\$ 2,822,164.00	\$ 2,822,164.00
PA2	\$ 2,271,700.00	\$ 2,271,700.00
<b>Total Revenue</b>	<b>\$ 5,093,864.00</b>	<b>\$ 5,093,864.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: Multiple

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

**James White**

**Stacie Durant**

Signed: Monday, October 6, 2025

Signed: Friday, October 3, 2025



## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

- ☐ Approved
- ☐ Rejected – BA#26-12 (Revised) Substance Use Disorder (SUD) Treatment Provider Network FY26 Michigan Certification Board for Addiction Professionals (MCBAP) Test Preparation was deferred to the November 19, 2025 Full Board Meeting.
- ☐ Modified as follows:

- ☐ Tabled as follows:

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Executive Director -initial here:\_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 26-12R1 Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: FY26 Substance Use Disorder Treatment Provider Allocations

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/10/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 5,093,864.00 Previous Fiscal Year: \$ 6,468,023.00

Program Type: Continuation

Projected Number Served- Year 1: 15,500 Persons Served (previous fiscal year): 15,000

Date Contract First Initiated: 10/1/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**The SUD Department is requesting approval to contract for the delivery of Substance Use Disorder Treatment Services for the 2026 fiscal year with a total budget not to exceed \$5,093,864.**

**At the September board meeting the Full Board requested that SUD Treatment Provider, Mariner 's Inn, be separated and brought back to be considered separately in October.**

Treatment services will be funded with Federal Block Grant dollars (\$2,822,164) and PA2 funds (\$2,271,700), together totaling \$5,093,864.

The SUD Treatment, Women's Specialty Services (WSS) and State Disability Assistance (SDA) block grant for claims-based activity

based on medical necessity and is included in the overall provider network board action therefore the below amounts do not reflect the entire SUD treatment, SDA and WSS grant allocation from MDHHS.

Treatment programs and amounts are summarized below:

### **Block Grant Funds (\$2,822,164)**

- Women's Specialty Services: \$665,000
- SOR IV Treatment: \$1,463,295
- Opioid Settlement Healing and Recovery Community Engagement & Infrastructure: \$30,435
- Opioid Settlement Recovery Incentives Infrastructure: \$85,000
- Opioid Settlement Alcohol Use Disorder Program: \$569,739

### **PA2 Funds (\$2,271,700)**

The Substance Use Disorder Department offers a range of services to support individuals on their journey to recovery. From withdrawal management to outpatient services, including FDA approved **Medication Assisted Treatment**. SUD programs include residential services, intensive outpatient, dual diagnosis day treatment, case management, recovery housing, early intervention services, relapse prevention, peer recovery services, intensive wraparound program, communicable disease program, and healthy outreach.

Additionally, we organize events including the Opioid Summit, Faith-Based Conference, Recovery Walk, Women and Men's Annual Conferences along with providing Narcan, Yoga and communicable disease prevention services

**The Detroit Wayne Integrated Health Network has the discretion to distribute these funds amongst service providers based on utilization without further board approval, provided the total does**

not exceed the approved budget of \$5,093,864 for the fiscal year ending September 30, 2026.

Outstanding Quality Issues (Y/N)? Y If yes, please describe:

85% of providers audited have quality issues. 17% of those providers on a CAP scored below 80%. The current network average score is 87%

Source of Funds: Block Grant,PA2

Fee for Service (Y/N): Y

Revenue	FY 25/26	Annualized
Block Grant	\$ 2,822,164.00	\$ 2,822,164.00
PA2	\$ 2,271,700.00	\$ 2,271,700.00
<b>Total Revenue</b>	<b>\$ 5,093,864.00</b>	<b>\$ 5,093,864.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

James White

Dhannetta Brown on behalf of S

Signed: Wednesday, October 8, 2025

Signed: Wednesday, October 8, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

- ☐ Approved
- ☐ Rejected – BA#26-12 (Revision 1) Substance Use Disorder (SUD) Treatment Provider Network FY2026 was deferred to the November 19, 2025 Full Board Meeting.
- ☐ Modified as follows:

- ☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
BOARD ACTION**

Board Action Number: 26-13R Revised: Y Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: FY26 Substance Use Disorder Prevention Provider Allocations

Address where services are provided: 'None'

Presented to Program Compliance Committee at its meeting on: 9/10/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 6,408,313.00 Previous Fiscal Year: \$ 6,491,183.00

Program Type: Continuation

Projected Number Served- Year 1: 35,000 Persons Served (previous fiscal year): 35000

Date Contract First Initiated: 10/1/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

**DWUHN is requesting to contract for the fiscal year 2026 for an amount not to exceed \$6,408,313 for the delivery of Substance Use Disorder prevention services.**

**At the September board meeting the Full Board requested that SUD Prevention providers, Mariner's Inn and Chance for Life, be separated and brought back to be considered separately in October.**

The following prevention programs have been granted funding from MDHHS for fiscal year 2026:

**Block Grant - \$3,366,315**

- SUD Prevention Services: \$2,777,502
- Gambling Prevention: \$173,913
- SOR IV: \$350,000
- Tobacco Prevention: \$4,000
- Opioid Settlement: \$60,900

## **PA2 - \$3,041,998**

The prevention services are funded with \$3,366,315 of Federal Block Grant dollars and \$3,041,998 of PA2 funding totaling in \$6,408,313.

DWIHN SUD Prevention network will engage in one or more of the 6 CSAP Primary Strategies: seamless Information Dissemination throughout all strategies; offering Alternatives and Community-Based services to foster prevention-prepared communities; conducting capacity-building education and direct services; advocating for environmental change; and streamlining problem identification and referral mechanisms. Moreover, we aim to bolster school-based programming, leveraging peer-to-peer pro-social services, elevating public awareness, and mobilizing communities to counter alcohol, tobacco, and other drug-related issues. This includes advocating for environmental and legislative changes to mitigate underage and alcohol-related activities' **consequences**.

To address the opioid crisis, state opioid response programs will benefit from MDHHS funding, focusing on evidence-based practices, overdose education, naloxone distribution, harm reduction, and peer outreach connections.

**DWIHN has the discretion to reallocate the dollars within funding sources among the providers without board approval based upon utilization up to an amount not to exceed \$6,408,313 for the fiscal year ending September 30, 2026.**

Outstanding Quality Issues (Y/N)? Y If yes, please describe:

Seven prevention providers were placed on a Program CAP for FY2025 with an average score of 90.64%

Source of Funds: Block Grant,PA2

Fee for Service (Y/N): N

Revenue	FY 25/26	Annualized
Block Grant	\$ 3,366,315.00	\$ 3,366,315.00
PA2	\$ 3,041,998.00	\$ 3,041,998.00
<b>Total Revenue</b>	<b>\$ 6,408,313.00</b>	<b>\$ 6,408,313.00</b>

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)?

Approved for Submittal to Board:

James White, Chief Executive Officer

Stacie Durant, Vice President of Finance

Signature/Date:

Signature/Date:

James White

Dhannetta Brown on behalf of St

Signed: Wednesday, October 8, 2025

Signed: Wednesday, October 8, 2025



## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

- ☐ Approved
- ☐ Rejected – BA#26-13 (Revised) Substance Use Disorder (SUD) Prevention Provider Network FY2026 was deferred to the November 19, 2025 Full Board Meeting.
- ☐ Modified as follows:
  
- ☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date

## DETROIT WAYNE INTEGRATED HEALTH NETWORK BOARD ACTION

Board Action Number: 26-14R Revised: N Requisition Number:

Presented to Full Board at its Meeting on: 10/15/2025

Name of Provider: DWIHN Provider Network - see attached list

Contract Title: Provider Network System FY 25/26

Address where services are provided: Service Provider List Attached

Presented to Program Compliance Committee at its meeting on: 10/8/2025

Proposed Contract Term: 10/1/2025 to 9/30/2026

Amount of Contract: \$ 837,791,038.00 Previous Fiscal Year: \$ 934,583,332.00

Program Type: Continuation

Projected Number Served- Year 1: 77,000 Persons Served (previous fiscal year): 75,943

Date Contract First Initiated: 10/1/2025

Provider Impaneled (Y/N)? Y

Program Description Summary: Provide brief description of services provided and target population. If propose contract is a modification, state reason and impact of change (positive and/or negative).

Detroit Wayne Integrated Health Network (DWIHN) is requesting approval for the addition of the following 5 providers to the DWIHN provider network for the fiscal year ending September 30, 2026 as outlined below. Note: Total amount of Board Action remains the same not to exceed amount of \$837,791,038 for FY 2026.

### **Residential Providers:**

#### **1. Legacy Family Homes**

(Credentialed 9/25/2025 for Community Living Support)

#### **2. 3D Hearts Residential Care Homes**

(Credentialed 9/25/2025 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

#### **3. Ella's AFC Homes LLC**

(Credentialed 9/25/2025 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

#### **4. Lee Health Systems LLC**

(Credentialed 9/25/2025 for Personal Care in Licensed Specialized Residential Setting; Community Living Support)

**Outpatient Providers (existing):**

1. **Mariner's Inn** (Credentialed 7/9/2024 SUD and Non-Emergency Transportation Contract - Effective 10/1/25)
2. **God's Speed** (Credentialed 1/30/2024 Non-Emergency Transportation Contract - Effective 10/1/25)

**SUD Provider:**

1. **Real Solutions** (Credentialed 08/14/2025 for Relapse Prevention/Peer Recovery, Intensive Wraparound)

Board approval will allow for the continued delivery of behavioral health services for individuals with: Adults with Serious Mental Illness, Intellectual/Developmental Disability, Serious Emotional Disturbance and Co-Occurring Disorders.

The services include the full array behavioral health services per the PIHP and CMHSP contracts. **The amounts listed for each provider are estimated based on prior year activity and are subject to change.**

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Outstanding Quality Issues (Y/N)? N If yes, please describe:

Source of Funds: Multiple

Fee for Service (Y/N): Y

Revenue	FY 25/26	Annualized
Multiple	\$ 837,791,038.00	\$ 837,791,038.00
	\$	\$
<b>Total Revenue</b>	\$	\$

Recommendation for contract (Continue/Modify/Discontinue): Continue

Type of contract (Business/Clinical): Clinical

ACCOUNT NUMBER: MULTIPLE

In Budget (Y/N)? Y

Approved for Submittal to Board:

James White, Chief Executive Officer

Signature/Date:

James White

Signed: Monday, October 6, 2025

Stacie Durant, Vice President of Finance

Signature/Date:

Stacie Durant

Signed: Friday, October 3, 2025

## Board Action Taken

The following Action was taken by the Full Board on the 15<sup>th</sup> day of October, 2025.

- ☐ Approved
- ☐ Rejected – BA#26-14 (Revised) Detroit Wayne Integrated Health Network Provider Network System FY2026 was deferred to the November 19, 2025 Full Board Meeting.
- ☐ Modified as follows:
  
- ☐ Tabled as follows:

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Executive Director -initial here: \_\_\_\_\_

*Lillian M. Blackshire*

10/15/2025

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Board Liaison Signature

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Date



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
FULL BOARD MEETING  
Meeting Minutes  
Wednesday, September 17, 2025  
1:00 p.m.**

**BOARD MEMBERS PRESENT**

Jonathan C. Kinloch, Vice Chairperson  
Dora Brown, Treasurer  
Eva Garza Dewaelsche, Secretary  
Angelo Glenn

Kevin McNamara  
Bernard Parker  
Kenya Ruth

**BOARD MEMBERS ATTENDING VIRTUALLY:** Ms. Karima Bentounsi

**BOARD MEMBERS EXCUSED:** Ms. Angela Bullock; Dr. Lynne Carter; Mr. William Phillips and Dr. Cynthia Tauog, Board Chair

**SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING VIRTUALLY:**  
Mr. Thomas Adams, Chair

**GUEST(S):** None

**CALL TO ORDER**

The Board Vice Chairperson and Acting Chair, Commissioner Kinloch welcomed and thanked everyone for attending the meeting both in person and virtually. He noted that he would be chairing the meeting until the arrival of the Board Chair, Dr. Tauog. The meeting was called to order at 1:07 p.m. A roll call was requested.

**ROLL CALL**

Roll call was taken by the Board Secretary, Ms. E. Garza Dewaelsche and a quorum was not present.

**APPROVAL OF THE AGENDA**

The Board Vice Chairperson and Acting Chair Commissioner Kinloch noted that, as a quorum was not present, the board would receive items on the agenda as informational items; any action items would be deferred until a quorum is established.

**MOMENT OF SILENCE**

The Board Vice Chairperson and Acting Chairperson, Commissioner Kinloch called for a moment of silence. A moment of Silence was taken.

**APPROVAL OF BOARD MINUTES**

The Vice Chairperson and Acting Chair, Commissioner Kinloch, called for a motion on the Board minutes from the Full Board Annual meeting of August 20, 2025. There was no quorum present, and the minutes would be deferred until a quorum was present.

## **RECEIVE AND FILE**

The approved minutes from the Finance Committee meeting of August 6, 2025 and the Program Compliance Committee meeting of August 13, 2025 were deferred until a quorum was present.

## **ANNOUNCEMENTS**

### Network Announcements

Ms. D. Clark, Director of Communications, reported that the Walk a Mile Rally was taking place in Lansing today, hundreds of our members are there to support the need for more mental health resources, more funding, and to raise awareness. The NAMI Walks Michigan event would be held on Saturday, September 20<sup>th</sup>, 2025, at the University of Detroit Mercy, located at 4001 W. McNichols Road, Detroit, Michigan, beginning at 9:00 a.m. Board members were invited to join the DWIHN Walk Team. Fifty of our members will be attending the event.

Mr. Thomas Adams, SUD Oversight Policy Board Chair and CEO of Chance for Life, was congratulated on receiving the President Biden Lifetime Achievement Award yesterday. Mr. Adams provided brief remarks and thanked many for their support, as well as DWIHN for allowing him to participate and for having faith in him.

The record reflects that Ms. Ruth joined the Full Board meeting.

### Board Announcements

Board Vice Chairperson and Acting Chair Commissioner Kinloch called for Board Announcements. Commissioner Kinloch, on behalf of the Board of Directors, extended belated well wishes to Mr. Kevin McNamara for his August birthday and to himself for his September birthday. He also wished all September folks birthday greetings. Ms. Ruth wished Ms. S. Davis, Executive Assistant, a happy birthday as well and thanked her for all her hard work. There were no further board announcements.

## **BOARD COMMITTEE REPORTS**

### Board Chair Report

The Vice Chairperson and Acting Chair, Commissioner Kinloch, provided a verbal report. It was reported that the Metro Region meeting was held on Thursday, August 21<sup>st</sup> 2025. The meeting was hosted by Macomb and was a hybrid meeting with dinner taking place at the Oakland County Health Network building. He attended the meeting in person; information was shared regarding the CMHAM plans for the rebid, concerns were addressed. There were several board and staff members attending the meeting virtually, and Mr. White provided a report on the activities occurring at DWIHN at this meeting and during his report he will provide updates as they relate to the current state of the RFP and the actions the organization is taking.

The National Council for Mental Wellbeing Hill Day in Washington, DC, is scheduled for October 7th and 8th, 2025. Commissioner Kinloch and Ms. Ruth are scheduled to attend the conference.

The Community Mental Health Association of Michigan (CMHAM) Annual Fall Conference is scheduled for Grand Traverse in October, and several board members will be attending. It was reported that Dr. Carter, Ms. Ruth, Mr. Parker, Mr. Phillips, Ms. Bullock and Commissioner Kinloch have expressed interest in attending.

The National Council for Mental Wellbeing, NatCon26, will be held in Denver, Colorado, at the Colorado Convention Center, April 27th – 29th, 2026. There are three board members that have expressed interest in attending this conference.

The Mackinac Policy Conference is in May 2026. It was noted that five board members are scheduled to attend the conference, along with Mr. White, CEO, Mr. Singla, Deputy CEO, and Ms. Blackwell, VP of Government Affairs, all are registered to attend. Mr. T. Adams, Chair of the SUD Oversight Policy Board is also scheduled to attend the conference.

#### Executive Committee

The Vice Chairperson and Acting Chair, Commissioner Kinloch, provided a verbal report for the Executive Committee. It was reported that Detroit Wayne Integrated Health Network will host the next Metro Region meeting.

The Board Study Session is also scheduled for October or November. The Vice Chairperson and Acting Chair noted that the Board Study Session and the Metro Region meeting would be deferred to the Chair.

Commissioner Kinloch, Vice Chairperson and Acting Chair, called for the Finance Committee report.

#### Finance Committee

Mr. K. McNamara, Vice Chairperson of the Finance Committee, provided a verbal report. It was reported that the Finance Committee met on Wednesday, September 3, 2025. There was discussion regarding the PIHP rebid, along with a number of “what ifs”. It was noted the CCBHC Medicaid base amount deducted from our budget was more than the amount budgeted. There will be no reduction in services. The CCBHC’s will be paid directly from the state. There was still unknown information regarding the Big Beautiful Bill. The committee also moved for approval of the Full Board the ECHO study, which is done by Wayne State University. There was no further discussion. The report of the Finance Committee was received and filed.

The Board Vice Chairperson, and Acting Chair Commissioner Kinloch called for the report of the Program Compliance Committee.

#### Program Compliance Committee

Commissioner Jonathan C. Kinloch, Chair of the Program Compliance Committee, provided a verbal report. It was reported that the Program Compliance Committee met on Wednesday, September 10, 2025. The committee received follow-up items from Substance Use Disorder Initiatives on the CHESSE Recovery App Pilot Program. The reports of the Chief Medical Officer and the Corporate Compliance VP were deferred to the October 8<sup>th</sup> Program Compliance Committee meeting. Quarterly reports and Department overviews were received from Autism Services, Children’s Initiatives, Outpatient Clinic Services, Customer Service, and Integrated Health Care. Department Overviews and Responsibilities were received from Innovation and Community Engagement and Managed Care Operations on Housing. Important information on available resources for those who may be unhoused or in need of shelter was provided to the committee, and the committee requested that the department share an electronic copy of the flyer with the board. The committee received a brief report from the Associate VP of Clinical Operations. The committee reviewed and moved for Full Board approval two board actions under Unfinished Business and 13 board actions under New Business. There was no further discussion. The Program Compliance Committee's report was received and filed.



The Vice Chairperson and Acting Chair, Commissioner Kinloch called for the report of the Recipient Rights Advisory Committee.

#### Recipient Rights Advisory Committee

Ms. Ruth, Committee Chair, Recipient Rights Advisory Committee (RRAC) noted that the Recipient Rights Advisory Committee did not meet during the month of September. The next meeting is scheduled for November 14, 2025.

The Vice Chairperson and Acting Chair, Commissioner Kinloch called for the Policy/Bylaw Committee report.

