



Medical Necessity

MCG – Medical Necessity Criteria Software for Behavioral Health Care

This new software will be installed and equip Utilization Management, Care Coordinators, and Provider Staff with the implementation of guidelines in Behavioral Health Care. This will help with management of behavioral health care services and ensure behavioral health parity requirements. MCG manages specific psychological, behavioral, and pharmacologic therapies for behavioral health challenges at five levels of care across 15 diagnostic groups.

UM Medical Necessity Criteria

DWIHN uses nationally recognized medical necessity criteria from MCG to assist in making behavioral health utilization management decisions. The criteria are reviewed annually with input from practitioners in our network. Access to the on-line version of the criteria is provided to all contracted providers/practitioners or by means of CD for those providers/practitioners with no access to the internet.

ASAM criteria is utilized for all substance use disorder decisions. The ASAM Criteria, Third Edition, is copyrighted but can be purchased by contacting:

American Society of Addiction Medicine
4601 North Park Ave
Upper Arcade Suite 101
Chevy Chase, MD 20815
Telephone: [\(301\) 656-3920](tel:3016563920) Fax: [\(301\) 656-3815](tel:3016563815)
Email: email@asam.org

DWIHN shall provide specific medical necessity criteria to practitioners/providers and enrollees/members and other stakeholders upon request free of charge. Criteria can be requested to be provided by email, fax, mail, in-person or by telephone by calling [\(888\) 490-9698](tel:8884909698).