Status **Pending** PolicyStat ID **21170450**

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|---|---|
| Origination | N/A |
| Last Approved | N/A |
| Effective | Upon Approval |
| Last Revised | N/A |
| Next Review | 1 year after approval |
| Owner | Tanya Woodards: Clinical Specialist |
| Policy Area | Adult Initiatives |
| Applicability | Detroit Wayne Integrated Health Network |

# Outcomes Improvement Committee (OIC)

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## PROCEDURE PURPOSE

To provide guidelines to Clinically Responsible Service Providers (CRSP) in need of access to Detroit Wayne Integrated Health Network's (DWIHN) Outcome Improvement Committee (OIC). OIC is an interdisciplinary team of behavioral health practitioners from various CRSPs and DWIHN.

## EXPECTED OUTCOME

DWIHN's CRSP clinical staff will have the opportunity to discuss challenging cases involving members with a designation of severely mentally ill (SMI), intellectual and/or developmental disability (IDD) or both. The OIC will make recommendations to help stabilize high risk populations by providing case consultation feedback to improve the lives of individuals with complex behavioral health concerns.

## PROCEDURE

1. CRSP staff are responsible for identifying members for presentation. DWIHN clinical specialists may make recommendations to CRSPs. Target populations may include:
    a. Individuals with a history of repeat inpatient psychiatric hospitalizations
    b. Individuals with repeated emergency room visits
    c. Individuals with co-morbid substance abuse
    d. Individuals with co-morbid physical illness or complex case management

e. Individuals at risk of incarceration or people at risk of severe aggressive episodes
f. Individuals who demonstrate barriers with recommendations and follow-up appointments
g. Individuals ready to be discharged from long-term hospitalizations.

2. CRSPs must submit requests via a smartsheet. CRSPs are required to provide member information that includes their diagnosis, past and current prescribed medication, developmental history, presenting concerns, current functioning and any other relevant information. The smartsheet can be found at https://app.smartsheet.com/b/form/e97df7dc8038471e958cccc46fb94f18.
3. Requests are reviewed by the Adult Initiatives Director and Administrator to determine eligibility.
4. Upon acceptance, the Adult Initiatives Administrative Assistant will contact the CRSP to coordinate an appropriate date to join the committee.

# MONITORING STEPS

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| Who monitors this procedure: | Tanya Woodards / Clinical Specialist |
| Department: | Adult Initiatives |
| Frequency of monitoring: | Annually |
| Reporting provided to: | Adult Initiatives Director, Supervisory Staff, and DWIHN Leadership |
| **Comments:** Refer to DWIHN policies, MDHHS policies and guidelines, Clubhouse International requirements, and applicable PolicyStat references. | |

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## Approval Signatures

| Step Description | Approver | Date |
|---|---|---|
| Clinical Officer Review | Stacey Sharp: Associate Vice President of Clinical Operatio | Pending |
| Unit Review and Approval | Tanya Woodards: Clinical Specialist | 09/2026 |
| Unit Review and Approval | Marianne Frazho-Lyons: Director of Adult Initiatives | 09/2026 |

## Applicability

Detroit Wayne Integrated Health Network

## Standards

No standards are associated with this document

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