#### Policy/Bylaw Committee

Mr. Parker, Committee Vice Chairperson, reported on behalf of the Chair, Mr. Phillips. It was reported that the Policy/Bylaw Committee met on Wednesday, September 10, 2025 following the Program Compliance Committee meeting. There were three items on the agenda. None of them moved forward to the board. There was a discussion on the Consent Agenda. We have requested more information from legal on the Consent Agenda, and the Delegation of Authority Policy. The last item was compensation for the board that was deferred to our next meeting. Discussion ensued regarding the Delegation of Authority Policy, and it was noted that there were a couple of things in there that needed to be corrected, and we are waiting for research and items from legal and it did not move forward. Ms. Turner, VP of Legal Affairs, noted that the Delegation of Policy was included in the packet so the Board could understand which policies are delegated to the Board and remain under the Board's authority and which policies the board has delegated to the CEO. It was also noted that at the previous Bylaws committee, there was a request for a full list of all of the organization's policies, so that policy was an information item based on a previous report from the committee and no action was required.

The record reflects that Ms. Brown has joined the meeting, and a quorum is now present.

#### **APPROVAL OF THE AGENDA**

The Board Vice Chairperson and Acting Chair Commissioner Kinloch noted that a quorum was present and called for a motion to approve the agenda. **It was moved by Mr. Parker and supported by Mr. Glenn approval of the agenda.** There was no further discussion. **Motion carried.**

#### **APPROVAL OF BOARD MINUTES**

The Vice Chairperson and Acting Chair, Commissioner Kinloch, called for a motion on the Board minutes from the Full Board Annual meeting of August 20, 2025. **It was moved by Mr. Parker and supported by Mr. Glenn approval of the Board minutes from the meeting of August 20, 2025.** There was no further discussion. **Motion carried.**

#### **RECEIVE AND FILE**

The approved minutes from the Finance Committee meeting of August 6, 2025 and the Program Compliance Committee meeting of August 13, 2025 were received and filed.

#### **SUBSTANCE USE DISORDER (SUD) OVERSIGHT POLICY BOARD REPORT**

Mr. Adams, SUD Oversight Policy Board Chair, reported that the SUD Oversight Policy Board met on Monday, September 15, 2025. There was no quorum present. A presentation was provided by Youth Connection on the Prescription Take Back Box initiative. There was one board action on the Michigan

Certification Board of Addiction Professionals Certification that was moved to Full Board without a recommendation from the SUD Oversight Policy Board. There was no further discussion. The report of the Substance Use Disorder Oversight Policy Board was received and filed.

The Vice Chairperson and Acting Chair, Commissioner Kinloch, called for Unfinished Business and noted that the Board actions would be moved as a bundle and a motion would be taken after discussion. A report would be provided individually on each recommendation. **X. Unfinished Business which would include items A. BA#21-29 (Revision 4) – Outfront Media Inc. Billboard Management Services B. BA#22-39 (Revision 4) Floyd Allen-Floyd E. Allen & Associates, PC C. BA#23-18 (Revision 3) – Virtual Chief Information Security Officer Continued Services D. BA#23-25 (Revision 3) Westcomm Inc. (Social Media Management) E. BA#23-67 (Revision 2) – TTEC Phone System Support Service Agreement Addendum – Call Center and Business Phone Systems F. BA#25-18 (Revised) Children’s Services Health Quality Initiative and G. BA#25-24 (Revision 5) – Autism Providers FY 25.**

### **Unfinished Business**

#### **Staff Recommendations:**

**A. Board Action #21-29 (Revision 4) – Outfront Media Billboard Management Services.** Ms. D. Clark, Director of Communications, presented. The Communications Department is requesting approval of \$20,700 and a two-month extension of the current contract with Outfront Media, for the period October 6 - November 30, 2025, to continue Billboard Management services until a new contract is presented for board approval. This will allow DWIHN and Outfront Media to continue to create high-quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children’s and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more. The messaging on these outdoor billboards is seen by thousands of people every day. Board approval is requested for an extension through November 30, 2025 for an additional amount of \$20,700, bringing the total contract amount not to exceed \$1,043,301. Discussion ensued regarding an analysis being done to determine the impact of Outfront and if there was any data that could be provided to the board. It was noted that additional information is available and will be provided at the October meeting in the Communications Report.

**B. BA #22-39 (Revision 4) – Floyd Allen-Floyd E. Allen & Associates, PC** The Detroit Wayne Integrated Health Network (DWIHN) is requesting a revision of the existing Agreement between DWIHN and the Allen Law Group. The current term is ending on September 30, 2025. As such, the requested revision will add \$75,000 to the current fiscal year (FY2025) to cover costs that fell outside of the flat fee, bringing the total 4-year contract to an amount not to exceed \$920,000. The Allen Law Group has a unique understanding of DWIHN’s business and provides expertise in employment law, labor negotiations, and other projects as assigned. In addition to transactional legal matters, ALG continues to assist in matters related to standing up the Crisis Centers, providing litigation and arbitration support as needed, Labor negotiation s, employment matters, etc. ALG has supplemented the Legal Department in large part under a monthly flat rate fee for non-litigation matters (litigation and arbitration are billed hourly). ALG has provided DWIHN with access to at least two (2) attorneys under this Agreement. Discussion ensued regarding the set rate for Floyd Allen and if the agreement had changed. It was noted the agreement has not changed; we remain under the flat rate fee for non-litigation or quasi-litigation matters. That allows us to control the cost of the contract and there is no way for us to contemplate it, and it would be difficult to have a firm to agree to an unknown world that would include litigation, at least not for a reasonable cost. Litigation is always billed hourly, and it is billed hourly under this agreement. Ms. Ruth noted for the record that she felt like this contract has been growing since 21/22 and it continues to grow. She believes she was told a set

amount, and we have a full staff, and she has respect for the legal team and this is no reflection on them. There was no further discussion.

**C. Board Action #23-18 (Revision 3) – Global Solutions Group Inc., Third Extension for Virtual Chief Information Security Officer Continued Services.** Mr. K. Frambro, VP of IT reporting. DWIHN is requesting approval to exercise the third of three one-year renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year from October 1, 2025 through September 30, 2026, with a FY 2025 cost not to exceed \$124,888 and a total contract cost not to exceed \$499,552. This would be the final extension of the original contract. There was no further discussion.

**D. Board Action #23-25 (Revision 3) – Westcomm Inc. Social Media Management Services.** Ms. D. Clark, VP of Communications, presented. DWIHN Administration is requesting approval to exercise the third and final contract renewal option with Westcomm, Inc., for Social Media Management Services. In July 2022, an RFP 2022-007 process began in which Westcomm was chosen over four other qualified companies and awarded a one-year contract, with three one-year renewal options for a total amount not to exceed \$98,700 annually. This request is for approval of the third year of the three-year renewal option, with an amount not to exceed \$98,700 for the 12-month period ending September 30, 2026. Exercising this option will bring the total contract amount not to exceed \$394,800 for the period 10/1/2022 - 9/30/2026. The partnership includes social media management services, including creating engaging and relevant content at least 3-5 times per week on various and appropriate channels, including Facebook, Instagram, Twitter, LinkedIn, Snapchat, and TikTok. Westcomm Inc. also manages and creates paid search and display ads to reach target audiences, including a younger demographic. Ms. Ruth noted this contract was very controversial and that she was the advocate for our young people, and there was no proper representation when it came to our young people, as their main handle was Instagram. In 2022 we had about 1500 Social Media followers, and to date we have 4890. We have 125,000 constituents and we do not have 10% of the followers. She was going to continue to advocate and would be voting no. She also felt the contract should be terminated because it has been nothing but a failure for our young people. The board should take responsibility for ending this contract and issuing a new RFP. The Acting Chair noted that in committee, it was understood that the board was to receive a 6-month report from WestComm to determine if they had made some real improvements on the Social media, and there would be consideration given to terminating the contract. Discussion ensued regarding the 24 months that WestComm has had and that they have filled out an RFP and why would we allow them six more months to fail and then force the CEO to terminate their contract, we should stand in front of the CEO at some point. There was no further discussion.

**E. Board Action #23-67 (Revision 2) – TTEC Government Solutions LLC Phone System Support Service Agreement Addendum.** Mr. K. Frambro, VP of Information Technology, presented. This board action is requesting DWIHN to execute an addendum to change the DWIHN Support Plan with TTEC from Genesys Cloud Premier Support to Curround CX Plus Support. This change will be implemented on 9/1/25 and does not impact the current contract, costs, or terms of service. There was no further discussion.

**F. BA #25-18 (Revised) – Children’s Services Health Quality Initiative** – Staff requesting board approval for a 60-day extension of the Children Services Health Quality Initiative for the time range of 10/1/25 through 11/30/25 to account for the results of the 2026-020 School Based Health Quality Initiative Request for Proposal (RFP) and the 2026-022 Integrated Pediatric Program RFP. The two-month FY 26 extension contract in the amount not to exceed \$629,997.00 will provide funding for the new Health Quality Initiative in accordance with 45 CFR 158.150. This amount (\$629,997.00) is 60 days of the total budget allocation of \$3,780,000.00. ***School Success Initiative (School-Based Healthcare Quality Initiative)***, funding of \$496,665.00 will cover the 60-day extension for FY 26 out of the total \$2,980,000.00 budget. Funding will be distributed to the 11 CMH Providers

(listed in the board action) delivering the services. ***School Enrichment Program (formerly GOAL Line), Community Education Commission*** to receive \$91,666.00 to cover the 60-day extension for FY 26 out of the total \$550,000.00 budget for the School Enrichment Program. The purpose is to increase access to behavioral health and social-emotional support through its enrichment programming at the Northwest Activities Center (NWAC) during the school year as well as the summer. ***Integrated Pediatric Program (formerly Integrated Infant Mental Health Program)*** – Starfish is to receive \$41,666.00 to cover the 60-day extension for FY 26 out of the total \$250,000.00 budget for the Integrated Pediatric Program. The goal is to encourage and facilitate the integration of behavioral health and physical health within the service delivery system. There was no further discussion.

**G. BA #25-24 (Revised 5) – Autism Providers FY 25** – Staff requesting board approval for a 60-day extension of the Autism Evaluator Providers for the time range of 10/1/25 through 11/30/25 to account for the results of the 2026-019 Autism Independent Evaluation Request for Proposal (RFP). The FY 26 extension contract is not to exceed \$446,669.00. The \$446,669.00 represents 60 days of the total budget allocation of \$2,680,014.00. The three Independent Evaluation Autism Providers to receive the 60-day extension are Social Care Administrators (DBA) McCrory Center); Sprout Evaluation Center; and The Children’s Center of Wayne County all are listed in the board action. There was no further discussion.

**It was moved by Ms. Garza Dewaelsche and supported by Mr. Glenn approval of item X. Unfinished Business, which included items A. BA#21-29 (Revision 4) – Outfront Media Inc. Billboard Management Services B. BA#22-39 (Revision 4) Floyd Allen-Floyd E. Allen & Associates, PCC. BA#23-18 (Revision 3) – Virtual Chief Information Security Officer Continued Services D. BA#23-25 (Revision 3) Westcomm Inc. (Social Media Management) E. BA#23-67 (Revision 2) – TTEC Phone System Support Service Agreement Addendum – Call Center and Business Phone Systems F. BA#25-18 (Revised) Children’s Services Health Quality Initiative and G. BA#25-24 (Revision 5) – Autism Providers FY 25.** Discussion ensued regarding BA#23-25 (Revision 3) Westcomm Inc. Ms. Brown noted that she did agree that WestComm has been a failure. The CEO and the Communications department have informed us that they would like to continue with this contract and, if necessary, exercise a 30-day out clause in the contract. They have also taken steps to aggressively reshape the Communications department. She is in support of the new CEO and the things that he has attempted to do with Communications; his efforts are worth an opportunity, and she was in support of the recommendation. Mr. McNamara noted that he liked the idea of the 30 day out; he understood the 6 months, but he really wanted to give our management the opportunity to go to WestComm and let them know that they have been messing up. He was voting against it. Mr. White noted that in his assessment WestComm has never been given direction on what we are looking for and the 6 months will give us an opportunity to give them that direction and see how they respond to it. They have been allowed to independently act. There is a new director, she has the charge and understands the expectations and that everything has to be measurable in order for us to keep it. There has already been change in the department and we will continue to move forward. **Motion carried with Ms. Ruth voting Nay on BA#21-29 (Revision 4) Outfront Media Inc. Billboard Management Services; BA#22-39 (Revision 4) Floyd Allen-Floyd E. Allen & Associates, PC; and BA#23-25 (Revision 3) Westcomm Inc. (Social Media Management); Mr. McNamara voting Nay on BA#23-25 (Revision 3) Westcomm Inc. (Social Media Management) and Ms. Ruth abstaining from**

**BA#25-18 (Revised) Children’s Services Health Quality Initiative and BA#25-24 (Revision 5) Autism Providers FY25 because of involvement with grants.**

The Corporate Compliance Officer, Ms. S. Jackson, noted that if you are abstaining, it is due to a financial interest in those items that you are abstaining from.

The Vice Chairperson and Acting Chair Commissioner Kinloch called for New Business and noted that the Board actions would be bundled and a motion would be taken after discussion. **XI. New Business would include items** A. BA#26-01 – Multicultural Programs FY26, B. BA#26-02 Detroit Wayne Integrated Health Network FY2026 Operating Budget; C. BA#26-06 Michigan Rehabilitation Services (MRS) FY2026; D. BA#26-08 Professional Liability Insurance – Long Insurance Services, LLC; E. BA#26-09 Behavioral Health Homes FY2026; F. BA#26-10- Substance Use Disorder (SUD) Health Homes FY2026; G. BA#26-12 Substance Use Disorder (SUD) Treatment Provider Network FY2026; H. BA#26-13- Substance Use Disorder (SUD) Prevention Provider Network FY2026; I. BA#26-14 – Detroit Wayne Integrated Health Network Provider Network System FY2026; J. BA#26-16 Adult and Children Crisis Intervention Services, PAR FY2026; K. BA#26-17 – Adult and Children Crisis Intervention Services FY2026; L. BA#26-18 WIT DWC Contract FY2026; M. BA#26-19 Comprehensive Services for Behavioral Health (CBH) FY2026; N. BA#26-20-Wayne State University ECHO Survey; O. BA#26-21 Autism Providers FY2026; P. BA#26-24 CLS Training FY2026; Q. BA#26-25 The Allen Law Group, PC – Floyd E. Allen & Associates, PC; R. BA#26-26 – PIHP – Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network-Michigan Department of Community Health.

**New Business**

**Staff Recommendations**

- A. BA #26-01 – Multicultural Programs FY 26** – Staff requesting board approval of the memorandums of understanding between the Community Mental Health Association of Michigan (CMHAM), the Michigan Department of Health and Human Services (MDHHS), and the Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN), Peer Navigator, Navigator Assistant, and the Multicultural Integration Providers formerly known as the Multicultural Programs. The Multicultural Integration vendors were selected through MDHHS to provide services for the “Priority Population” who were identified as high risk. The total multicultural allocation is \$570,630.00, of which \$536,771.00 will be granted to subrecipients and \$33,859.00 retained by DWIHN to cover indirect costs.
- B. Board Action #26-02 – FY 2026 DWIHN Operating Budget.** Ms. M. Haner, Budget Administrator, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval of the FY 2026 Operating Budget in the amount not to exceed \$1,196,148,937. The FY 2026 Operating Budget consists of the following revenue: \$913,681,798 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, and HRA; \$128,145,664 - Healthy MI Plan and HRA; \$3,138,061 - MI Health Link; \$21,460,901 - State General Funds; \$23,486,447 - Wayne County Local Match Funds and PBIP; \$5,313,698 - County PA2 Funds; \$54,560,198 - State Grants (MDHHS/ MDHHS SUD, OBRA); \$24,253,503 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA); \$774,875 - Local Grants; \$6,260,000 - Interest Income; \$40,000 - Miscellaneous Revenue; \$15,033,792 - Medicaid/ Local Reserves.
- C. BA #26-06 – Michigan Rehabilitation Services (MRS) FY 26** – Staff requesting board approval for a one-year contract for the fiscal year ending, September 30, 2026, for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) in the amount not to exceed \$443,565.00. The agreement was established in 1994 to increase member access to MRS, thereby enabling members to become employed and self-sufficient.

DWIHN funding of \$443,565.00, combined with MRS ICTA Federal Share revenue of \$1,199,268.00, brings the program total revenue to \$1,642,833.00 for Wayne County.

- D. Board Action #26-08 – Long Insurance Services LLC for Cyber/Privacy Breach Insurance.** Ms. M Gray, Associate VP of Legal Services, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a contract between DWIHN and Long Insurance Services for Cyber/Privacy Breach Insurance. Long Insurance Services is the Broker and will bind insurance through Coalition Insurance Solutions, Inc. The policy provides primary coverage in the amount of \$10,000,000 in the aggregate and \$10,000,000 per occurrence, with a \$100,000 deductible. The contract, if approved, will not exceed \$168,415.25 and will have a contract term of October 1, 2025, through October 1, 2026.
- E. BA #26-09 – Behavioral Health Homes (BHH) FY 26** – Staff requesting board approval for continuation of Behavioral Health Home (BHH) Services in Wayne County with the providers listed in the board action. The providers submitted a BHH certification packet, which DWIHN developed in consultation with the National Council of Mental Wellbeing. The certifications were reviewed and approved by DWIHN's Health Home Director. The certifications outline the providers' ability to meet BHH organizational and program requirements. The amount listed for each provider is estimated based on prior year activity and is subject to change. The total amount for FY 26 is approximately \$2,044,480.00.
- F. BA #26-10 – Substance Use Disorder (SUD) Health Homes FY 26** – Staff requesting board approval to renew and continue the SUD Health Home Statement of Work with the providers listed in the board action to continue SUD Health Home (SUDHH) Services in Wayne County. The amount listed for each provider is an estimate based on prior year activity and is subject to change. The amount for FY 26 approximates \$1,721,216.00.
- G. BA #26-12 – Substance Use Disorder (SUD) Treatment Providers Network FY 26** – Staff requesting board approval to contract for the delivery of SUD Treatment Services for FY 26 with a total budget not to exceed \$5,093,864.00. Treatment services will be funded with Federal Block Grant dollars (\$2,822,164.00) and PA2 funds (\$2,271,700.00), together totaling \$5,093,864.00. The SUD Treatment, Women's Specialty Services (WSS), and State Disability Assistance (SDA) block grant for claims-based activity based on medical necessity and is included in the overall provider network board action; therefore, the amount listed does not reflect the entire SUD treatment, SDA, and WSS grant allocation from MDHHS.
- H. BA #26-13 – Substance Use Disorder (SUD) Prevention Providers Network FY 26** – Staff requesting board approval to contract for FY 26 for an amount not to exceed \$6,408,313.00 for the delivery of SUD Prevention Services. Prevention services will be funded with Federal Block Grant dollars (\$3,366,315.00) and PA2 funds (\$3,041,998.00), together totaling \$6,408,313.00. DWIHN SUD Prevention Network will engage in one or more of the six (6) CSAP Primary Strategies listed in the board action. To address the opioid crisis, state opioid response programs will benefit from MDHHS funding, focusing on evidence-based practices, overdose education, naloxone distribution, harm reduction, and peer outreach connections.
- I. BA #26-14 – DWIHN Provider Network System FY 26** – Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2026, for the amount not to exceed \$837,791,038.00. Board approval will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness (SMI), Intellectual/Developmental Disability (I/DD), Serious Emotional Disturbance (SED), and Co-Occurring Disorders.
- J. BA #26-16 – Adult and Children Crisis Intervention Services, PAR FY 26** – Staff requesting board approval for a six-month continuation through March 31, 2026, of the contracts with Hegira Health, Inc., Community Outreach for Psychiatric Emergencies (COPE), New Oakland Family Centers, and The Guidance Center in the amount not to exceed \$2,670,084.00 to continue with the provision of Crisis Intervention Services. The contract is fee-for-service; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the Crisis Continuum of Care RFP, this board action is requesting approval for the provision of Pre-Admission Review (PAR) services for adults and children.

