



## **Detroit Wayne Integrated Health Network**

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### **PROGRAM COMPLIANCE COMMITTEE MEETING**

**Administration Bldg.  
8726 Woodward, 1<sup>st</sup> Floor Board Room  
Wednesday, January 14, 2026  
1:00 p.m. – 3:00 p.m.**

### **AGENDA**

- I. Call to Order**
- II. Moment of Silence**
- III. Roll Call**
- IV. Approval of the Agenda**
- V. Follow-Up Items from Previous Meeting**
  - A. Chief Medical Officer's Report** – Provide an assessment of having a first-year resident on board.
  - B. Customer Services' Year-End Report** – Provide a legend on what defines a standard for the calls and what triggered the data to increase. Provide a chart that shows fewer people are calling back and how that correlates to a 16% reduction – ***Deferred to February 11, 2026***
- VI. Approval of the Minutes** – November 12, 2025
- VII. Report(s)**
  - A. Chief Medical Officer**
  - B. Corporate Compliance** – ***Deferred to February 11, 2026***
- VIII. Year-End Report**
  - A. DWHN Outpatient Clinic Services**

#### **Board of Directors**

Dr. Cynthia Tauog, Chairperson  
Karima Bentounsi  
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson  
Angela Bullock  
Bernard Parker

Dora Brown, Treasurer  
Lynne F. Carter, MD  
William Phillips

Eva Garza Dewaelsche, Secretary  
Angelo Glenn  
Kenya Ruth

**James E. White, President and CEO**



**IX. Quarterly Report**

- A. Adults Initiatives
- B. Crisis Care Services
- C. PIHP Crisis Services
- D. Managed Care Operations
- E. Utilization Management

**X. Strategic Plan - *None***

**XI. Quality Review(s) - *None***

**XII. Associate VP of Clinical Operations' Executive Summary**

**XIII. Unfinished Business**

- A. **BA #26-04 (Revised)** – Michigan Department of Health and Human Services (MDHHS) Children's Initiatives Grants FY 26
- B. **BA #26-12 (Revised 3)** – Substance Use Disorder Treatment Providers Network FY 26 – Screening, Brief Intervention and Referral to Treatment (SBIRT) and Narcan
- C. **BA #26-14 (Revised 3)** – DWIHN Provider Network System FY 26
- D. **BA #26-21 (Revised 2)** – Autism Services FY 26
- E. **BA #26-36 (Revised)** – Children Services Healthcare Quality Initiatives Program FY 26
- F. **BA #26-39 (Revised)** – Michigan Child Collaborative Care (MC3) Program FY 26

**XIV. New Business (Staff Recommendations)**

- A. **BA #26-37** – Credentialing Verification Organization FY 26 – Medversant Technologies, LLC
- B. **BA #26-42** – Wayne County Jail Mental Health Services FY 26
- C. **BA #26-43** – Mobile Crisis Safety Monitoring/Panic Button FY 26 – Alert Media, Inc.

**XV. Good and Welfare/Public Comment**

Members of the public are welcome to address the Board during this time up to two (2) minutes (***The Board Liaison will notify the Chair when the time limit has been met***). Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals who do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to them and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA-related or of a confidential nature will not be posted but instead responded to on an individual basis).

**XVI. Adjournment**