



**WE ARE ONE-**  
**A COMMUNITY OF CARE**  
**COMMUNITY RESOURCE KIT**



**@DetroitWayneIHN**



**MENTAL HEALTH,  
SUBSTANCE USE  
DISORDER, CHILDREN'S,  
OR DISABILITIES SERVICES**  
DWIHN HAS RESOURCES  
FOR IT ALL





# **WHO WE ARE/ WHAT WE DO.**

**The Detroit Wayne Integrated Health Network is compassionate and committed to the 123,000 children and adults it serves in Detroit and Wayne County. We understand the immense responsibility we have been given and we go above and beyond in supporting the people we serve and the hundreds of Providers in our System of Care. Our Provider Network supports and serves individuals with serious mental illness, children with serious emotional disturbance, people with autism, individuals with intellectual and developmental disabilities and those with substance use disorder.**

# WHO WE ARE/WHAT WE DO.

## Autism Benefits



**Autism Spectrum Disorder (ASD) is a developmental disability and to receive Applied Behavior Analysis (ABA) services in Wayne County, the person must be screened by a primary care physician or the DWIHN Access Center.**

ABA is an intensive, behaviorally-based treatment that uses various techniques to bring about meaningful and positive changes in the communication, social interaction, and repetitive/restrictive behaviors that are typical of ASD. We work with ASD Providers and offer services to people up to 21 years of age.

## Children's Initiatives



**DWIHN offers a variety of intensive, short-term individual, family and group counseling services to youth, parents, and families.**

**Educational, support and skill development groups include:**

- Adjustment/Disorders
- Anger/Management
- Conflict/Resolution
- Crisis Support
- Grief & Loss
- Infant Mental Health
- LGBTQ
- Parent- Relational Problems
- School/Truancy

### **School-Based Programs**

**DWIHN** works cooperatively with local schools and counseling centers to provide greater access to mental health services to adolescents in schools throughout Wayne County.



# WHO WE ARE/WHAT WE DO.

## Intellectual & Developmental Disabilities



**Intellectual and Developmental Disabilities (I/DD)** are a group of conditions due to an impairment in physical, learning, language, or behavior areas that start in childhood.

### Services include:

- Advocacy
- Assistive Technology
- Benefits Planning
- Guardianship/Alternative
- Healthy Living
- Housing
- Independent Facilitation
- Peer Mentorship
- Person-Centered Planning
- Post-Secondary Education
- Recreation/Community Participation
- Residential Support
- Self-Determination
- Supported Employment
- Transportation

## Clinical Practice Improvement



### **Mental Health First Aid (MHFA), Suicide Prevention Training and Veterans Services**

**DWIHN** offers FREE courses to increase mental health awareness, reduce stigma and potentially save lives.

**MHFA** teaches people methods of helping someone who is in the early stages of a mental health challenge or crisis.

**Question, Persuade, Refer (QPR) Suicide Prevention training** is a clinically proven approach to recognizing signs of suicide and responding effectively.

Our **Veteran Services** program supports all veterans regardless of discharge status, those who do not meet service eligibility, who are not eligible for Veterans Administration (VA) services and who do not want traditional support paths.

# WHO WE ARE/WHAT WE DO.

## Access and Crisis Service

DWIHN manages the Access Call Center, a 24/7 Helpline for anyone needing assistance, information, and resources for their mental health, disability, or substance use needs. The Call Center is managed by trained staff with decades of behavioral health and disability-related concerns.

**Hours for non-emergency calls are from  
8am-8pm Monday through Friday.  
After 8pm and on weekends**

Services provided:

- Warm transfer to the crisis line
- Dispatch of Children's Crisis Teams from Emergency Departments
- Hospital discharge follow-up appointments
- A mental health clinician for SUD screening only
- Call Center staff will complete a brief screening with the person and if needed, a Clinician will contact the individual the next business day to complete the assessment.

## Member Engagement



Constituents' Voice is a person-driven group whose purpose is to advise the DWIHN President and CEO with respect to the design, delivery, implementation, and evaluation of behavioral health programs and services in Wayne County.

The group collaborates with various organizations with the goal of aligning efforts, programs, policies, and procedures to advance community inclusion for individuals with mental illness, developmental disabilities and substance use disorders.



