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PROGRAM COMPLIANCE COMMITTEE MEETING
Administration Bldg.
8726 Woodward, 1st Floor Board Room
Thursday, November 12, 2026
1:00 p.m. – 3:00 p.m.

AGENDA

I. Call to Order

II. Moment of Silence

III. Roll Call

IV. Approval of the Agenda

V. Follow-Up Items from Previous Meeting

A. **Adults Initiatives' Quarterly Report** – Provide information on whether the members of the Med Drop program have support with them when they are being monitored and when they are administering their meds.

B. **DWIHN Outpatient Clinic's Quarterly Report** – Provide data on socioeconomic factors, how many members are living at or below the federal poverty level in the zip codes we provide services to, and why there are disparities in income and health.

VI. Approval of the Minutes – October 14, 2026

VII. Report(s)

A. Chief Medical Officer – ***Deferred to January 13, 2027***
B. Corporate Compliance

VIII. Brief Year-End Reports

A. Access Call Center
B. Customer Service
C. Managed Care Operations
D. Residential Services
E. Integrated Health Care

Board of Directors

Jonathan C. Kinloch, Chairperson
Karima Bentounsi
Kevin McNamara

Bernard Parker, Vice Chairperson
Barry Blackwell
William Phillips

Dora Brown, Treasurer
Lynne F. Carter, MD
Dr. Cynthia Taueg

Angelo Glenn, Secretary
Eva Garza-Dewaelsche

James E. White, President and CEO

F. Substance Use Disorder Initiatives
G. Autism Services

IX. Strategic Plan - *None*

X. Quality Review(s) - *None*

XI. Utilization Management Program Evaluation FY26 Executive Summary

XII. VP of Clinical Operations' Executive Summary

XIII. Unfinished Business

A. **BA #24-50 (Revised 2) –** Pharmacy Services Expansion
B. **BA #25-04 (Revised) –** Food Services Expansion
C. **BA #25-41 (Revised) –** EMS Services Expansion
D. **BA #27-09 (Revised) –** Autism Services FY27
E. **BA #27-23 (Revised 2) –** DWIHN Provider Network System FY27

XIV. New Business (Staff Recommendations)

A. **BA #27-21 –** Trauma/ITCOD FY27
B. **BA #27-36 –** General Funded Housing Resource Programs – Southwest Counseling Solutions (SWCS) Housing Resource Center and CNS Covenant House FY27
C. **BA #27-37 –** Neighborhood Service Organization (NSO) and Wayne Metro PATH Program FY27
D. **BA #27-38 –** Central City PSH CoC Program and Leasing Project FY27
E. **BA #27-39 –** Neighborhood Service Organization (NSO) Detroit Health Housing Center (DHHC) FY27

XV. Good and Welfare/Public Comment

Members of the public are welcome to address the Board during this time up to two (2) minutes ***(The Board Liaison will notify the Chair when the time limit has been met)***. Individuals are encouraged to identify themselves and fill out a comment card to leave with the Board Liaison; however, those individuals who do not want to identify themselves may still address the Board. Issues raised during Good and Welfare/Public Comment that are of concern to them and may initiate an inquiry and follow-up will be responded to and may be posted to the website. Feedback will be posted within a reasonable timeframe (information that is HIPAA-related or of a confidential nature will not be posted, but instead responded to on an individual basis).

XVI. Adjournment