Detroit Wayne
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AD HOC Policy Committee
Detroit Wayne Integrated Health Network
Administration Building
8726 Woodward Avenue
Detroit, MI 48202
Wednesday, November 18, 2026
1st Floor Boardroom
2:15 p.m. – 3:45 p.m.
AGENDA

I. CALL TO ORDER

II. ROLL CALL

III. APPROVAL OF AGENDA

IV. APPROVAL OF THE MINUTES – October 21, 2026

V. DEPARTMENTS TO REVIEW

1. Compliance (12)

A. Child Protective Service Reporting
B. Compliance Investigation
C. Compliance Plan
D. Compliance Reporting Policy
E. Conflict of Interest Policy
F. Data Breach Notification Policy
G. Disclosure of Control and Ownership Interest
H. Fraud, Waste and Abuse Policy
I. Investigation Policy
J. Protected Health Information (PHI) Privacy and Confidentiality
K. Record Retention and Disposal Policy
L. Risk Management Policy
M. Section 1557 Grievance Procedure

2. Crisis Services (1/4)

A. Psychiatric Inpatient Hospitalization

Board of Directors

Jonathan C. Kinloch, Chairperson
Karima Bentounsi
Kevin McNamara

Bernard Parker, Vice Chairperson
Barry Blackwell
William Phillips

Dora Brown, Treasurer
Lynne F. Carter, M.D.
Dr. Cynthia Taueg

Angelo Glenn, Secretary
Eva Garza Dewaelsche

James E. White, President and CEO

3. Finance (2/14)

A. Contributions, Sponsorship, and Public Relations Policy
B. Petty Cash Policy

4. Communications (4)

A. Community Outreach Policy
B. DWIHN Communications Marketing and Community Outreach Policy and Procedures
C. Public Address and Staff Notification Systems
D. Social Media Management Policy

5. Customer Services (12)

A. Accommodations for Individuals with Visual & Mobility Impairments
B. Communication Using the Teletype Device, & Michigan Relay Service or other Communication Device
C. Customer Service
D. Customer Service (CS) Enrollee/Member Appeals Policy
E. Dreams Come True Fund
F. Family Support Subsidy Program
G. Limited English Proficiency (LEP)
H. Member Grievance
I. Member Orientation: Member Rights and Responsibilities
J. Member Stipend
K. Peer Service
L. Service Provider Change Procedure

6. Grants and Community Engagement (1)

A. Zero Suicide Comprehensive Follow-up Policy

7. Human Resources (4/5)

A. Cultural Competence
B. Diversity Policy
C. Standards of Conduct
D. Volunteers, Students and Interns Policy

8. Managed Care Operations (1/5)

A. Network Monitoring and Management

9. Purchasing (1/4)

A. Selection of Subrecipients for Grants

10. Quality Improvement (1/13)

A. Quality Improvement Oversight and Monitoring

11. Recipient Rights (23)

A. Abuse and Neglect
B. Change in Type of Treatment
C. Communications and Visits
D. Comprehensive Examinations
E. Consent To Treatment and Signs
F. Disclosure of Confidential or Privileged Information
G. Family Planning
H. Fingerprinting, Photographing, Audio Taping and Use of One-Way Glass
I. Freedom of Movement
J. Incident Reporting Policy
K. Personal Protection and Search
L. Qualifications and Training for ORR Staff
M. Recipient Rights Appeals
N. Recipient Rights Compliant Resolution
O. Resident Funds
P. Resident Labor
Q. Restraint
R. Right to Entertainment Materials
S. Seclusion
T. Services Suited to Condition in the Least Restrictive Setting
U. Treatment by Spiritual Means
V. Treatment with Dignity and Respect
W. Use of Psychotropic Drugs

12. Strategic Planning (3)

A. Definitions and Glossary of Terms for Policies and Procedures
B. Policy Review Guidelines
C. Provider Satisfaction

13. Substance Use Disorder (4)

A. Fetal Alcohol Spectrum Disorder
B. Substance Use Disorder Recipient Rights
C. Substance Use Disorder Network Policy
D. Women's Specialty Services

14. Children's Services (8)

A. Autism Benefit Policy
B. Children Diagnostic Treatment Services Program Policy
C. Children's Home and Community Based Waiver
D. Community Living Supports (CLS) Policy
E. Infant and Early Childhood Mental Health Services
F. Parent Management Training Oregon Model (PMTO)
G. Respite (In-Home and Out of Home)
H. Wrap Around

VI. DEPARTMENTS REMOVED FROM REVIEW

A. Access Call Center (12)
B. Claims Management (10)
C. Clinical (5)
D. Community Care Clinic (6)
E. Credentialing (2)
F. Crisis Services (5/1)
G. Facilities Management (1)
H. Finance (14/2)
I. Information Technology (25)
J. Legal (1)
K. Managed Care Operations (5/1)
L. Medical (9)
M. Mobile Crisis (2)
N. Purchasing (4/1)
O. Quality Improvement (13/1)
P. Residential Services (1)
Q. Utilization Management (13)

VII. RECOMMENDED POLICY DEVELOPMENT

1. Human Resources

A. Evaluations
B. Market Surveys (Wages)

VIII. COMPLETED DEPARTMENTS

A. Adult Initiatives (12)

IX. FUTURE STEPS

X. NEXT MEETING DATES – Wednesday, January 20, 2027

XI. PUBLIC COMMENT/GOOD AND WELFARE

Members of the public are welcome to address the Board during this time for up to two (2) minutes. *(The Board Liaison will notify the Chair when the time limit has been met.)* Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals that do not want to identify themselves may still address the Board. Issues raised during good and Welfare/Public comment that are of concern to the general public and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe. Information that is HIPAA related or of a confidential nature will not be posted but rather responded to on an individual basis.

XII. ADJOURNMENT