- K. **BA #26-17 – Adult and Children Crisis Intervention Services FY 26** – Staff requesting board approval for a continuation of the contracts with Hegira Health, Inc. – Community Outreach for Psychiatric Emergencies (COPE), New Oakland Family Centers, Safehaus, Inc., and Team Wellness Center (TWC) in the total amount not to exceed \$8,905,000.00 for the fiscal year ending September 30, 2026, to continue with the provision of Crisis Intervention Services. The contract is fee-for-service; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the Crisis Continuum of Care RFP, this board action is requesting approval for the provision of Intensive Crisis Stabilization Services (ICS) for adults and children, the provision of Crisis Stabilization Unit (CSU) services for adults, Crisis Residential Unit (CRU) services for children, and the provision of Pre-Admission Review (PAR) services for adults.
- L. **BA #26-18 – WIT DWC Contract FY 26** – Staff requesting board approval of a Comparable Source between the Detroit Wayne Integrated Health Network (DWIHN) and WIT, a software development company located at 900 Tower Dr., Troy, MI. WIT has provided these supports for the Wayne County Network for nearly 20 years through the primary operations software package for the operations of Detroit Wayne Connect (DWC) formerly VCE under this board action. The proposed FY 26 agreement and costs would continue the DWIHN-WIT relationship. The amount of the contract will not exceed \$675,000.00 for the fiscal year ending September 30, 2026.
- M. **BA #26-19 – Comprehensive Services for Behavioral Health (CBH) FY 26** – Staff requesting board approval to use block grant dollars for several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health, 2026 Block Grant. Notification was received from MDHHS approving \$609,456.00 for these projects referenced. The breakdown of funds is included in the board action. The grant covers the period of October 1, 2025 through September 30, 2026, for five projects. A list of vendors is included in the board action. We are requesting approval for a total amount not to exceed \$609,456.00 for the fiscal year ending September 30, 2026.
- N. **Board Action #26-20 – Wayne State University ECHO Survey – Adults & Children.** Ms. M. Keyes-Howard, Manager, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting to contract with Wayne State University (WSU) Center for Urban Studies to administer two ECHO® Surveys, one for adults and one for children, at a total cost not to exceed \$174,644 for the term October 1, 2025 through September 30, 2026. The Customer Service unit is responsible for measuring various satisfaction and member experience, particularly related to NCQA requirements. It has been established and accepted by NCQA that the ECHO® Survey (developed with support from the Agency for Healthcare Research and Quality (AHRQ), is fully recognized as an acceptable tool for measuring the experience of care and outcomes for Managed Behavioral Healthcare Organizations. In an effort to reduce cost in the future, DWIHN is investigating the ability to work with WSU to further assist us in developing a tool that will combine both the adult and children's surveys, through guidelines acceptable by NCQA and the ECHO® requirements. Since we have previously worked with WSU Center for Urban Studies and because they are a not-for-profit organization, we are asking for a Comparable Source contract for the continued purchase of services for FY 25/26.
- O. **BA #26-21 – Autism Providers FY 26** – Staff requesting board approval for a one-year contract for FY 26 (October 1, 2025 through September 30, 2026) to deliver Applied Behavior Analysis (ABA) and Autism Evaluations. The total projected budget for Autism Services for FY 26 is not to exceed \$104,955,784.00. There are 29 ABA Providers that are listed in the board action. Independent Evaluator Providers will be determined as a result of a Request for Proposal (RFP).
- P. **BA #26-24 – CLS Training FY 26** – Staff requesting board approval for a one-year contract with Community Living Services (CLS) for provider network training. Direct Care Workers across Wayne County are trained through CLS in partnership with DWIHN for Individual Plan of Services (IPOS) training and nearly a dozen other required topics. CLS trains individuals working for service providers in Wayne County and directly hires staff for individuals on Self-Directed budgets. The recommended extension of this contract is from October 1, 2025 through September 30, 2026, and the budget for the term of this contract is not to exceed \$600,000.00.
- Q. **BA#26-25 – The Allen Law Group, PC** – The Detroit Wayne Integrated Health Network (DWIHN) is requesting an Agreement between DWIHN and the Allen Law Group in an amount not to exceed \$270,000 for the one year period 10/01/2025 to 09/30/2026. The Allen Law Group has a unique understanding of DWIHN's

business and provides expertise in employment law, labor negotiations and other projects as assigned. In addition to transactional legal matters, ALG continues to assist in matters related to standing up the Crisis Centers, litigation and arbitration support as needed, Labor negotiations, employment matters, etc. ALG will continue to supplement the Legal Department and has agreed to a monthly flat rate fee for agreed upon non-litigation matters. In addition the board action includes an estimated amount of \$50,000 (if needed) for services not covered under the flat rate (i.e. litigation and arbitration). ALG will provide DWIHN with access to at least two (2) attorney under this Agreement. The flat rate results in major cost savings to DWIHN.

- R. **BA#26-26 – PIHP Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network** This board action is requesting the approval of the Detroit Wayne Integrated Health Network's (DWIHN) Prepaid Inpatient Health Plan (PIHP) contract with the State of Michigan's Department of Health and Human Services (MDHHS) for an amount not to exceed \$1,047,627,462 for the Fiscal Year ending September 30, 2026. The purpose of this contract is for MDHHS to obtain DWIHN's services to manage the following: Medicaid (including Habilitation Waiver Supports, Hospital Rate Adjustment and DHS Incentive) - \$799,589,761; Healthy Michigan Plan (including Hospital Rate Adjustment) - \$128,145,664; Autism Medicaid - \$117,783,011; Children's Waiver - \$1,729,329; SED Waiver - \$379,697. This board action encompasses the mandated payments for Hospital Rate Adjustment to the community hospitals, Medicaid drawdown and IPA tax payments to the State of Michigan.

**It was moved by Mr. Parker and supported by Ms. Ruth approval of board actions A. BA#26-**

**01 – Multicultural Programs FY26, B. BA#26-02 Detroit Wayne Integrated Health Network FY2026 Operating Budget; C. BA#26-06 Michigan Rehabilitation Services (MRS) FY2026; D. BA#26-08 Professional Liability Insurance – Long Insurance Services, LLC; E. BA#26-09 Behavioral Health Homes FY2026; F. BA#26-10- Substance Use Disorder (SUD) Health Homes FY2026; G. BA#26-12 Substance Use Disorder (SUD) Treatment Provider Network FY2026; H. BA#26-13- Substance Use Disorder (SUD) Prevention Provider Network FY2026; I. BA#26-14 – Detroit Wayne Integrated Health Network Provider Network System FY2026; J. BA#26-16 Adult and Children Crisis Intervention Services, PAR FY2026; K. BA#26-17 – Adult and Children Crisis Intervention Services FY2026; L. BA#26-18 WIT DWC Contract FY2026; M. BA#26-19 Comprehensive Services for Behavioral Health (CBH) FY2026; N. BA#26-20-Wayne State University ECHO Survey; O. BA#26-21 Autism Providers FY2026; P. BA#26-24 CLS Training FY2026; Q. BA#26-25 The Allen Law Group, PC – Floyd E. Allen & Associates, PC; R. BA#26-26 – PIHP – Michigan Department of Health and Human Services and Detroit Wayne Integrated Health Network-Michigan Department of Community Health. Motion carried with Mr. Glenn abstaining from Mariner's Inn and Commissioner Kinloch abstaining from Chance for Life in Board actions F. BA#26-10 Substance Use Disorder (SUD) Health Homes FY2026; G. BA#26-12 Substance Use Disorder (SUD) Treatment Provider Network FY2026; H. BA#26-13 Substance Use Disorder (SUD) Prevention Provider Network FY2026; and BA#26-14 Detroit Wayne Integrated Health Network Provider Network System FY2026. The two providers, Chance for Life and Mariner's Inn in these board actions will be separated and brought back to the next board meeting under a separate Board action # and considered at the next Board meeting as Commissioner Kinloch and Mr. Glenn abstained. Discussion ensued regarding the number votes needed when board members abstained or recused themselves. There was no further discussion.**

## **AD HOC COMMITTEE REPORTS**

### Strategic Plan Committee

The Vice Chairperson and Acting Chair, Commissioner Kinloch requested the Strategic Plan Committee report. The Strategic Plan Committee did not meet in September. There was no report.



The Vice Chairperson and Acting Chair Commissioner Kinloch requested the Board Building Committee report.

#### Board Building Committee

The Committee Chair, Mr Parker reported that the Board Building Committee did not meet during the month of September. There was no report.

The Vice Chairperson and Acting Chair, Commissioner Kinloch called for the President and CEO Monthly Report.

#### **PRESIDENT AND CEO MONTHLY REPORT**

Mr. White, President and CEO, provided a written report for the record. Mr. White congratulated the entire DWIHN staff for being named the top workplace for 2025 in the healthcare industry. This was a tremendous accomplishment that really symbolizes the hard work that they do on a day-in, day-out basis. Today is the annual Walk a Mile in My Shoes Rally in Lansing, we have a number of staff, as well as Ms. B. Blackwell in attendance. An update on the RFP was provided. He reported that two significant milestones had been reached and noted that in the email that the board received regarding a message from the CEO that was forwarded by the Board Liaison that this was something that was done to keep them in the loop; with an organization this large it can create a tremendous amount of uneasiness and unrest, so this communications tool was developed so that they can hear from him directly every week as to what is going on with the RFP. The two milestones that were reached is last Friday we received a response from MDHHS on our questions and answers, everyone is participating in the process, which resulted in receiving over 360 questions. He and the team spent the weekend reviewing the responses and had more questions than answers, however we are still moving forward and we are continuing with the process and we continue to prepare ourselves for competition in the RFP process and we have not made any directional decision in terms of what are strategy and plan will be, that is still in the works and conversations around that subject are still forthcoming to this body. The second milestone is that we responded to approximately 19 questions, and these questions were not necessarily our strategy, but your readiness for the competition, the approach, the capacity and the experience. The team put together answers about what we do currently, how we can expand and those answers were sent to our consultant for their review and response to ensure that they align with the RFP. The team continues to meet all the other deadlines and requirements of DWIHN as we move through this very complex season at DWIHN with the RFP and the restructure that it promises to hold. The work continues and he is proud to report that there has been zero drop-off in service delivery. He noted that it was important to recognize that the core team is the entire DWIHN team. It was important to recognize Dr. Fahim, Ms. E. Patterson who have been amazing serving on the core team, Mr. Singla from an operational standpoint and go-to person, and putting in tireless time; Ms. Y. Turner and her team, are called early in the morning and on the weekends; Mr. M. Yascolt, Ms. M. Hampton, Ms. R. Williams, and Ms. A. Smith had a bulk of this project. He expressed his appreciation to all of them and noted he will keep the board apprised of everything involving the RFP as we go forward. Mr. White noted the submission date had been moved; it is now Monday, October 13<sup>th</sup>; and all submissions are due by noon, we will be ready sooner than that and there is no established date for a formal decision, but an announcement is anticipated on the selected bidders at the end of 2025, with the contract signing in February 2026. The contract will begin services on October 1<sup>st</sup> of 2026 so there is a lot of work to be done.

Crisis Care Services continues to show strong progress. In August, 73% of members were connected to aftercare, with the CRSP of their choice. The crisis team works with partners to improve discharge planning, goal setting and problem solving. There are regular meetings to help remove barriers to improve appointment scheduling and follow-through.

It was also noted that he has been here for nine months, he has taken a look at the comprehensive strategies around our crisis services. The groundwork for future discussion around our youth crisis stabilization units is one of those things we need to spend some time on. We have been operating with a roughly 50% fill rate since opening 707. The data was not ready at this time; however, there is an opportunity to serve more youth more effectively. The

beds at the 7 Mile location, which is approximately 20 will serve more adults and we will be able to move the kids that come in to the 7-Mile location. This will require more detailed discussion, but he wanted to lay the groundwork.

The Riverview location, the long-term residential care 52-bed psychiatric and geriatric facility built with Trillium Health, is moving forward. The framing stage is on schedule, this expansion will house behavioral health and geriatric and the 7 Mile location is still on target.

An update on Ecorse will be provided in the next meeting, we are on target with a least a strategy on what we are going to do and are working through some issues. The 7-Mile project will meet the deadline that was given to the board.

It was reported that he has had an opportunity to collaborate on a video on behavioral health issues in law enforcement with the Michigan State Police, and it will be released statewide on trauma, law enforcement, and stress. He also had an opportunity to meet with the Metro Region in Macomb on the 21<sup>st</sup>. We had our annual picnic in late August, and it was a huge success. He had an opportunity to meet with a number of staff members in a non-formal way and it was really good talking to them and hearing from them about how they felt about the organization and what their concerns were. We will take advantage of more opportunities to meet with staff and have conversations about what they would like to see at DWIHN. He provided remarks on the 29<sup>th</sup> at the Opioid Overdose Awareness Day at Wayne County Community College; the SUD team was there and did a phenomenal job. On September 2<sup>nd</sup>, he attended the CMHA Director's Forum, on September 4<sup>th</sup>, he attended the Downriver Community Conference Meeting, and on September 12<sup>th</sup>, he attended the SUD NCCD Celebrate Recovery Walk and Rally at Belle Isle. He addressed approximately 200 plus people in recovery, and relayed the message that they were all courageous and should continue their fight, and we would be there to support them. On Saturday, he will attend the NAMI Walk at U of D Mercy. Discussion ensued on the status of the CCBHC designation, it was noted that we are still moving forward, we have not received our approval, he did not think things were moving at a normal cadence due to the RFP, however, he was not speaking for the state. He was confident that we would be fine once we get through this hurdle with the RFP; we have met all of the requirements, we have submitted everything that has been requested, we have received technical assistance and we have answered the questions, and we are waiting for a final response.

Discussion ensued regarding the 19 questions that were answered which came from the state as part of the RFP. It was noted the questions were about the organization and the organization's readiness. Everyone who participated in the RFP received the questions.

Discussion ensued regarding the Michigan State Police and the request of having DWIHN to support law enforcement with some of the things we did in Detroit. There was a conversation with him and the colonel of the Michigan State Police. They were looking at a sort of partnership like the co-response that we have with DPD and looking at a model that we can build with law enforcement in the state of Michigan to support the crisis and the trauma that they see on a day-in and day-out basis and how we can work together. Discussion ensued regarding other communities and complaints about profiling and the trauma. Ms. A. Smith, AVP Network Innovation and Community Engagement, gave an overview on how trauma impacts law enforcement and how that impacts how they engage on the streets. It was noted that the program built for DPD is now used throughout the state. It was reported that there is Senate Bill 334, where EMCO, the Michigan Commission on Law Enforcement Standards, is requiring officers to have more education on topics such as de-escalation, implicit bias, and procedural justice. Crisis intervention and behavioral health resources and support begin in July 2026; failure to do so can impact different licensures. Domestic violence is high in law enforcement homes, and if the officer has an instance of domestic violence, that can impact their ability to be an officer as well. There are different courses being encouraged to be placed on EMCOS. DWIHN already has some courses on MCOs, and we are in support of that because we are prepared to expand and increase the number of trainings that occur locally to a statewide level. It was also noted that Mr. White is speaking tomorrow in Kalamazoo at the Recipient Rights Conference. Ms. Ruth

noted that a teacher mentioned bringing the Blue Pigs back to the schools. It was noted that the current music tells children not to befriend the police. Once the residency rule was removed, the police officers were no longer neighbors or someone's dad. We need to find a way to acknowledge that our police officers are still our friends. Also, the age of law enforcement officers is changing, so if the Blue Pigs did come back, they would look different as there are more young officers than seasoned ones. There needs to be more engagement from the school component; in the past, field trips were taken to our neighborhood police departments to familiarize them with the car, the officers, and other aspects. Ms. Smith noted that in the Crisis Intervention Training, officers are encouraged to go back to their departments and roll out things like neighborhood National Night Out, which already exists. Wayne County and Detroit are not like a lot of other agencies; they know the neighborhoods and individuals in which they are policing. Discussion ensued regarding the Serve, then Protect Program. This program is still in place and in order to get it changed, it has to go to the Board of Police Commissioners. The program requires that before one can become a Detroit Police Officer one has to go into the community and serve, you have to work in a school, work in a neighborhood, do something with seniors, you pick it, your class picks it, and then you have to demonstrate to the Chief of Police that you have served in this community before you can protect it and this allows engagement at a high level. There are community engagement opportunities in Detroit and they are being replicated in other agencies, smaller agencies, and the adoption of some of these processes. Mr. White noted that he spoke with the State as the Police Chief, and a lot of things that we gave them and talked about came from DWIHN and came from the programs built at DWIHN, Detroit took them to the next level, but the foundation was DWIHN which was one of the reasons he wanted to come here. It was also noted that the current Chief of Police, is still using the Serve, then Protect Program.

Ms. Brown, Board Treasurer assumed the role of Acting Chairperson. She thanked Mr. White and congratulated him on his work. There was no further discussion. The CEO's monthly report was received and filed.

#### **PROVIDER PRESENTATION - None**

#### **REVIEW OF ACTION ITEMS - None**

#### **GOOD AND WELFARE/PUBLIC COMMENT**

The Acting Chair and Treasurer, Ms. Brown called for Good and Welfare/Public Comment. The Good and Welfare/Public Comment Statement was read.

Ms. M. Knox from Harvest Retreat Drop-In Center addressed the Board. She noted their doors opened on January 2, 2017, and they were contracted after two and a half years of servicing the severely mentally ill population. It took them one and half years to go through the contractual stage and they have been serving the community ever since. Their services have evolved and they are serving the homeless population and feeding those off the streets, having resource fairs and housing those that need to be housed. She noted that she had submitted an inquiry to relocate and she has 4 or 5 P&M's. She shared her story regarding her experience with the process. The Acting Chair noted that she would be connected with the proper person to assist her in moving forward. The Acting Chair Ms. Brown requested the name and address of her facility which was given as Harvest Retreat Drop-In Center, Inc. 16401 Grand River Avenue Detroit, Michigan. The Chair thanked her for her comments.

