



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

PROGRAM COMPLIANCE COMMITTEE MEETING

Administration Bldg.

8726 Woodward, 1st Floor Board Room

Wednesday, January 14, 2026

1:00 p.m. – 3:00 p.m.

AGENDA

I. Call to Order

II. Moment of Silence

III. Roll Call

IV. Approval of the Agenda

V. Follow-Up Items from Previous Meeting

- A. Chief Medical Officer's Report – Provide an assessment of having a first-year resident on board.
- B. Customer Services' Year-End Report – Provide a legend on what defines a standard for the calls and what triggered the data to increase. Provide a chart that shows fewer people are calling back and how that correlates to a 16% reduction – **Deferred to February 11, 2026**

VI. Approval of the Minutes – November 12, 2025

VII. Report(s)

- A. Chief Medical Officer
- B. Corporate Compliance – **Deferred to February 11, 2026**

VIII. Year-End Report

- A. DWIHN Outpatient Clinic Services

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dowaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO



IX. Quarterly Report

- A. Adults Initiatives
- B. Crisis Care Services
- C. PIHP Crisis Services
- D. Managed Care Operations
- E. Utilization Management

X. Strategic Plan - None

XI. Quality Review(s) - None

XII. Associate VP of Clinical Operations' Executive Summary

XIII. Unfinished Business

- A. **BA #26-04 (Revised)** – Michigan Department of Health and Human Services (MDHHS) Children's Initiatives Grants FY 26
- B. **BA #26-12 (Revised 3)** – Substance Use Disorder Treatment Providers Network FY 26 – Screening, Brief Intervention and Referral to Treatment (SBIRT) and Narcan
- C. **BA #26-14 (Revised 3)** – DWIHN Provider Network System FY 26
- D. **BA #26-21 (Revised 2)** – Autism Services FY 26
- E. **BA #26-36 (Revised)** – Children Services Healthcare Quality Initiatives Program FY 26
- F. **BA #26-39 (Revised)** – Michigan Child Collaborative Care (MC3) Program FY 26

XIV. New Business (Staff Recommendations)

- A. **BA #26-37** – Credentialing Verification Organization FY 26 – Medversant Technologies, LLC
- B. **BA #26-42** – Wayne County Jail Mental Health Services FY 26
- C. **BA #26-43** – Mobile Crisis Safety Monitoring/Panic Button FY 26 – Alert Media, Inc.

XV. Good and Welfare/Public Comment

Members of the public are welcome to address the Board during this time up to two (2) minutes (***The Board Liaison will notify the Chair when the time limit has been met***). Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals who do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to them and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA-related or of a confidential nature will not be posted but instead responded to on an individual basis).

XVI. Adjournment