# WHO WE ARE/WHAT WE DO.

## Substance Use Disorder



We work with community groups, programs and Providers around prevention, treatment, and recovery services. They include:

- Community coalitions
- Early intervention Providers
- Faith-Based community
- Gender-specific providers, including those with living arrangements for women and children
- Opiate maintenance treatment Providers
- Peer Recovery Coaches
- Recovery Support Providers/Programs

### Recovery Services

- Acupuncture
- Case Management
- Citizen Re-entry
- Co-occurring Capable & Enhanced Programs
- Medication Assistance
- Methadone Therapy
- Outpatient
- Peer Recovery Supports
- Recovery Housing
- Relapse Recovery Services
- Residential

[\*\*LEARN MORE HERE\*\*](#)



# OUR LOCATIONS

## **DWIHN CRISIS CARE CENTER**

**707 W Milwaukee Ave Detroit, MI 48202**

## **BEHAVIORAL HEALTH CAMPUS**

**7 Mile Rd, Detroit, MI 48219**

SCHEDULED FOR COMPLETION IN 2025





# **707 CRISIS CARE CENTER**

**(313)-989-9444**

**In June 2024, DWIHN opened its first ever Crisis Care Center, located at 707 W. Milwaukee Street, Detroit, MI 48202. The center is comprised of three different programs making up thirty-two beds. On the 1st floor, there is a 12 bed Adult Crisis Stabilization Unit, and a 6 bed Adult Transitional Unit (B.E.S.T.). On the 2nd floor, there is a 14 bed Child and Family Crisis Unit.**

**From June 2024 – October 2024, over 800 individuals have presented to the Crisis Care Center seeking mental health, substance use, or community-based services.**

**[LEARN MORE HERE](#)**



# MOBILE CRISIS

**844-IN-CRISIS**

**Mobile Crisis services are available 24/7 including holidays and weekends**

**Mobile Crisis provides short-term crisis response, crisis intervention, and stabilization for adults and children experiencing a mental health or substance use crisis in the community. Any individual residing in Wayne County can access mobile crisis services regardless of insurance status. Teams will respond to individuals anywhere in Wayne County. \*Except: IP settings, jails, and crisis residential/residential facilities. (Per Medicaid Guidelines)**

**[LEARN MORE HERE](#)**





# CRISIS CARE

Access to services are available for Wayne County residents who have an intellectual/developmental disability, mental illness, children with serious emotional disturbance, and/or individuals with substance use disorders. Screening to determine how DWIHN can meet your needs can be done at a non-emergent or urgent level.

**[LEARN MORE HERE](#)**



# CRISIS CARE

Crisis Services manages the responsibilities for the initial authorizations for Inpatient psychiatric hospital stays and Crisis Residential Unit placement as well as authorizing Partial Hospitalization Services and transitions to other levels of care, i.e., pre-placement housing and outpatient services.

**[LEARN MORE HERE](#)**





# CHILDRENS' SERVICES

- AUTISM
- INTELLECTUAL DEVELOPMENTAL DISABILITIES
- LGBTQIA+ SUPPORT SERVICES
- PEER SUPPORTS
- SCHOOL BASED SERVICES
- TRAUMA INFORMED SERVICES

**LEARN MORE HERE**



# CHILDRENS' SERVICES

## Children's Crisis Services Directory

A resource for parents and caregivers

If your child is experiencing a crisis, it can be confusing as to who you should turn to for help. This resource will help determine who you should call and what happens next.



### CRISIS/SAFETY PLAN <sup>1</sup>

Refer to the crisis or safety plan that you and your child created with your therapist.

Family and Friends I can call when I am having a hard time:

Name: \_\_\_\_\_

Number: \_\_\_\_\_

Name: \_\_\_\_\_

Number: \_\_\_\_\_

Name: \_\_\_\_\_

Number: \_\_\_\_\_

### PLACES TO CALL <sup>2</sup>

When your child is experiencing a crisis you might want to call 911. However, other options to call are:

**Detroit Wayne Integrated Health Network 24 Hour Helpline** 800-241-4949

or

**Reach Us Detroit Text or call** 313-488-HOPE  
reachusdetroit.org

or

**National Suicide Prevention Lifeline** 800-273-8255

### WALK IN CENTERS <sup>3</sup>

If you would rather avoid the hospitals there is a walk in center you can take your child to.