#### **ADJOURNMENT**

There being no further business, Ms. Brown, Board Treasurer and Acting Chair called for a motion to adjourn. **It was moved by Mr. McNamara and supported by Ms. Ruth to adjourn. The motion carried unanimously.** The meeting was adjourned at 2:19 p.m.

Submitted by:  
Lillian M. Blackshire  
Board Liaison



**DETROIT WAYNE INTEGRATED HEALTH NETWORK  
SPECIAL FULL BOARD MEETING  
Meeting Minutes  
Wednesday, September 24, 2025  
2:00 p.m.**

**BOARD MEMBERS PRESENT**

Dr. Cynthia Taueg, Chairperson  
Dora Brown, Treasurer  
Eva Garza Dewaelsche, Secretary  
Angela Bullock

Angelo Glenn  
Kevin McNamara  
Bernard Parker  
William Phillips  
Kenya Ruth

**BOARD MEMBERS ATTENDING VIRTUALLY:** Lynne F. Carter, M.D.

**BOARD MEMBERS EXCUSED:** Ms. Karima Bentounsi; and Commissioner Jonathan C. Kinloch, Vice Chairperson;

**SUBSTANCE USE DISORDER OVERSIGHT POLICY BOARD ATTENDING VIRTUALLY:**

**GUEST(S):** None

**CALL TO ORDER**

The Board Chair Dr. Cynthia Taueg welcomed and thanked everyone for attending the meeting both in person and virtually. The meeting was called to order at 2:10 p.m. A roll call was requested.

**ROLL CALL**

Roll call was taken by the Board Secretary, Ms. E. Garza Dewaelsche and a quorum was present.

**APPROVAL OF THE AGENDA**

The Board Chair, Dr. Taueg called for a motion on the agenda. **It was moved by Ms. Brown and supported by Mr. Phillips approval of the agenda.** There was no further discussion. **Motion carried.**

**MOMENT OF SILENCE**

The Board Chairperson, Dr. Taueg, called for a moment of silence. A moment of Silence was taken.

**RESOLUTION AUTHORIZING AN INTERLOCAL AGREEMENT BETWEEN DETROIT WAYNE INTEGRATED HEALTH NETWORK AND WAYNE COUNTY**

The Chair, Dr. Taueg requested Mr. White to provide a report. Ms. Y. Turner, VP of Legal Affairs reported. It was noted that the resolution before them would authorize the creation of an interlocal agreement between Wayne County and the Detroit Wayne Integrated Health Network. It would also allow the Executive Director/President/CEO of Detroit Wayne Integrated Health Network to negotiate and work out that agreement as detailed in this resolution. The Resolution reads as follows: **FY 2024-25**

**RESOLUTION NUMBER #4 RESOLUTION AUTHORIZING THE FORMATION OF AN INTERLOCAL AGREEMENT ENTITY WITH WAYNE COUNTY TO RESPOND TO THE STATE'S REQUEST FOR PROPOSAL FOR THE PREPAID INPATIENT HEALTH PLAN SYSTEM - WHEREAS**, the Michigan Department of Technology, Management, and Budget – Procurement issued Request for Proposal No. 250000002670 for Prepaid Inpatient Health Plan ("PIHP") on August 4, 2025

(the “RFP”); **WHEREAS**, the Detroit Wayne Integrated Health Network (“DWIHN”) seeks to enter into an Interlocal Agreement with Wayne County pursuant to the Michigan Urban Cooperation Act (the “Act”) to create a separate Interlocal Agreement Entity (the “Entity”) to respond to the RFP; **WHEREAS**, the formation of the Interlocal Agreement Entity shall be contingent upon the Entity being awarded the contract for PIHP services pursuant to the RFP; and **WHEREAS**, the Interlocal Agreement provides a means for DWIHN to accomplish its mandate to provide behavioral health services to members in the region; and **WHEREAS**, the Interlocal Agreement shall provide the terms and conditions regarding the joint governance of the Entity by DWIHN and Wayne County; and **WHEREAS**, the Interlocal Agreement shall provide for the purpose of the Entity, which will be for the Entity to respond to the RFP, to act as a PIHP for the region and/or regions awarded to the Entity by the State of Michigan, and perform all the PIHP services identified in the RFP and its schedules and appendices attached thereto; and **WHEREAS**, the Interlocal Agreement shall include all other statutorily required provisions including those require by the Act; and **WHEREAS**, DWIHN, as a community mental authority, has the authority under the Michigan Mental Health Code (the “Code”) (*see e.g.*, MCL 330.1205) to enter into contracts and agreements to further its purpose to carry out the provisions of the Code. **NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The Board authorizes DWIHN’s Executive Director/President/Chief Executive Officer and/or their designee (hereinafter individually and collectively referred to as the “Executive Director”) to negotiate, draft and enter into an Interlocal Agreement with Wayne County for the creation of an Entity to serve the behavioral health needs of the region/s and respond to the RFP. 2. The Board authorizes the Executive Director, to prepare and submit a response and supporting documentation to the RFP, on behalf of the Entity. 3. The formation of the Entity shall comply with the requirements of the RFP and only be formed upon the award of the contract for managing PIHP services pursuant to the RFP. 4. The Board authorizes the Executive Director to execute any ancillary and/or material certificates, filings, approvals and any other documents necessary to form the Entity. **I HEREBY CERTIFY** that the foregoing Resolution was adopted by the Board of the Detroit Wayne Integrated Health Network on this 24th day of September 2025. The Resolution would be signed by the Board Chair, Dr. Cynthia Taug.

The Chair called for a motion and noted there would be an opportunity for discussion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of FY 2024-25 Resolution Number #4 Resolution Authorizing the Formation of an Interlocal Agreement Entity with Wayne County to Respond to the State’s Request for Proposal for the Prepaid Inpatient Health Plan System.** Discussion ensued regarding adding a purpose to the Resolution which would give the reason why the resolution was developed. The language would indicate that the purpose of this resolution is to authorize the creation of an interlocal agreement to satisfy the governance structure requirement as noted in the RFP. **It was moved by Ms. Brown and supported by Mr. Phillips to amend the motion and add language regarding the purpose as recommended by Mr. McNamara. The recommended language as offered by Legal Counsel, would read “The purpose of this resolution is to authorize an Interlocal Agreement Entity with Wayne County to directly fulfill the Contractor Governance and Board structure requirement as noted in the RFP.”** There was no further discussion. **Motion carried.** Discussion ensued regarding clause five of the resolution that spoke to the terms and conditions regarding the joint governance of the Entity by DWIHN and Wayne County, and not wanting to jeopardize anything. It was noted by Ms. Y. Turner, VP of Legal Affairs that this clause just indicates that the terms and conditions will basically speak to the governance of that entity so there would not be language included that would jeopardize or put the entity in non-compliance with the RFP requirements or the contractual requirement, it is just establishing the entity, but not a continuation of involvement with it. In regard to the joint governance of the entity, which means continuing on before ACT is established. Ms. Turner noted that this is establishing the terms and conditions, which will spell out what you can and what you can’t do, and DWIHN is going to establish that. Discussion ensued regarding

whether, after the entity is established, there is any relationship between DWIHN and this new entity. The Entity is going to be a separate legal entity, which will not be controlled by DWIHN; it does not imply that DWIHN would continue to have any responsibility or involvement with it. There was no further discussion. **It was moved by Mr. Glenn and supported by Mr. Phillips approval of FY 2024-25, Resolution Number #4, Resolution Authorizing the Formation of an Interlocal Agreement Entity with Wayne County to Respond to the State's Request for Proposal for the Prepaid Inpatient Health Plan System with language to be added to the resolution that reads: The purpose of this resolution is to authorize an Interlocal Agreement Entity with Wayne County to directly fulfill the Contractor Governance and Board Structure requirement as noted in the RFP.** There was no further discussion. **Motion carried.**

### **INTERLOCAL ENTITY NAME**

The Chair, Dr. Tauzeg, noted the next item on the agenda was the Interlocal Entity Name. It was noted that any name that is discussed or considered has to be vetted to make sure that it is not with another entity and there are some legalities around that. Mr. White was requested to respond. He noted that there were some opportunities to look at some potential names and one of the things that has come to light is that some of the names share and are very similar to others that are already in existence so to keep from any conflict we would like to revisit some names and he would be more than happy to work with the board to that end. Discussion ensued regarding not having a name to recommend right now, the timing of this issue which assumes that once we contact Wayne County we would need to have a name. Mr. Parker suggested that our CEO and Chairperson meet and agree on a name that would move forward. **It was moved by Mr. Parker and supported by Ms. Garza Dewaelsche to delegate responsibility and authority to the CEO and Board Chairperson to work on a name.** Mr. Phillips noted that if we are entering into an agreement with another party, would the other party want to have some influence over the name, and whether we could do it? Mr. Phillips recommended that we give them authority to be part of their negotiations, to suggest a name to that other party, and come to an agreement over the name, rather than saying that this is the name that we are giving it because of the interlocal agreement. Ms. Turner, VP of Legal Affairs noted that we have timeline issues and some other issues around this being connected to the RFP. Both Mr. White and Ms. Turner noted that they understood the concerns of Mr. Phillips and were not opposed and wondered if the other portions of the context of this means that we must do it a little differently. The problem is the timeline issues that we are up against and the best solution for that is to pick a name that is reflective of collaboration and partnerships in the area in which we are pursuing and at a later date if that becomes an issue to revisit and have an opportunity to make an adjustment and there are some choices out there that we could talk through regardless of what the entity is. Ms. Garza Dewaelsche inquired as to the name coming before the signing of an agreement with Wayne and if so wouldn't it be our responsibility to choose the name. It was noted by Ms. Turner that this can be delegated to the CEO working along with the Chair if that is this body's decision, which is the motion currently on the floor. The record reflects that Dr. Carter virtually joined the meeting. There was no further discussion. **Motion carried.**

### **Good and Welfare/Public Comment**

The Chair noted that does conclude the two agenda items for the special board meeting. The Chair called for Good and Welfare/Public Comment. There were no members of the public wishing to address the Board. The Chair called for adjournment. It was moved by Mr. Parker and supported by Mr. Phillips to adjourn. It was noted that one person was approaching the podium. The Chair requested the Board Secretary, Ms. Garza Dewaelsche, to read the Good and Welfare/Public Comment Statement. The statement was read by Ms. Garza Dewaelsche. The Chair requested the young lady to state her name

and proceed. Ms. Dayna Clark, Director of Communications, gave an announcement for everyone to remember to join us this Friday for our topping-out ceremony and beam signing at the 7 Mile Behavioral Health Wellness Campus at 1:00 p.m.

The Chair noted that a motion to adjourn was on the floor; however, before the vote, Mr. White was asked if he had any further comments or anything he wished to say to the board. Mr. White thanked the board for their urgent response and that we continue to move forward and work hard as a team. He just wanted to reassure the board once again that with all that is happening, staff are hard at work, and there has been no drop-off in service delivery to our members. The Chair and board thanked him for his comments. The Chair noted that an earlier motion had been made. The record reflects that Ms. Ruth joined the meeting and the Chair asked if she had a comment. Dr. Tauge noted there was a motion on the floor to adjourn and Ms. Ruth apologized for being late. The Chair noted that we have approved the resolution with one amendment. Ms. Ruth noted that she would like to abstain from it. There was discussion regarding the timing of the request, Ms. Ruth questioned if it was too late, the response from the Chair was that when the vote was taken Ms. Ruth was not present. The Chair, Dr. Tauge called for the motion to adjourn, Ms. Ruth apologized for missing the discussion and inquired as to if the opportunity was over. Dr. Tauge, Chair noted that the resolution had been amended, discussion and the vote had taken place. She referred to Legal as to whether there was a reason that Ms. Ruth could not make her comment. Ms. Turner, VP of Legal Affairs noted that if Ms. Ruth wanted to just make the comment, the agenda has already been approved, the Board has gone through it and Good and Welfare and Public Comment have been completed, there was nothing that stops her from making a comment if she wishes, but it wouldn't necessarily be under that action item considering she was not present at the time. Ms. Ruth was asked if she still wanted to make a comment, to which she responded no; she indicated she just wanted to abstain from it, but if she could not, she was fine. There was no further discussion.

## **ADJOURNMENT**

There being no further business. The Chair Dr. Tauge called for a motion to adjourn. **It was moved by Mr. Parker and supported by Mr. Phillips to adjourn. The motion carried unanimously.** The meeting was adjourned at 2:26 p.m.

Submitted by:  
Lillian M. Blackshire  
Board Liaison

# FINANCE COMMITTEE

MINUTES

AUGUST 6, 2025

1:00 P.M.

8726 WOODWARD AVE.  
DETROIT, MI 48202  
(HYBRID/ZOOM)

MEETING CALLED BY	Ms. Dora Brown, Chair, called the meeting to order at 1:05 p.m.
TYPE OF MEETING	Finance Committee Meeting
FACILITATOR	Ms. Dora Brown, Chair
NOTE TAKER	Ms. Nicole Smith, Management Assistant to VP of Finance
ATTENDEES	<p><b>Finance Committee Members Present:</b> Ms. Dora Brown, Chair Mr. Kevin McNamara, Vice Chair Ms. Kenya Ruth Ms. Eva Garza Dewaelsche Mr. Bernard Parker</p> <p><b>Committee Members Attending Virtually:</b> Ms. Karima Bentounsi</p> <p><b>Committee Members Excused:</b> None</p> <p><b>Board Members Present:</b> Dr. Cynthia Taueg, Board Chair Commissioner Jonathan C. Kinloch</p> <p><b>SUD Oversight Policy Board Members Attending Virtually:</b> Mr. Thomas Adams</p> <p><b>Board Members Excused:</b> None</p> <p><b>Staff:</b> Mr. James E. White, President and CEO; Mr. Manny Singla, Deputy Chief Executive Officer; Ms. Stacie Durant, VP of Finance; Ms. Brooke Blackwell, VP of Governmental Affairs; Ms. Yolanda Turner, VP of Legal Affairs; Ms. Monifa Gray, Associate VP of Legal Affairs; Ms. Sheree Jackson, VP of Corporate Compliance; Mr. Jody Connally, VP of Human Resources; Mr. Mike Maskey, Executive Director of Facilities; Dr. Shama Faheem, Chief Medical Officer; Ms. Grace Wolf, VP of Crisis Care; Ms. Rai Williams, Director of Contract Management; Mr. Keith Frambro, VP of Information Technology; Ms. Dayna Clark, Director of Communications; Ms. Ebony Reynolds, Executive Director of Direct Services and Ms. Melinda Haner, Budget Administrator</p> <p><b>Staff Attending Virtually:</b> Mr. Jeff White, Associate Vice President of Operations; Ms. Dhannetta Brown, Associate VP of Finance</p> <p><b>Guests:</b> None</p>



## AGENDA TOPICS

### I. Roll Call Ms. Eva Garza Dewaelsche, Board member

### II. Roll Call

Roll Call was taken by Ms. Eva Garza Dewaelsche, Board Secretary, and a quorum was present.

### III. Committee Member Remarks

Ms. Brown, Chair, called for the Committee member' remarks. Ms. Ruth wished Brooke Blackwell, VP of Governmental Affairs, a Happy Birthday from the Committee.

### IV. Approval of Agenda

The Chair, Ms. Brown called for a motion to amend the agenda to include Board Action #23-18 (Revision 3) Global Solutions Group Inc. and Board Action #23-67(Revision 2) TTEC Government Solutions LLC. **Motion:** It was moved by Ms. Ruth and supported by Ms. Dewaelsche approval of the agenda as amended to add Board Action #23-18 (Revision 3) Global Solutions Group Inc. and Board Action #23-67 (Revision 2) TTEC Government Solutions LLC to the agenda. There was no further discussion. **Motion carried, agenda approved as amended.**

### V. Follow-up Items

The Chair called for any follow-up items.

### VI. Approval of the Meeting Minutes

The Chair, Ms. Brown, called for approval of the minutes from the meeting on Wednesday, August 6, 2025. **Motion:** It was moved by Ms. Ruth and supported by Ms. Dewaelsche approval of the Finance Committee minutes from the meeting on Wednesday, August 6, 2025. There were no corrections to the minutes. **Motion carried.** Minutes accepted as presented.

### VII. Presentation of the Monthly Finance Report

S. Durant, VP of Finance, presented the Monthly Finance report. A written report for the ten months ended July 31, 2025, was provided for the record. The DWIHN Finance accomplishments and noteworthy items to report were:

DWIHN received draft rates and budget estimates from MDHHS and noted no overall cuts in the budget. It should be noted that the CCBHC Medicaid base amount deducted from our budget is \$57.7 million compared to the budgeted \$50 million. In addition, the Waskul settlement, Sick pay policy changes, and upcoming increase in minimum wages have been included in the projections. A snapshot of the DWIHN estimated revenue and expenses for fiscal year 2026 was presented in the monthly Finance report.

Cash and investments represent the amount of cash held with three (3) investment managers: First Independence Bank, Flagstar, and Huntington Bank. The gradual reduction in liquidity is due to increased costs and utilization.

Due from other governments – comprise various local, state and federal amounts due to DWIHN. Approximately \$7.5 million in SUD and MH block grant due from MDHHS. Approximately \$30.9 million for Quarter 3 and July 2025 pass-through HRA revenue.

IBNR Payable – represents incurred but not reported (IBNR) claims from the provider network; historical average claims incurred through July 31, 2025, were approximately \$783.1 million. However, actual payments were approximately \$719.0 million. The difference represents claims incurred but not reported and paid \$64.1 million.

Local grants and contracts - \$5.9 million variance due to end year entry to recognize the PBIP awarded by MDHHS in late December 2025.

Contracted services – The combined various of \$18.7 million related to Autism and IDD costs are increasing as DWIHN utilization continues to increase to reflect the needs in the community. MDHHS issued amendment #3 which will provide additional funding. Discussion ensued regarding the chart for Region 7. It was noted that the State provided great granular information.

The Chair, Ms. Brown, noted that the Finance Monthly Report was received and filed.

