



DETROIT WAYNE INTEGRATED HEALTH NETWORK
Recipient Rights Advisory Committee
Meeting Minutes
In-person meeting held at 3071 W. Grand Blvd.
Monday November 6, 2023
1:00 p.m. to 3:00 p.m.

COMMITTEE MEMBERS PRESENT:

Angelo Glenn (Chairperson), Jonathan Kinloch (Vice-chair), Janet Harmon, Maria Patterson, Eva Garza Dewaelsche, Linda Taylor, Kenneth Remson, Sheldon Hill.

COMMITTEE MEMBERS EXCUSED: None.

COMMITTEE MEMBERS ATTENDING VIRTUALLY: Ray Schuhholz, Vivian Palmer.

GUEST(S): Chris Davis (Legal), Nancy Foster (New Rights Investigator), Lexus Davis (New Rights Investigator)

Staff Attended in person and/or virtually: Polly McCalister In-person (DWIHN ORR – Director), Mignon Strong (DWIHN ORR – Deputy Director), Gwena Jones (DWIHN ORR – Intake Manager), ArReana Jackson (DWIHN ORR – Intake Supervisor), Brian Harris (DWIHN ORR – Intake Investigator), Nicole Williams (DWIHN – ORR Supervisor), Sheree Jackson (DWIHN – VP of Compliance) Monifa Gray (DWIHN – Legal Department, Associate VP of legal Affairs), Nancy Foster (In-person-DWIHN ORR – Intake Investigator), Lexus Davis (In-person DWIHN ORR – Intake Investigator), D’Lon Schneider (In-person DWIHN ORR – Admin. Assist. -RRC Liaison), Lillian Blackshire (Executive Secretary), Vanessa Bradford (Executive Secretary), Marcell Williams (In-person DWIHN-IT).

CALL TO ORDER:

Mr. Angelo Glenn (Chairperson) welcomed everyone to the meeting. The meeting was called to order at 1:04 p.m. by the Chair.

ROLL CALL

The roll call was taken by D’Lon Schneider Recipient Rights Advisory Committee liaison. A quorum was present.

APPROVAL OF THE AGENDA

The Chair called for a motion on the agenda. **Motion:** It was moved by Kenneth Remson and supported by Ms. Garza Dewaelsche to approve the agenda.

MOMENT OF SILENCE

The Chairperson called for a moment of silence. A moment of silence was taken.

ORR CHAIRPERSON'S REPORT:

The Chair gave his report as follows. We have three (3) new staff members in the ORR department. They are Nancy Foster and Lexus Davis as Investigators and D'Lon Schneider Administrative Assistant & RRAC Liaison. The committee also has one (1) new committee member, Mr. Sheldon Hill.

The Chair gave the three Investigators an opportunity to introduce themselves to the committee. The Chair also informed the committee that we are currently working on our MDHHS Annual report and the Tri-annual report as well.

We are requesting all providers ensure their employees are trained within 30 days of their hire to remain in compliance of the Mental Health Code Citation MHC 1755(5)(f), Standard 3.3.1.

The Chair expressed his concern over the number of committee members that are not attending the Appeals Committee meetings. Mr. Chair asked if we should downgrade the number of committee members. The Director of the ORR department- Ms. Polly McCalister explained that the Appeals Committee meetings are held virtually over ZOOM, and they are on a "as needed" basis. There was a discussion on how to remind the committee members of an upcoming Appeals meeting besides an email to their DWIHN email. A motion was made by Mr. Jonathan Kinloch and seconded by Mr. Angelo Glenn. Motion passed that D'Lon Schneider-RRAC Liaison would call/text each committee member when an email was sent to their DWIHN email address.

ORR DIRECTOR'S REPORT:

Dr. Polly McCalister, the director of the ORR presented the following report: The office of Recipient Rights is dedicated to our mission of protecting the rights of our recipients. We are accepting complaints via the mail, telephone (hotline), fax. 313 833-2043 and 1-888-399-5595. In case a provider does not have a fax, they can email us at orrcomplaints@dwihn.org. However, all Incident Reports must be faxed over.

New Staff: D'Lon Schnier Administrative Assistant

Lexus Davis Investigator

Nancy Foster Investigator

New Committee members: Sheldon Hill

ORR

The ORR Reporting data for FY 22-23 shows that it received 1895 total allegations, 1513 actual investigations, 476 substantiations, and 205 investigations remain open for this reporting timeframe.

For FY 22-23, the Recipient Rights Trainers registered 6121 participants, 3292 attended and passed the virtual class.

Committee member Eva Dewaelsche asked about the number of mortalities that DWIHN has each year. Dr. Polly McCalister stated that that data is not captured and hard to capture accurately due to where the deaths take place, and if they are reported. Example, if a death happens in a private residence nursing home etc.

Several committee members were concerned about the high number of SUD cases and what we can do.

UNFINISHED BUSINESS – ANNOUCEMENTS:

The Committee will be provided with a list of all RR Investigators, and how many investigations they have been assigned monthly.

NEW BUSINESS: None

EDUCATIONAL PIECE:

At this time on the agenda ArReana Jackson - Intake Supervisor of the DWIHN ORR presented a power point on the Intake Process.

ADJOURNMENT:

The Chair called for any public comment. No one from the public had any questions or comments. The meeting was adjourned at 1:47 p.m.

Transcribed by:

D'Lon Schneider
RRAC - Liaison