**The Children's Center Children's Crisis Care Center**

**Monday – Friday  
8:00am to 8:00pm**

79 West Alexandrine  
Building 90  
Detroit, MI 48201  
(313)324-8557

### IN THE EMERGENCY ROOM <sup>4</sup>

DWIHN partners with The Guidance Center and New Oakland Family Centers to complete crisis screenings for youth in acute crisis in local emergency departments 24/7. This service is available 24 /7, including weekends and holidays.

#### **After screening, services offered may include:**

Crisis residential  
Inpatient hospitalization  
Linkage to community mental health  
Short-term crisis intervention/stabilization





# COMMUNITY CARE *Clinic*



DWIHN is **NOW** accepting members for outpatient behavioral health services!

The clinic is located on the 3rd Floor of the 707 Crisis Care Center at 707 Milwaukee St, Detroit MI

# COMMUNITY CARE CLINIC

**(313)-833-2500**

## SERVICES OFFERED

### Adults

- Adult with serious mental illness (SMI) 18 and older
- Assessment and Diagnosis
- Outpatient primary care screening and monitoring
- Person Centered planning and treatment
- Targeted Case Management Services
- Outpatient Therapy
- Co-occurring treatment
- Adult Outpatient Psychiatric Treatment
- Behavioral Health Services for members in the military and veterans

### Children

- Children with severe emotional disturbance (SED)
- Outpatient Treatment
- Child Outpatient Psychiatric Treatment
- Co-occurring treatment







# DETROIT WAYNE CONNECT

**Detroit Wayne Connect (DWC) is a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses for those serving adults with mental illness, intellectual and developmental disabilities, children with serious emotional disturbances and persons with substance use disorders.**

**[LEARN MORE HERE](#)**





# **YOUTH SERVICES**

## **YOUTH UNITED**

**Youth United (YU) is an initiative that promotes advocacy and action among young people by using positive values and philosophy. YU advocates are passionate and not afraid to have courageous conversations about gun violence, human trafficking, diversity, equity, and inclusion, and busting stigmas and stereotypes. If you are a passionate person between 18-25 years old and want to change the world, tap in right here.**

**[CLICK HERE TO LEARN MORE!](#)**



# **YOUTH SERVICES**

## **REACH US DETROIT**

Always feeling stereotyped and prejudged? Experiencing mental or emotional distress? Lack access to care, and need support?

Reach Us Detroit is a 24/7 collaborative call center to help our community. Youth 14 and up can receive up to 12 free confidential counseling sessions, via text or call.

**TEXT OR CALL**

**313-488-HOPE**

**[REACHUSDetroit.org](https://REACHUSDetroit.org)**



# TRAINING OPPORTUNITIES: **NARCAN** >>>>>

DWIHN's SUD staff provides community Narcan Trainings.

**Narcan**  
**Saves Lives**  
Get Trained Today

**DWIHN** HERE TO TALK. HERE TO HELP. **800-241-4949**

OUTFRONT

**[CLICK HERE TO LEARN MORE!](#)**



# **TRAINING OPPORTUNITIES:** **MENTAL HEALTH FIRST AID**

Mental Health First Aid is designed to teach people methods of assisting someone who may be dealing with a mental health crisis. This free training is offered to local community groups, faith based organizations, schools and law enforcement.

**[REGISTER HERE](#)**





# TRAINING OPPORTUNITIES:

## SUICIDE PREVENTION

### QPR SUICIDE PREVENTION CERTIFICATION

QPR stands for Question, Persuade and Refer - people trained in QPR learn how to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help.