#### **VIII. Unfinished Business – Staff Recommendations:**

##### **a. Board Action #21-29 (Revision 4) – Outfront Media Billboard Management Services.**

Ms. D. Clark, Director of Communications, presented. The Communications Department is requesting approval of \$20,700 and a two-month extension of the current contract with Outfront Media, for the period October 6 - November 30, 2025, to continue Billboard Management services until a new contract is presented for board approval. This will allow DWIHN and Outfront Media to continue to create high-quality and impactful messaging in and around the metro Detroit and Wayne County region. These educational messages include information on access and services, anxiety, depression, children's and youth services, behavioral health, substance use, suicide prevention, disability-related concerns and more. The messaging on these outdoor billboards is seen by thousands of people every day. Board approval is requested for an extension through November 30, 2025 for an additional amount of \$20,700, bringing the total contract amount not to exceed \$1,043,301. Discussion ensued from Ms. Ruth for DWIHN to collaborate with the School Success program and engage the community on media projects. Discussion ensued regarding billboard messaging on Suicide amongst young people and DWIHN engaging the community where the rates are higher. Mr. White noted that we need to spend more time with the data that was presented at the Program Compliance Committee meeting. There will be some meetings regarding that information and everything that is being done in Communications is under review and we do want to more messaging that is relevant to youth. Discussion ensued regarding college and high school athletes attracting the most variety of students. It was recommended that we go the masses and we are going to continue to meet with the schools. Discussion ensued regarding the other services that Outfront provides. The Committee requested that Administration bring back information on what other services Outfront provides for DWIHN and include information on the process. **Motion:** It was moved by Ms. Ruth and supported by Mr. McNamara approval of BA #23-29 (Revision 4) – Outfront Media Billboard Management Services to the Full Board. There was no further discussion. **Motion carried.**

**The record reflect that Dr. Taueg joined the meeting.**

##### **b. Board Action #23-25 (Revision 3) – Westcomm Inc. Social Media Management Services.**

Ms. D. Clark, VP of Communications, presented. DWIHN Administration is requesting approval to exercise the third and final contract renewal option with Westcomm, Inc., for Social Media Management Services. In July 2022, an RFP 2022-007 process began in which Westcomm was chosen over four other qualified companies and awarded a one-year contract, with three one-year renewal options for a total amount not to exceed \$98,700 annually. This request is for approval of the third year of the three-year renewal option, with an amount not to exceed \$98,700 for the 12-month period ending September 30, 2026. Exercising this option

will bring the total contract amount not to exceed \$394,800 for the period 10/1/2022 - 9/30/2026. The partnership includes social media management services, including creating engaging and relevant content at least 3-5 times per week on various and appropriate channels, including Facebook, Instagram, Twitter, LinkedIn, Snapchat, and TikTok. Westcomm Inc. also manages and creates paid search and display ads to reach target audiences, including a younger demographic. Discussion ensued regarding the success and improvement of the numbers of WestComm; the amount of followers; whether there is a set amount set aside for paid ads; whether there has been an increase in the number of followers, what they are doing to improve the numbers, and whether someone is watching the numbers. Both Ms. Ruth and Ms. Brown expressed their disappointment with the WestComm contract. We are working with WestComm to improve the numbers. Mr. White has requested Ms. Blackwell and Ms. Clark to take a look at all of the strategies. WestComm has been around since 2022. Ms. Brown will look forward to seeing how we are embracing this information. Mr. Parker recommended that DWIHN move forward with a month-to-month contract. Dr. Taueg recommended that DWIHN extend the contract for six months and review at the six-month mark. Both recommendations are based on the quarterly review of the report from the Communications department which should provide information on the progress of the services. Discussion ensued regarding reducing the contract. Ms. Y. Turner, Legal Affairs, noted that there is a termination clause with a 30-day notice. **Motion:** It was moved by Mr. McNamara and supported by Ms. Garza Dewaelsche approval of BA #23-25 (Revision 3) – Westcomm Inc. Social Media Management Services contract based on a 90-day review and the results of the services. Information to be provided in the quarterly report from the Communications department to the Full Board in October. There was no further discussion. **Motion carried with Ms. Ruth voting Nay.**

**c.Board Action #23-18 (Revision 3) – Global Solutions Group Inc., Third Extension for Virtual Chief Information Security Officer Continued Services Terms Only.** Mr. K. Frambro, VP of IT reporting. DWIHN is requesting approval to exercise the third of three one-year renewal options with Global Solutions Group, Inc. to retain a Virtual Chief Information Security Officer, to develop a complete set of information technology and security policies adequate to meet audit requirements, along with delivering a comprehensive risk assessment to identify gaps in physical, technical and administrative controls and provide recommendations for remediation, actions or plans to eliminate or prevent further occurrences. This renewal will extend the contract an additional year from October 1, 2025 through September 30, 2026, with a FY 2025 cost not to exceed \$124,888 and a total contract cost not to exceed \$499,552. This would be the final extension of the original contract. Mr. Frambro to correct the clerical error and remove the word “Terms Only” on the board action before presentation to the Full Board. **Motion:** It was moved by Dr. Taueg and supported by Ms. Ruth approval of BA #23-18 (Revision 3) – Global Solutions Group Inc., Third Extension for Virtual Chief Information Security Officer Continued Services to Full Board. Discussion ensued regarding the work that has been completed to date. A report is done annually to the Full Board. There was no further discussion. **Motion carried.**

**d.Board Action #23-67 (Revision 2) – TTEC Government Solutions LLC Phone System Support Service Agreement Addendum.** Mr. K. Frambro, VP of Information Technology, presented. This board action is requesting DWIHN to execute an addendum to change the DWIHN Support Plan with TTEC from Genesys Cloud Premier Support to Curround CX Plus Support. This change will be implemented on 9/1/25 and does not impact the current contract, costs, or terms of service. **Motion:** It was moved by Ms. Ruth and supported by Mr. Parker approval of BA #23-67 (Revision 2) – TTEC Government Solutions LLC Phone System Support Service Agreement Addendum to Full Board. There was no further discussion. **Motion carried.**

## **IX. New Business – Staff Recommendations:**

**a.Board Action #26-02 – FY 2026 DWIHN Operating Budget.** Ms. M. Haner, Budget Administrator, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting Board approval of the FY 2026 Operating Budget in the amount not to exceed \$1,196,148,937. The FY 2026 Operating Budget consists of the following revenue: \$913,681,798 - Medicaid, DHS Incentive, Medicaid-Autism, Children's/ SED Waiver, HAB, and HRA; \$128,145,664 - Healthy MI Plan and HRA; \$3,138,061 - MI Health Link; \$21,460,901 - State General Funds; \$23,486,447 - Wayne County Local Match Funds and PBIP; \$5,313,698 - County PA2 Funds; \$54,560,198 - State Grants (MDHHS/ MDHHS SUD, OBRA); \$24,253,503 - Federal Grants (MDHHS/ MDHHS SUD, SAMHSA); \$774,875 - Local Grants; \$6,260,000 - Interest Income; \$40,000 - Miscellaneous Revenue; \$15,033,792 - Medicaid/ Local Reserves. Ms. Haner to correct the clerical error on the board action document before the presentation to the Full Board. **Motion:** It was moved by Ms. Ruth and supported by Mr. Parker approval of BA #26-02 – FY 2026 DWIHN Operating Budget to the Full Board. There was no further discussion. **Motion carried.**

**b.Board Action #26-08 – Long Insurance Services LLC for Cyber/Privacy Breach Insurance.** Ms. M Gray, Associate VP of Legal Services, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting approval of a contract between DWIHN and Long Insurance Services for Cyber/Privacy Breach Insurance. Long Insurance Services is the Broker and will bind insurance through Coalition Insurance Solutions, Inc. The policy provides primary coverage in the amount of \$10,000,000 in the aggregate and \$10,000,000 per occurrence, with a \$100,000 deductible. The contract, if approved, will not exceed \$168,415.25 and will have a contract term of October 1, 2025, through October 1, 2026. **Motion:** It was moved by Ms. Ruth and supported by Mr. Parker for the approval of BA #26-08 – Long Insurance Services LLC for Cyber/Privacy Breach Insurance Budget to the Full Board. Discussion ensued regarding A1 and are there any modification that are made to the contract. There was no further discussion. **Motion carried.**

**c.Board Action #26-20 – Wayne State University ECHO Survey – Adults & Children.** Ms. M. Keyes-Howard, Manager, presented. The Detroit Wayne Integrated Health Network (DWIHN) is requesting to contract with Wayne State University (WSU) Center for Urban Studies to administer two ECHO® Surveys, one for adults and one for children, at a total cost not to exceed \$174,644 for the term October 1, 2025 through September 30, 2026. The Customer Service unit is responsible for measuring various satisfaction and member experience, particularly related to NCQA requirements. It has been established and accepted by NCQA that the ECHO® Survey (developed with support from the Agency for Healthcare Research and Quality (AHRQ), is fully recognized as an acceptable tool for measuring the experience of care and outcomes for Managed Behavioral Healthcare Organizations. In an effort to reduce cost in the future, DWIHN is investigating the ability to work with WSU to further assist us in developing a tool that will combine both the adult and children's surveys, through guidelines acceptable by NCQA and the ECHO® requirements. Since we have previously worked with WSU Center for Urban Studies and because they are a not-for-profit organization, we are asking for a Comparable Source contract for the continued purchase of services for FY 25/26. **Motion:** It was moved by Ms. Ruth and supported by Dr. Taueg approval of BA #25-20 – FY 2025 DWIHN Operating Budget to Full Board. There was no further discussion. **Motion carried.**

## **X. Good and Welfare/Public Comment**

The Chair read the Good and Welfare/Public Comment statement. There were no members of the public who requested to address the committee.

<b>XI. Adjournment</b> – There being no further business, The Chair, Ms. Brown, called for a motion to adjourn. <b>Motion:</b> It was moved by Ms. Ruth and supported by Mr. McNamara to adjourn. <b>Motion carried.</b> The meeting was adjourned at 2:14 p.m.		
<b>FOLLOW-UP ITEMS</b>	<ol style="list-style-type: none"> <li>a. Ms. Brown, Chair request procurement to document vendor address location in Wayne County and not the corporate remittance address, when presenting the quarterly reports.</li> <li>b. Communications to provide information on what other services Outfront does for DWIHN and provide information on the process.</li> <li>c. Provide a 6-month update on WestComm and this will determine additional commitment.</li> </ol>	

# PROGRAM COMPLIANCE COMMITTEE

## MINUTES

SEPTEMBER 10, 2025

1:00 P.M.

*IN-PERSON MEETING*

MEETING CALLED BY	I. Commissioner Jonathan Kinloch, Program Compliance Chair at 1:09 p.m.
TYPE OF MEETING	Program Compliance Committee
FACILITATOR	Commissioner Kinloch, Chair
NOTE TAKER	Sonya Davis
TIMEKEEPER	
ATTENDEES	<p><b>Committee Members:</b> Angela Bullock; Angelo Glenn; Commissioner Jonathan Kinloch; Bernard Parker; and William Phillips</p> <p><b>Committee Member(s) Excused:</b> Dr. Lynne Carter</p> <p><b>Board Members:</b> Dr. Cynthia Taueg, Board Chair (Virtual), and Kenya Ruth, Board Member</p> <p><b>Staff:</b> Brooke Blackwell; Stacie Durant; Dr. Shama Faheem; Monifa Gray; Grace Wolf; Sheree Jackson; Emily Patterson; Cassandra Phipps; Vicky Politowski; Ebony Reynolds; Manny Singla; Andrea Smith; Michele Vasconcellos; James White; Rai Williams; and Matthew Yascolt</p>

## AGENDA TOPICS

### II. Moment of Silence

DISCUSSION	Commissioner Kinloch called for a moment of silence.
CONCLUSIONS	A moment of silence was taken.

### III. Roll Call

DISCUSSION	Commissioner Kinloch called for a roll call.
CONCLUSIONS	Roll call was taken by Lillian Blackshire, Board Liaison, and there was a quorum.

### IV. Approval of the Agenda

DISCUSSION/ CONCLUSIONS	Commissioner Kinloch called for a motion to approve the agenda. <b>Motion:</b> It was moved by Mr. Phillips and supported by Mr. Glenn to approve the agenda. Commissioner Kinloch asked if there were any changes/modifications to the agenda. There were no changes/modifications to the agenda. <b>Motion carried.</b>
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## V. Follow-Up Items from Previous Meeting

DISCUSSION/ CONCLUSIONS	A. <b>Substance Use Disorder (SUD) Initiatives' CHES eRecovery App Pilot Program</b> – Provide information on whether the app is impactful and effectively helping our members - Matthew Yascolt, Director of SUD Services Initiatives, reported that the CHES mobile app vendor team are aggregating and sharing data for us to analyze, historically and moving forward. Data such as the volume of escalations to peer recovery coaches, and examples of messaging. We are scrutinizing this data, and we'll provide a detailed report of our findings during our next quarterly report. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested a report in 90 days that includes the demographics, the impact and outcomes of this app. <b>(Action)</b>
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## VI. Approval of the Minutes

DISCUSSION/ CONCLUSIONS	Commissioner Kinloch called for a motion to approve the August 13, 2025, meeting minutes. <b>Motion:</b> It was moved by Mrs. Bullock and supported by Mr. Glenn to approve the August 13, 2025, meeting minutes. Commissioner Kinloch asked if there were any changes/modifications to the meeting minutes. There were no changes/modifications to the meeting minutes. <b>Motion carried.</b>
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## VII. Reports

DISCUSSION/ CONCLUSIONS	A. <b>Chief Medical Officer – <i>The Chief Medical Officer's Report has been deferred to the October 8, 2025, Program Compliance Committee meeting.</i></b>  B. <b>Corporate Compliance—<i>The Corporate Compliance Report has been deferred to the October 8, 2025, meeting of the Program Compliance Committee.</i></b>
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## VIII. Department Overview and Responsibilities

DISCUSSION/ CONCLUSIONS	A. <b>Innovation and Community Engagement</b> – Andrea Smith, Associate VP of Innovation and Community Engagement, submitted and gave highlights of the department's roles and responsibilities. It was reported that the department facilitates collaborations between behavioral health providers, law enforcement, courts, and community partners; assess workforce gaps and address them through training, grants, and strategic initiatives; provide consultation, technical assistance, and grantsmanship support to internal and external stakeholders; develop, implement, and evaluate evidence-based, best and promising practices; and oversee internships and student learner experiences across programs. The department leads a wide range of initiatives that connect training, justice system collaboration, mobile outreach, crisis support, and grant development: Detroit Wayne Connect (DWC), Justice-Involved Initiatives, Community-Based Outreach and Innovation, Reach Us Detroit, Zero Suicide Initiative, and Grants Procurement and Management. The department is led by an Associate Vice President (Andrea Smith) and supported by a Manager (Trent Sanford). It is organized into three key divisions: Workforce Development, Justice-Involved Services, and Grantsmanship & Technical Assistance. It works across systems, including courts, jails, provider agencies, educational institutions, and law enforcement. The
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department aims to broaden the reach of mobile and outreach services across Wayne County, expand justice-involved diversion programs, enhance housing access for high-risk populations, revamp the internship program, and further monitor the implementation of Zero Suicide. Key priorities include increasing provider engagement through expanded live and online training offerings, deepening partnerships with schools, courts, and hospitals, and fully staffing the department to strengthen system responsiveness, evaluation, sustainability, and measurable impact. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee gave kudos to Andrea Smith and her team for a job well done in her department.

- B. **Managed Care Operations (Housing)**—Rai Williams, Director of Managed Care Operations, submitted and gave highlights of the department’s housing roles and responsibilities. It was reported that the Managed Care Operations (MCO) Division oversees Detroit Wayne Integrated Health’s (DWIHN) housing programs, including HUD Permanent Supportive Housing, General Fund initiatives, street outreach, and limited coordinated entry activities. These programs help to assist members with disabling conditions and lived experience to secure safe and affordable housing and ongoing supportive services. Our role ensures contract compliance with federal, state, and local standards, monitors provider performance through data and reporting systems, and enforces corrective actions as needed. We manage grant-funded programs, review financial and operational reports, and collaborate with internal teams and community stakeholders to support network compliance, improve service quality, and expand housing opportunities for individuals with lived experience of homelessness. DWIHN provides most functions as an administrative body, but has no direct relationships with consumers. Ms. Williams introduced Amber Moorman, Provider Network Manager, to the committee. Ms. Moorman oversees the contracts for DWIHN’s housing units and was recognized as one of DWIHN’s “President Heroes” for her involvement in trying to connect individuals with a homeless shelter, making sure they had somewhere to stay when they were displaced. MCO currently manages over \$2.5 million in HUD Continuum of Care (CoC) grant funding to operate five (5) Permanent Supportive Housing programs, serving at least 167 households with housing and supportive services. In addition, the department allocates over \$1 million in General Fund dollars to support individuals in shelters such as NSO and Covenant House Michigan, providing case management and housing assistance to more than 500 members annually. Street outreach programs receive over \$250,000 in funding to engage at least 500 hard-to-reach individuals with disabling conditions and/or living in places not meant for habitation. DWIHN maintains active participation in the Detroit and Out-Wayne County Continuums of Care, serving on Boards and committees, and collaborates with statewide partners and advocacy groups to strengthen housing solutions and provider capacity. The housing program structure consists of the MCO Director and the Provider Network Manager (Housing) and oversees the following programs: Permanent Supportive Housing (PSH)/Rental Assistance Program (RAP), PATH/Street Outreach, and Case Management Services. The housing managers will continue to focus on strengthening their role as an administrative body while expanding resources for housing programs. Key priorities include securing additional funding, identifying new subrecipients, and enhancing oversight to ensure program compliance and sustainability. The department will also work to improve efficiency, foster partnerships, and increase capacity to better support individuals experiencing homelessness. Ms. Moorman reported that the department works with eight (8) different organizations and 13 programs for the housing programs. They are looking to



	<p>expand the resources we provide and foster new partnerships with organizations. Ms. Williams submitted a “Metro Detroit Housing Resource Guide” to the committee. The guide is also located in DWIHN’s lobby at the “Welcome Center” for distribution for our members and the community as well as on our website. Commissioner Kinloch opened the floor for discussion. The committee gave <i>Kudos</i> to Ms. Williams and Ms. Moorman for a job well done in the housing department. Ms. Williams will provide copies of the resource guide and will send an electronic copy of the flyer to the Board Liaison for distribution to the committee. <b>(Action)</b></p>
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## IX. Quarterly Reports

<p>17B DISCUSSION/ 18B CONCLUSIONS</p>	<p>A. <b>Children’s Initiatives</b> – Cassandra Phipps, Director of Children’s Initiatives, submitted and gave highlights of the department’s roles and responsibilities and Q3 report. It was reported that the department provides a comprehensive and integrated array of services/supports that inspire hope and promote recovery/self-determination for children and teens aged 0 to 21st birthday with Serious Emotional Disturbances (SED) and/or Intellectual Developmental Disabilities (I/DD). Children, youth, and families with co-occurring mental health, substance use, and physical health conditions receive services within a System of Care that is community-based, family-centered, youth-guided, culturally and linguistically responsive, and trauma-informed. DWIHN provides autism services for children and youth ages 0 to the 21st birthday. Autism Spectrum Disorder (ASD) can impact children and youth in different ways, but is characterized by social impairments, communication difficulties, and restricted, repetitive, and stereotyped patterns of behavior. Behavioral or developmental signs to prompt screening include difficulty learning, problems acquiring new skills, problems communicating, and experiencing problem behaviors that get in the way of daily activities. Oversight of services includes Clinical services, Ancillary services, Waiver services, and Autism services. Management of grants consists of the System of Care Grant, Infant and Early Childhood Grants, and Specialty programs. The department’s future goals are to meet the needs of children, youth, and families to ensure timely access to services and quality services; improve integrated health care for children, youth, and families; prevent recidivism with high-risk youth; and provide outreach in the community. The Children’s Initiatives department is fully staffed (15 people). During FY25/Q3, DWIHN served a total of 13,085 unduplicated children, youth, and families in Wayne County, ages zero up to the 21st birthday, including both Serious Emotional Disturbance (SED) and Intellectual/Developmental Disability (I/DD) disability designations. The total number of youths served for FY 2025 is 39,510. The total number of youth served increased from FY24 to FY25 (Total for FY24/Q3 was 12,834). Additionally, for the first time, DWIHN served more youth with IDD than SED for FY25/Q3. The increase is attributed to MDHHS changing the age requirement for I/DD children’s services to up to age 20 from age 18, and more children seeking autism services with an IDD designation.</p> <ol style="list-style-type: none"> <li>1. <b>Activity 1: Children Services Request for Proposals (RFP)</b> – The children’s service programs included in the RFP process in preparation for FY 26 are as follows: Integrated Youth Juvenile Clinical Services (IYJCS) (Team Wellness was awarded the contract); Juvenile Restorative Program (JRP) (Pending); School Based Health Quality Initiatives (Pending); and Integrated Pediatric Program (Pending).</li> <li>2. <b>Activity 2: Annual Children’s Mental Health Awareness/Action Day</b>—The summit brought together 120 participants from across the state (115 in</li> </ol>
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person and 5 virtually) to engage in practical solutions, conversations, and resources to advocate for youth mental health in Michigan. Teenagers and young adults attended the event as a field trip opportunity.

