



## **Detroit Wayne Integrated Health Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwihn.org](http://www.dwihn.org)

FAX: (313) 833-2156  
TTY: 711

**AD HOC Policy Committee  
Detroit Wayne Integrated Health Network  
Administration Building  
8726 Woodward Avenue  
Detroit, MI 48202**

**Wednesday, October 21, 2026**

**1<sup>st</sup> Floor Boardroom**

**2:15 p.m. – 3:45 p.m.**

### **AGENDA**

#### **I. CALL TO ORDER**

#### **II. ROLL CALL**

#### **III. APPROVAL OF AGENDA**

#### **IV. PURPOSE OF THE COMMITTEE/ COMMITTEE CHARGE**

#### **V. DEPARTMENTS TO REVIEW**

##### **1. Adult Initiatives (12)**

- A. Assertive Community Treatment Policy (ACT)
- B. Assessment Policy
- C. Behavioral Health 1915 (I) Home and Community Based Service
- D. Clubhouse/Psychosocial Rehabilitation Services
- E. Conflict-Free Case Management Policy
- F. CRSP Discharge Policy
- G. CRSP Member Re-Engagement and Case Discharge Policy
- H. Employment Works! Policy
- I. IPOS Individual Plan of Service/Person Centered Plan
- J. Proven Behavioral Health Clinical Technology Inclusion and Application Guidelines
- K. Self-Management Tool Policy
- L. Telemedicine Policy

##### **2. Children's Services (8)**

- A. Autism Benefit Policy
- B. Children Diagnostic Treatment Services Program Policy
- C. Children's Home and Community Based Waiver
- D. Community Living Supports (CLS) Policy

#### **Board of Directors**

Jonathan C. Kinloch, Chairperson  
Karima Bentounsi  
Kevin McNamara

Bernard Parker, Vice Chairperson  
Barry Blackwell  
William Phillips

Dora Brown, Treasurer  
Lynne F. Carter, M.D.  
Dr. Cynthia Tauog

Angelo Glenn, Secretary  
Eva Garza Dewaelsche

**James E. White, President and CEO**



## **Policy Ad Hoc Committee**

**October 21, 2026**

- E. Infant and Early Childhood Mental Health Services
- F. Parent Management Training Oregon Model (PMTO)
- G. Respite (In-Home and Out-of-Home)
- H. Wraparound

### **3. Communications (4)**

- A. Community Outreach Policy
- B. DWIHN Communications Marketing and Community Outreach Policy and Procedures
- C. Public Address and Staff Notification Systems
- D. Social Media Management Policy

### **4. Compliance (12)**

- A. Compliance Plan
- B. Compliance Reporting Policy
- C. Conflict of Interest Policy
- D. Data Breach Notification Policy
- E. Disclosure of Control and Ownership Interest
- F. Fraud, Waste and Abuse Policy
- G. Investigation Policy
- H. Protected Health Information (PHI) Privacy and Confidentiality
- I. Record Retention and Disposal Policy
- J. Risk Management Policy
- K. Section 1557 Grievance Procedure
- L. Standards of Conduct

### **5. Crisis Services (1/4)**

- A. Psychiatric Inpatient Hospitalization

### **6. Customer Service (12)**

- A. Accommodations for Individuals with Visual & Mobility Impairments
- B. Communication Using the Teletype Device, & Michigan Relay Service or Other Communication Device
- C. Customer Service
- D. Customer Service (CS) Enrollee/Member Appeals Policy
- E. Dreams Come True Fund
- F. Family Support Subsidy Program
- G. Limited English Proficiency (LEP)
- H. Member Grievance
- I. Member Orientation: Member Rights and Responsibilities
- J. Member Stipend
- K. Peer Service
- L. Service Provider Change Procedure

### **7. Finance (2/14)**

- A. Contributions, Sponsorship, and Public Relations Policy
- B. Petty Cash Policy

### **8. Grants and Community Engagement (1)**

- A. Zero Suicide Comprehensive Follow-up Policy

### **9. Human Resources (3/5)**

## Policy Ad Hoc Committee

October 21, 2026

- A. Cultural Competence
- B. Diversity Policy
- C. Volunteers, Students and Interns Policy

### 10. **Managed Care Operations (1/5)**

- A. Network Monitoring and Management

### 11. **Purchasing (1/4)**

- A. Selection of Subrecipients for Grants

### 12. **Quality Improvement (1/13)**

- A. Quality Improvement Oversight and Monitoring

### 13. **Recipient Rights (23)**

- A. Abuse and Neglect
- B. Change in Type of Treatment
- C. Communications and Visits
- D. Comprehensive Examinations
- E. Consent To Treatment and Signs
- F. Disclosure of Confidential or Privileged Information
- G. Family Planning
- H. Fingerprinting, Photographing, Audio Taping and Use of One-Way Glass
- I. Freedom of Movement
- J. Incident Reporting Policy
- K. Personal Protection and Search
- L. Qualifications and Training for ORR Staff
- M. Recipient Rights Appeals
- N. Recipient Rights Compliant Resolution
- O. Resident Funds
- P. Resident Labor
- Q. Restraint
- R. Right to Entertainment Materials
- S. Seclusion
- T. Services Suited to Condition in the Least Restrictive Setting
- U. Treatment by Spiritual Means
- V. Treatment with Dignity and Respect
- W. Use of Psychotropic Drugs

### 14. **Strategic Planning (3)**

- A. Definitions and Glossary of Terms for Policies and Procedures
- B. Policy Review Guidelines
- C. Provider Satisfaction

### 15. **Substance Use Disorder (4)**

- A. Fetal Alcohol Spectrum Disorder
- B. Substance Use Disorder Recipient Rights
- C. Substance Use Disorder Network Policy
- D. Women's Specialty Services

**VI. DEPARTMENTS REMOVED FROM REVIEW**

- A. Access Call Center (12)
- B. Claims Management (10)
- C. Clinical (5)
- D. Community Care Clinic (6)
- E. Credentialing (2)
- F. Crisis Services (5/1)
- G. Facilities Management (1)
- H. Finance (14/2)
- I. Information Technology (25)
- J. Legal (1)
- K. Managed Care Operations (5/1)
- L. Medical (9)
- M. Mobile Crisis (2)
- N. Purchasing (4/1)
- O. Quality Improvement (13/1)
- P. Residential Services (1)
- Q. Utilization Management (13)

**VII. RECOMMENDED POLICY DEVELOPMENT**

**1. Human Resources**

- A. Evaluations
- B. Market Surveys (Wages)

**VIII. FUTURE STEPS**

**IX. NEXT MEETING DATES – Wednesday, November 18, 2026**

**X. PUBLIC COMMENT/GOOD AND WELFARE**

Members of the public are welcome to address the Board during this time for up to two (2) minutes. *(The Board Liaison will notify the Chair when the time limit has been met.)* Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during good and Welfare/Public comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe. Information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis.

**XI. ADJOURNMENT**