



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

CRSP/Outpatient Provider Meeting
Friday, October 24, 2025
Virtual Meeting
10:00 am –11:00 am
Agenda

Zoom Link: <https://dwihn-org.zoom.us/j/93220807823>

- I. Welcome/Introductions
- II. Credentialing- Anna Hemphill
 - Clinical Privilege
 - Moonlighting Letters
- III. Claims – Debra Schuchert (2-6)
 - Claims Department Updates
- IV. Administrative Updates – James White, President and CEO
- V. Questions
- VI. Adjourn

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO





Edit of the Month

Quinn Robinson
Claims Manager



Edit: Disability Designation error

- Disability Designation is invalid or not specified on MH-WIN consumer chart

Date Of Service		Procedures / Service								
From	To	POS	CPT®/HCPCS	Mod(s)	Diagnosis	Charges	Units			
08/22/2025	08/22/2025	11	T1040		1	.01	1			
Time of Service		Staff:								
From:	12:00AM	Notes:								
Thru:	11:59PM									
COB Payments										
Payer	Amount Paid	Payer	Units Paid	Adjudication Date						
08/22/2025	Individual was not enrolled with affiliate on the date of service. Please contact affiliate to confirm enrollment status then (re)submit the claim for payment				Alw: .00		0			
				Pay: .00						
Accounting Errors Exist:										
Disability Designation is invalid or not specified on MH-WIN consumer chart. [REDACTED]										

This edit may appear for the following reasons.

- The member's disability designation is missing or does not match the dates of service being rendered in MHWIN.



Showing 1 of 1 Disability Designation

CRSP	Effective Dates ¹	Change Reason	Narrative	Reassign
SMI Primary: SMI	02/12/2025			Change View

Resolution (Inpatient):

The adjudicators will return all inpatient claims with this error to the provider with the following comment for correction:

- “The consumer’s disability designation is missing or do not match the dates of service being rendered in MHWIN. Please contact the Access Center for correction at accesscenter@dwihh.org.”

Resolution (Residential):

- Claims are forwarded to the Access Center internally for correction. Once corrected claims are adjudicated to pay.



Year End Closeout

- The Fiscal Year End Memo for deadlines for Claim submission was released on **September 22, 2025**. The final date for claim submission is **Friday, November 28, 2025**. Please ensure that to adhere to the deadlines outline to ensure a smooth year end closeout.



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To: DWHN Providers

From: Stacie Durant, VP of Finance

Date: September 22, 2025

Subject: Year End Closeout Process for Claims, Encounters, and Financial Status Reports

This correspondence provides notification concerning the DWHN year-end closeout process for ensuring reimbursement to providers upon submission of encounters, claims and/or Financial Status Reports (FSR's) through the year ending September 30, 2025. Please review your records, identifying any outstanding encounters, claims and/or FSR's that have **NOT** been submitted to the Office of Fiscal Management (Finance) for reimbursement through the period ending September 30, 2025.

Financial Status Reports (FSR's)

All outstanding FSR's **MUST** be received by DWHN no later than 5:00 p.m. on Friday, October 24, 2025. FSR's received after this date may **NOT** be considered for reimbursement.

Claims and Encounters

All outstanding encounters and claims **MUST** be submitted within MH-WIN by Friday, November 28, 2025. All denials and rejections (including those incurred in the month of September) **MUST** also be submitted within MH-WIN by Friday, November 28, 2025. With the exception of MI Health Link (MHL), any submissions received after these dates will **NOT** be considered for reimbursement.

Should you have any questions and/or concerns, please email Tyresse Omani at tomani@dwhn.org.



Have a Great Weekend!