3. **Activity 3: Baby Court Grant Program (Michigan Early Childhood Courts)** – Children 0-3 years old are overrepresented in foster care and tend to spend more time in care compared to older children. Babies are also less likely to be reunified with their biological families. Baby Court strives to reduce these disparities. The goal is to service 20 active cases annually. As of FY25/Q3, we have serviced 12 active cases for the current fiscal year. There was an increase in reunification cases compared to the last fiscal year. Significant tasks and major accomplishments during this period were: Development of Policies and Procedures for Parent Partners Baby Court Publication; Active Community Team Meetings; and Partnership with PBS Kids (in progress)

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- B. **Autism Services** – Cassandra Phipps, Director of Children’s Initiatives, submitted and gave highlights of the Autism Services Q3 report. It was reported that:

1. **Activity 1: Expansion of Autism Services (RFQ)** - Throughout Fiscal Year 2024 and the first two quarters of Fiscal Year 2025, the Autism Service program has experienced consistent growth in both member enrollment and service delivery. As of 10/1/2025 – 6/30/2025, a total of 5,099 members received autism services, 2,514 members completed diagnostic evaluations, and 2,585 members participated in ABA Therapy. To support the expansion of autism services and ABA Providers, the Request for Qualifications (RFQ) **2023-005 REBID** continues until 5/1/2028. Between April and June, a total of 4 ABA Providers were officially awarded a contract: Akoya Behavioral Health, LLC, Apex Therapy Services, Brightview Care, and KD Care Community ABA Services. Autism Department developed a Crisis Management Team, including various departments, to assist with managing the transition of 174 members transferring to ABA Providers when an ABA Provider contract was not renewed; in which the new ABA Providers were onboarded and provided with orientation training as well.

2. **Activity 2: Timely Access to Eligibility Determination** - In response to feedback from providers and evaluators, DWIHN extended the allowable reporting window for ASD diagnoses from 10 to 15 business days to accommodate the complex assessment needs required to finalize thorough evaluation reports. The 7-day requirement for non-spectrum evaluations remains. Since this update, timeliness has improved significantly. During FY24, the average on-time completion rate was 84%. Whereas, during FY25/Q3, that number rose to 558 out of 572 reports, reaching a 98% on-time rate, well above the 80% target. This demonstrates that the revised timelines support both quality evaluations and access to services. DWIHN has released a Request for Proposals (RFP) to re-evaluate the current network of Diagnostic Evaluators and provide new organizations with the opportunity to apply. This process will allow for the onboarding of new evaluators while ensuring continued oversight of existing evaluators. In addition, DWIHN will reinforce the expectation that evaluation sessions and feedback sessions remain separate.

3. **Activity 3: New Autism Initiatives** - The Autism Services team launched several initiatives to improve coordination and access, including piloting the ABA Enrollment, Discharge, and Transfer Form, rolling out the Provider Availability Form for Support Coordinators, and addressing overdue six-month assessments. A training series was also launched to support new providers entering the network. The department hosted multiple providers'

training throughout Q3 to strengthen the understanding of Autism Service requirements and improve consistency in documentation, service delivery, and network expectations.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- C. **DWIHN Outpatient Clinic (DOC) Services** – Ebony Reynolds, Executive Director of the DWIHN Outpatient Clinic (DOC), submitted and gave highlights of the roles and responsibilities of the department and the Q3 report. It was reported that the Community Care Clinic is now known as the DWIHN Outpatient Clinic (DOC). The DOC provides outpatient mental health services for children ages 6-21 and adults of all ages. The DWIHN Outpatient Clinic (Doc) is a clinically responsible service provider that provides outpatient services for children with severe emotional disturbance (SED) and adults with severe mental illness (SMI). The DOC provides Community Mental Health Service Provider (CMHSP) services. The DOC operates from two service locations, 15400 W. McNichols Rd, Detroit (located in the Advantage Health building), and 707 W. Milwaukee Street in Detroit. The goals of the DOC are to expand services to include Infant and Early Childhood Education (I-ECMH) for infants and pregnant families ages 0-6 years. The DOC has received state approval to deliver this service and is actively planning to begin services to this population in October 2025. The DOC is also focused on expanding the number of enrollees by expanding its outreach in the community. Outreach efforts for the quarter will be highlighted in the report.

1. **Activity 1: CCBHC Update** – DWIHN is still moving forward with CMHSP services while awaiting an outcome regarding CCBHC. Services required as a CCBHC entity fall under the CMHSP service array. As DWIHN awaits the outcome, the team continues to be prepared to deliver the core services that are required.
2. **Activity 2: Quarter 3 Performance Indicator Data** - As a directly operated service provider, the DWIHN Outpatient Clinic (DOC) is required to meet State Performance Indicators (PI). The PI data for the outpatient clinic is as follows:
  - A. **Indicator #2a - Access/1st Request Timeliness-Benchmark 57%** - For FY 25, Q3 (April, May, and June) - DWIHN scored 67%, standard met.
  - B. **Indicator #3 - Access/1st Service Timeliness-Benchmark 83.8%** - The DOC did not meet this benchmark for FY 25 Q3. The team completed an internal audit and found that authorizations were being entered proactively for services that were not yet ready to be delivered. The team has been placed on a plan of correction, which will consist of training regarding the requirements for this standard. In addition, administrators will return all plans of service to the staff if service authorizations are entered before services are ready to be delivered. Progress on this plan of correction will be reported for the Q4 update.
  - C. **Indicator #4(a) Follow-up care within seven (7) days of discharge from inpatient-Benchmark 95%** - For Q3, there were two inpatient admissions for one adult, and the standard was met.
  - D. **Indicator #10 - Inpatient Recidivism-Benchmark 15%** - For Q3, there were two readmissions within 30 days during the quarter to an inpatient psychiatric unit; however, the clinic still met the benchmark for this quarter.
3. **Activity 3: Demographic Data** – For FY 25 Q3, the DOC enrolled a total of 164 members. At this time, 83% of members enrolled in the DOC reside in the city of Detroit. Area codes with the highest enrollment are 48235, 48227, 48219, 48202, and 48206. 81% of DOC members are African American. 70% of the population is adults, with 48% of adults falling into the age range of 27-63. 30% of the population is children and adolescents.

4. **Activity 4: Expansion and Outreach** – The DWIHN Outpatient Clinic has been approved by MDHHS to deliver Infant and Early Childhood Mental Health (I-ECMH) services. This approval will expand the DOC’s outpatient service array to pregnant families and children 0-6 years of age and will allow the DOC to serve children and families of all age groups. The clinic is in active preparation to begin the services no later than October 2025. Although this is a Quarter 3 report, it is important to note that the DOC’s plan to boost enrollment is actively occurring. The DOC has been actively working with the DWIHN Communications team on several events in the community, as well as boosting informational signage around the city within bus shelters to inform the community about the outpatient clinic.
5. **Activity 5: Power B1 Dashboard**—The Power BI Dashboard has been completed and published with support from the DWIHN IT department. The quality analyst will actively work with the IT team to ensure the data’s accuracy and address any concerns regarding the timeliness of documentation tracked in the dashboard to ensure overall compliance for the DOC.

Commissioner Kinloch opened the floor for discussion. There was no discussion.

- D. **Customer Service** – Michele Vasconcellos, Director of Customer Service, submitted and gave highlights of the Customer Service Q3 report. It was reported that:

1. **Activity 1: Customer Service Calls** – The Customer Service Call Activity is inclusive of the Call Center and Reception/Switchboard. MDHHS mandated Standard is to ensure that the call abandonment rate is < 5%. **For the Reception/Switchboard** Reception/Switchboard, FY-24/25 reflects significant improvements in key performance metrics such as abandonment rate and average speed of answer. Although the call volume has decreased, we have effectively maintained high levels of service quality and responsiveness. Our results not only highlight our adaptability but also our unwavering commitment to exceptional customer service. **For the Customer Service Call Center**, the data reveals that our call center is performing exceptionally well, with enhanced call handling efficiency, improved service levels, and a reduced abandonment rate. The consistent Average Speed to Answer of 10 seconds reflects our effective response management, highlighting our dedication to providing top-tier customer service.
2. **Activity 2: Family Support Subsidy** - There were 2,862 calls and text messages received in FY 24/25, Q3 and 2,339 in FY 23/24, Q3; The division received 352 applications in FY 24/25, Q3 and 337 in FY 23/24, Q3; 264 applications were processed in FY 24/25, Q3 and 271 in FY 23/24, Q3. The number of processed applications differs from the number received because each applicant is responsible for submitting specific paperwork to complete their file. Until those documents are received, the applications remain in pending status.
3. **Activity 3: Grievance and Appeals** – There were 1,245 complaints/grievances in FY 24/25, Q3, and 1,114 in FY 23/24, Q3. The division reported on due process at Access, Credentialing, and Quality Committee meetings; Participated in pre-conference State Fair Hearings; Conducted training for DWIHN Due Process Staff to address areas for process improvements; Conducted continuous system-wide training and technical assistance to the Provider Network regarding grievances, appeals, mediation, State Fair Hearings, and disenrollment; and Due Process Manager received the President’s Award for Heroic Distinction in May 2025.

4. **Activity 4: Member Engagement and Experience** - Member Engagement Team facilitated recruitment efforts for increasing engagement activity with Constituents' Voice and Action Committees, including Advocacy & Advisement Committee, Engagement Committee, and Empower Committee; On Easter Sunday, participants joined a live SOULS Chat to offer the opportunity for socialization, encouragement, and human interaction for those who might find some holidays depressing or lonely; May is Mental Health Month and was acknowledged and celebrated with a full day of peer-presented trainings. Twelve topics were presented to attendees about current issues recommended in advance by members; Staff co-hosted with the CV the Annual Peer Outing at Milliken Park. This annual event was an opportunity for Peers to network and find support and assistance from each other; Published the quarterly member-driven Person Point of View member newsletter, which provided DWIHN updates and member articles on various topics of interest and support; Conducted monthly member meetings at clubhouses and drop-in centers; Staff participated as volunteers at the DeMaria Golf Outing, and thanks to their generosity, grant dollars over a 3-year period have been \$45,000; Dreams Come True Mini Grant Applications were released. The goal of the Mini-Grants is to provide small stipends of \$500 to help launch a member's opportunity to enhance their overall well-being in categories such as housing, education, recreation, micro-enterprise, creative arts, and others. The winners will be announced and acknowledged at an Awards Luncheon scheduled for September 25th, 2025.

Commissioner Kinloch opened the floor for discussion. Discussion ensued.

- E. **Integrated Health Care** – Vicky Politowski, Director of Integrated Health Care, submitted and gave highlights of the Integrated Health Care's Q3 report. It was reported that Amanda Milliken, Population Health Specialist, oversees the NCQA Strategic Planning and Population Assessment. There is ongoing strategic planning aligned with NCQA standards; Population assessments conducted to identify service needs, tailor interventions, improve care coordination and health outcomes, and supports system-wide planning and quality enhancement efforts.
  1. **Activity 1: Omnibus Budget Reconciliation ACT (OBRA)** – In quarter three, 2,041 referrals were triaged, and 412 full assessments and 180 partial assessments were completed. Within the next year, 575 individuals in nursing homes will require an annual assessment.
  2. **Activity 2: Complex Case Management** – In quarter three, Complex Case Management focused on increasing members' engagement with Clinically Responsible Service Provider providers and 80% members kept in contact with their CRSPs.
  3. **Activity 3: Health Effective Data Information Set (HEDIS) and Affinite Care Coordination and Predictive Analysis** - In quarter 3, DWIHN and Vital Data worked together on how to code each category using claims data in the HEDIS Score Card and predictive analysis tools.
  4. **Things the Department is doing especially well:** While OBRA is responsible for completing the assessment to determine the appropriateness of nursing home care, it also advocates for members who have limited resources. On a recent assessment, the nursing home reported that the member did not have any psychiatric illness but just "refused treatment". Upon the OBRA staff introducing themselves, it was apparent that the member did not speak English. OBRA staff was able to obtain an interpreter, and through the assessment process with the interpreter, it was discovered that he has a diagnosis of schizophrenia that was not being treated. The OBRA

	<p>clinician was able to link him to the appropriate provider in the community who can treat his schizophrenia in a culturally competent manner. The goal of Complex Case Management is to increase members' engagement with CRSP, primary care, and specialty services. Recently, Complex Case Management had a member with a history of seizures, substance use, and not consistently seeing their psychiatrist. Within 90 days, Complex Case Management was able to get them an appointment with a neurologist, psychiatrist, and a therapy appointment. CCM assisted them with sober living and applying for Social Security. They have not had a seizure since starting medications and are attending a group for extra support for substance abuse. Commissioner Kinloch opened the floor for discussion. There was no discussion.</p> <p>Commissioner Kinloch noted that the quarter 3 reports for Children's Initiatives, Autism Services, DWIHN Outpatient Clinic, Customer Service, and Integrated Health Care have been received and placed on file.</p>
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#### X. Strategic Plan - None

<b>DISCUSSION/ CONCLUSIONS</b>	<i>There was no Strategic Plan to review this month.</i>
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#### XI. Quality Review(s) – None

<b>DISCUSSION/ CONCLUSIONS</b>	<i>There were no Quality Review(s) to report this month.</i>
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#### XII. Associate VP of Clinical Operations Executive Summary

<b>DISCUSSION/ CONCLUSIONS</b>	<p>Stacey Sharp, Associate VP of Clinical Operations, submitted and gave highlights of her report. It was reported that:</p> <p>A. <b>Residential Services</b> – During the month of August, the Residential Services Department initiated a pilot program with Community Living Services (CLS) that allows completed Residential Assessments to transfer from MHWIN into the Clinically Responsible Service Provider's (CRSP) electronic health record (EHR). The Residential Services Department and Information Technology (IT) Departments have worked together to help initiate the pilot. This marks the first time DWIHN has utilized a health information exchange (HIE) to transfer data into a provider's EHR. This advancement is significant because it not only reduces duplication and improves efficiency but also demonstrates DWIHN's responsiveness to provider requests and our willingness to embrace technology that streamlines care. By making clinical information more accessible we are improving continuity of care. If the pilot continues successfully, we plan to expand this process across the entire network by year's end.</p> <p>B. <b>Substance Use Disorder Initiatives</b> - On Friday, August 29, 2025, the Substance Use Disorder Initiatives Department hosted an International Overdose Awareness Day event at WCCCD Taylor Campus. Nearly 175 people attended, including members from DWIHN's SUD provider network (Abundant Community Recovery Services, Elmhurst Home, Lakeridge Village, and Quality Behavioral Health). The event featured a resource fair with nine (9) community vendors, Narcan training, a candlelight vigil, and moving survivor stories. DWIHN</p>
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	<p>President &amp; CEO, James White, delivered remarks highlighting the importance of education, compassion, and collective action in saving lives. This effort aligns closely with DWIHN's Naloxone initiative, which aims to reduce opioid-related overdoses and fatalities by increasing access to life-saving Naloxone and equipping community members with the knowledge to use it effectively. Through strategic partnerships, training sessions, and outreach, we are empowering individuals, schools, and organizations to be first responders in overdose situations.</p> <p>Commissioner Kinloch opened the floor for discussion. There was no discussion. Commissioner Kinloch noted that the Associate VP of Clinical Operations' executive summary has been received and placed on file.</p>
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### XIII. Unfinished Business

DISCUSSION/ CONCLUSIONS	<p><b><i>Commissioner Kinloch informed the committee that the board actions would be bundled, and a motion would be made after discussion.</i></b></p>
	<p>A. <b>BA #25-18 (Revised) – Children's Services Health Quality Initiative</b> – Staff requesting board approval for a 60-day extension of the Children Services Health Quality Initiative for the time range of 10/1/25 through 11/30/25 to account for the results of the 2026-020 School Based Health Quality Initiative Request for Proposal (RFP) and the 2026-022 Integrated Pediatric Program RFP. The two-month FY 26 extension contract in the amount not to exceed \$629,997.00 will provide funding for the new Health Quality Initiative in accordance with 45 CFR 158.150. This amount (\$629,997.00) is 60 days of the total budget allocation of \$3,780,000.00. <b><i>School Success Initiative (School-Based Healthcare Quality Initiative)</i></b>, funding of \$496,665.00 will cover the 60-day extension for FY 26 out of the total \$2,980,000.00 budget. Funding will be distributed to the 11 CMH Providers (listed in the board action) delivering the services. <b><i>School Enrichment Program (formerly GOAL Line), Community Education Commission</i></b> to receive \$91,666.00 to cover the 60-day extension for FY 26 out of the total \$550,000.00 budget for the School Enrichment Program. The purpose is to increase access to behavioral health and social-emotional support through its enrichment programming at the Northwest Activities Center (NWAC) during the school year as well as the summer. <b><i>Integrated Pediatric Program (formerly Integrated Infant Mental Health Program)</i></b> – Starfish is to receive \$41,666.00 to cover the 60-day extension for FY 26 out of the total \$250,000.00 budget for the Integrated Pediatric Program. The goal is to encourage and facilitate the integration of behavioral health and physical health within the service delivery system. Commissioner Kinloch opened the floor for discussion. There was no discussion.</p> <p>B. <b>BA #25-24 (Revised 5) – Autism Providers FY 25</b> – Staff requesting board approval for a 60-day extension of the Autism Evaluator Providers for the time range of 10/1/25 through 11/30/25 to account for the results of the 2026-019 Autism Independent Evaluation Request for Proposal (RFP). The FY 26 extension contract is not to exceed \$446,669.00. The \$446,669.00 represents 60 days of the total budget allocation of \$2,680,014.00. The three Independent Evaluation Autism Providers to receive the 60-day extension are listed in the board action. Commissioner Kinloch opened the floor for discussion. There was no discussion. Commissioner Kinloch called for a motion on BA #25-18 (Revised) and BA #25-24 (Revised 5). <b>Motion:</b> It was moved by Mr. Phillips and supported by Mr. Glenn to move BA #25-18 (Revised) and BA #25-24 (Revised 5) to Full Board for approval. Commissioner Kinloch opened the floor for further discussion. There was no further discussion. <b>Motion carried.</b></p>



