



Detroit Wayne Integrated Health Network

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PROGRAM COMPLIANCE COMMITTEE MEETING
Administration Bldg.
8726 Woodward, 1st Floor Board Room
Wednesday, March 11, 2026
1:00 p.m. – 3:00 p.m.

AGENDA

- I. Call to Order**
- II. Moment of Silence**
- III. Roll Call**
- IV. Approval of the Agenda**
- V. Follow-Up Items from Previous Meeting**
 - A. Customer Service’s Year-End Report** – Provide a legend on what defines a standard for the calls and what triggered the data to increase. Provide a chart that shows fewer people are calling back and how that correlates to a 16% reduction – ***Deferred to May 13, 2026***
 - B. Residential Services’ Quarterly Report** – Provide a breakdown of residential members by zip code.
- VI. Approval of the Minutes** – February 11, 2026
- VII. Report(s)**
 - A. Chief Medical Officer
 - B. Corporate Compliance - ***None***
- VIII. Quarterly Reports**
 - A. Autism Services
 - B. Children’s Initiatives
 - C. Customer Service

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO



- D. DWIHN Outpatient Clinic – *Deferred to April 8, 2026*
- E. Integrated Health Care
- F. Community Engagement

IX. Strategic Plan - None

X. Quality Review(s) - None

XI. Associate VP of Clinical Operations' Executive Summary

XII. Unfinished Business

- A. **BA #26-16 (Revised)** – Children's Crisis Intervention Services, PAR FY 26
- B. **BA #26-39 (Revised 2)** – Michigan Clinical Consultation and Care (MC3) FY 26

XIII. New Business (Staff Recommendations) - None

XIV. Good and Welfare/Public Comment

Members of the public are welcome to address the Board during this time up to two (2) minutes (***The Board Liaison will notify the Chair when the time limit has been met***). Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals who do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to them and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA-related or of a confidential nature will not be posted but instead responded to on an individual basis).

XV. Adjournment