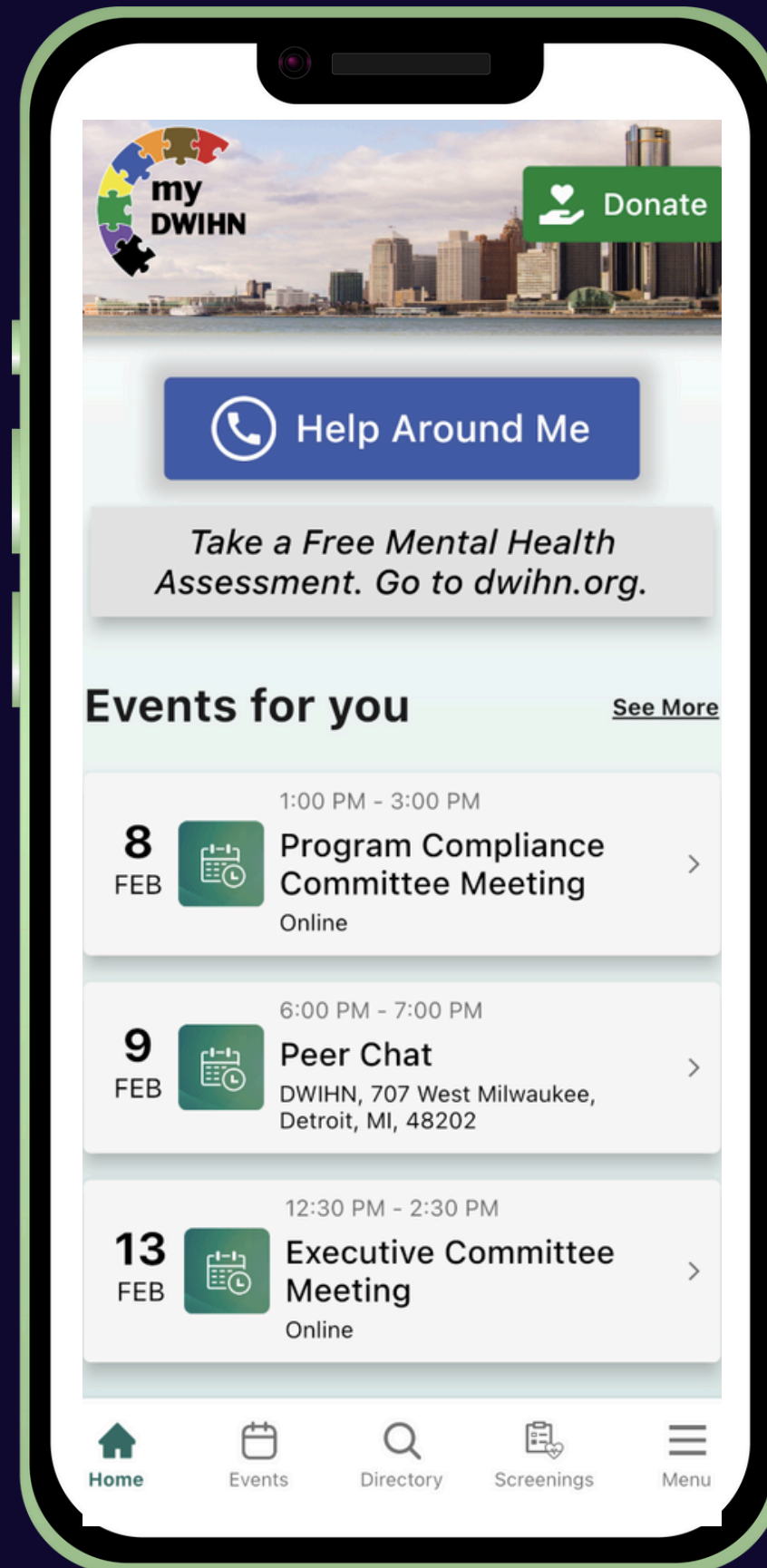
# COMMUNITY OUTREACH COMMUNICATIONS

Looking to have DWIHN as a vendor, sponsor,  
or have staff speak at your event? **SUBMIT EVENT REQUEST**

For more information on sponsorships, partnerships and for  
media inquires please contact [communications@dwihn.org](mailto:communications@dwihn.org)



# MOBILE APP



**ANDROID**

**APPLE**

**Download**



**DWHIHN 24 HOUR HELPLINE**

**800-241-4949**

**NATIONAL SUICIDE**

**PREVENTION LIFELINE**

**800-273-8255**

**or 988**





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