#### XIV. New Business (Staff Recommendations)

<b>DISCUSSION/ CONCLUSIONS</b>	<p><b><i>Commissioner Kinloch informed the committee that the board actions would be bundled, and a motion would be made after discussion.</i></b></p> <p>A. <b>BA #26-01 – Multicultural Programs FY 26</b> – Staff requesting board approval of the memorandums of understanding between the Community Mental Health Association of Michigan (CMHAM), the Michigan Department of Health and Human Services (MDHHS), and the Pre-paid Insurance Health Plan (PIHP) for the PIHP Veteran Navigator (PIHP VN), Peer Navigator, Navigator Assistant, and the Multicultural Integration Providers formerly known as the Multicultural Programs. The Multicultural Integration vendors were selected through MDHHS to provide services for the “Priority Population” who were identified as high risk. The total multicultural allocation is \$570,630.00, of which \$536,771.00 will be granted to subrecipients and \$33,859.00 retained by DWIHN to cover indirect costs. Commissioner Kinloch opened the floor for discussion.</p> <p>B. <b>BA #26-06 – Michigan Rehabilitation Services (MRS) FY 26</b> – Staff requesting board approval for a one-year contract for the fiscal year ending, September 30, 2026, for the continued funding for an Interagency Cash Transfer Agreement (ICTA) between Detroit Wayne Integrated Health Network (DWIHN) and Michigan Rehabilitation Services (MRS) in the amount not to exceed \$443,565.00. The agreement was established in 1994 to increase member access to MRS, thereby enabling members to become employed and self-sufficient. DWIHN funding of \$443,565.00, combined with MRS ICTA Federal Share revenue of \$1,199,268.00, brings the program total revenue to \$1,642,833.00 for Wayne County. Commissioner Kinloch opened the floor for discussion. There was no discussion.</p> <p>C. <b>BA #26-09 – Behavioral Health Homes (BHH) FY 26</b> – Staff requesting board approval for continuation of Behavioral Health Home (BHH) Services in Wayne County with the providers listed in the board action. The providers submitted a BHH certification packet, which DWIHN developed in consultation with the National Council of Mental Wellbeing. The certifications were reviewed and approved by DWIHN’s Health Home Director. The certifications outline the providers’ ability to meet BHH organizational and program requirements. The amount listed for each provider is estimated based on prior year activity and is subject to change. The total amount for FY 26 is approximately \$2,044,480.00. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The numbers will be reviewed and corrected at the Full Board meeting. <b>(Action)</b></p> <p>D. <b>BA #26-10 – Substance Use Disorder (SUD) Health Homes FY 26</b> – Staff requesting board approval to renew and continue the SUD Health Home Statement of Work with the providers listed in the board action to continue SUD Health Home (SUDHH) Services in Wayne County. The amount listed for each provider is an estimate based on prior year activity and is subject to change. The amount for FY 26 approximates \$1,721,216.00. Commissioner Kinloch opened the floor for discussion. There was no discussion.</p> <p>E. <b>BA #26-12 – Substance Use Disorder (SUD) Treatment Providers Network FY 26</b> – Staff requesting board approval to contract for the delivery of SUD Treatment Services for FY 26 with a total budget not to exceed \$5,093,864.00. Treatment services will be funded with Federal Block Grant dollars (\$2,822,164.00) and PA2 funds (\$2,271,700.00), together totaling \$5,093,864.00. The SUD Treatment, Women’s Specialty Services (WSS), and State Disability Assistance (SDA) block grant for claims-based activity based on medical necessity</p>
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and is included in the overall provider network board action; therefore, the amount listed does not reflect the entire SUD treatment, SDA, and WSS grant allocation from MDHHS. Commissioner Kinloch opened the floor for discussion. There was no discussion.

- F. **BA #26-13 – Substance Use Disorder (SUD) Prevention Providers Network FY 26** – Staff requesting board approval to contract for FY 26 for an amount not to exceed \$6,408,313.00 for the delivery of SUD Prevention Services. Prevention services will be funded with Federal Block Grant dollars (\$3,366,315.00) and PA2 funds (\$3,041,998.00), together totaling \$6,408,313.00. DWIHN SUD Prevention Network will engage in one or more of the six (6) CSAP Primary Strategies listed in the board action. To address the opioid crisis, state opioid response programs will benefit from MDHHS funding, focusing on evidence-based practices, overdose education, naloxone distribution, harm reduction, and peer outreach connections. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- G. **BA #26-14 – DWIHN Provider Network System FY 26** – Staff requesting board approval for continued funding for the Provider Network System for the fiscal year ending September 30, 2026, for the amount not to exceed \$837,791,038.00. Board approval will allow for the continued delivery of behavioral health services for individuals with Serious Mental Illness (SMI), Intellectual/Developmental Disability (I/DD), Serious Emotional Disturbance (SED), and Co-Occurring Disorders. Commissioner Kinloch opened the floor for discussion. Discussion ensued. Ms. Williams informed the committee that the Outpatient SOW will be revised for the Full Board meeting due to recently receiving the contract language from MDHHS. **(Action)**
- H. **BA #26-16 – Adult and Children Crisis Intervention Services, PAR FY 26** – Staff requesting board approval for a six-month continuation through March 31, 2026, of the contracts with Hegira Health, Inc., Community Outreach for Psychiatric Emergencies (COPE), New Oakland Family Centers, and The Guidance Center in the amount not to exceed \$2,670,084.00 to continue with the provision of Crisis Intervention Services. The contract is fee-for-service; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the Crisis Continuum of Care RFP, this board action is requesting approval for the provision of Pre-Admission Review (PAR) services for adults and children. Commissioner Kinloch opened the floor for discussion. Discussion ensued.
- I. **BA #26-17 – Adult and Children Crisis Intervention Services FY 26** – Staff requesting board approval for a continuation of the contracts with Hegira Health, Inc. – Community Outreach for Psychiatric Emergencies (COPE), New Oakland Family Centers, Safehaus, Inc., and Team Wellness Center (TWC) in the total amount not to exceed \$8,905,000.00 for the fiscal year ending September 30, 2026, to continue with the provision of Crisis Intervention Services. The contract is fee-for-service; therefore, the amount is an estimate and may not reflect the actual costs for the fiscal year. As a result of the Crisis Continuum of Care RFP, this board action is requesting approval for the provision of Intensive Crisis Stabilization Services (ICS) for adults and children, the provision of Crisis Stabilization Unit (CSU) services for adults, Crisis Residential Unit (CRU) services for children, and the provision of Pre-Admission Review (PAR) services for adults. Commissioner Kinloch opened the floor for discussion. Discussion ensued. The committee requested that COPE's Action Plan for the program be given to the Board Liaison for distribution to the committee. **(Action)**
- J. **BA #26-18 – WIT DWC Contract FY 26** – Staff requesting board approval of a Comparable Source between the Detroit Wayne Integrated Health Network

(DWIHN) and WIT, a software development company located at 900 Tower Dr., Troy, MI. WIT has provided these supports for the Wayne County Network for nearly 20 years through the primary operations software package for the operations of Detroit Wayne Connect (DWC) formerly VCE under this board action. The proposed FY 26 agreement and costs would continue the DWIHN-WIT relationship. The amount of the contract will not exceed \$675,000.00 for the fiscal year ending September 30, 2026. Commissioner Kinloch opened the floor for discussion. There was no discussion.

- K. **BA #26-19 – Comprehensive Services for Behavioral Health (CBH) FY 26** – Staff requesting board approval to use block grant dollars for several vendors and individuals who have been approved by the Michigan Department of Health and Human Services (MDHHS) through the Comprehensive Services for Behavioral Health, 2026 Block Grant. Notification was received from MDHHS approving \$609,456.00 for these projects referenced. The breakdown of funds is included in the board action. The grant covers the period of October 1, 2025 through September 30, 2026, for five projects. A list of vendors is included in the board action. We are requesting approval for a total amount not to exceed \$609,456.00 for the fiscal year ending September 30, 2026. Commissioner Kinloch opened the floor for discussion. There was no discussion.
- L. **BA #26-21 – Autism Providers FY 26** – Staff requesting board approval for a one-year contract for FY 26 (October 1, 2025 through September 30, 2026) to deliver Applied Behavior Analysis (ABA) and Autism Evaluations. The total projected budget for Autism Services for FY 26 is not to exceed \$104,955,784.00. There are 29 ABA Providers that are listed in the board action. Independent Evaluator Providers will be determined as a result of a Request for Proposal (RFP). Commissioner Kinloch opened the floor for discussion. There was no discussion.
- M. **BA #26-24 – CLS Training FY 26** – Staff requesting board approval for a one-year contract with Community Living Services (CLS) for provider network training. Direct Care Workers across Wayne County are trained through CLS in partnership with DWIHN for Individual Plan of Services (IPOS) training and nearly a dozen other required topics. CLS trains individuals working for service providers in Wayne County and directly hires staff for individuals on Self-Directed budgets. The recommended extension of this contract is from October 1, 2025 through September 30, 2026, and the budget for the term of this contract is not to exceed \$600,000.00. Commissioner Kinloch opened the floor for discussion. There was no discussion.

Commissioner Kinloch called for a motion on BA #26-01, BA #26-06, BA#26-09; BA #26-10, BA #26-12, BA #26-13, BA #26-14, BA #26-16, BA #26-17, BA #26-18, BA #26-19, BA #26-21 and BA #26-24. **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to move BA #26-01, BA #26-06, BA#26-09; BA #26-10, BA #26-12, BA #26-13, BA #26-14, BA #26-16, BA #26-17, BA #26-18, BA #26-19, BA #26-21 and BA #26-24 to Full Board for approval. Commissioner Kinloch opened the floor for further discussion. There was no further discussion. **The motion carried with Mr. Glenn abstaining from BA #26-10 and BA #26-12, BA #26-13, and BA #26-14 due to a conflict of interest with Mariner’s Inn and Commissioner Kinloch abstained from BA #26-10 and BA #26-12, BA #26-13, and BA #26-14 due to a conflict of interest with Chance for Life.**

## XV. Good and Welfare/Public Comment

<b>DISCUSSION/ CONCLUSIONS</b>	<i>There was no Good and Welfare/Public Comment to review this month.</i>
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<b>Action Items</b>	<b>Responsible Person</b>	<b>Due Date</b>
1. <b>Substance Use Disorder (SUD) Initiatives' CHES eRecovery App Pilot Program</b> – Provide a report to the committee in 90 days that includes the demographics, the impact, and outcomes of this CHES eRecovery App.	Matthew Yascolt	<b>December 10, 2025</b>
2. <b>Department Roles and Responsibilities (Managed Care Operations – Housing)</b> – Provide copies of the Metro Detroit Housing Resource Guide to the Board Liaison to distribute to the committee	Rai Williams	<b>COMPLETED</b>
3. <b>New Business (Staff Recommendations)—BA #26-14 – DWIHN Provider Network System FY 26</b> —The Outpatient SOW will be revised for the Full Board meeting due to recently receiving the contract language from MDHHS.	Rai Williams	<b>COMPLETED</b>
4. <b>BA #26-17 – Adult and Children Crisis Intervention Services FY 26 – Provide a copy of COPE's Action Plan</b> for the program to the Board Liaison for distribution to the committee.	Daniel West	<b>COMPLETED</b>

The Chair called for a motion to adjourn the meeting. **Motion:** It was moved by Mr. Phillips and supported by Mrs. Bullock to adjourn the meeting. **Motion carried.**

**ADJOURNED:** 3:30 p.m.

**NEXT MEETING:** Wednesday, October 8, 2025, 2025, at 1:00 p.m.



## President and CEO Report to the Board October 2025 James E. White

### GOVERNMENT AFFAIRS/LEGISLATIVE EFFORTS

DWIHN will have a presentation and breakdown on what is expected as we move forward in this budget cycle and into the fiscal year from our lobbyists at the October 15 Full Board Meeting.

#### Michigan Budget Update:

After going into a brief partial statewide shutdown, the last time was in 2009; the Michigan legislature reached a bipartisan agreement and passed a balanced \$51.8 billion budget, which was signed by Governor Whitmer. The new state budget will include deep cuts to the Department of Health and Human Services, totaling \$7.62 billion. Of note, there is mention of the PIHP procurement language, as this matter is still active.

Governor Whitmer praised the bipartisan agreement, highlighting new road funding tied to a 24% wholesale marijuana tax (HB 4951) as a major step toward her long-standing infrastructure goals. While Democrats touted investments in schools, health care, and affordability, Republicans emphasized new transparency measures and spending restraint, with overall state spending reduced by roughly \$800 million from last year.

A majority of the cuts reflect changes to Medicare at the federal level, including \$6 billion less from hospital rate adjustments and \$3.3 billion less from Insurance Provider Assessment payments. However, state lawmakers were able to make up some of that and secured most of the funding needed to run essential services like substance use disorder services, access to behavioral health services and food assistance programs.

Expanded opioid response funding, with a \$83.5 million increase to bring total opioid healing and recovery programs to \$131.8 million.

#### Federal Budget Update:

The federal government shutdown began just after midnight after the Senate failed to pass a short-term funding bill.

The bills would permanently extend Obamacare subsidies set to expire at the end of the year, as well as reverse Medicaid cuts enacted in Trump's "big, beautiful bill. It also aimed to address Trump funding cuts that have infuriated Democrats in recent months: It would lift the freeze on foreign aid funding that the White House is withholding through "pocket rescissions" and restore funding for public broadcasting.

What Happens Next: The Senate reconvenes to vote on the same two bills that it failed to pass, one from Democrats that contains key health care provisions and one from Republicans that does not. Every federal department and agency has its own set of procedures for operating during a shutdown. Many federal employees will be furloughed, but others may need to show up for work without pay. President Donald Trump has also threatened to impose mass layoffs on federal workers.

Social Security: Social Security benefits, considered mandatory under law, will continue regardless of a shutdown, so recipients can expect to continue receiving their payments. However, the Social Security Administration could face a furloughed workforce. Fewer workers could mean that processing new Social Security applications could be delayed.

Department of Health and Human Services: Home to agencies such as the Centers for Medicare and Medicaid Services, the Centers for Disease Control and Prevention, and the Food and Drug Administration — said in its contingency plan that it expects more than 32,000 of its nearly 80,000 workers to be furloughed during the shutdown.

Still, research contracts and grants to external organizations, such as universities, will freeze, and NIH will not admit new patients to its research hospital unless medically necessary. HHS also said it will not process Freedom of Information Act requests during a shutdown.

SNAP/WIC: Will continue "subject to the availability of funding."

## **ADVOCACY AND ENGAGEMENT**

September 20: 8<sup>th</sup> Annual Youth Spotlight Awards, hosted by DWIHN's Youth United initiative, was truly unforgettable. This year's theme, "A Starry Night", shined a light on the brilliance of our youth. From overcoming obstacles to achieving incredible milestones, each nominee and awardee proved they are stars in their own right.

September 29: DWIHN partnership with DEA, DPD and the Youth Connection, where we installed DWIHN-branded RX Drug Drop Boxes for National Prescription Drug Take Back Day in all DPD Precincts for safe, convenient, and anonymous way for the public to dispose of unused or expired prescription and over-the-counter medications. This helps prevent drug misuse, opioid addiction, and environmental contamination.

### Upcoming Events:

CMHA Conference in Traverse City (October 27 – 29)

- Leading Edge Crisis Systems: Looking Inside the Work of Five Innovators, Grace Wolf, VP Crisis Services
- SUD Health Homes: Keys to Engaging the SUD Population in Holistic Healthcare, Amy Adams, SUD Health Home Administrator and Emily Patterson, Health Home Director
- Shaping Our Future Leaders: How to Use Leadership Opportunities to Develop Youth in our Systems, Bianca Miles, Youth Involvement Specialist; Natalie Kay-Flaherty, NW Regional Youth Coordinator; and Natalia Cuthrell, Youth Advocate

## **INTEGRATED HEALTH PILOT UPDATE**

The Detroit Wayne Integrated Health Network (DWIHN) continues its partnership with Medicaid Health Plans to provide integrated care.

Care Coordination is completed monthly with Health Plan One and Two. DWIHN and the Health Plans work together to actively search out and consult on members with physical and behavioral health gaps in care. Care coordination aims to close identified gaps in care within 90 days. Examples of gaps in care include not engaging with a primary care provider, untreated diabetes and on antipsychotics, high hospitalization rates (medical and psychiatric), not taking medications as prescribed, or not engaged with the Clinically Responsible Service Provider agency.

DWIHN continues to exceed the Michigan Department of Health and Human Services standard of having at least 25% of care plans open or completed in CC360 when the risk stratification tab is used. DWIHN has established its goal to open 40% of its members in the easy risk stratification tab within a year, as these members have a higher need for care and could benefit from care coordination. In reviewing the CC360 risk stratification for FY24/25, 585 members could benefit from care coordination, and 250 (42%) have an open care plan with DWIHN care coordination. In FY 24/25, 410 members have been served in the care coordination program and with Health Plan One and Health Plan Two.

DWIHN, along with the Medicaid Health Plans and HIDE-SNP plans, is required to establish a care coordination agreement for the fiscal year 2025/2026. DWIHN has reached out to all plans, as they are responsible for submitting the agreement to DWIHN for signature. As of September 30th, 4 out of the 8 Medicaid Health Plans and 5 out of the 8 HIDE-SNP plans have submitted their agreements.

### **Health Plan Partner One**

Health Plan Partner One and Integrated Health Care Services (IHC) met in September for a Care Coordination meeting and reviewed sixteen members for care coordination. Three members did not have an assigned provider and were connected to services.

### **Health Plan Partner Two**

Health Plan Two reviewed thirteen members in the September Care Coordination meeting, who were opened with Health Plan Two. Three members who had gaps were connected to services, and two were connected back to the health plan for medical care follow-up.

### **Health Plan Partner Three**

On September 8, 2025, Dr. Faheem, the Medical Director, Stacey Sharp, Associate Vice President of Clinical, Daniel West, Director of Crisis, Ryan Morgan, Director of Residential, and Vicky Politowski, Director of Integrated Care, met with a new health provider to discuss expansion of collaboration.

### **Shared Platform and HEDIS Scorecard**

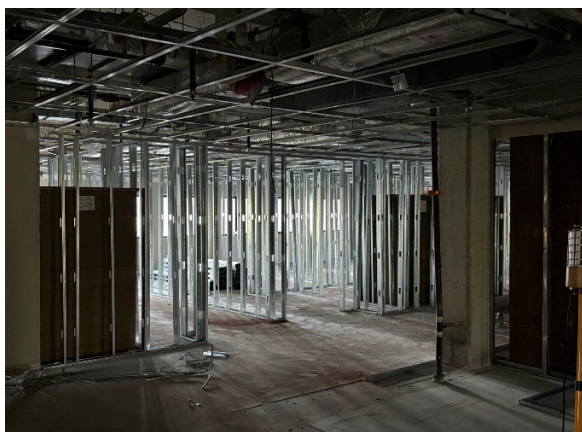
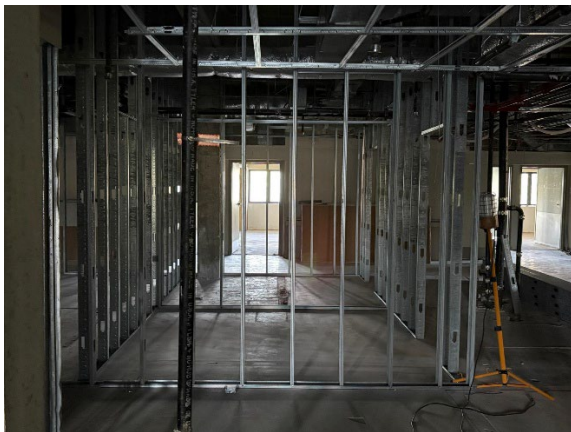
The Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used by health plans to evaluate performance in key areas of care. The Detroit Wayne Integrated Health Network (DWIHN) is following the guidelines established by the National Committee for Quality Assurance (NCQA) for behavioral health HEDIS measures in order to monitor and report on their effectiveness.

## **LONG TERM RESIDENTIAL CARE UPDATE**

### **Trillium 52-Bed Facility Progress:**

Framing is complete on the High Acuity Unit. Framing has now moved into the Geriatric Unit side. They have been able to maintain momentum through key construction milestones thanks to early procurement of most anti-ligature items -- a common source of delay in psychiatric hospital construction. Once framing is complete, they will move into plumbing, electrical, and HVAC installation in the next two weeks.





## AUTISM

The State of Michigan is asking PIHPs to implement an Autism Risk Matrix – a new tool designed to increase transparency and accountability in the state’s behavioral healthcare system. The matrix maps the potential severity and likelihood of service risks, allowing the state to track financial stability, continuity of care, and quality of autism services for Medicaid beneficiaries.

For DWIHN, this has been a major IT lift, requiring collaboration between our IT Department and Children’s Initiatives team. Together, they have worked to design the system updates needed to capture accurate, real-time information on autism services across our network. The matrix will cover all members eligible for ABA therapy, track attrition rates, and highlight both eligible and denied cases. By spanning data from 2023 through 2025, it will provide valuable insight into trends, timeliness of diagnosis, and access to therapy.

## CHILDREN’S INITIATIVES

In September, the Children’s Initiatives Department hosted a two-day, in-person “Strengthening Families” training at The Guidance Center in Southgate. Funded by our System of Care grant, this was an important investment in our provider network and workforce. Twenty-eight attendees representing six provider agencies came together to learn evidence-based strategies that strengthen parent-child relationships, improve communication and reduce risky behaviors among youth.

“Strengthening Families” is nationally recognized and focuses on building protective factors within families. Parents and children learn practical skills such as bonding, problem-solving, anger management, and peer resistance strategies, which are proven to reduce substance use, delinquency, and academic struggles.

This training not only equipped providers with tools they can take back to families but also demonstrated how grant dollars are being used to create long-term impact. Providers left prepared to implement these practices in their own agencies, with the goal of hosting Strengthening Families groups in the coming year.

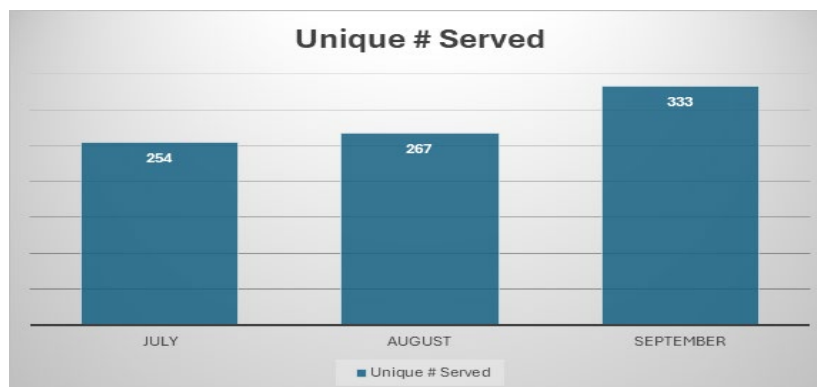
## CRISIS SERVICES

The Care Center opened the Behavioral Health Urgent Care Unit on the 3<sup>rd</sup> floor of 707 on October 1, 2025. The Behavioral Health Urgent Care Unit once again expands and diversifies the 24/7 programs available to the community, ensuring that our spectrum of services better aligns with the wide spectrum of behavioral health needs.

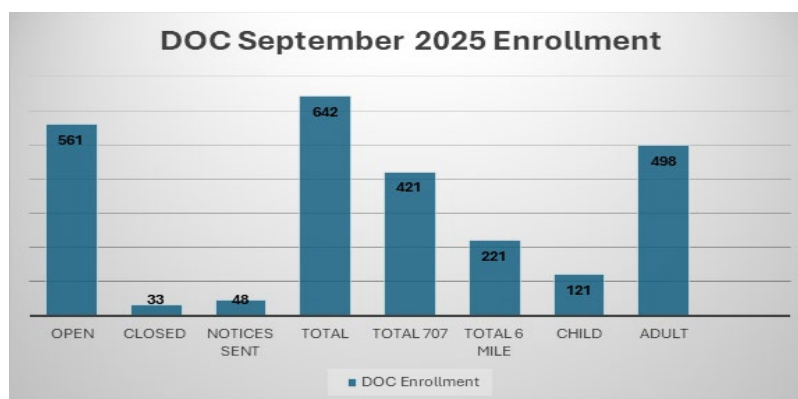
## DIRECT CLINICAL SERVICES

### September 2025 Service Activity:

During the months of August and September, the DOC team worked on validating the MHWIN reports in the electronic health record that did not align. To resolve this issue, the DOC administrative team completed a hand count of enrolled versus active members for both site locations. To ensure this data is correct, the DOC had a new report developed that accurately captures the total number of unique people served and people that are in process of closure. The charts below show the number of enrollees that have had a service, compared to new enrollment, versus people in engagement and in process of closing out of services. For the month of September, the number of unique people served at the DOC increased to 333 from 267 in August. Please see the comparison below:

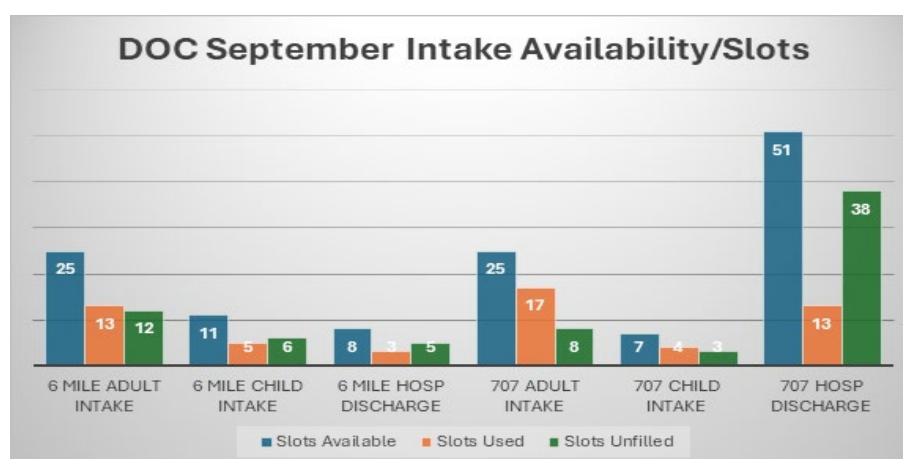






There was an increase in the number of services delivered by the DOC for the month of September. The DOC adopted the outpatient model of case managers as primary case holders and incorporated the use of peer recovery coaches. The DOC is monitoring productivity of staff and works closely with practitioners that need support in engaging members. The DOC will continue to measure progress in services delivered with this model, but from the data it appears as though this has led to an increase in kept intakes and overall service delivery.

The chart below shows the number of intakes offered for both site locations for the month of September and the number of intake slots that are left unfilled.



### Expansion and Outreach:

The DOC is on track to begin Infant and Early Childhood Mental Health (I-ECMH) services for the month of October. The team meets weekly in preparation for the rollout. The clinic will begin with internal referrals of families currently enrolled in adult services to ensure a seamless transition. This approval will expand the DOC's outpatient service array to pregnant families and children 0-6 years of age and will allow the DOC to serve children and families ages 0-21.

The DOC continues with its efforts to inform the community about its services. The team is always ready and willing to go out in the community and willing to participate in after work hours and weekend events. Please see outreach efforts for September and dates planned for October:

- Sept. 29 - DWIHN Self-Care Conference
- Sept. 30 - Triumph Church Bible Study

- Sept. 30 - Advantage Health Operations Team to increase referrals for 6-mile location
- Oct. 2 - Meeting with Henry Ford Health Behavioral Health Clinic
- Oct. 16 – Michigan Minority Supplier Development Council Health Care Summit (WCCCD)
- Oct. 22 - Breast Cancer Screening Event hosted at Advantage Health

To fill gaps in services and increase enrollment of new members, the DOC offers hospital discharges for people released from inpatient units that are not assigned to a CRSP. Please see the chart above for hospital discharges made available for new members.

Lastly, the DOC is preparing a project plan to begin delivering services for individuals with intellectual and or developmental disability (I/DD). The DWIHN-PIHP network is currently in need of more supports coordination to meet the timeliness standard for children with I/DD. Target date is no later than December 2025.

### **DOC Department Updates:**

The DOC celebrated one year of direct services in September. The team developed a Sunshine Committee in charge of boosting employee morale and offering feedback on employee relations. The committee has proven to be a good way to create a team atmosphere and to open lines of communication between administration and staff.

The DOC is currently facilitating one group focused on women and is in preparation to deliver a second group for individuals with co-occurring disorder. Preparation for this group has begun and is on track to begin no later than November 2025.

The DOC has also enhanced its telehealth platform and is in process of transitioning from DOXY to MEND. The implementation of MEND will allow a more streamlined member experience for telehealth appointments that includes a check-in and check-out feature. MEND will send reminders electronically for all appointments, as another initiative to boost engagement and have successful appointments.

## **FINANCE**

The Michigan Department of Health and Human Services (MDHHS) Audit Bureau is conducting a review of Detroit Wayne Integrated Health Network (DWIHN) for the period of October 1, 2022 – September 30, 2024 (2 fiscal years). It should be noted that other than desktop reviews of specific grants, MDHHS has not conducted a review of DWIHN in over 10 years. The last review occurred when DWIHN separated from County government.

MDHHS has cost settled financial status reports through September 30, 2023. They settled costs for three fiscal years during fiscal year 2025. They are the following fiscal years: 2021, 2022, 2023.

DWIHN received its 2026 healthcare plan renewal and medical costs increased by 3.5% compared to the prior year. The PA 152 Health Care Act board action that was presented to the Finance Committee on October 1, 2025 contemplates 95% of the increase to be paid by the employees.

## HUMAN RESOURCES

Contract negotiations with GAA have been completed. Unit 1 has ratified the new contract. Final negotiations continue with Unit 2 and we expect ratification in the coming days. The ASE Supervisor Institute Group E sessions are ongoing. Participants are being finalized for the next cohort with Harvard Business School Online. Ten staff members will be selected to participate. The LEAD (Lead, Engage, Advance, Develop) middle management program is continuing.

## INTEGRATED HEALTH CARE

Complex Case Management has produced remarkable results in connecting members to the care they need. Before entering the program, only 40% of active members were engaged with a Clinically Responsible Service Provider (CRSP). After completing Complex Case Management, that number jumped to 93% -- more than doubling engagement in essential outpatient services. Primary care connections improved as well. Initially, only 66% of members had a Primary Care Provider. By the end of the program, 86% were linked to primary care, ensuring better management of chronic health conditions and overall wellness.

These outcomes demonstrate that Complex Case Management is not only reaching high-risk members but also changing the trajectory of their care by strengthening relationships with CRSPs and primary care. This represents a significant step forward in closing gaps in care and reducing preventable hospitalizations.

## RESIDENTIAL SERVICES

In September, the Residential Services Department facilitated the successful transition of seven adult members from long-term state facilities back into community living. This is a remarkable accomplishment for one month (there were two in July and one in August) and represents a meaningful change for these individuals, who are now able to live outside institutional walls and experience greater independence, dignity and connection to community supports. Transitions of this scale require careful coordination across providers, families/guardians, and state partners to ensure members are set up with the right housing, clinical and social supports.

## SUBSTANCE USE INITIATIVES

The SUD Department completed environment audits and recovery housing audits across the treatment provider network. What makes this milestone important is that the team used a new, robust electronic environmental audit tool for the first time. The tool not only standardizes the review process but also creates a stronger framework for tracking corrective action plans and measuring outcomes over time. This means DWIHN can now monitor provider performance more effectively, ensure recovery housing environments remain safe and supportive and identify system-wide trends more quickly.

## COMMUNICATIONS

### **Earned Media:**

For the 24/25 fiscal year, the Communications team recently acquired Critical Mention, an online media analytics, monitoring, and search tool. It is used to measure earned media impact for stories, gather clips of broadcast segments and print articles, and search for media contacts to reach more outlets. Quarterly Reports will provide a comparison of Audience, Mentions, and Publicity Values from the previous quarter in the same categories.

### **Quarterly Highlights:**

During this month the Communications department garnered multiple earned media stories including the below examples (Hyperlinks connect to stories and interviews):

### **WJR Wellness Wednesdays:**

DWIHN has maintained an ongoing series highlighting programs and services with the JR Mornings team interviewing DWIHN directors and key program team members for the details. The following segments aired in the month of September:

- [Sept. 10 – World Suicide Prevention Day with Workforce Development Manager Trent Sanford](#)
- [Sept. 25 – Children’s Mental Health with Children’s Initiatives Director Cassandra Phipps](#)

### **Topping-Out Ceremony:**

On Friday, September 26, WDIV and Fox 2 covered the topping-out ceremony for the 7-Mile Behavioral Health Well the 7-Mile Behavioral Health Wellness Campus. The ceremony invited members, community leaders, and residents of the neighborhood to learn more about what’s in store for the building as the last beam was raised with signatures from all in attendance. The proposed completion date of the Campus. [Click here for social media reel.](#)



The ceremony invited members, community leaders, and residents of the neighborhood to learn more about what’s in store for the building as the last beam was raised with signatures from all in attendance. The proposed completion for the campus is Fall 2026.

### **DWIHN Take Back Box Unveiling:**

To help prevent drug misuse, DWIHN, DPD, and Youth Connection unveiled our Rx Drug Drop boxes on Monday, September 29. Multiple outlets attended a press conference. WDIV also shared the boxes in the studio on Tuesday, September 30. Last year, 6 million pills were diverted to drop boxes, avoiding sewer systems or ending up in the hands of children.

The boxes will be available at Detroit Police Precincts for residents to safely dispose of over-the-counter drugs, vitamins, prescriptions medications 24 hours a day.



#### Fourth Quarter Media Metrics:

*(Includes earned and paid media)*

Category	Mentions	Audience	Publicity Value
Radio	124	3.5M	\$7,157
Television	14	700K	\$100,917
Print/Online	26	801K	\$5,168
<b>Total</b>	<b>164</b>	<b>5M</b>	<b>\$113,242</b>

#### Quarterly Comparison:

*(Includes earned and paid media)*

Category	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Total Mentions	80	164
Total Audience	8.2M	5M
Total Publicity Value	\$335,388	\$113,242

*The 3<sup>rd</sup> Quarter publicity numbers include large initiatives such as coverage of the Mackinac Policy Conference (May Report) and the unveiling of the Mobile Health Clinic (June Report).*

#### Access Call Center Calls Related to Outreach:

Each quarter the Access Call Center asked callers "How Did you Hear About Us?" During the 1<sup>st</sup> quarter of FY '24-'25, the total number of calls managed by the Call Center.

Category	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Total Number of Calls	47,914	47,555
Callers who Answered the Question	47,167	46,075
Billboard/Bus Advertisement	127	169 ↑
Website/Online/Flyer/Hotline/TV/Radio/internet/ Google/ social media /MyDWIHNApp	389	428 ↑

#### Social Media Influencer Marketing Update:

The Capital Brand/Randi Rosario	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
# of Posts	34	33
Engagement/Impressions	1.6M	1.3M



### Social Media Performance Report Summary:

Social Media Performance (Facebook, Instagram, LinkedIn, X and YouTube)	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Followers	10,459	11,047↑
Total Audience Growth <i>(Number of new followers)</i>	+371	+551 ↑
Engagements <i>(Likes, comments, shares, saves, link clicks)</i>	9,674	7,627
Link Clicks <i>(Clicks to the website)</i>	2,117	1,288
Impressions <i>(Visibility of our content, views)</i>	261,136	172,884

### Annual Performance FY 2024-2025:

Annual Growth			
Platform	Followers	Total Followers	Engagement <i>(Total Increase)</i>
Facebook	+3.8K ↑	10.1K	256%
LinkedIn	+1.5K ↑	5.1K	272%
Instagram	+1K ↑	5.03K	234%
Comparison			
Organization	Facebook	LinkedIn	Instagram
DWIHN	10,100	5,100	5,000
OCHN <i>(Oakland Community Health Network)</i>	3,700	3,000	249
MCCMH <i>(Macomb County Community Mental Health)</i>	3,300	4,000	354
MHD <i>(Milwaukee Health Department)</i>	9,329	1,000	165
DBH <i>(Washington DC Department of Behavioral Health)</i>	997	993	6,524

### Community Outreach:

Report on community events DWIHN is requested to attend to provide resources or presentation. We will compare outreach efforts quarter to quarter as with other areas of Communications.

	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
Community Events	22	23 ↑
Estimated Individuals Reached	860	5,255 ↑
<i>The 4th Quarter numbers show a huge increase as it included the Young Professionals Conference and two back-to-school events.</i>		

### Branding and Visual Design:

This quarter, the Communications team made significant strides in unifying DWIHN's internal and external communications while strengthening outreach through consistent visual branding.

### Outdoor Advertising:

Research from the [Out of Home Advertising Association of America](#) shows that:

- 88% of adults have seen ads in the past 20 days
- 76% of consumers took action on their mobile device after seeing outdoor ads
- Outdoor ads are 4x more efficient than digital video or broadcast TV

*Outfront Outdoor Advertising impressions for the last fiscal year reached 50,725,212 vehicles.*

**Upcoming Event:**





## COMMUNICATIONS REPORT

### DWIHN Full Board Meeting

### 24/25 FY Fourth Quarter Report

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<i>Engagement fluctuates. The 3rd Quarter posts reflect more high-profile events and programming (e.g., Detroit Zoo partnership, Annual Meeting, Mobile Health Unit Launch).</i>		

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